

Tri-Counties Regional Center

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**Tri-Counties
Regional Center**

Spring 2019

Performance Report for Tri-Counties Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve individuals and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Tri-Counties Regional Center (TCRC) we served about 14,800 individuals and families. The charts on page two give you an overview of the people we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At TCRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in areas including:

- More children live with families
- More adults live in home settings and fewer adults live in large facilities
- Number and percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program

And, we still need to improve in

- Making sure CDERs and ESRs are updated within required timelines. (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about the people we serve, including diagnosis.)
- Ensuring Individualized Family Service Plans are completed within required timelines.

We hope this report helps you learn more about TCRC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report visit www.tri-counties.org

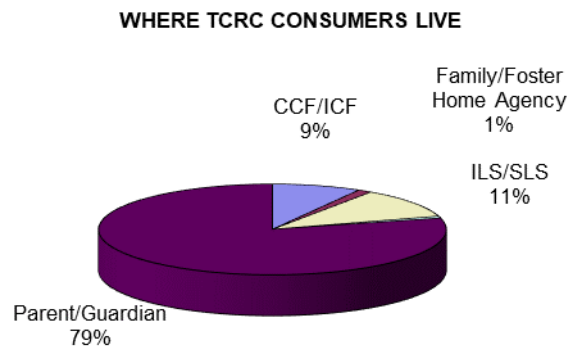
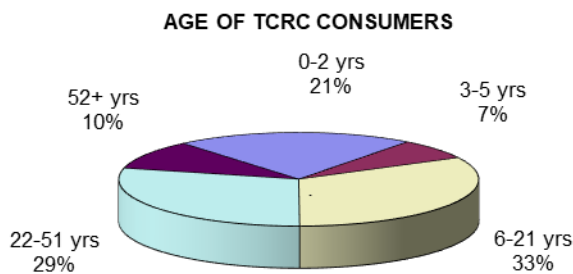
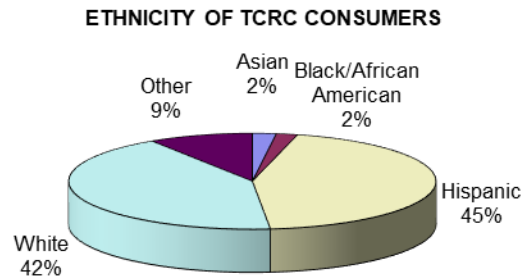
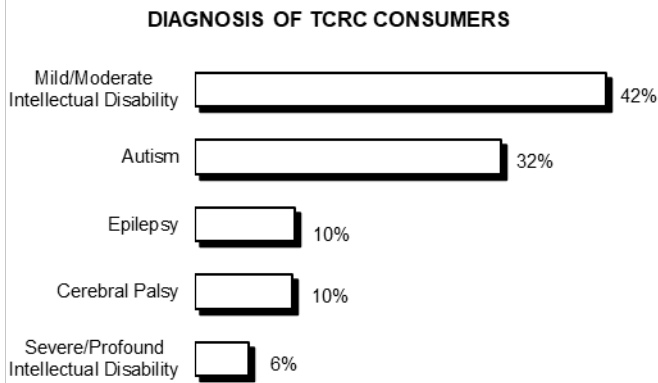
Or contact Mary Beth Lepkowsky, Assistant Director, Training and Organizational Development at (805) 884-7208, mlepowsky@tri-counties.org



Executive Director, Tri-Counties Regional Center

Who uses TCRC?

These charts tell you about the people who are served by TCRC and where they live.



How well is TCRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how TCRC was doing at the end of 2017, and the second column shows how TCRC was doing at the end of 2018.

To see how TCRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2017		December 2018	
	State Average	TCRC	State Average	TCRC
Fewer people live in developmental centers	0.21%	0.15%	0.12%	0.16%
More children live with families	99.32%	99.56%	99.38%	99.58%
More adults live in home settings*	79.61%	81.36%	80.20%	81.47%
Fewer children live in large facilities (more than 6 people)	0.04%	0.00%	0.04%	0.01%
Fewer adults live in large facilities (more than 6 people)	2.47%	3.46%	2.31%	3.10%

Notes: 1) People can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Did TCRC meet DDS standards?

Read below to see how well TCRC did in meeting DDS compliance standards:

Area Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)*	97.7%	95.57%
Intake/Assessment timelines for persons age 3 or older met	100%	100%
IPP (<i>Individual Program Plan</i>) requirements met	100%	99.42%
IFSP (<i>Individualized Family Service Plan</i>) requirements met	97.0%	96.9%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) The IFSP calculation methodology was changed from composite to average in order to more accurately reflect the RC's performance by only including children reviewed during monitoring and not all Early Start consumers. 4) N/A indicates that the regional center was not reviewed for the measure during the current period.

How well is TCRC doing at getting people with developmental disabilities working?

The chart below shows how well TCRC is performing on increasing employment performance for people with developmental disabilities, compared to their prior performance and statewide averages:

Areas Measured	Time Period			
	CA	TCRC	CA	TCRC
Consumer Earned Income (Ages 16+): Data Source: Employment Development Department	Jan through Dec 2016		Jan through Dec 2017	
Quarterly number of consumers with earned income	25,236	1,062	27,182	1,142
Percentage of consumers with earned income	16%	17%	17%	17%
Average annual wages	\$8,327	\$9,377	\$9,033	\$9,934
Annual earnings of consumers compared to people with all disabilities in California Data Source: Cornell University Disability Status Report	2016		2017	
	\$45,300		\$47,500	
National Core Indicator Adult Consumer Survey	July 2011-June 2012		July 2014-June 2015	
Percentage of adults who reported having integrated employment as a goal in their IPP	27%	21%	27%	31%
Paid Internship Program Data Source: Paid Internship Program Survey	2017-18			
	CA Average		TCRC	
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	6		16	
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	18%		38%	
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$11.64		\$11.39	
Average hours worked per week for adults who participated in a Paid Internship Program	18		19	
Incentive Payments Data Source: Competitive Integrated Employment Incentive Program Survey				
Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	\$11.93		\$11.51	
Average hours worked for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	22		20	
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500	13	19	
	\$1,250	21	33	
	\$1,000	29	35	

The 2019 employment data was compiled differently from previous years. To obtain these statistics, DDS provided the EDD with the names and social security numbers of individuals ages 16 and older that are Status 2. The EDD matched that information to their database and returned individual-specific wage data including employment locations, business name and type. DDS then analyzed the data for accuracy and only reported to regional centers the information deemed most accurate. Approximately 87% of the EDD data were deemed accurate enough to report with confidence.

How well is TCRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all individuals served by the regional center.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		2017	2018	2017	2018	2017	2018	2017	2018	2017	2018	2017	2018	2017	2018
Birth to 2	Individuals	0%	0%	2%	1%	1%	0%	61%	61%	0%	0%	27%	28%	9%	9%
	Expenditures	0%	0%	2%	1%	1%	0%	66%	65%	0%	0%	24%	26%	7%	8%
3 to 21	Individuals	0%	0%	4%	4%	2%	1%	48%	50%	0%	0%	38%	36%	8%	8%
	Expenditures	0%	0%	4%	4%	2%	2%	46%	48%	0%	0%	41%	38%	8%	8%
22 and older	Individuals	0%	0%	3%	3%	3%	3%	30%	30%	0%	0%	58%	57%	6%	6%
	Expenditures	0%	0%	3%	3%	3%	3%	22%	22%	0%	0%	66%	66%	5%	6%

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Year	Number of Eligible Individuals Receiving Case Management Only			Percent of Eligible Individuals Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	2017	0	2	4	0%	33%	27%
	2018	0	1	3	0%	11%	20%
Asian	2017	3	67	20	3%	26%	11%
	2018	2	57	19	3%	21%	10%
Black/African American	2017	0	33	8	0%	31%	4%
	2018	0	28	11	0%	28%	6%
Hispanic	2017	36	578	179	1%	18%	11%
	2018	44	600	188	0%	18%	11%
Native Hawaiian or Other Pacific Islander	2017	0	4	0	0%	44%	0%
	2018	0	2	1	1%	18%	9%
White	2017	36	584	284	3%	23%	9%
	2018	18	551	260	1%	22%	8%
Other Ethnicity or Race	2017	8	98	34	2%	18%	10%
	2018	10	108	42	2%	19%	12%
Total	2017	82	1366	529	2%	21%	9%
	2018	74	1347	524	2%	20%	9%

What about other performance areas?

Through our Strategic Performance Plan 2016-2018 we also made progress on:

- Improving equal opportunities for underserved populations to access culturally competent services by providing training to service coordinators and service providers on cultural proficiency and implementing the Individual and Family Engagement Collaborative, a partnership with area Promotoras and Family Resource Centers.
- Enhancing information about and access to Specialty Medical Care, Dental Care, and Aging-Related Healthcare, and Behavioral Health by

- Developing a procedure that explains how to access dental services from the registered dental hygienists, and creating an IPP amendment template.
- Developing dental clinics in both Santa Barbara and Santa Maria and at Work Inc's day programs, where dental hygienists provided cleanings. The hygienists have also provided dental cleanings to some ICFs in Ventura county.
- Expanding this resource to SLO and Ventura counties.
- Increased opportunities for and/or participation in paid internships and Competitive Integrated Employment (CIE).

Want more information?

To see the complete report, go to: www.tri-counties.org

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