

San Andreas Regional Center

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Performance Report for San Andreas Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at San Andreas Regional Center (SARC) we served about 13,700 consumers. The charts on page 2 tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At San Andreas Regional Center, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did generally well in meeting expectations for where the individuals we serve live, and in complying with contract requirements for managing our budget. But, we still need to improve in meeting the timelines for developing and reviewing the Individual Program Plans (IPP), where the data shows the same compliance as in the previous year.

We hope this report helps you learn more about San Andreas. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: <http://www.sarc.org> and click on the Performance Contract link at the left side or contact Jack Maitre at (408) 341-3429.

A handwritten signature in blue ink that reads "Santi J. Rogers". The signature is fluid and cursive, with the first letters of the first and last names being capitalized and prominent.

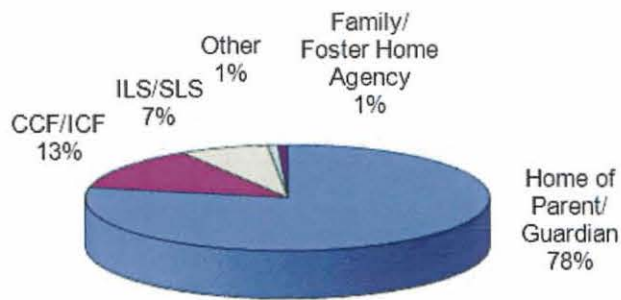
Santi J. Rogers

Executive Director, San Andreas Regional Center

Who uses SARC?

These charts tell you about who SARC consumers are and where they live.

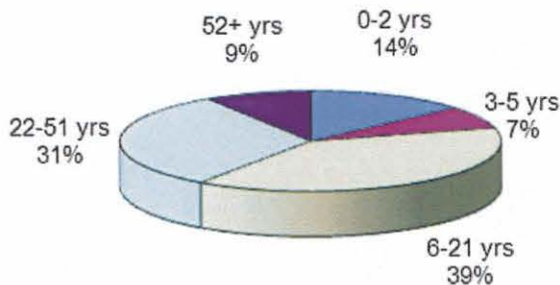
WHERE SARC CONSUMERS LIVE



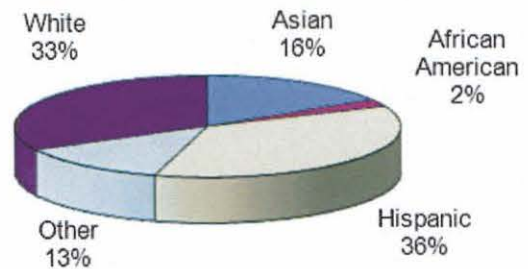
PRIMARY DIAGNOSIS OF SARC CONSUMERS



AGE OF SARC CONSUMERS



ETHNICITY OF SARC CONSUMERS



How well is SARC performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how SARC was doing at the beginning of 2012. And, the second column shows how SARC was doing at the end of 2012.

To see how SARC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2011		December 2012	
	State Average	SARC	State Average	SARC
Less consumers live in developmental centers	0.73%	0.24%	0.63%	0.23%
More children live with families	98.71%	98.42%	98.87%	98.71%
More adults live in home settings*	74.81%	72.65%	75.68%	73.64%
Less children live in large facilities (more than 6 people)	0.09%	0.02%	0.08%	0.01%
Less adults live in large facilities (more than 6 people)	3.50%	2.43%	3.31%	2.21%

* Home settings include: independent living, supported living, Adult Family Home Agency homes, and consumers' family homes.

Did SARC meet DDS standards?

Read below to see how well SARC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs are updated as required (<i>CDER is the Client Development Evaluation Report with information about the consumer's diagnosis</i>)	94.95%	NA*
Intake/Assessment timelines for consumers age 3 or older met	91.10%	93.67%
IPP (<i>Individual Program Plan</i>) requirements met	98.03%	98.03%
IFSP (<i>Individualized Family Service Plan</i>) requirements met	85.71%	NA**

*Measure temporarily suspended due to implementation of new Early Start Report.

**Measure temporarily suspended pending revision to measurement methodology and availability of associated data.

As you can see, we did better than last year on the regional center goals above. We hope to do even better in the coming year.

What about other performance areas?

In the future, we will measure how well we are doing in other areas, including:

- Increasing the number of consumers who work,
- Getting better pay for consumers who work,
- Making sure consumers get medical and dental services, and
- Meeting Intake/Assessment and IFSP timelines for children 0–3.

Want more information?

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