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# Performance Report for Westside Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Westside Regional Center (WRC) we served about 8,100 consumers. The charts on page 2 tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At WRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in all Lanterman Related Goals shown on page 2. But, we still need to improve in completing IFSP requirements and completing CDER reports in a timely manner.

We hope this report helps you learn more about WRC. If you have any questions or comments, please contact us!

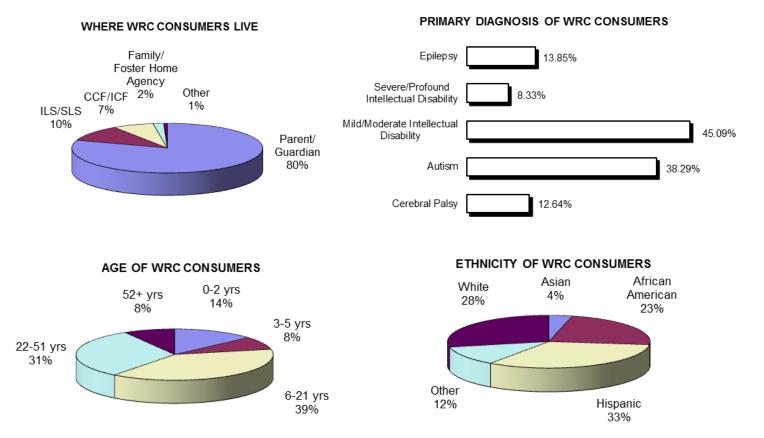
This report is a summary. To see the complete report, go to: www.westsiderc.org or contact Mary Lou Weise-Stusser at (310) 258-4042.

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Director, Westside Regional Center

## Who uses WRC?

These charts tell you about who WRC consumers are and where they live.



### How well is WRC performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how WRC was doing at the beginning of 2015. And, the second column shows how WRC was doing at the end of 2015.

To see how WRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

<b>Regional Center Goals</b> (based on Lanterman Act)	December 2014		December 2015	
	State Average	WRC	State Average	WRC
Less consumers live in developmental centers	0.42%	0.31%	0.36%	0.27%
More children live with families	99.04%	99.68%	99.15%	99.69%
More adults live in home settings*	77.30%	83.24%	78.04%	84.37%
Less children live in large facilities (more than 6 people)	0.07%	0.02%	0.06%	0%
Less adults live in large facilities (more than 6 people)	2.96%	1.24%	2.78%	1.06%

\* Home settings include: independent living, supported living, Adult Family Home Agency homes, and consumers' family homes.

## Did WRC meet DDS standards?

Read below to see how well WRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Partially Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)*	94.84%	94.54%
Intake/Assessment timelines for consumers age 3 or older met	93.75%	97.27%
IPP (Individual Program Plan) requirements met	98.89%	98.41%
IFSP (Individualized Family Service Plan) requirements met	83.10%	83.52%

\*CDER and ESR currency percentages were weighted based on the regional center's Status 1 and Status 2 caseloads, to arrive at a composite score.

#### Want more information?

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