## Valley Mountain Regional Center

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Spring 2018

# Performance Report for Valley Mountain Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Valley Mountain Regional Center (VMRC) we served about 12,050 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At VMRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in the following areas:

- Fewer consumers living in Developmental Centers; more adults living in home settings; fewer children living in large facilities; and fewer adults living in large facilities.
- Regarding VMRC consumers working, VMRC is noted to have a higher percentage
  of consumers who interact with people without disabilities. Of those working,
  VMRC surpassed the state average for those working 10 hours per week or less.
  VMRC's percentage of adults earning minimum wage well exceeds the state
  average by 17%, but has fewer consumers making above minimum wage and
  demonstrates no salaried positions.
- Concerning reduction in disparities and increasing equity, VMRC either improved or maintained the number of consumers served and expenditures for all ethnicities living in the family home, ILS/SLS, and institutions with the exception of white consumers. Residential services indicate a decrease of 1% for Hispanics only and Medical/Rehab/Psych services show that VMRC either maintained or decreased for all ethnicities with the exception of white, which increased by 13%.

But, we still need to improve in the following noted areas:

- VMRC needs improvement on the goal of more children living with families which proved this year to be slightly less than our average one year ago, as well as less than the state average this year.
- VMRC also needs to improve with consumers working more hours per week and/or those with earned income.

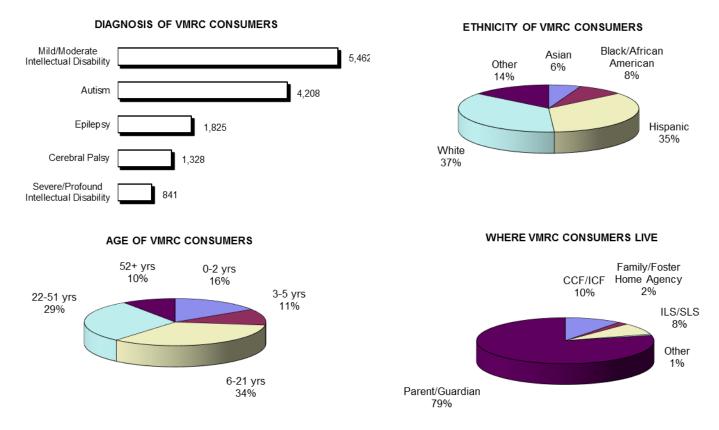
We hope this report helps you learn more about VMRC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: www.vmrc.net Or contact Valley Mountain Regional Center at (209) 473-0951

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## Who uses VMRC?

These charts tell you about who VMRC consumers are and where they live.



#### How well is VMRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how VMRC was doing at the end of 2016, and the second column shows how VMRC was doing at the end of 2017.

To see how VMRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals	Decemb	oer 2016	December 2017		
(based on Lanterman Act)	State Average	VMRC	State Average	VMRC	
Fewer consumers live in developmental centers	0.30%	0.20%	0.21%	0.16%	
More children live with families	99.24%	99.11%	99.32%	99.08%	
More adults live in home settings*	78.89%	76.43%	79.61%	77.09%	
Fewer children live in large facilities (more than 6 people)	0.05%	0.00%	0.04%	0.00%	
Fewer adults live in large facilities (more than 6 people)	2.60%	4.56%	2.47%	4.01%	

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

### Did VMRC meet DDS standards?

Area Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Partially Met	Partially Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)*	95.48%	96.19%
Intake/Assessment timelines for consumers age 3 or older met	98.93%	100%
IPP (Individual Program Plan) requirements met	99.31%	98.14%
IFSP (Individualized Family Service Plan) requirements met	98.2%	98.1%

Read below to see how well VMRC did in meeting DDS compliance standards:

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) The IFSP calculation methodology was changed from composite to average in order to more accurately reflect the RC's performance by only including children reviewed during monitoring and not all Early Start consumers. 4) N/A indicates that the regional center was not reviewed for the measure during the current period.

VMRC maintained 100% compliance with the intake process and improved in most areas of the DDS Compliance Standards including CDERs and ESR updates. We also did well with our DDS and independent audits, not overspending our operations budget. The IPP and IFSP requirements were met at a slightly lower rate than the previous year.

#### How well is VMRC doing at getting consumers working?

VMRC has chosen to include consumer employment as a local measure in their performance contract. The chart below shows how well VMRC is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Area Measured	State Average	VMRC	State Average	VMRC	
Area measured	Jan. through 2016	Dec.	Jan. through Dec. 2017		
Of adults in day services, percentage that interact with people without disabilities:					
Data Source: Client Development Evaluation Report (CDER)					
No people without disabilities	9%	15%	10%	14%	
Few	58%	61%	58%	61%	
Mostly	18%	13%	18%	14%	
Only	14%	11%	15%	11%	
Percentage of adults who engage in paid work:					
Data Source: CDER					
Less than 10 hours/week	7%	10%	7%	9%	
10-25 hours/week	9%	4%	8%	4%	
26-39 hours/week	5%	3%	5%	3%	

	10/	40/	10/	4.07	
40+ hours/week	1%	1%	1%	1%	
Percentage of adults earning:					
Data Source: CDER	•			T	
Below Minimum Wage	57%	50%	53%	41%	
Minimum Wage	26%	30%	29%	46%	
Above Minimum Wage	16%	19%	17%	13%	
Salaried	1%	1%	1%	0%	
Percentage of Adults who Reported:	hales 0044 has		hala 004.4 have	- 0045	
Data Source: National Core Indicator Adult Consumer Survey	July 2011-Jur	1e 2012	July 2014-Jur	ie 2015	
Having a paid job in a community-based setting	13%	15%	13%	11%	
Having integrated employment as a goal in their IPP	27%	30%	27%	25%	
Currently being unemployed, but wanting a job in the community	39%	44%	45%	47%	
Earned Income (Adults age 16-64):	Jan. throug	n Dec.	Jan. through June		
Data Source: Employment Development Department	2016		2017		
Quarterly number of consumers with earned income	21,817	677	23,205	667	
Percentage of consumers with earned income	14.2%	11.0%	14.6%	10.6%	
Average annual wages	\$7,953	\$5,695	\$8,368	\$5,765	
Annual earnings of all people with disabilities in California	2015		2016		
Data Source: Cornell University Disability Status Report	\$43,100		\$45,300		

## How well is VMRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Percent of Expenditures and Consumers by Residence Type and Ethnicity/Race Fiscal Years 2015-16 and 2016-17															
Residence Type	Measure	American Indian or Alaska Native		Asian		Black/African American Hispanic		Native Hawaiian or Other Pacific Islander		Wł	nite	Ethni	her city or ace		
		2016	2017	2016	2017	2016	2017	2016	2017	2016	2017	2016	2017	2016	2017
Family	Consumers	0.2%	0.3%	8%	9%	8%	8%	39%	40%	0.3%	0.3%	32%	31%	12%	12%
Home	Expenditures	0.2%	0.2%	9%	10%	9%	9%	32%	34%	0.2%	0.2%	39%	37%	10%	10%
ILS/SLS	Consumers	0.4%	0.4%	2%	2%	15%	14%	14%	15%	0.1%	0.1%	65%	64%	4%	4%
123/323	Expenditures	0.3%	0.2%	1%	1%	15%	15%	14%	17%	0.0%	0.0%	64%	63%	6%	4%
Institutions	Consumers	0.0%	0.0%	3%	0.0%	28%	26%	24%	30%	0.0%	0.0%	34%	26%	10%	19%
Institutions	Expenditures	0.0%	0.0%	0.0%	0.0%	26%	36%	19%	26%	0.0%	0.0%	54%	13%	1%	25%
Desidential	Consumers	1%	1%	4%	5%	8%	8%	16%	16%	0.3%	0.2%	66%	65%	4%	5%
Residential	Expenditures	1%	1%	4%	5%	9%	10%	17%	16%	0.3%	0.4%	63%	62%	6%	6%
Med/Rehab/	Consumers	0.0%	0.0%	1%	0%	8%	7%	14%	9%	0.0%	0.0%	72%	77%	5%	7%
Psych	Expenditures	0.0%	0.0%	0.0%	0%	6%	0%	14%	10%	0.0%	0.0%	69%	82%	10%	7%
Othor	Consumers	0.0%	0.0%	4%	4%	10%	18%	13%	16%	0.0%	0.0%	65%	58%	8%	5%
Other	Expenditures	0.0%	0.0%	1%	1%	7%	10%	11%	13%	0.0%	0.0%	80%	76%	1%	0%

Note: 1) Institutions include developmental centers, state hospitals, and correctional facilities. 2) Residential includes care facilities intermediate care facilities, and continuous nursing facilities. 3) Med/Rehab/Psych include skilled nursing facilities, psychiatric treatment and rehabilitation centers, acute general hospitals, sub-acute care services, and community treatment facilities. 4) Other includes consumers who are out-of-state, in hospice, transient/homeless, or not listed elsewhere.

Percent of Consumers and Total Expenditures by Language Fiscal Years 2015-16 and 2016-17									
	2016 2017								
Language	Percent of Consumers			Percent of Expenditures					
English	86.47%	88%	77.31%	88%					
Spanish	15.85%	9%	14.55%	9%					
Cambodian	0.42%	0.3%	0.35%	0.3%					

Note: Languages that fewer than 30 consumers chose as their primary language are not included in this table.

#### Want more information?

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