FY 2018/19 DISPARITY FUNDS PROGRAM PROPOSAL COVER PAGE

Note: Complete this form for **each** proposed project. Please refer to the Proposal Submission Instructions for clarification for any of the following questions.

Section I. Grantee Information and Cover Sheet

Please check the box that de	scribes your organizati	on			
□ B	□ Community Base □ Community Base		☐ CBO, non-501(c)(3)		
☐ Regional Center (RC)	Organization (CBO 501(c)(3))),	☐ EIN or ☐ No EIN		
	301(0)(3)		L) NO EIN		
a. Name of organization/Grou	up is is is a water to the		b. Date		
Family Respite Services			10/16/2018		
c. Primary contact (Name)					
Shannon Kemp					
d. Mailing address		iniyiddi			
4350 Auburn Blvd., Sacrament	o, CA, 95841				
e. Primary e-mail address f. Prim			nary phone number		
Skemp@ucpsacto.org 916-7			79-6263		
g. Secondary contact email address h. Sec			condary contact phone number		
Eciampa@ucpsacto.org		916-28	283-8305		
i. Brief description of the org					
children and adults with all dev people a month in our eight-co would be isolated from their co	elopmental disabilities ar unty area, empowering c mmunity. The mission of ns and services that impr	nd their hildren UCP o ove the	independence, productivity, and		
	CP's Family Respite Server of disabilities including A	ices cu	has operated Regional Center irrently provides services to over Intellectual Disability, Cerebral		

Section II. Proposal Summary

section in Proposal Summary					
a. Project title	Enhanced Respite Services to the Underrepresented Ethnic Populations of Alta California Regional Center				
b. Total amount requested	\$ 100,863				
c. Projected number of individuals impacted	100				
d. Duration of project (months)	24 months Start date: 1/1/19 End date: 12/31/20				
e. RC(s) in the project catchment area(s)	ACRC catchment area Target zip code(s) for Los Angeles County*:				

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f. Did your organization receive funding for a project in FY 2017/18?	☐ Yes** ☒ No **If yes, provide the grant number and answer questions "f1" and "f2." If no, skip to question "g."
	Grant # (CBOs only):
f1. What is the current status of your project?	None. The agency is a first time applicant
f2. How is this proposal different from your current project?	N/A
g. Will you be working with one or more CBO(s)?	□ Yes*** ⊠ No
h. Will the project require aggregate data from the RC(s)?	⊠ Yes*** □ No

^{*}Zip code information for Los Angeles County can be found at:
https://www.dds.ca.gov/RC/regionMap.cfm?view=laCounty
***If yes, please provide letter(s) indicating that the CBO(s) and/or RC(s) have reviewed the proposal and are in support of collaboration.

FY 2018/19 DISPARITY FUNDS PROGRAM PROPOSAL COVER PAGE

FY 2018/19 DISPARITY FUNDS PROGRAM PROJECT INFORMATION

1. Project title
Enhanced Respite Services to the Underrepresented Ethnic Populations of Alta California
Regional Center
2. Select the target group(s) the project intends to serve and provide a description of each group. Check all that apply.
⊠ Ethnicity: Hispanic, Asian, and other Ethnicity or Race / Multi-Cultural (i.e. Slavic, Middle)
Eastern, etc.)
□ Language(s): Spanish, Japanese, Vietnamese, Korean, Hmong, Russian, Ukrainian, Arabic,
Farsi, Hindi, Urdu, and other corresponding languages
☐ Age group(s): 3 and older
Socioeconomic: All socioeconomic status and immigrant families
☑ Other: No POS's and underutilizers of respite services
3. Which area(s) of focus does the project meet? Check all that apply.
1. Increase access to information about services available through the RC system and processes to receiving those services.
☐ 2. Provide assistance during the intake process.
☐ 3. Empower consumers to advocate for needed services.
☑ 4. Increase access to services that meet the cultural and linguistic needs of consumers and their families.
Middle Eastern groups, Asian-Indian and Hispanic respite workers.
4. Project Type. Check all that apply.
☐ Translation (equipment, translator services, translating brochures or materials, etc.)
○ Outreach (community events, website or social media design, materials, etc.)
☑ Parent education (online or in person trainings, workshops, etc.)
☐ Promotores (para professionals to help develop relationships and trust with the Regional Center)
☐ Family/consumer support services (1:1 coaching, enhanced case management, service
navigation, etc.)
Other: Collaborate with Alta California Regional Center on increasing culturally and
linguistically responsive respite services
5. What experience does the organization/group have working with the target population?
Family Respite Services is an In-Home Respite agency vendor of ACRC. Family Respite Services currently serves many clients of ACRC from different ethnic groups. ACRC's data for
2016-17 fiscal year reflects a population where 77% of the clients live at home with their families.
Respite is a service that allows a break for the family member caring for the child. This is a
common service available to most families regardless of the client's ethnicity, location, or socio-
economic status. UCP's Family Respite Services provides services to over 1,800 clients and our
data for the 2017-2018 fiscal year reflects a total of almost 250,000 POS hours used. UCP of Sacramento and Northern California is an active member of client advocacy and provider

FY 2018/19 DISPARITY FUNDS PROGRAM PROJECT INFORMATION

communities. UCP'S Chief Operating Officer is a member of ACRC'S Provider Advisory Committee (PAC). UCP's Respite Manager, Shannon, has been working with UCP for 27 years and has been a Respite Manager for 18 years.

6. Explain how the target population(s) are underserved using POS data or other data as supporting evidence.

The target population for this grant are non-white ethnicities who are under-represented in ACRC's POS data, with specific emphasis on the Russian/Slavic, Middle Eastern, Asian, and Hispanic populations. In 2016-17 ACRC POS data by language, the Russian and Other Uralic-Slavic language speaking clients appeared as one of the ethnicities that do not utilize ACRC services. 11.9% of Russians have no POS's, and 15.8% of Other Uralic-Slavic languages are without POS's. The Hindi and Urdu speaking populations also appeared at 23.30% and 27.8% respectively as not having any purchased services. ACRC's agency has had an influx of Dari, Pashto, Farsi, Hindi and Urdu speaking client referrals and the agency has struggled to staff the cases. Many of these families prefer workers from the same ethnic and linguistic backgrounds. Family Respite data reflects that 89.8% speak English, 9% speak Spanish, and 1.2% speak other languages (i.e. Russian, Korean, Arabic, Vietnamese, Farsi, Filipino, etc).

7. How will the project address the identified POS disparity?

UCP's Family Respite Services will ensure that respite workers from the target Ethnic populations are recruited and trained by implementing the following steps; 1) A Family Respite Services Representative will participate in ACRC focus groups and provide child care. ACRC's planned focus group discussions with representatives from the target groups will elicit information from the families as to their hopes, dreams and wishes for their child/siblings and their fears and apprehensions. 2) Family Respite Services will expand recruitment activities to hire respite workers from the targeted ethnicities and linguistic backgrounds. These positions will be incentivized through family and staff referral incentives and a hiring bonus for new employees. These incentives within the target communities will allow for robust recruitment from the target population communities. 3) Family Respite Services will identify and train 3 respite workers who speak UCP's targeted languages to serve a dual role as a cultural liaison and help conduct intakes for clients, provide family support, participate in outreach events, and assist in staff recruitment activities. UCP presumes that Respite workers and intake specialists that are bicultural and bilingual know how to approach the families and observe norms and practices that are important to the families. Increased utilization of a service that supports families in their homes will reduce the existing disparities and increase the utilization of respite among these groups as opposed to their Caucasian and African-American counterparts, 5) Family Respite Services will engage with a translation service which will include translations for client handbooks, employee training, and translation of existing Respite documents.

8. How is the proposed project unique or different from a current effort (e.g., strategies, activities, goal) in this catchment area? If the project is similar to a current effort, how will the proposed project expand on the current effort?

Family Respite Services has no projects funded under the previous grant years

9. How did your organization collect input from the community and/or target population to design the project?

Family Respite Services is one of the invitees of ACRC for a collaborative discussion on how to address the focus area of increasing access to services that are culturally and linguistically responsive to the diverse ethnic minorities that ACRC serves. During the discussion, there were common issues of non-availability or lack of culturally and linguistically diverse workers, lack of understanding of cultures of many of the diverse groups served by Alta, and lack of access to the

FY 2018/19 DISPARITY FUNDS PROGRAM PROJECT INFORMATION

target populations, such as Hispanic, Slavic, Asians, Asian-Indians, and Muslim groups. Respite agencies struggle with the recruitment and retention of ethnically diverse workers, particularly the monolingual ones due to the lack of training materials in their language. Additionally, training a monolingual respite worker takes twice the amount of time and resources as training an English-speaking respite worker. Like the other respite agencies present during the discussion, Family Respite Services struggles with balancing the duties and responsibilities of our intake workers as referrals of Slavic, Punjabi and Middle Eastern families often necessitate the hiring of a translator. Family Respite Services also learned that the problem of longer intakes among monolingual families is universal among respite agencies. Intake for the diverse ethnic populations requires longer time due to the need for a third person to translate the intake forms to the individual families and explain the rules of respite utilization. The respite agencies that attended agreed that having a dedicated intake specialists for the target populations would not only increase utilization of the service, it will allow families to have a dedicated person that they can talk to when they have questions and concerns.

DISPARITY FUNDING PROPOSAL - SCHEDULE OF DEVELOPMENT/ACTIVITIES WORKSHEET

Completed worksheets shall be submitted with the funding proposal. List all key staff and activities, and identify the quarter that each activity will occur. More than one copy of each worksheet may be submitted if additional space is required. *Please see Attachment C-1 for a sample worksheet.*

		2018		20	019			2020	
		Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3
Activity	Staff	10/1/18- 12/31/18	1/1/19- 3/31/19	4/1/19- 6/30/19	7/1/19- 9/30/19	10/1/19- 12/31/19	1/1/20- 3/30/20	7/1/19- 9/30/19	10/1/19- 12/31/19
Execution of contract between DDS and Family Respite Services	CEO and DDS representative	×	\boxtimes		О				
Collaborative meetings to plan implementation of project	Family Respite Services representatives and ACRC Project Coordinator								
Meetings with ACRC to agree on uniform materials for translation	Family Respite Services representatives and ACRC Project Coordinator	Ō		×	⊠				
Receipt of focus group discussion summaries from ACRC	Famiy Respite Services representatives and ACRC Project Coordinator								
Release of funds by DDS to Family Respite Services	DDS representative and Family Respite Services representatives	П							

		2018	2019			2020			
Activity	Staff	Q4 10/1/18- 12/31/18	Q1 1/1/19- 3/31/19	Q2 4/1/19- 6/30/19	Q3 7/1/19- 9/30/19	Q4 10/1/19- 12/31/19	Q1 1/1/20- 3/30/20	Q2 7/1/19- 9/30/19	Q3 10/1/19- 12/31/19
Reporting and data gathering (quarterly)	Project Coordinator - Family Respite Services			Ø	×		×	×	×
Recruitment activities	Family Respite Services Recruiter			×		×	×	×	×
Translation of Documents	Project Coordinator			\boxtimes	×	\boxtimes	\boxtimes		

Note: Monthly intervals may also be used, rather than quarterly as shown in this sample. For projects shorter than 6 months, DDS may require monthly reporting. Please use as many copies of this worksheet as needed

DISPARITY FUNDING PROPOSAL - PROJECT MEASURES WORKSHEET

Completed worksheets shall be submitted with the funding proposal. Check the types of qualitative and quantitative outcome measures you will use. For each type, describe the activity to be measured and the data collection method. More than one copy of each worksheet may be submitted if additional space is required. *Please see Attachment D-1 for a sample worksheet.*

Measures of Outcomes	Type of Measure(s). Check all that apply.	Activity To Be Measured; Data Collection Method
	⊠ Count	The number of culturally and linguistically diverse workers recruited will be tracked and monitored. The increase in the number of families accessing respite will also be tracked and monitored
	⊠ POS	Increase in respite POS utilization will be tracked
		Family Respite Services will collaborate with ACRC on creating pre and post survey assessments for hired workers after receipt of trainings
	⊠ Stakeholder feedback	Results of focus group discussions will be summarized by ACRC and persistent themes and concepts will be provided to Family Respite Services for us to implement services that are culturally and linguistically responsive to our target populations
	⊠ Materials	Translated materials will be made available to existing and future respite utilizers
	☐ Other: PLEASE DESCRIBE:	

PROJECT BUDGET WORKSHEET

Budget worksheet should reflect the total amount of funding needed for the duration of the project. More than one worksheet may be submitted if additional space is needed. Full time equivalent (FTE) typically means 40 hours per week. For example, .5FTE means 20 hours per week.

Project Duration (st		ented Ethnic Populations of Alta	a California Regional Center
		ented Ethnic Populations of Alta	California Regional Center
Project Title			
Family Respite Servi	ces - UCP of Sacramento a	and Northern California	

Description	Year 1 Annual Cost	Year 2 Annual Cost*	Total Cost
Salary/Wages and Benefits			
Name: Eric Ciampa Title/Position: Chief Operating Officer ⊠ Existing Position or □ New Position □ Full Time Equivalent (FTE):	\$3744	\$3744	\$7488
Name: Shannon Kemp Title/Position: Respite Manager ⊠ Existing Position or □ New Position □ Full Time Equivalent (FTE):	\$5850	\$5850	\$11700
Name: Rosica Gomes Title/Position: Respite Supervisor ⊠ Existing Position or □ New Position □ Full Time Equivalent (FTE):	\$5616	\$5616	\$11232
Name: TBD Title/Position: Respite Cultural Liaison □ Existing Position or ⊠ New Position □ Full Time Equivalent (FTE):	\$2714	\$5429	\$8143
Name: TBD Title/Position: Respite Cultural Liaison □ Existing Position or ⊠ New Position □ Full Time Equivalent (FTE):	\$2714	\$5,429	\$8143
Name: TBD Title/Position: Respite Cultural Liaison □ Existing Position or ⊠ New Position □ Full Time Equivalent (FTE):	\$2714	\$5429	\$8143
Name: Veronica Granville Title/Position: Recruiter ⊠ Existing Position or □ New Position □ Full Time Equivalent (FTE):	\$5429	\$5429	\$10858
Salary/Wages and Benefits Total	\$28782	\$36925	\$65707

Operating Expenses				
New Hire Bonus for Targeted ethnic/languages	\$3750	\$3750	\$7500	
Family gift cards for new worker referrals	\$0	\$0	\$0	
Worker Referral Bonus	\$0	\$0	\$0	
Outreach supplies & activities	\$1250	\$1250	\$2500	
Translation of family materials (4 languages)	\$4000	\$4000	\$8000	
	\$	\$	\$	
	\$	\$	\$	
Operating Expenses Total	\$9000	\$9000	\$18000	

Administrative Expenses (Indirect costs, up to 15%	ó) 🖟 🖟 🖟 📥 🗎 🖽		
15% admin costs	\$5967	\$7189	\$13156
	\$	\$	\$
	\$	\$	\$
	\$ 22.72	\$ 4 4 4	\$
	\$	\$ 25.000	\$
	\$ 444.44	\$ 1000	S
Administrative Expenses Total	\$5967	\$7189	\$13156
Project Budget Total	\$43749	\$53114	\$96863

^{*}As applicable. If the period for year 2 is less than 12 months, provide budget for the amount of months that services will be provided.

Proposer (applicant): Authorized by (print name): ERIC CIAMDA, COO	
Signature: Signature:	_Date: <u>\//5/1</u>
Sub-grantee (subcontractor):**	
Authorized by (print name):	
Signature:	Date:

^{**}As applicable

PROJECT BUDGET NARRATIVE WORKSHEET

The items and descriptions in this worksheet must correspond to the items listed in the Budget Worksheet (Attachment E-1).

es - UCP of Sacramento a	and Northern California	
rvices to the Underreprese	ented Ethnic Populations of Alta	California Regional Center
art and end date)		
End Date: 12/31/20	Number of Months: 24	
	es - UCP of Sacramento a ervices to the Underrepresent art and end date)	es - UCP of Sacramento and Northern California ervices to the Underrepresented Ethnic Populations of Alta art and end date)

Salary/Wages and Benefits - Line Item	Description of Duties
Title/Position: Respite Manager	Senior manager for Respite Program. Provides all management and oversite functions for Respite Operations. Servers as a Director under Title 17. Reports directly to UCP's Chief Operating Officer. Budget assumes Respite Manager will spend 3 hours per week (or 7.5% of total hours worked) supporting grant related activities.
Title/Position: Chief Operating Officer	UCP's most-senior operations staff, overseeing all of UCP's programs, services, and operations activities (including Respite, Transportation, day programs etc.) and reports to UCP's CEO and Board of Directors. COO has worked collaboratively with ACRC in developing outreach activities and is likely to remain involved in the execution of this grant. Budget assumes COO will spend 1 hour a week (or 2.5% of total hours worked) on grant related activities.
Title/Position: Respite Supervisor	Reports to the Respite Manager and oversees hiring activities, monitors the daily appointments and activities of Respite workers, monitors for quality assurance. Budget assumes the Respite Supervisor will spend 5 hours a week (or 12.5% of total hours worked) on grant related activities.
Title/Position: Respite Cultural Liaison	This is a new position created to support recruitment of new respite workers from targeted ethnicities and/or languages. UCP intends to recruit and hire three respite workers as cultural liaisons. Ideally these will be existing respite staff who we promote to Full-time status. In additional to working as a Respite Worker 15-25 hours a week, UCP will add 6 hours a week to support existing administration staff with family and staff recruitment activities, new client intakes, and family support.
Title/Position: Recruiter	UCP's Human Resources Recruiter will assist in creating job postings, reviewing applications, administer appropriate assessments, and make

	recommendations for hire. Budget assumes Recruiter will spend 6 hours per week (or 15% of total hours worked) on grant related activities.
Title/Position:	
Title/Position:	

Operating Expenses – Line Item	Description
New Worker Referal incentive	UCP believes our new and existing workers from the communities are likely know individuals from the communities UCP is trying to recruit from. Our goal is to provide \$100 incentives for workers who provide a referral who is hired and works for UCP for 90 days.
Advertising and Outreach	Printed materials, flyers, event supplies, registration fees, advertisements, job posting fees, etc.
Translation of materials	UCP intends to translate our existing family intake materials (family handbook, policies, emergency contact forms, etc.) into 4 target languages. These languages will be selected during the grant period based on the communities UCP successfully engages with during the outreach period. Translation costs are based on an estimate of \$0.10 per word.

Administrative Expenses – Line Item	Description
Administration Expenses (15%)	Other indirect costs associated with grant activities and staff functions including payroll/finance staff support, HR staff support, Training support, allocation of rent, utilities, janitorial, maintenance, and other costs no otherwise itemized in this grant allocation. Also includes unexpected costs and time not otherwise allocated in this grant.

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Proposer (applicant): Authorized by (print name): Fee CAMPA, (00	
Signature: Signature:	Date: <u>\ 10/19</u>
Sub-grantee (subcontractor):**	
Authorized by (print name):	
Signature:	Date:

^{**}As applicable.