

Central Valley Regional Center

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Performance Report for Central Valley Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Central Valley Regional Center (CVRC) we served about 20,400 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At CVRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in continuing to improve our regional center goals over the past year by having fewer adults living in large facilities, and having more adults moving to home settings. We improved in meeting IFSP requirements and in expenditures for school-aged individuals particularly those who speak Laotian and Cambodian. Over the next year, we will continue to improve employment opportunities and improve equity in service provision.

We hope this report helps you learn more about CVRC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: www.cvrc.org, tab on Transparency and Access to Info, Contracts, Draft Performance Contract 2018.

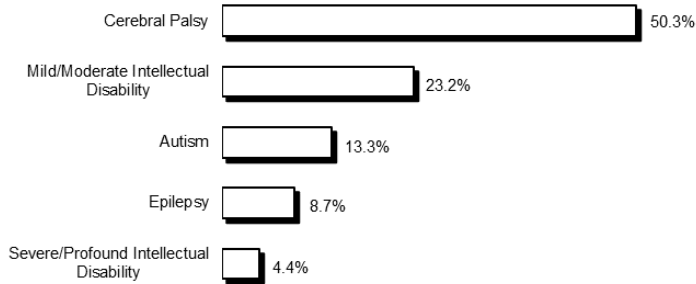
Or contact Cleora Ditommaso at (559) 276-4320 or email cditommaso@cvrc.org

Heather Flores
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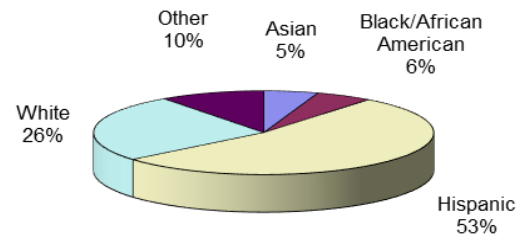
Who uses CVRC?

These charts tell you who CVRC consumers are and where they live.

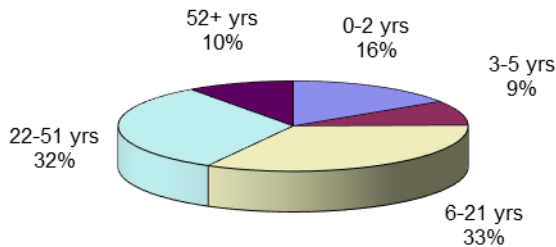
DIAGNOSIS OF CVRC CONSUMERS



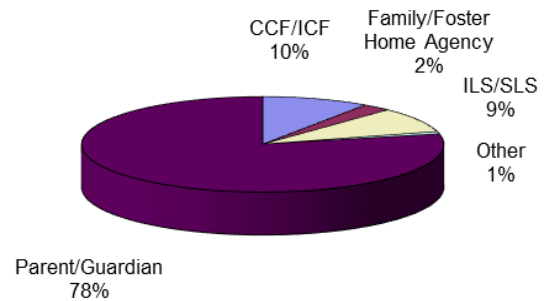
ETHNICITY OF CVRC CONSUMERS



AGE OF CVRC CONSUMERS



WHERE CVRC CONSUMERS LIVE



How well is CVRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how CVRC was doing at the end of 2017, and the second column shows how CVRC was doing at the end of 2018.

To see how CVRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2017		December 2018	
	State Average	CVRC	State Average	CVRC
Fewer consumers live in developmental centers	0.21%	0.27%	0.12%	0.20%
More children live with families	99.32%	99.16%	99.38%	99.28%
More adults live in home settings	79.61%	78.95%	80.20%	80.14%
Fewer children live in large facilities (more than 6 people)	0.04%	0.00%	0.04%	0.00%
Fewer adults live in large facilities (more than 6 people)	2.47%	0.84%	2.31%	0.69%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Did CVRC meet DDS standards?

Read below to see how well CVRC did in meeting DDS compliance standards:

Area Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	96.13%	95.31%
Intake/Assessment timelines for consumers age 3 or older met	100%	99.48%
IPP (<i>Individual Program Plan</i>) requirements met	N/A	99.38%
IFSP (<i>Individualized Family Service Plan</i>) requirements met	83.2%	85.4%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) The IFSP calculation methodology was changed from composite to average in order to more accurately reflect the RC's performance by only including children reviewed during monitoring and not all Early Start consumers. 4) N/A indicates that the regional center was not reviewed for the measure during the current period.

CVRC met or improved in 6 areas, including improvement in meeting IFSP requirements. CVRC will continue ongoing efforts to improve the percentage of updated CDERs/ESPs, and the number of age 3 or older intakes completed within timelines.

How well is CVRC doing at getting consumers working?

The chart below shows how well CVRC is performing on increasing consumer employment performance compared to their prior performance and statewide averages:

Areas Measured	Time Period			
	CA	CVRC	CA	CVRC
Consumer Earned Income (Ages 16+): Data Source: Employment Development Department	Jan through Dec 2016		Jan through Dec 2017	
Quarterly number of consumers with earned income	25,236	1,423	27,182	1,577
Percentage of consumers with earned income	16%	15%	17%	16%
Average annual wages	\$8,327	\$5,092	\$9,033	\$5,518
Annual earnings of consumers compared to people with all disabilities in California Data Source: Cornell University Disability Status Report	2016		2017	
	\$45,300		\$47,500	
National Core Indicator Adult Consumer Survey	July 2011-June 2012		July 2014-June 2015	
Percentage of adults who reported having integrated employment as a goal in their IPP	27%	27%	27%	24%
Paid Internship Program Data Source: Paid Internship Program Survey	2017-18			
	CA Average		CVRC	
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	6		1	
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	18%		100%	
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$11.64		\$10.50	
Average hours worked per week for adults who participated in a Paid Internship Program	18		36	
Competitive Integrated Employment Data Source: Competitive Integrated Employment Incentive Program Survey				
Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	\$11.93		\$10.72	
Average hours worked for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	22		19	
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500	13	2	
	\$1,250	21	5	
	\$1,000	29	5	

The 2019 employment data was compiled differently from previous years. To obtain these statistics, DDS provided the EDD with the names and social security numbers of individuals ages 16 and older that are Status 2. The EDD matched that information to their database and returned individual-specific wage data including employment locations, business name and type. DDS then analyzed the data for accuracy and only reported to regional centers the information deemed most accurate. Approximately 87% of the EDD data were deemed accurate enough to report with confidence.

CVRC has continued to provide information and training about Paid Internship and Competitive Integrated Employment opportunities.

How well is CVRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Year	Number of Consumers with Case Management Only			Percent of Eligible Consumers receiving case management only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	2017	0	11	3	0%	37%	8%
	2018	1	14	3	5%	42%	8%
Asian	2017	3	224	97	2%	46%	19%
	2018	3	211	103	2%	40%	19%
Black/African American	2017	8	202	52	7%	49%	8%
	2018	5	191	40	5%	46%	6%
Hispanic	2017	106	2,006	464	4%	39%	13%
	2018	91	1,975	466	4%	36%	13%
Native Hawaiian or Other Pacific Islander	2017	0	7	1	0%	58%	20%
	2018	0	7	0	0%	64%	0%
White	2017	30	768	262	5%	44%	8%
	2018	30	750	258	5%	42%	8%
Other Ethnicity or Race	2017	17	265	47	3%	40%	14%
	2018	14	300	44	2%	37%	12%
Total	2017	164	3,483	926	4%	41%	11%
	2018	144	3,448	914	4%	38%	11%

CVRC has made improvements in reducing the percentage of individuals receiving no purchase of service. Of note is continued improvement for Asian, Black/African American and Hispanic individuals age 3-21. CVRC will continue to work toward further improvement.

Per capita purchase of service expenditures by individual's primary language (for primary languages chosen by 30 or more consumers only)

Language	Count of UCI		Per Capita Purchase of Service Expenditures	
	2017	2018	2017	2018
English	15,649	16,396	\$12,421	\$12,962
Spanish	4,257	4,490	\$6,530	\$6,780
Hmong	349	349	\$5,416	\$5,745
Laotian	44	43	\$7,965	\$10,252
Cambodian	34	37	\$7,553	\$9,133

CVRC has increased per capita expenditures for all of the above language groups. Of note is the significant increase for individuals/families who speak Laotian and Cambodian. CVRC will continue to work toward further improvements.

Want more information?

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