

San Andreas Regional Center

Javier Zaldivar, Executive Director
300 Orchard City Drive, Suite 170, Campbell, CA 95008
Phone: (408) 374-9960 • Fax: (408) 376-0586
E-mail: James Elliott, james@sarc.org
www.sanandreasregional.org



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Performance Report for San Andreas Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at San Andreas Regional Center (SARC) we served about 14,800 consumers. The charts on page 2 tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At SARC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in meeting expectations for where the individuals we serve live, and in complying with contract requirements for managing our budget. But, we still need to improve in several areas.

As the data shows, SARC has excelled in keeping children and adults out of large residential facilities, such as the developmental centers. We have also improved or remained stable in all areas other than intake timeline.

We hope this report helps you learn more about SARC. If you have any questions or comments, please contact us!

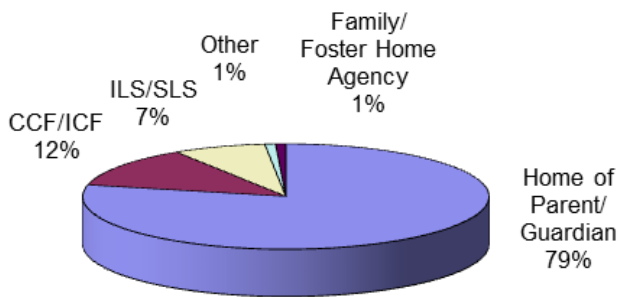
This report is a summary. To see the complete report, go to: <http://www.sanandreasregional.org> and click on the Performance Contract under the "About Us" tab, or contact James Elliott at (408) 341-3828 or at james@sarc.org.

Javier Zaldivar
Executive Director, San Andreas Regional Center

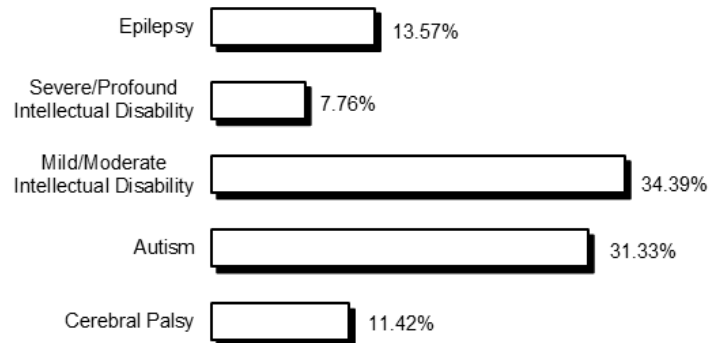
Who uses SARC?

These charts tell you about who SARC consumers are and where they live.

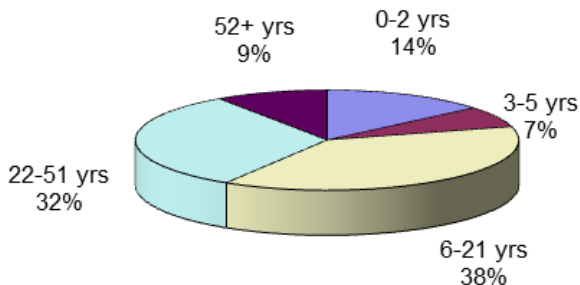
WHERE SARC CONSUMERS LIVE



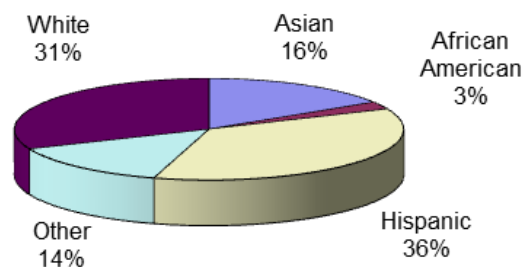
PRIMARY DIAGNOSIS OF SARC CONSUMERS



AGE OF SARC CONSUMERS



ETHNICITY OF SARC CONSUMERS



How well is SARC performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how SARC was doing at the beginning of 2014. And, the second column shows how SARC was doing at the end of 2014.

To see how SARC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2013		December 2014	
	State Average	SARC	State Average	SARC
Less consumers live in developmental centers	0.51%	0.21%	0.42%	0.13%
More children live with families	98.98%	98.61%	99.04%	98.61%
More adults live in home settings*	76.49%	74.58%	77.30%	75.50%
Less children live in large facilities (more than 6 people)	0.07%	0%	0.07%	0.01%
Less adults live in large facilities (more than 6 people)	3.12%	2.07%	2.96%	1.97%

* Home settings include: independent living, supported living, Adult Family Home Agency homes, and consumers' family homes.

Did SARC meet DDS standards?

Read below to see how well SARC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	NA*	94.34%**
Intake/Assessment timelines for consumers age 3 or older met	96.73%	83.33%
IPP (<i>Individual Program Plan</i>) requirements met	98.03%	98.38%
IFSP (<i>Individualized Family Service Plan</i>) requirements met	NA***	83.89%

**Measure was temporarily suspended due to implementation of new Early Start Report.*

***CDER and ESR currency percentages were weighted based on the regional center's Status 1 and Status 2 caseloads, to arrive at a composite score.*

****Measurement methodology revised at the end of 2013.*

As the data shows, SARC remains on-target or within 1.8% of statewide averages on all goals. We continue to meet all auditing requirements and, though this is the first year for formal data-tracking, we have improved on our CDER/ESR completion. Meeting IFSP requirements and Intake/Assessment timelines remain an area of concern, but are also respective of intense growth in the number of referrals coming in to both Early Start and Lanterman Act services.

What about other performance areas?

In the future, we will measure how well we are doing in other areas, including:

- Increasing the number of consumers who work,
- Getting better pay for consumers who work,
- Making sure consumers get medical and dental services, and
- Meeting Intake/Assessment and IFSP timelines for children 0–3.

Want more information?

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