

## **San Gabriel/Pomona Regional Center**

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## **Performance Report for San Gabriel/Pomona Regional Center**

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at San Gabriel/Pomona Regional Center (SG/PRC) we served about 12,300 consumers. The charts on page 2 tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At SG/PRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in fewer consumers living in developmental centers. Not only did we do better than last year, but the percentage was less than half of the statewide average in the percentage of consumers living in developmental centers.

We also made slight improvements in the number of children living with families and the number of adults living in home settings. This past year there was a lower percentage of adults living in large facilities (more than 6 residents) as compared to the previous year. We also did better in the percentage of CDERs and ESRs that were considered current and in meeting the requirements for IPPs.

But, we still need to improve in a few areas: the percentage of children and adults living in large facilities, as compared to the statewide average; the timeliness of completing the intake and assessments for applicants age 3 and older, and meeting the IFSP requirements.

We hope this report helps you learn more about SG/PRC. If you have any questions or comments, please contact us!

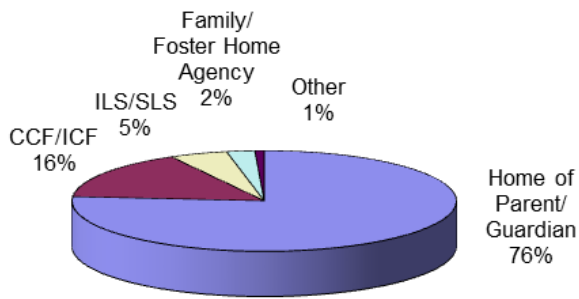
This report is a summary. To see the complete report, go to: [www.sgprc.org](http://www.sgprc.org). If you have any questions or comments, please contact us.

R. Keith Penman  
Executive Director, San Gabriel/Pomona Regional Center

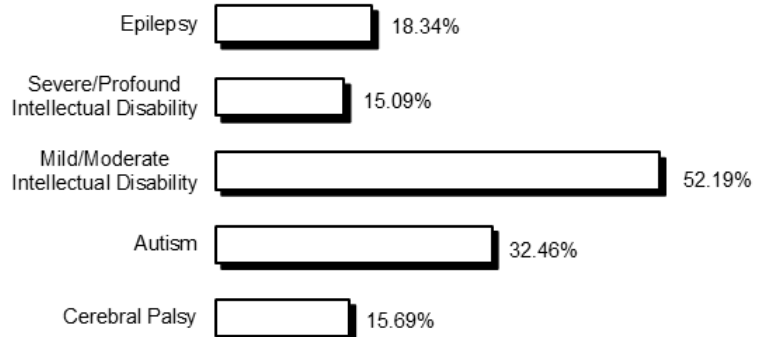
## Who uses SG/PRC?

These charts tell you about who SG/PRC consumers are and where they live.

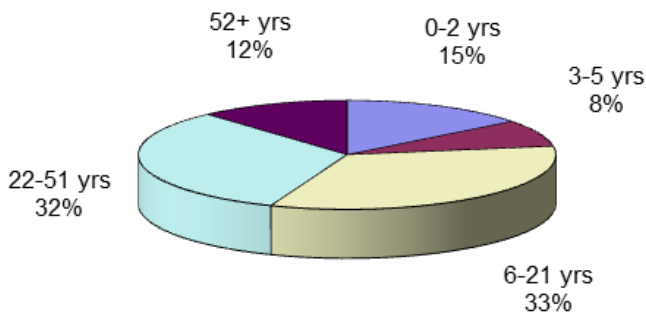
**WHERE SG/PRC CONSUMERS LIVE**



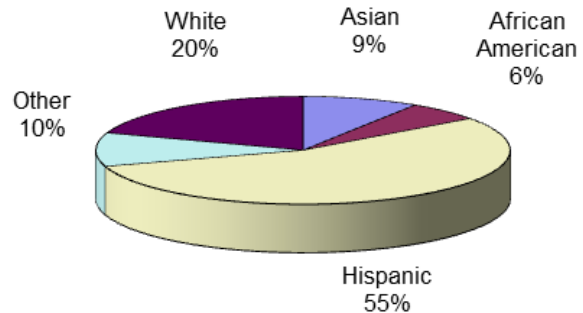
**PRIMARY DIAGNOSIS OF SG/PRC CONSUMERS**



**AGE OF SG/PRC CONSUMERS**



**ETHNICITY OF SG/PRC CONSUMERS**



## How well is SG/PRC performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how SG/PRC was doing at the beginning of 2015. And, the second column shows how SG/PRC was doing at the end of 2015.

To see how SG/PRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2014		December 2015	
	State Average	SG/PRC	State Average	SG/PRC
Less consumers live in developmental centers	0.42%	0.17%	0.36%	0.14%
More children live with families	99.04%	98.42%	99.15%	98.76%
More adults live in home settings*	77.30%	69.23%	78.04%	69.76%
Less children live in large facilities (more than 6 people)	0.07%	0.23%	0.06%	0.24%
Less adults live in large facilities (more than 6 people)	2.96%	8.44%	2.78%	7.61%

\* Home settings include: independent living, supported living, Adult Family Home Agency homes, and consumers' family homes.

## Did SG/PRC meet DDS standards?

Read below to see how well SG/PRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)*	95.49%	96.11%
Intake/Assessment timelines for consumers age 3 or older met	97.52%	96.89%
IPP ( <i>Individual Program Plan</i> ) requirements met	98.69%	99.78%
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	95.50%	94.80%

*\*CDER and ESR currency percentages were weighted based on the regional center's Status 1 and Status 2 caseloads, to arrive at a composite score.*

San Gabriel/Pomona Regional Center (SG/PRC) has a unique history compared to other regional centers in relation to large facilities. This affects the number of minors and adults we serve in facilities serving more than six residents. This also affects the percent of the total clients we serve who reside with their families or in home settings.

Almost 50% of SG/PRC clients residing in residential facilities were placed from other regional center areas. In the 1970's to early 1990's, SG/PRC had more residential resources than most regional centers. This may have been due to the relatively low cost of property at the time and the proximity to Lanterman Developmental Center, as many of the providers had previously worked at Lanterman Developmental Center. The clients placed out of Lanterman Developmental Center tended to be older, which resulted in SG/PRC having a higher percentage of adults and older adults than other regional centers living in residential care facilities.

Also, the County of Los Angeles, Department of Children and Family Services (DCFS) places a significant number of children with developmental disabilities into facilities in our area. These children then become clients of SG/PRC. The combination of these factors contributes to the unique history of SG/PRC.

SG/PRC has worked with a significant number of large residential facility providers since 1985 to convert to smaller living arrangements. Legislation prohibits regional centers from paying for services in community care facilities with a capacity greater than 15 residents. SG/PRC has "downsized" a number of larger facilities to 15 beds or less. SG/PRC continues to be actively involved in developing four-bed facilities and other small settings to support our clients in need of residential services.

### **What about other performance areas?**

SG/PRC has adopted local measures to improve other areas, including the following:

- Increasing the number and percent of adults with earned income and average wage,
- Increasing the number and percent of adults in supported employment,
- Increasing the number and percent of adults in competitive employment,
- Improving access to needed medical and dental services, and
- Reducing the risk and incidence of abuse of consumers.

### **Want more information?**

To see the complete report, go to: [www.sgprc.org](http://www.sgprc.org) or contact Carol Tomblin, SG/PRC, at [ctomblin@sgprc.org](mailto:ctomblin@sgprc.org) or (909) 868-7521.