

**Westside Regional Center**

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**WESTSIDE**  
REGIONAL CENTER

*Spring 2017*

**Performance Report for Westside Regional Center**

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Westside Regional Center (WRC) we served about 8,400 consumers. The charts on page 2 tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At WRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in moving people from the developmental centers; more adults live in home settings and conducting independent audits of service providers, but we still need to improve in completing Intakes, Early Starts Reports (ESRs) and Client Development Evaluation Reports (CDERs) within timelines and increasing the number of adults who have paid employment.

We hope this report helps you learn more about WRC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: [www.westsiderc.org](http://www.westsiderc.org)  
Or contact Mary Lou Weise-Stusser at **(310) 258-4042**

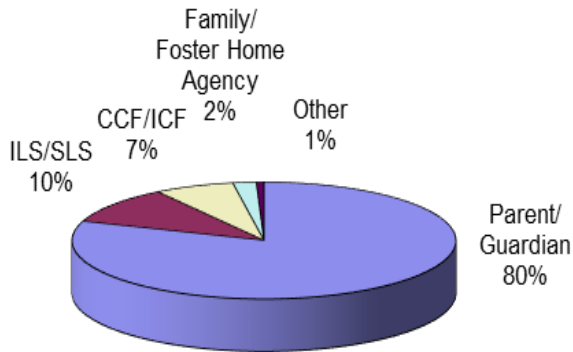
A handwritten signature in blue ink that reads "Carmine Manicone".

Director, Westside Regional Center

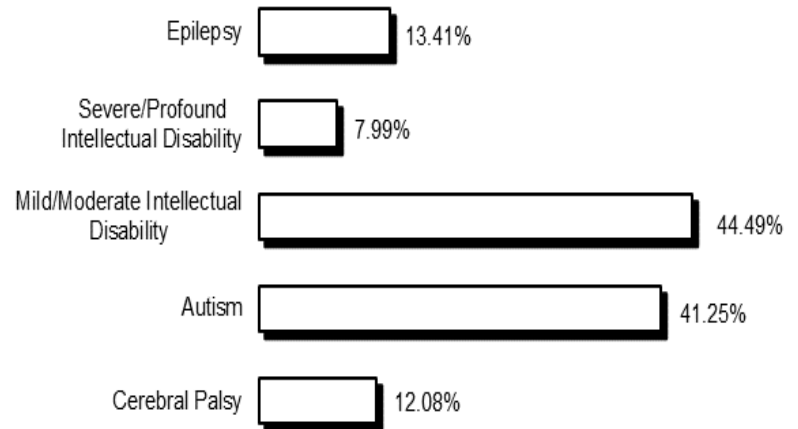
## Who uses WRC?

These charts tell you about who WRC consumers are and where they live.

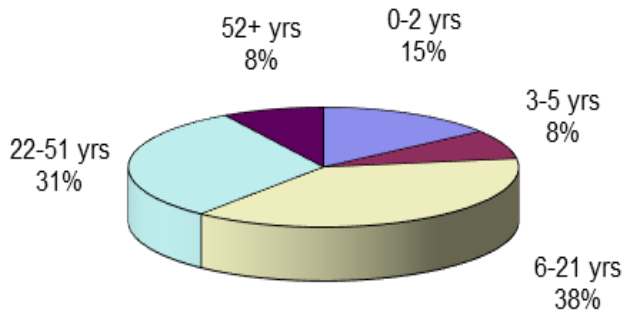
### WHERE WRC CONSUMERS LIVE



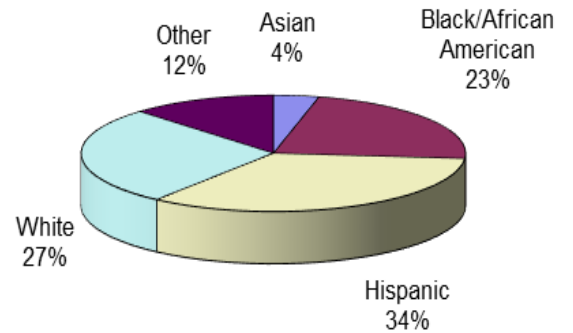
### DIAGNOSIS OF WRC CONSUMERS



### AGE OF WRC CONSUMERS



### ETHNICITY OF WRC CONSUMERS



## How well is WRC performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how WRC was doing at the end of 2015. And, the second column shows how WRC was doing at the end of 2016.

To see how WRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2015		December 2016	
	State Average	WRC	State Average	WRC
Less consumers live in developmental centers	0.36%	0.27%	0.30%	0.27%
More children live with families	99.15%	99.69%	99.24%	99.63%
More adults live in home settings*	78.04%	84.37%	78.89%	85.10%
Less children live in large facilities (more than 6 people)	0.06%	0%	0.05%	0.02%
Less adults live in large facilities (more than 6 people)	2.78%	1.06%	2.60%	1.03%

\* Home settings include: independent living, supported living, Adult Family Home Agency homes, and consumers' family homes.

## Did WRC meet DDS standards?

Read below to see how well WRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Partially Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)*	94.54%	94.31%
Intake/Assessment timelines for consumers age 3 or older met	97.27%	94.89%
IPP (Individual Program Plan) requirements met	98.41%	98.82%
IFSP (Individualized Family Service Plan) requirements met	83.52%	82.35%

\*CDER and ESR currency percentages were weighted based on the regional center's Status 1 and Status 2 caseloads, to arrive at a composite score.

## How well is WRC doing at getting consumers working?

WRC has chosen to include consumer employment as a local measure in their performance contract. The chart below shows how well WRC is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Areas Measured	State Average	WRC	State Average	WRC
	Jan through Dec 2015		Jan through Dec 2016	
Percentage of adults in day services, that interact with people without disabilities: (Data Source: Client Development Evaluation Report (CDER))				
None	9%	11%	9%	13%
Few	59%	48%	58%	47%
Most	18%	20%	18%	19%
All	14%	20%	14%	20%
Percentage of adults who engage in paid work: (Data Source: California Employment Development Department (EDD))				
Less than 10 hours/week	8%	6%	7%	6%
10-25 hours/week	9%	9%	9%	9%
26-39 hours/week	6%	5%	5%	5%
40+ hours/week	1%	2%	1%	2%
Percentage of adults earning: (Data Source: CDER)				
Below minimum wage	60%	44%	57%	41%
Minimum wage	23%	29%	26%	30%
Above minimum wage	16%	26%	16%	26%
Salaried	1%	2%	1%	2%
Earned Income (Adults age 16-64): (Data Source: EDD)				
	Jan through Dec 2015		Jan through June 2016	
Quarterly number of consumers with earned income	20,157	575	21,691	577
Percentage of consumers with earned income	13.6%	14.0%	14.2%	13.8%
Average annual wages	\$7,236	\$9,172	\$7,631*	\$9,530*
Percentage of Adults who reported: (Data Source: National Core Indicator Survey)				
	July 2011 - June 2012		July 2014 - June 2015	
Having a paid job in a community-based setting	13%	13%	13%	10%
Having integrated employment as a goal in their IPP	27%	27%	27%	26%
Currently unemployed, but wanting a job in the community	39%	44%	45%	50%

\*Average wages for January through June 2016 are estimates based on the first two quarters of 2016.

## How well is WRC doing at reducing disparities and improving equity?

Percent of Regional Center Expenditures by Primary Language		
Language	Consumer Count	Percent of total Expenditures
English	7,525	84.2%
Spanish	1,755	13.1%
Farsi (Persian)	60	1.1%
Korean	21	0.3%
All Other Languages	14	0.3%
Japanese	10	0.2%
Vietnamese	20	0.2%
Tagalog	12	0.2%
Arabic	11	0.1%
Mandarin Chinese	5	0.1%
ASL (American Sign Language)	2	0.1%
Cantonese Chinese	7	0.1%
Russian	4	0.0%
Urdu (Pakistan India)	4	0.0%
Amharic	2	0.0%
Other Asian	4	0.0%
Other Uralic-Slavic Languages	1	0.0%
Hindi (Northern India)	1	0.0%
Portuguese	1	0.0%
Hebrew	1	0.0%
French	1	0.0%
German	1	0.0%

\* Languages that had no consumers and no expenditures are not included in the table.

### 2015-16 Purchase of Service Expenditures by Ethnicity and Age

Ethnicity	Birth to 2	3 to 21	22 and older
Asian	0.2%	0.9%	2.6%
Black/African American	0.5%	5.1%	18.6%
Filipino	0.0%	0.1%	0.6%
Hispanic	2.1%	7.3%	13.9%
Native American	0.0%	0.0%	0.0%
Other Ethnicity or Race	1.0%	3.4%	5.6%
Polynesian	0.0%	0.0%	0.0%
White	1.7%	6.6%	29.6%
TOTAL	5.5%	23.4%	71.0%

### Want more information?

To see the complete report, go to: [www.westsiderc.org](http://www.westsiderc.org)

Or contact Mary Lou Weise-Stusser, Director of Community Resources at:

(310)258-4042