

## **San Andreas Regional Center**

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## **Performance Report for San Andreas Regional Center**

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at San Andreas Regional Center (SARC) we served about 17,780 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At SARC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in keeping children with families, assisting adults to live in homes of their choosing, and reducing the number of our clients in large facilities. But, we still need to improve in deflecting adult clients from needing crisis beds or secure treatment at a developmental center. We also need to improve our timeliness in our reports.

SARC is working hard with local communities and stakeholders to develop more resources, especially for harder-to-serve individuals. We are also constantly looking for ways to expand our staff and hire more service coordinators, with a focus on staff with diverse backgrounds and language capability. While we have improved in assisting some communities to access services, disparities remain and we are exploring their nature and possible responses.

We hope this report helps you learn more about SARC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to:  
<https://www.sanandreasregional.org>

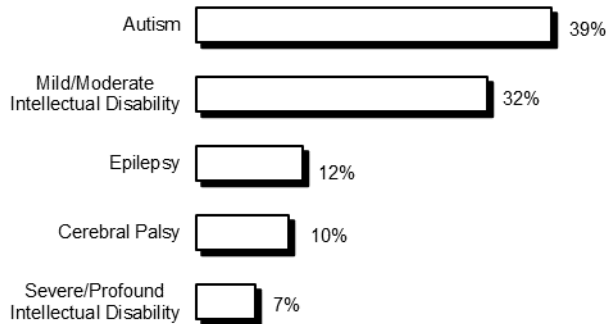
Or contact James Elliott at (408) 341-3828

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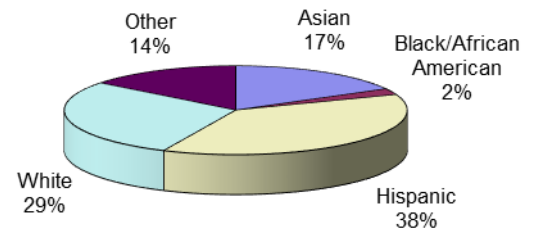
## Who uses SARC?

These charts tell you about who SARC consumers are and where they live.

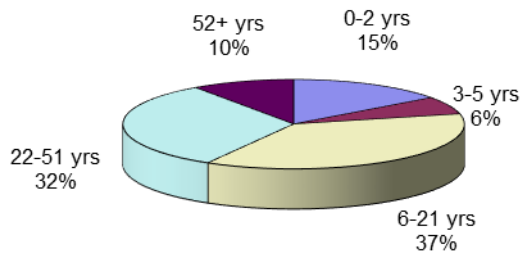
**DIAGNOSIS OF SARC CONSUMERS**



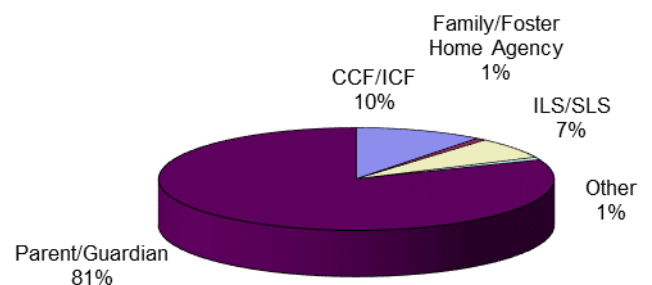
**ETHNICITY OF SARC CONSUMERS**



**AGE OF SARC CONSUMERS**



**WHERE SARC CONSUMERS LIVE**



## How well is SARC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how SARC was doing at the end of 2017. And, the second column shows how SARC was doing at the end of 2018.

To see how SARC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2017		December 2018	
	State Average	SARC	State Average	SARC
Fewer consumers live in developmental centers	0.21%	0.04%	0.12%	0.05%
More children live with families	99.32%	98.95%	99.38%	98.96%
More adults live in home settings*	79.61%	78.32%	80.20%	79.04%
Fewer children live in large facilities (more than 6 people)	0.04%	0.04%	0.04%	0.00%
Fewer adults live in large facilities (more than 6 people)	2.47%	1.58%	2.31%	1.57%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

## Did SARC meet DDS standards?

Read below to see how well SARC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	95.89%	95.10%
Intake/Assessment timelines for consumers age 3 or older met	98.03%	97.08%
IPP ( <i>Individual Program Plan</i> ) requirements met	97.92%	97.89%
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	77.7%	79.2%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) The IFSP calculation methodology was changed from composite to average in order to more accurately reflect the RC's performance by only including children reviewed during monitoring and not all Early Start consumers. 4) N/A indicates that the regional center was not reviewed for the measure during the current period.

As of January 2019, SARC has reduced its developmental center population solely to those requiring secure or crisis treatment. Cost of living remains a huge challenge for our region; SARC is working with partners such as the Bay Area Housing Consortium and Housing Choices Coalition to innovate ways for the people we serve to access affordable, quality housing in the communities of their choice. We have dedicated full-time staff specialists to diversity and employment to help give our service coordinators and our families the tools they need to access paid integrated employment and the services they need.

## How well is SARC doing at getting consumers working?

The chart below shows how well SARC is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Areas Measured	Time Period			
	CA	SARC	CA	SARC
<b>Consumer Earned Income (Ages 16+):</b> Data Source: Employment Development Department	Jan through Dec 2016		Jan through Dec 2017	
Quarterly number of consumers with earned income	25,236	1,160	27,182	1,241
Percentage of consumers with earned income	16%	14%	17%	14%
Average annual wages	\$8,327	\$10,113	\$9,033	\$11,544
<b>Annual earnings of consumers compared to people with all disabilities in California</b> Data Source: Cornell University Disability Status Report	2016		2017	
	\$45,300		\$47,500	
<b>National Core Indicator Adult Consumer Survey</b>	July 2011-June 2012		July 2014-June 2015	
Percentage of adults who reported having integrated employment as a goal in their IPP	27%	27%	27%	23%
<b>Paid Internship Program</b> Data Source: Paid Internship Program Survey	2017-18			
	CA Average		SARC	
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	6		12	
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	18%		17%	
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$11.64		\$12.93	
Average hours worked per week for adults who participated in a Paid Internship Program	18		13	
<b>Incentive Payments</b> Data Source: Competitive Integrated Employment Incentive Program Survey				
Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	\$11.93		\$13.43	
Average hours worked for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	22		20	
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500	13	18	
	\$1,250	21	18	
	\$1,000	29	27	

The 2019 employment data was compiled differently from previous years. To obtain these statistics, DDS provided the EDD with the names and social security numbers of individuals ages 16 and older that are Status 2. The EDD matched that information to their database and returned individual-specific wage data including employment locations, business name and type. DDS then analyzed the data for accuracy and only reported to regional centers the information deemed most accurate. Approximately 87% of the EDD data were deemed accurate enough to report with confidence.

## How well is SARC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Year	Number of Eligible Consumers Receiving Case Management Only			Percent of Eligible Consumers Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	2017	0	2	4	N/A	100%	17%
	2018	0	2	4	N/A	100%	17%
Asian	2017	27	490	106	4%	26%	10%
	2018	61	492	108	9%	25%	10%
Black/African American	2017	1	34	36	13%	26%	15%
	2018	1	47	22	14%	31%	9%
Hispanic	2017	97	854	238	5%	27%	11%
	2018	146	912	230	7%	27%	10%
Native Hawaiian or Other Pacific Islander	2017	0	6	4	0%	38%	19%
	2018	0	4	3	0%	25%	14%
White	2017	57	526	224	7%	30%	8%
	2018	89	538	237	11%	31%	8%
Other Ethnicity or Race	2017	28	296	63	4%	30%	12%
	2018	41	339	67	6%	33%	12%
Total	2017	210	2,208	675	5%	28%	10%
	2018	338	2,334	671	8%	28%	9%

Per capita purchase of service expenditures by individual's primary language (for languages chosen by 30 or more consumers only)

Language	2017		2018	
	Consumer Count		Per Capita Purchase of Service Expenditures	
	2017	2018	2017	2018
English	12,561	12,968	\$22,733	\$22,673
Spanish	4,427	4,623	\$9,752	\$9,692
Vietnamese	916	932	\$13,367	\$13,607
Mandarin Chinese	305	292	\$11,101	\$12,013
Tagalog	130	133	\$19,295	\$18,532
Hindi (Northern India)	110	118	\$12,995	\$10,564
Cantonese Chinese	83	87	\$21,055	\$18,956
Korean	78	82	\$7,486	\$8,297
Farsi (Persian)	51	57	\$21,249	\$20,492
Russian	37	45	\$15,351	\$12,795
Japanese	29	41	\$7,974	\$7,861
Other Asian	36	33	\$16,421	\$18,166

**Want more information?**

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