

Adult Consumer Survey

California Statewide Report Fiscal Year 2014-2015



Prepared by Human Services Research Institute for the

CALIFORNIA DEPARTMENT OF DEVELOPMENTAL SERVICES

1600 9TH STREET

PO BOX 944202

SACRAMENTO, CA 94244-2020



NATIONAL CORE INDICATORS

A Collaboration of
the National Association of State Directors of
Developmental Disabilities Services
and Human Services Research Institute



Human Services
Research Institute

Human Services Research Institute (HSRI)

2336 Massachusetts Avenue
Cambridge, MA 02140



**National Association of State Directors of
Developmental Disabilities Services
(NASDDDS)**

301 N Fairfax Street
Suite 101
Alexandria, VA 22314-2633

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Message from the California Department of Developmental Services

Mission: The Department of Developmental Services (DDS) is committed to providing leadership that results in quality services to the people of California and assures the opportunity for individuals with developmental disabilities to exercise their right to make choices.

The California Department of Developmental Services (DDS) is several years into a dedicated quality improvement effort. The goal of this quality improvement effort is to ensure we are supporting the mission of DDS.

To achieve that goal, DDS participates in the National Core Indicators (NCI), in accordance with Welfare and Institutions Code (WIC), Section 4571. This report contains California's statewide and regional center results from the third NCI Adult Consumer Survey (CS3), which was conducted by the State Council on Developmental Disabilities between July 2014 and June 2015 via face to face or proxy interviews with 8,405 adults. This is an important effort to collect accurate, reliable, and valid consumer and family satisfaction measures, as well as consumer outcome data. This report also contains all NCI findings, and Appendix A shows CS3 data compared to California's previous years' data (C1 and CS2).

These results are important because California can use NCI reports to monitor changes in the system and to guide strategic planning and quality improvement activities. Regional centers can use the data in a similar fashion at the local level.

This report does not compare California's data to the data of other states. This is because California's DDS service system is unique among states. Some of the things that make California's service system unique include:

1. California has longstanding statute that ensures services and supports are provided for eligible persons with intellectual/developmental disabilities.
2. California's laws mandate intake, evaluation and assessment within 120 days.
3. California has a broad eligibility definition for receiving services.
4. California has mandated services, including case management, with statutory limitations on caseload size.
5. California's service obligations to the families needing services are, by law, from pre-conception to death.
6. California's regional centers are, by design, autonomous in that each center has a local board of directors to best address the unique needs of each of the 21 regions.
7. Consumers or their families can call a team meeting at any time to request a change in service.

Reports like this offer DDS the opportunity to compare the results of the Adult Consumer data across the years. System improvements will take time to identify and achieve, but this report provides valuable data and is one more tool in our continuous effort to improve services and supports to individuals with intellectual/developmental disabilities across California.

Acknowledgements

This report would not be possible if not for the almost 8,405 individuals who agreed to offer their time and discuss their lives in order to assist in improving the services of all people with intellectual/developmental disabilities in California. Additionally, a special mention goes to the families, friends, and staff members who participated in the survey process.

List of Abbreviations Used in This Report

AFS - Adult Family Survey

ARCA - Association of Regional Center Agencies

CAC - Consumer Advisory Committee

CA-ODESA - California Online Data Entry Survey Administration

CCF - Community Care Facility

CIP - Core Indicators Project

CFS - Child Family Survey

CMS - Centers for Medicare & Medicaid Services

DDS - Department of Developmental Services

FGS - Family/Guardian Survey

FHA - Family Home Agency

HCBS – Home and Community-Based Services

HSRI - Human Services Research Institute

ICF - Intermediate Care Facility

ILS/SLS - Independent Living Services/Supported Living Services

NASDDDS - National Association of State Directors of Developmental Disabilities Services

NCI - National Core Indicators

QAC - Quality Assessment Coordinator

RC - Regional Center

SCDD - State Council on Developmental Disabilities

List of Regional Center Abbreviations

ACRC- Alta California Regional Center

CVRC- Central Valley Regional Center

RCEB- Regional Center of the East Bay

ELARC- Eastern Los Angeles Regional Center

FNRC- Far Northern Regional Center

FDLRC- Frank D. Lanterman Regional Center

GGRC- Golden Gate Regional Center

HRC- Harbor Regional Center

IRC- Inland Regional Center

KRC- Kern Regional Center

NBRC- North Bay Regional Center

NLACRC- North Los Angeles County Regional Center

RCOC- Regional Center of Orange County

RCRC- Redwood Coast Regional Center

SARC- San Andreas Regional Center

SDRC- San Diego Regional Center

SG/PRC- San Gabriel/Pomona Regional Center

SCLARC- South Central Los Angeles Regional Center

TCRC- Tri-Counties Regional Center Regional Center

VMRC- Valley Mountain Regional Center

WRC- Westside Regional Center

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Executive Summary

The National Core Indicators (NCI) are standard measures used across states to assess the outcomes of services provided to individuals with intellectual/developmental disabilities and their families. Indicators address key areas of concern such as employment, respect/rights, service planning, community inclusion, choice, health and safety. The data that result from NCI surveys are often used to inform strategic planning, produce legislative reports, and prioritize quality improvement initiatives. Many states also share the data with stakeholder groups such as Quality Councils and use the stakeholder feedback to help set priorities and establish policy direction.

The NCI Adult Consumer Survey is administered to individuals with an intellectual/developmental disability who receive at least one service other than case management. Samples were drawn from each of California's 21 regional centers; this report provides results based on regional center and statewide results. Each outcome also shows the NCI Average (the average of all NCI state averages which includes California data).¹ Appendix A shows year-to-year comparisons of California's regional center and statewide data from the first, second, and this third year of data collection (CS1, CS2, and CS3).

Below is a summary of statewide findings from California's FY14/15 Adult Consumer Survey data collection cycle.

Demographic Characteristics of Respondents

The average age of individuals surveyed across the state was 39. Across regional centers, the majority of survey participants were male (58% statewide). About half of those sampled were white (49%); others were identified as black or African American (10%), or Asian (7%). In addition, one-third statewide were Hispanic (30%). More than half of those sampled in California lived with their parent or another relative (52%), while 21% lived in a Community Care Facility, and 11% lived on their own or with a roommate. About one-quarter of the homes in which people in California live are owned or leased by the person's family, guardian/conservator, or a friend (51%), or a private agency (34%); 10% of individuals own or rent their home, 1% each are owned or leased by a foster/ host family or state/ county agency.

The proportion of those individuals with California's qualifying conditions were: 18% Autism Spectrum Disorder, 21% cerebral palsy, 27% epilepsy, and 87% intellectual disability (ID). Among those sampled in California, the level of ID was: 38% mild, 23% moderate; 14% severe, and 9%

¹ Note, the NCI average is the average of all averages, therefore, each state contributes the exact same weight to the NCI Average, including California.

profound; 13% did not have ID and 3% had a level of ID that was unspecified. Approximately one quarter of individuals had a mood disorder (24%), anxiety disorder (25%), and/or a behavioral challenge (29%); 9% had a psychotic disorder and 5% had another mental or psychiatric disorder.

Nearly all individuals in California used either spoken language or gestures and body language as their preferred means of communication (69% and 30%, respectively); 81% spoke English as their preferred language.

Most were in excellent or very good health (20% and 49% respectively), others were in fairly good or poor health (29% and 2% respectively). Three-quarters moved without aids (76%) while 11% moved with aids or used a wheelchair independently; 13% were non-ambulatory.

Most people did not require support for self-injurious behavior (80%) though 17% needed some support and 3% needed extensive support. Just over half (57%) did not require support for disruptive behavior, while 29% needed some, and 14% extensive, support. Most people (72%) needed no support to manage destructive behavior, 22% needed some support and 6% required extensive support.

Choice and Decision-Making

Fewer than half of those in California chose or had input in choosing their home (49%), while one-third (35%) had input regarding who they live with. The majority of individuals reported that they chose or had input in choosing their paid community job (86%) as well as their day program or regular activity (56%). Though 37% of individuals did not choose their staff, more than half (54%) reported that they did not choose, but could request to change, the staff who help at their home, work or day program or regular activity. The majority of people across California reported that they make decisions or have input in making everyday decisions including: their daily schedule (83%), how they spend their free time (89%) and how to spend their money (82%). Most reported that they did not choose, but can request to change, their case manager/service coordinator (71%).

Work

Thirteen percent (13%) of people had a paid community job. Of those employed in a paid community job, the highest proportion of individuals worked in group-supported employment (42%), one-third were in competitive employment (33%), and just over one-quarter worked in individually-supported employment (26%). Those in individually-supported and competitive employment tended to work more hours in a standard two-week period (39 and 38 hours respectively) and earn higher gross and hourly wages (\$322 for two weeks, \$8 hourly in individually supported; \$344 for two weeks, \$9 hourly in competitive employment) as compared to those in group-supported (32 hours, \$189 gross, and \$6 hourly wage). Of those currently employed, most had been working in a paid community job for ten of the past 12 months (84%) and had worked an average of 73 months at their current job;

one-third were reported to get paid vacation or sick time (33%). Fewer than half of those who did not have a paid community job reported that they would like one (45%). Approximately one quarter across the state (regardless of current employment status) were reported to have community employment in their IPP (27%). About two-thirds reported that they attend a day program or regular day activity (63%) and 28% reported that they volunteer.

Community Inclusion

The majority of individuals across the state reported in the past month that they went out: shopping (88%), on errands (76%), for entertainment (69%), and to eat (83%). The average number of times people went out to do these activities in the past month was: 5 times shopping, 3 times on errands, 3 times for entertainment, and 5 times to eat.

About a third of those across the state reported that they went out to a religious or spiritual practice (37%, an average of 4 times) or for exercise (33% an average of 12 times) in the past month. Forty-two percent (42%) of people went on a vacation in the past year; across the state, people went on vacation an average of twice in the past year.

Relationships

Seventy-three percent (73%) of people across regional centers reported that they had friends other than paid staff and family and 75% had a best friend. Most people reported that they can see their friends (81%) and family (83%) when they want to. One-quarter reported that they talk with their neighbors at least weekly (25%). The majority of people in the state can go on a date, or date without restriction (72%); 65% reported that they feel lonely less than half the time. Nearly all (87%) can help people if they want to.

Satisfaction

Nearly all (91%) people like where they live, though 21% would like to live somewhere else. Almost all of those with a paid community job reported that they like where they work (90%), but 31% would like to work somewhere else. Similarly, 91% of people who go to a day activity program, like where they go during the day, but 24% would like to go somewhere else or do something else during the day.

Service Coordination

Nearly everyone (91% across the state) met their case manager or service coordinator. The majority of individuals reported that their case manager/service coordinator: asks them what they want (85%), helps get what they need (79%), and calls back right away (61%). Nearly all respondents

(95%) report that their staff come when they're supposed to and 91% report that they get the help they need if they have a problem with their staff. Eighty-five percent (85%) helped make their IPP.

Access

Most individuals felt that they get all the services they need (70%) and always have a way to get to the places they need to go (87%). The majority also report that their staff had the right training to meet their needs (88%).

Health

Nearly all people surveyed (96%) were reported to have a primary care doctor and just 2% were reported to be in poor health. Across regional centers, the proportion of individuals who were reported to have had regular exams and preventive screenings within recommended time frames is: 86% annual physical exam; 76% dentist visit; 48% eye exam; 49% hearing exam; 47% of women had a Pap test; 69% of women 40 years and older had a mammogram; and 17% of people over 50 had a colorectal cancer screening. Most had a flu vaccine in the past year (70%) and 28% had been vaccinated for pneumonia.

Medications

Slightly more than one-third were taking medications for mood disorders, anxiety or psychotic disorders or other mental illness (35%). Of those, the number of medications individuals were reported to be taking was: 1-2 (71%); 3-4 (22%); 5-10 (6%); 11 or more (1%).

Just fewer than one-quarter were taking medications for behavioral challenges (24%). Of those, the number of medications reported being taken for behavioral was: 1-2 (76%); 3-4 (19%); 5-10 (4%); no one was taking 11 or more medications.

Wellness

Thirty-four percent (34%) engaged in regular physical activity. Across the state, BMI was reported to be 7% underweight, 36% normal weight; 29% overweight; and 29% obese. Four percent (4%) reported using tobacco.

Respect and Rights

The majority of respondents across regional centers reported that: people let them know before entering their home (92%) and bedroom (84%); that they could be alone at home with visitors (82%) and had enough privacy at home (93%). Nine out of ten reported that that others do not read their mail or email without being asked (90%); a similar proportion reported that they are able to use the phone or internet without restrictions (94%). Nearly all felt their staff always treated them

with respect (94%). Nineteen percent (19%) reported that they have participated in a self-advocacy meeting or had the opportunity, but chose not to.

Safety

Overall, most people reported that they never or rarely felt afraid or scared at home (88%), in their neighborhood (83%), and at their work or day program or regular activity (91%). The majority reported they have someone to go to if they ever feel afraid or scared (91%).

Results

This section briefly describes the structure of the survey instrument and presents the results of the most recent data collection cycle.

Survey Development

The Adult Consumer Survey was initially developed by a technical advisory subcommittee for the purpose of collecting information directly from individuals with intellectual/developmental disabilities and their families or advocates. The survey is designed to measure more than half of the original 60 core indicators. Many questions were drawn from survey instruments already in use in the field; others were developed specifically for NCI. NCI staff routinely test and refine the instrument based on feedback from surveyors.

Most participating states use the basic survey tool developed by the project. However, some states (including California) opt to incorporate additional survey questions to look more deeply at specific issues. The addition of supplementary questions is typically done after a state participates in NCI for at least a year and establishes baseline results².

Organization of the Survey

The Adult Consumer Survey consists of a pre-survey form, three distinct survey sections, and a surveyor feedback form. Each is described below.

Pre-Survey Information: This form has questions that help the surveyor prepare for the meeting as well as assist the surveyor in administering the survey questions. Pre-Survey information is not included in the analysis by HSRI and thus not included in this report; it is for state use only.

Background Information: This section consists of questions about demographics, residence, health, employment status, and services and supports. Data are generally collected from state records, case manager/service coordinators, or a combination of both.

Section I: This section attempts to determine the individual's level of satisfaction and opinions. It may *only* be completed through a direct meeting with the individual.

Section II: This section contains questions that are answered by a direct meeting with the individual when possible. If the person is unable to respond, a proxy who knows the person well may be used. Case managers or service coordinators are not allowed to respond to these questions on the individual's behalf.

Surveyor Feedback Sheet: This form is used to record information such as the length of the NCI meeting with the individual and any problematic questions encountered.

² Note, California-specific questions were analyzed among regional centers and results can be found on page 129.

Presentation of Data

The following three subsections of this report detail results from California's FY 14/15 data collection cycle. Demographic results are presented first. Tables display demographic results listed alphabetically by regional center and include the statewide and NCI averages. Outcomes are then displayed for all Adult Consumer Survey results. Items are grouped by domain and are presented in both chart and table form. The California-specific questions are presented in table form and displayed by regional center.

Please Note: A statistical measure of weighting data was conducted separately on the statewide and regional center averages, the N's are not weighted. More information on how these weights were developed can be found in the section on data analysis.

Demographic Characteristics of Respondents

California's data are comprised of data on 8,405 individuals from 21 regional centers. The NCI Average is derived from 31 states (including California), one regional council, and the District of Columbia. Together, survey information was collected on a total of 25,820 individuals.

This section presents descriptive information on the respondents surveyed, including an aggregate demographic profile. The tables on the following pages illustrate respondent characteristics by regional center and include the California (CA) and NCI averages (the NCI average is the average of all states' means). Demographic information used for outcome adjustment is noted with an asterisk (*).

Profile of Respondents for Overall Sample

Table 1. Average Age

	Mean	N
ACRC	39	423
CVRC	40	426
ELARC	35	332
FDLRC	39	436
FNRC	40	310
GGRC	42	423
HRC	40	378
IRC	38	467
KRC	38	419
NBRC	41	415
NLACRC	39	328
RCEB	43	430
RCOC	39	422
RCRC	41	402
SARC	39	424
SCLARC	36	394
SDRC	38	435
SG/PRC	42	329
TCRC	41	363
VMRC	40	420
WRC	37	426
CA Average	39	8,402
NCI Average	43	25,772

Table 2. Gender

	Male	Female	N
ACRC	55%	45%	423
CVRC	60%	40%	426
ELARC	60%	40%	332
FDLRC	63%	37%	436
FNRC	58%	42%	310
GGRC	60%	40%	423
HRC	62%	38%	378
IRC	58%	42%	468
KRC	59%	41%	419
NBRC	53%	47%	415
NLACRC	58%	42%	329
RCEB	54%	46%	430
RCOC	62%	38%	422
RCRC	58%	42%	403
SARC	61%	39%	424
SCLARC	57%	43%	394
SDRC	56%	44%	435
SG/PRC	55%	45%	329
TCRC	53%	47%	363
VMRC	57%	43%	420
WRC	63%	37%	426
CA Average	58%	42%	8,405
NCI Average	60%	40%	25,729

Table 3. Race

	American Indian or Alaska Native	Asian	Black or African-American	Pacific Islander	White	Other Race Not Listed	Two or More Races	Don't Know	N
ACRC	0%	9%	11%	1%	63%	12%	3%	0%	423
CVRC	0%	4%	7%	0%	44%	44%	2%	0%	425
ELARC	0%	6%	4%	0%	23%	65%	1%	0%	332
FDLRC	0%	10%	8%	0%	43%	37%	1%	1%	436
FNRC	2%	3%	2%	0%	85%	8%	1%	0%	310
GGRC	0%	24%	12%	0%	48%	13%	3%	0%	423
HRC	0%	13%	13%	1%	44%	26%	2%	1%	378
IRC	0%	3%	12%	0%	45%	39%	1%	0%	468
KRC	1%	2%	9%	0%	47%	39%	1%	0%	419
NBRC	0%	5%	9%	0%	71%	12%	2%	0%	414
NLACRC	0%	8%	9%	0%	56%	25%	1%	1%	329
RCEB	0%	15%	22%	0%	46%	16%	1%	0%	430
RCOC	0%	9%	2%	0%	52%	37%	0%	0%	422
RCRC	5%	1%	1%	0%	79%	9%	4%	0%	403
SARC	0%	16%	3%	1%	46%	33%	1%	0%	418
SCLARC	0%	2%	34%	0%	9%	54%	0%	0%	394
SDRC	1%	3%	6%	0%	51%	37%	0%	1%	435
SG/PRC	0%	5%	14%	0%	43%	38%	0%	0%	329
TCRC	0%	1%	2%	0%	66%	28%	1%	2%	363
VMRC	0%	6%	6%	0%	56%	30%	2%	0%	419
WRC	0%	7%	29%	0%	26%	35%	2%	0%	426
CA Average	0%	7%	10%	0%	49%	31%	1%	0%	8,396
NCI Average	1%	3%	19%	1%	72%	3%	1%	1%	25,679

Table 4. Ethnicity

	Non-Hispanic	Hispanic	Don't Know	N
ACRC	88%	12%	0%	423
CVRC	56%	43%	0%	426
ELARC	24%	75%	0%	332
FDLRC	66%	34%	0%	436
FNRC	92%	8%	0%	309
GGRC	90%	10%	0%	423
HRC	73%	27%	0%	378
IRC	63%	37%	0%	468
KRC	62%	38%	0%	419
NBRC	88%	12%	0%	415
NLACRC	76%	24%	0%	329
RCEB	87%	13%	0%	430
RCOC	67%	33%	0%	422
RCRC	90%	10%	0%	403
SARC	68%	32%	0%	424
SCLARC	46%	54%	0%	394
SDRC	64%	36%	0%	435
SG/PRC	64%	36%	0%	329
TCRC	73%	27%	0%	363
VMRC	70%	30%	0%	420
WRC	69%	31%	0%	426
CA Average	70%	30%	0%	8,404
NCI Average	93%	5%	2%	25,650

Table 5. Type of Residence

	ICF (16 or more residents)	ICF (7-15 residents)	ICF (6 or fewer residents)	CCF* (1-3 residents)	CCF* (4-6 residents)	CCF* (7-15 residents)	N
ACRC	5%	1%	0%	0%	16%	2%	423
CVRC	12%	0%	0%	1%	20%	0%	426
ELARC	4%	0%	0%	1%	12%	0%	332
FDLRC	3%	0%	8%	1%	13%	9%	436
FNRC	12%	1%	0%	2%	19%	4%	310
GGRC	11%	0%	0%	2%	23%	7%	423
HRC	10%	1%	1%	2%	19%	0%	378
IRC	12%	0%	0%	0%	19%	1%	468
KRC	12%	0%	0%	1%	12%	0%	419
NBRC	10%	1%	0%	1%	21%	1%	415
NLACRC	14%	4%	2%	0%	19%	0%	329
RCEB	10%	0%	0%	0%	27%	4%	430
RCOC	14%	0%	3%	0%	18%	0%	422
RCRC	3%	0%	0%	0%	7%	1%	403
SARC	2%	0%	0%	3%	25%	4%	424
SCLARC	3%	0%	4%	1%	13%	2%	394
SDRC	11%	0%	1%	0%	20%	2%	435
SG/PRC	11%	0%	8%	1%	18%	5%	329
TCRC	7%	2%	6%	0%	17%	2%	363
VMRC	7%	0%	1%	0%	16%	6%	420
WRC	7%	0%	0%	2%	12%	0%	426
CA Average	9%	1%	2%	1%	18%	2%	8,405
NCI Average	3%	1%	n/a*	12%	16%	5%	n/a*

*CA residence types for ICF's with fewer than 6 residents are collected differently from standard NCI setting types and therefore the NCI average is not shown. The CCF categories correspond to NCI group home settings.

Table 6. Type of Residence, Continued

	Own home, apartment, or shared with a roommate (ILS/SLS)	Parent or Relative's home	Family Home Agency (FHA)*	Skilled Nursing Facility (SNF)*	Other	Don't Know	N
ACRC	19%	49%	2%	1%	3%	0%	423
CVRC	10%	52%	4%	0%	0%	0%	426
ELARC	6%	75%	1%	0%	1%	0%	332
FDLRC	6%	56%	1%	3%	0%	0%	436
FNRC	17%	39%	2%	1%	3%	0%	310
GGRC	10%	43%	2%	1%	0%	0%	423
HRC	7%	56%	2%	3%	1%	0%	378
IRC	5%	58%	1%	1%	1%	0%	468
KRC	12%	54%	8%	1%	0%	0%	419
NBRC	24%	39%	1%	1%	0%	0%	415
NLACRC	12%	46%	1%	0%	1%	0%	329
RCEB	10%	44%	0%	2%	1%	0%	430
RCOC	9%	50%	1%	2%	3%	0%	422
RCRC	33%	45%	6%	1%	1%	0%	403
SARC	10%	55%	0%	1%	1%	0%	424
SCLARC	4%	69%	2%	1%	0%	0%	394
SDRC	13%	48%	2%	1%	2%	0%	435
SG/PRC	5%	45%	1%	4%	1%	0%	329
TCRC	18%	47%	1%	1%	1%	0%	363
VMRC	8%	55%	1%	3%	2%	0%	420
WRC	12%	64%	1%	1%	1%	0%	426
CA Average	11%	52%	2%	1%	1%	0%	8,405
NCI Average	17%	34%	8%	1%	1%	0%	n/a

*California's FHA category corresponds to the NCI Foster Care or Host Home category; SNF's correspond to NCI category nursing homes.

Table 7. Who Owns or Leases the Home in which the Person Lives

	Family, Guardian/Conservator or Friend	Foster Care or Host Family	Private Agency	State or County Agency	Person Rents	Person Owns	Other	Don't Know	N
ACRC	50%	3%	24%	1%	18%	0%	2%	1%	420
CVRC	50%	3%	35%	0%	8%	2%	1%	1%	424
ELARC	69%	0%	21%	0%	7%	0%	1%	2%	332
FDLRC	54%	0%	35%	1%	5%	1%	3%	1%	436
FNRC	38%	0%	40%	1%	17%	1%	2%	0%	309
GGRC	44%	1%	47%	0%	7%	0%	0%	0%	422
HRC	57%	2%	33%	2%	3%	1%	2%	1%	378
IRC	58%	1%	35%	0%	6%	1%	0%	0%	467
KRC	55%	8%	27%	0%	10%	0%	0%	0%	419
NBRC	41%	1%	37%	1%	16%	2%	1%	0%	413
NLACRC	46%	1%	39%	1%	9%	2%	1%	3%	328
RCEB	45%	0%	45%	1%	8%	0%	1%	0%	430
RCOC	50%	1%	37%	3%	7%	1%	0%	0%	422
RCRC	49%	7%	12%	1%	23%	5%	1%	1%	403
SARC	54%	0%	36%	1%	6%	0%	0%	2%	423
SCLARC	66%	2%	22%	3%	5%	0%	1%	1%	392
SDRC	48%	2%	34%	1%	11%	2%	0%	2%	435
SG/PRC	41%	2%	39%	2%	5%	1%	5%	5%	329
TCRC	45%	0%	36%	4%	11%	3%	1%	1%	363
VMRC	52%	1%	34%	0%	9%	4%	0%	0%	419
WRC	61%	1%	17%	5%	10%	1%	2%	2%	426
CA Average	51%	1%	34%	1%	9%	1%	1%	1%	8,390
NCI Average	35%	8%	28%	7%	14%	2%	2%	4%	25,636

Table 8. Level of ID

	No ID	Mild	Moderate	Severe	Profound	Unspecified	Unknown	N
ACRC	14%	48%	19%	13%	4%	1%	0%	421
CVRC	11%	36%	27%	14%	9%	2%	0%	425
ELARC	19%	44%	15%	12%	10%	1%	0%	332
FDLRC	12%	35%	19%	17%	14%	2%	0%	434
FNRC	20%	44%	19%	9%	6%	3%	1%	307
GGRC	7%	38%	28%	13%	10%	4%	1%	423
HRC	13%	38%	25%	10%	11%	3%	0%	376
IRC	8%	36%	26%	17%	12%	0%	0%	468
KRC	14%	36%	25%	15%	10%	0%	0%	418
NBRC	20%	37%	19%	11%	6%	6%	1%	413
NLACRC	13%	43%	19%	12%	10%	2%	0%	325
RCEB	13%	31%	25%	13%	7%	12%	0%	430
RCOC	7%	37%	30%	15%	10%	1%	0%	422
RCRC	11%	56%	19%	6%	6%	2%	1%	398
SARC	15%	24%	24%	12%	11%	13%	0%	424
SCLARC	10%	40%	24%	12%	11%	3%	0%	394
SDRC	13%	36%	22%	18%	10%	1%	0%	434
SG/PRC	11%	36%	19%	17%	15%	2%	0%	329
TCRC	18%	38%	21%	14%	7%	2%	0%	363
VMRC	12%	37%	24%	17%	6%	2%	0%	419
WRC	20%	39%	20%	10%	9%	1%	0%	426
CA Average	13%	38%	23%	14%	9%	3%	0%	8,381
NCI Average	5%	36%	28%	12%	10%	4%	4%	25,499

Table 9. Mood, Anxiety, Behavior, Psychotic, and Other Mental Illness

	Mood Disorder	Anxiety Disorder	Behavior Challenges	Psychotic Disorder	Other Mental Illness or Psychiatric Diagnosis
ACRC	21%	26%	27%	13%	9%
CVRC	22%	24%	30%	7%	3%
ELARC	16%	18%	18%	8%	5%
FDLRC	28%	24%	38%	8%	4%
FNRC	35%	31%	26%	14%	2%
GGRC	22%	25%	29%	8%	3%
HRC	20%	21%	32%	13%	6%
IRC	27%	33%	39%	11%	5%
KRC	32%	34%	34%	9%	3%
NBRC	22%	20%	29%	4%	4%
NLACRC	26%	22%	29%	6%	1%
RCEB	26%	22%	30%	11%	5%
RCOC	27%	30%	28%	11%	8%
RCRC	35%	36%	29%	8%	9%
SARC	22%	21%	19%	6%	7%
SCLARC	13%	15%	23%	11%	5%
SDRC	24%	28%	32%	8%	3%
SG/PRC	21%	21%	30%	6%	2%
TCRC	23%	25%	23%	10%	2%
VMRC	27%	28%	29%	9%	5%
WRC	26%	27%	29%	11%	9%
CA Average	24%	25%	29%	9%	5%
NCI Average	32%	25%	29%	13%	12%

***Individuals may have been diagnosed with more than one other disability and therefore N's are not shown**

Table 10. Other Disabilities *‡

	Autism Spectrum Disorder	Cerebral Palsy	Brain Injury	Epilepsy‡	Chemical Dependency	Down Syndrome	Prader-Willi Syndrome
ACRC	19%	18%	10%	25%	2%	13%	1%
CVRC	8%	20%	5%	31%	1%	13%	2%
ELARC	24%	22%	5%	27%	0%	13%	1%
FDLRC	23%	21%	6%	36%	8%	9%	0%
FNRC	14%	19%	7%	24%	1%	9%	2%
GGRC	19%	17%	5%	23%	0%	16%	0%
HRC	20%	19%	7%	23%	2%	9%	1%
IRC	20%	22%	11%	31%	2%	10%	1%
KRC	15%	15%	11%	33%	1%	9%	1%
NBRC	17%	22%	7%	27%	7%	7%	1%
NLACRC	20%	25%	8%	24%	0%	6%	1%
RCEB	19%	22%	6%	27%	0%	10%	0%
RCOC	17%	21%	2%	29%	0%	14%	0%
RCRC	14%	14%	12%	24%	4%	12%	0%
SARC	18%	23%	13%	27%	9%	13%	1%
SCLARC	19%	19%	4%	25%	1%	7%	2%
SDRC	15%	24%	7%	28%	0%	14%	0%
SG/PRC	14%	24%	6%	30%	0%	10%	0%
TCRC	15%	19%	8%	25%	1%	12%	1%
VMRC	12%	21%	6%	28%	8%	14%	1%
WRC	28%	22%	8%	24%	0%	7%	0%
CA Average	18%	21%	7%	27%	2%	11%	1%
NCI Average	16%	15%	5%	29%	2%	10%	1%

*Individuals may have been diagnosed with more than one other disability and therefore N's are not shown

‡NCI Average includes all seizure and neurological disorders

Table 10. Preferred Means of Expression

	Spoken	Gestures	Sign Language	Communication Aid or Device	Other	Don't Know	N
ACRC	77%	19%	3%	0%	0%	1%	423
CVRC	71%	28%	0%	0%	1%	0%	426
ELARC	61%	38%	0%	1%	1%	0%	332
FDLRC	65%	33%	1%	0%	0%	0%	436
FNRC	81%	18%	0%	0%	0%	0%	310
GGRC	73%	26%	1%	0%	0%	0%	423
HRC	68%	30%	1%	0%	2%	0%	378
IRC	67%	31%	1%	0%	2%	0%	468
KRC	68%	30%	0%	0%	0%	0%	419
NBRC	69%	29%	1%	0%	0%	0%	415
NLACRC	65%	35%	0%	0%	0%	0%	329
RCEB	69%	29%	2%	0%	0%	0%	430
RCOC	67%	31%	0%	1%	1%	0%	422
RCRC	82%	17%	1%	0%	0%	0%	403
SARC	63%	37%	0%	0%	0%	0%	424
SCLARC	71%	28%	1%	0%	1%	0%	394
SDRC	64%	35%	0%	0%	0%	0%	435
SG/PRC	63%	36%	0%	0%	0%	0%	329
TCRC	71%	27%	1%	0%	1%	1%	363
VMRC	70%	27%	0%	0%	1%	0%	420
WRC	69%	30%	1%	0%	0%	0%	426
CA Average	69%	30%	1%	0%	1%	0%	8,405
NCI Average	77%	18%	2%	1%	1%	1%	25,670

Table 11. Preferred Language³

	English	Spanish	Mandarin	Tagalog	Vietnamese	Korean	Other	N
ACRC	89%	4%	0%	0%	1%	0%	2%	423
CVRC	84%	14%	0%	0%	0%	0%	1%	426
ELARC	64%	34%	0%	0%	0%	0%	1%	332
FDLRC	65%	20%	0%	1%	0%	0%	10%	436
FNRC	96%	2%	0%	0%	0%	0%	0%	310
GGRC	82%	5%	2%	2%	0%	0%	0%	423
HRC	86%	8%	0%	1%	0%	0%	0%	378
IRC	82%	17%	0%	0%	0%	0%	0%	467
KRC	81%	17%	0%	0%	0%	0%	0%	419
NBRC	92%	5%	0%	0%	0%	0%	6%	415
NLACRC	85%	12%	0%	2%	0%	0%	0%	329
RCEB	86%	6%	2%	1%	0%	0%	0%	430
RCOC	74%	22%	0%	0%	3%	0%	0%	422
RCRC	95%	4%	0%	0%	0%	0%	1%	403
SARC	77%	14%	0%	0%	6%	0%	0%	424
SCLARC	63%	37%	0%	0%	0%	0%	0%	394
SDRC	74%	24%	0%	0%	0%	0%	0%	435
SG/PRC	90%	8%	0%	0%	0%	0%	0%	329
TCRC	87%	12%	0%	0%	0%	0%	0%	363
VMRC	82%	15%	0%	0%	0%	0%	1%	420
WRC	78%	19%	0%	0%	0%	0%	1%	426
CA Average	81%	15%	0%	0%	1%	0%	1%	8,404
NCI Average	97%	n/a	n/a	n/a	n/a	n/a	3%	25,404

³ CA collects data on several additional languages beyond NCI; the 'other' category for the NCI Average includes all languages other than English.

Table 12. Overall Health

	Excellent	Very Good	Fairly Good	Poor	Don't Know	N
ACRC	26%	43%	27%	3%	0%	423
CVRC	23%	52%	23%	2%	0%	422
ELARC	15%	48%	34%	2%	1%	330
FDLRC	20%	49%	28%	3%	0%	436
FNRC	17%	63%	17%	3%	0%	309
GGRC	24%	43%	30%	2%	0%	423
HRC	21%	43%	34%	1%	1%	378
IRC	19%	47%	32%	3%	0%	467
KRC	21%	50%	25%	5%	0%	419
NBRC	21%	57%	20%	2%	0%	413
NLACRC	21%	51%	26%	2%	1%	328
RCEB	16%	45%	38%	1%	0%	430
RCOC	18%	60%	21%	1%	0%	422
RCRC	12%	40%	41%	6%	0%	403
SARC	21%	43%	34%	2%	0%	424
SCLARC	14%	52%	33%	2%	0%	392
SDRC	28%	45%	24%	2%	0%	435
SG/PRC	12%	53%	31%	1%	2%	328
TCRC	17%	55%	26%	2%	0%	363
VMRC	17%	43%	33%	6%	1%	420
WRC	23%	50%	25%	2%	0%	426
CA Average	20%	49%	29%	2%	0%	8,391
NCI Average	12%	44%	38%	4%	3%	25,393

Table 13. Mobility

	Moves Without Aids	Moves With Aids or Uses Wheelchair Independently	Non-Ambulatory	Don't Know	N
ACRC	80%	11%	9%	0%	423
CVRC	76%	12%	12%	0%	426
ELARC	79%	9%	11%	1%	331
FDLRC	78%	6%	15%	0%	436
FNRC	82%	10%	8%	0%	310
GGRC	81%	10%	9%	0%	423
HRC	73%	11%	15%	0%	378
IRC	77%	8%	15%	0%	466
KRC	73%	15%	12%	0%	419
NBRC	68%	20%	11%	0%	414
NLACRC	74%	13%	13%	0%	327
RCEB	78%	10%	12%	0%	430
RCOC	77%	9%	14%	0%	422
RCRC	83%	11%	6%	0%	403
SARC	72%	12%	16%	0%	424
SCLARC	75%	11%	14%	0%	392
SDRC	74%	15%	11%	0%	435
SG/PRC	71%	12%	14%	3%	328
TCRC	73%	12%	15%	0%	363
VMRC	72%	10%	18%	0%	419
WRC	80%	8%	12%	0%	426
CA Average	76%	11%	13%	0%	8,395
NCI Average	76%	14%	9%	2%	25,659

Table 14. Support to Manage Self-Injurious Behavior

	None	Some	Extensive	Don't Know	N
ACRC	82%	15%	3%	0%	423
CVRC	81%	17%	2%	0%	426
ELARC	83%	16%	1%	0%	332
FDLRC	81%	16%	3%	0%	436
FNRC	81%	16%	3%	0%	309
GGRC	76%	20%	4%	0%	423
HRC	79%	17%	3%	0%	378
IRC	75%	20%	5%	0%	468
KRC	81%	14%	5%	0%	419
NBRC	75%	20%	5%	0%	415
NLACRC	78%	17%	5%	0%	329
RCEB	81%	16%	2%	0%	430
RCOC	83%	16%	2%	0%	422
RCRC	81%	15%	4%	0%	403
SARC	81%	16%	3%	0%	424
SCLARC	82%	15%	3%	0%	394
SDRC	81%	15%	5%	0%	435
SG/PRC	77%	19%	4%	0%	329
TCRC	78%	19%	3%	0%	363
VMRC	82%	15%	2%	0%	420
WRC	81%	16%	3%	0%	426
CA Average	80%	17%	3%	0%	8,404
NCI Average	73%	18%	6%	3%	25,320

Table 15. Support to Manage Disruptive Behavior

	None	Some	Extensive	Don't Know	N
ACRC	66%	24%	10%	0%	423
CVRC	52%	32%	15%	0%	426
ELARC	64%	28%	7%	0%	332
FDLRC	60%	31%	9%	0%	436
FNRC	47%	32%	21%	0%	309
GGRC	46%	32%	22%	0%	423
HRC	62%	29%	8%	0%	378
IRC	57%	29%	14%	0%	468
KRC	46%	30%	23%	0%	419
NBRC	53%	33%	14%	1%	415
NLACRC	57%	32%	11%	0%	329
RCEB	58%	29%	13%	0%	430
RCOC	60%	27%	13%	0%	422
RCRC	59%	29%	12%	0%	403
SARC	63%	25%	11%	0%	424
SCLARC	70%	20%	10%	0%	394
SDRC	53%	33%	14%	0%	435
SG/PRC	54%	31%	15%	0%	329
TCRC	48%	34%	18%	0%	363
VMRC	59%	29%	12%	0%	420
WRC	54%	25%	20%	0%	426
CA Average	57%	29%	14%	0%	8,404
NCI Average	59%	30%	9%	3%	25,301

Table 16. Support to Manage Destructive Behavior

	None	Some	Extensive	Don't Know	N
ACRC	77%	18%	5%	0%	423
CVRC	71%	25%	4%	0%	426
ELARC	79%	18%	3%	0%	332
FDLRC	74%	20%	5%	0%	436
FNRC	70%	22%	8%	0%	309
GGRC	66%	26%	9%	0%	423
HRC	75%	20%	5%	0%	378
IRC	73%	21%	6%	0%	468
KRC	66%	26%	7%	0%	419
NBRC	69%	21%	9%	0%	415
NLACRC	69%	26%	5%	0%	329
RCEB	73%	23%	5%	0%	430
RCOC	77%	18%	5%	0%	422
RCRC	75%	20%	5%	0%	403
SARC	73%	23%	4%	0%	424
SCLARC	76%	17%	6%	0%	394
SDRC	71%	21%	8%	0%	435
SG/PRC	72%	25%	4%	0%	329
TCRC	66%	24%	9%	0%	363
VMRC	75%	21%	4%	0%	420
WRC	69%	23%	8%	0%	426
CA Average	72%	22%	6%	0%	8,404
NCI Average	72%	19%	6%	3%	25,253

Core Indicator Outcomes

Outcome results are presented in subsections that correspond with the Adult Consumer Survey sub-domains. Results are shown in chart and table form by outcomes. Charts illustrate the CA averages for all outcomes. Corresponding tables show un-collapsed data broken out by regional center, the statewide CA Average, and include the NCI Average as well as the number of respondents. Tables are formatted so that regional centers are presented in alphabetical order.

Please Note: Some questions have fewer total respondents. For any item with fewer than 20 respondents from a regional center, those data are not shown. However, the CA Average includes all data from across the state. Additionally, a statistical measure of weighting data was conducted separately on the statewide and regional center averages. More information on how these weights were developed can be found in the section on data analysis.

Choice and Decision-Making

People make choices about their lives and are actively engaged in planning their services and supports.

The Choice and Decision-Making indicator is:

1. The proportion of people who make choices about their everyday lives, including: housing, roommates, daily routines, jobs, support staff or providers, social activities, and what to spend money on.

Table 17. Who chose (or picked) the place where you live?

	Person made the choice	Person had some input	Someone else chose	N
ACRC	35%	36%	29%	252
CVRC	25%	26%	49%	246
ELARC	19%	23%	58%	172
FDLRC	13%	25%	63%	243
FNRC	42%	14%	44%	246
GGRC	14%	24%	62%	262
HRC	10%	24%	66%	193
IRC	19%	32%	50%	247
KRC	16%	25%	60%	258
NBRC	28%	31%	41%	301
NLACRC	21%	28%	51%	202
RCEB	16%	33%	51%	257
RCOC	20%	26%	54%	247
RCRC	45%	25%	30%	243
SARC	16%	26%	58%	223
SCLARC	9%	15%	76%	150
SDRC	25%	27%	48%	266
SG/PRC	14%	24%	63%	214
TCRC	21%	34%	45%	196
VMRC	29%	21%	50%	237
WRC	16%	34%	50%	187
CA Average	22%	27%	51%	4,842
NCI Average	27%	28%	45%	14,796

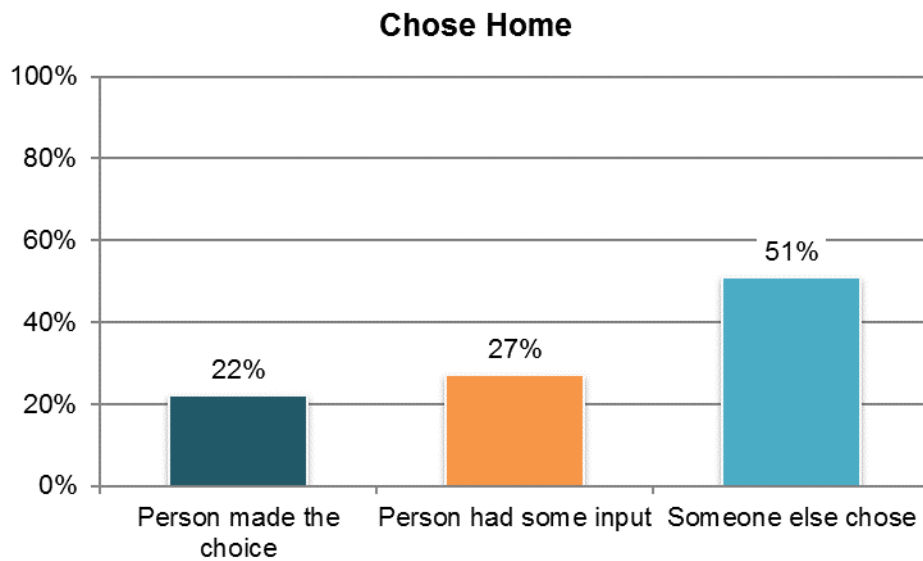
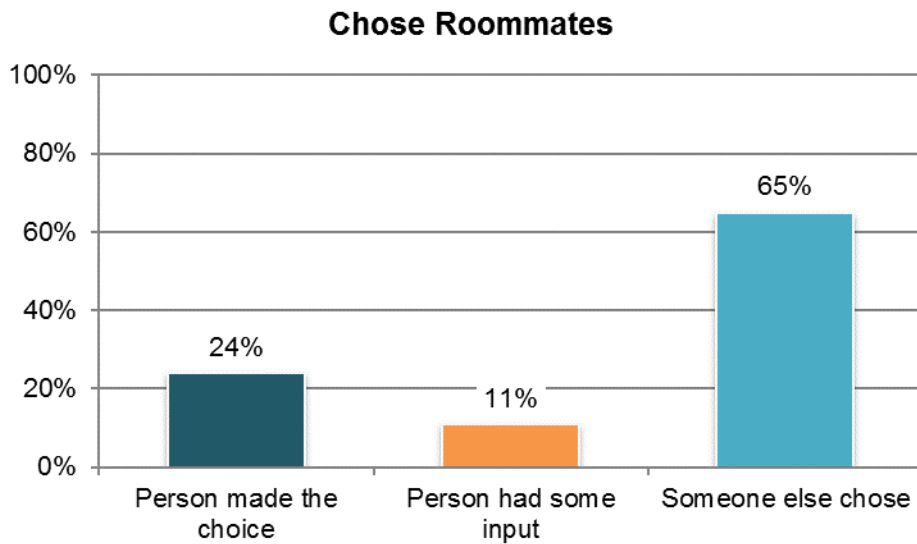


Table 18. Did you choose (or pick) the people you live with (or did you choose to live by yourself)?

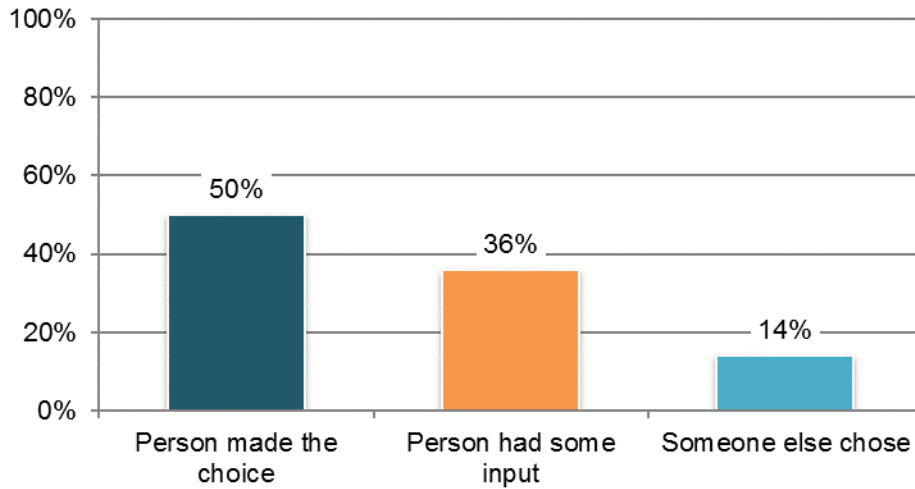


	Person made the choice	Person had some input	Someone else chose	N
ACRC	37%	10%	53%	243
CVRC	27%	9%	64%	237
ELARC	24%	11%	65%	162
FDLRC	9%	6%	85%	228
FNRC	46%	9%	46%	241
GGRC	11%	9%	80%	262
HRC	12%	12%	76%	187
IRC	18%	10%	72%	234
KRC	22%	17%	61%	231
NBRC	28%	18%	54%	272
NLACRC	19%	10%	71%	201
RCEB	18%	13%	69%	244
RCOC	18%	11%	71%	226
RCRC	55%	13%	32%	230
SARC	23%	19%	58%	216
SCLARC	13%	5%	82%	144
SDRC	25%	11%	64%	259
SG/PRC	10%	3%	87%	212
TCRC	25%	15%	60%	188
VMRC	32%	16%	52%	226
WRC	21%	20%	60%	165
CA Average	24%	11%	65%	4,608
NCI Average	30%	16%	54%	14,594

Table 19. Who chose (or picked) the place where you work?

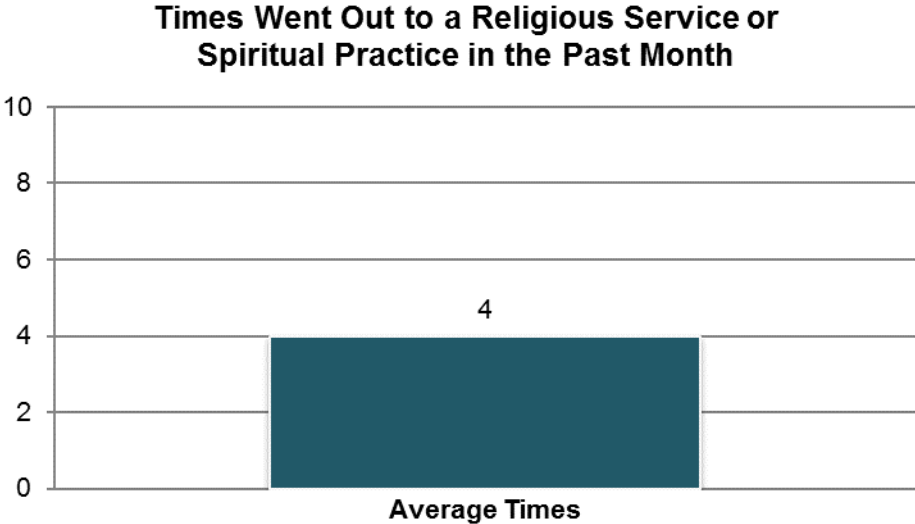
	Person made the choice	Person had some input	Someone else chose	N
ACRC	56%	37%	7%	67
CVRC	84%	9%	6%	30
ELARC	55%	31%	14%	38
FDLRC	57%	24%	19%	38
FNRC	68%	26%	6%	32
GGRC	35%	47%	18%	50
HRC	32%	59%	10%	37
IRC	40%	44%	17%	50
KRC	33%	37%	30%	59
NBRC	58%	31%	10%	47
NLACRC	52%	43%	5%	36
RCEB	59%	32%	10%	38
RCOC	37%	43%	20%	72
RCRC	56%	29%	15%	96
SARC	40%	40%	21%	53
SCLARC	41%	28%	31%	30
SDRC	54%	30%	16%	53
TCRC	64%	29%	7%	57
VMRC	67%	17%	17%	43
WRC	33%	45%	21%	40
CA Average	50%	36%	14%	983
NCI Average	52%	31%	17%	3,173

Chose Paid Community Job



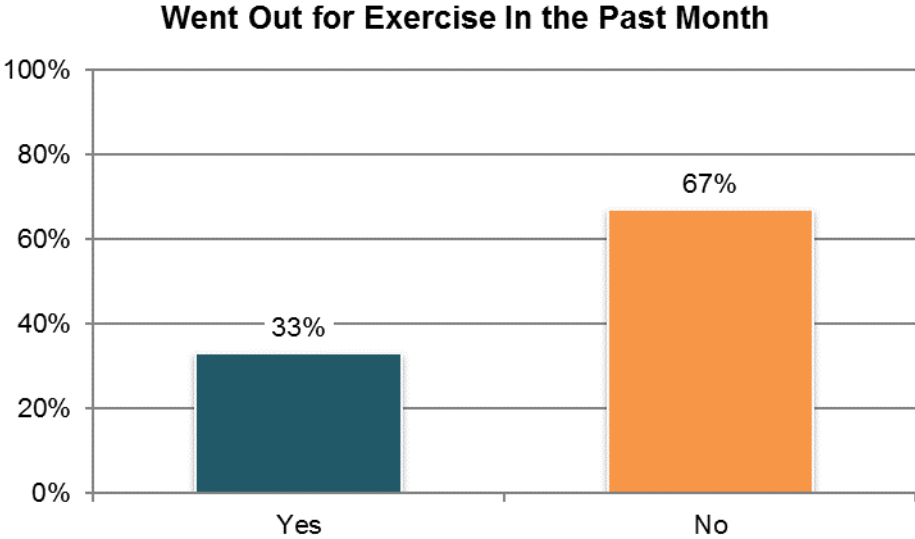
±The following regional center is not show in the table due to having too few respondents: SG/PRC

Table 47. In the past month, how many times did you go out to religious services?



	Average Times	N
ACRC	4	158
CVRC	4	156
ELARC	4	139
FDLRC	4	157
FNRC	4	89
GGRC	4	134
HRC	3	125
IRC	3	185
KRC	4	147
NBRC	4	108
NLACRC	3	111
RCEB	3	145
RCOC	4	201
RCRC	4	104
SARC	3	183
SCLARC	3	138
SDRC	4	140
SG/PRC	4	132
TCRC	4	106
VMRC	4	146
WRC	3	153
CA Average	4	2,957
NCI Average	4	10,455

Table 48. In the past month, did you go out for exercise?



	Yes	No	N
ACRC	49%	51%	419
CVRC	31%	69%	421
ELARC	50%	50%	329
FDLRC	24%	76%	433
FNRC	21%	79%	307
GGRC	56%	44%	422
HRC	32%	68%	374
IRC	17%	83%	466
KRC	29%	71%	418
NBRC	36%	64%	410
NLACRC	33%	67%	321
RCEB	44%	56%	422
RCOC	19%	81%	422
RCRC	48%	52%	399
SARC	39%	61%	419
SCLARC	32%	68%	388
SDRC	22%	78%	434
SG/PRC	26%	74%	328
TCRC	56%	44%	359
VMRC	33%	67%	413
WRC	40%	60%	421
CA Average	33%	67%	8,325
NCI Average	55%	45%	25,112

Table 49. In the past month, how many times did you go out for exercise?

	Average Times	N
ACRC	13	205
CVRC	13	120
ELARC	11	153
FDLRC	10	97
FNRC	13	64
GGRC	14	236
HRC	13	117
IRC	13	84
KRC	14	123
NBRC	13	146
NLACRC	10	106
RCEB	12	178
RCOC	11	78
RCRC	14	191
SARC	11	161
SCLARC	12	120
SDRC	10	93
SG/PRC	10	77
TCRC	11	199
VMRC	11	135
WRC	9	164
CA Average	12	2,847
NCI Average	11	11,479

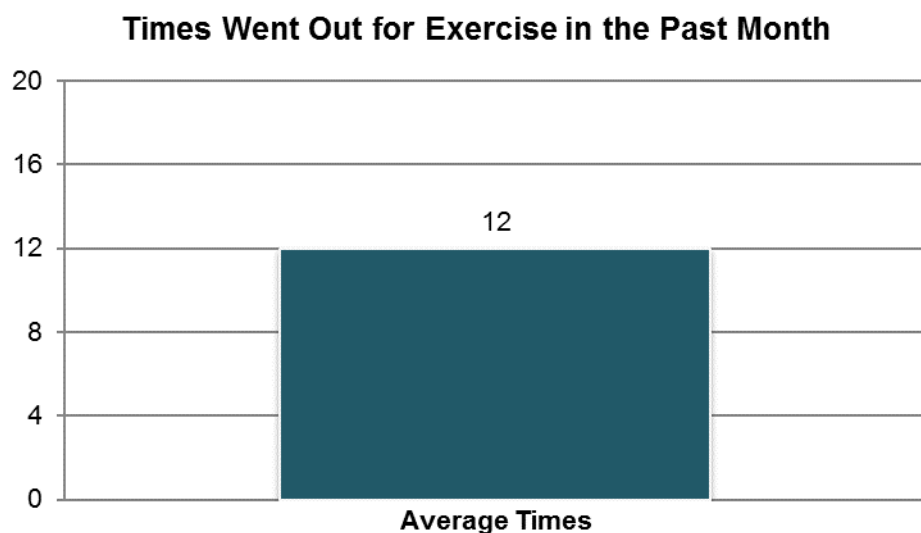
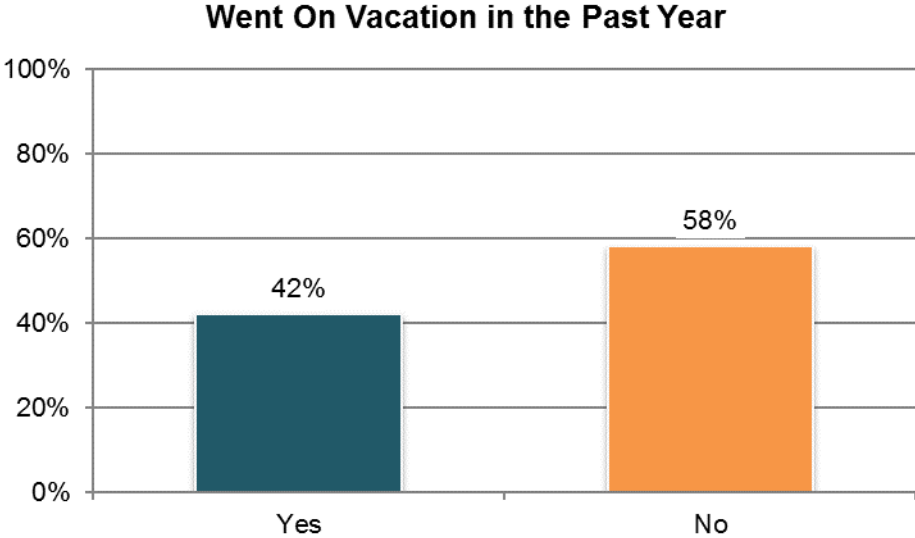


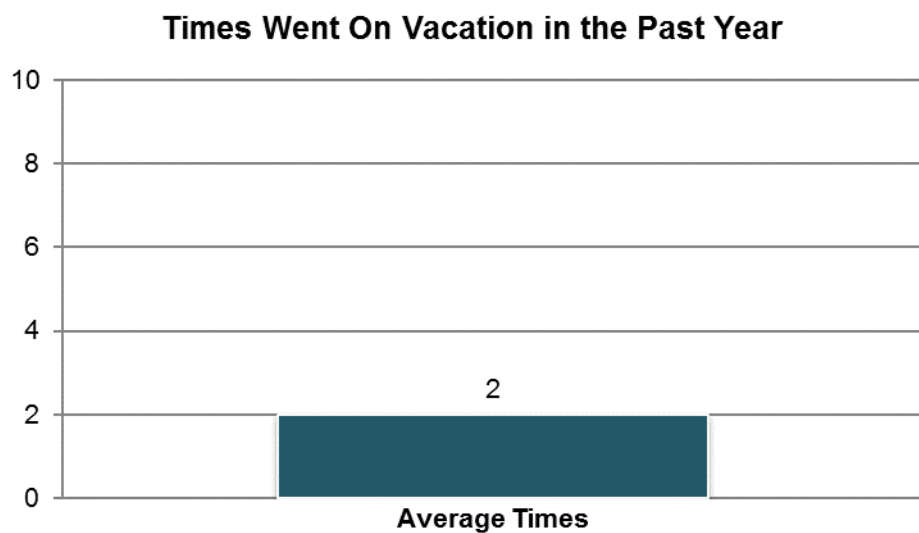
Table 50. In the past year, did you go away on a vacation?



	Yes	No	N
ACRC	47%	53%	423
CVRC	54%	46%	411
ELARC	38%	62%	325
FDLRC	38%	62%	430
FNRC	48%	52%	302
GGRC	44%	56%	423
HRC	39%	61%	375
IRC	42%	58%	466
KRC	45%	55%	415
NBRC	43%	57%	411
NLACRC	45%	55%	321
RCEB	40%	60%	423
RCOC	41%	59%	421
RCRC	47%	53%	398
SARC	44%	56%	420
SCLARC	23%	77%	389
SDRC	38%	62%	429
SG/PRC	33%	67%	328
TCRC	41%	59%	358
VMRC	43%	57%	411
WRC	45%	55%	423
CA Average	42%	58%	8,302
NCI Average	45%	55%	24,880

Table 51. In the past year, how many times did you go on vacation?

	Average Times	N
ACRC	3	193
CVRC	2	215
ELARC	2	111
FDLRC	1	154
FNRC	2	145
GGRC	2	173
HRC	2	138
IRC	2	169
KRC	2	180
NBRC	2	173
NLACRC	2	121
RCEB	2	160
RCOC	1	163
RCRC	2	185
SARC	2	179
SCLARC	2	86
SDRC	2	157
SG/PRC	2	88
TCRC	2	143
VMRC	2	178
WRC	2	189
CA Average	2	3,300
NCI Average	2	10,482



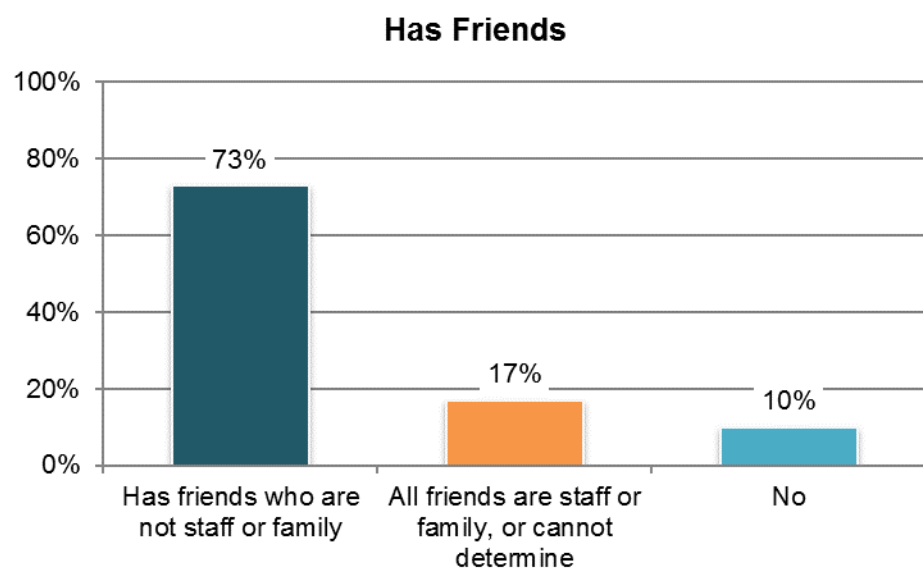
Relationships

People have friends and relationships.

There are seven Relationship indicators:

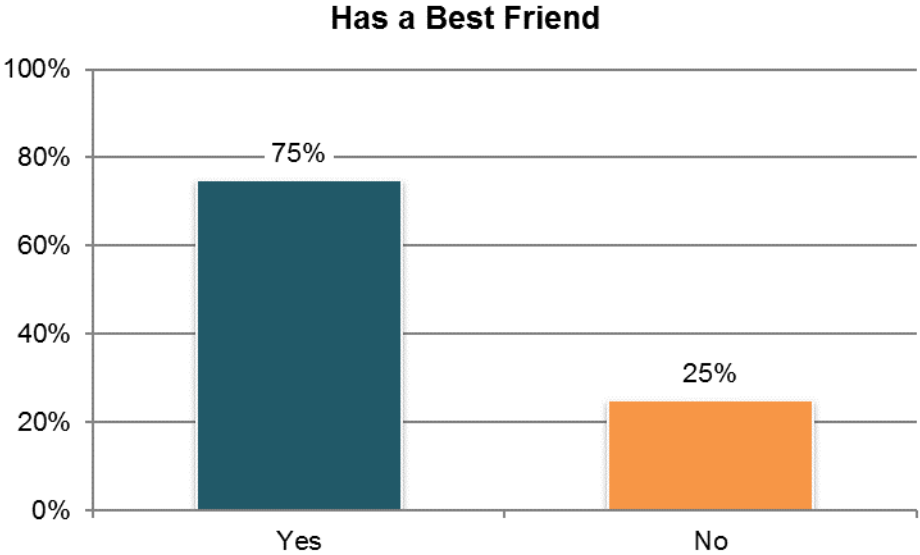
1. The proportion of people who have friends and caring relationships with people other than support staff and family members.
2. The proportion of people who have a close friend, someone they can talk to about personal things.
3. The proportion of people who are able to see their friends whenever they want.
4. The proportion of people who are able to see their families whenever they want.
5. The proportion of people who feel lonely.
6. The proportion of people who can go on a date if they want to.
7. The proportion of people who report they get to help others.

Table 52. Do you have friends you like to talk to or do things with?



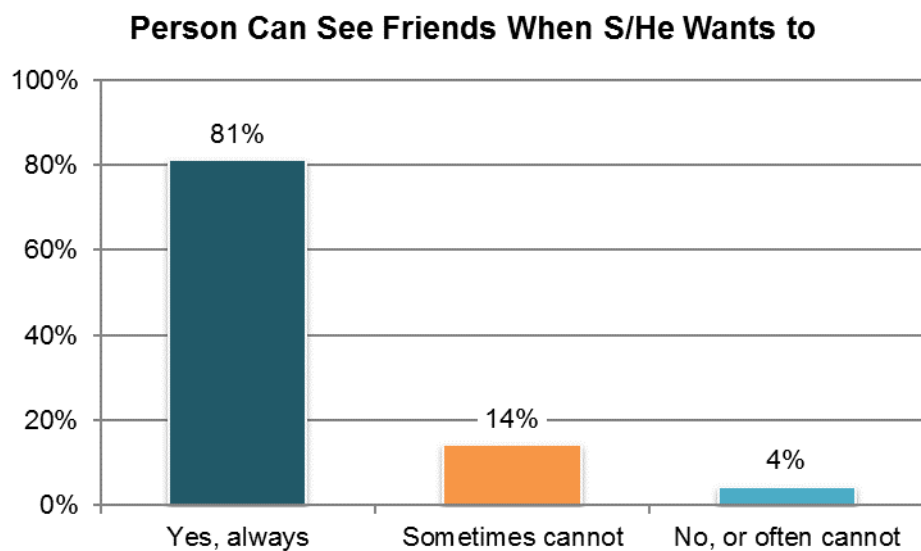
	Has friends who are not staff or family	Friends are staff, family, or cannot determine	No	N
ACRC	80%	11%	8%	294
CVRC	79%	17%	4%	249
ELARC	70%	15%	16%	168
FDLRC	69%	16%	15%	219
FNRC	75%	19%	6%	237
GGRC	76%	16%	7%	223
HRC	78%	10%	12%	179
IRC	75%	18%	8%	239
KRC	73%	19%	8%	236
NBRC	53%	38%	9%	274
NLACRC	77%	11%	12%	175
RCEB	75%	19%	6%	240
RCOC	64%	22%	14%	247
RCRC	60%	31%	9%	327
SARC	66%	16%	18%	236
SCLARC	70%	9%	21%	199
SDRC	74%	19%	7%	214
SG/PRC	81%	9%	11%	151
TCRC	76%	14%	10%	226
VMRC	70%	17%	13%	269
WRC	69%	22%	10%	222
CA Average	73%	17%	10%	4,824
NCI Average	76%	15%	8%	16,249

Table 53. Do you have a best friend, or someone you are really close to?



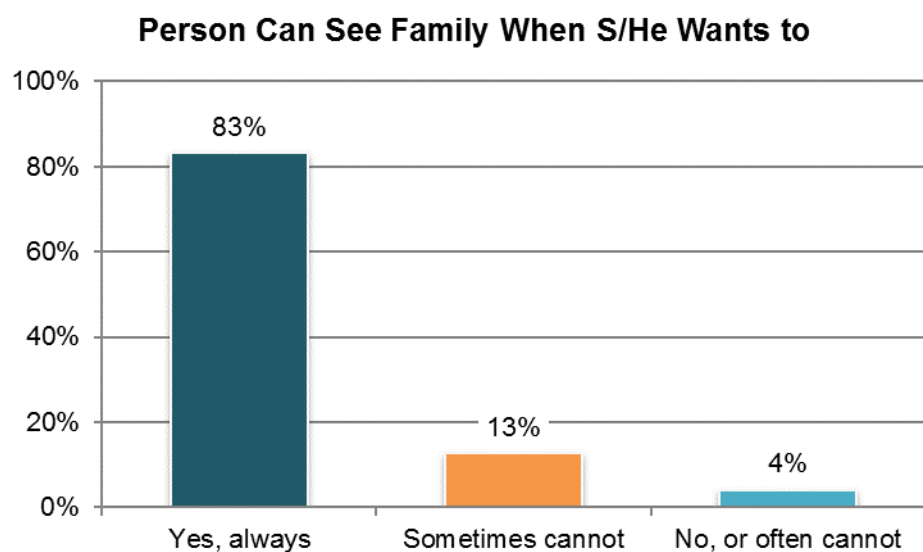
	Yes	No	N
ACRC	75%	25%	291
CVRC	83%	17%	239
ELARC	67%	33%	166
FDLRC	68%	32%	209
FNRC	83%	17%	229
GGRC	78%	22%	209
HRC	74%	26%	170
IRC	85%	15%	235
KRC	84%	16%	233
NBRC	53%	47%	266
NLACRC	73%	27%	171
RCEB	76%	24%	225
RCOC	69%	31%	244
RCRC	79%	21%	313
SARC	73%	27%	221
SCLARC	63%	37%	195
SDRC	76%	24%	203
SG/PRC	79%	21%	149
TCRC	66%	34%	223
VMRC	72%	28%	260
WRC	84%	16%	215
CA Average	75%	25%	4,666
NCI Average	79%	21%	15,794

Table 54. Can you see your friends when you want to see them?



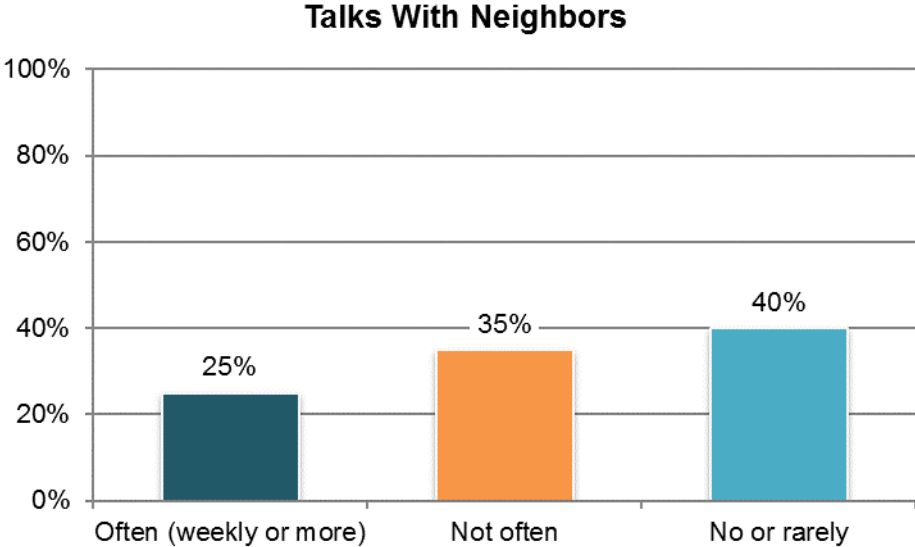
	Yes, always	Sometimes cannot	No, or often cannot	N
ACRC	91%	6%	3%	267
CVRC	81%	14%	4%	227
ELARC	81%	10%	8%	140
FDLRC	73%	21%	6%	184
FNRC	89%	7%	5%	219
GGRC	92%	7%	1%	200
HRC	78%	17%	4%	149
IRC	73%	19%	7%	218
KRC	73%	24%	3%	218
NBRC	85%	9%	6%	220
NLACRC	86%	11%	3%	153
RCEB	84%	14%	2%	219
RCOC	82%	14%	4%	212
RCRC	80%	18%	2%	284
SARC	85%	9%	7%	193
SCLARC	71%	20%	8%	170
SDRC	78%	18%	5%	187
SG/PRC	81%	17%	2%	134
TCRC	79%	20%	1%	198
VMRC	79%	15%	6%	230
WRC	73%	20%	8%	204
CA Average	81%	14%	4%	4,226
NCI Average	79%	17%	5%	14,559

Table 55. Can you see your family when you want to see them?



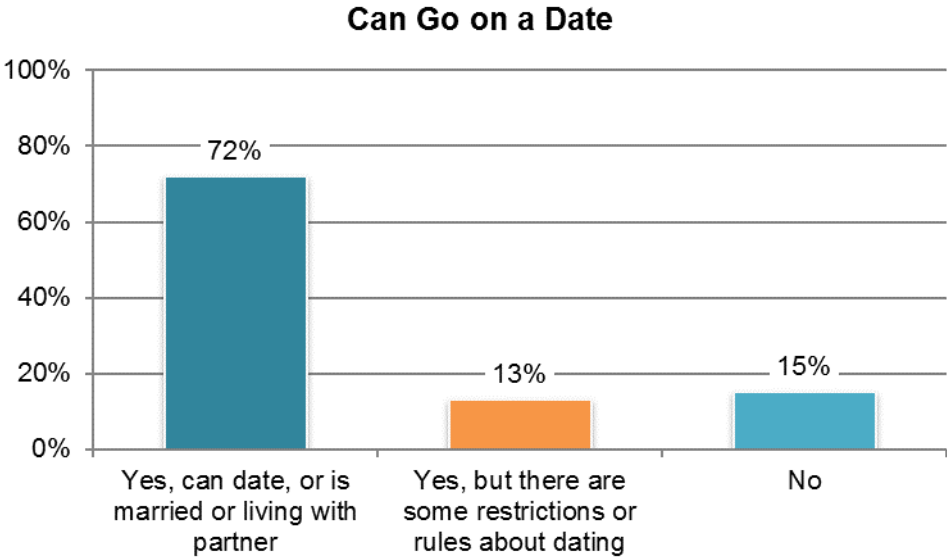
	Yes, always	Sometimes cannot	No, or often cannot	N
ACRC	92%	6%	2%	279
CVRC	76%	19%	5%	235
ELARC	91%	5%	4%	165
FDLRC	83%	12%	5%	190
FNRC	81%	13%	6%	228
GGRC	93%	4%	3%	207
HRC	84%	12%	3%	166
IRC	83%	13%	3%	224
KRC	81%	15%	4%	221
NBRC	84%	12%	4%	240
NLACRC	80%	13%	6%	162
RCEB	86%	12%	2%	236
RCOC	90%	8%	2%	239
RCRC	75%	18%	8%	297
SARC	83%	13%	4%	228
SCLARC	81%	13%	6%	190
SDRC	84%	13%	4%	184
SG/PRC	81%	16%	3%	141
TCRC	85%	13%	1%	201
VMRC	68%	27%	5%	258
WRC	70%	22%	8%	204
CA Average	83%	13%	4%	4,495
NCI Average	80%	15%	5%	14,883

Table 56. Do you ever talk with your neighbors?



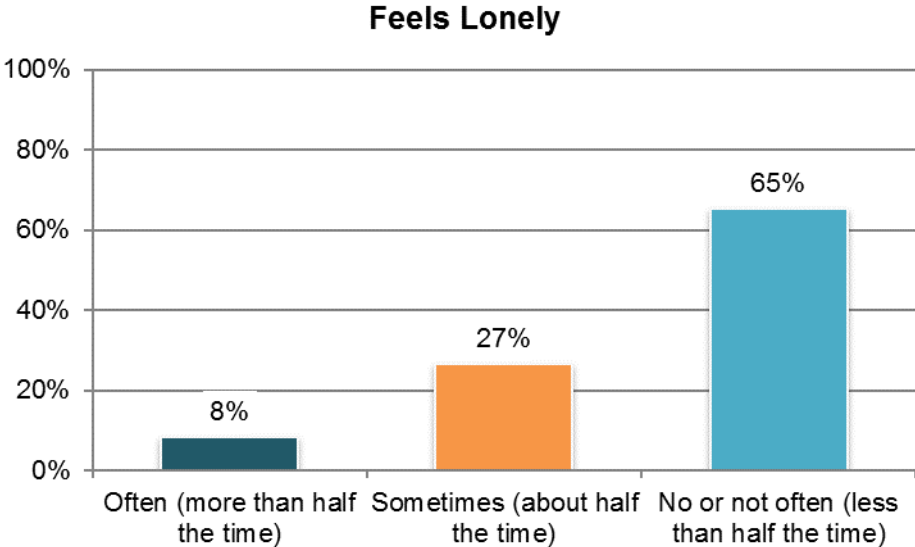
	Often (weekly or more)	Not often	No or rarely	N
ACRC	34%	28%	38%	300
CVRC	31%	29%	40%	247
ELARC	27%	37%	36%	168
FDLRC	19%	36%	45%	217
FNRC	31%	30%	39%	234
GGRC	17%	40%	43%	222
HRC	27%	31%	42%	175
IRC	24%	36%	40%	235
KRC	23%	35%	42%	237
NBRC	18%	41%	41%	256
NLACRC	20%	30%	51%	175
RCEB	20%	40%	39%	239
RCOC	18%	42%	40%	247
RCRC	28%	39%	33%	318
SARC	20%	35%	45%	235
SCLARC	33%	33%	34%	196
SDRC	26%	35%	39%	212
SG/PRC	28%	41%	31%	153
TCRC	15%	44%	41%	221
VMRC	31%	25%	44%	263
WRC	19%	41%	40%	219
CA Average	25%	35%	40%	4,769
NCI Average	34%	30%	36%	16,130

Table 57. Can you go on a date if you want to?



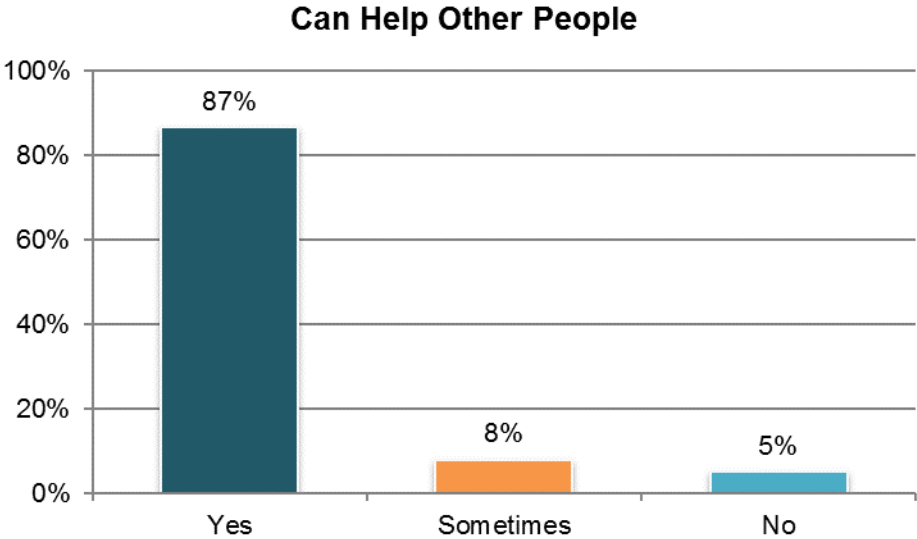
	Can date (or is married or living with partner)	Yes with some rules or restrictions	No	N
ACRC	69%	16%	14%	193
CVRC	77%	10%	13%	208
ELARC	77%	13%	10%	119
FDLRC	72%	4%	24%	119
FNRC	73%	14%	13%	210
GGRC	70%	11%	19%	147
HRC	56%	18%	26%	120
IRC	71%	19%	10%	182
KRC	68%	18%	14%	194
NBRC	57%	6%	37%	207
NLACRC	74%	11%	16%	116
RCEB	70%	15%	15%	179
RCOC	83%	5%	12%	151
RCRC	80%	11%	9%	231
SARC	77%	8%	15%	185
SCLARC	68%	12%	20%	148
SDRC	69%	20%	11%	146
SG/PRC	84%	7%	9%	124
TCRC	84%	12%	4%	143
VMRC	63%	14%	24%	238
WRC	82%	11%	7%	128
CA Average	72%	13%	15%	3,488
NCI Average	69%	16%	15%	12,329

Table 58. Do you ever feel lonely?



	Often (more than half the time)	Sometimes (about half the time)	No or not often (less than half the time)	N
ACRC	7%	29%	65%	292
CVRC	9%	20%	72%	241
ELARC	7%	26%	66%	166
FDLRC	11%	23%	66%	204
FNRC	10%	25%	64%	229
GGRC	7%	21%	73%	207
HRC	8%	23%	69%	164
IRC	5%	34%	61%	232
KRC	8%	27%	65%	228
NBRC	7%	27%	66%	256
NLACRC	13%	24%	63%	169
RCEB	11%	22%	66%	230
RCOC	6%	31%	64%	240
RCRC	15%	26%	59%	312
SARC	4%	27%	69%	229
SCLARC	8%	17%	76%	191
SDRC	10%	28%	62%	209
SG/PRC	7%	21%	72%	150
TCRC	8%	32%	59%	217
VMRC	11%	30%	59%	254
WRC	8%	33%	59%	216
CA	8%	27%	65%	4,636
NCI Average	10%	29%	61%	15,765

Table 59. Can you help other people if you want to?



	Yes	Sometimes	No	N
ACRC	84%	10%	6%	293
CVRC	91%	6%	3%	241
ELARC	89%	6%	4%	164
FDLRC	80%	12%	9%	207
FNRC	87%	8%	5%	235
GGRC	94%	3%	3%	215
HRC	90%	8%	2%	166
IRC	85%	13%	3%	226
KRC	83%	8%	9%	233
NBRC	81%	6%	14%	258
NLACRC	95%	4%	1%	172
RCEB	82%	14%	4%	232
RCOC	88%	8%	4%	240
RCRC	92%	5%	3%	313
SARC	85%	8%	7%	233
SCLARC	83%	6%	11%	191
SDRC	83%	11%	6%	204
SG/PRC	95%	3%	2%	152
TCRC	78%	14%	8%	211
VMRC	89%	5%	5%	264
WRC	84%	11%	5%	215
CA Average	87%	8%	5%	4,665
NCI Average	87%	8%	5%	15,897

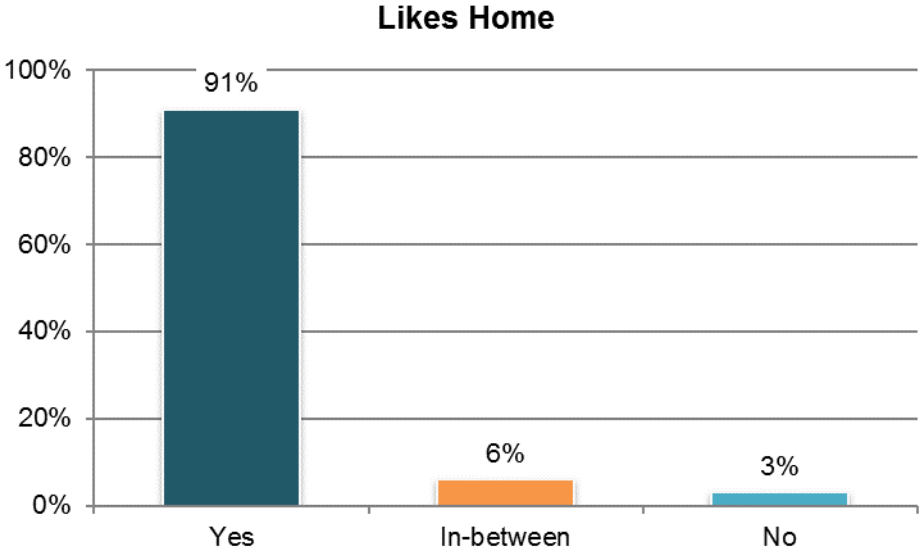
Satisfaction

People are satisfied with the services and supports they receive.

There are seven Satisfaction indicators:

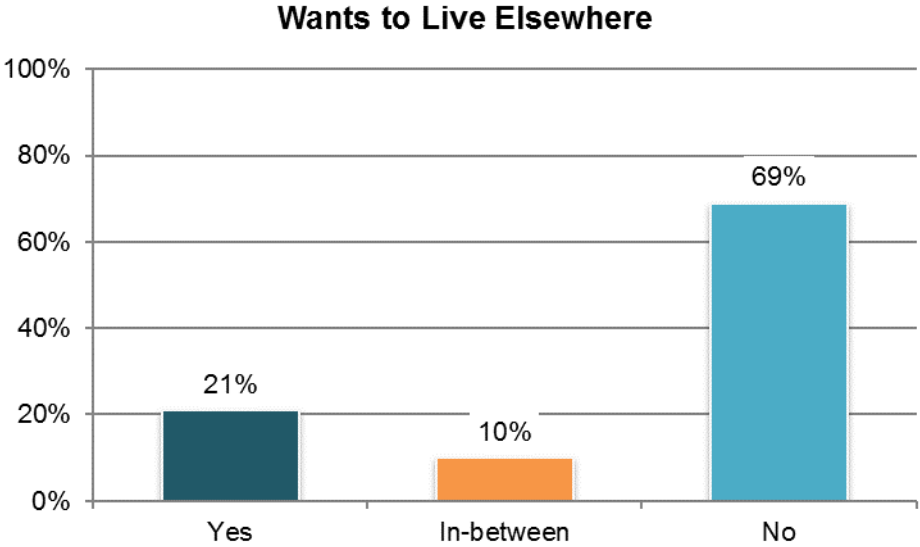
1. The proportion of people satisfied with where they live.
2. The proportion of people who would like to live somewhere else.
3. The proportion of people who talk to their neighbors.
4. The proportion of people who are satisfied with their paid community job.
5. The proportion of people who have a paid community job who would like to work somewhere else.
6. The proportion of people who are satisfied with their day program or other daily activity.
7. The proportion of people who go to a day program or have another daily activity who would like to go somewhere else or do something else during the day.

Table 60. Do you like your home or where you live?



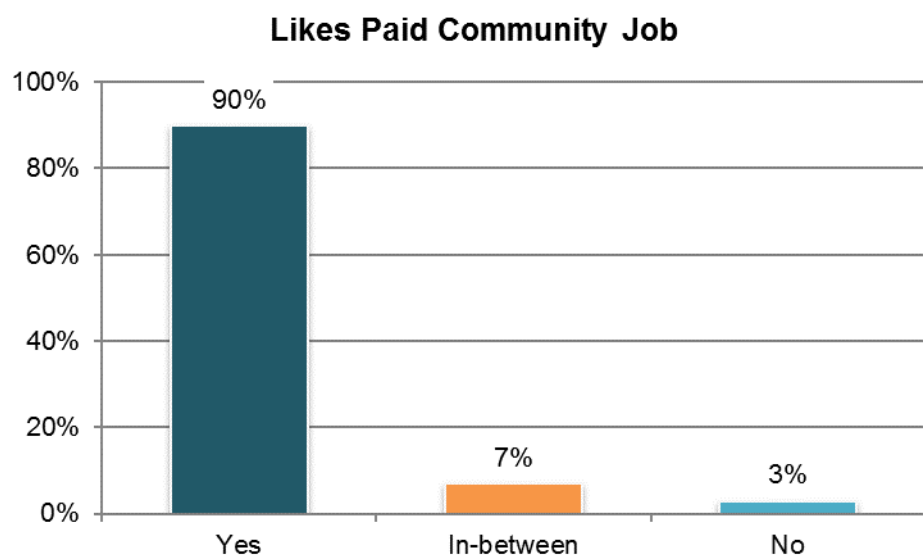
	Yes	In-between	No	N
ACRC	91%	6%	3%	300
CVRC	92%	7%	1%	255
ELARC	94%	3%	4%	171
FDLRC	87%	9%	5%	220
FNRC	88%	8%	4%	235
GGRC	93%	5%	2%	226
HRC	88%	8%	4%	183
IRC	92%	5%	3%	239
KRC	87%	9%	4%	236
NBRC	94%	2%	4%	281
NLACRC	90%	7%	3%	176
RCEB	88%	7%	5%	245
RCOC	95%	3%	1%	248
RCRC	88%	8%	4%	331
SARC	92%	5%	3%	236
SCLARC	93%	5%	2%	199
SDRC	91%	5%	4%	216
SG/PRC	93%	6%	1%	154
TCRC	95%	4%	1%	227
VMRC	87%	8%	5%	275
WRC	87%	9%	4%	222
CA Average	91%	6%	3%	4,875
NCI Average	90%	5%	5%	16,446

Table 61. Would you like to live somewhere else?



	Yes	In-between	No	N
ACRC	22%	8%	70%	296
CVRC	21%	12%	67%	248
ELARC	20%	4%	76%	170
FDLRC	21%	10%	68%	214
FNRC	30%	4%	65%	230
GGRC	24%	15%	61%	219
HRC	15%	14%	71%	180
IRC	21%	8%	71%	237
KRC	26%	11%	63%	231
NBRC	25%	11%	65%	273
NLACRC	22%	8%	70%	174
RCEB	27%	10%	64%	240
RCOC	11%	11%	79%	245
RCRC	27%	13%	60%	322
SARC	21%	13%	67%	231
SCLARC	22%	11%	68%	198
SDRC	22%	14%	64%	210
SG/PRC	14%	10%	75%	153
TCRC	19%	5%	76%	224
VMRC	23%	13%	64%	265
WRC	24%	11%	65%	216
CA Average	21%	10%	69%	4,776
NCI Average	26%	7%	67%	16,092

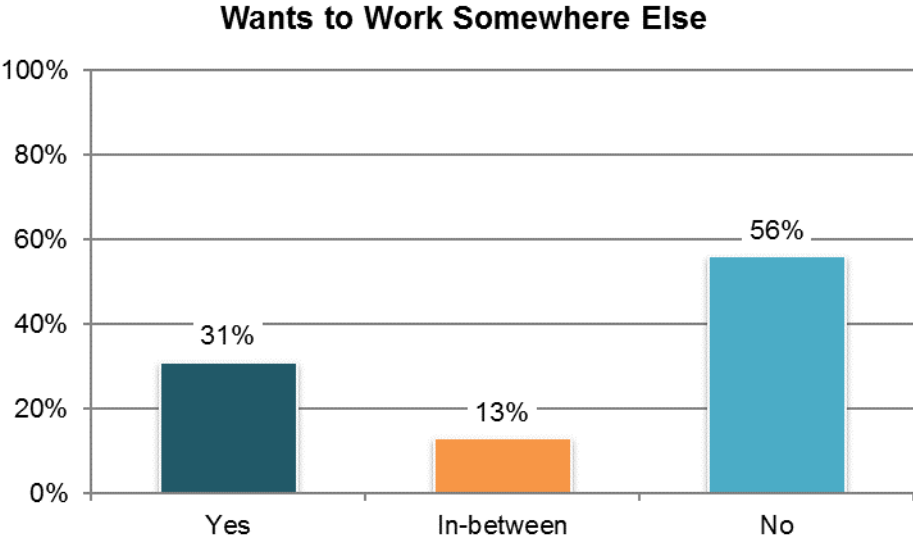
Table 62. Do you like working where you work? ±



±The following regional center is not shown in the table due to having too few respondents: SG/PRC.

	Yes	In-between	No	N
ACRC	88%	9%	3%	65
CVRC	94%	6%	0%	31
ELARC	95%	3%	3%	34
FDLRC	78%	18%	5%	36
FNRC	100%	0%	0%	29
GGRC	100%	0%	0%	50
HRC	88%	9%	3%	30
IRC	96%	2%	2%	47
KRC	86%	14%	0%	56
NBRC	96%	2%	2%	44
NLACRC	83%	12%	5%	35
RCEB	87%	5%	8%	36
RCOC	93%	4%	3%	69
RCRC	90%	9%	1%	94
SARC	98%	0%	2%	52
SCLARC	83%	17%	0%	29
SDRC	84%	14%	2%	52
TCRC	93%	3%	3%	57
VMRC	93%	7%	0%	42
WRC	87%	8%	5%	36
CA Average	90%	7%	3%	942
NCI Average	92%	6%	2%	3,023

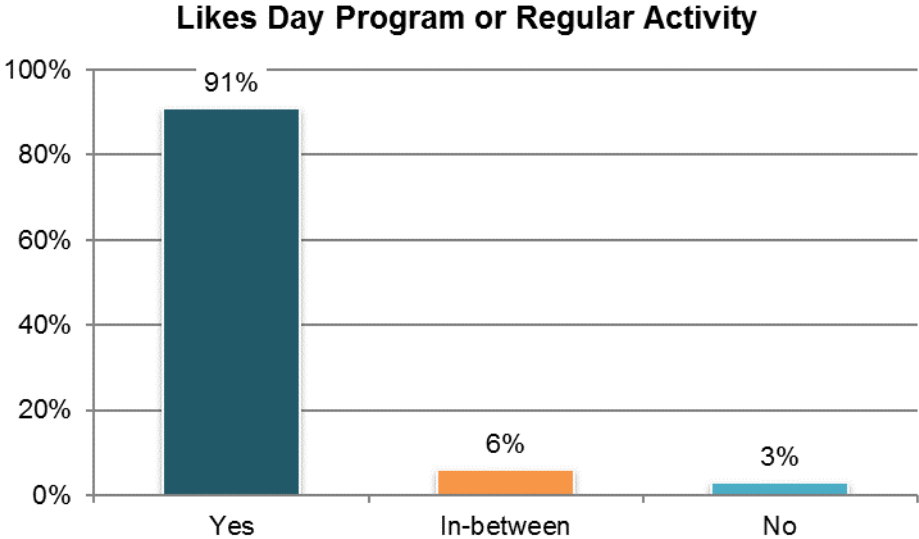
Table 63. Would you like to work somewhere else? ±



±The following regional center is not shown in the table due to having too few respondents: SG/PRC.

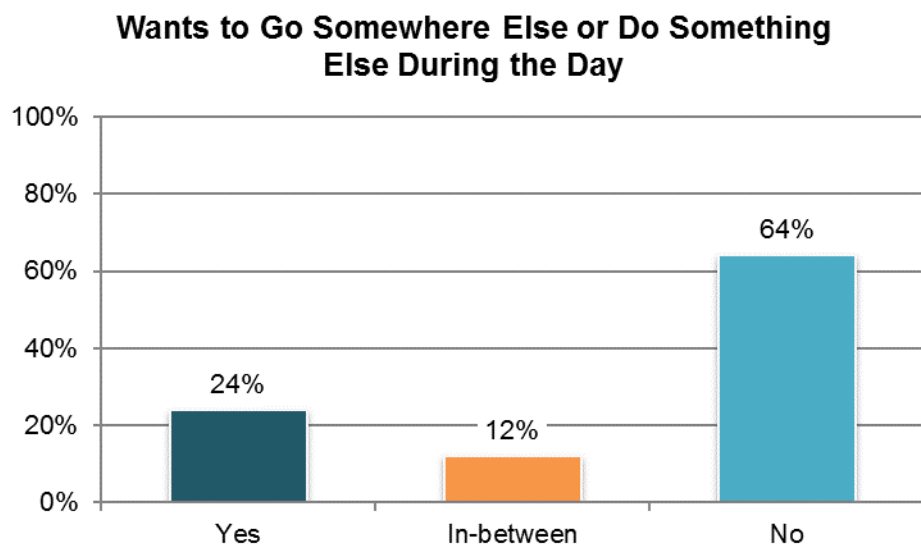
	Yes	In-between	No	N
ACRC	36%	6%	58%	64
CVRC	36%	21%	42%	30
ELARC	32%	5%	63%	34
FDLRC	41%	18%	41%	36
FNRC	17%	24%	59%	29
GGRC	19%	23%	58%	48
HRC	18%	24%	59%	30
IRC	52%	4%	43%	47
KRC	53%	7%	40%	55
NBRC	29%	16%	56%	44
NLACRC	33%	10%	58%	34
RCEB	37%	18%	45%	36
RCOC	23%	8%	68%	69
RCRC	38%	18%	43%	92
SARC	33%	10%	57%	52
SCLARC	26%	16%	58%	29
SDRC	21%	15%	64%	49
TCRC	19%	19%	63%	58
VMRC	41%	12%	46%	42
WRC	26%	24%	50%	35
CA Average	31%	13%	56%	931
NCI Average	30%	9%	61%	2,976

Table 64. If you attend a day program or activity, do you like your day activity?



	Yes	In-between	No	N
ACRC	94%	5%	1%	175
CVRC	95%	3%	2%	182
ELARC	94%	1%	5%	94
FDLRC	91%	6%	3%	132
FNRC	89%	6%	5%	132
GGRC	93%	6%	1%	172
HRC	87%	10%	4%	107
IRC	89%	7%	4%	153
KRC	89%	7%	4%	145
NBRC	92%	4%	4%	188
NLACRC	90%	9%	1%	117
RCEB	90%	6%	4%	180
RCOC	91%	7%	2%	155
RCRC	87%	9%	4%	202
SARC	94%	5%	1%	160
SCLARC	90%	3%	7%	113
SDRC	93%	6%	1%	121
SG/PRC	93%	7%	0%	83
TCRC	95%	4%	1%	127
VMRC	86%	10%	3%	189
WRC	89%	9%	2%	152
CA Average	91%	6%	3%	3,079
NCI Average	90%	6%	4%	10,902

Table 65. Would you like to go somewhere else or do something else during the day?



	Yes	In-between	No	N
ACRC	24%	5%	71%	171
CVRC	15%	17%	67%	178
ELARC	31%	3%	66%	92
FDLRC	33%	12%	55%	124
FNRC	34%	7%	59%	126
GGRC	24%	11%	65%	164
HRC	21%	10%	69%	102
IRC	24%	15%	61%	152
KRC	27%	18%	55%	143
NBRC	47%	8%	45%	178
NLACRC	22%	14%	64%	116
RCEB	20%	14%	66%	177
RCOC	15%	13%	72%	151
RCRC	26%	12%	63%	187
SARC	29%	10%	61%	157
SCLARC	21%	14%	65%	105
SDRC	28%	11%	61%	113
SG/PRC	19%	12%	69%	78
TCRC	19%	6%	75%	126
VMRC	26%	15%	59%	183
WRC	27%	21%	52%	139
CA Average	24%	12%	64%	2,962
NCI Average	32%	9%	60%	10,503

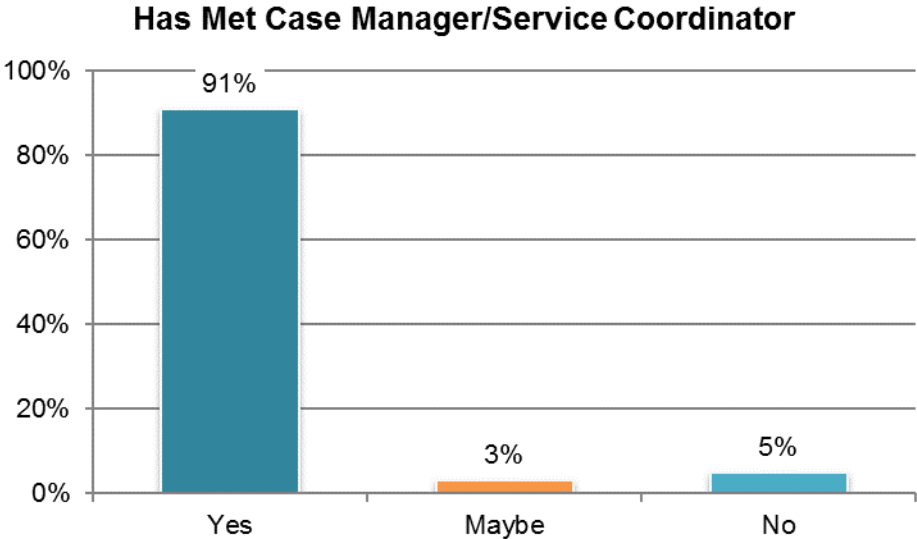
Service Coordination

Service coordinators are accessible, responsive, and support the person's participation in service planning.

There are seven Service Coordination indicators:

1. The proportion of people who have met their service coordinators.
2. The proportion of people reporting that their service coordinators ask them what they want.
3. The proportion of people reporting that service coordinators help them get what they need.
4. The proportion of people who report that their service coordinator calls them back right away.
5. The proportion of people whose support workers come when they are supposed to.
6. The proportion of people who get the help they need to work out problems with their support workers.
7. The proportion of people who report that they helped make their Individual Program Plan (IPP).

Table 66. Have you met your case manager/service coordinator?



	Yes	Maybe	No	N
ACRC	95%	1%	4%	291
CVRC	92%	4%	4%	249
ELARC	96%	1%	3%	168
FDLRC	91%	0%	9%	208
FNRC	99%	0%	1%	233
GGRC	93%	4%	3%	216
HRC	85%	9%	6%	173
IRC	87%	5%	8%	234
KRC	91%	4%	4%	234
NBRC	93%	3%	4%	262
NLACRC	93%	1%	6%	173
RCEB	91%	4%	5%	227
RCOC	98%	1%	1%	242
RCRC	90%	3%	7%	308
SARC	88%	3%	9%	235
SCLARC	90%	5%	5%	193
SDRC	89%	3%	7%	204
SG/PRC	87%	7%	6%	149
TCRC	93%	3%	4%	220
VMRC	88%	3%	9%	263
WRC	89%	5%	7%	217
CA Average	91%	3%	5%	4,699
NCI Average	95%	2%	3%	15,938

Table 67. Does your case manager/service coordinator ask you what you want?

	Yes	Sometimes	No	N
ACRC	91%	6%	4%	281
CVRC	88%	7%	4%	217
ELARC	90%	5%	5%	163
FDLRC	91%	5%	4%	191
FNRC	93%	2%	4%	226
GGRC	92%	3%	5%	191
HRC	72%	15%	13%	154
IRC	80%	14%	6%	219
KRC	75%	17%	8%	220
NBRC	86%	5%	9%	233
NLACRC	86%	10%	4%	163
RCEB	86%	10%	4%	200
RCOC	88%	10%	2%	228
RCRC	83%	10%	7%	286
SARC	85%	9%	6%	216
SCLARC	84%	9%	7%	179
SDRC	81%	10%	9%	189
SG/PRC	82%	12%	6%	135
TCRC	83%	12%	5%	196
VMRC	82%	10%	8%	237
WRC	75%	9%	16%	184
CA Average	85%	9%	6%	4,308
NCI Average	87%	8%	5%	14,898

Case Manager/Service Coordinator Asks Person What S/He Wants

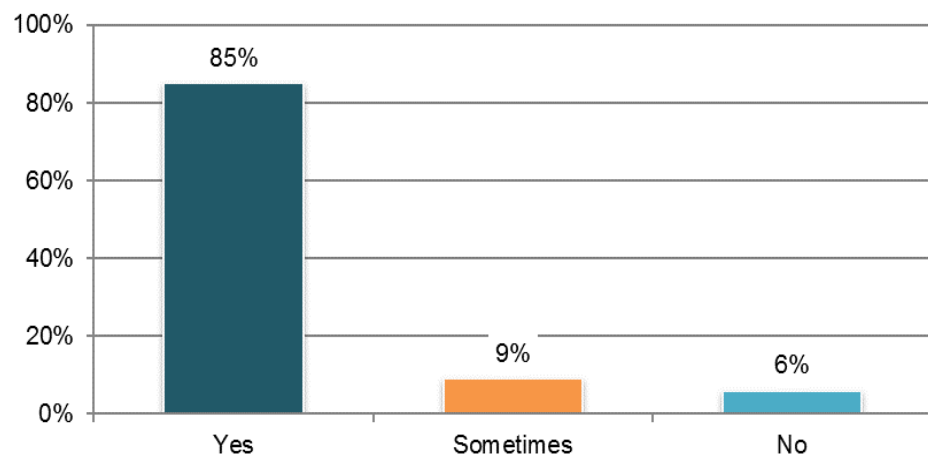
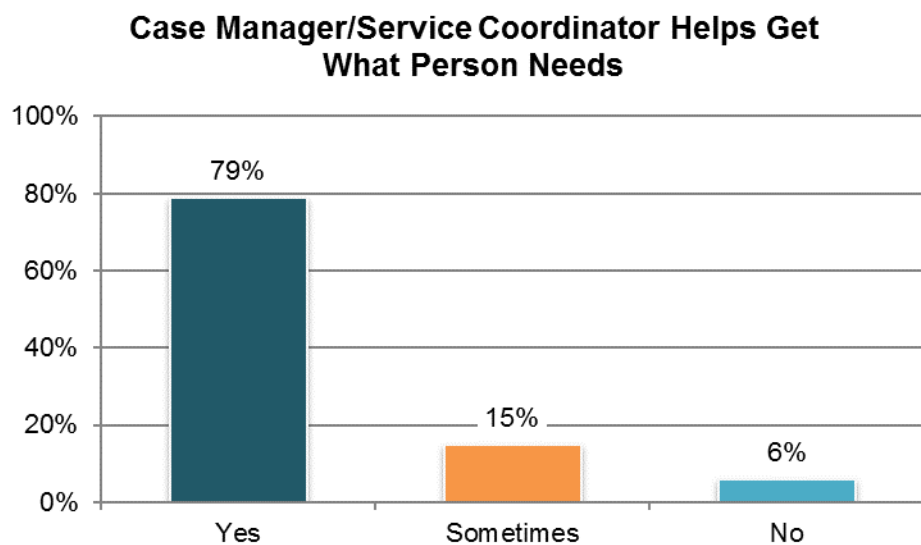
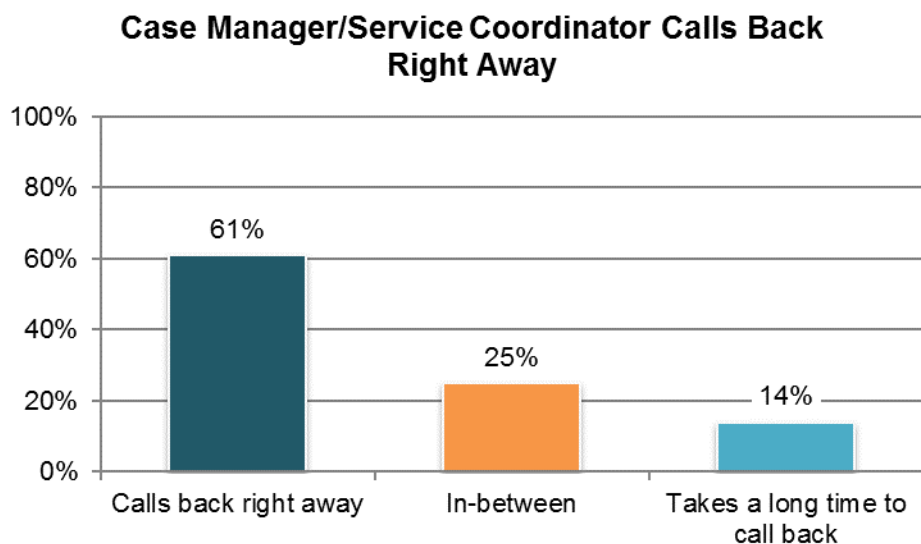


Table 68. If you ask for something, does your case manager/service coordinator help you get what you need?



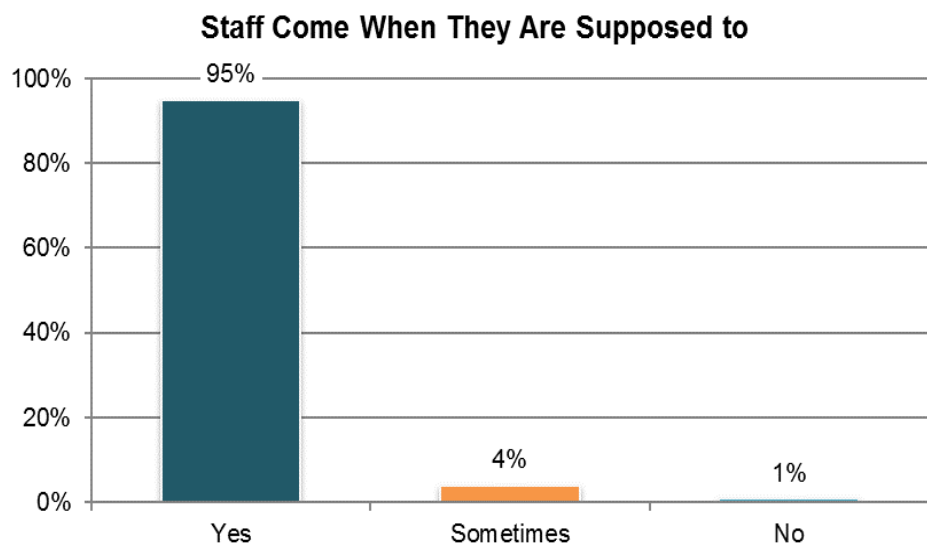
	Yes	Sometimes	No	N
ACRC	82%	15%	3%	265
CVRC	79%	16%	5%	207
ELARC	90%	6%	3%	160
FDLRC	83%	12%	5%	184
FNRC	91%	7%	2%	226
GGRC	93%	6%	2%	163
HRC	62%	23%	15%	141
IRC	74%	18%	8%	208
KRC	69%	26%	6%	222
NBRC	81%	12%	7%	227
NLACRC	86%	10%	4%	162
RCEB	81%	15%	4%	189
RCOC	91%	7%	2%	204
RCRC	75%	17%	8%	273
SARC	81%	14%	5%	194
SCLARC	68%	24%	8%	171
SDRC	73%	16%	11%	183
SG/PRC	69%	28%	3%	135
TCRC	73%	23%	4%	196
VMRC	78%	16%	6%	213
WRC	75%	19%	6%	159
CA Average	79%	15%	6%	4,082
NCI Average	88%	9%	3%	14,285

Table 69. If you call and leave a message, does your case manager/service coordinator take a long time to call you back, or does s/he call back right away?



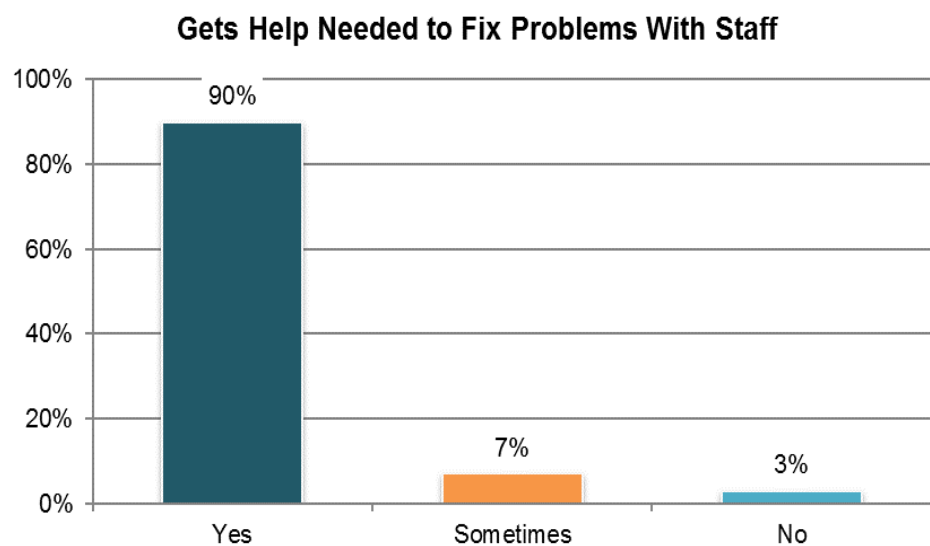
	Calls back right away	In-between	Takes a long time to call back	N
ACRC	66%	24%	10%	246
CVRC	60%	29%	11%	171
ELARC	81%	9%	10%	147
FDLRC	70%	20%	11%	161
FNRC	63%	27%	10%	210
GGRC	81%	8%	11%	150
HRC	44%	34%	22%	113
IRC	55%	28%	17%	153
KRC	49%	22%	29%	213
NBRC	66%	23%	11%	198
NLACRC	67%	22%	11%	119
RCEB	62%	20%	18%	143
RCOC	77%	18%	4%	178
RCRC	46%	30%	24%	241
SARC	59%	30%	11%	168
SCLARC	50%	27%	23%	139
SDRC	57%	27%	15%	133
SG/PRC	60%	29%	11%	112
TCRC	42%	32%	26%	158
VMRC	51%	33%	16%	178
WRC	57%	25%	17%	118
CA Average	61%	25%	14%	3,449
NCI Average	74%	18%	9%	10,973

Table 70. Do your staff come when they are supposed to?



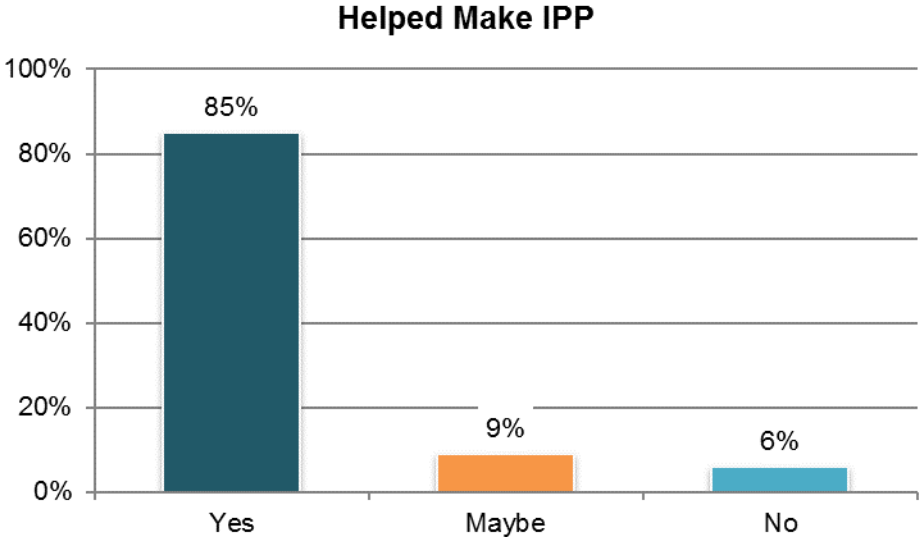
	Yes	Sometimes	No	N
ACRC	97%	2%	1%	240
CVRC	89%	10%	1%	186
ELARC	98%	0%	2%	120
FDLRC	94%	4%	2%	154
FNRC	97%	2%	1%	180
GGRC	95%	4%	1%	202
HRC	86%	12%	3%	107
IRC	94%	6%	0%	192
KRC	94%	6%	1%	181
NBRC	96%	3%	1%	209
NLACRC	98%	1%	1%	138
RCEB	96%	4%	0%	197
RCOC	95%	2%	3%	208
RCRC	90%	7%	2%	242
SARC	96%	3%	1%	185
SCLARC	97%	3%	0%	120
SDRC	95%	5%	1%	140
SG/PRC	99%	1%	0%	113
TCRC	97%	2%	1%	168
VMRC	91%	6%	3%	196
WRC	92%	8%	0%	169
CA Average	95%	4%	1%	3,647
NCI Average	94%	4%	2%	13,796

Table 71. If you have problems with your staff, do you get the help you want to fix these problems?



	Yes	Sometimes	No	N
ACRC	96%	3%	1%	166
CVRC	92%	6%	2%	179
ELARC	97%	2%	2%	120
FDLRC	94%	4%	3%	133
FNRC	99%	1%	0%	163
GGRC	94%	2%	4%	161
HRC	78%	15%	7%	91
IRC	90%	6%	3%	183
KRC	87%	8%	5%	177
NBRC	91%	6%	3%	196
NLACRC	91%	6%	4%	126
RCEB	89%	8%	2%	169
RCOC	93%	5%	2%	156
RCRC	85%	11%	4%	228
SARC	92%	5%	3%	179
SCLARC	88%	11%	1%	108
SDRC	87%	10%	4%	128
SG/PRC	94%	4%	2%	106
TCRC	93%	6%	2%	161
VMRC	88%	9%	3%	176
WRC	81%	12%	6%	139
CA Average	90%	7%	3%	3,245
NCI Average	91%	6%	3%	12,135

Table 72. Did you help make your IPP?



	Yes	Maybe	No	N
ACRC	93%	4%	2%	269
CVRC	87%	12%	0%	208
ELARC	95%	1%	5%	149
FDLRC	88%	7%	5%	160
FNRC	88%	6%	5%	203
GGRC	93%	5%	1%	184
HRC	67%	25%	7%	115
IRC	88%	8%	4%	214
KRC	76%	15%	9%	225
NBRC	82%	14%	3%	213
NLACRC	82%	16%	2%	157
RCEB	85%	12%	3%	200
RCOC	78%	20%	3%	218
RCRC	81%	13%	6%	252
SARC	76%	20%	3%	204
SCLARC	82%	18%	0%	163
SDRC	81%	14%	5%	183
SG/PRC	82%	11%	6%	123
TCRC	84%	12%	4%	187
VMRC	81%	12%	7%	223
WRC	68%	25%	7%	173
CA Average	85%	9%	6%	4,023
NCI Average	87%	9%	4%	13,896

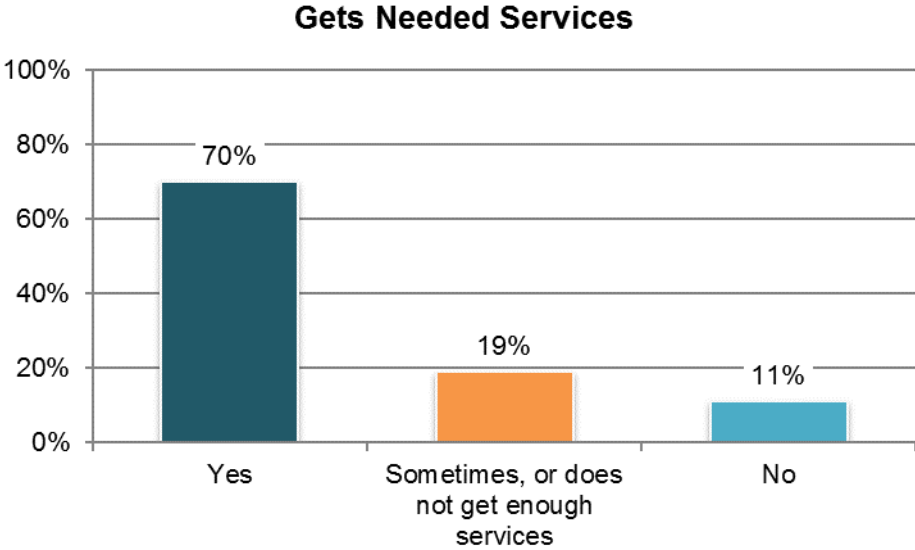
Access

Publicly funded services are readily available to individuals who need and qualify for them.

There are three Access indicators:

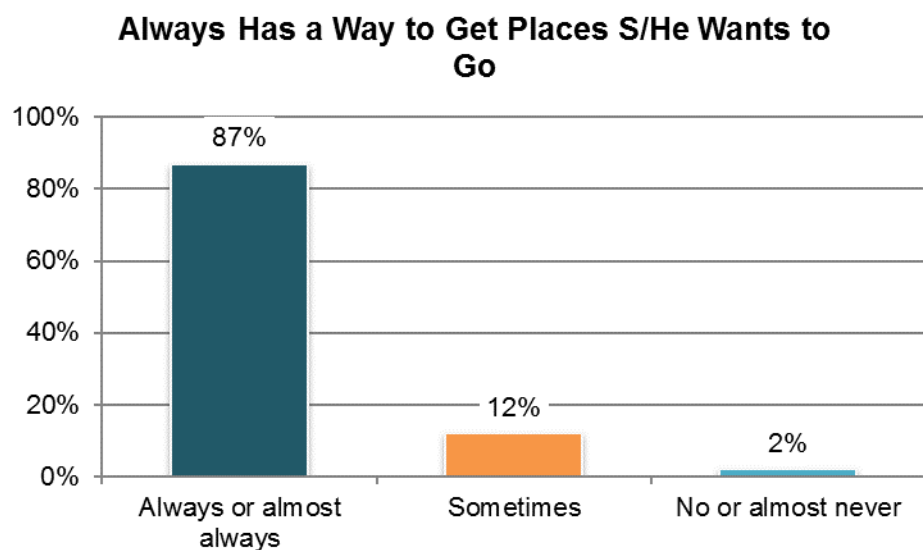
1. The rate at which people report that they get the services they need.
2. The proportion of people who report having adequate transportation when they want to go somewhere.
3. The proportion of people who feel their support staff have been appropriately trained to meet their needs.

Table 73. Do you get the services you need?



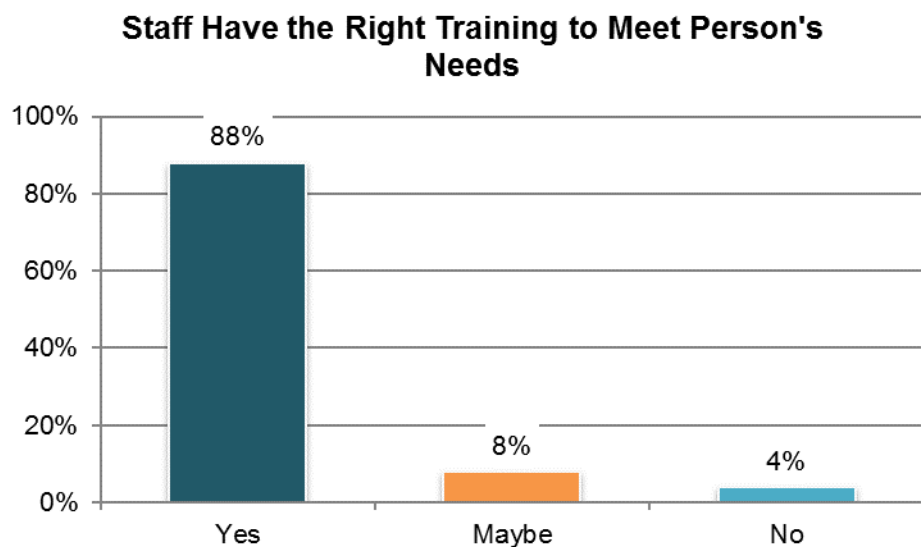
	Yes	Sometimes, or does not get enough services	No	N
ACRC	53%	40%	7%	420
CVRC	82%	10%	8%	418
ELARC	80%	4%	16%	331
FDLRC	72%	13%	15%	426
FNRC	86%	10%	5%	305
GGRC	81%	15%	5%	421
HRC	69%	19%	12%	371
IRC	57%	25%	18%	465
KRC	59%	23%	18%	417
NBRC	61%	34%	5%	407
NLACRC	66%	20%	14%	315
RCEB	74%	18%	8%	422
RCOC	83%	14%	3%	421
RCRC	61%	27%	13%	393
SARC	74%	18%	8%	422
SCLARC	63%	23%	14%	391
SDRC	67%	17%	16%	429
SG/PRC	77%	19%	4%	327
TCRC	79%	15%	6%	358
VMRC	66%	11%	22%	404
WRC	67%	26%	6%	412
CA Average	70%	19%	11%	8,275
NCI Average	82%	12%	6%	24,891

Table 74. When you want to go somewhere, do you always have a way to get there?



	Always or almost always	Sometimes	No or almost never	N
ACRC	93%	6%	1%	295
CVRC	87%	11%	2%	243
ELARC	93%	7%	0%	169
FDLRC	92%	5%	4%	212
FNRC	94%	5%	1%	234
GGRC	92%	7%	1%	215
HRC	85%	11%	4%	173
IRC	79%	21%	0%	233
KRC	84%	15%	1%	235
NBRC	88%	11%	2%	264
NLACRC	88%	12%	1%	176
RCEB	90%	10%	0%	236
RCOC	93%	6%	1%	245
RCRC	77%	19%	4%	312
SARC	81%	10%	8%	228
SCLARC	81%	18%	0%	197
SDRC	81%	17%	1%	205
SG/PRC	92%	8%	0%	151
TCRC	92%	8%	0%	222
VMRC	74%	23%	3%	265
WRC	80%	19%	0%	215
CA Average	87%	12%	2%	4,725
NCI Average	84%	14%	2%	15,976

Table 75. Do you feel your support staff have the right training to meet your needs?



	Yes	Maybe	No	N
ACRC	88%	8%	4%	268
CVRC	95%	3%	1%	231
ELARC	94%	5%	1%	193
FDLRC	90%	8%	2%	173
FNRC	94%	5%	1%	171
GGRC	94%	4%	2%	232
HRC	88%	8%	4%	145
IRC	81%	14%	4%	251
KRC	86%	9%	5%	225
NBRC	79%	10%	11%	244
NLACRC	94%	4%	2%	177
RCEB	82%	11%	7%	240
RCOC	94%	5%	1%	252
RCRC	86%	8%	6%	289
SARC	91%	7%	3%	245
SCLARC	86%	11%	2%	159
SDRC	82%	8%	9%	239
SG/PRC	92%	5%	3%	121
TCRC	90%	10%	1%	227
VMRC	91%	7%	2%	247
WRC	87%	10%	3%	247
CA Average	88%	8%	4%	4,576
NCI Average	92%	6%	3%	16,577

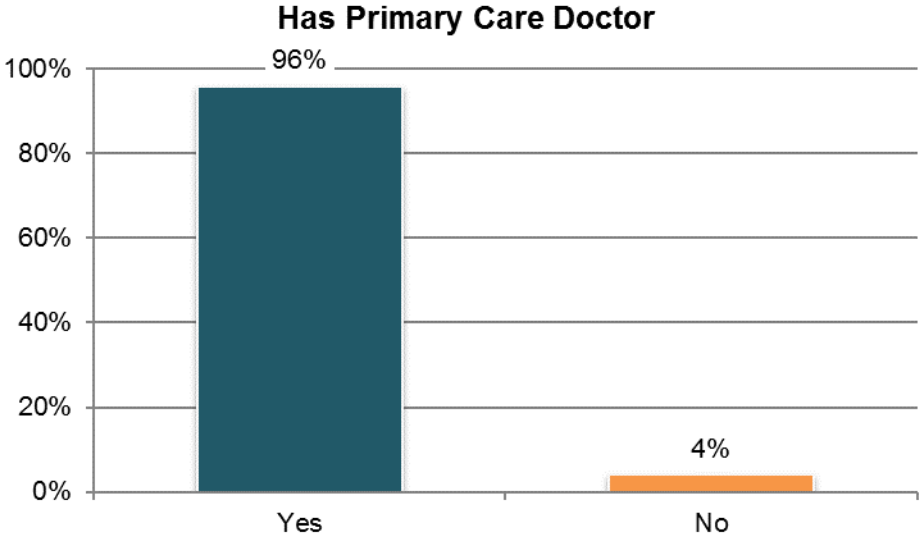
Health

People secure needed health services.

The Health indicators are collected with the Background Information section of the Adult Consumer Survey. The 12 core Health indicators are:

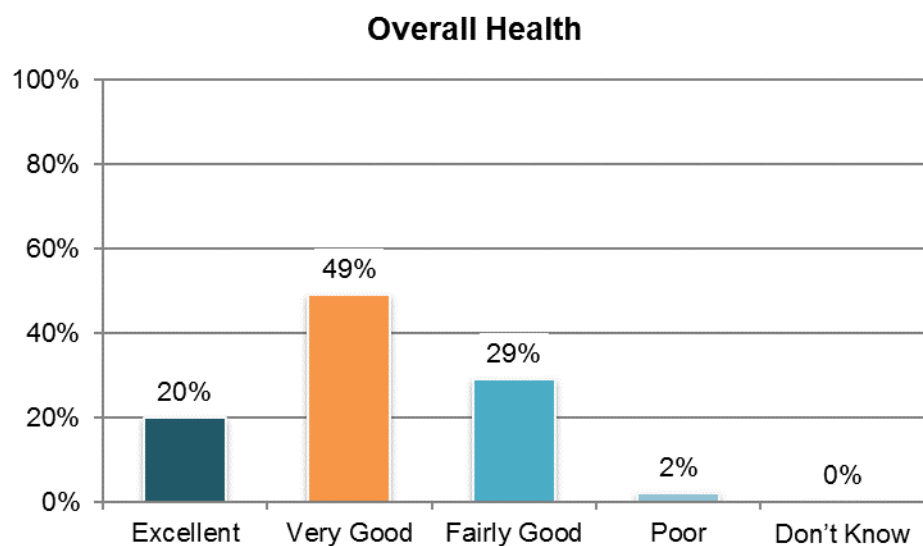
1. The proportion of people who have a primary care doctor.
2. The proportion of people who had a complete annual physical exam in the past year.
3. The proportion of people described as having poor health.
4. The proportion of people who had a routine dental exam in the past year.
5. The proportion of people who had a vision screening in the past year.
6. The proportion of people who had a hearing test in the past 5 years.
7. The proportion of women 18 and over who had a Pap test in the past 3 years.
8. The proportion of women 40 and over who had a mammogram in the past 2 years.
9. The proportion of men 50 and over who had a PSA test in the past year.
10. The proportion of people age 50 and older who had a screening for colorectal cancer in the past year.
11. The proportion of people who had a flu vaccination in the past year.
12. The proportion of people who have ever had a vaccination for pneumonia.

Table 76. Does this person have a primary care doctor?



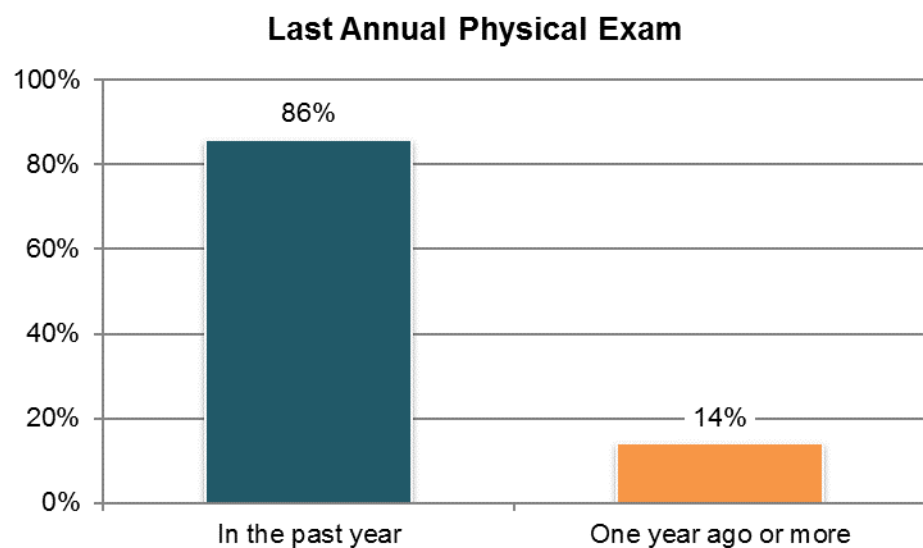
	Yes	No	N
ACRC	98%	2%	420
CVRC	94%	6%	423
ELARC	97%	3%	330
FDLRC	96%	4%	434
FNRC	95%	5%	307
GGRC	100%	0%	422
HRC	98%	2%	377
IRC	96%	4%	467
KRC	95%	5%	418
NBRC	96%	4%	409
NLACRC	96%	4%	325
RCEB	97%	3%	430
RCOC	96%	4%	421
RCRC	95%	5%	393
SARC	97%	3%	423
SCLARC	95%	5%	392
SDRC	95%	5%	433
SG/PRC	99%	1%	323
TCRC	97%	3%	362
VMRC	94%	6%	420
WRC	95%	5%	422
CA Average	96%	4%	8,351
NCI Average	98%	2%	25,359

Table 77. Overall, how would you describe this person’s health?



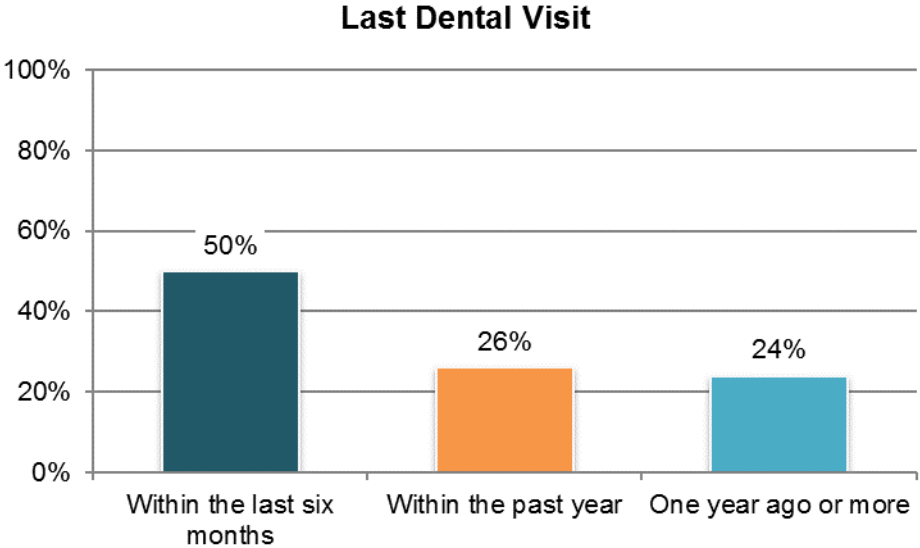
	Excellent	Very Good	Fairly Good	Poor	Don't Know	N
ACRC	26%	43%	27%	3%	0%	423
CVRC	23%	52%	23%	2%	0%	422
ELARC	15%	48%	34%	2%	1%	330
FDLRC	20%	49%	28%	3%	0%	436
FNRC	17%	63%	17%	3%	0%	309
GGRC	24%	43%	30%	2%	0%	423
HRC	21%	43%	34%	1%	1%	378
IRC	19%	47%	32%	3%	0%	467
KRC	21%	50%	25%	5%	0%	419
NBRC	21%	57%	20%	2%	0%	413
NLACRC	21%	51%	26%	2%	1%	328
RCEB	16%	45%	38%	1%	0%	430
RCOC	18%	60%	21%	1%	0%	422
RCRC	12%	40%	41%	6%	0%	403
SARC	21%	43%	34%	2%	0%	424
SCLARC	14%	52%	33%	2%	0%	392
SDRC	28%	45%	24%	2%	0%	435
SG/PRC	12%	53%	31%	1%	2%	328
TCRC	17%	55%	26%	2%	0%	363
VMRC	17%	43%	33%	6%	1%	420
WRC	23%	50%	25%	2%	0%	426
CA Average	20%	49%	29%	2%	0%	8,391
NCI Average	12%	44%	38%	4%	3%	25,393

Table 78. When was his/her last complete annual physical exam?



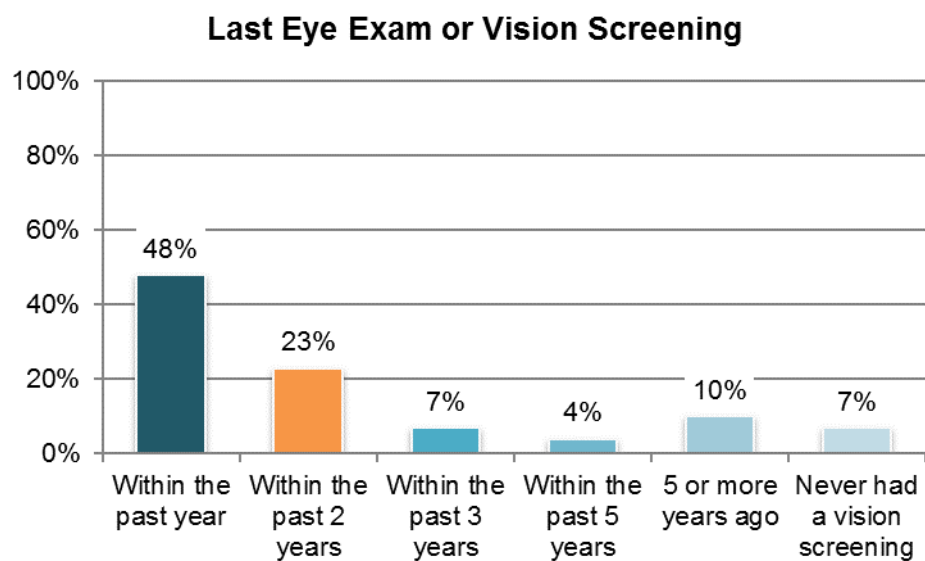
	In the past year	One year ago or more	N
ACRC	84%	16%	416
CVRC	84%	16%	407
ELARC	94%	6%	328
FDLRC	88%	12%	434
FNRC	81%	19%	293
GGRC	86%	14%	418
HRC	87%	13%	364
IRC	90%	10%	464
KRC	88%	12%	412
NBRC	75%	25%	411
NLACRC	90%	10%	321
RCEB	89%	11%	428
RCOC	86%	14%	419
RCRC	80%	20%	383
SARC	89%	11%	417
SCLARC	80%	20%	379
SDRC	87%	13%	427
SG/PRC	84%	16%	323
TCRC	92%	8%	358
VMRC	84%	16%	401
WRC	80%	20%	421
CA Average	86%	14%	8,224
NCI Average	89%	11%	24,142

Table 79. When was his/her last dentist visit?



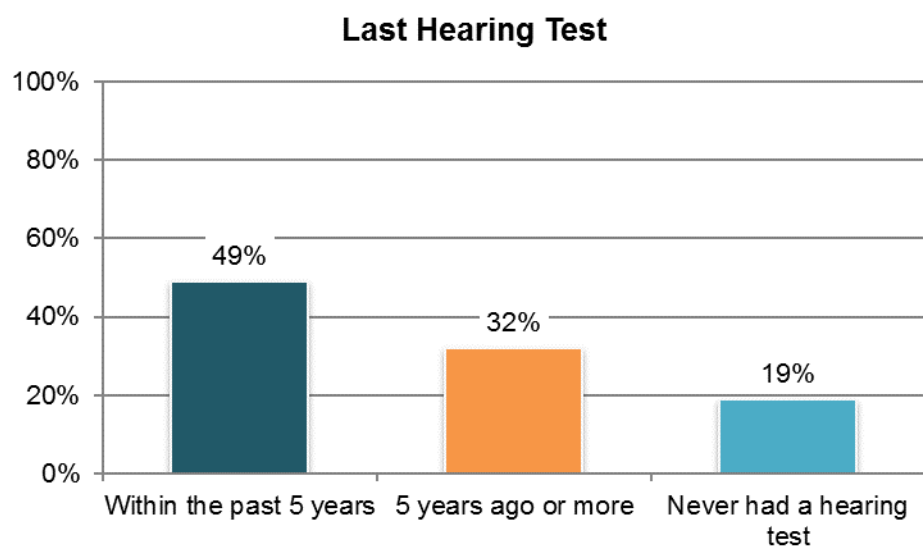
	Within the last six months	Within the past year	One year ago or more	N
ACRC	48%	25%	27%	415
CVRC	52%	22%	26%	406
ELARC	57%	21%	23%	330
FDLRC	65%	19%	16%	431
FNRC	46%	22%	33%	281
GGRC	52%	27%	21%	415
HRC	53%	24%	24%	360
IRC	43%	31%	27%	463
KRC	47%	26%	27%	412
NBRC	45%	31%	23%	390
NLACRC	50%	33%	17%	323
RCEB	47%	29%	25%	413
RCOC	58%	23%	20%	416
RCRC	46%	20%	34%	380
SARC	59%	21%	20%	410
SCLARC	37%	33%	29%	378
SDRC	49%	30%	21%	426
SG/PRC	52%	27%	20%	323
TCRC	66%	19%	15%	350
VMRC	40%	22%	37%	399
WRC	45%	25%	30%	400
CA Average	50%	26%	24%	8,121
NCI Average	47%	34%	19%	22,929

Table 80. When was the last time this person had an eye examination/vision screening?



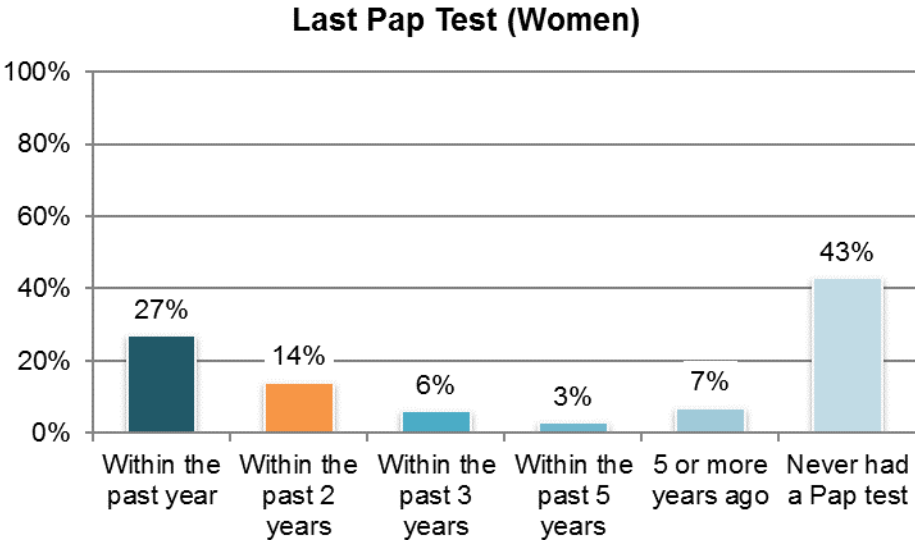
	Within the past year	Within the past 2 years	Within the past 3 years	Within the past 5 years	5 or more years	Never had exam	N
ACRC	45%	27%	8%	4%	13%	4%	403
CVRC	45%	24%	11%	4%	10%	5%	378
ELARC	67%	14%	4%	4%	6%	4%	317
FDLRC	60%	17%	6%	4%	5%	8%	419
FNRC	51%	24%	8%	4%	8%	7%	279
GGRC	48%	21%	5%	6%	10%	10%	412
HRC	53%	21%	8%	4%	9%	6%	347
IRC	53%	21%	5%	1%	14%	6%	441
KRC	47%	26%	8%	5%	10%	5%	402
NBRC	35%	39%	7%	5%	7%	7%	366
NLACRC	49%	22%	11%	5%	7%	6%	311
RCEB	50%	20%	5%	5%	9%	10%	393
RCOC	39%	26%	5%	6%	16%	8%	409
RCRC	36%	27%	13%	8%	13%	3%	349
SARC	46%	22%	10%	6%	10%	7%	384
SCLARC	53%	29%	7%	2%	6%	4%	375
SDRC	50%	19%	10%	4%	11%	6%	399
SG/PRC	40%	29%	9%	6%	8%	8%	308
TCRC	59%	21%	4%	4%	7%	4%	330
VMRC	40%	21%	8%	5%	15%	11%	373
WRC	49%	19%	8%	3%	6%	14%	408
CA Average	48%	23%	7%	4%	10%	7%	7,803
NCI Average	59%	24%	6%	4%	5%	2%	21,312

Table 81. When was the last time this person had a hearing test?



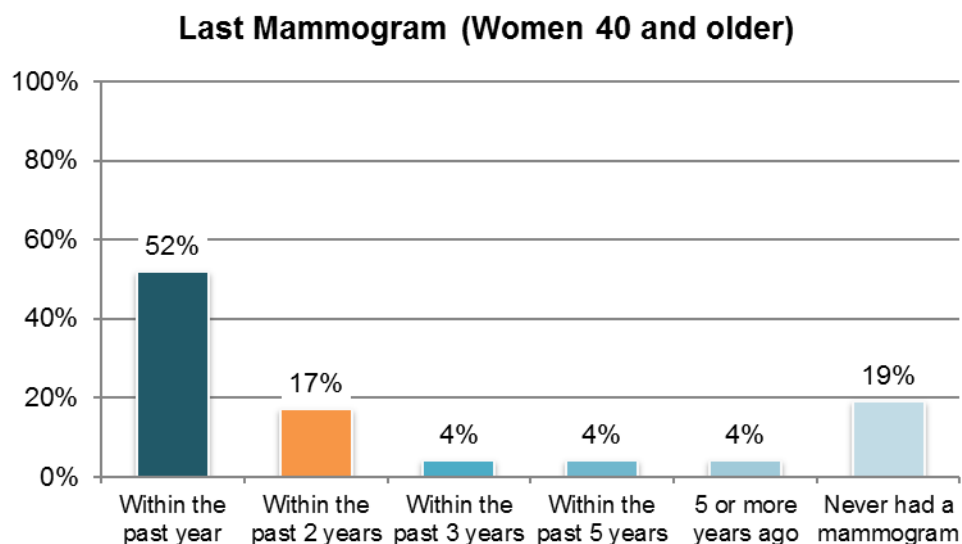
	Within the past 5 years	5 years ago or more	Never had a hearing test	N
ACRC	36%	49%	15%	373
CVRC	39%	42%	19%	308
ELARC	69%	16%	15%	290
FDLRC	60%	20%	20%	388
FNRC	47%	32%	22%	256
GGRC	51%	24%	25%	389
HRC	54%	27%	19%	310
IRC	53%	30%	17%	414
KRC	40%	33%	27%	378
NBRC	41%	37%	22%	321
NLACRC	59%	28%	13%	297
RCEB	44%	31%	25%	355
RCOC	45%	34%	21%	381
RCRC	39%	42%	18%	277
SARC	51%	34%	15%	355
SCLARC	70%	22%	8%	354
SDRC	48%	36%	16%	349
SG/PRC	48%	37%	15%	265
TCRC	41%	36%	23%	294
VMRC	30%	30%	40%	330
WRC	61%	19%	20%	376
CA Average	49%	32%	19%	7,060
NCI Average	60%	26%	15%	17,693

Table 82. If female, when was her last Pap test screening?



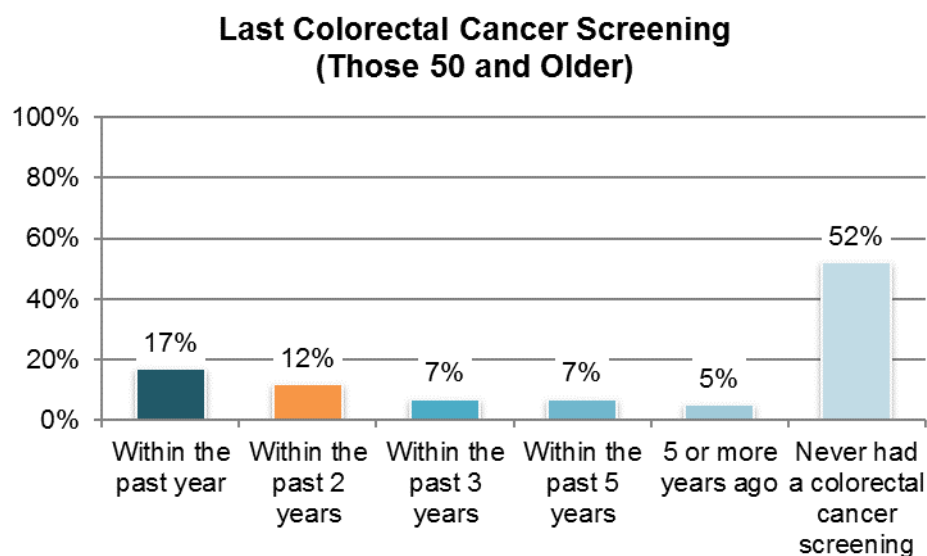
	Within the past year	Within the past 2 years	Within the past 3 years	Within the past 5 years	5 or more years	Never had exam	N
ACRC	35%	14%	6%	7%	6%	32%	165
CVRC	26%	15%	5%	1%	6%	46%	131
ELARC	27%	6%	1%	1%	5%	60%	116
FDLRC	27%	14%	9%	1%	4%	46%	125
FNRC	39%	17%	3%	3%	8%	31%	110
GGRC	30%	16%	4%	2%	5%	43%	161
HRC	32%	14%	6%	5%	6%	37%	125
IRC	19%	13%	8%	3%	9%	48%	184
KRC	41%	9%	4%	4%	7%	35%	155
NBRC	27%	19%	6%	3%	6%	39%	173
NLACRC	24%	18%	9%	3%	3%	43%	119
RCEB	23%	11%	4%	2%	8%	52%	181
RCOC	25%	24%	3%	1%	5%	42%	151
RCRC	34%	10%	9%	6%	13%	28%	143
SARC	27%	9%	7%	6%	10%	42%	145
SCLARC	21%	15%	3%	1%	3%	57%	147
SDRC	23%	14%	6%	2%	7%	47%	158
SG/PRC	31%	23%	15%	7%	4%	20%	124
TCRC	34%	8%	5%	6%	9%	37%	129
VMRC	15%	6%	6%	5%	8%	60%	143
WRC	31%	18%	4%	1%	7%	38%	151
CA Average	27%	14%	6%	3%	7%	43%	3,036
NCI Average	41%	19%	7%	5%	9%	19%	8,012

Table 83. If female, when was her last mammogram?



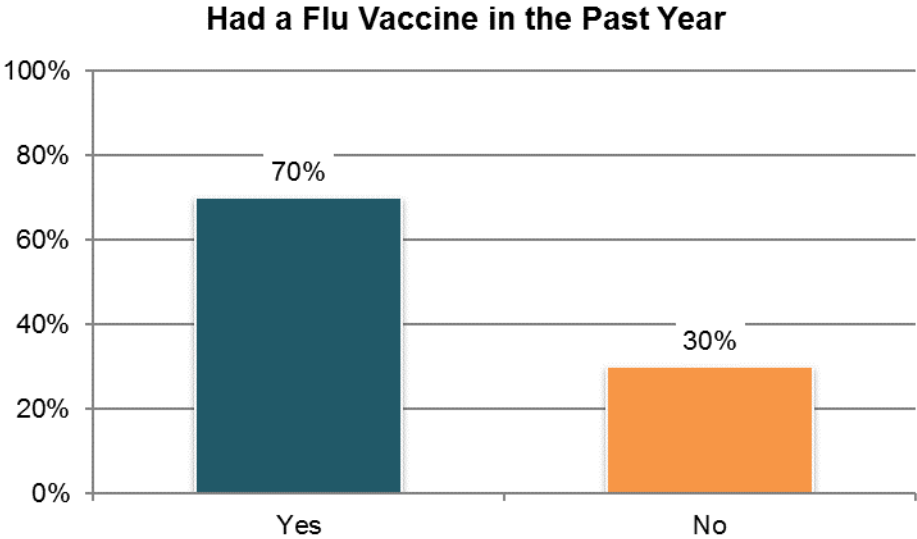
	Within the past year	Within the past 2 years	Within the past 3 years	Within the past 5 years	5 or more years	Never had exam	N
ACRC	60%	10%	3%	1%	5%	21%	78
CVRC	56%	19%	8%	3%	3%	12%	73
ELARC	54%	5%	3%	3%	0%	35%	47
FDLRC	54%	21%	5%	2%	2%	16%	69
FNRC	62%	4%	4%	2%	8%	20%	50
GGRC	47%	17%	4%	2%	2%	27%	101
HRC	53%	14%	3%	4%	0%	26%	73
IRC	55%	8%	7%	5%	7%	18%	84
KRC	67%	8%	3%	0%	2%	20%	61
NBRC	48%	26%	5%	1%	1%	18%	78
NLACRC	44%	35%	2%	2%	4%	13%	61
RCEB	42%	22%	1%	3%	5%	26%	97
RCOC	54%	34%	0%	1%	4%	7%	72
RCRC	33%	13%	16%	7%	3%	28%	61
SARC	59%	10%	5%	1%	4%	21%	70
SCLARC	50%	19%	0%	2%	4%	25%	52
SDRC	47%	15%	5%	6%	2%	26%	64
SG/PRC	45%	12%	16%	12%	4%	12%	76
TCRC	55%	17%	3%	4%	9%	12%	68
VMRC	50%	13%	5%	6%	5%	21%	62
WRC	60%	19%	4%	1%	3%	13%	78
CA Average	52%	17%	4%	4%	4%	19%	1,475
NCI Average	60%	17%	5%	4%	4%	10%	4,329

Table 84. When was this person’s last colorectal cancer screening (individuals 50 and over)?



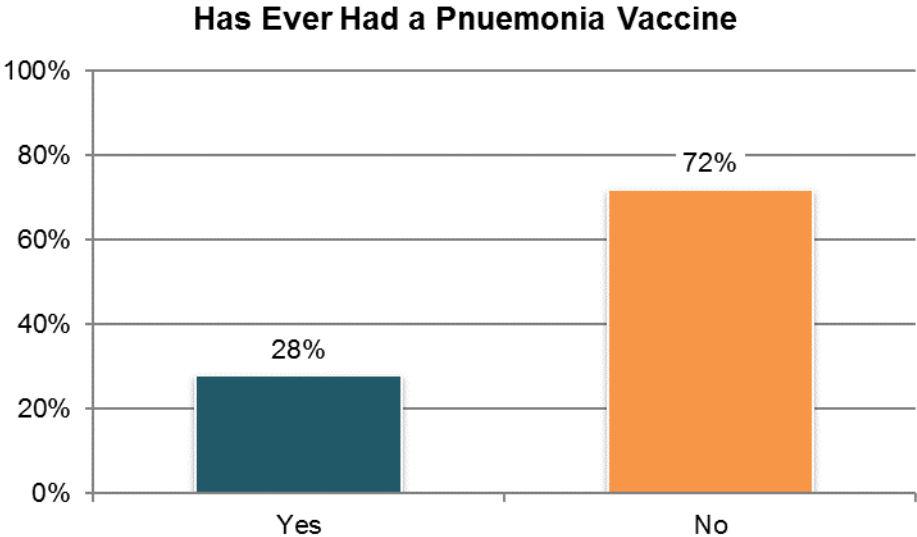
	Within the past year	Within the past 2 years	Within the past 3 years	Within the past 5 years	5 or more years	Never had exam	N
ACRC	12%	13%	13%	7%	4%	48%	88
CVRC	21%	13%	8%	9%	3%	40%	81
ELARC	21%	8%	3%	5%	5%	50%	49
FDLRC	15%	8%	5%	6%	6%	53%	99
FNRC	9%	9%	5%	7%	11%	57%	74
GGRC	15%	10%	3%	6%	6%	61%	133
HRC	9%	12%	4%	3%	4%	64%	86
IRC	15%	12%	6%	1%	2%	64%	92
KRC	15%	18%	4%	3%	7%	51%	76
NBRC	10%	17%	5%	3%	0%	62%	101
NLACRC	16%	19%	6%	10%	9%	39%	87
RCEB	20%	7%	3%	5%	6%	59%	111
RCOC	21%	18%	5%	11%	5%	40%	93
RCRC	19%	13%	8%	11%	6%	43%	95
SARC	18%	11%	9%	9%	7%	41%	83
SCLARC	24%	20%	2%	6%	2%	42%	59
SDRC	17%	5%	14%	7%	5%	51%	64
SG/PRC	19%	11%	14%	25%	8%	22%	79
TCRC	19%	6%	1%	6%	3%	64%	75
VMRC	20%	5%	7%	7%	4%	56%	75
WRC	11%	14%	8%	5%	5%	57%	76
CA Average	17%	12%	7%	7%	5%	52%	1,737
NCI Average	21%	16%	8%	12%	10%	33%	4,855

Table 85. During the past 12 months, has this person had a flu vaccination?



	Yes	No	N
ACRC	68%	32%	409
CVRC	68%	32%	409
ELARC	65%	35%	318
FDLRC	65%	35%	434
FNRC	59%	41%	297
GGRC	82%	18%	414
HRC	66%	34%	365
IRC	66%	34%	456
KRC	64%	36%	407
NBRC	79%	21%	403
NLACRC	73%	27%	324
RCEB	81%	19%	423
RCOC	72%	28%	417
RCRC	63%	37%	387
SARC	78%	22%	415
SCLARC	56%	44%	381
SDRC	72%	28%	416
SG/PRC	71%	29%	310
TCRC	74%	26%	353
VMRC	69%	31%	403
WRC	52%	48%	413
CA Average	70%	30%	8,154
NCI Average	80%	20%	20,880

Table 86. Has this person ever been vaccinated for pneumonia?



	Yes	No	N
ACRC	30%	70%	381
CVRC	20%	80%	360
ELARC	32%	68%	276
FDLRC	21%	79%	383
FNRC	33%	67%	257
GGRC	41%	59%	380
HRC	19%	81%	331
IRC	30%	70%	416
KRC	25%	75%	382
NBRC	33%	67%	374
NLACRC	23%	77%	299
RCEB	26%	74%	374
RCOC	16%	84%	408
RCRC	28%	72%	342
SARC	39%	61%	388
SCLARC	15%	85%	375
SDRC	40%	60%	361
SG/PRC	38%	62%	282
TCRC	20%	80%	333
VMRC	27%	73%	371
WRC	23%	77%	383
CA Average	28%	72%	7,456
NCI Average	41%	59%	17,439

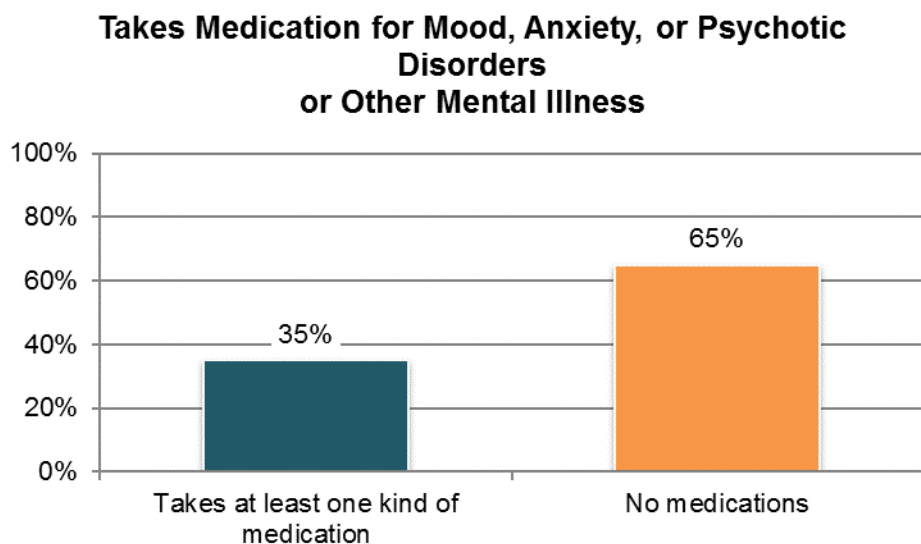
Medications

Medications are managed effectively and appropriately.

There are four Medications indicators collected using the Background Information section of the Adult Consumer Survey:

1. The proportion of people taking medications for mood disorders, anxiety, or psychotic disorders.
2. The proportion of people taking medications for behavior challenges.
3. The number of medications taken for mood disorders, anxiety or psychotic disorders by people who take medications for these conditions.
4. The number of medications taken for behavioral challenges by people who take medication for this.

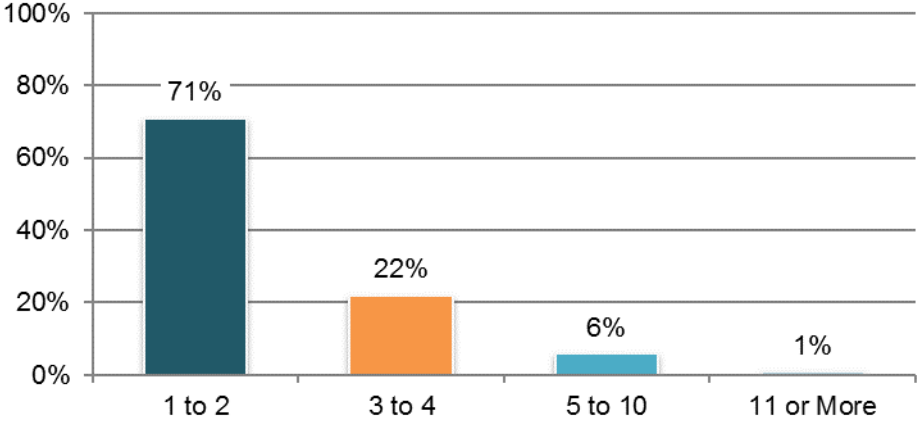
Table 87. Takes medication for mood disorders, anxiety, or psychotic disorders or other mental illness



	Takes at least one kind of medication	No medications	N
ACRC	41%	59%	423
CVRC	34%	66%	425
ELARC	20%	80%	332
FDLRC	34%	66%	431
FNRC	47%	53%	304
GGRC	32%	68%	423
HRC	28%	72%	378
IRC	41%	59%	467
KRC	41%	59%	418
NBRC	35%	65%	412
NLACRC	42%	58%	328
RCEB	37%	63%	429
RCOC	33%	67%	421
RCRC	45%	55%	400
SARC	26%	74%	424
SCLARC	21%	79%	392
SDRC	37%	63%	435
SG/PRC	33%	67%	329
TCRC	38%	62%	363
VMRC	36%	64%	420
WRC	27%	73%	426
CA Average	35%	65%	8,380
NCI Average	49%	51%	24,159

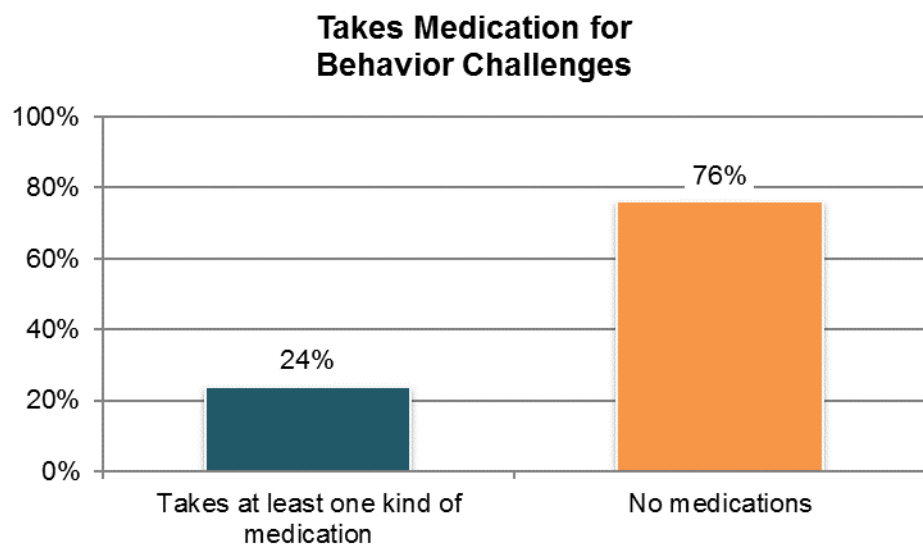
Table 88. If taking medication, number of medications taken for mood disorders, anxiety, or psychotic disorders or other mental illness

Number of Medications to Treat Mood, Anxiety, or Psychotic Disorders or Other Mental Illness (If Taking Medication)



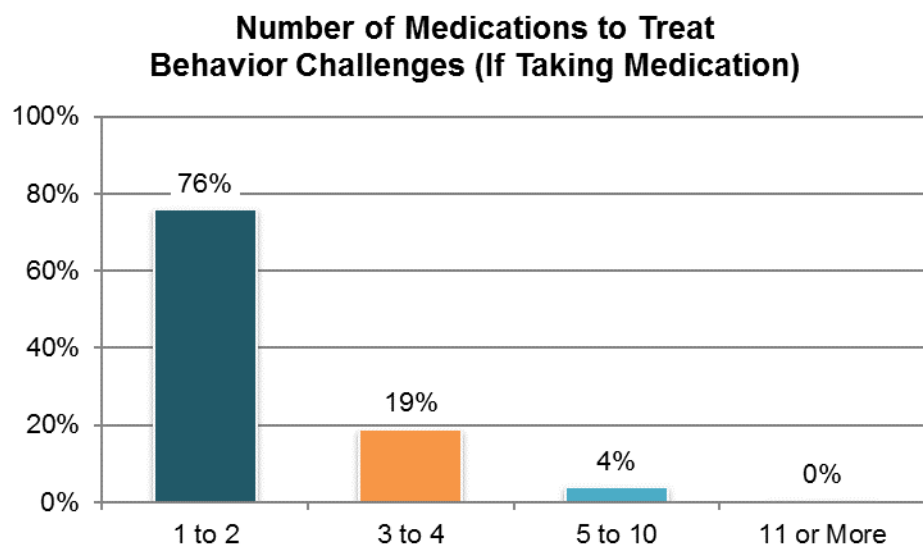
State	1 to 2	3 to 4	5 to 10	11 or More	N
ACRC	79%	19%	2%	0%	171
CVRC	67%	25%	8%	1%	140
ELARC	78%	16%	3%	3%	83
FDLRC	80%	15%	5%	0%	139
FNRC	66%	25%	7%	2%	131
GGRC	74%	18%	8%	1%	138
HRC	61%	28%	10%	1%	107
IRC	70%	21%	8%	1%	208
KRC	68%	16%	14%	3%	169
NBRC	64%	32%	4%	0%	139
NLACRC	67%	26%	6%	0%	133
RCEB	77%	19%	3%	1%	150
RCOC	66%	26%	7%	1%	142
RCRC	76%	21%	2%	0%	178
SARC	65%	25%	10%	0%	106
SCLARC	65%	24%	8%	3%	83
SDRC	82%	14%	5%	0%	159
SG/PRC	70%	27%	3%	0%	94
TCRC	68%	22%	9%	2%	132
VMRC	75%	17%	7%	1%	142
WRC	63%	24%	12%	1%	103
CA Average	71%	22%	6%	1%	2,847
NCI Average	70%	25%	5%	0%	10,042

Table 89. Takes medication for behavior challenges



State	At Least One Kind of Medication	No Medications	N
ACRC	22%	78%	417
CVRC	22%	78%	415
ELARC	21%	79%	327
FDLRC	30%	70%	422
FNRC	26%	74%	298
GGRC	15%	85%	422
HRC	24%	76%	371
IRC	31%	69%	464
KRC	29%	71%	412
NBRC	30%	70%	397
NLACRC	25%	75%	318
RCEB	21%	79%	420
RCOC	25%	75%	421
RCRC	19%	81%	391
SARC	21%	79%	414
SCLARC	21%	79%	386
SDRC	24%	76%	429
SG/PRC	32%	68%	312
TCRC	23%	77%	353
VMRC	20%	80%	412
WRC	23%	77%	414
CA Average	24%	76%	8,215
NCI Average	26%	74%	24,147

Table 90. If taking medication, number of medications taken for behavior challenges



State	1 to 2	3 to 4	5 to 10	11 or More	N
ACRC	83%	14%	3%	0%	90
CVRC	79%	17%	4%	1%	95
ELARC	84%	13%	2%	2%	71
FDLRC	88%	10%	2%	0%	129
FNRC	71%	25%	4%	0%	78
GGRC	74%	24%	2%	0%	66
HRC	82%	13%	5%	0%	89
IRC	77%	20%	3%	1%	173
KRC	75%	14%	9%	2%	128
NBRC	77%	21%	2%	0%	120
NLACRC	69%	22%	9%	0%	94
RCEB	80%	17%	2%	0%	93
RCOC	70%	24%	6%	0%	108
RCRC	86%	11%	3%	0%	72
SARC	71%	25%	5%	0%	83
SCLARC	71%	23%	4%	1%	78
SDRC	86%	11%	3%	0%	124
SG/PRC	76%	20%	4%	0%	105
TCRC	63%	22%	14%	1%	85
VMRC	81%	18%	1%	0%	83
WRC	61%	29%	10%	0%	96
CA Average	76%	19%	4%	0%	2,060
NCI Average	78%	19%	3%	0%	5,669

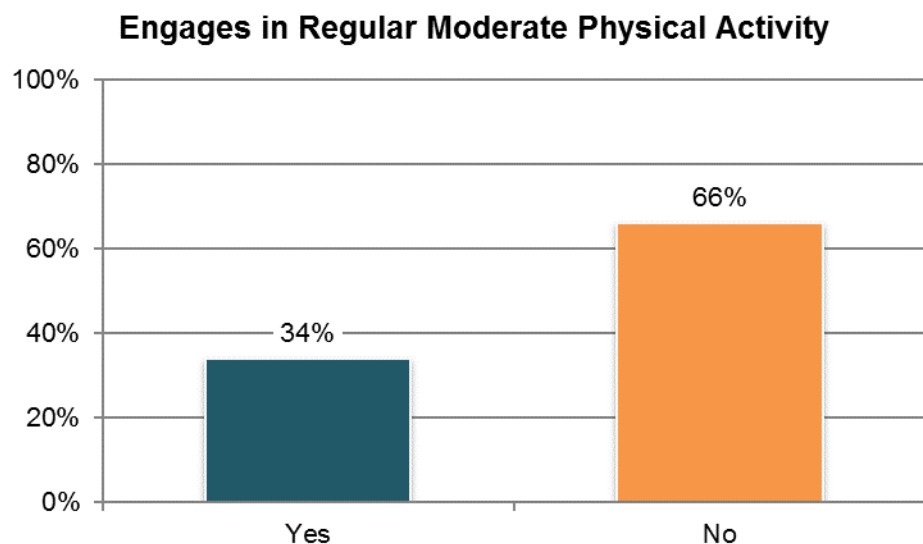
Wellness

People are supported to maintain healthy habits.

There is one Wellness indicator collected with the Background Information section of the Adult Consumer Survey:

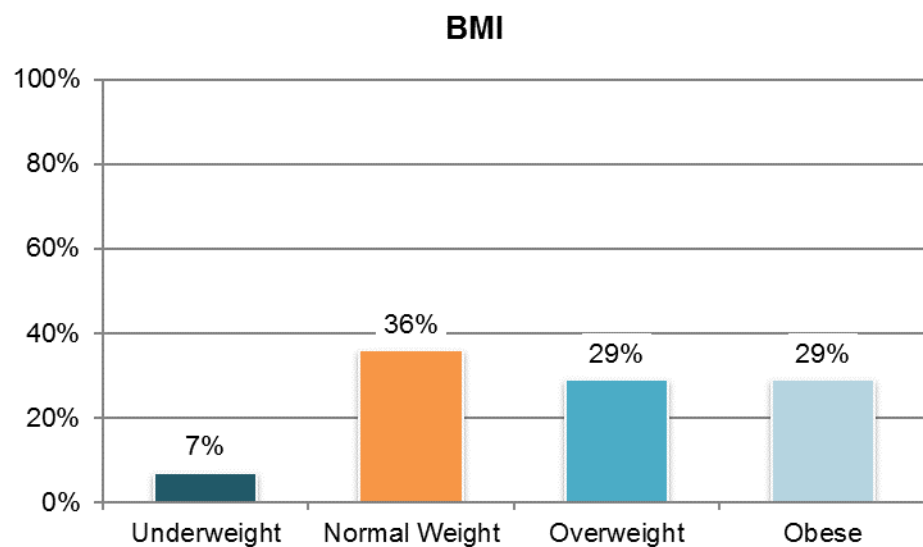
1. The proportion of people who maintain healthy habits in such areas as:
 - a. Exercise
 - b. Weight
 - c. Smoking

Table 91. Does this person routinely engage in any moderate physical activity?



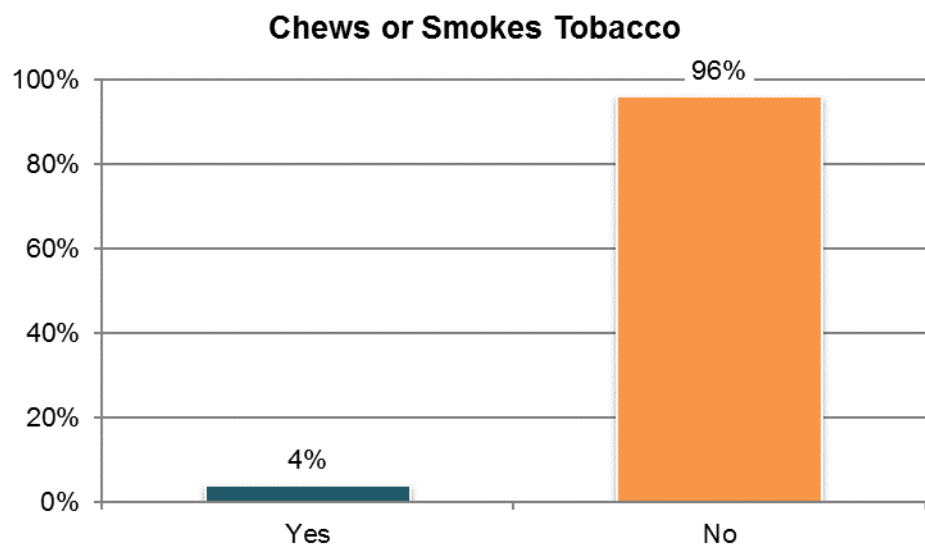
	Yes	No	N
ACRC	38%	62%	422
CVRC	31%	69%	423
ELARC	33%	67%	329
FDLRC	37%	63%	432
FNRC	33%	67%	309
GGRC	39%	61%	422
HRC	46%	54%	374
IRC	24%	76%	463
KRC	30%	70%	418
NBRC	25%	75%	410
NLACRC	39%	61%	327
RCEB	22%	78%	429
RCOC	54%	46%	420
RCRC	39%	61%	400
SARC	37%	63%	422
SCLARC	30%	70%	389
SDRC	25%	75%	430
SG/PRC	21%	79%	326
TCRC	31%	69%	360
VMRC	39%	61%	417
WRC	44%	56%	423
CA Average	34%	66%	8,345
NCI Average	23%	77%	25,293

Table 92. Person's Body Mass Index (BMI) category



	Underweight	Normal Weight	Overweight	Obese	N
ACRC	4%	34%	28%	35%	418
CVRC	10%	30%	25%	35%	357
ELARC	4%	34%	34%	28%	316
FDLRC	8%	37%	32%	23%	432
FNRC	4%	29%	32%	35%	304
GGRC	5%	44%	25%	26%	421
HRC	7%	41%	27%	25%	372
IRC	6%	36%	26%	32%	462
KRC	7%	29%	30%	34%	419
NBRC	6%	34%	34%	26%	409
NLACRC	8%	46%	24%	22%	320
RCEB	7%	36%	29%	28%	420
RCOC	4%	38%	32%	26%	421
RCRC	6%	29%	30%	36%	402
SARC	8%	37%	34%	20%	412
SCLARC	9%	33%	27%	30%	388
SDRC	7%	38%	29%	26%	433
SG/PRC	7%	36%	30%	27%	307
TCRC	7%	30%	32%	31%	344
VMRC	7%	30%	30%	34%	393
WRC	10%	35%	29%	26%	415
CA Average	7%	36%	29%	29%	8,165
NCI Average	6%	32%	28%	34%	23,378

Table 93. Does this person smoke or chew tobacco?



	Yes	No	N
ACRC	6%	94%	420
CVRC	5%	95%	423
ELARC	1%	99%	326
FDLRC	2%	98%	432
FNRC	12%	88%	309
GGRC	3%	97%	422
HRC	4%	96%	376
IRC	5%	95%	466
KRC	5%	95%	418
NBRC	6%	94%	412
NLACRC	3%	97%	324
RCEB	3%	97%	424
RCOC	4%	96%	421
RCRC	12%	88%	401
SARC	2%	98%	420
SCLARC	3%	97%	382
SDRC	2%	98%	432
SG/PRC	3%	97%	321
TCRC	4%	96%	360
VMRC	7%	93%	416
WRC	4%	96%	421
CA Average	4%	96%	8,326
NCI Average	7%	93%	24,846

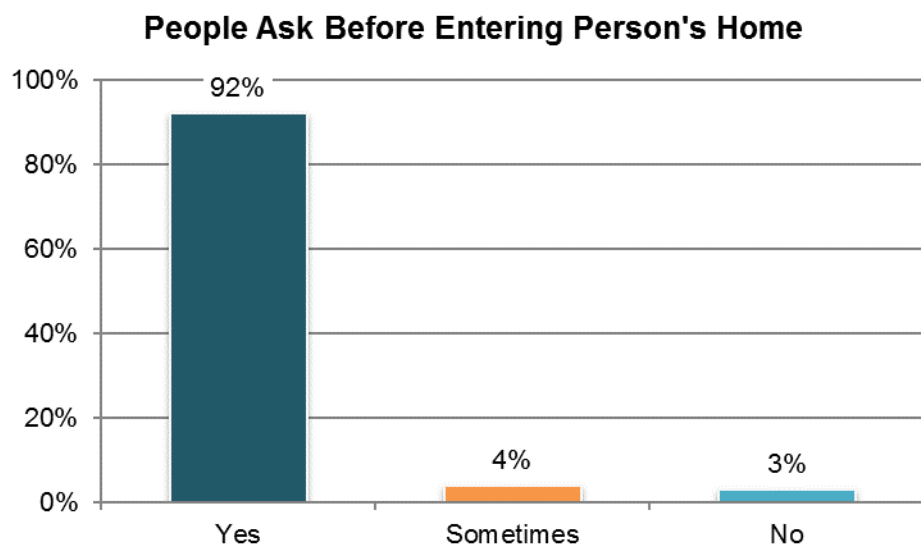
Respect and Rights

People receive the same respect and protections as others in the community.

There are four Respect and Rights indicators:

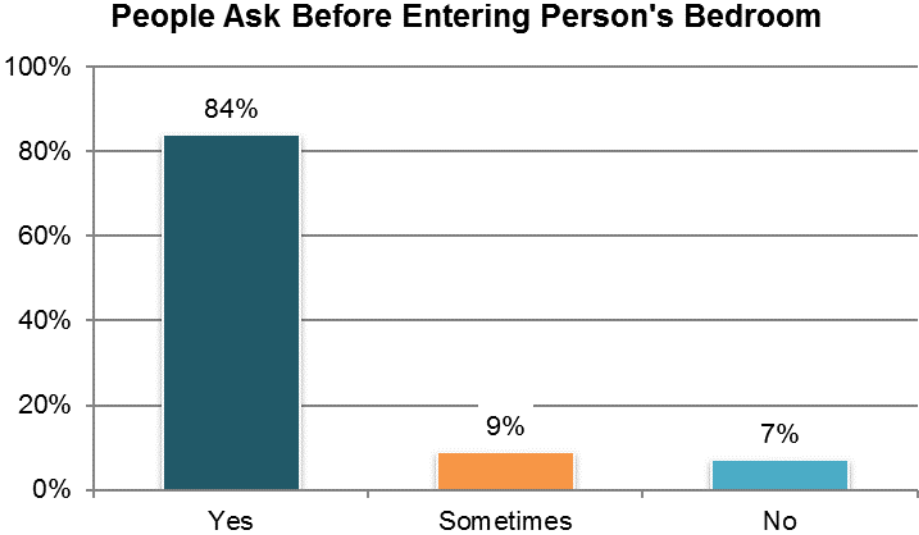
1. The proportion of people whose basic rights are not respected by others, including:
 - a. People enter the home without permission;
 - b. People enter bedroom without permission;
 - c. Restrictions on being alone with others;
 - d. Mail gets opened without permission; or
 - e. Restrictions on using the phone or Internet.
2. The proportion of people who report satisfaction with the amount of privacy they have.
3. The proportion of people indicating that most support staff treat them with respect.
4. The proportion of people who have participated in a self-advocacy group meeting, conference, or event.

Table 94. Do people let you know before they come into your home?



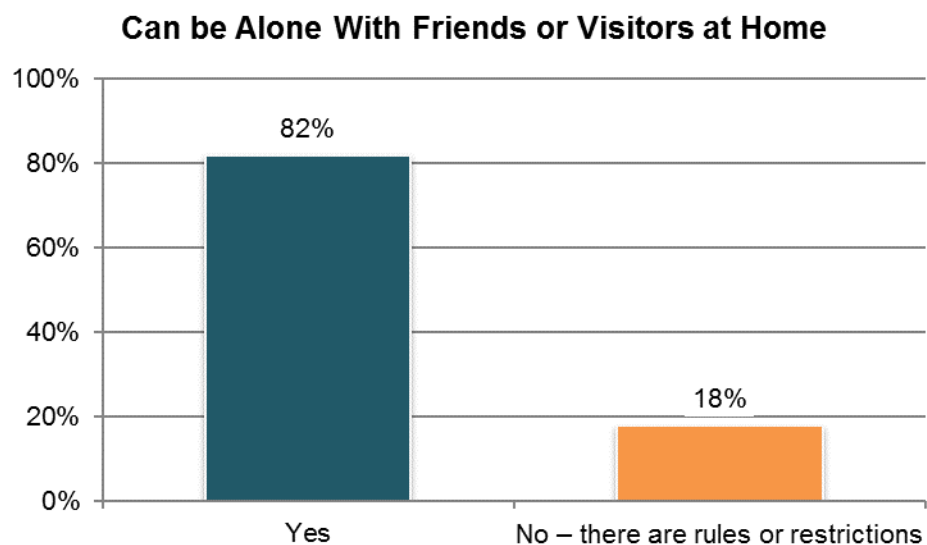
	Yes	Sometimes	No	N
ACRC	96%	3%	0%	290
CVRC	93%	5%	2%	243
ELARC	94%	4%	3%	166
FDLRC	91%	5%	4%	208
FNRC	97%	2%	1%	231
GGRC	95%	1%	3%	212
HRC	90%	4%	5%	171
IRC	93%	5%	2%	234
KRC	95%	0%	5%	233
NBRC	84%	8%	8%	262
NLACRC	90%	6%	4%	173
RCEB	94%	4%	2%	231
RCOC	97%	3%	0%	242
RCRC	90%	7%	3%	319
SARC	81%	8%	11%	232
SCLARC	88%	7%	5%	187
SDRC	93%	3%	4%	204
SG/PRC	89%	8%	3%	150
TCRC	96%	3%	1%	221
VMRC	94%	3%	3%	256
WRC	93%	5%	2%	216
CA Average	92%	4%	3%	4,681
NCI Average	89%	7%	4%	15,878

Table 95. Do people let you know before coming into your bedroom?



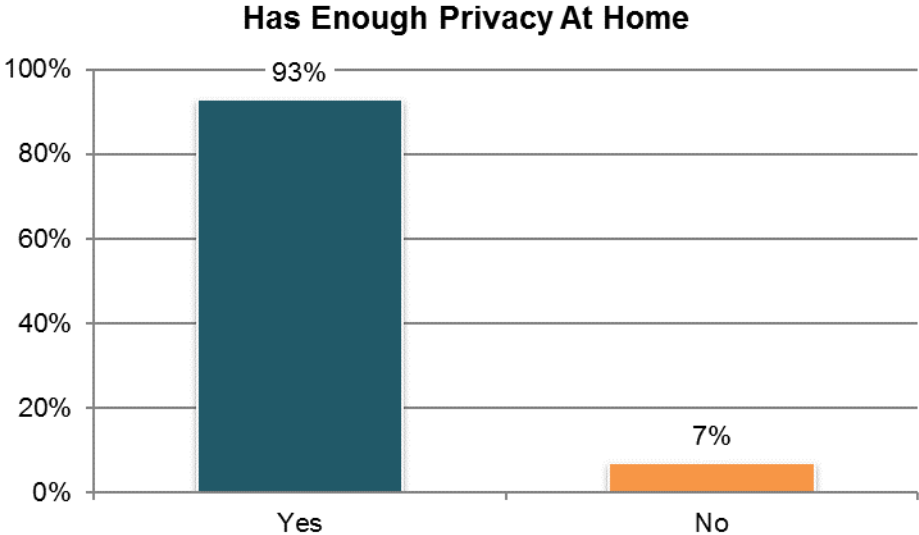
	Yes	Sometimes	No	N
ACRC	90%	7%	3%	292
CVRC	82%	11%	8%	242
ELARC	90%	1%	9%	162
FDLRC	91%	4%	5%	210
FNRC	91%	5%	5%	222
GGRC	84%	8%	8%	206
HRC	71%	13%	16%	168
IRC	83%	6%	11%	225
KRC	86%	10%	4%	231
NBRC	70%	10%	20%	254
NLACRC	83%	10%	7%	173
RCEB	85%	10%	5%	228
RCOC	91%	6%	3%	239
RCRC	87%	9%	4%	301
SARC	80%	11%	9%	224
SCLARC	80%	11%	8%	193
SDRC	83%	7%	10%	185
SG/PRC	82%	17%	1%	152
TCRC	93%	4%	4%	219
VMRC	80%	12%	8%	262
WRC	71%	21%	8%	209
CA Average	84%	9%	7%	4,597
NCI Average	83%	8%	9%	15,362

Table 96. Can you be alone with friends or visitors at your home, or does someone have to be with you?



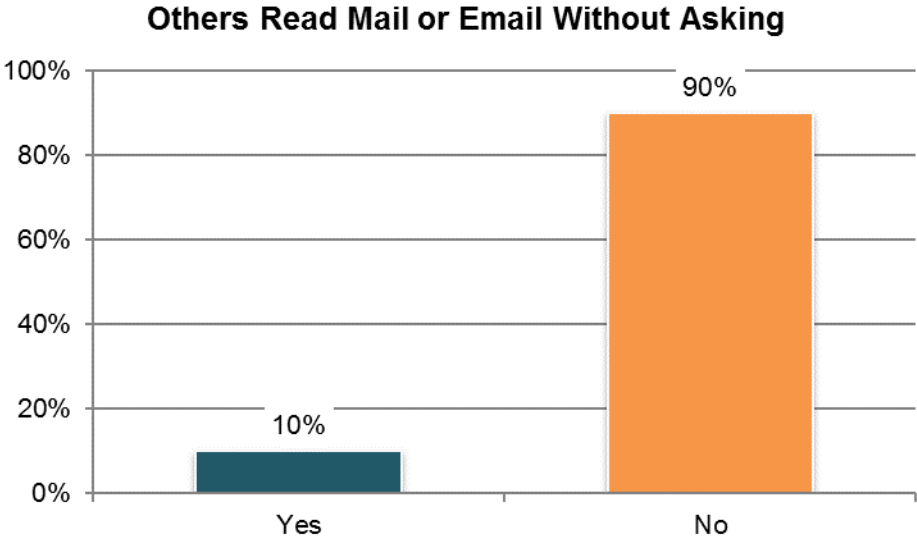
	Yes	No – there are rules or restrictions	N
ACRC	83%	17%	367
CVRC	84%	16%	365
ELARC	81%	19%	250
FDLRC	88%	12%	355
FNRC	75%	25%	292
GGRC	95%	5%	365
HRC	66%	34%	311
IRC	83%	17%	413
KRC	81%	19%	376
NBRC	87%	13%	326
NLACRC	87%	13%	271
RCEB	83%	17%	361
RCOC	88%	12%	269
RCRC	84%	16%	355
SARC	83%	17%	390
SCLARC	86%	14%	290
SDRC	69%	31%	362
SG/PRC	91%	9%	302
TCRC	80%	20%	303
VMRC	74%	26%	372
WRC	89%	11%	295
CA Average	82%	18%	6,990
NCI Average	78%	22%	21,924

Table 97. Do you have enough privacy at home?



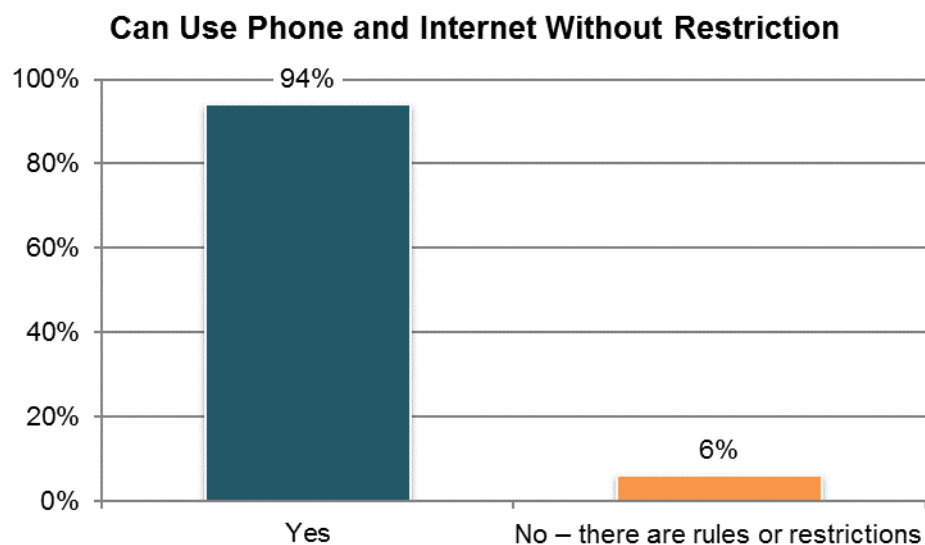
	Yes	No	N
ACRC	94%	6%	292
CVRC	94%	6%	229
ELARC	95%	5%	158
FDLRC	91%	9%	206
FNRC	94%	6%	224
GGRC	94%	6%	207
HRC	84%	16%	165
IRC	94%	6%	222
KRC	94%	6%	218
NBRC	93%	7%	235
NLACRC	89%	11%	173
RCEB	93%	7%	220
RCOC	97%	3%	226
RCRC	93%	7%	285
SARC	92%	8%	227
SCLARC	89%	11%	183
SDRC	91%	9%	190
SG/PRC	92%	8%	146
TCRC	97%	3%	201
VMRC	91%	9%	250
WRC	87%	13%	200
CA Average	93%	7%	4,457
NCI Average	91%	9%	15,170

Table 98. Do people read your mail or email without asking you first?



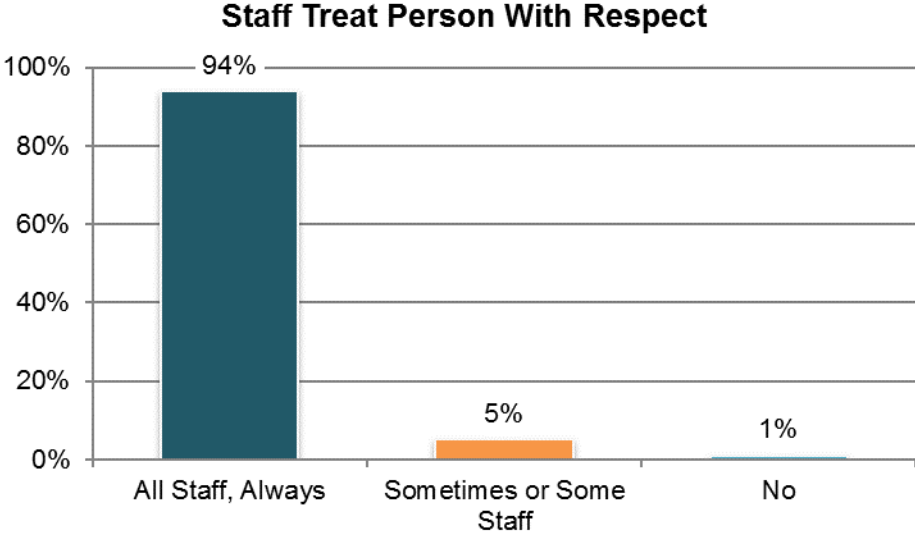
	Yes	No	N
ACRC	9%	91%	381
CVRC	15%	85%	383
ELARC	16%	84%	268
FDLRC	2%	98%	361
FNRC	12%	88%	280
GGRC	1%	99%	407
HRC	17%	83%	205
IRC	6%	94%	408
KRC	10%	90%	380
NBRC	19%	81%	362
NLACRC	6%	94%	280
RCEB	2%	98%	406
RCOC	6%	94%	312
RCRC	13%	88%	344
SARC	4%	96%	366
SCLARC	31%	69%	276
SDRC	20%	80%	352
SG/PRC	4%	96%	295
TCRC	7%	93%	273
VMRC	15%	85%	376
WRC	8%	92%	277
CA Average	10%	90%	6,992
NCI Average	13%	87%	21,135

Table 99. Are you allowed to use the phone and Internet when you want to?



	Yes	No—There Are Rules or Restrictions	N
ACRC	95%	5%	341
CVRC	94%	6%	323
ELARC	94%	6%	250
FDLRC	96%	4%	261
FNRC	95%	5%	274
GGRC	97%	3%	278
HRC	84%	16%	265
IRC	95%	5%	365
KRC	88%	12%	355
NBRC	93%	7%	311
NLACRC	93%	7%	225
RCEB	95%	5%	309
RCOC	99%	1%	282
RCRC	94%	6%	320
SARC	97%	3%	326
SCLARC	92%	8%	247
SDRC	88%	12%	268
SG/PRC	97%	3%	205
TCRC	94%	6%	282
VMRC	91%	9%	326
WRC	95%	5%	254
CA Average	94%	6%	6,067
NCI Average	90%	10%	19,343

Table 100. Do your staff treat you with respect?



	All Staff, Always	Sometimes or Some Staff	No	N
ACRC	96%	4%	0%	243
CVRC	98%	2%	0%	204
ELARC	99%	1%	0%	126
FDLRC	94%	5%	1%	162
FNRC	94%	6%	1%	182
GGRC	97%	3%	0%	204
HRC	85%	13%	2%	109
IRC	92%	7%	0%	197
KRC	93%	5%	2%	185
NBRC	95%	4%	0%	221
NLACRC	93%	7%	0%	143
RCEB	95%	4%	0%	216
RCOC	96%	4%	0%	215
RCRC	91%	7%	2%	249
SARC	95%	4%	1%	190
SCLARC	93%	7%	0%	127
SDRC	94%	4%	1%	152
SG/PRC	94%	6%	0%	119
TCRC	98%	2%	0%	172
VMRC	92%	8%	0%	209
WRC	93%	7%	1%	189
CA Average	94%	5%	1%	3,814
NCI Average	93%	6%	1%	14,193

Table 101. Have you ever participated in a self-advocacy group, meeting, conference, or event?



	Yes	Had the Opportunity But Chose Not to Participate	No	N
ACRC	32%	1%	68%	401
CVRC	23%	3%	74%	314
ELARC	24%	1%	76%	272
FDLRC	8%	1%	91%	382
FNRC	25%	7%	69%	265
GGRC	4%	1%	95%	412
HRC	11%	2%	87%	333
IRC	15%	2%	83%	446
KRC	22%	16%	62%	381
NBRC	16%	5%	79%	370
NLACRC	10%	2%	87%	309
RCEB	11%	2%	86%	401
RCOC	5%	1%	95%	388
RCRC	18%	9%	72%	343
SARC	11%	2%	87%	397
SCLARC	6%	1%	93%	349
SDRC	13%	7%	81%	359
SG/PRC	8%	3%	89%	281
TCRC	22%	1%	77%	302
VMRC	34%	6%	61%	362
WRC	21%	5%	74%	368
CA Average	16%	3%	81%	7,435
NCI Average	27%	5%	68%	21,014

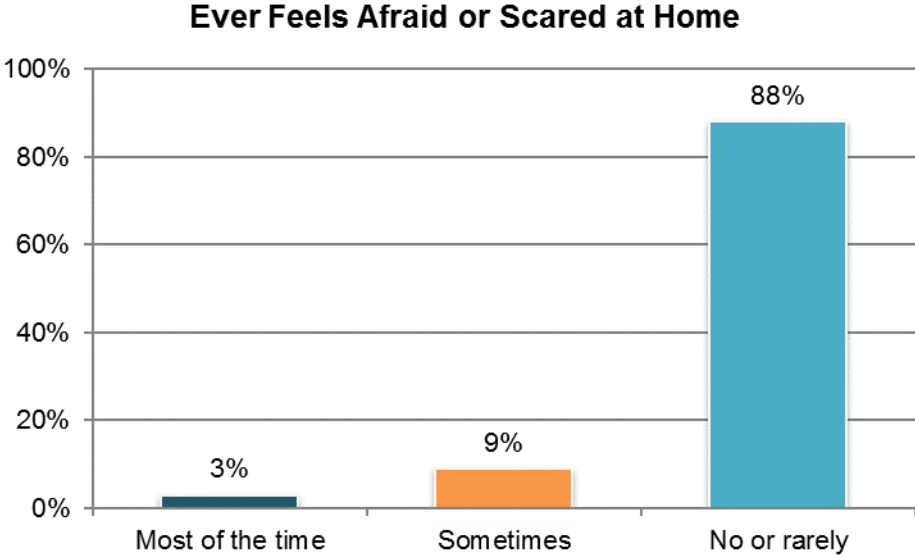
Safety

People are safe from abuse, neglect, and injury.

There are two Safety indicators:

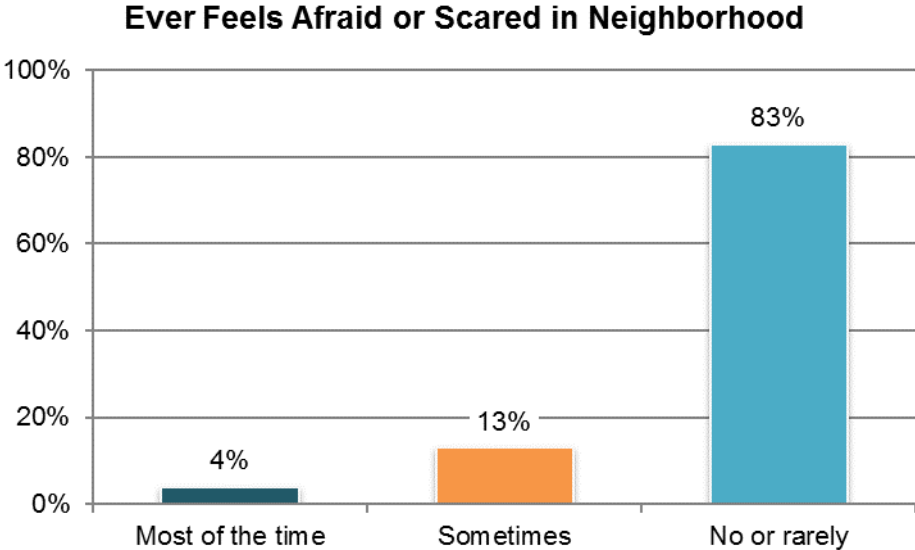
1. The proportion of people who report that they never feel scared or afraid in their home, neighborhood, workplace, and day program/daily activity.
2. The proportion of people who report having someone to go to for help when they feel afraid.

Table 102. Are you ever afraid or scared when you are at home?



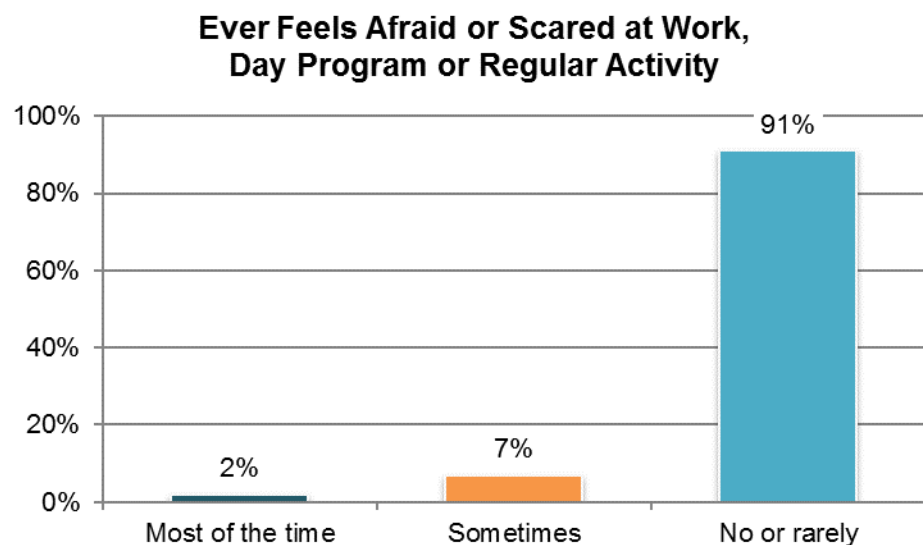
	Most of the time	Sometimes	No or rarely	N
ACRC	2%	13%	85%	297
CVRC	3%	10%	86%	248
ELARC	2%	5%	93%	170
FDLRC	2%	9%	90%	217
FNRC	1%	10%	89%	234
GGRC	2%	5%	93%	224
HRC	3%	13%	84%	177
IRC	1%	10%	89%	235
KRC	2%	14%	84%	234
NBRC	6%	5%	89%	275
NLACRC	4%	4%	92%	173
RCEB	5%	8%	87%	239
RCOC	2%	4%	94%	247
RCRC	4%	13%	84%	325
SARC	4%	12%	84%	233
SCLARC	2%	5%	92%	198
SDRC	4%	14%	82%	210
SG/PRC	1%	12%	87%	155
TCRC	2%	7%	91%	223
VMRC	6%	14%	80%	266
WRC	2%	12%	87%	220
CA Average	3%	9%	88%	4,800
NCI Average	5%	13%	83%	16,161

Table 103. Are you ever afraid or scared when you are out in your neighborhood?



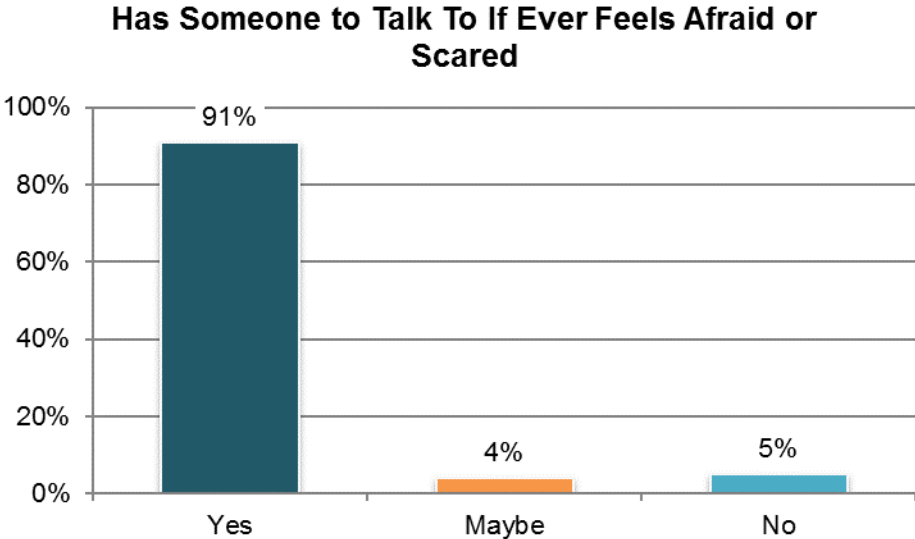
	Most of the Time	Sometimes	No or Rarely	N
ACRC	3%	14%	83%	296
CVRC	6%	12%	82%	247
ELARC	2%	10%	89%	167
FDLRC	5%	12%	83%	215
FNRC	2%	10%	87%	231
GGRC	5%	9%	85%	219
HRC	6%	16%	78%	174
IRC	2%	16%	82%	231
KRC	5%	17%	78%	236
NBRC	5%	6%	89%	261
NLACRC	4%	9%	86%	168
RCEB	4%	10%	86%	235
RCOC	3%	6%	92%	244
RCRC	8%	17%	75%	318
SARC	5%	18%	77%	230
SCLARC	2%	12%	86%	197
SDRC	7%	14%	79%	209
SG/PRC	5%	17%	78%	152
TCRC	3%	9%	88%	221
VMRC	5%	19%	76%	266
WRC	3%	12%	85%	216
CA Average	4%	13%	83%	4,733
NCI Average	5%	10%	85%	15,936

Table 104. Are you ever afraid or scared at work or at your day program or other activity?



	Most of the Time	Sometimes	No or Rarely	N
ACRC	1%	9%	90%	233
CVRC	2%	6%	92%	198
ELARC	1%	4%	95%	121
FDLRC	1%	6%	92%	160
FNRC	2%	6%	92%	156
GGRC	0%	5%	95%	194
HRC	1%	9%	91%	127
IRC	1%	8%	91%	180
KRC	2%	13%	85%	177
NBRC	4%	6%	90%	211
NLACRC	1%	5%	94%	141
RCEB	1%	7%	92%	194
RCOC	3%	2%	95%	199
RCRC	4%	9%	88%	248
SARC	3%	8%	89%	188
SCLARC	1%	2%	96%	135
SDRC	5%	5%	90%	165
SG/PRC	5%	8%	87%	117
TCRC	1%	5%	94%	165
VMRC	2%	9%	89%	198
WRC	2%	7%	91%	176
CA Average	2%	7%	91%	3,683
NCI Average	4%	8%	89%	12,616

Table 105. If you ever feel afraid, is there someone you can talk to?



	Yes	Maybe	No	N
ACRC	97%	1%	2%	295
CVRC	95%	4%	1%	240
ELARC	92%	1%	6%	167
FDLRC	89%	6%	5%	207
FNRC	95%	2%	3%	232
GGRC	95%	1%	3%	221
HRC	87%	9%	4%	168
IRC	93%	5%	2%	231
KRC	90%	5%	5%	236
NBRC	77%	3%	20%	268
NLACRC	93%	3%	4%	171
RCEB	90%	5%	5%	228
RCOC	95%	2%	3%	240
RCRC	92%	4%	3%	317
SARC	87%	5%	8%	229
SCLARC	87%	5%	8%	189
SDRC	85%	4%	11%	206
SG/PRC	96%	2%	2%	148
TCRC	93%	5%	3%	216
VMRC	81%	7%	12%	254
WRC	92%	5%	3%	213
CA Average	91%	4%	5%	4,676
NCI Average	93%	3%	4%	15,878

California-Specific Questions

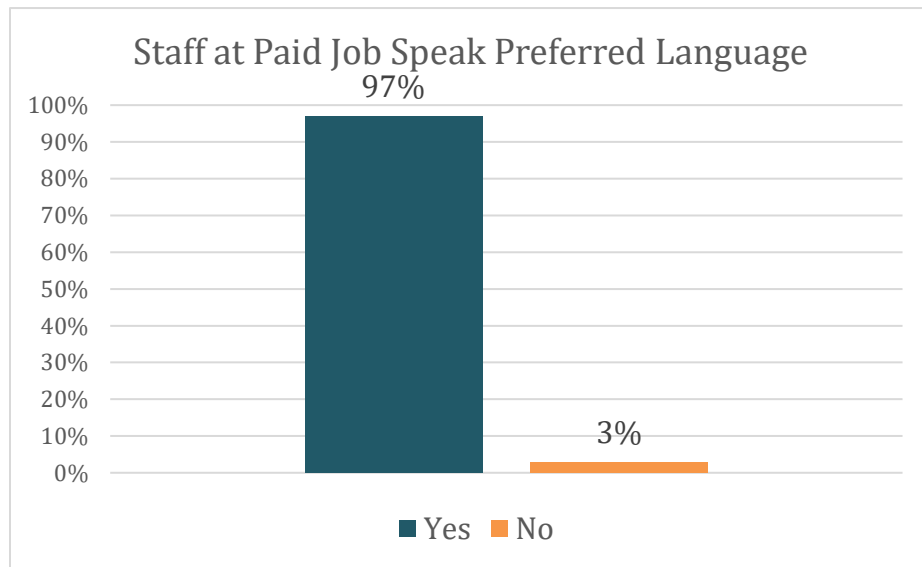
Cultural Competency

People receive services in a way that respects and supports their culture and language.

There are five Cultural Competency indicators measured by the Adult Consumer Survey:

1. The percentage of people with staff at their paid community job who speak their preferred language.
2. The percentage of people with staff at their day program or regular activity who speak their preferred language.
3. The percentage of people with staff or family at their home who speak their preferred language.
4. Percentage of people who got a copy of their IPP in their preferred language.
5. Percentage of people whose staff support them in a way that is respectful to their culture.

Table CA-1. There are staff at person’s paid community job who speak person’s preferred language



	Yes	No	N
ACRC	97%	3%	76
CVRC	98%	2%	38
ELARC	93%	7%	40
FNRC	100%	0%	53
FDLRC	98%	2%	46
GGRC	89%	11%	50
HRC	97%	3%	34
IRC	98%	2%	54
KRC	97%	3%	61
NBRC	88%	12%	66
NLACRC	100%	0%	40
RCRC	98%	2%	110
RCEB	98%	2%	46
RCOC	99%	1%	73
SARC	97%	3%	72
SDRC	99%	1%	63
SG/PRC	100%	0%	39
SCLARC	94%	6%	35
TCRC	98%	2%	62
VMRC	98%	2%	49
WRC	91%	9%	51
California Average	97%	3%	1,158

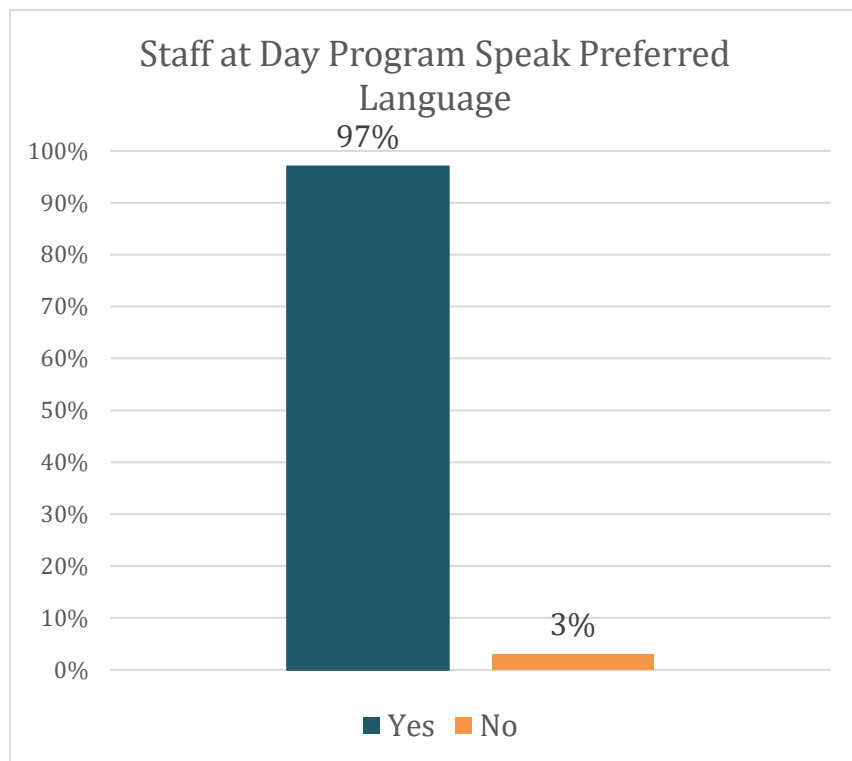
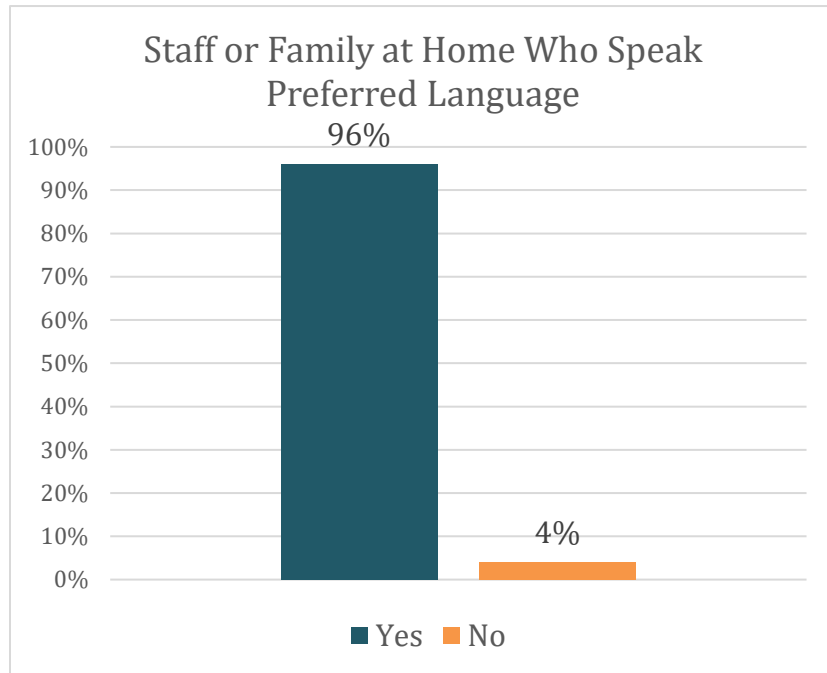


Table CA-2. There are staff at person’s day program or regular activity who speak person’s preferred language

	Yes	No	N
ACRC	98%	2%	180
CVRC	98%	2%	193
ELARC	99%	1%	108
FNRC	100%	0%	134
FDLRC	98%	2%	133
GGRC	96%	4%	172
HRC	93%	7%	105
IRC	98%	2%	159
KRC	98%	2%	150
NBRC	94%	6%	180
NLACRC	99%	1%	116
RCRC	95%	5%	199
RCEB	96%	4%	186
RCOC	98%	2%	171
SARC	97%	3%	173
SDRC	96%	4%	136
SG/PRC	99%	1%	86
SCLARC	99%	1%	116
TCRC	99%	1%	127
VMRC	95%	5%	196
WRC	98%	2%	157
California Average	97%	3%	3,177

Table CA-3. There are staff or family at person’s home who speak person’s preferred language



	Yes	No	N
ACRC	91%	9%	274
CVRC	97%	3%	243
ELARC	94%	6%	165
FNRC	96%	4%	203
FDLRC	95%	5%	176
GGRC	100%	0%	228
HRC	96%	4%	152
IRC	99%	1%	186
KRC	94%	6%	196
NBRC	85%	15%	229
NLACRC	97%	3%	156
RCRC	96%	4%	282
RCEB	97%	3%	235
RCOC	99%	1%	247
SARC	95%	5%	227
SDRC	97%	3%	197
SG/PRC	97%	3%	142
SCLARC	96%	4%	185
TCRC	90%	10%	186
VMRC	96%	4%	260
WRC	97%	3%	210
California Average	96%	4%	4,379

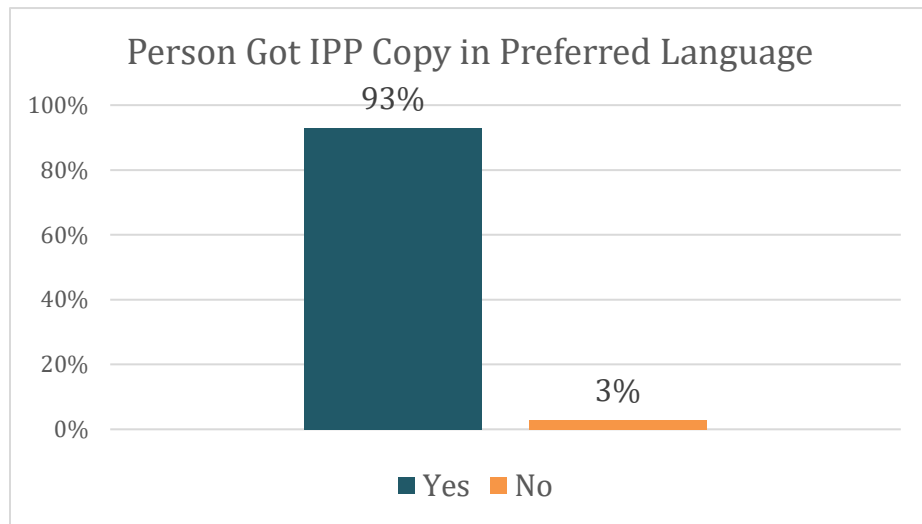
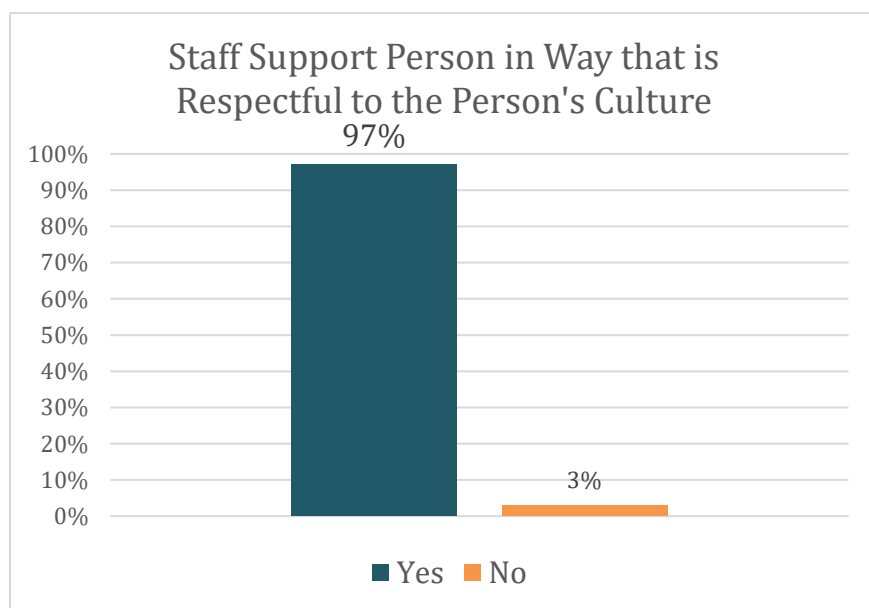


Table CA-4. Person got a copy of his/her IPP in preferred language

	Yes	No	N
ACRC	96%	4%	266
CVRC	98%	2%	194
ELARC	96%	4%	156
FNRC	98%	2%	202
FDLRC	90%	10%	144
GGRC	96%	4%	163
HRC	75%	25%	82
IRC	95%	5%	205
KRC	92%	8%	229
NBRC	94%	6%	196
NLACRC	90%	10%	138
RCRC	87%	13%	214
RCEB	91%	9%	185
RCOC	96%	4%	208
SARC	93%	7%	190
SDRC	88%	12%	159
SG/PRC	98%	2%	114
SCLARC	90%	10%	144
TCRC	92%	8%	180
VMRC	93%	7%	210
WRC	66%	34%	130
California Average	93%	7%	3,709

Table CA-5. Staff support person in a way that is respectful to the person's culture



	Yes	Maybe	No	N
ACRC	99%	1%	0%	244
CVRC	95%	4%	1%	202
ELARC	99%	1%	0%	134
FNRC	98%	2%	1%	185
FDLRC	97%	2%	1%	156
GGRC	98%	2%	0%	200
HRC	90%	8%	2%	98
IRC	95%	5%	0%	196
KRC	95%	4%	1%	179
NBRC	98%	2%	0%	210
NLACRC	97%	3%	0%	144
RCRC	95%	4%	1%	220
RCEB	97%	3%	0%	209
RCOC	99%	1%	0%	209
SARC	95%	4%	1%	203
SDRC	97%	2%	1%	142
SG/PRC	98%	2%	0%	99
SCLARC	94%	5%	1%	121
TCRC	99%	1%	0%	163
VMRC	94%	4%	1%	213
WRC	95%	5%	0%	175
California Average	97%	3%	1%	3,702
California Average	93%	7%		3,709

NCI History and Activities

This section briefly describes the history of the National Core Indicators and NCI Surveys

Overview of National Core Indicators

In December 1996, the National Association of State Directors of Developmental Disabilities Services (NASDDDS), in collaboration with Human Services Research Institute (HSRI), launched the Core Indicators Project (CIP). The aim of the project was to support state developmental disabilities operating agencies in the development and implementation of performance and outcome indicators—and related data collection strategies—so that they could measure service delivery system performance. This effort, now called National Core Indicators (NCI), strives to provide states with valid and reliable tools to help improve system performance and better serve people with intellectual and developmental disabilities and their families. Moreover, NASDDDS' active sponsorship of NCI facilitates pooled knowledge, expertise, and resources among the states.

In 1997, 15 states convened to discuss the scope and content of a potential performance measurement framework. Directors and staff from these 15 states worked to identify the major domains and sub-domains of performance, indicators, measures, and data sources. The original 61 indicators, developed through a consensus process, were intended to provide a system-level “snapshot” of how well each state was performing. The states were guided by a set of criteria that was designed to select indicators that were:

1. Measurable;
2. Related to issues the states had some ability to influence; and
3. Important to all individuals they served, regardless of level of disability or residential setting.

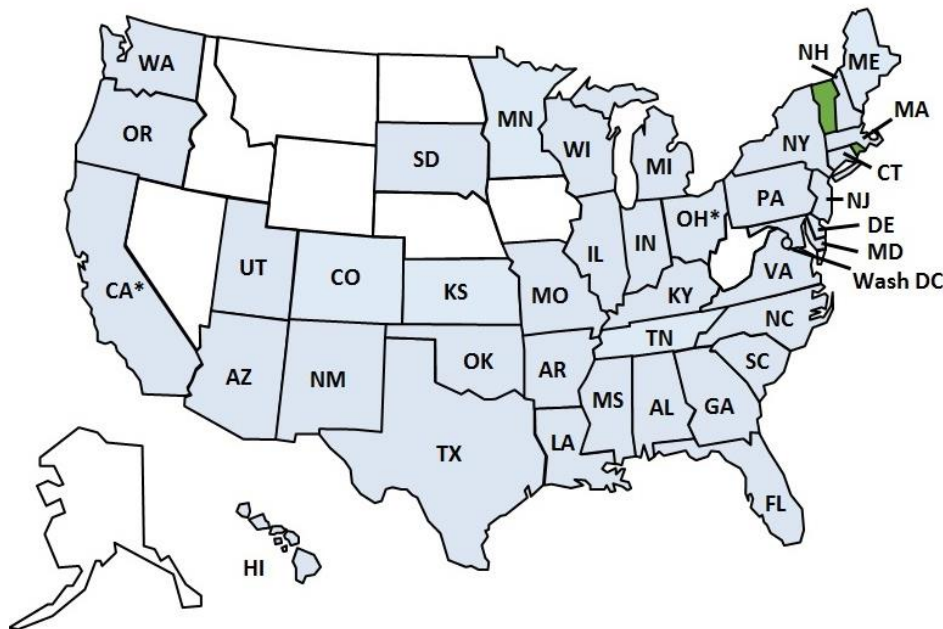
During this initial phase, data collection protocols were developed and field-tested, including a face-to-face Adult Consumer Survey (for individuals age 18 and older who were receiving services) and a mail-out Adult Family Survey (for families who have an adult family member living at home). Seven states volunteered to pilot test the indicators. Eight additional states served on the Steering Committee.

Since the initial field test, NCI has expanded its scope to include outcomes of services for children with intellectual and developmental disabilities and their families. In addition, NCI continues to develop and refine the indicators and expand state participation. For more information about NCI states, technical reports, and other resources, please visit <http://www.nationalcoreindicators.org>.

State Participation

During 2014-15 data collection cycle, 41 states, the District of Columbia and 22 sub-state entities participated in NCI. State participation is entirely voluntary, and the participating states in Figure 1.

Figure 1. NCI State Participation 2014-15



The California Quality Assessment Project

The Lanterman Developmental Disabilities Services Act (Lanterman Act), WIC, Section 4571 requires DDS to identify and implement a nationally validated quality assessment tool that will enable the department to monitor the performance of California's developmental disabilities services system and to assess quality and performance among all of the regional centers. The statute also directs DDS to contract with the SCDD to collect data using the identified quality assessment tool.

In accordance with the statute, with input from a stakeholder advisory group and through the State's Request for Proposal process, California joined NCI in 2009 in order for DDS to:

1. Measure consumer and family satisfaction, provision of services, and personal outcomes;
2. Provide the State with data for statewide improvements; and
3. Benchmark statewide and individual regional center performance over time.

The Core Indicators

The Core Indicators are the standard measures used across states to assess the outcomes of services provided to individuals and families. Indicators address key areas of concern, including employment, respect/rights, service planning, community inclusion, choice, and health and safety. An example of a Core Indicator would be, “The proportion of people who have a paid job in the community.” To see the entire list of Core Indicators, please visit <http://www.nationalcoreindicators.org/indicators>.

Each survey instrument is designed to measure certain Core Indicators. While most indicators correspond to a single survey question, a few refer to clusters of related questions. For example, the indicator that measures Community Inclusion (the proportion of people who regularly participate in everyday integrated activities in their communities) is measured by several survey questions that ask about separate community activities.

The current set of performance indicators includes approximately 100 consumer, family, system, and health and safety outcomes—outcomes that are important for understanding the overall health of public developmental disabilities agencies. Indicators are organized across five broad domains: Individual Outcomes; Health, Welfare and Rights; Staff Stability and Competency; Family Outcomes; and System Performance. Each domain is broken down into sub-domains (see Figure 2 on the following page). Three data sources are used to assess outcomes: the Adult Consumer Survey, three Family Surveys, and a Provider Survey (e.g., staff turnover).

The indicators have remained generally consistent over the years and thus can be used to analyze system-level trends over time. However, the NCI program is a dynamic effort that allows for measures to be added, dropped, or changed to reflect the current and future priorities of participating states.

The data collection tools used to gather indicator data are regularly refined and tested to ensure they remain valid, reliable, and applicable to current issues within the field. Details on the design and testing of this tool are provided in the next section of this report.

Domains and Sub-Domains

The following table lists the domains and sub-domains covered by the NCI Adult Consumer Survey indicators.

Figure 2 Adult Consumer Survey Indicators: Domains, Sub-Domains and concern statements

Domain	Sub-Domain	Concern Statement
Individual Outcomes	Work	People have support to find and maintain community-integrated employment.
	Community Inclusion	People have support to participate in everyday community activities.
	Choice and Decision-Making	People make choices about their lives and are actively engaged in planning their services and supports.
	Self Determination	People have authority and are supported to direct and manage their own services.
	Relationships	People have friends and relationships.
	Satisfaction	People are satisfied with the services and supports they receive.
Health, Welfare, and Rights	Safety	People are safe from abuse, neglect, and injury.
	Health	People secure needed health services.
	Medications	Medications are managed effectively and appropriately.
	Wellness	People are supported to maintain healthy habits.
	Respect/Rights	People receive the same respect and protections as others in the community.
Staff Stability and Competence	Staff Competence	Direct contact staff are competent to provide services and support.
System Performance	Service Coordination	Service coordinators are accessible, responsive, and support the person's participation in service planning.
	Access	Publicly funded services are readily available to individuals who need and qualify for them.

How NCI Data Are Used

The Core Indicators provide information for quality management and are intended to be used in conjunction with other state data sources, such as risk management information, regional level performance data, results of provider monitoring processes, and administrative information gathered at the individual service coordination level. States typically use the indicator data to inform strategic planning, produce legislative reports, and prioritize quality improvement initiatives. Some states use NCI as a data source for supplemental performance measures in their home and community-based services (HCBS) waiver quality management systems and include the information in support of evidentiary reports to the Centers for Medicare & Medicaid Services (CMS). Many states share the indicator data with stakeholder groups such as Quality Councils and use the stakeholder feedback to help set priorities and establish policy direction. It is also important to note that states do

not use the information in a punitive way to sanction service providers, nor do they use the results to remediate individual issues (unless specifically requested by the participant or required by law as in the case of suspected abuse, neglect, or mistreatment).

Caution and Limitations

This report does not provide benchmarks for acceptable or unacceptable levels of performance. Rather, it is up to each state to decide whether its score or percentage is an acceptable performance level. Regional centers that fall above or below the statewide and NCI averages are not necessarily underperforming; it is up to public managers, policy makers, and other stakeholders to decide whether a regional center's result relative to the state and NCI average suggests that changes or further investigation are necessary.

Moreover, the NCI average should not be interpreted as defining "acceptable" levels of performance or satisfaction. Instead, it represents a multi-state "norm" that describes average levels of performance or satisfaction across the participating states and sub-state entities. In some instances, there are slight differences among the regional centers. Instances in which several regional center results are especially high (considerably above the average level) indicate the levels of performance or satisfaction achieved in those centers might define a level of performance that may serve as a guidepost for others.

Data from previous years are presented in the appendix of this report. Comparisons of results from year to year should be made with caution: even slight changes in wording or response options of certain questions may affect comparability of results from one year to the next; the mix of participating states differs slightly each year and may affect the NCI averages; and regional centers and states draw new samples each year rather than following the same group of individuals.

Methodology

This section describes the protocol for administering the Adult Consumer Survey, including sampling criteria, administration guidelines, and surveying procedures.

Administration

A key principle of NCI is the importance of gathering information directly from service recipients. The indicators are meant to apply to all individuals receiving services, regardless of disability type, and NCI administration protocols dictate that every person selected into the sample is given an opportunity to respond (no one is prescreened or predetermined to be unable to respond). Moreover, survey questions should not be marked “not applicable” on the basis of a person’s level of ability.

Information for the Adult Consumer Survey is collected via a direct conversation with the person receiving services. Additionally, background information is primarily collected from the individual’s case record. Section I questions, which pertain to personal experiences and require subjective responses, may only be answered by the individual receiving services. Section II of the survey—which consists of objective questions on the individual’s involvement in the community, their choices, respect and rights, and their access to services—allows for the use of “proxy” or other respondents who know the individual well (such as a family member or friend).

Proxy Respondents

Studies have found that the greatest discrepancies between individual and proxy responses occur when the information being collected is subjective (i.e., related to how a person feels; proxies would be aware of the correct answers only if the individual had previously expressed his or her feelings).⁴ Questions relating to observable behaviors tend to have higher levels of agreement. By excluding proxies, a large percentage of individuals (most of whom are unable to respond) would be unrepresented in the data. Thus, the NCI project determined at the outset that proxy respondents would be used, though only for specific questions and only in situations where the individual surveyed either could not effectively communicate with the surveyor or chose to have a proxy respondent.

As mentioned, the use of proxy respondents for the NCI tool is limited to questions in Section II, which relates to observable and/or measurable items: Community Inclusion, Choices, Respect/Rights, and Access to Needed Services. These questions deal with everyday occurrences on which others may reliably report. State records are also used to report objective data on an individual’s health status as well as employment status; this information is collected in the Background Section of the survey.

⁴ Magaziner, Jay, Sheryl Zimmerman, Ann L. Gruber-Baldini, J. Richard Hebel, and Kathleen M. Fox. "Proxy Reporting in Five Areas of Functional Status Comparison with Self-Reports and Observations of Performance." *American Journal of Epidemiology* 146.5 (1997): 418-28.

There are also ways to reduce discrepancies that may arise. First, it is important to make the questions as accessible as possible to increase participation by all individuals. NCI attempts to make the language in the Adult Consumer Survey as easy to understand as possible and includes suggested rephrasing for questions that may be nuanced or more difficult to understand. The NCI surveys are also routinely revised based on feedback from states, self-advocates, families, and surveyors who are administering the tool. Secondly, it is important to establish a set of standards for proxy respondents. NCI aims to increase the reliability of proxy responses by allowing only those people who know the individual well (family, friends, staff, etc.) to serve as proxy respondents. To avoid conflict, service coordinators are not allowed to respond as proxies. Further, if both the individual and a proxy respondent answer a question, the individual's answer is recorded so long as his/her answer is deemed reliable by the surveyor. Surveyors also keep track of who responds to each question—the individual or the proxy—and the proxy's relationship to the individual.

Surveyor Training

For the FY 14/15 data collection cycle DDS, SCDD, and HSRI provided onsite training in six centralized regional centers across California. Quality Assurance Coordinators (QACs) and interviewers from all across California took part in a one-day training. Trainings consisted of a detailed review of the survey tool and an overview of general surveying techniques. Interviewers are given a packet of standardized materials to be used at the on-site training sessions. An additional session reviews the process for entering survey data in the California Online Data Entry Survey Application (CA-ODESA).

Criteria for Exclusion of Responses

All individuals selected in the survey sample are given an opportunity to participate in a face-to-face meeting. There are no prescreening procedures. Exclusion of responses occurs at the time of data analysis by HSRI, based on the criteria described below. There is no threshold of number of answers to be given in order to consider a survey complete. The total number of surveys administered in 2014-15 was 25,820 nationally with 8,405 respondents from California.

Surveys are excluded if the following criteria are met:

1. There are no valid answers to Section I or II; or
2. Section II is not completed, or has been completed only by the individual; and
 - a. The surveyor determines that the individual receiving services did not understand the questions being asked in Section I.
 - b. The surveyor records that the individual receiving services gave inconsistent responses in Section I.

Responses for Section I

Only individuals receiving services may answer questions in Section I. As shown in Figure 3, in 2014-15, 60% of individuals in California and 70% from across NCI states were able to respond to Section I during the direct meeting. Figure 3 also shows the percentage of valid responses by regional centers, which ranged from 47% to 83%.

Responses for Section II

Section II allows for multiple respondents who know the individual well (e.g., family, friend, support worker) to provide answers. If an individual's responses were excluded from Section I in the final analysis, responses from Section II were also excluded if the individual was the only respondent to Section II. For 2014-15, the valid response rate (proxies included) to Section II was 100% in California and 99% across NCI states.

Sampling

National Sampling

In the national sample, each state is instructed to attempt to complete a minimum of 400 surveys with a random sample of individuals over the age of 18 who are receiving at least one publicly funded service besides case management. A sample size of 400 guarantees valid comparisons to be made across states with a 95% confidence level and a margin of error of +/- 5%, no matter how large the service population size. A 95% confidence level and a margin of error of +/-5% is mandatory for each state's sample to be included in the NCI Average. Most states sample more than 400 individuals to account for refusals and surveys that may be deemed invalid.⁵

California Sampling

In California, the overall approach was to draw a "core sample" based on the minimum numbers needed to yield valid samples from each regional center. This sampling strategy is consistent with the criteria employed in other NCI states. For each regional center, DDS drew a random sample of individuals age 18 or older who received at least one service besides case management. Based on the adult population sampling frame numbers provided by DDS, HSRI determined a target minimum number of 400 surveys per regional center would yield a representative sample that meets the standard of a +/-5% margin of error and a 95% confidence level.

A separate group of people who have transitioned from developmental centers to the community in the last five years (referred to as the "movers" subpopulation) was oversampled so their experience could be compared to a subgroup of "non-movers." The sample did not include anyone who was currently living in a developmental center.

In addition to the random oversample of movers, all individuals who have transitioned from Lanterman Developmental Center ("Lanterman movers") since July 2009 were contacted to participate in the survey. A total of 131 Lanterman movers were interviewed.

Analysis of the movers and Lanterman movers in this group as well as an analysis of individuals will be included in a supplemental report of findings compiled by the University of California, Davis.

⁵ Additional information on specific state sampling strategies can be found in Appendix C of the 2014-15 NCI Adult Consumer Survey Final Report.

Figure 3 Valid Surveys and Response Rates by Regional Center: FY14/15

State	% Valid Answers to Section I	% Valid Answers to Section II	Number of Valid Surveys Completed
ACRC	71%	100%	423
CVRC	60%	100%	426
ELARC	52%	100%	332
FNRC	77%	100%	310
FDLRC	51%	100%	436
GGRC	53%	100%	423
HRC	49%	100%	378
IRC	52%	100%	468
KRC	57%	100%	419
NBRC	68%	100%	415
NLACRC	54%	100%	329
RCRC	83%	100%	403
RCEB	57%	100%	430
RCOC	59%	100%	422
SARC	56%	100%	424
SDRC	50%	100%	435
SG/PRC	47%	100%	329
SCLARC	51%	100%	394
TCRC	63%	100%	363
VMRC	66%	99%	420
WRC	53%	100%	426
CA Average	60%	100%	8405
NCI Average	70%	99%	25820

Data Analysis

This section explains the statistical methods used to analyze the Adult Consumer Survey data.

Data Management and Analysis

HSRI coordinates the NCI data management and analysis. States enter data into the Online Data Entry Survey Application (ODESA) system⁶; HSRI staff subsequently download the data into an SPSS data file. This data file is then “cleaned” (reviewed for completeness and compliance with standard NCI formats) and invalid responses are eliminated. Files from individual states are then merged into a single SPSS file. The merged file from 2014-15 was used for all analyses in this report.

Below is a summary of the statistical procedures used to analyze California’s Adult Consumer Survey data.

Weighting

Weighting was performed for California’s estimates. Two separate sets of weights were applied: one for the statewide average and, separately, one for regional center averages.

Statewide Weights

Weights were developed to account for the purposeful disproportionate sampling of Regional Centers within the state, as well as “movers” (individuals who have moved out of Developmental Centers) within the Regional Centers. Statistical weights adjust for the fact that some Regional Centers were disproportionately over-represented in the sample, whereas some were under-represented (same logic applied to applying weights for “movers”). Weights were developed using the sample proportions and the true population proportions of each Regional Center and each mover/non-mover group within each Regional Center. California’s estimates throughout the report are thus weighted estimates. The sample size counts (“N”) are unweighted.

Regional Center Weights

Weighting was performed for each Regional Center’s estimate. Weights were developed to account for the purposeful disproportionate sampling of “movers” (individuals who have moved out of Developmental Centers) within Regional Centers. Statistical weights adjust for the fact that “movers” may have been disproportionately over-represented in the RC’s sample. Weights were developed using the sample proportions and the true population proportions of “movers” in the Regional Center. Each Regional Center’s estimates throughout the report are thus weighted estimates. The sample size counts (“N”) are unweighted.

⁶ Beginning in 2013-14, all states were required to enter NCI data into ODESA. HSRI supports a separate CA-ODESA system specially for CA users.

Appendix A

Year-to-year comparisons

This section shows regional center and statewide data for the first (CS1), second (CS2), and third (CS3) years of California's ACS data collection cycles. Data in this section are only shown for outcome items that have been in all three reports. Some questions were analyzed differently after CS1; those items are noted in text.

IMPORTANT CAUTIONS ON THIS SECTION

Year-to-year comparisons should always be made with caution as samples change and even slight changes to the survey tool may impact response.

Choice and Decision-Making Yearly Comparisons

Table A1. Chose or had input choosing home

	CS1	CS2	CS3
ACRC	56%	72%	71%
CVRC	41%	49%	51%
ELARC	27%	51%	42%
FDLRC	31%	50%	38%
FNRC	61%	67%	56%
GGRC	34%	41%	38%
HRC	29%	42%	34%
IRC	51%	56%	50%
KRC	54%	56%	40%
NBRC	51%	67%	59%
NLACRC	47%	62%	49%
RCEB	37%	44%	49%
RCOC	37%	40%	46%
RCRC	62%	73%	70%
SARC	36%	43%	42%
SCLARC	26%	34%	24%
SDRC	43%	50%	52%
SG/PRC	35%	38%	37%
TCRC	48%	60%	55%
VMRC	50%	57%	50%
WRC	40%	49%	50%
CA	43%	52%	49%

*CS2 surveys did not ask this question to individuals living in the family home.

Table A2. Chose or had input choosing roommates, or chose to live alone

	CS1	CS2	CS3
ACRC	58%	52%	47%
CVRC	43%	38%	36%
ELARC	21%	53%	35%
FDLRC	23%	24%	15%
FNRC	55%	63%	55%
GGRC	19%	23%	20%
HRC	21%	29%	25%
IRC	36%	31%	29%
KRC	52%	50%	39%
NBRC	41%	62%	46%
NLACRC	40%	28%	29%
RCEB	33%	30%	31%
RCOC	31%	27%	29%
RCRC	69%	70%	68%
SARC	28%	33%	42%
SCLARC	25%	28%	18%
SDRC	31%	37%	36%
SG/PRC	23%	18%	13%
TCRC	48%	47%	40%
VMRC	35%	36%	48%
WRC	58%	52%	40%
CA	36%	37%	33%

*CS2 surveys did not ask this question to individuals living in the family home.

Table A3. Chose or had input choosing paid community job

	CS1	CS2	CS3
ACRC	88%	97%	93%
CVRC	80%	86%	94%
ELARC	66%	82%	86%
FDLRC	66%	93%	81%
FNRC	86%	90%	94%
GGRC	70%	76%	82%
HRC	62%	83%	90%
IRC	79%	80%	83%
KRC	84%	81%	69%
NBRC	85%	89%	90%
NLACRC	83%	83%	95%
RCEB	77%	91%	90%
RCOC	78%	79%	80%
RCRC	93%	92%	85%
SARC	73%	90%	80%
SCLARC	60%	83%	69%
SDRC	83%	91%	84%
SG/PRC	76%	81%	n/a
TCRC	81%	90%	93%
VMRC	93%	91%	83%
WRC	90%	83%	79%
CA	79%	86%	86%

Table A4. Chose or had input choosing day program or regular activity

	CS1	CS2	CS3
ACRC	84%	76%	67%
CVRC	69%	48%	66%
ELARC	53%	52%	71%
FDLRC	52%	62%	62%
FNRC	80%	64%	57%
GGRC	59%	39%	41%
HRC	49%	46%	41%
IRC	76%	53%	54%
KRC	71%	41%	42%
NBRC	74%	66%	56%
NLACRC	77%	75%	64%
RCEB	63%	46%	55%
RCOC	62%	39%	50%
RCRC	82%	82%	73%
SARC	57%	50%	54%
SCLARC	59%	51%	42%
SDRC	67%	43%	50%
SG/PRC	68%	37%	39%
TCRC	72%	59%	58%
VMRC	82%	71%	63%
WRC	75%	53%	60%
CA	69%	54%	55%

Table A5. Decides or has input deciding daily schedule

	CS1	CS2	CS3
ACRC	88%	89%	87%
CVRC	76%	80%	86%
ELARC	78%	78%	86%
FDLRC	78%	87%	84%
FNRC	89%	92%	84%
GGRC	80%	84%	85%
HRC	76%	85%	70%
IRC	81%	84%	84%
KRC	85%	78%	81%
NBRC	87%	88%	79%
NLACRC	86%	91%	85%
RCEB	79%	78%	87%
RCOC	88%	91%	83%
RCRC	90%	92%	88%
SARC	81%	80%	80%
SCLARC	70%	78%	73%
SDRC	87%	86%	81%
SG/PRC	88%	76%	89%
TCRC	79%	80%	81%
VMRC	91%	84%	82%
WRC	87%	84%	83%
CA	83%	84%	83%

Table A6. Decides or has input deciding how to spend free time

	CS1	CS2	CS3
ACRC	96%	98%	96%
CVRC	90%	87%	92%
ELARC	85%	86%	92%
FDLRC	87%	92%	88%
FNRC	95%	97%	90%
GGRC	92%	90%	91%
HRC	86%	91%	80%
IRC	88%	89%	93%
KRC	87%	83%	91%
NBRC	94%	93%	85%
NLACRC	91%	92%	90%
RCEB	88%	87%	92%
RCOC	90%	90%	84%
RCRC	97%	97%	94%
SARC	91%	88%	86%
SCLARC	81%	84%	81%
SDRC	92%	90%	84%
SG/PRC	94%	88%	95%
TCRC	90%	91%	87%
VMRC	94%	87%	87%
WRC	88%	86%	84%
CA	90%	90%	89%

Table A7. Chooses or has input in choosing how to spend money

	CS1	CS2	CS3
ACRC	93%	92%	91%
CVRC	88%	86%	89%
ELARC	78%	75%	84%
FDLRC	83%	82%	72%
FNRC	93%	93%	88%
GGRC	82%	81%	82%
HRC	78%	85%	74%
IRC	81%	84%	81%
KRC	86%	84%	78%
NBRC	90%	89%	78%
NLACRC	85%	85%	80%
RCEB	81%	83%	87%
RCOC	85%	83%	83%
RCRC	96%	95%	91%
SARC	84%	87%	84%
SCLARC	81%	83%	70%
SDRC	90%	85%	76%
SG/PRC	93%	89%	92%
TCRC	89%	90%	84%
VMRC	90%	83%	86%
WRC	82%	76%	70%
CA	86%	85%	82%

Table A8. Chose or did not choose but can request a change to service coordinator

	CS1	CS2	CS3
ACRC	72%	62%	97%
CVRC	54%	54%	50%
ELARC	37%	47%	67%
FDLRC	72%	68%	84%
FNRC	86%	88%	92%
GGRC	59%	54%	77%
HRC	57%	59%	60%
IRC	79%	48%	76%
KRC	59%	55%	85%
NBRC	58%	85%	78%
NLACRC	54%	35%	80%
RCEB	90%	81%	88%
RCOC	90%	67%	79%
RCRC	58%	83%	74%
SARC	72%	73%	79%
SCLARC	64%	29%	68%
SDRC	44%	41%	60%
SG/PRC	49%	38%	77%
TCRC	61%	64%	74%
VMRC	66%	60%	42%
WRC	53%	64%	53%
CA	65%	58%	74%

Work

Table A9. Has a paid community job

	CS1	CS2	CS3
ACRC	8%	12%	16%
CVRC	5%	11%	9%
ELARC	5%	11%	13%
FDLRC	9%	8%	10%
FNRC	6%	11%	10%
GGRC	13%	16%	14%
HRC	8%	13%	12%
IRC	7%	15%	11%
KRC	4%	9%	14%
NBRC	8%	16%	12%
NLACRC	8%	11%	13%
RCEB	8%	13%	10%
RCOC	10%	18%	18%
RCRC	5%	17%	26%
SARC	10%	11%	13%
SCLARC	6%	8%	8%
SDRC	9%	17%	14%
SG/PRC	4%	10%	7%
TCRC	11%	19%	17%
VMRC	8%	15%	11%
WRC	10%	13%	10%
CA	8%	13%	13%

Table A10. Worked 10 out of the last 12 months in a paid community job

	CS1	CS2	CS3
ACRC	63%	69%	68%
CVRC	65%	84%	74%
ELARC	85%	72%	86%
FDLRC	82%	87%	93%
FNRC	78%	92%	87%
GGRC	81%	93%	90%
HRC	69%	83%	86%
IRC	73%	85%	82%
KRC	77%	89%	80%
NBRC	76%	84%	85%
NLACRC	93%	86%	82%
RCEB	91%	90%	87%
RCOC	95%	94%	95%
RCRC	78%	81%	80%
SARC	85%	85%	88%
SCLARC	79%	97%	83%
SDRC	78%	77%	86%
SG/PRC	65%	72%	n/a
TCRC	87%	87%	86%
VMRC	70%	52%	81%
WRC	82%	89%	89%
CA	79%	83%	84%

Table A11. Length of employment in current paid community job

	CS1	CS2	CS3
ACRC	51	59	62
CVRC	35	69	63
ELARC	67	57	79
FDLRC	77	60	60
FNRC	50	46	71
GGRC	83	79	63
HRC	64	53	75
IRC	54	51	70
KRC	54	49	68
NBRC	57	61	53
NLACRC	95	63	85
RCEB	64	74	88
RCOC	63	78	84
RCRC	53	64	72
SARC	62	72	79
SCLARC	77	95	105
SDRC	67	69	55
SG/PRC	38	53	67
TCRC	64	59	75
VMRC	51	64	71
WRC	61	61	86
CA	62	65	73

Table A12. Receives paid vacation and/or sick time at paid community job

	CS1	CS2	CS3
ACRC	20%	36%	26%
CVRC	9%	3%	8%
ELARC	31%	17%	24%
FDLRC	48%	45%	34%
FNRC	19%	18%	25%
GGRC	39%	47%	44%
HRC	36%	38%	45%
IRC	28%	42%	34%
KRC	n/a	n/a	23%
NBRC	12%	22%	34%
NLACRC	35%	33%	36%
RCEB	37%	44%	37%
RCOC	34%	24%	37%
RCRC	27%	35%	29%
SARC	29%	44%	30%
SCLARC	42%	63%	34%
SDRC	31%	34%	45%
SG/PRC	29%	15%	n/a
TCRC	24%	12%	31%
VMRC	23%	20%	24%
WRC	45%	39%	39%
CA	29%	32%	33%

Table A13. Wants a job in the community

	CS1	CS2	CS3
ACRC	41%	43%	41%
CVRC	41%	35%	45%
ELARC	54%	50%	49%
FDLRC	39%	27%	55%
FNRC	36%	32%	40%
GGRC	39%	46%	44%
HRC	45%	46%	51%
IRC	51%	48%	56%
KRC	29%	25%	49%
NBRC	39%	20%	26%
NLACRC	31%	22%	43%
RCEB	48%	46%	41%
RCOC	40%	46%	47%
RCRC	26%	24%	37%
SARC	47%	48%	45%
SCLARC	43%	36%	51%
SDRC	36%	35%	44%
SG/PRC	28%	38%	31%
TCRC	38%	37%	41%
VMRC	47%	44%	47%
WRC	49%	44%	50%
CA	41%	39%	45%

*CS2 and CS3 results based on those determined not to have a job in the Background Information section; CS1 results are based on those who reported having a job in section I.

Table A14. Has community employment as a goal in IPP

	CS1	CS2	CS3
ACRC	28%	31%	22%
CVRC	11%	27%	24%
ELARC	19%	33%	33%
FDLRC	21%	29%	24%
FNRC	21%	14%	22%
GGRC	24%	26%	28%
HRC	28%	27%	23%
IRC	30%	32%	35%
KRC	13%	20%	37%
NBRC	14%	25%	39%
NLACRC	17%	21%	28%
RCEB	32%	39%	21%
RCOC	22%	30%	33%
RCRC	17%	33%	40%
SARC	25%	27%	23%
SCLARC	26%	20%	19%
SDRC	18%	22%	27%
SG/PRC	19%	24%	14%
TCRC	28%	21%	31%
VMRC	16%	30%	25%
WRC	22%	27%	26%
CA	22%	27%	27%

Table A15. Volunteers

	CS1	CS2	CS3
ACRC	23%	23%	23%
CVRC	12%	16%	22%
ELARC	21%	24%	27%
FDLRC	21%	26%	31%
FNRC	16%	21%	18%
GGRC	34%	31%	38%
HRC	28%	29%	31%
IRC	24%	24%	31%
KRC	16%	20%	21%
NBRC	19%	12%	21%
NLACRC	20%	30%	30%
RCEB	32%	29%	38%
RCOC	19%	17%	21%
RCRC	21%	22%	44%
SARC	34%	37%	37%
SCLARC	18%	11%	21%
SDRC	24%	25%	23%
SG/PRC	16%	17%	20%
TCRC	24%	31%	36%
VMRC	34%	34%	41%
WRC	28%	26%	30%
CA	23%	24%	28%

Community Inclusion

Table A16. Went out shopping in the past month

	CS1	CS2	CS3
ACRC	94%	92%	91%
CVRC	85%	87%	90%
ELARC	91%	91%	89%
FDLRC	87%	84%	83%
FNRC	94%	92%	91%
GGRC	87%	84%	85%
HRC	85%	88%	79%
IRC	86%	86%	89%
KRC	91%	89%	90%
NBRC	89%	82%	84%
NLACRC	87%	88%	91%
RCEB	87%	90%	87%
RCOC	88%	86%	88%
RCRC	94%	93%	90%
SARC	92%	82%	87%
SCLARC	86%	83%	83%
SDRC	89%	90%	90%
SG/PRC	90%	91%	92%
TCRC	88%	84%	82%
VMRC	89%	91%	89%
WRC	89%	90%	86%
CA	89%	88%	88%

Table A17. Number times out shopping in the past month

	CS1	CS2	CS3
ACRC	4	4	6
CVRC	4	4	4
ELARC	4	4	4
FDLRC	3	4	6
FNRC	4	4	5
GGRC	4	4	5
HRC	4	4	4
IRC	3	3	5
KRC	4	4	5
NBRC	4	4	6
NLACRC	4	4	5
RCEB	4	4	5
RCOC	4	3	5
RCRC	5	5	6
SARC	4	4	5
SCLARC	3	3	4
SDRC	4	4	4
SG/PRC	4	4	5
TCRC	4	4	4
VMRC	4	5	5
WRC	4	3	5
CA	4	4	5

Table A18. Went out on errands in the past month

	CS1	CS2	CS3
ACRC	75%	77%	84%
CVRC	70%	73%	70%
ELARC	74%	74%	83%
FDLRC	69%	74%	76%
FNRC	81%	80%	71%
GGRC	70%	65%	73%
HRC	76%	76%	65%
IRC	76%	76%	74%
KRC	72%	74%	78%
NBRC	81%	83%	82%
NLACRC	77%	72%	75%
RCEB	70%	72%	81%
RCOC	68%	71%	77%
RCRC	86%	88%	85%
SARC	81%	87%	77%
SCLARC	73%	70%	73%
SDRC	78%	80%	75%
SG/PRC	75%	80%	74%
TCRC	78%	71%	64%
VMRC	72%	81%	73%
WRC	80%	81%	86%
CA	75%	76%	76%

Table A19. Number times out on errands in the past month

	CS1	CS2	CS3
ACRC	2	2	4
CVRC	2	2	3
ELARC	2	2	3
FDLRC	2	2	4
FNRC	3	3	3
GGRC	2	2	3
HRC	2	2	3
IRC	3	2	3
KRC	2	2	3
NBRC	3	3	4
NLACRC	2	2	4
RCEB	2	2	3
RCOC	2	2	3
RCRC	3	3	5
SARC	2	2	3
SCLARC	3	2	3
SDRC	3	3	3
SG/PRC	3	3	3
TCRC	3	2	3
VMRC	3	2	3
WRC	3	2	3
CA	3	2	3

Table A20. Went out for entertainment in the past month

	CS1	CS2	CS3
ACRC	76%	69%	66%
CVRC	64%	57%	66%
ELARC	76%	74%	76%
FDLRC	72%	56%	60%
FNRC	68%	69%	61%
GGRC	60%	58%	69%
HRC	65%	72%	67%
IRC	75%	75%	74%
KRC	60%	53%	65%
NBRC	66%	64%	70%
NLACRC	81%	89%	76%
RCEB	68%	69%	69%
RCOC	77%	73%	72%
RCRC	61%	56%	55%
SARC	81%	80%	70%
SCLARC	73%	68%	67%
SDRC	76%	67%	64%
SG/PRC	76%	80%	72%
TCRC	79%	71%	71%
VMRC	69%	72%	68%
WRC	62%	76%	71%
CA	72%	70%	69%

Table A21. Number times went out for entertainment in the past month

	CS1	CS2	CS3
ACRC	2	2	3
CVRC	2	2	3
ELARC	3	2	3
FDLRC	3	1	3
FNRC	2	2	4
GGRC	2	2	3
HRC	2	2	3
IRC	2	2	3
KRC	2	1	3
NBRC	3	2	6
NLACRC	3	5	3
RCEB	2	2	3
RCOC	3	2	3
RCRC	2	2	4
SARC	3	3	3
SCLARC	3	2	3
SDRC	3	2	3
SG/PRC	2	2	3
TCRC	3	3	3
VMRC	2	2	3
WRC	2	2	4
CA	2	2	3

Table A22. Went out to eat in the past month

	CS1	CS2	CS3
ACRC	87%	84%	88%
CVRC	79%	79%	82%
ELARC	87%	91%	88%
FDLRC	79%	74%	80%
FNRC	82%	80%	80%
GGRC	84%	82%	81%
HRC	85%	81%	82%
IRC	81%	84%	81%
KRC	77%	76%	79%
NBRC	78%	76%	84%
NLACRC	86%	72%	88%
RCEB	80%	85%	87%
RCOC	88%	87%	88%
RCRC	74%	75%	83%
SARC	86%	91%	81%
SCLARC	81%	80%	77%
SDRC	89%	87%	84%
SG/PRC	82%	86%	84%
TCRC	85%	79%	75%
VMRC	84%	88%	82%
WRC	82%	88%	81%
CA	83%	83%	83%

Table A23. Number of times out to eat in the past moth

	CS1	CS2	CS3
ACRC	4	4	5
CVRC	3	4	4
ELARC	4	5	4
FDLRC	4	4	6
FNRC	3	3	5
GGRC	4	4	5
HRC	4	4	4
IRC	3	3	4
KRC	3	3	4
NBRC	4	3	6
NLACRC	4	2	5
RCEB	4	4	5
RCOC	4	3	5
RCRC	4	4	6
SARC	4	5	4
SCLARC	4	3	4
SDRC	4	4	5
SG/PRC	3	4	5
TCRC	4	4	4
VMRC	4	4	4
WRC	3	4	5
CA	3	4	5

Table A24. Went out to a religious service or spiritual practice in the past month

	CS1	CS2	CS3
ACRC	38%	33%	38%
CVRC	37%	39%	39%
ELARC	49%	46%	44%
FDLRC	45%	42%	39%
FNRC	31%	28%	29%
GGRC	30%	31%	31%
HRC	41%	41%	35%
IRC	42%	44%	40%
KRC	33%	33%	37%
NBRC	34%	28%	27%
NLACRC	37%	43%	35%
RCEB	37%	34%	34%
RCOC	48%	45%	50%
RCRC	24%	26%	26%
SARC	42%	38%	43%
SCLARC	53%	42%	38%
SDRC	39%	37%	33%
SG/PRC	47%	46%	40%
TCRC	43%	35%	30%
VMRC	38%	38%	36%
WRC	39%	39%	36%
CA	40%	38%	37%

Table A25. Number of times out to religious services or spiritual practice in the past month

	CS1	CS2	CS3
ACRC	1	1	4
CVRC	1	1	4
ELARC	2	2	4
FDLRC	2	2	4
FNRC	1	1	4
GGRC	1	1	4
HRC	1	2	3
IRC	2	2	3
KRC	1	1	4
NBRC	1	1	4
NLACRC	1	2	3
RCEB	1	1	3
RCOC	2	1	4
RCRC	1	1	4
SARC	2	1	3
SCLARC	2	2	3
SDRC	2	1	4
SG/PRC	2	2	4
TCRC	2	1	4
VMRC	2	2	4
WRC	2	1	3
CA	2	1	4

Table A26. Went out for exercise in the past month

	CS1	CS2	CS3
ACRC	50%	45%	49%
CVRC	34%	37%	31%
ELARC	47%	40%	21%
FDLRC	39%	21%	36%
FNRC	39%	21%	24%
GGRC	46%	51%	56%
HRC	55%	45%	32%
IRC	39%	37%	17%
KRC	18%	16%	29%
NBRC	59%	44%	33%
NLACRC	51%	53%	48%
RCEB	54%	54%	50%
RCOC	48%	27%	44%
RCRC	55%	60%	19%
SARC	73%	57%	39%
SCLARC	55%	50%	32%
SDRC	39%	30%	22%
SG/PRC	48%	46%	26%
TCRC	67%	57%	56%
VMRC	46%	34%	33%
WRC	51%	43%	40%
CA	48%	41%	33%

Table A27. Number of time out for exercise in the past month

	CS1	CS2	CS3
ACRC	6	6	13
CVRC	4	5	13
ELARC	6	4	11
FDLRC	4	2	10
FNRC	5	3	13
GGRC	5	8	14
HRC	7	6	13
IRC	5	4	13
KRC	2	2	14
NBRC	7	7	13
NLACRC	6	7	10
RCEB	7	8	12
RCOC	5	3	11
RCRC	9	9	14
SARC	8	8	11
SCLARC	5	5	12
SDRC	5	3	10
SG/PRC	5	5	10
TCRC	8	7	11
VMRC	6	4	11
WRC	6	4	9
CA	6	5	12

Table A28. Went on vacation in the past year

	CS1	CS2	CS3
ACRC	44%	43%	47%
CVRC	51%	52%	54%
ELARC	38%	36%	38%
FDLRC	36%	25%	38%
FNRC	52%	49%	48%
GGRC	41%	42%	44%
HRC	36%	37%	39%
IRC	43%	41%	42%
KRC	40%	35%	45%
NBRC	52%	39%	43%
NLACRC	47%	46%	45%
RCEB	45%	39%	40%
RCOC	42%	32%	41%
RCRC	43%	45%	47%
SARC	54%	51%	44%
SCLARC	32%	20%	23%
SDRC	41%	35%	38%
SG/PRC	36%	35%	33%
TCRC	52%	44%	41%
VMRC	36%	42%	43%
WRC	37%	38%	45%
CA	43%	40%	42%

Table A29. Times on vacation in the past year

	CS1	CS2	CS3
ACRC	1	1	3
CVRC	1	1	2
ELARC	1	1	2
FDLRC	1	1	1
FNRC	1	1	2
GGRC	1	1	2
HRC	1	1	2
IRC	1	1	2
KRC	1	1	2
NBRC	1	1	2
NLACRC	1	1	2
RCEB	1	1	2
RCOC	1	0	1
RCRC	1	1	2
SARC	1	1	2
SCLARC	1	0	2
SDRC	1	1	2
SG/PRC	1	1	2
TCRC	1	1	2
VMRC	1	1	2
WRC	1	1	2
CA	1	1	2

Relationships

Table A30. Has friends other than staff and family

	CS1	CS2	CS3
ACRC	85%	86%	80%
CVRC	73%	69%	79%
ELARC	77%	65%	70%
FDLRC	70%	65%	69%
FNRC	80%	73%	75%
GGRC	81%	88%	76%
HRC	76%	78%	78%
IRC	76%	85%	75%
KRC	74%	79%	73%
NBRC	80%	67%	53%
NLACRC	76%	58%	77%
RCEB	71%	79%	75%
RCOC	69%	71%	64%
RCRC	73%	76%	60%
SARC	74%	64%	66%
SCLARC	75%	62%	70%
SDRC	77%	75%	74%
SG/PRC	74%	69%	81%
TCRC	84%	73%	76%
VMRC	85%	79%	70%
WRC	76%	81%	69%
CA	77%	74%	73%

Table A31. Has a best friend

	CS1	CS2	CS3
ACRC	77%	75%	75%
CVRC	84%	75%	83%
ELARC	66%	58%	67%
FDLRC	74%	74%	68%
FNRC	83%	84%	83%
GGRC	75%	84%	78%
HRC	79%	79%	74%
IRC	85%	81%	85%
KRC	73%	78%	84%
NBRC	78%	82%	53%
NLACRC	72%	63%	73%
RCEB	73%	76%	76%
RCOC	75%	78%	69%
RCRC	79%	82%	79%
SARC	72%	70%	73%
SCLARC	69%	59%	63%
SDRC	73%	75%	76%
SG/PRC	76%	76%	79%
TCRC	76%	79%	66%
VMRC	78%	78%	72%
WRC	74%	78%	84%
CA	76%	75%	75%

Table A32. Can see family

	CS1	CS2	CS3
ACRC	89%	91%	92%
CVRC	84%	82%	76%
ELARC	76%	70%	91%
FDLRC	86%	81%	83%
FNRC	91%	84%	81%
GGRC	87%	92%	93%
HRC	84%	84%	84%
IRC	80%	85%	83%
KRC	95%	91%	81%
NBRC	82%	81%	84%
NLACRC	92%	96%	80%
RCEB	85%	83%	86%
RCOC	82%	84%	90%
RCRC	90%	89%	75%
SARC	88%	85%	83%
SCLARC	87%	82%	81%
SDRC	85%	83%	84%
SG/PRC	92%	85%	81%
TCRC	87%	80%	85%
VMRC	84%	82%	68%
WRC	88%	88%	70%
CA	86%	85%	83%

Table A33. Can see friends

	CS1	CS2	CS3
ACRC	84%	81%	91%
CVRC	80%	82%	81%
ELARC	74%	65%	81%
FDLRC	80%	80%	73%
FNRC	79%	79%	89%
GGRC	87%	87%	92%
HRC	82%	82%	78%
IRC	85%	79%	73%
KRC	87%	91%	73%
NBRC	79%	77%	85%
NLACRC	83%	92%	86%
RCEB	80%	74%	84%
RCOC	81%	84%	82%
RCRC	82%	78%	80%
SARC	78%	79%	85%
SCLARC	94%	86%	71%
SDRC	84%	85%	78%
SG/PRC	85%	77%	81%
TCRC	81%	79%	79%
VMRC	73%	72%	79%
WRC	82%	80%	73%
CA	82%	81%	81%

Table A34. Can go on a date

	CS1	CS2	CS3
ACRC	95%	95%	86%
CVRC	93%	89%	87%
ELARC	78%	88%	90%
FDLRC	93%	92%	76%
FNRC	93%	92%	87%
GGRC	85%	94%	81%
HRC	86%	84%	74%
IRC	91%	90%	90%
KRC	97%	96%	86%
NBRC	94%	88%	63%
NLACRC	91%	90%	84%
RCEB	84%	83%	85%
RCOC	88%	89%	88%
RCRC	92%	96%	91%
SARC	86%	78%	85%
SCLARC	91%	95%	80%
SDRC	88%	94%	89%
SG/PRC	97%	92%	91%
TCRC	90%	93%	96%
VMRC	94%	81%	76%
WRC	94%	97%	93%
CA	90%	90%	85%

Table A35. Ever feels lonely

	CS1	CS2	CS3
ACRC	30%	28%	35%
CVRC	36%	30%	28%
ELARC	45%	36%	34%
FDLRC	49%	52%	34%
FNRC	34%	35%	36%
GGRC	41%	34%	27%
HRC	36%	32%	31%
IRC	27%	32%	39%
KRC	25%	35%	35%
NBRC	34%	39%	34%
NLACRC	29%	33%	37%
RCEB	48%	38%	34%
RCOC	35%	38%	36%
RCRC	31%	27%	41%
SARC	43%	41%	31%
SCLARC	30%	26%	25%
SDRC	35%	35%	38%
SG/PRC	23%	26%	28%
TCRC	41%	42%	41%
VMRC	47%	33%	41%
WRC	34%	31%	41%
CA	35%	34%	35%

Table A36. Can help others

	CS1	CS2	CS3
ACRC	70%	88%	84%
CVRC	66%	92%	91%
ELARC	67%	83%	89%
FDLRC	76%	80%	80%
FNRC	66%	81%	87%
GGRC	73%	84%	94%
HRC	70%	85%	90%
IRC	48%	89%	85%
KRC	51%	73%	83%
NBRC	71%	81%	81%
NLACRC	67%	96%	95%
RCEB	67%	94%	82%
RCOC	63%	81%	88%
RCRC	52%	87%	92%
SARC	69%	82%	85%
SCLARC	60%	87%	83%
SDRC	73%	83%	83%
SG/PRC	54%	90%	95%
TCRC	63%	88%	78%
VMRC	76%	88%	89%
WRC	57%	86%	84%
CA	65%	87%	87%

* The wording of this question changed between CS1 and CS2

Satisfaction

Table A37. Like home

	CS1	CS2	CS3
ACRC	86%	91%	91%
CVRC	89%	92%	92%
ELARC	94%	92%	94%
FDLRC	92%	93%	87%
FNRC	86%	87%	88%
GGRC	93%	93%	93%
HRC	88%	86%	88%
IRC	92%	93%	92%
KRC	86%	91%	87%
NBRC	89%	89%	94%
NLACRC	93%	95%	90%
RCEB	91%	87%	88%
RCOC	95%	94%	95%
RCRC	90%	88%	88%
SARC	92%	87%	92%
SCLARC	83%	89%	93%
SDRC	90%	86%	91%
SG/PRC	93%	91%	93%
TCRC	90%	91%	95%
VMRC	83%	83%	87%
WRC	86%	81%	87%
CA	90%	90%	91%

Table A38. Wants to live elsewhere

	CS1	CS2	CS3
ACRC	21%	20%	22%
CVRC	21%	16%	21%
ELARC	23%	16%	20%
FDLRC	15%	7%	21%
FNRC	23%	22%	30%
GGRC	14%	29%	24%
HRC	22%	23%	15%
IRC	20%	25%	21%
KRC	18%	20%	26%
NBRC	25%	23%	25%
NLACRC	17%	9%	22%
RCEB	26%	28%	27%
RCOC	15%	10%	11%
RCRC	21%	18%	27%
SARC	22%	19%	21%
SCLARC	27%	17%	22%
SDRC	17%	21%	22%
SG/PRC	9%	15%	14%
TCRC	21%	19%	19%
VMRC	21%	24%	23%
WRC	21%	19%	24%
CA	20%	19%	21%

Table A39. Likes paid community job

	CS1	CS2	CS3
ACRC	87%	89%	88%
CVRC	88%	100%	94%
ELARC	92%	94%	95%
FDLRC	86%	89%	78%
FNRC	84%	90%	100%
GGRC	94%	98%	100%
HRC	87%	86%	88%
IRC	96%	92%	96%
KRC	88%	87%	86%
NBRC	80%	82%	96%
NLACRC	94%	92%	83%
RCEB	88%	93%	87%
RCOC	87%	100%	93%
RCRC	88%	94%	90%
SARC	90%	83%	98%
SCLARC	87%	93%	83%
SDRC	93%	95%	84%
SG/PRC	92%	100%	n/a
TCRC	88%	96%	93%
VMRC	100%	98%	93%
WRC	83%	96%	87%
CA	90%	93%	90%

*CS2 and CS3 results based on those determined to have a job in the Background Information (BI) section.

Table A40. Wants to work somewhere else *

	CS1	CS2	CS3
ACRC	30%	9%	36%
CVRC	35%	21%	36%
ELARC	53%	32%	32%
FDLRC	22%	11%	41%
FNRC	30%	25%	17%
GGRC	21%	28%	19%
HRC	28%	26%	18%
IRC	24%	26%	52%
KRC	25%	26%	53%
NBRC	27%	25%	29%
NLACRC	36%	15%	33%
RCEB	30%	22%	37%
RCOC	28%	7%	23%
RCRC	18%	27%	38%
SARC	34%	23%	33%
SCLARC	34%	36%	26%
SDRC	17%	15%	21%
SG/PRC	18%	25%	n/a
TCRC	28%	16%	19%
VMRC	27%	34%	41%
WRC	28%	11%	26%
CA	28%	20%	31%

*CS2 and CS3 results based on those determined to have a job in the Background Information (BI) section.

Table A41. Likes day program or regular activity

	CS1	CS2	CS3
ACRC	91%	90%	94%
CVRC	92%	91%	95%
ELARC	90%	93%	94%
FDLRC	88%	96%	91%
FNRC	96%	92%	89%
GGRC	96%	95%	93%
HRC	89%	94%	87%
IRC	94%	90%	89%
KRC	90%	91%	89%
NBRC	92%	90%	92%
NLACRC	98%	92%	90%
RCEB	91%	90%	90%
RCOC	95%	93%	91%
RCRC	93%	96%	87%
SARC	90%	88%	94%
SCLARC	91%	95%	90%
SDRC	89%	88%	93%
SG/PRC	94%	92%	93%
TCRC	93%	96%	95%
VMRC	91%	93%	86%
WRC	88%	90%	89%
CA	92%	92%	91%

Table A42. Wants to go somewhere else or do something else during the day

	CS1	CS2	CS3
ACRC	18%	18%	24%
CVRC	29%	25%	15%
ELARC	30%	24%	31%
FDLRC	25%	7%	33%
FNRC	20%	23%	34%
GGRC	17%	27%	24%
HRC	20%	24%	21%
IRC	24%	30%	24%
KRC	18%	22%	27%
NBRC	18%	26%	47%
NLACRC	20%	16%	22%
RCEB	30%	29%	20%
RCOC	16%	14%	15%
RCRC	16%	18%	26%
SARC	42%	29%	29%
SCLARC	28%	16%	21%
SDRC	24%	26%	28%
SG/PRC	15%	26%	19%
TCRC	19%	21%	19%
VMRC	23%	21%	26%
WRC	30%	24%	27%
CA	23%	23%	24%

Service Coordination

Table A43. Met service coordinator

	CS1	CS2	CS3
ACRC	98%	98%	95%
CVRC	96%	97%	92%
ELARC	92%	97%	96%
FDLRC	90%	93%	91%
FNRC	99%	98%	99%
GGRC	97%	98%	93%
HRC	95%	95%	85%
IRC	96%	94%	87%
KRC	97%	96%	91%
NBRC	88%	92%	93%
NLACRC	95%	92%	93%
RCEB	95%	96%	91%
RCOC	94%	92%	98%
RCRC	96%	95%	90%
SARC	93%	93%	88%
SCLARC	97%	95%	90%
SDRC	90%	95%	89%
SG/PRC	95%	95%	87%
TCRC	95%	96%	93%
VMRC	95%	94%	88%
WRC	94%	87%	89%
CA	95%	95%	91%

Table A44. Service coordinator asks what person wants

	CS1	CS2	CS3
ACRC	89%	92%	91%
CVRC	83%	82%	88%
ELARC	83%	87%	90%
FDLRC	84%	90%	91%
FNRC	91%	90%	93%
GGRC	91%	85%	92%
HRC	86%	88%	72%
IRC	80%	73%	80%
KRC	75%	70%	75%
NBRC	76%	83%	86%
NLACRC	89%	89%	86%
RCEB	85%	84%	86%
RCOC	88%	88%	88%
RCRC	89%	92%	83%
SARC	82%	75%	85%
SCLARC	85%	85%	84%
SDRC	81%	80%	81%
SG/PRC	88%	90%	82%
TCRC	88%	90%	83%
VMRC	88%	87%	82%
WRC	79%	81%	75%
CA	85%	84%	85%

Table A45. Service coordinator helps get what person needs

	CS1	CS2	CS3
ACRC	85%	88%	82%
CVRC	83%	75%	79%
ELARC	73%	79%	90%
FDLRC	82%	87%	83%
FNRC	87%	85%	91%
GGRC	87%	88%	93%
HRC	73%	77%	62%
IRC	80%	77%	74%
KRC	74%	71%	69%
NBRC	76%	74%	81%
NLACRC	85%	87%	86%
RCEB	78%	82%	81%
RCOC	92%	88%	91%
RCRC	88%	86%	75%
SARC	83%	73%	81%
SCLARC	75%	71%	68%
SDRC	77%	79%	73%
SG/PRC	82%	81%	69%
TCRC	88%	87%	73%
VMRC	88%	85%	78%
WRC	77%	76%	75%
CA	82%	81%	79%

Table A46. Service coordinator calls back right away

	CS1	CS2	CS3
ACRC	76%	72%	66%
CVRC	68%	63%	60%
ELARC	61%	65%	81%
FDLRC	60%	85%	70%
FNRC	72%	69%	63%
GGRC	75%	63%	81%
HRC	58%	61%	44%
IRC	63%	54%	55%
KRC	55%	43%	49%
NBRC	49%	61%	66%
NLACRC	78%	79%	67%
RCEB	60%	54%	62%
RCOC	66%	73%	77%
RCRC	54%	60%	46%
SARC	60%	60%	59%
SCLARC	63%	57%	50%
SDRC	61%	56%	57%
SG/PRC	63%	74%	60%
TCRC	67%	54%	42%
VMRC	55%	59%	51%
WRC	57%	60%	57%
CA	65%	63%	61%

Table A47. Helped make IPP

	CS1	CS2	CS3
ACRC	93%	94%	93%
CVRC	83%	82%	87%
ELARC	81%	91%	95%
FDLRC	81%	61%	88%
FNRC	88%	77%	88%
GGRC	83%	91%	93%
HRC	74%	84%	67%
IRC	81%	80%	88%
KRC	52%	70%	76%
NBRC	66%	80%	82%
NLACRC	79%	63%	82%
RCEB	82%	87%	85%
RCOC	78%	79%	78%
RCRC	81%	84%	81%
SARC	71%	57%	76%
SCLARC	84%	79%	82%
SDRC	85%	89%	81%
SG/PRC	88%	84%	82%
TCRC	87%	90%	84%
VMRC	85%	87%	81%
WRC	71%	72%	68%
CA	82%	81%	85%

Access

Table A48. Gets needed services

	CS1	CS2	CS3
ACRC	68%	69%	53%
CVRC	75%	81%	82%
ELARC	72%	79%	80%
FDLRC	77%	90%	72%
FNRC	82%	88%	86%
GGRC	77%	86%	81%
HRC	71%	70%	69%
IRC	71%	83%	57%
KRC	85%	90%	59%
NBRC	56%	57%	61%
NLACRC	76%	82%	66%
RCEB	72%	76%	74%
RCOC	87%	85%	83%
RCRC	88%	82%	61%
SARC	74%	62%	74%
SCLARC	65%	71%	63%
SDRC	61%	65%	67%
SG/PRC	79%	82%	77%
TCRC	82%	81%	79%
VMRC	76%	75%	66%
WRC	68%	77%	67%
CA	73%	77%	70%

Table A49. Person always has a way to get places s/he wants to go

	CS1	CS2	CS3
ACRC	93%	91%	93%
CVRC	80%	86%	87%
ELARC	89%	89%	93%
FDLRC	85%	85%	92%
FNRC	93%	93%	94%
GGRC	87%	96%	92%
HRC	90%	82%	85%
IRC	86%	87%	79%
KRC	94%	88%	84%
NBRC	81%	80%	88%
NLACRC	95%	95%	88%
RCEB	86%	92%	90%
RCOC	91%	86%	93%
RCRC	89%	86%	77%
SARC	87%	78%	81%
SCLARC	90%	73%	81%
SDRC	85%	85%	81%
SG/PRC	89%	89%	92%
TCRC	89%	90%	92%
VMRC	78%	82%	74%
WRC	90%	90%	80%
CA	88%	87%	87%

Table A50. Staff have the right training to meet person's needs

	CS1	CS2	CS3
ACRC	93%	97%	88%
CVRC	93%	94%	95%
ELARC	93%	94%	94%
FDLRC	94%	89%	90%
FNRC	95%	96%	94%
GGRC	86%	94%	94%
HRC	95%	93%	88%
IRC	93%	95%	81%
KRC	91%	89%	86%
NBRC	87%	84%	79%
NLACRC	95%	93%	94%
RCEB	87%	93%	82%
RCOC	98%	98%	94%
RCRC	94%	94%	86%
SARC	96%	91%	91%
SCLARC	94%	91%	86%
SDRC	91%	89%	82%
SG/PRC	98%	95%	92%
TCRC	93%	93%	90%
VMRC	91%	94%	91%
WRC	90%	93%	87%
CA	93%	93%	88%

Health

Table A51. Has a primary care doctor

	CS1	CS2	CS3
ACRC	98%	94%	98%
CVRC	97%	94%	94%
ELARC	96%	96%	97%
FDLRC	98%	99%	96%
FNRC	95%	96%	95%
GGRC	97%	99%	100%
HRC	96%	96%	98%
IRC	96%	96%	96%
KRC	95%	87%	95%
NBRC	97%	96%	96%
NLACRC	96%	97%	96%
RCEB	97%	96%	97%
RCOC	98%	99%	96%
RCRC	97%	94%	95%
SARC	98%	96%	97%
SCLARC	97%	93%	95%
SDRC	98%	97%	95%
SG/PRC	99%	97%	99%
TCRC	97%	97%	97%
VMRC	95%	97%	94%
WRC	94%	92%	95%
CA	97%	96%	96%

Table A52. In poor health

	CS1	CS2	CS3
ACRC	2%	2%	3%
CVRC	4%	4%	2%
ELARC	6%	6%	2%
FDLRC	2%	1%	3%
FNRC	4%	4%	3%
GGRC	5%	3%	2%
HRC	4%	6%	1%
IRC	4%	2%	3%
KRC	4%	5%	5%
NBRC	3%	3%	2%
NLACRC	4%	4%	2%
RCEB	4%	3%	6%
RCOC	4%	2%	1%
RCRC	2%	2%	1%
SARC	2%	6%	2%
SCLARC	3%	3%	2%
SDRC	4%	4%	1%
SG/PRC	1%	3%	2%
TCRC	2%	3%	2%
VMRC	5%	7%	6%
WRC	3%	3%	2%
CA	3%	4%	0%

Table A53. Had an annual physical exam in the past year

	CS1	CS2	CS3
ACRC	77%	73%	84%
CVRC	86%	86%	84%
ELARC	87%	81%	94%
FDLRC	91%	91%	88%
FNRC	77%	84%	81%
GGRC	88%	88%	86%
HRC	87%	89%	87%
IRC	90%	88%	90%
KRC	80%	79%	88%
NBRC	81%	78%	75%
NLACRC	84%	96%	90%
RCEB	85%	84%	89%
RCOC	89%	88%	86%
RCRC	80%	84%	80%
SARC	86%	85%	89%
SCLARC	88%	85%	80%
SDRC	89%	91%	87%
SG/PRC	84%	81%	84%
TCRC	88%	92%	92%
VMRC	87%	87%	84%
WRC	83%	76%	80%
CA	86%	85%	86%

Table A54. Had a dentist visit in the past year

	CS1	CS2	CS3
ACRC	62%	67%	73%
CVRC	60%	66%	74%
ELARC	69%	65%	77%
FDLRC	78%	82%	84%
FNRC	63%	65%	67%
GGRC	73%	78%	79%
HRC	73%	67%	76%
IRC	64%	67%	73%
KRC	65%	63%	73%
NBRC	68%	69%	77%
NLACRC	78%	83%	83%
RCEB	66%	68%	75%
RCOC	75%	76%	80%
RCRC	59%	54%	66%
SARC	83%	76%	80%
SCLARC	75%	67%	71%
SDRC	71%	71%	79%
SG/PRC	70%	70%	80%
TCRC	74%	76%	85%
VMRC	56%	59%	63%
WRC	68%	72%	70%
CA	69%	70%	76%

Table A55. Had an eye exam or vision screening in the past year

	CS1	CS2	CS3
ACRC	45%	42%	45%
CVRC	52%	45%	45%
ELARC	55%	60%	67%
FDLRC	62%	65%	60%
FNRC	44%	42%	51%
GGRC	43%	40%	48%
HRC	58%	61%	53%
IRC	49%	49%	53%
KRC	34%	41%	47%
NBRC	42%	42%	35%
NLACRC	40%	50%	49%
RCEB	47%	36%	50%
RCOC	39%	41%	39%
RCRC	44%	42%	36%
SARC	53%	51%	46%
SCLARC	66%	49%	53%
SDRC	49%	48%	50%
SG/PRC	47%	47%	40%
TCRC	54%	47%	59%
VMRC	42%	43%	40%
WRC	52%	51%	49%
CA	48%	47%	48%

Table A56. Had a hearing test in the past five years

	CS1	CS2	CS3
ACRC	43%	36%	36%
CVRC	50%	40%	39%
ELARC	55%	68%	69%
FDLRC	64%	68%	60%
FNRC	42%	31%	47%
GGRC	40%	48%	51%
HRC	56%	56%	54%
IRC	56%	54%	53%
KRC	37%	38%	40%
NBRC	38%	41%	41%
NLACRC	40%	68%	59%
RCEB	45%	41%	44%
RCOC	38%	63%	45%
RCRC	38%	32%	39%
SARC	59%	51%	51%
SCLARC	70%	57%	70%
SDRC	61%	58%	48%
SG/PRC	57%	54%	48%
TCRC	41%	34%	41%
VMRC	45%	48%	30%
WRC	64%	60%	61%
CA	50%	50%	49%

Table A57. Had a Pap test in the past three years (women)

	CS1	CS2	CS3
ACRC	63%	58%	55%
CVRC	61%	48%	46%
ELARC	48%	50%	34%
FDLRC	81%	77%	49%
FNRC	57%	65%	59%
GGRC	50%	55%	50%
HRC	67%	64%	53%
IRC	58%	54%	39%
KRC	51%	50%	54%
NBRC	44%	48%	52%
NLACRC	58%	79%	50%
RCEB	58%	53%	38%
RCOC	58%	64%	52%
RCRC	72%	67%	53%
SARC	51%	48%	43%
SCLARC	58%	48%	39%
SDRC	64%	67%	43%
SG/PRC	73%	67%	69%
TCRC	57%	47%	47%
VMRC	47%	45%	27%
WRC	62%	67%	53%
CA	59%	58%	47%

Table A58. Had a mammogram in the past two years (women 40 and older)

	CS1	CS2	CS3
ACRC	64%	75%	70%
CVRC	70%	75%	75%
ELARC	71%	73%	59%
FDLRC	92%	96%	75%
FNRC	63%	74%	66%
GGRC	61%	71%	64%
HRC	71%	73%	67%
IRC	76%	76%	63%
KRC	54%	72%	75%
NBRC	53%	60%	74%
NLACRC	78%	91%	80%
RCEB	69%	66%	64%
RCOC	73%	82%	87%
RCRC	60%	63%	46%
SARC	69%	55%	68%
SCLARC	69%	64%	69%
SDRC	73%	75%	61%
SG/PRC	88%	67%	57%
TCRC	88%	65%	72%
VMRC	60%	69%	63%
WRC	68%	75%	79%
CA	71%	73%	69%

Table A59. Had a colorectal cancer screening in the past year (individuals 50 and over)?

	CS1	CS2	CS3
ACRC	15%	15%	12%
CVRC	9%	17%	21%
ELARC	21%	12%	21%
FDLRC	22%	32%	15%
FNRC	10%	7%	9%
GGRC	14%	12%	15%
HRC	24%	16%	9%
IRC	24%	20%	15%
KRC	14%	14%	15%
NBRC	14%	16%	10%
NLACRC	16%	16%	16%
RCEB	25%	22%	20%
RCOC	21%	14%	21%
RCRC	12%	11%	19%
SARC	20%	9%	18%
SCLARC	21%	17%	24%
SDRC	18%	8%	17%
SG/PRC	11%	20%	19%
TCRC	14%	9%	19%
VMRC	5%	9%	20%
WRC	28%	16%	11%
CA	17%	14%	17%

Table A60. Had flu vaccine in the past year

	CS1	CS2	CS3
ACRC	66%	64%	68%
CVRC	70%	67%	68%
ELARC	58%	59%	65%
FDLRC	69%	63%	65%
FNRC	62%	64%	59%
GGRC	76%	74%	82%
HRC	71%	72%	66%
IRC	61%	65%	66%
KRC	52%	54%	64%
NBRC	67%	73%	79%
NLACRC	51%	65%	73%
RCEB	65%	71%	81%
RCOC	70%	68%	72%
RCRC	75%	67%	63%
SARC	77%	75%	78%
SCLARC	55%	50%	56%
SDRC	72%	70%	72%
SG/PRC	70%	69%	71%
TCRC	73%	77%	74%
VMRC	74%	78%	69%
WRC	49%	50%	52%
CA	66%	67%	70%

Table A61. Has ever been vaccinated for pneumonia

	CS1	CS2	CS3
ACRC	31%	34%	30%
CVRC	31%	23%	20%
ELARC	25%	24%	32%
FDLRC	30%	26%	21%
FNRC	34%	38%	33%
GGRC	34%	44%	41%
HRC	34%	27%	19%
IRC	25%	25%	30%
KRC	22%	19%	25%
NBRC	24%	28%	33%
NLACRC	17%	31%	23%
RCEB	28%	28%	26%
RCOC	21%	18%	16%
RCRC	35%	28%	28%
SARC	26%	29%	39%
SCLARC	25%	14%	15%
SDRC	30%	30%	40%
SG/PRC	32%	32%	38%
TCRC	28%	19%	20%
VMRC	42%	29%	27%
WRC	14%	15%	23%
CA	28%	27%	28%

Wellness

Table A62. Person engages in regular moderate physical activity (at least three days a week for 30 or more minutes a day)

	CS1	CS2	CS3
ACRC	43%	32%	38%
CVRC	29%	28%	31%
ELARC	36%	31%	33%
FDLRC	52%	39%	37%
FNRC	39%	32%	33%
GGRC	40%	51%	39%
HRC	47%	46%	46%
IRC	38%	29%	24%
KRC	21%	17%	30%
NBRC	27%	35%	25%
NLACRC	39%	31%	39%
RCEB	44%	48%	22%
RCOC	50%	51%	54%
RCRC	47%	40%	39%
SARC	49%	51%	37%
SCLARC	50%	29%	30%
SDRC	33%	36%	25%
SG/PRC	41%	38%	21%
TCRC	39%	29%	31%
VMRC	37%	45%	39%
WRC	38%	39%	44%
CA	40%	37%	34%

Table A63. Obese

	CS1	CS2	CS3
ACRC	60%	60%	63%
CVRC	67%	61%	60%
ELARC	67%	66%	62%
FDLRC	57%	56%	55%
FNRC	64%	61%	66%
GGRC	53%	59%	51%
HRC	55%	61%	52%
IRC	60%	59%	58%
KRC	64%	65%	64%
NBRC	55%	54%	60%
NLACRC	61%	61%	46%
RCEB	53%	58%	57%
RCOC	58%	60%	58%
RCRC	64%	64%	65%
SARC	53%	58%	55%
SCLARC	61%	59%	57%
SDRC	56%	52%	55%
SG/PRC	55%	64%	57%
TCRC	59%	61%	63%
VMRC	64%	64%	63%
WRC	57%	58%	55%
CA	59%	60%	58%

Table A64. Smokes or chews tobacco?

	CS1	CS2	CS3
ACRC	11%	8%	6%
CVRC	7%	7%	5%
ELARC	4%	4%	1%
FDLRC	3%	5%	2%
FNRC	16%	15%	12%
GGRC	5%	4%	3%
HRC	5%	5%	4%
IRC	6%	9%	5%
KRC	5%	7%	5%
NBRC	5%	5%	6%
NLACRC	4%	2%	3%
RCEB	10%	5%	3%
RCOC	4%	6%	4%
RCRC	11%	17%	12%
SARC	5%	4%	2%
SCLARC	7%	6%	3%
SDRC	3%	6%	2%
SG/PRC	5%	5%	3%
TCRC	5%	5%	4%
VMRC	9%	10%	7%
WRC	7%	7%	4%
CA	6%	6%	4%

Respect and Rights

Table A65. Others ask before coming into person's home

	CS1	CS2	CS3
ACRC	93%	97%	96%
CVRC	96%	96%	93%
ELARC	93%	98%	94%
FDLRC	87%	97%	91%
FNRC	96%	99%	97%
GGRC	96%	96%	95%
HRC	89%	93%	90%
IRC	87%	92%	93%
KRC	97%	99%	95%
NBRC	92%	89%	84%
NLACRC	95%	97%	90%
RCEB	93%	97%	94%
RCOC	97%	98%	97%
RCRC	93%	95%	90%
SARC	89%	86%	81%
SCLARC	96%	92%	88%
SDRC	90%	98%	93%
SG/PRC	81%	90%	89%
TCRC	93%	95%	96%
VMRC	91%	93%	94%
WRC	93%	96%	93%
CA	92%	95%	92%

Table A66. Others ask before coming into person's bedroom

	CS1	CS2	CS3
ACRC	87%	84%	90%
CVRC	89%	85%	82%
ELARC	81%	84%	90%
FDLRC	80%	87%	91%
FNRC	96%	96%	91%
GGRC	88%	84%	84%
HRC	79%	84%	71%
IRC	84%	87%	83%
KRC	90%	92%	86%
NBRC	85%	81%	70%
NLACRC	92%	94%	83%
RCEB	86%	90%	85%
RCOC	86%	94%	91%
RCRC	94%	94%	87%
SARC	80%	73%	80%
SCLARC	89%	89%	80%
SDRC	89%	93%	83%
SG/PRC	81%	86%	82%
TCRC	90%	92%	93%
VMRC	79%	80%	80%
WRC	84%	79%	71%
CA	86%	87%	84%

Table A67. Can be alone with friends or visitors at your home

	CS1	CS2	CS3
ACRC	88%	95%	83%
CVRC	88%	90%	84%
ELARC	82%	76%	81%
FDLRC	88%	90%	88%
FNRC	86%	84%	75%
GGRC	93%	91%	95%
HRC	89%	90%	66%
IRC	86%	86%	83%
KRC	80%	88%	81%
NBRC	90%	80%	87%
NLACRC	88%	87%	87%
RCEB	85%	93%	83%
RCOC	76%	82%	88%
RCRC	91%	93%	84%
SARC	89%	86%	83%
SCLARC	86%	88%	86%
SDRC	87%	86%	69%
SG/PRC	98%	94%	91%
TCRC	88%	84%	80%
VMRC	78%	69%	74%
WRC	85%	82%	89%
CA	86%	87%	82%

Table A68. Has enough privacy at home

	CS1	CS2	CS3
ACRC	94%	96%	94%
CVRC	94%	92%	94%
ELARC	91%	88%	95%
FDLRC	98%	96%	91%
FNRC	96%	97%	94%
GGRC	92%	94%	94%
HRC	93%	93%	84%
IRC	95%	95%	94%
KRC	97%	95%	94%
NBRC	89%	95%	93%
NLACRC	94%	97%	89%
RCEB	90%	90%	93%
RCOC	96%	97%	97%
RCRC	97%	97%	93%
SARC	89%	86%	92%
SCLARC	92%	95%	89%
SDRC	93%	91%	91%
SG/PRC	98%	94%	92%
TCRC	93%	92%	97%
VMRC	89%	93%	91%
WRC	91%	89%	87%
CA	93%	93%	93%

Table A69. Mail or email is read by others without permission

	CS1	CS2	CS3
ACRC	93%	95%	91%
CVRC	86%	94%	85%
ELARC	71%	78%	84%
FDLRC	88%	84%	98%
FNRC	95%	95%	88%
GGRC	99%	100%	99%
HRC	75%	78%	83%
IRC	89%	86%	94%
KRC	90%	93%	90%
NBRC	88%	87%	81%
NLACRC	92%	89%	94%
RCEB	94%	95%	98%
RCOC	98%	98%	94%
RCRC	95%	95%	87%
SARC	88%	93%	96%
SCLARC	90%	88%	69%
SDRC	86%	97%	80%
SG/PRC	90%	94%	96%
TCRC	86%	95%	93%
VMRC	86%	93%	85%
WRC	88%	92%	92%
CA	89%	92%	90%

Table A70. Can use the phone and Internet without restrictions

	CS1	CS2	CS3
ACRC	93%	96%	95%
CVRC	95%	93%	94%
ELARC	92%	99%	94%
FDLRC	97%	98%	96%
FNRC	97%	97%	95%
GGRC	98%	98%	97%
HRC	95%	95%	84%
IRC	96%	95%	95%
KRC	90%	96%	88%
NBRC	91%	88%	93%
NLACRC	98%	96%	93%
RCEB	97%	99%	95%
RCOC	97%	99%	99%
RCRC	98%	96%	94%
SARC	97%	95%	97%
SCLARC	92%	95%	92%
SDRC	94%	96%	88%
SG/PRC	98%	94%	97%
TCRC	93%	98%	94%
VMRC	96%	91%	91%
WRC	93%	94%	95%
CA	95%	96%	94%

Table A71. Ever participated in a self-advocacy group meeting, conference, or event or had the opportunity but chose not to

	CS1	CS2	CS3
ACRC	28%	28%	32%
CVRC	12%	16%	26%
ELARC	16%	27%	24%
FDLRC	19%	9%	9%
FNRC	29%	29%	31%
GGRC	14%	7%	5%
HRC	20%	16%	13%
IRC	23%	21%	17%
KRC	14%	14%	38%
NBRC	26%	33%	21%
NLACRC	13%	7%	13%
RCEB	16%	12%	14%
RCOC	8%	4%	5%
RCRC	31%	41%	28%
SARC	13%	16%	13%
SCLARC	6%	3%	7%
SDRC	31%	28%	19%
SG/PRC	4%	7%	11%
TCRC	20%	15%	23%
VMRC	49%	44%	39%
WRC	18%	24%	26%
CA	19%	18%	19%

Safety

Table A72. Ever afraid or scared at home

	CS1	CS2	CS3
ACRC	14%	12%	15%
CVRC	13%	12%	14%
ELARC	13%	14%	7%
FDLRC	16%	13%	10%
FNRC	13%	12%	11%
GGRC	17%	16%	7%
HRC	15%	13%	16%
IRC	11%	11%	11%
KRC	9%	12%	16%
NBRC	16%	11%	11%
NLACRC	10%	8%	8%
RCEB	14%	17%	13%
RCOC	10%	9%	6%
RCRC	11%	16%	16%
SARC	18%	23%	16%
SCLARC	12%	7%	8%
SDRC	17%	15%	18%
SG/PRC	7%	11%	13%
TCRC	17%	13%	9%
VMRC	20%	14%	20%
WRC	12%	12%	13%
CA	14%	13%	12%

Table A73. Ever afraid or scared in your neighborhood

	CS1	CS2	CS3
ACRC	14%	15%	15%
CVRC	16%	14%	14%
ELARC	22%	15%	7%
FDLRC	22%	13%	10%
FNRC	14%	12%	11%
GGRC	18%	18%	7%
HRC	13%	14%	16%
IRC	14%	10%	11%
KRC	13%	13%	16%
NBRC	16%	15%	11%
NLACRC	12%	16%	8%
RCEB	17%	14%	13%
RCOC	13%	15%	6%
RCRC	13%	16%	16%
SARC	24%	26%	16%
SCLARC	18%	12%	8%
SDRC	17%	19%	18%
SG/PRC	11%	12%	13%
TCRC	15%	13%	9%
VMRC	20%	16%	20%
WRC	18%	12%	13%
CA	16%	15%	12%

Table A74. Ever afraid or scared at work, day program, or other activity

	CS1	CS2	CS3
ACRC	11%	7%	15%
CVRC	7%	3%	14%
ELARC	11%	7%	7%
FDLRC	10%	3%	10%
FNRC	9%	6%	11%
GGRC	13%	12%	7%
HRC	10%	11%	16%
IRC	8%	7%	11%
KRC	8%	9%	16%
NBRC	13%	9%	11%
NLACRC	6%	6%	8%
RCEB	12%	9%	13%
RCOC	6%	7%	6%
RCRC	5%	3%	16%
SARC	19%	22%	16%
SCLARC	6%	5%	8%
SDRC	7%	9%	18%
SG/PRC	8%	10%	13%
TCRC	7%	6%	9%
VMRC	16%	12%	20%
WRC	7%	7%	13%
CA	9%	8%	12%

Table A75. Has someone to go to for help if afraid

	CS1	CS2	CS3
ACRC	95%	97%	97%
CVRC	95%	87%	95%
ELARC	88%	93%	92%
FDLRC	91%	87%	89%
FNRC	94%	95%	95%
GGRC	94%	98%	95%
HRC	91%	91%	87%
IRC	96%	96%	93%
KRC	95%	94%	90%
NBRC	89%	82%	77%
NLACRC	93%	87%	93%
RCEB	93%	97%	90%
RCOC	93%	95%	95%
RCRC	92%	96%	92%
SARC	92%	84%	87%
SCLARC	94%	71%	87%
SDRC	89%	93%	85%
SG/PRC	96%	95%	96%
TCRC	92%	96%	93%
VMRC	85%	72%	81%
WRC	94%	91%	92%
CA	93%	92%	91%