

South Central Los Angeles Regional Center

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South Central Los Angeles
Regional Center
for persons with developmental disabilities, inc.

Spring 2017

Performance Report for South Central Los Angeles Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at South Central Los Angeles Regional Center (SCLARC) we served about 13,800 consumers. The charts on page 2 tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At SCLARC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in:

- Increasing the number of children living with families
- Increasing the number of adults living in a home setting
- Increasing the number of adults living in their own apartments with supports

But, we still need to improve in:

- Moving more individuals from large state developmental centers to living options located in the community
- Decreasing the number of adults living in facilities designed to support more than 6 individuals

Four of the 7,179 children supported by SCLARC live in large facilities. The average for 2016 was 0.06%. This is 0.01% higher than the state average. Ninety-nine percent of the children we support live with families. This is 0.29% higher than the state average. Eighty-one percent of the adults we support also reside in home settings. This is 2.11% higher than the state average.

We have eight fewer adults residing in large facilities than in 2015. But our average is 0.61% higher than the statewide average, so we must continue our work to move consumers to smaller living options. Out of the 13,000 served, only 0.42% of the consumers still reside at the state developmental centers. This is 0.12% higher than the

statewide average. We continue to work diligently to move consumers from large institutions to small community homes.

We hope this report helps you learn more about SCLARC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: marshamb@sclarc.org.

Or contact Marsha Mitchell-Bray at (213) 743-3061.

A handwritten signature in black ink that reads "Dexter A. Henderson". The signature is written in a cursive style with a large initial "D" and a long horizontal stroke at the end.

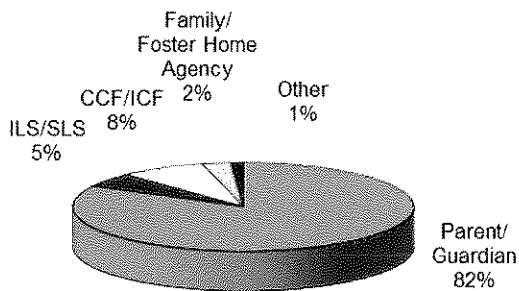
Dexter A. Henderson

Executive Director, South Central Los Angeles Regional Center

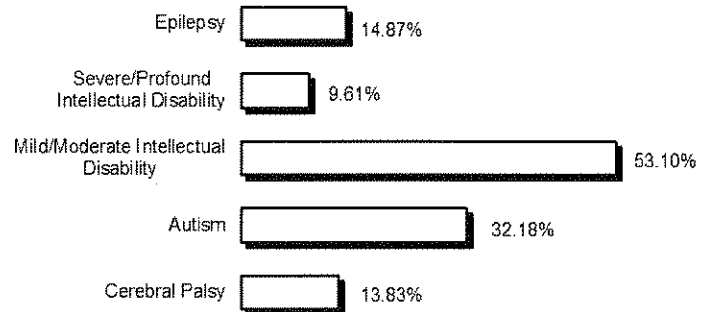
Who uses SCLARC?

These charts tell you about who SCLARC consumers are and where they live.

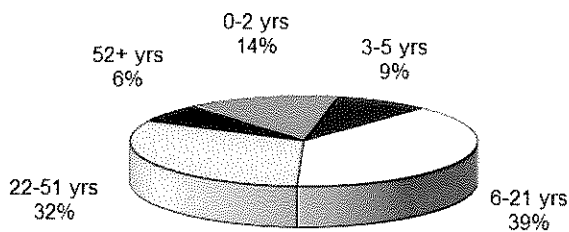
WHERE SCLARC CONSUMERS LIVE



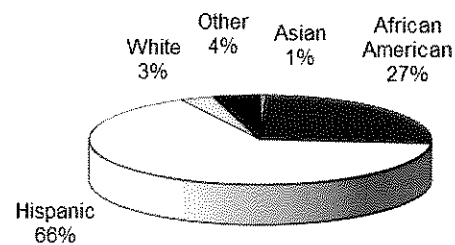
DIAGNOSIS OF SCLARC CONSUMERS



AGE OF SCLARC CONSUMERS



ETHNICITY OF SCLARC CONSUMERS



How well is SCLARC performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how SCLARC was doing at the end of 2015. And, the second column shows how SCLARC was doing at the end of 2016.

To see how SCLARC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (Based on Lanterman Act)	December 2015		December 2016	
	State Average	SCLARC	State Average	SCLARC
Less consumers live in developmental centers	0.36%	0.46%	0.30%	0.42%
More children live with families	99.15%	99.47%	99.24%	99.53%
More adults live in home settings*	78.04%	80.58%	78.89%	81.00%
Less children live in large facilities (more than 6 people)	0.06%	0.09%	0.05%	0.06%
Less adults live in large facilities (more than 6 people)	2.78%	3.44%	2.60%	3.21%

* Home settings include: independent living, supported living, Adult Family Home Agency homes, and consumers' family homes.

Did SCLARC meet DDS standards?

Read below to see how well SCLARC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)*	96.42%	95.03%
Intake/Assessment timelines for consumers age 3 or older met	98.81%	97.95%
IPP (<i>Individual Program Plan</i>) requirements met	99.92%	99.92%
IFSP (<i>Individualized Family Service Plan</i>) requirements met	82.50%	89.22%

*CDER and ESR currency percentages were weighted based on the regional center's Status 1 and Status 2 caseloads, to arrive at a composite score.

SCLARC passed both its independent and DDS audits. The agency did not overspend its allocated operations budget, and we successfully participated in the Federal Medicaid Waiver program. SCLARC also completed the entire vendor audits required in the performance contract.

Ninety-five percent of the CDERs and ESRs were updated as required and ninety-eight percent of the intake assessments for consumers age 3 or older were completed within required timelines. Approximately 100% of the IPP and eighty-nine percent of the IFSP requirements were met.

How well is SCLARC doing at reducing disparities and improving equity?

Percent of Regional Center Expenditures by Primary Language

Language	Consumer Count	Percent of total Expenditures
English	9,270	71.1%
Spanish	7,126	27.5%
Korean	16	0.4%
Cantonese Chinese	4	0.2%
Armenian	2	0.1%
Tagalog	8	0.1%
Russian	2	0.1%
All Other Languages	13	0.1%
Cambodian	2	0.1%
Other Sign Language	1	0.1%
French	2	0.0%
Arabic	4	0.0%
Japanese	2	0.0%
Hindi (Northern India)	1	0.0%
Mandarin Chinese	2	0.0%
ASL (American Sign Language)	4	0.0%
Farsi (Persian)	1	0.0%
Other Uralic-Slavic Languages	1	0.0%

* Languages that had no consumers and no expenditures are not included in the table.

The tables below provide information on National Core Indicator survey results from the regional center regarding services, satisfaction, and family outcomes, analyzed by race and ethnicity.

Overall, are you satisfied with the services and supports your family member currently receives?

(Response: Always/Usually, Adult Family Survey: 2013-14)

Ethnicity/Race	SCLACRC	Number of Respondents	All California Regional Centers	Number of Respondents
Missing Race	100.00%	2	59.49%	79
American Indian/Alaska Native ¹	50.00%	2	58.33%	36
Asian ¹	50.00%	2	69.39%	428
Black/African-American ¹	55.81%	43	64.38%	292
Native Hawaiian/Pacific Islander ¹	n/a	0	68.97%	29
White ¹	75.00%	4	74.74%	1461
Other/Unknown ¹	n/a	0	50.00%	26
Hispanic or Latino ¹	67.54%	114	66.97%	1,193
Mixed Race ²	0.00%	2	72.07%	376
Overall	63.91%	169	70.10%	3,920

Overall, are you satisfied with the services and supports your family member currently receives?

(Response: Always/Usually, Family Guardian Survey: 2013-14)

Ethnicity/Race	SCLARC	Number of Respondents	All California Regional Centers	Number of Respondents
Missing Race	n/a	0	55.56%	45
American Indian/Alaska Native ¹	100.00%	1	73.68%	38
Asian ¹	50.00%	2	83.94%	137
Black/African-American ¹	82.14%	28	72.61%	157
Native Hawaiian/Pacific Islander ¹	n/a	0	83.33%	6
White ¹	87.50%	16	83.74%	2281
Other/Unknown ¹	0.00%	1	90.00%	20
Hispanic or Latino ¹	71.43%	14	72.76%	290
Mixed Race ²	0.00%	1	74.58%	236
Overall	77.78%	63	81.06%	3,210

Overall, are you satisfied with the services and supports your family currently receives?
(Response: Always/Usually, Child Family Survey: 2012-13)

Ethnicity/Race	SCLARC	Number of Respondents	All California Regional Centers	Number of Respondents
Missing Race	28.00%	25	62.27%	326
American Indian/Alaska Native ¹	0.00%	1	58.70%	46
Asian ¹	50.00%	4	64.19%	863
Black/African-American ¹	50.88%	57	66.09%	407
Native Hawaiian/Pacific Islander ¹	n/a	0	65.79%	38
White ¹	0.00%	3	63.88%	2,215
Other/Unknown ¹	0.00%	2	62.86%	70
Hispanic or Latino ¹	36.52%	293	59.94%	2,846
Mixed Race ²	40.91%	22	63.85%	1,184
Overall	37.84%	407	62.53%	7,995

Legend	
1	Chose this race only.
2	Chose 2 or more races (not including 'mixed' race) OR chose 'mixed' race exclusively
3	This data is a follow up question to "Do you have a service plan?" and has been filtered to exclude "No," "Don't Know," or is missing answers to that question.
4	Asian category includes: Asian Indian, Cambodian, Chinese, Filipino, Hmong, Japanese, Korean, Laotian, Other Asian, Thai, and Vietnamese
5	Native Hawaiian/Polynesian category includes: Guamanian, Native Hawaiian, Other Pacific Isle, and Samoan
6	White category includes: Russian and White

Notes
Many different percentages can be derived from this data. We chose the best available denominator based on this year's survey sample methodology and its limitations
Each regional center should take care to pay attention to how well the sampling race/ethnicity breakouts compare to each RC's total population served race/ethnicity composition
Missing and don't know answers are included for some indicators to show where certain groups are not answering the question.

Want more information?

To see the complete report, go to: www.sclarc.org

Or contact Marsha Mitchell-Bray at (213) 743-3061.