

**Department of Development Services**  
**Reduction of Disparities in Purchase of Service**  
**Regional Center Funding Proposals (Fiscal Year 2016-17)**

Regional Center(s): Alta California Regional Center

Regional Center Contact Name/Title: Phil Bonnet

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**I. PROPOSAL**

Please attach the proposal for Fiscal Year 2016-17. Proposals must meet the criteria outlined in the application guidelines in Attachment 1. Proposals must also be consistent with information derived from public meetings with stakeholders regarding purchase of service (POS) disparity data. Regional centers may partner with other centers to implement strategies to address areas of disparity in POS authorization, utilization and expenditures.

**II. BUDGET DETAIL**

a. Amount of funding the regional center(s) is requesting: \$556,653.00

b. Estimated number of consumers to be impacted by the service(s): 3,000

**III. DIRECTOR'S CERTIFICATION**

I certify that the information completed above and attached is true and correct.

Director's Name: Phil Bonnet

Director's Signature: 

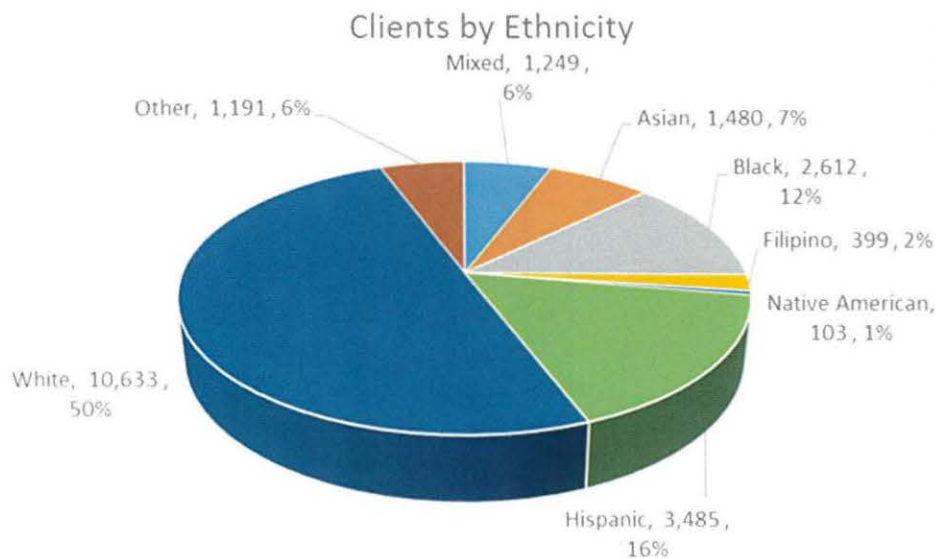
## **ABX2 1 Funding for Regional Centers to Promote Equity and Reduce Disparities in the Purchase of Services**

### **Alta California Regional Center's Proposal for 2016-17 FY**

#### Target Population

In accordance with Welfare and Institutions Code, section 4519.5, Alta California Regional Center has gathered Purchase of Service (POS) data since 2012 to identify target populations to develop and implement strategies to promote equity and to reduce disparity in POS. Based on the Purchase of Service Expenditure and Demographic data report (FY 2014/15) that was presented to our community at the March 2016 stakeholder meeting, ACRC intends to focus our intention to develop and implement strategies to address perceived inequities and disparities among the Hmong and Hispanic populations for all ages served. While this is the population that we have selected to target for several of the recommended activities in this proposal, ACRC would also like to include translation of multiple frequently used documents that would prove to be beneficial to all threshold languages for Sacramento County. ACRC would also like to include Korean, Cantonese and Punjabi languages for translation.

#### POS Data



#### Summary of Public Forum

ACRC held a public forum on Thursday, September 8<sup>th</sup>, to discuss strategies to promote equity and reduce disparities in Purchase of Service (POS). The meeting notice was posted in all ACRC offices and was posted on the agency website. The notice was also distributed to our Board of Directors, Service Providers and community partners that we work collaboratively with every day. There were 39 people in attendance, and the meeting was positive and productive.

The following recommendations were gathered at the meeting:

- Assist service providers to better understand the clients that they serve. Possibly utilize technology to assist with the communication barriers.
- Distribute information about the regional center to communities that are not aware of the services we provide (e.g., reach out to church groups to help gain their trust).
- Secure smaller caseloads for regional center Service Coordinators (SCs) so that they can focus on minority communities and reach out to them. SCs can help with the language barriers.
- Provide cultural sensitivity training to our Service Providers. Contract with major cultural groups (outsourcing).
- Commit to training other parent/cultural group so that they can assist with any barriers that arise (create a resource list).
- Hire more regional center personnel for the Intake Department so there is not a delay in determining regional center eligibility.
- Get local, elected officials involved – make them aware of this issue.
- The success of a person is directly affected by interacting with like-minded, cultural people.
- Increase employment opportunities for our clients.
- The regional center's Cultural Diversity Specialist will interact with providers on a regular basis; provide trainings.
- Possibly provide start-up funding for new programs.
- Provide interpreters for provider staff.
- Reach out to community colleges. Possibly start a mini-certification course, which would create a pool of applicants for providers to access.
- Reach out to schools; form a partnership to strengthen trust.
- Utilize social media to help with outreach and information.
- Consider working with parent advocates to assist families coming through the Intake process; possibly pay them a small per diem.

#### Recommendations to Reduce Service Disparities

PROPOSALS					
Project	Target	Method	Amount Requested	Duration	Target Start Date
Electronic Interpreter System	all Non-English Speaking families	ACRC would like to be able to provide simultaneous translation for community meetings	Up to 4 languages- Transmitter, receivers \$17, 082	one time funding	expended by June 2017

Translation of Children and Adult Service Summaries	Spanish, Russian, Hmong, Korean, Punjabi, Vietnamese, Cantonese	Provide literature regarding services and supports for children and for adults in the native language of client/families served	\$26,280	one time funding	Expended by June 2017
Translation of Individual Program Plan signature page	Spanish, Russian, Hmong, Korean, Punjabi, Vietnamese, Cantonese	Provide document in native language	\$5,442	one time funding	expended by June 2017
Translation of Intake Inquiry Packets: Children and Adult	Threshold for Sacramento County: Cantonese, Russian, Vietnamese, Spanish, Hmong	Provide document in the native language	\$2,048	one time funding	expended by June 2017
Translation of Intake Applicant Information Booklet	Threshold for Sacramento County: Cantonese, Russian, Vietnamese, Spanish, Hmong	Provide the document in the native language	\$9,287	one time funding	expended by June 2017
Bilingual staff: Service Coordinators6 SC Children's: 1-Russian Children's 1-Spanish Children's 1-Hmong	Threshold for Sacramento County: Cantonese, Russian, Vietnamese, Spanish, Hmong	create a cultural alliance between staff and families served to reduce perceived POS	\$426, 513 year one with 15% increase each year	Continuous	expended by June 2017

Adults: 1-Vietnamese 1-Spanish 1-Cantonese		inequities and variances			
Cultural competency training	Part I: ACRC to contract with a yet TBD agency to provide cultural competency training to staff and vendored providers; Part II: to provide a train-the- trainer module for the Cultural Specialist	ACRC staff and service providers;  Train-the- trainer module for Cultural Specialist	20 trainings at \$2,500 per training=\$50,000  Train the Trainer  \$20,000	Quarterly	
CHLA clinical study	Longitudinal study conducting an in depth review of POS variances across ethnicity and language	SGPRC and ARCA will be the lead of this statewide study. This study is targeted to create RC specific community profiles that include data analysis for each RC	ACRC collectively supports this process. No funding requested	Encumbered monies in FY 16/17 to be allocated over 3 years	Encumber monies by June 30, 2017

Orientation: Intake/IFSP/IPP	Spanish, Hmong	face to face group orientation presented in the families native language to educate them on the RC system	Food and materials for 12 orientations annually ( each topic presented quarterly)	Continuous on a quarterly basis	expended by June 2017
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#### Plan for data collection, records, and tracking outcomes

By implementing the proposed recommendations, ACRC plans to increase the service access and utilization for the targeted populations: Hispanic and Hmong. In addition to the targeted populations, ACRC is intending to increase knowledge and understanding of the regional center system, specific to the assessment of need, development of IFSP/IPP, access to generic resources, and access to services for all non English speaking clients/families by way of comprehensive brochures summarizing the service system for Children and for Adults. These brochures will be translated into multiple languages. Data collection for increase in POS utilization and access will be supported through the SANDIS database. Data will be reported in the annual Purchase of Service Expenditure and Demographic Data Report. Quarterly reports will also be run to track quantitative outcomes. In terms of monitoring and tracking qualitative measures (i.e. increase in knowledge and understanding of RC system, IFSP/IPP process, and Service options), ACRC will develop, disseminate, collect and review satisfaction surveys for Orientation(s) attended by target populations ( Hispanic and Hmong). A follow up survey will be provided at the time of the IFSP/IPP to measure whether the information provided during the orientations contributed to a more productive and collaborative meeting.