

**Regional Center of Orange County**  
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*Spring 2019*

## **Performance Report for Regional Center of Orange County**

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Regional Center of Orange County (RCOC) we served about 21,990 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At RCOC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in reducing our people who reside in developmental centers, supporting families with children living at home, and reducing the number of adults who reside in larger settings. But, we still need to improve in reducing the number of children who reside in larger settings.

We hope this report helps you learn more about RCOC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: [www.rcocdd.com](http://www.rcocdd.com)

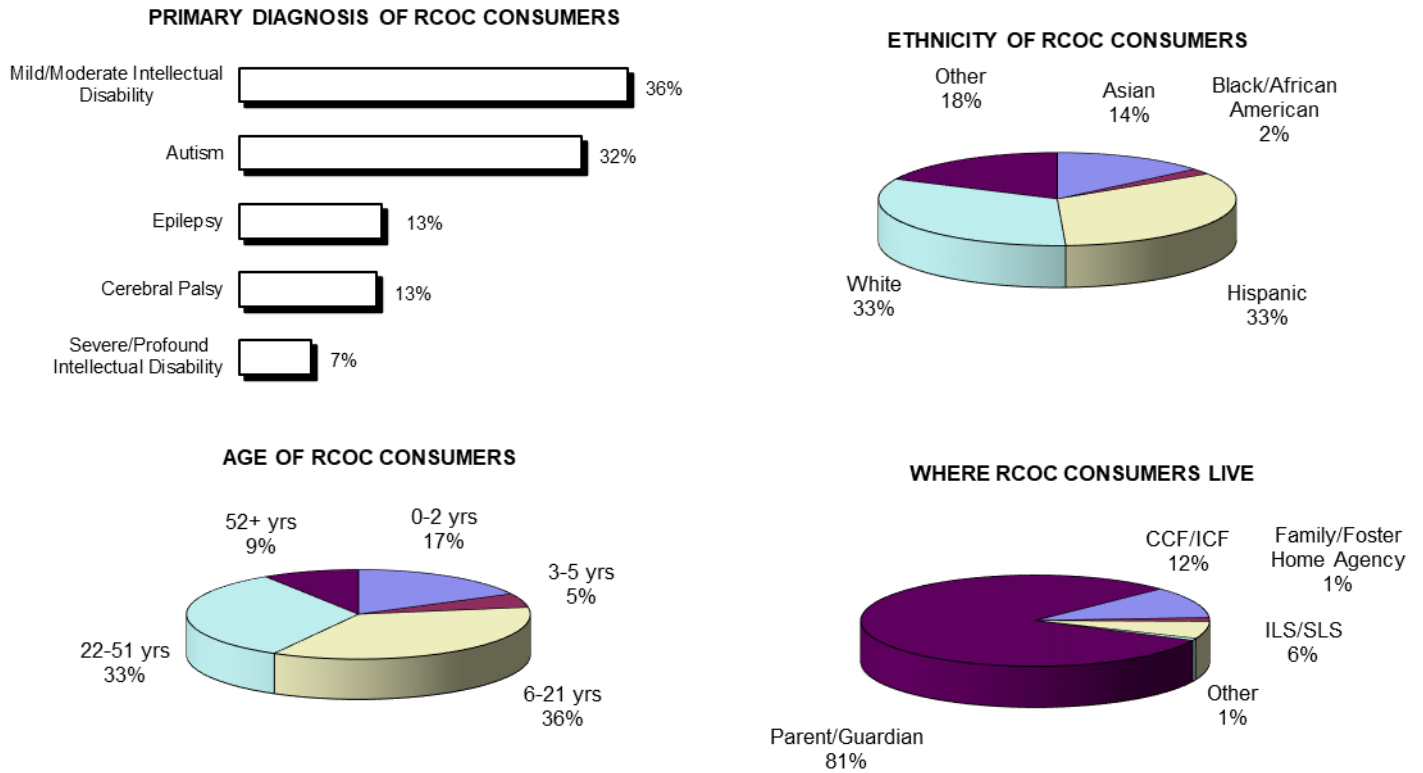
Or contact Jack Stanton at **(714) 796-5308**.

A handwritten signature in blue ink, appearing to read 'Larry Landauer', is positioned above the title of the Executive Director.

Executive Director, Regional Center of Orange County

## Who uses RCOC?

These charts tell you about who RCOC consumers are and where they live.



## How well is RCOC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how RCOC was doing at the end of 2017. And, the second column shows how RCOC was doing at the end of 2018.

To see how RCOC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2017		December 2018	
	State Average	RCOC	State Average	RCOC
Fewer consumers live in developmental centers	0.21%	0.33%	0.12%	0.26%
More children live with families	99.32%	99.24%	99.38%	99.32%
More adults live in home settings*	79.61%	76.89%	80.20%	77.45%
Fewer children live in large facilities (more than 6 people)	0.04%	0.04%	0.04%	0.03%
Fewer adults live in large facilities (more than 6 people)	2.47%	2.99%	2.31%	2.93%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

## Did RCOC meet DDS standards?

Read below to see how well RCOC did in meeting DDS compliance standards:

Area Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Partially Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	96.0%	95.88%
Intake/Assessment timelines for consumers age 3 or older met	98.42%	99.55%
IPP ( <i>Individual Program Plan</i> ) requirements met	98.37%	N/A
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	78.5%	80.1%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) The IFSP calculation methodology was changed from composite to average in order to more accurately reflect the RC's performance by only including children reviewed during monitoring and not all Early Start consumers. 4) N/A indicates that the regional center was not reviewed for the measure during the current period.

## How well is RCOC doing at getting consumers working?

The chart below shows how well RCOC is performing on increasing consumer employment performance compared to their prior performance and statewide averages:

Areas Measured	Time Period			
	CA	RCOC	CA	RCOC
<b>Consumer Earned Income (Ages 16+):</b> Data Source: Employment Development Department	Jan through Dec 2016		Jan through Dec 2017	
Quarterly number of consumers with earned income	25,236	2,345	27,182	2,341
Percentage of consumers with earned income	16%	22%	17%	21%
Average annual wages	\$8,327	\$6,613	\$9,033	\$7,580
<b>Annual earnings of consumers compared to people with all disabilities in California</b> Data Source: Cornell University Disability Status Report	2016		2017	
	\$45,300		\$47,500	
<b>National Core Indicator Adult Consumer Survey</b>	July 2011-June 2012		July 2014-June 2015	
Percentage of adults who reported having integrated employment as a goal in their IPP	27%	30%	27%	30%
<b>Paid Internship Program</b> Data Source: Paid Internship Program Survey	2017-18			
	CA Average		RCOC	
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	6		1	
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	18%		13%	
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$11.64		\$11.25	
Average hours worked per week for adults who participated in a Paid Internship Program	18		14	
<b>Incentive Payments</b> Data Source: Competitive Integrated Employment Incentive Program Survey				
Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	\$11.93		\$11.20	
Average hours worked for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	22		23	
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500	13	55	
	\$1,250	21	68	
	\$1,000	29	95	

The 2019 employment data was compiled differently from previous years. To obtain these statistics, DDS provided the EDD with the names and social security numbers of individuals ages 16 and older that are Status 2. The EDD matched that information to their database and returned individual-specific wage data including employment locations, business name and type. DDS then analyzed the data for accuracy and only reported to regional centers the information deemed most accurate. Approximately 87% of the EDD data were deemed accurate enough to report with confidence.

## How well is RCOC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		2017	2018	2017	2018	2017	2018	2017	2018	2017	2018	2017	2018	2017	2018
Birth to 2	Consumers	0%	0%	17%	18%	1%	1%	38%	36%	0%	0%	20%	20%	22%	25%
	Expenditures	0%	0%	24%	23%	1%	1%	34%	33%	0%	0%	18%	19%	23%	23%
3 to 21	Consumers	0%	0%	18%	18%	2%	2%	38%	38%	0%	0%	24%	23%	18%	18%
	Expenditures	0%	0%	18%	17%	3%	2%	31%	30%	0%	0%	31%	33%	17%	18%
22 and older	Consumers	0%	0%	13%	14%	2%	2%	25%	26%	0%	0%	51%	50%	8%	8%
	Expenditures	0%	0%	11%	11%	3%	3%	17%	18%	0%	0%	61%	60%	8%	8%

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Year	Number of Eligible Consumers Receiving Case Management Only			Percent of Eligible Consumers Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	2017	0	4	2	0%	27%	13%
	2018	0	2	2	0%	14%	10%
Asian	2017	25	371	216	3%	22%	19%
	2018	31	427	241	3%	25%	20%
Black/African American	2017	0	49	37	0%	29%	18%
	2018	4	60	39	6%	34%	17%
Hispanic	2017	105	1,324	474	5%	37%	22%
	2018	75	1,455	525	4%	40%	23%
Native Hawaiian or Other Pacific Islander	2017	3	4	2	38%	33%	25%
	2018	2	6	1	22%	38%	13%
White	2017	51	543	524	5%	24%	12%
	2018	48	543	511	4%	24%	11%
Other Ethnicity or Race	2017	40	425	125	3%	26%	18%
	2018	52	481	118	4%	27%	15%
Total	2017	224	2,720	1,380	4%	29%	16%
	2018	212	2,974	1,437	4%	31%	16%

Per capita purchase of service expenditures by individual's primary language (for languages chosen by 30 or more consumers only).

Language	Count of UCI		Per Capita Purchase of Service Expenditures	
	2017	2018	2017	2018
English	17,616	18,296	\$14,417	\$16,166
Spanish	4,282	4,397	\$15,640	\$8,801
Vietnamese	1,072	1,127	\$8,687	\$9,940
Korean	120	148	\$9,756	\$18,061
Mandarin Chinese	58	66	\$20,128	\$10,155
Arabic	37	40	10660.8	8808.3
Tagalog	31	29	18741.2	12349.3
Farsi (Persian)	17	35	17155.6	19788.9

**Want more information?**

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