

## Eastern Los Angeles Regional Center

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## Performance Report for Eastern Los Angeles Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Eastern Los Angeles Regional Center (ELARC) we served about 11,990 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At ELARC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in nearly all areas in comparison to the state averages; for example, in the area of adults living at home. But, we still need to improve in "adults living in larger facilities." Due to recent movement of individuals from state institutions, individuals with high needs did move to some larger facilities. We anticipate a decrease in that number in the future and are committed to exceeding in all areas of the Performance Contract.

Our pledge is to institute operational measures that will make our partnership of greater value to you...our community of families/consumers and vendors. The Performance Contract involves those outcome areas that reflect our commitment to public policies regarding services to individuals with disabilities. We encourage you to be involved in the Performance Contract Process with us by participating in our annual public meeting or sending us your ideas and comments via mail, e-mail, or telephone. Specific information regarding the dates, times, and locations for public meetings is available at our website at [www.elarc.org](http://www.elarc.org).

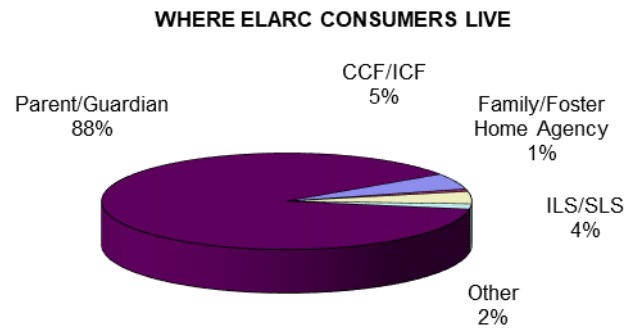
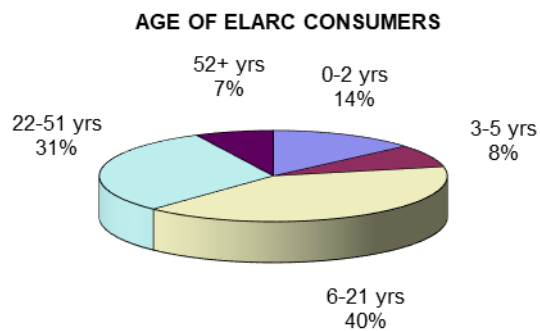
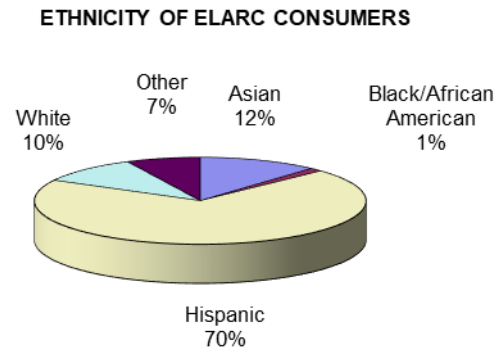
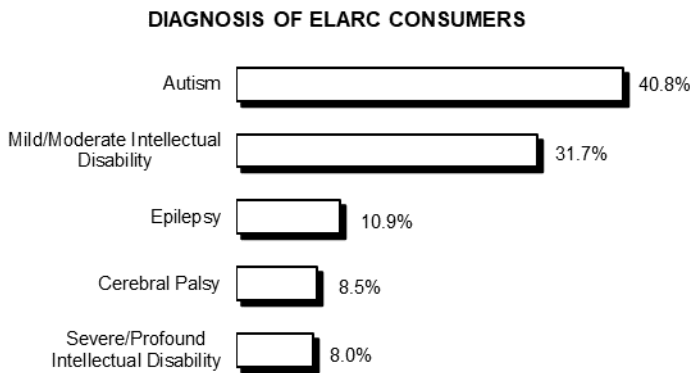
We hope this report helps you learn more about ELARC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: [www.elarc.org](http://www.elarc.org)  
Or contact Elizabeth Ornelas at 626 299 4862

Gloria Wong  
Director, Eastern Los Angeles Regional Center

## Who uses ELARC?

These charts tell you about who ELARC consumers are and where they live.



## How well is ELARC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how ELARC was doing at the end of 2017, and the second column shows how ELARC was doing at the end of 2018.

To see how ELARC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2017		December 2018	
	State Average	ELARC	State Average	ELARC
Fewer consumers live in developmental centers	0.21%	0.11%	0.12%	0.08%
More children live with families	99.32%	98.81%	99.38%	99.04%
More adults live in home settings	79.61%	86.15%	80.20%	86.22%
Fewer children live in large facilities (more than 6 people)	0.04%	0.09%	0.04%	0.03%
Fewer adults live in large facilities (more than 6 people)	2.47%	0.81%	2.31%	0.91%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

## Did ELARC meet DDS standards?

Read below to see how well ELARC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	96.62%	95.65%
Intake/Assessment timelines for consumers age 3 or older met	100%	100%
IPP ( <i>Individual Program Plan</i> ) requirements met	99.0%	N/A
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	92.3%	92.4%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) The IFSP calculation methodology was changed from composite to average in order to more accurately reflect the RC's performance by only including children reviewed during monitoring and not all Early Start consumers. 4) N/A indicates that the regional center was not reviewed for the measure during the current period.

Compliance with state regulations is very important to ELARC. We will continue to comply with state regulations.

## How well is ELARC doing at getting consumers working?

The chart below shows how well ELARC is performing on increasing consumer employment performance compared to their prior performance and statewide averages:

Areas Measured	Time Period			
	CA	ELARC	CA	ELARC
<b>Consumer Earned Income ( Age 16+):</b> Data Source: Employment Development Department	Jan through Dec 2016		Jan through Dec 2017	
Quarterly number of consumers with earned income	25,236	652	27,182	703
Percentage of consumers with earned income	16%	12%	17%	12%
Average annual wages	\$8,327	\$9,910	\$9,033	\$10,879
<b>Annual earnings of consumers compared to people with all disabilities in California</b> Data Source: Cornell University Disability Status Report	2016		2017	
	\$45,300		\$47,500	
<b>National Core Indicator Adult Consumer Survey</b>	July 2011-June 2012		July 2014-June 2015	
Percentage of adults who reported having integrated employment as a goal in their IPP	27%	33%	27%	33%
<b>Paid Internship Program</b> Data Source: Paid Internship Program Survey	2017-18			
	CA Average		ELARC	
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	6		6	
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	18%		50%	
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$11.64		\$12.13	
Average hours worked per week for adults who participated in a Paid Internship Program	18		22	
<b>Competitive Integrated Employment</b> Data Source: Competitive Integrated Employment Incentive Program Survey				
Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	\$11.93		\$12.78	
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	22		25	
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500	13	0	
	\$1,250	21	1	
	\$1,000	29	9	

The 2019 employment data was compiled differently from previous years. To obtain these statistics, DDS provided the EDD with the names and social security numbers of individuals ages 16 and older that are Status 2. The EDD matched that information to their database and returned individual-specific wage data including employment locations, business name and type. DDS then analyzed the data for accuracy and only reported to regional centers the information deemed most accurate. Approximately 87% of the EDD data were deemed accurate enough to report with confidence.

## How well is ELARC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Indicator showing the relationship between annual authorized services and expenditures by individual's residence type and ethnicity

Residence Type	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
	2017	2018	2017	2018	2017	2018	2017	2018	2017	2018	2017	2018	2017	2018
Home	🟡 0.61	🟡 0.69	🟢 0.75	🟢 0.76	🟢 0.76	🟢 0.76	🟢 0.77	🟢 0.77	🟢 0.81	🟢 0.84	🟢 0.76	🟢 0.78	🟡 0.68	🟡 0.70
ILS/SLS	🟢 0.88	🟢 0.96	🟢 0.91	🟢 0.90	🟢 0.89	🟢 0.86	🟢 0.86	🟢 0.88	N/A	N/A	🟢 0.91	🟢 0.92	🟡 0.62	🟢 0.85
Institutions	N/A	N/A	N/A	N/A	🟢 1.00	N/A	🟢 0.97	🟢 0.86	N/A	N/A	🟢 1.00	🟢 1.00	🟢 0.81	🟢 1.00
Residential	N/A	N/A	🟢 0.95	🟢 0.95	🟢 0.93	🟢 0.94	🟢 0.80	🟢 0.96	N/A	N/A	🟢 0.85	🟢 0.96	🟢 0.92	🟢 0.89
Med/Rehab/Psych	🔴 0.32	N/A	🟢 0.85	🟡 0.66	🟡 0.73	🟡 0.67	🟢 0.78	🟢 0.85	N/A	N/A	🟢 0.89	🟢 0.97	🟢 0.88	🟢 0.99
Other	N/A	🔴 0.28	🟢 0.89	🟢 0.93	🟢 0.96	🟢 0.75	🟢 0.94	🟢 0.79	N/A	N/A	🟢 0.96	🟢 0.84	🟢 0.95	🟢 0.96

Notes: 1) Institutions include developmental centers, state hospitals, and correctional facilities. 2) Residential includes care facilities intermediate care facilities, and continuous nursing facilities. 3) Med/Rehab/Psych include skilled nursing facilities, psychiatric treatment and rehabilitation centers, acute general hospitals, sub-acute care services, and community treatment facilities. 4) Other includes consumers who are out-of-state, in hospice, transient/homeless, or not listed elsewhere. 5) Green check marks are indicated by values less than 1.25 and greater than or equal to 0.75. Yellow warning signs are indicated by values less than 1.5 and greater than or equal to 1.25 and less than .75 and greater than 0.5. Red x's are indicated by values less than or equal to 0.5 and greater than or equal to 1.5. A perfect ratio is indicated as 1.0.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		2017	2018	2017	2018	2017	2018	2017	2018	2017	2018	2017	2018	2017	2018
Birth to 2	Percent of Consumers	0.0%	0%	10%	11%	1%	2%	71%	71%	0%	0%	6%	6%	11%	10%
	Percent of Expenditures	N/A	0%	13%	14%	2%	1%	69%	69%	0.1%	0.0%	7%	6%	10%	10%
3 to 21	Percent of Consumers	0.0%	0%	13%	13%	1%	1%	74%	74%	0.0%	0%	6%	6%	6%	6%
	Percent of Expenditures	0.0%	0%	6%	15%	1%	2%	67%	69%	0.0%	0.0%	9%	9%	6%	5%
22 and older	Percent of Consumers	0.1%	0%	13%	13%	2%	2%	65%	66%	0.0%	0%	17%	16%	3%	3%
	Percent of Expenditures	0.2%	0%	10%	11%	4%	4%	55%	55%	0.1%	0.1%	29%	28%	2%	3%

**Note:** The total percent of consumers and the total percent of expenditures across age categories for each year may not equal one-hundred percent due to rounding.

**Want more information?**

Please visit the ELARC POS Data page on the ELARC website at [www.elarc.org](http://www.elarc.org) to view the entire POS data report and find out about community meetings where you can learn how services are used across our diverse communities.

Or contact Elizabeth Ornelas at 626 299 4862 or [eornelas@elarc.org](mailto:eornelas@elarc.org)