

South Central Los Angeles Regional Center

Dexter A. Henderson, Executive Director
2500 S. Western Avenue
Los Angeles, CA 90018
Phone: (213) 744-7000 • Fax: (213) 355-6971
E-mail: dexterh@sclarc.org
www.sclarc.org



South Central Los Angeles
Regional Center
for persons with developmental disabilities, inc.

Spring 2018

Performance Report for South Central Los Angeles Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at South Central Los Angeles Regional Center (SCLARC) we served about 15,550 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At SCLARC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in:

- Increasing the number of adults residing in home settings
- Increasing the number of children residing with families
- Increasing the number of consumers receiving supported living services

The number of adult consumers residing in the home of their parent or guardian totaled 4,819 in 2017. This average for 2017 was 69.56%. This is 7.11% more than the state average. Ninety-nine and one-half percent (99.50%) of the children we support live with families. This is 0.26% higher than the state average. Nearly 8% of SCLARC's adult consumers living in their own homes, receive supported living services. This is approximately 2% above than the state average.

We still need to improve in:

- Decreasing the number of consumers residing in developmental center
- Increasing in the number of consumers residing in adult family home agency
- Decreasing intake timelines that take more than 240 days to complete

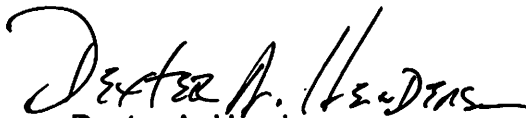
We have fewer consumers residing in developmental centers. However, our average is 0.05% higher than in the state average. We continue to work at moving consumers from large institutions to small community homes.

In 2017, there was a reduction in the number of consumers residing in adult family certified homes contracted with SCLARC's vendored family home agency. This was due to cases transferring to other regional centers. SCLARC will increase FHA placements by ensuring this living option is offered to consumers interested in alternatives to residing in licensed facilities.

We hope this report helps you learn more about SCLARC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: www.sclarc.org.

Or contact Marsha Mitchell-Bray at (213)743-3061.

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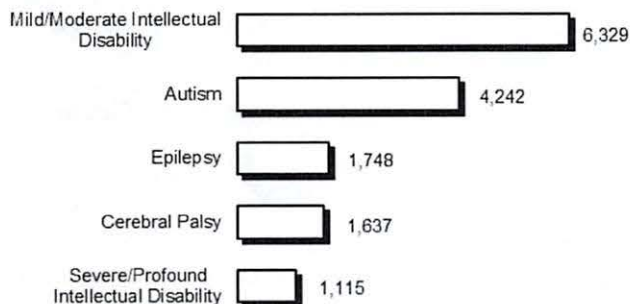
Dexter A. Henderson

Executive Director, South Central Los Angeles Regional Center

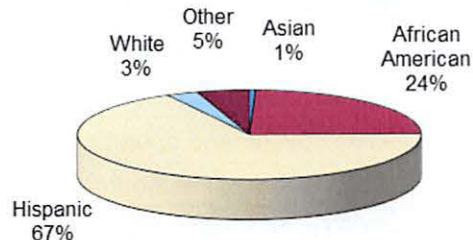
Who uses SCLARC?

These charts tell you who SCLARC consumers are and where they live.

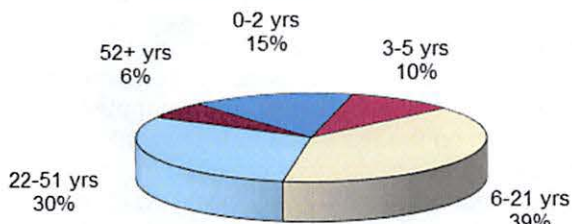
DIAGNOSIS OF SCLARC CONSUMERS



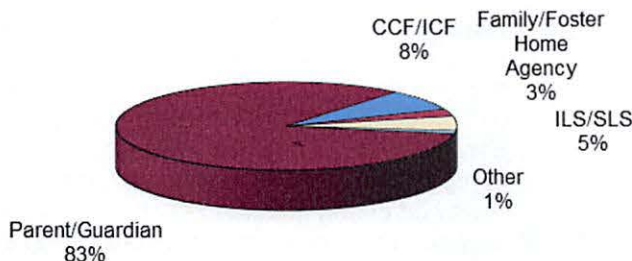
ETHNICITY OF SCLARC CONSUMERS



AGE OF SCLARC CONSUMERS



WHERE SCLARC CONSUMERS LIVE



How well is SCLARC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how SCLARC was doing at the end of 2016. And, the second column shows how SCLARC was doing at the end of 2017.

To see how SCLARC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2016		December 2017	
	State Average	SCLARC	State Average	SCLARC
Fewer consumers live in developmental centers	0.30%	0.42%	0.21%	0.26%
More children live with families	99.24%	99.53%	99.32%	99.58%
More adults live in home settings	78.89%	81.00%	79.61%	81.44%
Fewer children live in large facilities (more than 6 people)	0.05%	0.06%	0.04%	0.06%
Fewer adults live in large facilities (more than 6 people)	2.60%	3.21%	2.47%	3.15%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Did SCLARC meet DDS standards?

Read below to see how well SCLARC did in meeting DDS compliance standards:

Area Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Partially Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis).	95.03%	95.22%
Intake/Assessment timelines for consumers age 3 or older met	97.95%	98.43%
IPP (<i>Individual Program Plan</i>) requirements met	99.92%	98.52%
IFSP (<i>Individualized Family Service Plan</i>) requirements met	79.1%	55.9%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) The IFSP calculation methodology was changed from composite to average in order to more accurately reflect the RC's performance by only including children reviewed during monitoring and not all Early Start consumers. 4) N/A indicates that the regional center was not reviewed for the measure during the current period.

SCLARC passed both its independent and DDS audits. The agency did not overspend it allocated operations budget, and we successfully participated in the Federal Medicaid Waiver program.

Ninety-five percent (95.00%) of the CDERs and ESRs were updated as required. This is an increase in the percentage achieved in 2016. Approximately 100% of the IPP and 89% of the IFSP requirements were met.

SCLARC incurred a significant growth in the number of 0-3 children referred to the center in 2017. The growth was unexpected and unfortunately, we were unable to keep up with the required timelines. We are working diligently to increase the availability of office space and the number of staff necessary to complete IFSPs timely and achieve this performance standard.

How well is SCLARC doing at getting consumers working?

SCLARC has chosen to include consumer employment as a local measure in their performance contract. The chart below shows how well SCLARC is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Area Measured	State Average	SCLARC	State Average	SCLARC
	Jan. through Dec. 2016		Jan. through Dec. 2017	
Of adults in day services, percentage that interact with people without disabilities:				
Data Source: Client Development Evaluation Report (CDER)				
No people without disabilities	9%	4%	10%	4%
Few	58%	64%	58%	64%
Mostly	18%	20%	18%	20%
Only	14%	12%	15%	12%
Percentage of adults who engage in paid work:				
Data Source: CDER				
Less than 10 hours/week	7%	3%	7%	3%
10-25 hours/week	9%	7%	8%	7%
26-39 hours/week	5%	4%	5%	4%
40+ hours/week	1%	1%	1%	1%
Percentage of adults earning:				
Data Source: CDER				
Below Minimum Wage	57%	72%	53%	69%
Minimum Wage	26%	16%	29%	18%
Above Minimum Wage	16%	9%	17%	11%
Salaried	1%	2%	1%	2%
Percentage of Adults who Reported:				
Data Source: National Core Indicator Adult Consumer Survey				
	July 2011-June 2012		July 2014-June 2015	
Having a paid job in a community-based setting	13%	8%	13%	8%
Having integrated employment as a goal in their IPP	27%	20%	27%	19%
Currently being unemployed, but wanting a job in the community	39%	36%	45%	51%
Earned Income (Adults age 16-64):				
Data Source: Employment Development Department				
	Jan. through Dec. 2016		Jan. through June 2017	
Quarterly number of consumers with earned income	21,817	413	23,205	481
Percentage of consumers with earned income	14.2%	5.9%	14.6%	6.7%
Average annual wages	\$7,953	\$10,150	\$8,368	\$9,836
Annual earnings of all people with disabilities in California				
Data Source: Cornell University Disability Status Report				
	2015		2016	
	\$43,100		\$45,300	

How well is SCLARC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Number of Consumers and Percent of Total Expenditures by Language Fiscal Years 2015-16 and 2016-17				
Language	2016		2017	
	Consumer Count	Percent of Expenditures	Consumer Count	Percent of Expenditures
English	56.32%	71%	55.90%	70%
Spanish	43.29%	27%	43.65%	27%

Note: Languages that fewer than 30 consumers chose as their primary language are not included in this table.

The tables below provide information on National Core Indicator survey regarding services, satisfaction, and family outcomes, analyzed by race and ethnicity.

Percentage always/usually satisfied with the services and supports family member currently receives. (Adult Family Survey: 2013-14)		
Ethnicity/Race	SCLACRC	All California Regional Centers
Total Respondents	169	3,920
American Indian/Alaska Native	50.00%	58.33%
Asian	50.00%	69.39%
Black/African-American	55.81%	64.38%
Hispanic or Latino	67.54%	66.97%
Missing Race	100.00%	59.49%
Mixed Race	0.00%	72.07%
Native Hawaiian/Pacific Islander	N/A	68.97%
Other/Unknown	N/A	50.00%
White	75.00%	74.74%
Overall	63.91%	70.10%

Percentage always/usually satisfied with the services and supports family member currently receives. (Family Guardian Survey: 2013-14)		
Ethnicity/Race	SCLACRC	All California Regional Centers
Total Respondents	63	3,210
American Indian/Alaska Native	100.00%	73.68%
Asian	50.00%	83.94%
Black/African-American	82.14%	72.61%
Hispanic or Latino	71.43%	72.76%
Missing Race	N/A	55.56%
Mixed Race	0.00%	74.58%
Native Hawaiian/Pacific Islander	N/A	83.33%
Other/Unknown	0.00%	90.00%
White	87.50%	83.74%
Overall	77.78%	81.06%

Percentage satisfied with the services and supports family currently receives.
(Child Family Survey: 2015-16)

Ethnicity/Race	SCLARC	All California Regional Centers
Total Respondents	493	12,696
American Indian/Alaska Native	100.00%	76.50%
Asian	80.00%	69.90%
Black/African-American	47.90%	70.10%
Hispanic or Latino	47.20%	69.70%
Missing Race	20.00%	70.50%
Mixed Race	56.00%	71.70%
Native Hawaiian/Pacific Islander	N/A	73.10%
Other/Unknown	0.00%	65.00%
White	60.00%	72.80%
Overall	47.70%	70.80%

Notes

Asian category includes: Asian Indian, Cambodian, Chinese, Filipino, Hmong, Japanese, Korean, Laotian, Other Asian, Thai, and Vietnamese

Native Hawaiian/Polynesian category includes Guamanian, Native Hawaiian, Other Pacific Islander, and Samoan

White category includes Russian and White

N/A means that there were no respondents for the category

National Core Indicator survey responses reflect only the opinion of the regional center consumers that responded to the survey. For more details on the National Core Indicator survey, contact the regional center.

Want more information?

To see the complete report, go to: www.sclarc.org

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