

Inland Regional Center
Lavinia Johnson, Executive Director
1365 South Waterman Avenue - San Bernardino, CA 92408
(909) 890-3000 • community@inlandrc.org
www.inlandrc.org



Spring 2019

Performance Report for Inland Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve clients with developmental disabilities and their families. And, every year DDS looks at how well regional centers are doing. This report will give you information about Inland Regional Center (IRC).

Last year, IRC we served about 37,620 clients/consumers. The charts on page two give information about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At IRC, we want to improve each year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in keeping children living at home with their families, reducing the number of consumers living in developmental centers, reducing the number adults living in large facilities and in increasing the number adults living in an in-home setting. We still need and are working to reduce the number of children living in large facilities.

We hope this report helps you learn more about IRC. If you have any questions or comments, please contact us.

This report is a summary. To see the complete report, visit to www.inlandrc.org or contact Sandra Guzman, Executive Secretary at (909) 890-3402.

Sincerely,

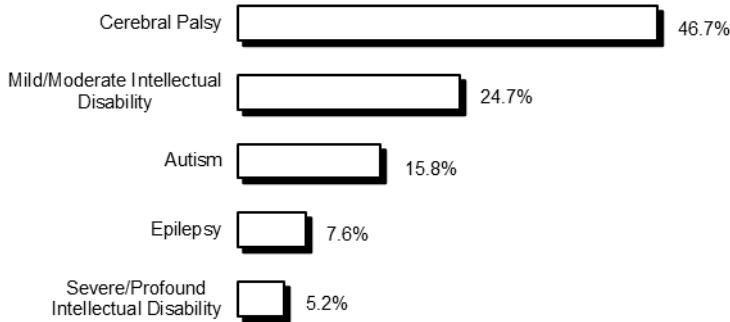
Lavinia Johnson

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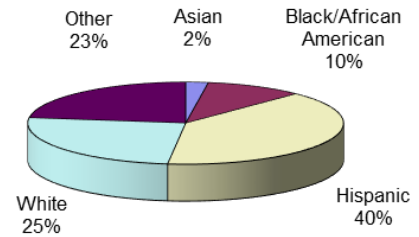
Who uses IRC services?

These charts tell you about who IRC consumers are and where they live.

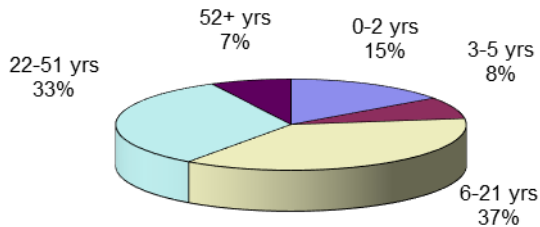
DIAGNOSIS OF IRC CONSUMERS



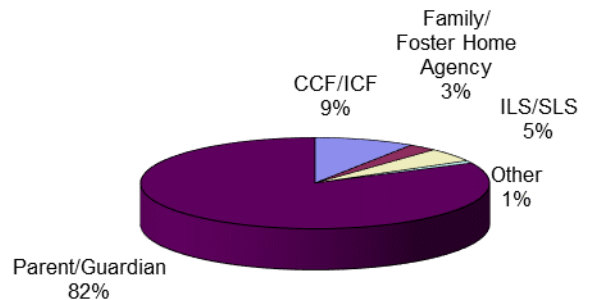
ETHNICITY OF IRC CONSUMERS



AGE OF IRC CONSUMERS



WHERE IRC CONSUMERS LIVE



How well is IRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how IRC was doing at the end of 2017, and the second column shows how IRC was doing at the end of 2018.

To see how IRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2017		December 2018	
	State Average	IRC	State Average	IRC
Fewer consumers live in developmental centers	0.21%	0.07%	0.12%	.07%
More children live with families	99.32%	99.21%	99.38%	99.25%
More adults live in home settings*	79.61%	79.66%	80.20%	80.47%
Fewer children live in large facilities (more than 6 people)	0.04%	0.09%	0.04%	0.13%
Fewer adults live in large facilities (more than 6 people)	2.47%	1.33%	2.31%	1.15%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult

Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Did IRC meet DDS standards?

Read below to see how well IRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
**Passes independent audit	Yes	Not Met
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Yes
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	92.99%	93.33%
Intake/Assessment timelines for consumers age 3 or older met	99.57%	99.59%
IPP (<i>Individual Program Plan</i>) requirements met	98.72%	100%
IFSP (<i>Individualized Family Service Plan</i>) requirements met	93.2%	93.1%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) The IFSP calculation methodology was changed from composite to average in order to more accurately reflect the RC's performance by only including children reviewed during monitoring and not all Early Start consumers. 4) N/A indicates that the regional center was not reviewed for the measure during the current period.

***"Passes independent audit Not Met" because of "qualified opinion" by the CPA auditors.*

Inland Regional Center is a springboard to greater independence for people with developmental disabilities in the Inland Empire. Today we provide case management and service coordination for more than 37,800 Consumers in Riverside and San Bernardino counties.

We are happy to report that Inland Regional Center over the current period has met the timelines for intake and assessment at a rate of 99.59%, for ages 3 and older. We are ensuring that consumers and parents receive the services needed to keep their child in the home and community.

Inland Regional Center has also met the Individual Program Plan (IPP) requirements during the current period 100% of the time, an increase from the last period.

As an agency we continue to pass the Department of Developmental Services Audit, we remained within our budget, and continued to participate in the federal waiver. Inland Regional Center is committed to being good stewards of the funds that impacts the lives of the individuals we serve.

How well is IRC doing at getting consumers working?

The chart below shows how well IRC is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Areas Measured	Time Period			
	CA	IRC	CA	IRC
Consumer Earned Income (Age 16+): Data Source: Employment Development Department	Jan through Dec 2016		Jan through Dec 2017	
Quarterly number of consumers with earned income	25,236	1,842	27,182	2,538
Percentage of consumers with earned income	16%	11%	17%	14%
Average annual wages	\$8,327	\$8,683	\$9,033	\$8,136
Annual earnings of consumers compared to people with all disabilities in California Data Source: Cornell University Disability Status Report	2016		2017	
	\$45,300		\$47,500	
National Core Indicator Adult Consumer Survey	July 2011-June 2012		July 2014-June 2015	
Percentage of adults who reported having integrated employment as a goal in their IPP	27%	32%	27%	35%
Paid Internship Program Data Source: Paid Internship Program Survey	2017-18			
	CA Average		IRC	
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	6		4	
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	18%		6%	
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$11.64		\$10.88	
Average hours worked per week for adults who participated in a Paid Internship Program	18		20	
Incentive Payments Data Source: Competitive Integrated Employment Incentive Program Survey				
Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	\$11.93		\$11.20	
Average hours worked for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	22		26	
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500	13	23	
	\$1,250	21	35	
	\$1,000	29	42	

The 2019 employment data was compiled differently from previous years. To obtain these statistics, DDS provided the EDD with the names and social security numbers of individuals ages 16 and older that are Status 2. The EDD matched that information to their database and returned individual-specific wage data including employment locations, business name and type. DDS then analyzed the data for accuracy and only reported to regional centers the information deemed most accurate. Approximately 87% of the EDD data were deemed accurate enough to report with confidence.

How well is IRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Year	Number of Eligible Consumers Receiving Case Management Only			Percent of Eligible Consumers Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	2017	1	22	16	10%	54%	33%
	2018	1	19	15	14%	49%	33%
Asian	2017	4	204	98	3%	29%	20%
	2018	4	195	104	3%	26%	20%
Black/African American	2017	16	598	283	6%	41%	14%
	2018	18	598	321	7%	39%	15%
Hispanic	2017	61	2801	1181	4%	36%	23%
	2018	51	2,764	1,231	3%	34%	22%
Native Hawaiian or Other Pacific Islander	2017	0	16	11	N/A	46%	39%
	2018	0	18	9	N/A	43%	33%
White	2017	22	1194	827	4%	34%	14%
	2018	16	1,195	860	3%	33%	15%
Other Ethnicity or Race	2017	120	566	64	3%	26%	14%
	2018	143	706	73	3%	27%	15%
Total	2017	224	5401	2480	3%	35%	18%
	2018	233	5495	2613	3%	33%	18%

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		2017	2018	2017	2018	2017	2018	2017	2018	2017	2018	2017	2018	2017	2018
Birth to 2	Consumers	0%	0%	2%	2%	4%	3%	24%	22%	0%	0%	9%	8%	61%	65%
	Expenditures	0%	0%	3%	3%	4%	3%	26%	27%	0%	0%	12%	10%	56%	57%
3 to 21	Consumers	0%	0%	4%	4%	9%	9%	49%	49%	0%	0%	22%	22%	14%	16%
	Expenditures	0%	0%	6%	5%	10%	9%	45%	47%	0%	0%	27%	25%	11%	13%
22 and older	Consumers	0%	0%	3%	4%	14%	15%	37%	38%	0%	0%	41%	40%	3%	3%
	Expenditures	0%	0%	3%	3%	15%	15%	28%	28%	0%	0%	51%	50%	3%	3%

Percent of total annual Purchase of Services by individual's diagnoses and ethnicity

Diagnosis – all ages

Autism - 19%

ID - 65%

CP – 0.03%

Epilepsy – 0.01%

Category 5 – 0.02%

Other – 0.1%

Ethnicity – all ages

American Indian/Alaska Native – 0.004%

Asian – 0.04%

Black/AA -13%

Hispanic – 32%

Native Hawaiian/Other PI – 0.001%

Other/Multi-Cultural – 0.08%

White – 43%

Want more information?

To see the complete report, go to: www.inlandrc.org or contact Sandra Guzman at (909) 890-3402.