Kern Regional Center Michi Gates, Ph.D., Executive Director 3200 North Sillect Avenue, Bakersfield, CA 93308 Phone: (661) 852-3301. • Fax: (661) 873-4530 E-mail: <u>mgates@kernrc.org</u> www.kernrc.org



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# Performance Report for Kern Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Kern Regional Center (KRC) we served about 9,080 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At KRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in having more (99.37%) children live with families, more (85.38%) adults live in home settings, and less (0.00%) children live in large facilities. Our percentage of adults in large facilities increased very slightly (1.13%) but is still below the state average. Although our DC population is higher than the state average, it has decreased from last year and the remaining residents will move this year.

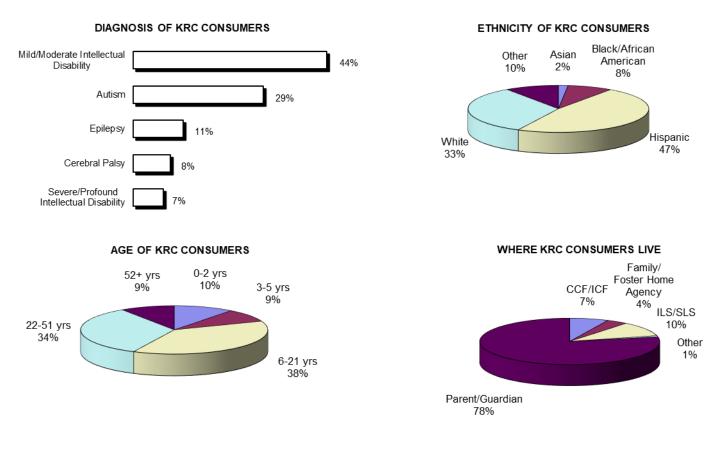
We hope this report helps you learn more about KRC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: <u>www.kernrc.org</u> Or contact Cherylle Mallinson at 662-852-3207

Michi Gates, Ph.D., Executive Director Director, Kern Regional Center

### Who uses KRC?

These charts tell you about who KRC consumers are and where they live.



### How well is KRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how KRC was doing at the end of 2017, and the second column shows how KRC was doing at the end of 2018.

To see how KRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals	Decemb	per 2017	December 2018		
(based on Lanterman Act)	State Average	KRC	State Average	KRC	
Fewer consumers live in developmental centers	0.21%	0.28%	0.12%	0.22%	
More children live with families	99.32%	99.19%	99.38%	99.37%	
More adults live in home settings*	79.61%	85.11%	80.20%	85.38%	
Fewer children live in large facilities (more than 6 people)	0.04%	0.00%	0.04%	0.00%	
Fewer adults live in large facilities (more than 6 people)	2.47%	1.07%	2.31%	1.13%	

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

#### Did KRC meet DDS standards?

Read below to see how well KRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	No	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	96.45%	96.64%
Intake/Assessment timelines for consumers age 3 or older met	98.61%	98.21%
IPP (Individual Program Plan) requirements met	98.48%	97.10%
IFSP (Individualized Family Service Plan) requirements met	89.3%	93.1%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) The IFSP calculation methodology was changed from composite to average in order to more accurately reflect the RC's performance by only including children reviewed during monitoring and not all Early Start consumers. 4) N/A indicates that the regional center was not reviewed for the measure during the current period.

KRC will continue to work diligently to address all compliance standard requirements.

#### How well is KRC doing at getting consumers working?

The chart below shows how well KRC is performing on increasing consumer employment performance compared to their prior performance and statewide averages:

Areas M	Time Period						
Aleds W	CA	KRC	СА	KRC			
Consumer Earned Income ( Age 16+):	lon throug	h Dec 2016	Jan through Dec 20 <sup>2</sup>				
Data Source: Employment Development Depart	Jan throug	h Dec 2016	Jan throug	n Dec 2017			
Quarterly number of consumers with earned inc	25,236	786	27,182	758			
Percentage of consumers with earned income	16%	18%	17%	17%			
Average annual wages		\$8,327	\$8,113	\$9,033	\$9,281		
Annual earnings of consumers compared to	people with all disabilities in California	20	16	20	17		
Data Source: Cornell University Disability Status	s Report	\$45	,300	\$47	\$47,500		
National Core Indicator Adult Consumer Survey		July 2011	June 2012	July 2014-June 2015			
Percentage of adults who reported having integr	27%	20%	27%	37%			
Paid Internship Program	· · · ·	2017-18					
Data Source: Paid Internship Program Survey		CA A	/erage	IRC			
Number of adults who were placed in competitiv participation in a Paid Internship Program		6	1				
Percentage of adults who were placed in comper- participation in a Paid Internship Program	18	3%	6%				
Average hourly or salaried wages for adults who	\$1 <i>^</i>	1.64	\$11.00				
Average hours worked per week for adults who	participated in a Paid Internship Program	1	8	21			
Incentive Payments Data Source: Competitive Integrated Employme	ent Incentive Program Survey			•			
Average wages for adults engaged in competitivincentive payments have been made	\$1 <i>^</i>	1.93	\$12.13				
Average hours worked for adults engaged in con whom incentive payments have been made	22		22				
	\$1,500		3	5			
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,250		21	7			
the notar year for the following amounts.	\$1,000	2	29	6			

The 2019 employment data was compiled differently from previous years. To obtain these statistics, DDS provided the EDD with the names and social security numbers of individuals ages 16 and older that are Status 2. The EDD matched that information to their database and returned individual-specific wage data including employment locations, business name and type. DDS then analyzed the data for accuracy and only reported to regional centers the information deemed most accurate. Approximately 87% of the EDD data were deemed accurate enough to report with confidence.

# How well is KRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Age Group			American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		2017	2018	2017	2018	2017	2018	2017	2018	2017	2018	2017	2018	2017	2018	
Birth to 2	Consumers	1%	2%	2%	3%	7%	7%	54%	55%	0.1%	0%	24%	23%	11%	11%	
DITUT LO Z	Expenditures	3%	3%	3%	3%	9%	6%	49%	51%	0.1%	0%	28%	26%	10%	12%	
2 to 21	Consumers	1%	1%	3%	3%	7%	7%	54%	54%	0.1%	0%	27%	26%	9%	9%	
3 to 21	Expenditures	1%	1%	4%	5%	7%	9%	41%	42%	0.0%	0%	36%	34%	11%	9%	
22 and older	Consumers	1%	1%	2%	3%	11%	10%	35%	36%	0.0%	0%	47%	46%	5%	5%	
	Expenditures	1%	1%	3%	3%	11%	11%	26%	27%	0.1%	0%	54%	54%	4%	5%	

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Measure	Year	Number of Eligit M	ole Consumers I anagement Onl	•	Percent of Eligible Consumers Receiving Case Management Only			
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older	
American Indian or	2017	0	4	6	0%	19%	21%	
Alaska Native	2018	2	5	4	8%	23%	15%	
Asian	2017	2	43	13	7%	35%	14%	
Asian	2018	0	53	12	0%	39%	12%	
Black/African American	2017	5	112	51	7%	41%	13%	
Black/Allicall Alliencall	2018	9	112	49	11%	40%	12%	
Hispanic	2017	52	880	249	8%	41%	19%	
Hispanic	2018	105	921	264	15%	40%	19%	
Native Hawaiian or	2017	0	2	0	0%	67%	0%	
Other Pacific Islander	2018	0	2	0	0%	67%	0%	
White	2017	26	409	218	9%	38%	12%	
	2018	38	423	240	13%	38%	14%	
Other Ethnicity or Race	2017	12	143	25	9%	38%	14%	
	2018	14	163	30	10%	40%	17%	
Total	2017	97	1593	562	8%	39%	15%	
	2018	168	1679	599	13%	39%	15%	

Number and percent of individuals receiving only case management services by age and ethnicity

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