

## San Andreas Regional Center

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## Performance Report for San Andreas Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at San Andreas Regional Center (SARC) we served about 14,200 consumers. The charts on page 2 tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At SARC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in assisting adults in living with their families, helping people move out of the developmental centers, and improved in the timeliness of completing the eligibility assessments for individuals over the age of 3. San Andreas also did very well in the DDS compliance measures. But, we still need to improve in helping children remain with their families, where there was a slight decrease as compared to the previous year.

We hope this report helps you learn more about SARC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: [www.sarc.org](http://www.sarc.org).

Or contact Javier Zaldivar at **408-846-2028**.

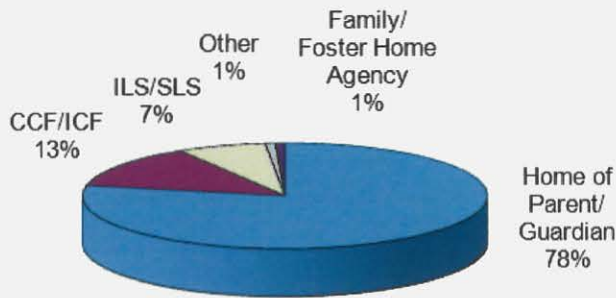
A handwritten signature in blue ink, appearing to read "Mike Keeley", with a large, stylized flourish at the end.

Mike Keeley  
Interim Director, San Andreas Regional Center

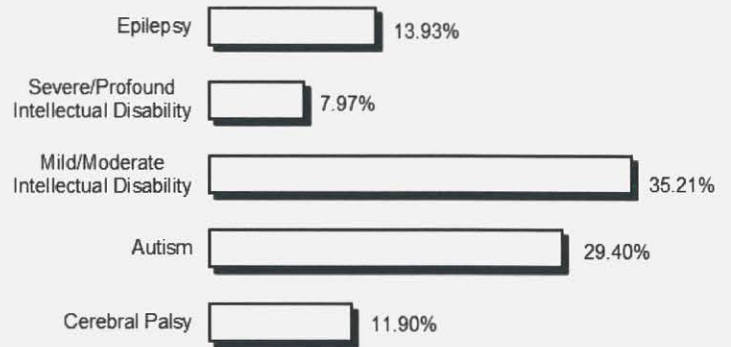
## Who uses SARC?

These charts tell you about who SARC consumers are and where they live.

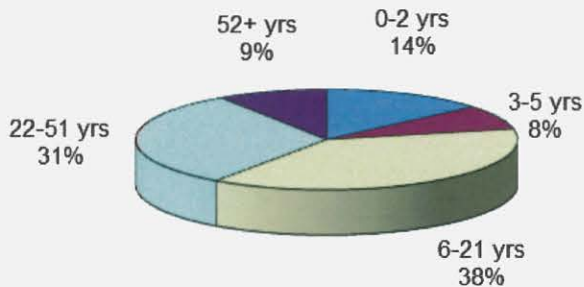
**WHERE SARC CONSUMERS LIVE**



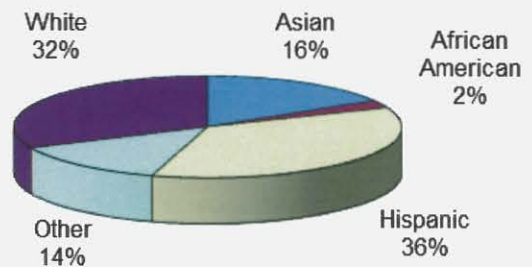
**PRIMARY DIAGNOSIS OF SARC CONSUMERS**



**AGE OF SARC CONSUMERS**



**ETHNICITY OF SARC CONSUMERS**



## How well is SARC performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how SARC was doing at the beginning of 2013. And, the second column shows how SARC was doing at the end of 2013.

To see how SARC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2012		December 2013	
	State Average	SARC	State Average	SARC
Less consumers live in developmental centers	0.63%	0.23%	0.51%	0.21%
More children live with families	98.87%	98.71%	98.98%	98.61%
More adults live in home settings*	75.68%	73.64%	76.49%	74.58%
Less children live in large facilities (more than 6 people)	0.08%	0.01%	0.07%	0.00%
Less adults live in large facilities (more than 6 people)	3.31%	2.21%	3.12%	2.07%

\* Home settings include: independent living, supported living, Adult Family Home Agency homes, and consumers' family homes.

## Did SARC meet DDS standards?

Read below to see how well SARC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	NA*	NA*
Intake/Assessment timelines for consumers age 3 or older met	93.67%	96.73%
IPP ( <i>Individual Program Plan</i> ) requirements met	98.03%	98.38%
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	NA**	NA**

\*Measure temporarily suspended due to implementation of new Early Start Report.

\*\*Measurement methodology revised at the end of 2013.

San Andreas remains committed to working for the individuals served and helping them maximize their potential. We are proud that we met all of the DDS compliance measures and have improved in meeting the timelines of eligibility assessments and in having Individual Program Plans that were current. We will continue to work on all compliance measures in the coming year.

## What about other performance areas?

In the future, we will measure how well we are doing in other areas, including:

- Increasing the number of consumers who work,
- Getting better pay for consumers who work,
- Making sure consumers get medical and dental services, and
- Meeting Intake/Assessment and IFSP timelines for children 0–3.

## Want more information?

To see the complete report, go to: [www.sarc.org](http://www.sarc.org)

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