



Enclosure A

SCLARC PERFORMANCE CONTRACT OUTCOMES MEASURES AND ACTIONS

Regional Center South Central Los Angeles Regional Center

Calendar Year(s) 2015

Public Policy Performance Measures

	Goal	Outcome Measure	Baseline Data June 2014	Activities Regional Center will Employ to Achieve Outcome
1.	Reduce the number of consumers residing in the DC.	Number and percent of RC caseload in DC.	69 consumers reside in the DC. This is 0.57% of all consumers served. The statewide average is 0.47%.	<ul style="list-style-type: none"> • Continue to develop and implement the Community Placement Plan. <ul style="list-style-type: none"> ○ Transition and placement activities will continue for hard to serve consumers and those moving from LDC, FDC and PDC. • 2014-15 resource development plans include: <ul style="list-style-type: none"> ○ One residential care facility for the elderly designed for adults over the age of 60 with severe behavioral deficits. ○ Three specialized residential facilities for consumers who have extremely aggressive behaviors. ○ One behavioral ARFPSHN joint project with WRC and HRC.

	Goal	Outcome Measure	Baseline Data June 2013	Activities Regional Center will Employ to Achieve Outcome
				<ul style="list-style-type: none"> Continue to deflect placements from the DC for all consumers except mandated court placements.
2.	Increase the number of minors residing with families.	Number and percent of minors residing with families	5,843 children reside in their own homes or in foster homes. This is 96.59% of all children served. The statewide average is 96.77%.	<ul style="list-style-type: none"> Continue to develop and provide families with the services and supports needed to assist families in keeping their children at home. Continue to contract with an agency that provides after hour's crisis response services. Provide training to parents on topics including behavior intervention. Develop/update the agency's MOU with community agencies such as the Department of Children and Family Services, California Children Services, and Mental Health in conjunction with other regional centers.
3.	Increase the number of consumers residing in independent living.	Number and percent of adults residing in independent living.	149 SCLARC consumers receive independent living services. This is 2.46% of all adult consumers living in home settings. The statewide average is 11.52%.	<ul style="list-style-type: none"> Provide independent living training to consumers interested in becoming more self-reliant in specific areas.
4.	Increase the number of consumers residing in supported living.	Number and percent of adults residing in supported living	502 SCLARC consumers reside in supported living. This is 8.30% of all adult consumers living in home settings. The statewide average is 5.63%.	<ul style="list-style-type: none"> Increase the number supported living vendors available to provide services. Increase involvement with affordable housing coalitions and with governmental agencies involved with housing. Continue efforts to access financing to make it possible for consumers to own their own homes.

	Goal	Outcome Measure	Baseline Data June 2013	Activities Regional Center will Employ to Achieve Outcome
5.	Increase the number of consumers residing in AFHA certified homes.	Number and percent of adults residing in AFHA homes.	37 consumers reside in AFHA certified homes. This is 0.61% of all adult consumers living in home settings. The statewide average is 0.87%.	<ul style="list-style-type: none"> • Encourage existing AFHAs to recruit family homes to meet the needs of consumers with challenging behaviors and/or medical needs. • Increase the number of consumers placed in AHFAs.
6.	Increase the number of adult consumers residing in family homes (home of parent or guardian).	Number and percent of adults residing in family homes (home of parent or guardian).	4,138 adult consumers reside in family homes (home of parent or guardian). This is 68.41% of all adult consumers living in home settings. The statewide average is 58.91%.	<ul style="list-style-type: none"> • Advocate for the increased use of In-Home Support Services (IHSS) for consumers and families. • Assist families in securing SSI benefits as soon as possible when a consumer becomes an adult. • Continue to contract with an agency that provides after hour's crisis response services. • Provide families with information regarding care giver support, in-home support services, hospice care and senior resources.
7.	Increase the number of adult consumers residing in home settings.	Number and percent of adults residing in home settings.	4,826 consumers reside in home settings. This is 79.78% of all consumers residing in home settings. The statewide average is 76.94%.	<ul style="list-style-type: none"> • Continue to carry out activities specified in outcomes 2 through 6.

	Goal	Outcome Measure	Baseline Data June 2014	Activities Regional Center will Employ to Achieve Outcome
8.	Reduce the number of minors residing in residential facilities with 7 or more beds.	Number and percent of minors living in facilities serving > 6.	<p>1 minor resides in a community care facility with 7 or more beds. This is 0.02% of all children served. The statewide average is 0.02%.</p> <p>There are 3 children residing in an intermediate care facility with 7 or more beds. This is 0.05% of all children served. The statewide average is 0.04%.</p> <p>There are no children residing in nursing facilities with 7 or more beds. The statewide average is 0.01%.</p>	<ul style="list-style-type: none"> • Develop new residential resources that serve fewer than six consumers. • Identify children at risk of institutional placement and develop local community resources to meet their identified needs. • Continue downsizing project with Junior Blind of America.
9.	Reduce the number of adults living in facilities with 7 or more beds.	Number and percent of adults living in facilities serving > 6	<p>94 adults reside in community care facilities with 7 or more beds. This is 1.55% of all adults served. The statewide average is 1.50%.</p> <p>70 adults reside in intermediate care facilities with 7 or more beds. This is 1.16% of all adults served. The statewide average is 0.75%.</p> <p>62 adults reside in nursing facilities with 7 or more beds. This is 1.02% of all adults served. The statewide average is 0.78%.</p>	<ul style="list-style-type: none"> • Develop new residential resources that serve fewer than six consumers. • Continue to disseminate, educate and actively discuss living options for adults such as FHA, SLS and small residential facilities as an alternative to large group living arrangements with consumers and their families.

	Goal	Outcome Measure	Baseline Data December 2013	Activities Regional Center will Employ to Achieve Outcome
10.	Unqualified independent audit with no material finding(s)	Unqualified independent audit with no material finding(s)	During the last reporting period no material findings were issued during the independent audit.	<ul style="list-style-type: none"> Continue to strive to achieve unqualified independent audits with no material finding(s).
11.	Substantial compliance with DDS fiscal audit	Substantial compliance with DDS fiscal audit	During the last reporting period, SCLARC was in compliance with the DDS fiscal audit.	<ul style="list-style-type: none"> Continue to strive to achieve substantial compliance with DDS fiscal audits.
12.	Accuracy percent of POS fiscal projections (based on February SOAR)	Accuracy percent of POS fiscal projections (based on February SOAR)	During the last reporting period, SCLARC's fiscal projections were accurate.	<ul style="list-style-type: none"> Continue to strive for 100% accuracy of POS fiscal projections (based on February SOAR).
13.	Operates within OPS budget	Operates within OPS budget	During the last reporting period, SCLARC was found to be operating within its operations budget.	<ul style="list-style-type: none"> Continue to operate within OPS budget.
14.	Certified to participate in Waiver	Certified to participate in Waiver	SCLARC was certified to participate in the Waiver program during the last reporting period.	<ul style="list-style-type: none"> Continue to be certified to participate in Waiver.
15.	Compliance with Vendor Audit Requirements per contract, Article III, Section 10	Compliance with Vendor Audit Requirements per contract, Article III, Section 10	During the last reporting period SCLARC was in compliance with vendor audit requirements pursuant to Article III, Section 10.	<ul style="list-style-type: none"> Continue to remain in compliance with vendor audit requirements per contract, Article III, Section 10.
16.	Current CDER/ESR Reports	CDER/ESR Currency	10,525 consumers have current CDERs. This is 97.99% of the consumers served. The statewide average is 97.35%. The baseline for this objective is based on June 2014 data.	<ul style="list-style-type: none"> Continue to produce current CDER/ESR reports.
17.	Intake/assessment and IFSP time lines (0-3) completed within appropriate timelines	Intake/assessment and IFSP time lines (0-3)	Under Development.	<ul style="list-style-type: none"> Continue to complete intake/assessment and IFSP for children 0-3 within appropriate timelines.

	Goal	Outcome Measure	Baseline Data June 2014	Activities Regional Center will Employ to Achieve Outcome
18.	Intake/assessment time lines for consumers ages 3 and above completed within 120 days	Intake/assessment time lines for consumers ages 3 and above	<p>227 consumers completed the intake process within 142 days. This is 99.13% of all consumers participating in the intake process. The statewide average is 98.00%.</p> <p>1 consumer completed the intake process between 143 and 240 days. This is 0.44% of all consumers participating in the intake process. The statewide average is 1.79%.</p> <p>It took more than 240 days for 1 consumer to complete the intake process. This is 0.44% of all consumers participating in the intake process. The statewide average is 0.21%.</p>	<ul style="list-style-type: none"> Continue to strive to complete intake/assessment time lines for consumers ages 3 and above within 142 days.
19.	Comply with WIC requirements when completing IPP development for waiver consumers	IPP Development (WIC requirements)	99.60% based on the 2013 year end data.	<ul style="list-style-type: none"> Continue to comply with WIC requirements when completing IPPs for waiver consumers.
20.	Comply with Title 17 requirements when completing IFSP development for children (0-3)	IFSP Development (Title 17 requirements)	Temporarily suspended pending revision to measurement methodology and availability of associated data.	<ul style="list-style-type: none"> Continue to complete IFSP development for children (0-3) within appropriate timelines.

Additional SCLARC Performance Objectives

	<u>Goal</u>	<u>Outcome Measure</u>	<u>Baseline Data</u>	<u>Activities Regional Center will Employ to Achieve Outcome</u>
21.	Highlight the distinct customs and traditions of the variety of world cultures represented in the communities SCLARC supports.	Number of consumers, vendors, regional center staff, families and other individuals who participate in the Consumer Advisory Committee's (CAC) 2015 Cultural Fair	SCLARC's Consumer Advisory Committee has never hosted an event that highlights the cultures represented in the catchment area.	SCLARC's Consumer Advisory Committee will put on a cultural fair in 2015. The event will be a celebration of the diversity and uniqueness of SCLARC's catchment area. Educational and entertaining activities will include presentations about customs and norms, musical and dramatic performances, educational exhibits, craft booths and possibly, food vendors with various ethnic cuisines.
22.	Improve consumers' knowledge of their healthcare privacy and security rights.	Number of consumers aware of their healthcare privacy and security rights.	SCLARC's Consumer Advisory Committee has never facilitated direct training to consumers regarding HIPPA.	SCLARC's Consumer Advisory Committee will provide HIPPA training to consumers in 2015. The training will include information on privacy rights, understanding the HIPPA notice, and limits on vendors and health care providers sharing confidential information.

<u>Outcome Measure</u>	<u>Measurement Methodology</u>
Number and percent of adults with earned income and average wage (aggregate)	
Number and percent of adults in supported employment	
Number and percent of adults in competitive employment	
Access to medical and dental services	
Number of consumers per thousand who are victims of abuse	

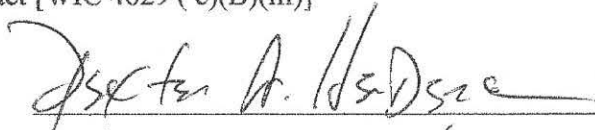
STATEMENT OF ASSURANCES (ENCLOSURE B)

This is to assure that South Central Los Angeles Regional Center's Year 2015 Performance contract was developed in accordance with the requirements specified in Welfare and Institutions Code section 4629 and the Department of Developmental Services' (DDS) Year 2015 Performance Contract Guidelines.

The performance contract was developed through a public process which included:

- Providing information, in an understandable form, to the community about regional center services and supports, including budget information and baseline data on services and supports and the regional center operations
[WIC 4629 (c)(B)(i)]
- Holding at least one public meeting to solicit input on performance objectives and using focus groups or surveys to collect information from the community
[WIC 4629 (c)(B)(ii)]
- Providing at least 10 calendar days advance public notice of the date(s) of the public meeting (DDS Guidelines)
- Circulating a draft to the community of the performance contract plan relative to the public policy and compliance outcomes identified in the DDS Performance Contract Guidelines, and any locally developed policy outcomes prior to presenting the contract to the regional center board for action
[WIC 4629 (c) (B) (iii)]
- Providing an opportunity for additional public input and consideration of that input at the regional center board meeting prior to board action on the proposed performance contract [WIC 4629 (c)(B)(iii)]

Signature of RC Director



Date:

