

**2016/17 ABX2 1 APPROVED REGIONAL CENTER ACTIVITIES
TO PROMOTE EQUITY AND REDUCE PURCHASE OF SERVICES DISPARITIES**

Regional Center (RC)	Activity	Description
Alta California Regional Center \$155,497	Electronic Interpreter System	Provide translation to families during meetings.
	Translation of Children and Adult Service Summaries	Provide written materials regarding services/supports in native languages.
	Translation of Intake Inquiry Packets	Provide written materials regarding intake services in native languages.
	Translation of Intake Application and Booklet	Provide intake application and booklet in native languages.
	Cultural Competency Training	Provide cultural competency training to staff and service providers.
	Orientation for Intake/IFSP/IPP	Provide group orientation in native languages.
Central Valley Regional Center \$747,853	Promotoras De Salud	Hire four promotoras to conduct outreach to Hispanic, Hmong and Native American families. Promotoras will also facilitate access to services and provide advocacy.
	Cultural Competency and Person Centered Thinking Training	Hire two bilingual promotoras to design a person-centered and culturally competent train-the-trainer training curriculum for CVRC staff and providers.
Eastern Los Angeles Regional Center \$459,877	Specialized Service Coordination	Develop five specialized caseloads at a 1:40 ratio. 75% of caseloads will be dedicated to consumers with low per capita expenditures and 25% will be dedicated to new Spanish-speaking and Chinese-speaking cases from intake.
	Training for Parents	Ongoing training for parents to understand: 1) role of RCs; 2) services and supports; and, 3) RC policies. Childcare and transportation will be offered.
	Behavioral Management Workshops in Languages Other Than English	Enhance understanding of behavioral management techniques. Information provided in Spanish and Chinese.
	Update Cultural Competency and Communication Training for ELARC Staff	Provide five training sessions to enhance awareness of how culture influences service utilization.
	Request for Proposals (RFP) for Parent Organizations to Provide Orientations	Orientations in native languages for families going through the intake and assessment process.

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	Partner with Family Resource Center to Provide Orientation to Early Start Families	Assist families to understand transition from Early Start to Lanterman services.
	RFP for Outreach with Community Partners	Increase awareness of RC services in underserved areas.
	Develop and Translate Materials for Families with Low English Literacy	Materials will be available in multiple languages consisting of videos and written materials.
Far Northern Regional Center \$671,000	Family and Community Support Center	To reach Hispanic and Hmong communities in rural areas, utilizing the Promotora model, the Support Center will rotate and move to designated underserved areas. Meetings will focus on providing information to families about eligibility, generic services and navigating the system.
Frank D. Lanterman Regional Center \$1,290,184	Statewide Automated Phone System	Utilize system to send reminders to families whose primary language is not English.
	Korean Community Health Worker Project	Hire two promotoras to assist Korean-speaking families and provide group training, conduct questionnaires, identify barriers and collect data.
	Spanish Promotoras	Hire two additional Spanish-speaking promotoras to provide training and work with 104 targeted monolingual families
	Parent Training	An attorney will provide training to parents, in English and Spanish, focusing on: transition planning, special education, and service access.
	English as a Second Language (ESL) Classes	Provide Literacy/ESL classes to Spanish-speaking families in a supportive environment. Childcare will also be provided during all classes.
Golden Gate Regional Center \$552,541	Use 'Cultural Brokers' aka Family Resource Specialists (FRS)	Nine half-time bilingual FRS will provide support to Spanish, Cantonese and Mandarin families in navigating the system through the Individual Family Service Plan and/or Individual Program Plan processes.
	Chinese and Spanish Language Radio Outreach	Utilize a local radio station to increase RC awareness, advertise events, and recruit RC staff.

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Harbor Regional Center \$465,000	Develop and Translate Materials in Multiple Languages	Written materials and videos will be developed and translated in native languages for families and consumers.
	Expand Availability of Informational Materials	Develop and translate written materials reflecting services, categorized by age groups, in native languages for families and consumers.
	Staff Training	Provide staff training focused on inclusion, diversity, and communication.
	Promote Cultural Competency with Network of Service Providers	Provide cultural competency training for service providers.
	Training and Support for Families	Develop and provide training curriculum for families of diverse cultural and linguistic backgrounds. Expand support groups to reach Japanese and Cambodian families.
	Community Outreach Efforts, Pilot Promotora Program	Work with community based organizations to develop a pilot promotora program.
Inland Regional Center \$516,634	Autism Parent Education Program	Utilize Fiesta Educativa to assist Spanish, Vietnamese and Mandarin families with consumers with an Autism diagnosis to understand available services and clinically effective techniques.
	Fiesta Familiar Program	To address Spanish-speaking families with no authorized services, learning modules will be offered to increase knowledge on how to access RC services.
Kern Regional Center \$137,235	Project Coordinator/Consultant and Registered Nurse	Hire a project coordinator to conduct outreach through presentations, focusing on underserved/rural areas.
	Bilingual Service Coordination	Hire four bilingual service coordinators with reduced caseloads to serve specific ethnic groups.
	Train Staff in Person Centered Thinking	Training will include cultural competency training.
North Bay Regional Center \$164,185	Continue Town Hall Meetings	Hold 12 town hall meetings that will focus on eligibility criteria, access to services, rights and responsibilities. Childcare and translation services will be provided.

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	Advertising and Outreach	Develop a document titled "Understanding Autism Spectrum Disorder" in English and Spanish. Develop a consumer satisfaction survey.
	Person Centered Planning and Cultural Competency Training for NBRC Staff	Provide training for 150 current staff, and 25 new staff per year.
	Person Centered Planning Training for Vendors	Provide training for up to 40 vendors.
North Los Angeles County Regional Center \$552,225	Family Empowerment Team in Action	Program will consist of two Spanish-speaking interns, lead coordinator, CSU Northridge professor, and NLACRC staff. Will collect data from focus groups and interviews.
	Social Media Outreach	Contract with a social media consultant to create various platforms to communicate with consumers and families.
Redwood Coast Regional Center \$24,360	Outreach to Hispanic Communities	Arrange and facilitate group meetings at local community sites.
	Work with the Native American Community	Contract with local Native American tribe leaders to participate in learning and training opportunities.
	Translate Documents in Spanish	Translate documents into Spanish to assist Spanish-speaking families with services and service access.
	Translate Webpage in Spanish	A contractor will translate RCRC's entire website into Spanish.
Regional Center of the East Bay \$750,000	Cultural Competency Training for RC Staff and Service Providers	Provide training to staff and service providers focusing on cultural and linguistic barriers.
	Develop Adult Services to Serve Monolingual Consumers	Startup funding for three services, such as day program and employment services, to serve monolingual consumers.
	Consumer/Family Promotora Project	Contract with a promotora agency to provide training and support to consumers and families.
	Community Events	Fund 10 events at local community sites to encourage education and assist consumers and families.

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	Early Start Materials	Develop, translate, and produce materials about Early Start that are accessible and easy to read for families whose primary language is not English.
	Supports for Child Find and Early Start	Implement promotora support for underserved populations who are new immigrants and whose primary language is not English. Funding will also be used for media outreach.
Regional Center of Orange County \$230,950	Vietnamese Service Coordinator	Hire a Vietnamese-speaking service coordinator, who is also a parent of a child with a developmental disability, to perform outreach activities in the Vietnamese community.
	Person Centered Thinking Training	Provide Person Centered thinking training to staff.
	Increase Translation and Interpretation Services	Simplify and translate documents so it is more easily understood and accessed.
	Translation Equipment	Purchase translation equipment to use for community meetings.
	Increase Developmental Screenings	Collaborate with Family Support Network to provide more developmental screenings to underserved populations.
	Increase Community Outreach	RCOC will attend clinics to increase awareness of RCOC services and support families. RCOC will work with agencies to connect families other resources.
	San Andreas Regional Center \$577,500	Translation Equipment
Launch Digital Workshops		Develop online workshops to provide information regarding services, supports, advocacy, and related topics.
Welcome Binders for Families		Develop and translate welcome binders that families can reference for IPP meetings and services. Binders will also serve non-English-speaking families.
Contract with Family Resource Center for 1:1 Outreach		Use promotoras to provide training for families coming through intake. Program will focus on monolingual families and underserved areas.

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	Redesign Website	Redesign the SARC website to increase accessibility and translate into multiple languages.
	Cultural Competency Training	Provide cultural competency training to staff.
<p align="center">San Diego Regional Center \$248,489</p>	Build on the BRIDGE Collaborative's Training Infrastructure	Program will identify families with children who have been screened for developmental disabilities and use navigators to link them with appropriate services. The program will also provide training in evidence based practices and telehealth technology to providers.
<p align="center">San Gabriel/Pomona Regional Center \$919,035</p>	Community Outreach Specialist	Hire a Korean-speaking Community Outreach Specialist to assist families and consumers in accessing services by supporting parent support groups and performing community outreach activities.
	Childcare at Family Resource Center Meetings	Contract with a local family resource center to provide childcare during community meetings.
	Introductory Curriculum for Families	University-level health care and educational professionals will provide curriculum that focuses on families with children who have been recently diagnosed. Topics will cover cerebral palsy, epilepsy, intellectual disability, and down syndrome. Written materials will be culturally and linguistically responsive to Latino and Asian families.
	Translate POS Policy in Traditional Chinese	Translate POS policies and fact sheets into Traditional Chinese.
	Provide Verbal and Written Translations of Learning Modules	Develop closed-captioned translations for the learning module in Korean, Vietnamese, Spanish, Simplified and Traditional Chinese.
	Cultural Sensitivity Training	Provide training to staff on how to develop respectful working relationships within a diverse, multicultural environment.
	Develop Family Education Training System Parent Mentors	System will train parents on IPP meetings, how to access services, and understand the roles of regional centers, vendors, and the parent. Training meetings will be provided at various sites, along with childcare.

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Regional Center (RC)	Activity	Description
	Parent Mentors	Partner with community agency to identify and develop parent mentors to assist other parents in navigating the regional center system.
	Online Training Modules for Parents	Develop online training modules that can be accessed from homes.
	Vietnamese Outreach Specialist	Hire a Vietnamese Outreach Specialist at the Family Resource Center to connect with the Vietnamese community.
	Support Mandarin Outreach Specialist at Family Resource Center	Provide additional funding to support the current Mandarin Outreach Specialist at the Family Resource Center to conduct additional outreach activities to the Chinese community.
	Incentives for Service Providers	Provide incentives to service providers who retain bilingual staff.
	Person Centered Thinking Training	Provide Person Centered Thinking training to staff, with emphasis on how to focus on the individual needs of the consumer and family, including specific criteria related to ethnic populations.
<p align="center">South Central Los Angeles Regional Center \$690,571</p>	Expand Navigator Program	Hire two Navigation Specialists and five Navigators to provide families with in-depth assistance with navigating generic and regional center services.
	Early Childhood Outreach and Screening Program	Hire an Outreach Service Coordinator to increase the number of developmental screenings in underserved populations.
	Develop New Service Providers	Develop eight new providers to serve Spanish-speaking families and consumers.
	Cultural Competency Training	Provide cultural competency training for staff and service providers.
	Informational Outreach Campaign	Develop and translate written materials about services for Spanish-speaking consumers and families. Increase community awareness by advertising in newspapers and

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		other advertising platforms to target Spanish-speaking families and consumers with no purchase of services.
	Early Developmental Milestones Provider Training	Provide training for licensed care professionals to increase understanding of child development and Early Start referrals.
	Hanan Centre’s SPARK Parent Coaching	Provide training to monolingual Spanish-speaking families to enhance their capacity to improve speech at home. Parents will learn strategies to address speech delays and advocacy skills to request services.
	Early Start Vendor Training	Provide training to Early Start providers to build their capacity to serve Latino, Spanish-speaking, and African-American consumers and families. Training will include early intervention best practices, strategies to serve dual and monolingual language consumers and families, and the impact of culture on social-emotional development.
<p align="center">Tri-Counties Regional Center \$750,000</p>	Collaborative Project with Promotoras and Family Resource Centers	Establish a collaborative between TCRC, Family Resource Centers, and promotora agencies. Project will focus on transitional Hispanic youth to increase service awareness. Advocacy training will also be provided to parents and help address existing cultural barriers preventing service access.
<p align="center">Valley Mountain Regional Center \$441,600</p>	Staff Training	Provide cultural competency and Person Centered Thinking training for staff. Additional training, focused on cultural differences, will be provided to Early Start staff and providers.
	Promotora Project	Project will target assisting the Spanish-speaking community. Promotoras will conduct outreach during times and in locations most likely to meet the needs of the targeted underserved population.
	Community Outreach Project	Provide presentations at local community venues to increase regional center services awareness. VMRC staff will attend local community cultural events.

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	Translate Documents	Collaborate with other regional centers to translate frequently used and internal documents.
	Translator System	Purchase a portable translator system to use during community meetings, events, and workshops.
	Bilingual Pay for Vendor Staff	Provide bilingual pay incentives for Early Start providers to increase the capacity to serve Spanish-speaking consumers.
Westside Regional Center \$533,950	Cultural Competency Training	Provide cultural competency training for staff and providers.
	Improve Website and Media Message	Make WRC's website user friendly and accessible in multiple languages. Funding will also be used to develop videos and web publications in Spanish.
	Culturally Sensitive Parent-to-Parent Training Model	Project consists of developing video training modules and utilizing parent leaders through the Family Resource Center. Parent leaders will conduct outreach activities, assist parents with service access and appeals. Transportation and childcare will be provided for events and trainings.
	Increase Translation Services	Develop written materials and translate them into multiple languages. WRC bilingual staff will review materials to ensure accuracy.
	Enhanced Case Management	Hire three Enhanced Case Management Service Coordinators to conduct outreach activities, and work closely with families of high needs, and families without a purchase of service.
	Develop RFPs for Community Services	Develop services for children and adults who live in underserved areas, and increase the number of bilingual occupational, physical, and speech therapy providers.
	Develop Self-Assessment Tools for Clients, Families, and Providers	Conduct surveys and assessments through an online dashboard tool.