

San Diego Regional Center

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Performance Report for San Diego Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve clients and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at San Diego Regional Center (SDRC) we served about 21,000 clients. The charts on page 2 tell you about the clients we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At SDRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well 2013.

We hope this report helps you learn more about SDRC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: www.sdrc.org

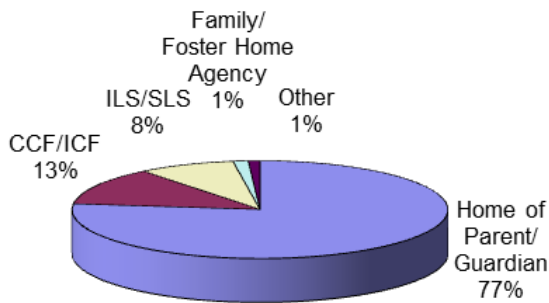
Or contact Community Services at **858-576-2966**

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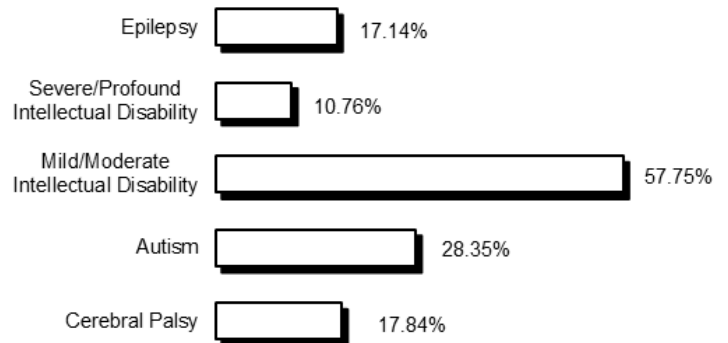
Who uses SDRC?

These charts tell you about who SDRC clients are and where they live.

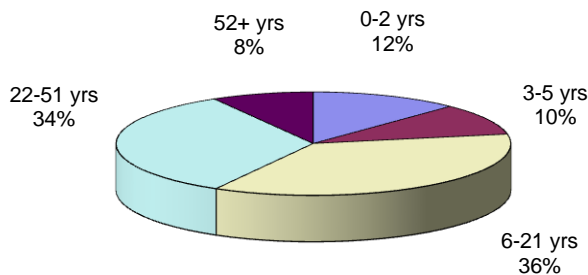
WHERE SDRC CLIENTS



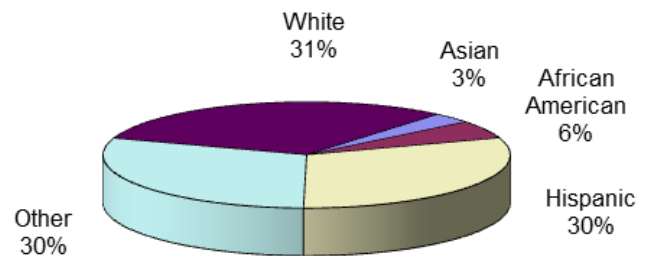
PRIMARY DIAGNOSIS OF SDRC CLIENTS



AGE OF SDRC CLIENTS



ETHNICITY OF SDRC CLIENTS



How well is SDRC performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how SDRC was doing at the beginning of 2013. And, the second column shows how SDRC was doing at the end of 2013.

To see how SDRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2012		December 2013	
	State Average	SDRC	State Average	SDRC
Less clients live in developmental centers	0.63%	0.53%	0.51%	0.40%
More children live with families	98.87%	98.99%	98.98%	99.15%
More adults live in home settings*	75.68%	73.70%	76.49%	74.88%
Less children live in large facilities (more than 6 people)	0.08%	0.14%	0.07%	0.13%
Less adults live in large facilities (more than 6 people)	3.31%	3.32%	3.12%	3.08%

* Home settings include: independent living, supported living, Adult Family Home Agency homes, and clients' family homes.

Did SDRC meet DDS standards?

Read below to see how well SDRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about clients, including diagnosis.)	NA*	NA*
Intake/Assessment timelines for clients age 3 or older met	95.56%	97.60%
IPP (<i>Individual Program Plan</i>) requirements met	99.83%	99.44%
IFSP (<i>Individualized Family Service Plan</i>) requirements met	NA**	NA**

*Measure temporarily suspended due to implementation of new Early Start Report.

**Measurement methodology revised at the end of 2013.

What about other performance areas?

In the future, we will measure how well we are doing in other areas, including:

- Increasing the number of clients who work,
- Getting better pay for clients who work,
- Making sure clients get medical and dental services, and
- Meeting Intake/Assessment and IFSP timelines for children 0–3.

Want more information?

To see the complete report, go to: www.sdrc.org

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