

PERFORMANCE CONTRACT PILOT PROJECT

Regional Center Valley Mountain Regional Center

Calendar Year 2013

Public Policy Performance Measures

<i>Measure</i>	<i>Activities Regional Center will Employ to Achieve Outcome</i>
A. Number and percent of RC caseload in DC	<ol style="list-style-type: none"> 1. Monthly CPP meetings with Community Services and Resource Development to review progress on CPP activities. 2. Maintain After Hours response System services. 3. Collaborate with San Joaquin County Mental Health and facilitate access to mental health services as needed by dually diagnosed consumers. 4. Bi-weekly Problem Solving Team meetings to address emerging issues with individual consumers. 5. Weekly Legal Services Review Team meetings to address forensics consumer issues and consumers at risk of re-arrest and/or developmental center placement. 6. Perform psychotropic medication reviews for consumers exhibiting behaviors that put them at risk of developmental center placement. 7. Memoranda of understanding to establish expectations with local agencies providing services to our consumers, e.g., CPS, APS, and Mental Health. 8. New residential facilities serving adults and children with significant behavioral and emotional challenges. 9. Refer consumers as appropriate to telepsychiatry clinics to secure appropriate diagnosis and follow-up treatment. 10. Provide training to Service Coordinators in maintaining "high risk" consumers in the community, utilizing innovative, creative treatment related services/supports options. 11. Training law enforcement entities on developmental disabilities.

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<i>Measure</i>	<i>Activities Regional Center will Employ to Achieve Outcome</i>
B. Number and percent of minors residing with families	<ol style="list-style-type: none"> 1. Provide family education and counseling through collaborative efforts with Family Resource Network, Stanislaus Behavioral Health and Recovery Services, county SELPAs and VMRC. 2. Participation in county interagency meetings to address the needs of children in our service area. 3. Meet and coordinate services with individual families and foster parents caring for minor consumers. 4. Work with county CPS and children's services agencies to support minor consumers living with families. 5. Provide nursing care/respice to families with medically fragile children. 6. Co-sponsor annual Early Start Symposium. 7. Offer grief counseling to families of infants and young children. 8. Refer siblings of consumers to Sib Shops offered by Family Resource Network. 9. Offer environmental assessments and appropriate mobility equipment to enable consumers to live in their family home. 10. Offer child/adolescent psychiatric services for consumers not served by the mental health system.
C. Number and percent of adults residing in independent living	<ol style="list-style-type: none"> 1. Develop housing options for consumers who choose to live on their own, e.g., affordable apartments, duplexes, roommate situations, etc. 2. Develop transitional housing options managed by consumer. 3. Offer environmental assessments and appropriate mobility equipment to enable consumers to live independently. 4. Training and consultation to day programs on employment. 5. Offer psychiatric services that are not provided by mental health to adult consumers. 6. Automated calling for emergency notification. 7. Work with Supported Living Service Providers to establish clear objectives and expectations on the IPP in providing SLS services.

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<i>Measure</i>	<i>Activities Regional Center will Employ to Achieve Outcome</i>
D. Number and percent of adults residing in supported living	<ol style="list-style-type: none"> 1. Continue regular Supported Living Network meetings.
E. Number and percent of adults residing in Adult Family Home Agency homes	<ol style="list-style-type: none"> 1. Work with AFHAs to develop new foster home options to serve adults with behavioral challenges. 2. Request a 637 Waiver to allow adult consumers with children to be placed in Adult Foster Family Homes together.
F. Number and percent of adults residing in family homes (home of parent or guardian)	<ol style="list-style-type: none"> 1. Provide respite and other support services to families caring for adult family members at home. 2. Work with county APS to support adult consumers living with families. 3. Provide behavioral management program services to adults in the foothill counties to support them to live at home with their families. 4. Coordinate placements and monitor progress of newly developed "step down" home. 5. Continuation of annual micro-enterprise (self-employment) fair.
G. Number and percent of minors living in facilities serving > 6	<ol style="list-style-type: none"> 1. Continue existing policy of vendoring residential facilities serving six or fewer persons. 2. Facilitate development of small residential options at provider orientations and other classes.
H. Number and percent of adults living in facilities serving > 6	<ol style="list-style-type: none"> 1. Work with adult family home agencies to develop more residential placement options for consumers in the community. 2. Continue existing policy of vendoring residential facilities serving six or fewer persons. 3. Encourage development of small residential options at provider orientation and other classes. 4. Promote the development of supported living situations for consumers as an alternative to licensed living arrangements.

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<p>I. Continue implementation of quality assurance plan to protect the health and wellness of VMRC clients, number and percent of residential facility quality assurance audits "alert follow-up", unannounced visits, Special Incident Reporting analysis and follow-up</p>	<ol style="list-style-type: none">1. Continue coordination of risk mitigation activities with the State contractor.2. Continue residential facility monitoring and evaluation through quality assurance audits, alert follow-up, facility unannounced visits3. Train residential providers on VMRC services "best practices".4. Continue inter-agency meetings with Community Care Licensing, County Mental Health, and the Ombudsman's Office.<ol style="list-style-type: none">5. Conduct analysis of client SIR(s) and aggregate trends to identify and mitigate potential health and safety risks.6. Provide staff and vendor training in SIR reporting and risk management strategies.7. Continue monthly Behavior Management Committee meetings with Disability Rights California8. Review clients' behavior and individual service plans to assure least restrictive practices are implemented.
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Compliance Measures

<i>Measure</i>	<i>Measurement Methodology</i>
Unqualified independent audit with no material finding(s)	Yes — based on regional center independent audit findings
Substantial compliance with DDS fiscal audit	Yes — based on DDS internal document criteria
Accuracy percent of POS fiscal projections (based on February SOAR)	On Hold
Operates within OPS budget	Yes — actual expenditures plus late bills do not exceed OPS budget.
Certified to participate in Waiver	Yes/No — based on most recent waiver monitoring report (Yes)
Compliance with Vendor Audit Requirements per contract, Article III, Section 10	Yes — based on documentation regional center forwards to DDS
CDER/ESR Currency	CMF status codes 1 and 2 with current CDER or ESR
Intake/assessment and IFSP time lines (0-3).	Implementation of April 26, 2009 plan in response to DDS Audit.
Intake/assessment time lines for consumers ages 3 and above	CMF—calculated by subtracting the status date from the CMF date
IPP Development (WIC requirements)	Biennial DDS review per W&I Code section 4646.5(c)(3)
IFSP Development (Title 17 requirements)	Annual DDS IFSP review per IPP protocol above using "IFSP Review Criteria - 2001

**STATEMENT OF ASSURANCES**

This is to assure that Valley Mountain Regional Center's Year 2013 Performance Contract was developed in accordance with the requirements specified in Welfare and Institutions Code section 4629 and the Department of Developmental Services' (DDS) Year 2013 Performance Contract Guidelines.

The performance contract was developed through a public process which included:

- Providing information, in an understandable form, to the community about regional center services and supports, including budget information and baseline data on services and supports and the regional center operations [WIC 4629 (c)(B)(i)]
- Holding at least one public meeting to solicit input on performance objectives and using focus groups or surveys to collect information from the community [WIC 4629 (c)(B)(ii)]
- Providing at least 10 calendar days advance public notice of the date(s) of the public meeting (DDS Guidelines)
- Circulating a draft to the community of the performance contract plan relative to the public policy and compliance outcomes identified in the DDS Performance Contract Guidelines, and any locally developed policy outcomes prior to presenting the contract to the regional center board for action [WIC 4629 (c)(B)(iii)]
- Providing an opportunity for additional public input and consideration of that input at the regional center board meeting prior to board action on the proposed performance contract [WIC 4629 (c)(B)(iii)]

Signature of RC Director:

Paul Billodeau
Paul Billodeau, Executive Director

Date:

December 11, 2012