

## Westside Regional Center

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*Spring 2019*

## Performance Report for Westside Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Westside Regional Center (WRC) we served about 9,340 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At WRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, WRC continues to meet all DDS compliance standards by completing an annual independent audit and passing the mandated DDS audit.

WRC improved during the past year in reducing the number of adults living in large facilities; we now have less than 1% in facilities serving more than six individuals. We have moved nearly all of the individuals we serve out of the developmental centers and into community settings and we continue to perform better than the state average in all categories with serving both adults and children in home like settings. We can still improve in:

1. Meeting IFSP requirements
2. Completing Intake/Assessment timelines
3. We can also continue to improve in finding employment opportunities for the individuals we serve

We hope this report helps you learn more about WRC. If you have any questions or comments, please contact us!

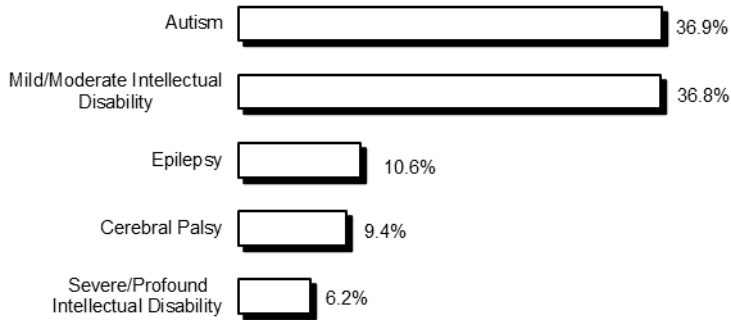
This report is a summary. To see the complete report, go to: [www.westsiderc.org](http://www.westsiderc.org)  
Or contact Westside Regional Center at **310-258-4000**

Carmine Manicone  
Director, Westside Regional Center

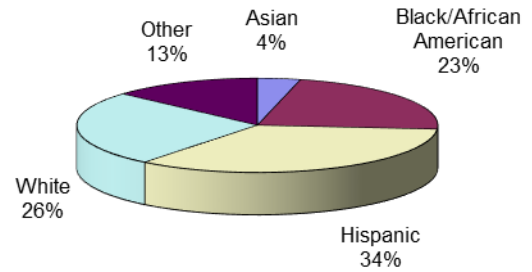
## Who uses WRC?

These charts tell you about who WRC consumers are and where they live.

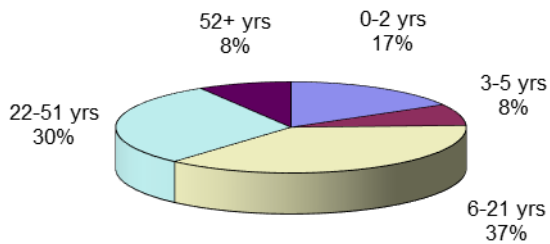
**DIAGNOSIS OF WRC CONSUMERS**



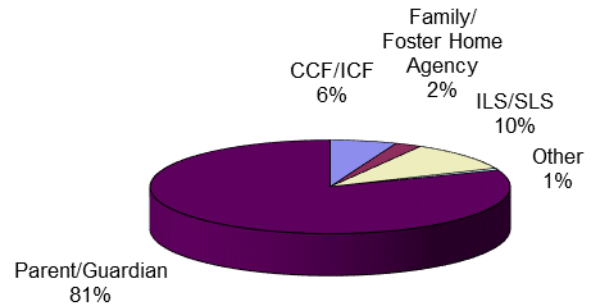
**ETHNICITY OF WRC CONSUMERS**



**AGE OF WRC CONSUMERS**



**WHERE WRC CONSUMERS LIVE**



## How well is WRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how WRC was doing at the end of 2017, and the second column shows how WRC was doing at the end of 2018.

To see how WRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

| Regional Center Goals<br>(based on Lanterman Act)            | December 2017 |        | December 2018 |        |
|--|---------------|--------|---------------|--------|
|  | State Average | WRC    | State Average | WRC    |
| Fewer consumers live in developmental centers                | 0.21%         | 0.13%  | 0.12%         | 0.12%  |
| More children live with families                             | 99.32%        | 99.69% | 99.38%        | 99.74% |
| More adults live in home settings*                           | 79.61%        | 85.71% | 80.20%        | 86.27% |
| Fewer children live in large facilities (more than 6 people) | 0.04%         | 0.02%  | 0.04%         | 0.00%  |
| Fewer adults live in large facilities (more than 6 people)   | 2.47%         | 1.10%  | 2.31%         | 0.92%  |

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

## Did WRC meet DDS standards?

Read below to see how well WRC did in meeting DDS compliance standards:

| Area Measured   | Last Period | Current Period |
|---|-------------|----------------|
| Passes independent audit  | Yes         | Yes            |
| Passes DDS audit  | Yes         | Yes            |
| Audits vendors as required  | Met         | Met            |
| Didn't overspend operations budget  | Yes         | Yes            |
| Participates in the federal waiver  | Yes         | Yes            |
| CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis). | 93.78%      | 95.18%         |
| Intake/Assessment timelines for consumers age 3 or older met  | 98.58%      | 96.99%         |
| IPP ( <i>Individual Program Plan</i> ) requirements met   | 99.55%      | N/A            |
| IFSP ( <i>Individualized Family Service Plan</i> ) requirements met   | 83.9%       | 83.0%          |

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) The IFSP calculation methodology was changed from composite to average in order to more accurately reflect the RC's performance by only including children reviewed during monitoring and not all Early Start consumers. 4) N/A indicates that the regional center was not reviewed for the measure during the current period.

During the past year, we improved slightly with updating CDERs (Client Development Evaluation Report) and ESRs (Early Start Report) but we did not perform as well with meeting timelines for Intake Assessments and we also decreased by .9% with meeting IFSP requirements. We will strive to make efforts to improve in these areas.

WRC continues to meet requirements of passing an independent financial audit as well as passing the mandatory DDS audit. We also continue to encourage enrollment in the federal Medicaid waiver program and are proud to have a high percentage (currently 59.5%) of our status 2 individuals participating in the waiver. We also comply with standards by auditing our WRC vendors as required by DDS standards.

## How well is WRC doing at getting consumers working?

The chart below shows how well WRC is performing on increasing consumer employment performance compared to their prior performance and statewide average:

| Areas Measured   | Time Period          |          |                      |          |
|--|----------------------|----------|----------------------|----------|
|  | CA                   | WRC      | CA                   | WRC      |
| <b>Consumer Earned Income (Ages 16+):</b><br>Data Source: Employment Development Department  | Jan through Dec 2016 |          | Jan through Dec 2017 |          |
| Quarterly number of consumers with earned income   | 25,236               | 666      | 27,182               | 760      |
| Percentage of consumers with earned income   | 16%                  | 16%      | 17%                  | 17%      |
| Average annual wages   | \$8,327              | \$11,305 | \$9,033              | \$11,759 |
| <b>Annual earnings of consumers compared to people with all disabilities in California</b><br>Data Source: Cornell University Disability Status Report | 2016                 |          | 2017                 |          |
|  | \$45,300             |          | \$47,500             |          |
| <b>National Core Indicator Adult Consumer Survey</b>   | July 2011-June 2012  |          | July 2014-June 2015  |          |
| Percentage of adults who reported having integrated employment as a goal in their IPP  | 27%                  | 27%      | 27%                  | 26%      |
| <b>Paid Internship Program</b><br>Data Source: Paid Internship Program Survey  | 2017-18              |          |                      |          |
|  | CA Average           |          | WRC                  |          |
| Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program                            | 6                    |          | 1                    |          |
| Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program                        | 18%                  |          | 20%                  |          |
| Average hourly or salaried wages for adults who participated in a Paid Internship Program  | \$11.64              |          | \$12.40              |          |
| Average hours worked per week for adults who participated in a Paid Internship Program   | 18                   |          | 14                   |          |
| <b>Incentive Payments</b><br>Data Source: Competitive Integrated Employment Incentive Program Survey   |                      |          |                      |          |
| Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made                            | \$11.93              |          | \$12.46              |          |
| Average hours worked for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made                     | 22                   |          | 15                   |          |
| Total number of Incentive payments made for the fiscal year for the following amounts:   | \$1,500              | 13       | 2                    |          |
|  | \$1,250              | 21       | 6                    |          |
|  | \$1,000              | 29       | 4                    |          |

The 2019 employment data was compiled differently from previous years. To obtain these statistics, DDS provided the EDD with the names and social security numbers of individuals ages 16 and older that are Status 2. The EDD matched that information to their database and returned individual-specific wage data including employment locations, business name and type. DDS then analyzed the data for accuracy and only reported to regional centers the information deemed most accurate. Approximately 87% of the EDD data were deemed accurate enough to report with confidence.

## How well is WRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

| Age Group    | Measure      | American Indian or Alaska Native |      | Asian |      | Black/African American |      | Hispanic |      | Native Hawaiian or Other Pacific Islander |      | White |      | Other Ethnicity or Race |      |
|--------------|--------------|----------------------------------|------|-------|------|------------------------|------|----------|------|---|------|-------|------|-------------------------|------|
|              |              | 2017                             | 2018 | 2017  | 2018 | 2017                   | 2018 | 2017     | 2018 | 2017                                      | 2018 | 2017  | 2018 | 2017                    | 2018 |
| Birth to 2   | Consumers    | 0%                               | 0%   | 7%    | 5%   | 6%                     | 12%  | 44%      | 37%  | 0%  | 0%   | 24%   | 28%  | 18%                     | 18%  |
|              | Expenditures | 0%                               | 0%   | 10%   | 6%   | 6%                     | 12%  | 44%      | 38%  | 0%  | 0%   | 26%   | 27%  | 13%                     | 17%  |
| 3 to 21      | Consumers    | 0%                               | 0%   | 9%    | 5%   | 8%                     | 20%  | 41%      | 39%  | 0%  | 0%   | 30%   | 23%  | 12%                     | 13%  |
|              | Expenditures | 0%                               | 0%   | 9%    | 5%   | 9%                     | 22%  | 29%      | 31%  | 1%  | 0%   | 36%   | 28%  | 16%                     | 13%  |
| 22 and older | Consumers    | 1%                               | 0%   | 7%    | 5%   | 10%                    | 29%  | 24%      | 27%  | 0%  | 0%   | 53%   | 31%  | 5%                      | 8%   |
|              | Expenditures | 1%                               | 0%   | 6%    | 4%   | 10%                    | 27%  | 20%      | 20%  | 0%  | 0%   | 58%   | 40%  | 5%                      | 8%   |

Per capita purchase of service expenditures by individual's primary language (for languages chosen by 30 or more consumers only)

| Language        | Count of UCI |       | Per Capita Purchase of Service Expenditures |        |
|-----------------|--------------|-------|---|--------|
|                 | 2017         | 2018  | 2017  | 2018   |
| English         | 7,868        | 8,300 | 18,914                                      | 19,566 |
| Spanish         | 1,853        | 1,875 | 12,561                                      | 13,242 |
| Farsi (Persian) | 60           | 60    | 34,451                                      | 40,697 |

Number and percent of individuals receiving only case management services by age and ethnicity

| Measure                                   | Year | Number of Eligible Consumers Receiving Case Management Only |         |              | Percent of Eligible Consumers Receiving Case Management Only |         |              |
|---|------|---|---------|--------------|--|---------|--------------|
|   |      | Birth to 2  | 3 to 21 | 22 and Older | Birth to 2   | 3 to 21 | 22 and Older |
| American Indian or Alaska Native          | 2017 | 0   | 2       | 1            | 0%   | 40%     | 14%          |
|   | 2018 | 0   | 1       | 1            | 0%   | 20%     | 14%          |
| Asian                                     | 2017 | 0   | 57      | 18           | 0%   | 29%     | 11%          |
|   | 2018 | 0   | 51      | 19           | 0%   | 24%     | 11%          |
| Black/African American                    | 2017 | 4   | 197     | 69           | 2%   | 23%     | 7%           |
|   | 2018 | 4   | 206     | 76           | 1%   | 23%     | 7%           |
| Hispanic                                  | 2017 | 6   | 482     | 78           | 1%   | 30%     | 9%           |
|   | 2018 | 5   | 478     | 89           | 1%   | 28%     | 9%           |
| Native Hawaiian or Other Pacific Islander | 2017 | 0   | 1       | 0            | 0%   | 20%     | 0%           |
|   | 2018 | 0   | 2       | 0            | 0%   | 25%     | 0%           |
| White                                     | 2017 | 6   | 249     | 77           | 1%   | 25%     | 7%           |
|   | 2018 | 1   | 280     | 78           | 0%   | 27%     | 7%           |
| Other Ethnicity or Race                   | 2017 | 2   | 131     | 26           | 1%   | 23%     | 10%          |
|   | 2018 | 3   | 135     | 33           | 1%   | 23%     | 11%          |
| Total                                     | 2017 | 18  | 1,119   | 269          | 1%   | 26%     | 8%           |
|   | 2018 | 13  | 1,153   | 296          | 1%   | 26%     | 8%           |

**Want more information?**

To see the complete report, go to: [www.westsiderc.org](http://www.westsiderc.org)

Or contact Mary Lou Weise-Stusser at 310-258-4042