

**PERFORMANCE CONTRACT PROJECT  
OUTCOMES MEASURES AND ACTIONS**

Regional Center South Central Los Angeles Regional Center

Calendar Year(s) 2010

Public Policy Performance Measures

	Goal	Outcome Measure	Baseline Data May 31, 2009	Activities Regional Center will Employ to Achieve Outcome
1.	Reduce the number of consumers residing in the DC.	Number and percent of RC caseload in DC.	101 consumers reside in the DC. This is 1.01% of all consumers served. The statewide average is 0.95%.	<ul style="list-style-type: none"> <li>• Continue to develop needed community resources.</li> <li>• Continue to develop and implement the Community Placement Plan. Resource development for consumers identified to move from the SDC in 2009 include: <ul style="list-style-type: none"> <li>○ One three-four bed specialized residential facility designed for adults who are hearing impaired and exhibit extremely assaultive and self-abusive behaviors.</li> <li>○ One three-four bed specialized residential facility designed for adult consumers with incidental medical issues extremely assaultive and self-abusive behaviors.</li> </ul> </li> <li>• Continue to deflect placements from the DC for all consumers except mandated court placements.</li> </ul>

	Goal	Outcome Measure	Baseline Data May 31, 2009	Activities Regional Center will Employ to Achieve Outcome
2.	Increase the number of minors residing with families.	Number and percent of minors residing with families	4,932 children reside in their own homes or in foster homes. This is 99.06% of all children served. The statewide average is 98.45%.	<ul style="list-style-type: none"> <li>• Continue to develop and provide families with the services and supports needed to assist families in keeping their children at home.</li> <li>• Continue to contract with an agency that provides after hour's crisis response services.</li> <li>• Provide training to parents on topics including behavior intervention.</li> <li>• Develop/update the agency's MOU with community agencies such as the Department of Children and Family Services, California Children Services, and Mental Health in conjunction with other regional centers.</li> </ul>
3.	Increase the number of consumers residing in independent living.	Number and percent of adults residing in independent living.	227 SCLARC consumers reside in independent living. This is 4.67% of all adult consumers living in home settings. The statewide average is 12.45%.	<ul style="list-style-type: none"> <li>• Provide annual training to consumers and family members regarding independent and supported living services.</li> <li>• Increase involvement with affordable housing coalitions and with governmental agencies involved with housing.</li> <li>• Continue efforts to access financing to make it possible for consumers to own their own homes.</li> </ul>
4.	Increase the number of consumers residing in supported living.	Number and percent of adults residing in supported living	65 SCLARC consumers reside in supported living. This is 1.34% of all adult consumers living in home settings. The statewide average is 5.23%.	<ul style="list-style-type: none"> <li>• Expand the service capacity of existing independent living and/or supported living vendors.</li> <li>• Increase involvement with affordable housing coalitions and with governmental agencies involved with housing.</li> </ul>

	Goal	Outcome Measure	Baseline Data May 31, 2009	Activities Regional Center will Employ to Achieve Outcome
5.	Increase the number of consumers residing in AFHA certified homes.	Number and percent of adults residing in AFHA homes.	25 consumers reside in AFHA certified homes. This is 0.51% of all adult consumers living in home settings. The statewide average is 0.53%.	<ul style="list-style-type: none"> <li>• Encourage existing FHAs to develop family homes for consumers in more locations located in the agency's catchment area.</li> <li>• Encourage existing FHAs to recruit family homes to meet the needs of consumers with challenging behaviors and/or medical needs.</li> <li>• Work with existing FHAs to develop a Parenting Program for consumers and their young children.</li> </ul>
6.	Increase the number of adult consumers residing in family homes (home of parent or guardian).	Number and percent of adults residing in family homes (home of parent or guardian).	3,300 adult consumers reside in family homes (home of parent or guardian). This is 67.86% of all adult consumers living in home settings. The statewide average is 54.37%.	<ul style="list-style-type: none"> <li>• Advocate for the increased use of In-Home Support Services (IHSS) for consumers and families.</li> <li>• Assist families in securing SSI benefits as soon as possible when a consumer becomes an adult.</li> <li>• Continue to contract with an agency that provides after hour's crisis response services.</li> <li>• Provide families with information regarding care giver support, in-home support services, hospice care and senior resources.</li> </ul>
7.	Increase the number of adult consumers residing in home settings.	Number and percent of adults residing in home settings.	3,617 consumers reside in home settings. This is 74.38% of all consumers residing in home settings. The statewide average is 72.59%.	<ul style="list-style-type: none"> <li>• Continue to carry out activities specified in outcomes 2-6</li> </ul>



	Goal	Outcome Measure	Baseline Data May 31, 2009	Activities Regional Center will Employ to Achieve Outcome
8.	Reduce the number of minors residing in residential facilities with 7 or more beds.	Number and percent of minors living in facilities serving > 6.	<p>10 minors reside in community care facilities with 7 or more beds. This is 0.20% of all children served. The statewide average is 0.07%.</p> <p>There are no children residing in intermediate care facilities with 7 or more beds. The statewide average is 0.04%.</p> <p>There are no children residing in nursing facilities with 7 or more beds. The statewide average is 0.02%.</p>	<ul style="list-style-type: none"> <li>• Develop new residential resources that serve fewer than six consumers.</li> <li>• Identify children at risk of institutional placement and develop local community resources to meet their identified needs.</li> </ul>
9.	Reduce the number of adults living in facilities with 7 or more beds.	Number and percent of adults living in facilities serving > 6	<p>158 adults reside in community care facilities with 7 or more beds. This is 3.25% of all adults served. The statewide average is 2.25%.</p> <p>71 adults reside in intermediate care facilities with 7 or more beds. This is 1.46% of all adults served. The statewide average is 0.99%.</p> <p>77 adults reside in nursing facilities with 7 or more beds. This is 1.50% of all adults served. The statewide average is 1.10%.</p>	<ul style="list-style-type: none"> <li>• Develop new residential resources that serve fewer than six consumers.</li> <li>• Continue to disseminate, educate and actively discuss living options for adults such as FHA, ILS, SLS and small group homes as an alternative to large group living arrangements with consumers and their families.</li> </ul>
10.	Unqualified independent audit with no material finding(s)	Unqualified independent audit with no material finding(s)	During the last reporting period no material findings were issued during the independent audit.	<ul style="list-style-type: none"> <li>• Continue to strive to achieve unqualified independent audits with no material finding(s).</li> </ul>

	<b>Goal</b>	<b>Outcome Measure</b>	<b>Baseline Data May 31, 2009</b>	<b>Activities Regional Center will Employ to Achieve Outcome</b>
11.	Substantial compliance with DDS fiscal audit	Substantial compliance with DDS fiscal audit	During the last reporting period, SCLARC was in compliance with the DDS fiscal audit.	<ul style="list-style-type: none"> <li>Continue to strive to achieve substantial compliance with DDS fiscal audits.</li> </ul>
12.	Accuracy percent of POS fiscal projections (based on February SOAR)	Accuracy percent of POS fiscal projections (based on February SOAR)	During the last reporting period, SCLARC's fiscal projections were accurate.	<ul style="list-style-type: none"> <li>Continue to strive for 100% accuracy of POS fiscal projections (based on February SOAR).</li> </ul>
13.	Operates within OPS budget	Operates within OPS budget	During the last reporting period, SCLARC was found to be operating within its operations budget.	<ul style="list-style-type: none"> <li>Continue to operate within OPS budget.</li> </ul>
14.	Certified to participate in Waiver	Certified to participate in Waiver	SCLARC was certified to participate in the Waiver program during the last reporting period.	<ul style="list-style-type: none"> <li>Continue to be certified to participate in Waiver.</li> </ul>
15.	Compliance with Vendor Audit Requirements per contract, Article III, Section 10	Compliance with Vendor Audit Requirements per contract, Article III, Section 10	During the last reporting period SCLARC was partly in compliance with vendor audit requirements pursuant to Article III, Section 10.	<ul style="list-style-type: none"> <li>Work to remain in compliance with vendor audit requirements per contract, Article III, Section 10.</li> </ul>
16.	Current CDER/ESR Reports	CDER/ESR Currency	Suspended Pending Implementation of New CDER	<ul style="list-style-type: none"> <li>Continue to produce current CDER/ESR reports.</li> </ul>
17.	Intake/assessment and IFSP time lines (0-3) completed within appropriate timelines	Intake/assessment and IFSP time lines (0-3)	Under Development.	<ul style="list-style-type: none"> <li>Continue to complete intake/assessment and IFSP for children 0-3 within appropriate timelines.</li> </ul>

	Goal	Outcome Measure	Baseline Data May 31, 2009	Activities Regional Center will Employ to Achieve Outcome
18.	Intake/assessment time lines for consumers ages 3 and above completed within 120 days	Intake/assessment time lines for consumers ages 3 and above	<p>201 consumers completed the intake process within 120 days. This is 99.01% of all consumers participating in the intake process. The statewide average is 95.95%.</p> <p>The intake process took between 143 and 240 days for one consumer. This is 0.49% of all consumers participating in the intake process. The statewide average is 2.94%.</p> <p>The intake process took more than 240 days for 1 consumer. This is 0.49% of all consumers participating in the intake process. The statewide average is 1.11%.</p>	<ul style="list-style-type: none"> <li>Continue to strive to complete intake/assessment time lines for consumers ages 3 and above within 120 days.</li> </ul>
19.	Comply with WIC requirements when completing IPP development for waiver consumers	IPP Development (WIC requirements)	100% based on the 2008 year end data.	<ul style="list-style-type: none"> <li>Continue to comply with WIC requirements when completing IPPs for waiver consumers.</li> </ul>
20.	Comply with Title 17 requirements when completing IFSP development for children (0-3)	IFSP Development (Title 17 requirements)	89.95% based on the 2008 year end report.	<ul style="list-style-type: none"> <li>Continue to complete IFSP development for children (0-3) within appropriate timelines.</li> </ul>



Outcome Measure	Measurement Methodology
Number and percent of adults with earned income and average wage (aggregate)	
Number and percent of adults in supported employment	
Number and percent of adults in competitive employment	
Access to medical and dental services	
Number of consumers per thousand who are victims of abuse	

**ENCLOSURE B**

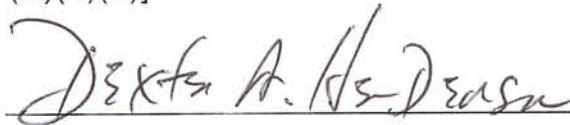
**STATEMENT OF ASSURANCES**

This is to assure that South Central Los Angeles Regional Center's Year 2010 Performance Contract was developed in accordance with the requirements specified in Welfare and Institutions Code section 4629 and the Department of Developmental Services' (DDS) Year 2010 Performance Contract Guidelines.

The performance contract was developed through a public process which included:

- Providing information, in an understandable form, to the community about regional center services and supports, including budget information and baseline data on services and supports and the regional center operations [WIC 4629 (B) (i)]
- Holding at least one public meeting to solicit input on performance objectives and using focus groups or surveys to collect information from the community [WIC 4629 (c)(B)(ii)]
- Providing at least 10 calendar days advance public notice of the date(s) of the public meeting (DDS Guidelines)
- Circulating a draft to the community of the performance contract plan relative to the public policy and compliance outcomes identified in the DDS Performance Contract Pilot Project Guidelines, and any locally developed policy outcomes prior to presenting the contract to the regional center board for action [WIC 4629 (c) (B) (iii)]
- Providing an opportunity for additional public input and consideration of that input at the regional center board meeting prior to board action on the proposed performance contract [WIC 4629 (c)(B)(iii)]

Signature of RC Director:



Date:

