

San Andreas Regional Center

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Performance Report for San Andreas Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at San Andreas Regional Center (SARC) we served about 16,100 consumers. The charts on page 2 tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At SARC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in serving our families in their homes and in reducing individuals who live in large institutions or the developmental centers.

San Andreas has also improved on timeline requirements for people coming through our intake departments, however, we need to examine why IFSP services remain at roughly 85%. However, service use of the individual program plan improved over 2015.

We also need to get more people into the work force and having paid employment. Many in our community desire to work so we will focus on this issue and continue to work with our partners to provide those opportunities.

We hope this report helps you learn more about SARC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: www.sarc.org or contact Jim Elliot at **(408) 341-3828**

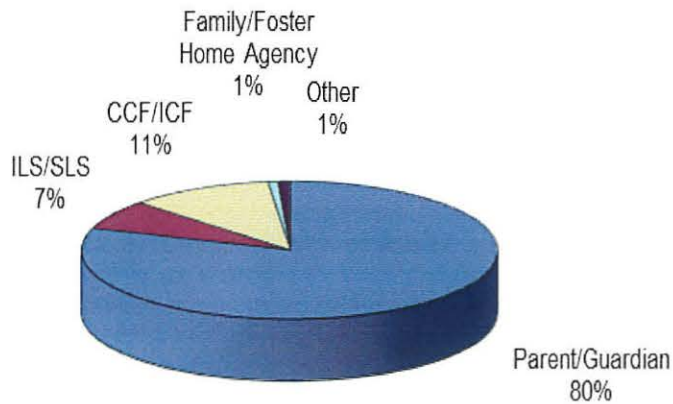
A handwritten signature in blue ink, appearing to read "J. Zaldivar", is positioned above the title "Director, San Andreas Regional Center".

Director, San Andreas Regional Center

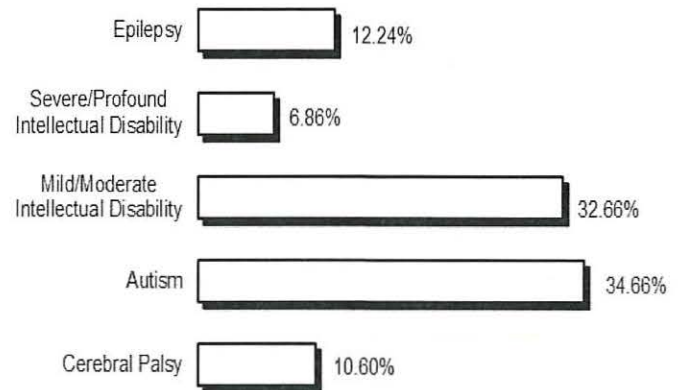
Who uses SARC?

These charts tell you about who SARC consumers are and where they live.

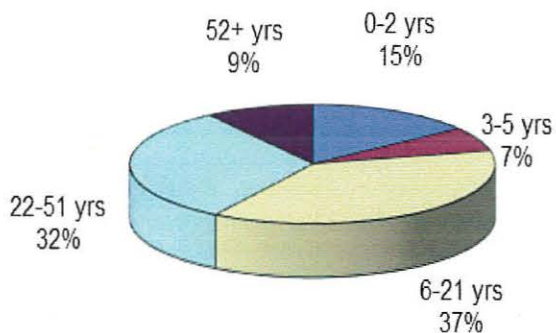
WHERE SARC CONSUMERS LIVE



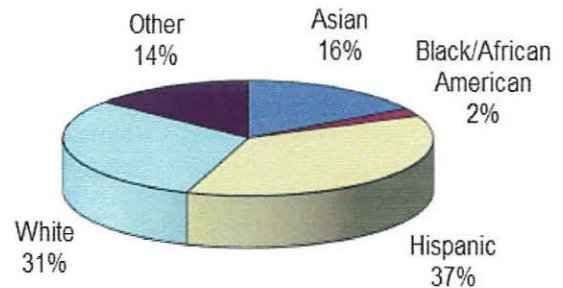
DIAGNOSIS OF SARC CONSUMERS



AGE OF SARC CONSUMERS



ETHNICITY OF SARC CONSUMERS



How well is SARC performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how SARC was doing at the end of 2015. And, the second column shows how SARC was doing at the end of 2016.

To see how SARC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

| Regional Center Goals (based on Lanterman Act) | December 2015 | | December 2016 | |
|---|---------------|--------|---------------|--------|
| | State Average | SARC | State Average | SARC |
| Less consumers live in developmental centers | 0.36% | 0.11% | 0.30% | 0.08% |
| More children live with families | 99.15% | 98.70% | 99.24% | 98.74% |
| More adults live in home settings* | 78.04% | 76.38% | 78.89% | 77.68% |
| Less children live in large facilities (more than 6 people) | 0.06% | 0.01% | 0.05% | 0.01% |
| Less adults live in large facilities (more than 6 people) | 2.78% | 1.85% | 2.60% | 1.75% |

* Home settings include: independent living, supported living, Adult Family Home Agency homes, and consumers' family homes.

Did SARC meet DDS standards?

Read below to see how well SARC did in meeting DDS compliance standards:

| Areas Measured | Last Period | Current Period |
|--|-------------|----------------|
| Passes independent audit | Yes | Yes |
| Passes DDS audit | Yes | Yes |
| Audits vendors as required | Met | Met |
| Didn't overspend operations budget | Yes | Yes |
| Participates in the federal waiver | Yes | Yes |
| CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)* | 95.34% | 95.76% |
| Intake/Assessment timelines for consumers age 3 or older met | 95.98% | 98.94% |
| IPP (<i>Individual Program Plan</i>) requirements met | 97.92% | 97.92% |
| IFSP (<i>Individualized Family Service Plan</i>) requirements met | 81.33% | 85.06% |

*CDER and ESR currency percentages were weighted based on the regional center's Status 1 and Status 2 caseloads, to arrive at a composite score.

San Andreas continues to closely work with our providers and service coordinators to maintain standards and to achieve compliance with all federal and state requirements. San Andreas released a total of 17 service coordinator positions since July 1, 2017 to help reduce caseloads. SARC will determine how to increase the IFSP requirements in this coming year.

How well is SARC doing at getting consumers working?

SARC has chosen to include consumer employment as a local measure in their performance contract. The chart below shows how well SARC is performing on increasing consumer employment performance compared to their prior performance and statewide average:

| Areas Measured | State Average | SARC | State Average | SARC |
|---|-----------------------|---------|-----------------------|----------|
| | Jan through Dec 2015 | | Jan through Dec 2016 | |
| Percentage of adults in day services, that interact with people without disabilities: (Data Source: Client Development Evaluation Report (CDER)) | | | | |
| None | 9% | 13% | 9% | 14% |
| Few | 59% | 53% | 58% | 51% |
| Most | 18% | 16% | 18% | 15% |
| All | 14% | 19% | 14% | 20% |
| Percentage of adults who engage in paid work: (Data Source: California Employment Development Department (EDD)) | | | | |
| Less than 10 hours/week | 8% | 11% | 7% | 10% |
| 10-25 hours/week | 9% | 7% | 9% | 7% |
| 26-39 hours/week | 6% | 3% | 5% | 3% |
| 40+ hours/week | 1% | 1% | 1% | 1% |
| Percentage of adults earning: (Data Source: CDER) | | | | |
| Below minimum wage | 60% | 57% | 57% | 54% |
| Minimum wage | 23% | 22% | 26% | 24% |
| Above minimum wage | 16% | 20% | 16% | 21% |
| Salaried | 1% | 1% | 1% | 1% |
| Earned Income (Adults age 16-64): (Data Source: EDD) | Jan through Dec 2015 | | Jan through June 2016 | |
| Quarterly number of consumers with earned income | 20,157 | 924 | 21,691 | 957 |
| Percentage of consumers with earned income | 13.6% | 11.3% | 14.2% | 11.3% |
| Average annual wages | \$7,236 | \$8,539 | \$7,631* | \$9,475* |
| Percentage of Adults who reported: (Data Source: National Core Indicator Survey) | July 2011 - June 2012 | | July 2014 - June 2015 | |
| Having a paid job in a community-based setting | 13% | 11% | 13% | 13% |
| Having integrated employment as a goal in their IPP | 27% | 27% | 27% | 23% |
| Currently unemployed, but wanting a job in the community | 39% | 48% | 45% | 45% |

*Average wages for January through June 2016 are estimates based on the first two quarters of 2016.

How well is SARC doing at reducing disparities and improving equity?

Percent of Regional Center Expenditures by Primary Language

| Language | Consumer Count | Percent of total Expenditures |
|-------------------------------|----------------|-------------------------------|
| ENGLISH | 12,149 | 80.1% |
| SPANISH | 4,025 | 12.3% |
| VIETNAMESE | 887 | 3.4% |
| MANDARIN CHINESE | 304 | 0.9% |
| TAGALOG | 135 | 0.7% |
| CANTONESE CHINESE | 87 | 0.6% |
| HINDI(NORTHERN INDIA) | 100 | 0.4% |
| FARSI (PERSIAN) | 45 | 0.3% |
| ALL OTHER LANGUAGES | 33 | 0.2% |
| KOREAN | 64 | 0.2% |
| OTHER ASIAN | 33 | 0.2% |
| RUSSIAN | 31 | 0.2% |
| ARABIC | 31 | 0.1% |
| PORTUGUESE | 15 | 0.1% |
| JAPANESE | 43 | 0.1% |
| OTHER URALIC-SLAVIC LANGUAGES | 9 | 0.1% |
| OTHER PACIFIC ISLAND | 12 | 0.0% |
| URDU(PAKISTAN INDIA) | 9 | 0.0% |
| AMHARIC | 9 | 0.0% |
| DUTCH | 1 | 0.0% |
| OTHER INDO-IRANIAN LANG | 18 | 0.0% |
| ASL (AMER SIGN LANG) | 7 | 0.0% |
| CAMBODIAN | 15 | 0.0% |
| LAOTIAN | 1 | 0.0% |
| GERMAN | 4 | 0.0% |
| FRENCH | 3 | 0.0% |
| SOMALI | 6 | 0.0% |
| OTHER SIGN LANGUAGE | 3 | 0.0% |
| ARMENIAN | 2 | 0.0% |
| HEBREW | 7 | 0.0% |
| OTH. SCANDINAVIAN | 1 | 0.0% |
| ITALIAN | 4 | 0.0% |
| OTHER LATIN | 8 | 0.0% |
| THAI | 1 | 0.0% |
| HUNGARIAN | 1 | 0.0% |
| SWEDISH | 1 | 0.0% |

* Languages that had no consumers and no expenditures are not included in the table.

2015-16 Purchase of Service Expenditures by Ethnicity and Age

| Ethnicity | Birth to 2 | 3 to 21 | 22 and older |
|-------------------------|------------|---------|--------------|
| Asian | 1.0% | 2.7% | 6.4% |
| Black/African American | 0.0% | 0.4% | 2.5% |
| Filipino | 0.1% | 0.6% | 1.9% |
| Hispanic | 2.4% | 4.9% | 18.8% |
| Native American | 0.0% | 0.0% | 0.3% |
| Other Ethnicity or Race | 1.2% | 1.6% | 5.1% |
| Polynesian | 0.0% | 0.0% | 0.2% |
| White | 0.9% | 3.9% | 45.1% |
| TOTAL | 5.6% | 14.1% | 80.3% |

Want more information?

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