

Frank D. Lanterman Regional Center

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Performance Report for Frank D. Lanterman Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Frank D. Lanterman Regional Center (FDLRC) we served about 10,570 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At FDLRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we continue to reduce the number of people residing in state developmental centers and are well below the state average. We continue to help people move out of locked mental health facilities and move into smaller homes that serve less than 6 people, or in some instances, move into their own apartment. The graph on page 2 shows that we are just shy of the statewide average regarding children living in residential homes serving more than six; sometimes these young children need a home that can meet their intensive needs and often these homes are designed to serve more than six at a time. In some instances the legal entity responsible for the child determines where the child might live; we are committed to partnering with other entities, in hopes that they see the value in small, homelike settings.

We continue our efforts to recruit staff which reflect the community we serve. Of the 10,570 people we serve, 45% of our families and 64% of our staff are Hispanic; 13% of our families and 9% of our staff are Asian, 6% of our families and 8% of our staff are African-American and 32% of our families and 19% of our staff are Caucasian.

We hope this report helps you learn more about FDLRC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: www.lanterman.org or contact Lanterman Regional Center at (213) 383-1300. I also encourage you to sign up to receive our e-bulletin or to follow us on Facebook.

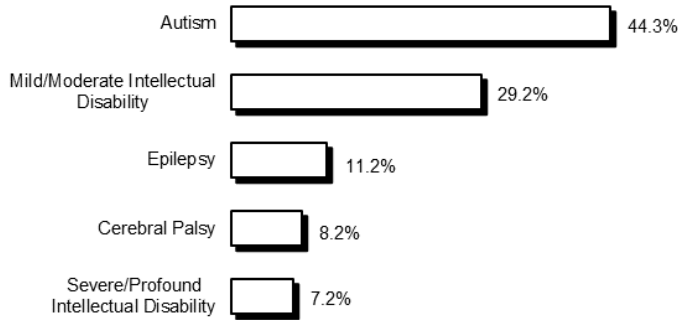
A handwritten signature in cursive script that reads "Melinda Sullivan".

Director, Frank D. Lanterman Regional Center

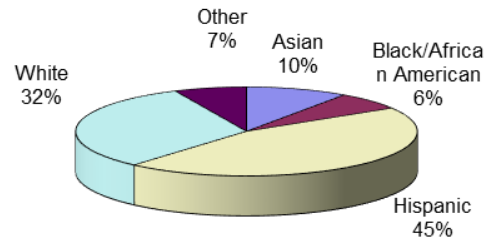
Who uses FDLRC?

These charts tell you about who FDLRC consumers are and where they live.

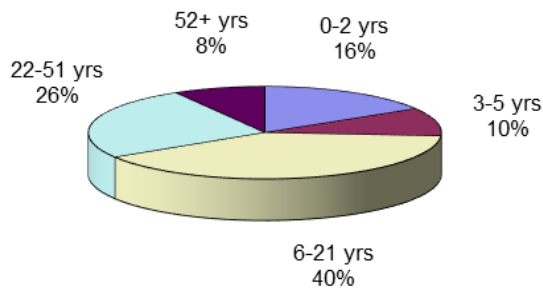
DIAGNOSIS OF FDLRC CONSUMERS



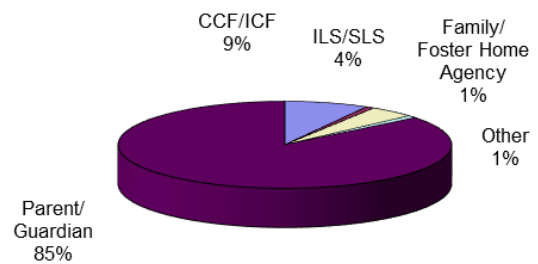
ETHNICITY OF FDLRC CONSUMERS



AGE OF FDLRC CONSUMERS



WHERE FDLRC CONSUMERS LIVE



How well is FDLRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how FDLRC was doing at the end of 2017, and the second column shows how FDLRC was doing at the end of 2018.

To see how FDLRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2017		December 2018	
	State Average	FDLRC	State Average	FDLRC
Fewer consumers live in developmental centers	0.21%	0.06%	0.12%	0.06%
More children live with families	99.32%	99.74%	99.38%	99.79%
More adults live in home settings	79.61%	78.17%	80.20%	79.18%
Fewer children live in large facilities (more than 6 people)	0.04%	0.05%	0.04%	0.05%
Fewer adults live in large facilities (more than 6 people)	2.47%	6.88%	2.31%	6.68%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Did FDLRC meet DDS standards?

Read below to see how well FDLRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	94.76%	95.36%
Intake/Assessment timelines for consumers age 3 or older met	93.01%	90.70%
IPP (<i>Individual Program Plan</i>) requirements met	N/A	96.11%
IFSP (<i>Individualized Family Service Plan</i>) requirements met	84.0%	86.6%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) The IFSP calculation methodology was changed from composite to average in order to more accurately reflect the RC's performance by only including children reviewed during monitoring and not all Early Start consumers. 4) N/A indicates that the regional center was not reviewed for the measure during the current period.

How well is FDLRC doing at getting consumers working?

The chart below shows how well FDLRC is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Areas Measured	Time Period			
	CA	FDLRC	CA	FDLRC
Consumer Earned Income (Age 16+): Data Source: Employment Development Department	Jan through Dec 2016		Jan through Dec 2017	
Quarterly number of consumers with earned income	25,236	487	27,182	521
Percentage of consumers with earned income	16%	12%	17%	12%
Average annual wages	\$8,327	\$10,846	\$9,033	\$11,732
Annual earnings of consumers compared to people with all disabilities in California Data Source: Cornell University Disability Status Report	2016		2017	
	\$45,300		\$47,500	
National Core Indicator Adult Consumer Survey	July 2011-June 2012		July 2014-June 2015	
Percentage of adults who reported having integrated employment as a goal in their IPP	27%	29%	27%	24%
Paid Internship Program Data Source: Paid Internship Program Survey	2017-18			
	CA Average		FDLRC	
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	6		2	
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	18%		18%	
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$11.64		\$11.86	
Average hours worked per week for adults who participated in a Paid Internship Program	18		27	
Incentive Payments Data Source: Competitive Integrated Employment Incentive Program Survey				
Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	\$11.93		\$12.01	
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	22		23	
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500	13	0	
	\$1,250	21	3	
	\$1,000	29	9	

The 2019 employment data was compiled differently from previous years. To obtain these statistics, DDS provided the EDD with the names and social security numbers of individuals ages 16 and older that are Status 2. The EDD matched that information to their database and returned individual-specific wage data including employment locations, business name and type. DDS then analyzed the data for accuracy and only reported to regional centers the information deemed most accurate. Approximately 87% of the EDD data were deemed accurate enough to report with confidence.

How well is FDLRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Year	Number of Consumers with Case Management Only			Percent of Eligible Consumers receiving case management only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	2017	0	1	1	0%	50%	17%
	2018	0	1	1	0%	50%	20%
Asian	2017	1	195	68	0%	27%	15%
	2018	0	205	69	0%	26%	14%
Black/African American	2017	0	88	26	0%	29%	8%
	2018	0	96	38	0%	27%	12%
Hispanic	2017	6	921	221	1%	31%	19%
	2018	6	926	196	0%	30%	16%
Native Hawaiian or Other Pacific Islander	2017	0	2	1	0%	100%	33%
	2018	0	1	0	0%	33%	0%
White	2017	1	390	136	0%	28%	11%
	2018	2	409	133	0%	25%	10%
Other Ethnicity or Race	2017	1	94	28	1%	29%	12%
	2018	0	45	11	0%	37%	8%
Total	2017	9	1,691	481	0%	29%	14%
	2018	8	1,683	448	0%	28%	13%

This table reflects the numbers of people not receiving Purchase of Service (POS) funding from the regional center; it does not take into consideration services that may be provided by generic agencies such as Medi-Cal, IHSS or the public school system, not does it consider services covered by an individual's health plan.

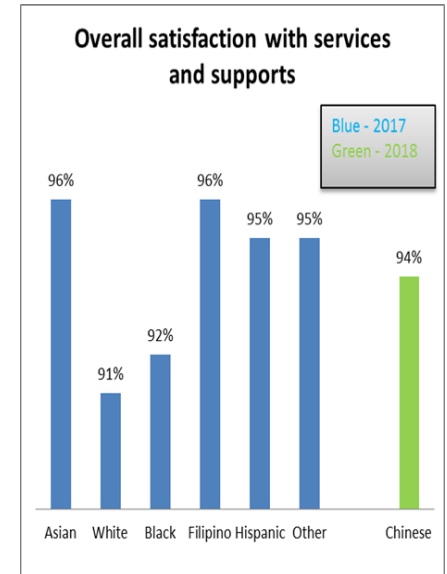
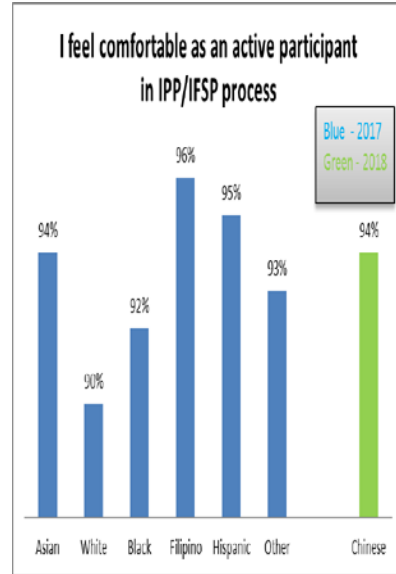
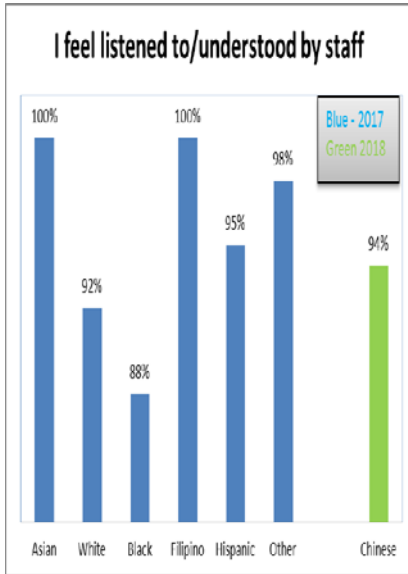
Per capita purchase of service expenditures by individual's primary language (for languages chosen by 30 or more consumers only)

Language	Count of UCI		Per Capita Purchase of Service Expenditures	
	2017	2018	2017	2018
English	7267	7650	\$14,400	\$14,680
Spanish	3444	3481	\$8,388	\$8,845
Korean	369	376	\$12,445	\$13,721
Armenian	362	385	\$17,049	\$18,187
Tagalog	70	69	\$15,054	\$14,605
Cantonese Chinese	38	41	\$15,519	\$13,839
Russian	37	40	\$11,962	\$8,512

Translation of IPPs: In 2018 Lanterman provided a translated Individual Program Plan (IPP) to those who requested it. Of the approximately 2,411 IPPs completed, translations were done as follows –

- 1,653 English – No translation
- 531 Spanish – 487 were translated (89%)
- 162 Korean – 150 were translated (90%)
- 32 Armenian – 20 were translated (45%)
- 33 IPPs were conducted and translated into a variety of other languages

Satisfaction Survey: In 2017 and 2018, Lanterman conducted a satisfaction survey of its community. In 2017, the survey was provided to approximately 2,423 clients/families of the Lanterman community, by geographic region within the catchment area, age, and ethnic background. In 2018, the survey was focused on the monolingual Chinese speaking community. Below are excerpt results from the survey(s),



Want more information?

To see the complete report, go to: www.lanterman.org

Or contact Lanterman Regional Center at **(213) 383-1300**.