

## **San Diego Regional Center**

Carlos Flores, Executive Director  
4355 Ruffin Road, Suite 200, San Diego, CA 92123-1648  
Phone: (858) 576-2996 • Fax: (858) 576-2873  
[www.sdrc.org](http://www.sdrc.org)



*Spring 2018*

## **Performance Report for San Diego Regional Center**

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve clients and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at San Diego Regional Center (SDRC) we served about 27,300 clients. The charts on page two tell you about the clients we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At SDRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in 2017.

We hope this report helps you learn more about SDRC. If you have any questions or comments, please contact us!

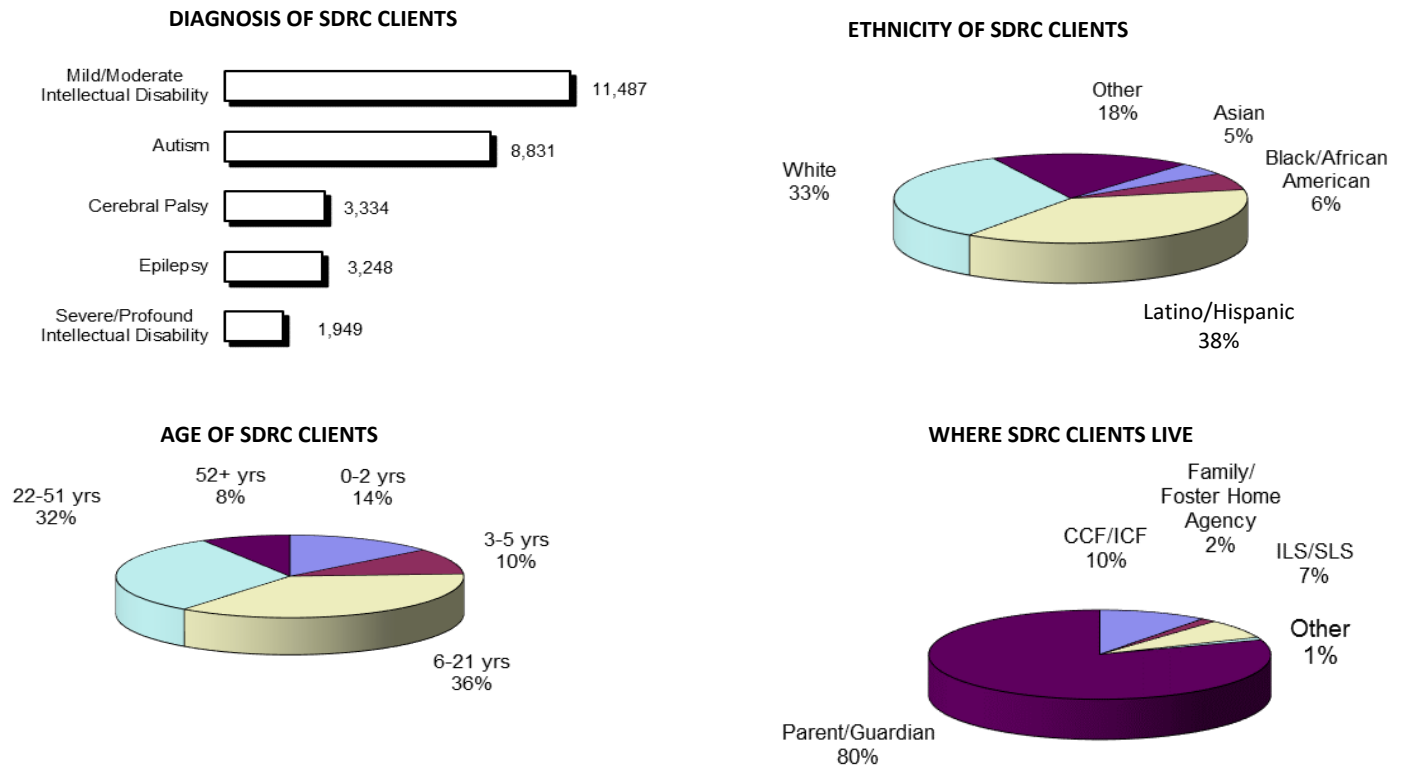
This report is a summary. To see the complete report, go to: [www.sdrc.org](http://www.sdrc.org)

Or contact the SDRC Community Services Department at **858-576-2966**

Carlos Flores  
Executive Director, San Diego Regional Center

## Who uses SDRC?

These charts tell you about who SDRC clients are and where they live.



## How well is SDRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how SDRC was doing at the end of 2016, and the second column shows how SDRC was doing at the end of 2017.

To see how SDRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2016		December 2017	
	State Average	SDRC	State Average	SDRC
Fewer clients live in developmental centers	0.30%	0.25%	0.21%	0.17%
More children live with families	99.24%	99.34%	99.32%	99.44%
More adults live in home settings*	78.89%	76.94%	79.61%	77.25%
Fewer children live in large facilities (more than 6 people)	0.05%	0.08%	0.04%	0.06%
Fewer adults live in large facilities (more than 6 people)	2.60%	2.47%	2.47%	2.51%

Notes: 1) Clients can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and clients' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

## Did SDRC meet DDS standards?

Read below to see how well SDRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about clients, including diagnosis.)*	93.44%	94.34%
Intake/Assessment timelines for clients age 3 or older met	98.55%	100%
IPP ( <i>Individual Program Plan</i> ) requirements met	98.66%	98.36%
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	88.4%	88.1%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) The IFSP calculation methodology was changed from composite to average in order to more accurately reflect the RC's performance by only including children reviewed during monitoring and not all Early Start clients. 4) N/A indicates that the regional center was not reviewed for the measure during the current period.

## How well is SDRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all clients.

Percent of Authorized Services and Clients by Residence Type and Ethnicity/Race Fiscal Years 2015-16 and 2016-17															
Residence Type	Measure	American Indian or Alaska Native		Asian		Black/African American		Latino/Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		2016	2017	2016	2017	2016	2017	2016	2017	2016	2017	2016	2017	2016	2017
Home	Clients	0%	0%	6%	8%	4%	5%	31%	40%	0%	0.4%	19%	26%	39%	20%
	Authorized Services	0%	0%	8%	9%	5%	6%	36%	37%	0%	0%	29%	31%	21%	16%
ILS/SLS	Clients	1%	1%	3%	3%	13%	13%	20%	22%	1%	0.6%	54%	55%	10%	6%
	Authorized Services	0%	0%	3%	3%	11%	11%	16%	15%	0%	0%	62%	64%	7%	7%
Institutions	Clients	0%	0%	0%	1%	7%	14%	21%	22%	0%	0.0%	60%	48%	12%	14%
	Authorized Services	0%	0%	0%	2%	4%	14%	34%	24%	0%	0%	31%	37%	30%	23%
Residential	Clients	0%	1%	3%	4%	6%	7%	17%	18%	0%	0.4%	64%	65%	8%	5%
	Authorized Services	0%	0%	4%	4%	7%	7%	20%	20%	1%	1%	63%	63%	5%	5%
Med/Rehab/ Psych	Clients	1%	1%	3%	5%	14%	12%	18%	23%	1%	0.6%	51%	53%	13%	7%
	Authorized Services	0%	0%	4%	3%	6%	5%	13%	42%	0%	0%	63%	49%	13%	1%
Other	Clients	1%	1%	4%	2%	18%	23%	22%	25%	0%	1%	38%	40%	16%	9%
	Authorized Services	0%	0%	1%	0%	9%	14%	30%	34%	0%	0%	48%	45%	13%	6%

Note: 1) Institutions include developmental centers, state hospitals, and correctional facilities. 2) Residential includes care facilities intermediate care facilities, and continuous nursing facilities. 3) Med/Rehab/Psych include skilled nursing facilities, psychiatric treatment and rehabilitation centers, acute general hospitals, sub-acute care services, and community treatment facilities. 4) Other includes clients who are out-of-state, in hospice, transient/homeless, or not listed elsewhere.

Percent of Annual authorized services by diagnosis and ethnicity

<b>Ethnicity/Race</b>	<b>Autism</b>	<b>Intellectual Disability</b>	<b>Cerebral Palsy</b>	<b>Epilepsy</b>	<b>Category 5</b>
American Indian or Alaska Native	0.2%	0.3%	0.4%	0.8%	0.3%
Asian	9.7%	5.3%	4.1%	4.6%	3.5%
Black/African American	7.0%	8.2%	6.4%	6.4%	7.7%
Latino/Hispanic	28.7%	28.1%	26.3%	27.4%	19.8%
Native Hawaiian or Other Pacific Islander	0.8%	0.4%	0.1%	0.4%	0.2%
Other Ethnicity or Race	6.4%	4.3%	4.2%	4.2%	4.9%
White	47.2%	53.4%	58.5%	56.2%	63.6%
<b>TOTAL</b>	100.0%	100.0%	100.0%	100.0%	100.0%

SDRC identified that there were too many clients whose ethnicity or race were not properly coded in our computer system. During 2017 the SDRC completed a project to fix that problem. As a result these data for 2017 are considerably different than the 2016 data. The 2017 data are correct.

**Want more information?**

To see the complete report, go to: [www.sdrc.org](http://www.sdrc.org)

Or contact the SDRC Cultural Specialist at **858-576-2869**