

Table 95. In poor health (proxy respondents were allowed for this question; 'poor health' responses only) ~

Regional Center	Yes	No	N
ACRC	1%	99%	408
CVRC	1%	99%	410
ELARC	3%	97%	359
FNRC	4%	96%	394
FDLRC	4%	96%	379
GGRC	3%	97%	404
HRC	3%	97%	383
IRC	3%	97%	358
KRC	2%	98%	407
NBRC	3%	97%	413
NLACRC	2%	98%	357
RCRC	5%	95%	404
RCEB	3%	97%	399
RCOC	1%	99%	393
SARC	1%	99%	396
SDRC	4%	96%	398
SGPRC	2%	98%	363
SCLARC	1%	99%	390
TCRC	4%	96%	406
VMRC	3%	97%	402
WRC	2%	98%	388
CA Average	2%	98%	8,208
NCI Average	3%	97%	25,086

~ A lower percentage indicates fewer people reported being in poor health

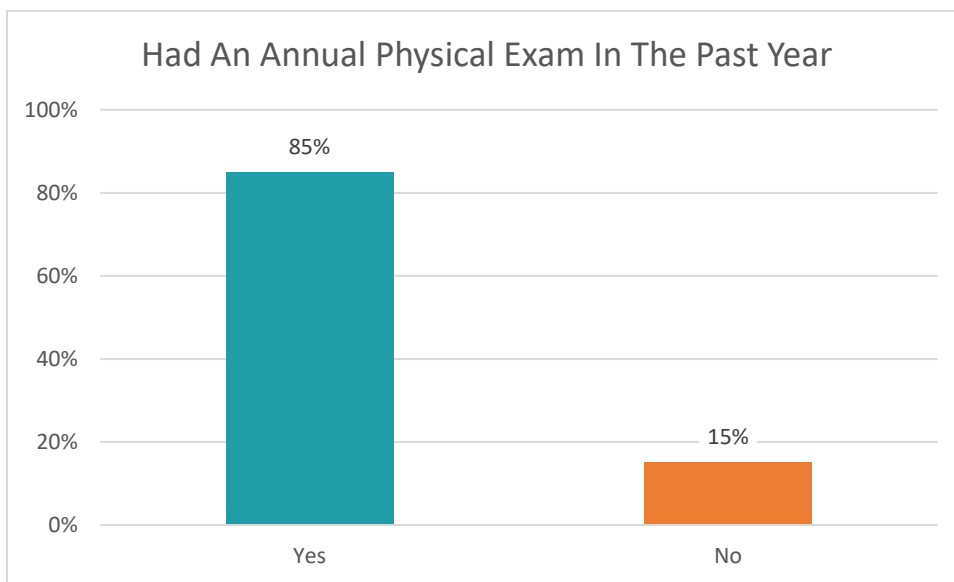


Table 96. Had a complete physical exam in the past year ('in the past year' responses only; information may have been obtained through regional center records)

Regional Center	Yes	No	N
ACRC	82%	18%	401
CVRC	82%	18%	402
ELARC	85%	15%	357
FNRC	76%	24%	385
FDLRC	88%	12%	378
GGRC	86%	14%	399
HRC	75%	25%	375
IRC	89%	11%	361
KRC	82%	18%	394
NBRC	82%	18%	409
NLACRC	86%	14%	355
RCRC	76%	24%	391
RCEB	87%	13%	399
RCOC	87%	13%	391
SARC	88%	12%	398
SDRC	85%	15%	388
SGPRC	91%	9%	358
SCLARC	74%	26%	380
TCRC	89%	11%	405
VMRC	82%	18%	391
WRC	81%	19%	385
CA Average	85%	15%	8,102
NCI Average*	87%	13%	24,077

*Includes data from a state or states that had a large number of "don't knows" and missing data (at least 25%)

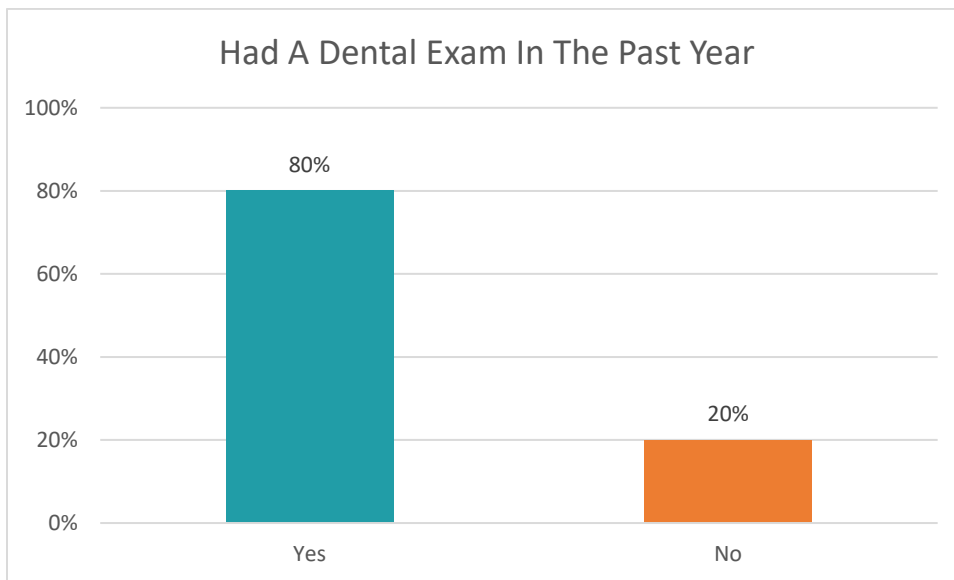


Table 97. Had a dental exam in the past year ('within the past six months' and 'within the past year' responses; information may have been obtained through regional center records)

Regional Center	Yes	No	N
ACRC	75%	25%	402
CVRC	85%	15%	398
ELARC	75%	25%	350
FNRC	74%	26%	387
FDLRC	82%	18%	372
GGRC	77%	23%	399
HRC	74%	26%	366
IRC	84%	16%	358
KRC	77%	23%	393
NBRC	70%	30%	402
NLACRC	83%	17%	356
RCRC	68%	32%	391
RCEB	81%	19%	389
RCOC	85%	15%	386
SARC	87%	13%	396
SDRC	78%	22%	389
SGPRC	82%	18%	357
SCLARC	82%	18%	381
TCRC	77%	23%	404
VMRC	72%	28%	381
WRC	75%	25%	367
CA Average	80%	20%	8,024
NCI Average*	81%	19%	22,838

*Includes data from a state or states that had a large number of "don't knows" and missing data (at least 25%)

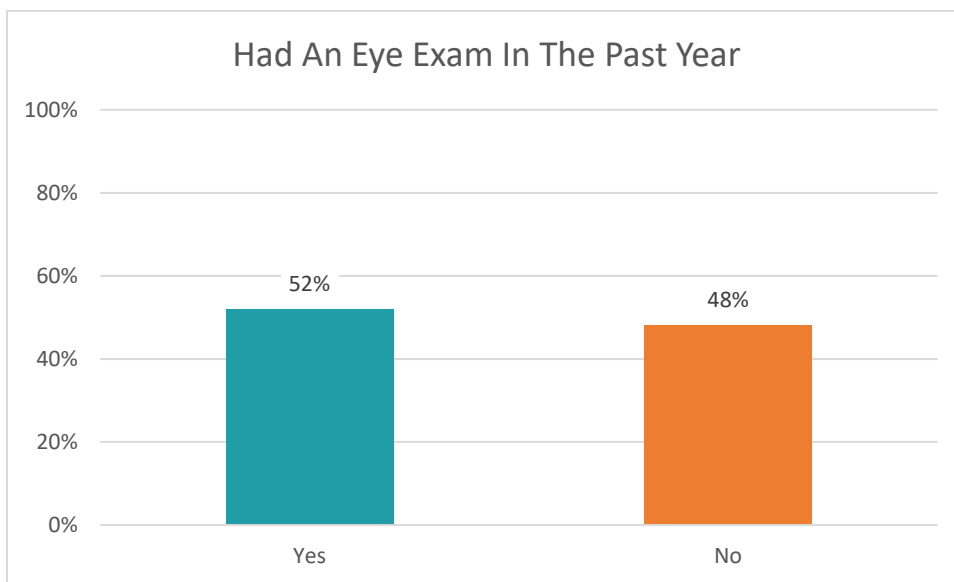


Table 98. Had an eye exam in the past year ('within the past year' responses only; information may have been obtained through regional center records)

Regional Center	Yes	No	N
ACRC	47%	53%	384
CVRC	58%	42%	395
ELARC	60%	40%	341
FNRC	47%	53%	382
FDLRC	57%	43%	356
GGRC	36%	64%	387
HRC	60%	40%	362
IRC	52%	48%	353
KRC	55%	45%	393
NBRC	47%	53%	378
NLACRC	58%	42%	342
RCRC	45%	55%	366
RCEB	51%	49%	365
RCOC	52%	48%	380
SARC	49%	51%	372
SDRC	52%	48%	361
SGPRC	52%	48%	352
SCLARC	61%	39%	370
TCRC	54%	46%	392
VMRC	51%	49%	348
WRC	50%	50%	369
CA Average	52%	48%	7,748
NCI Average*	58%	42%	20,924

*Includes data from a state or states that had a large number of "don't knows" and missing data (at least 25%)

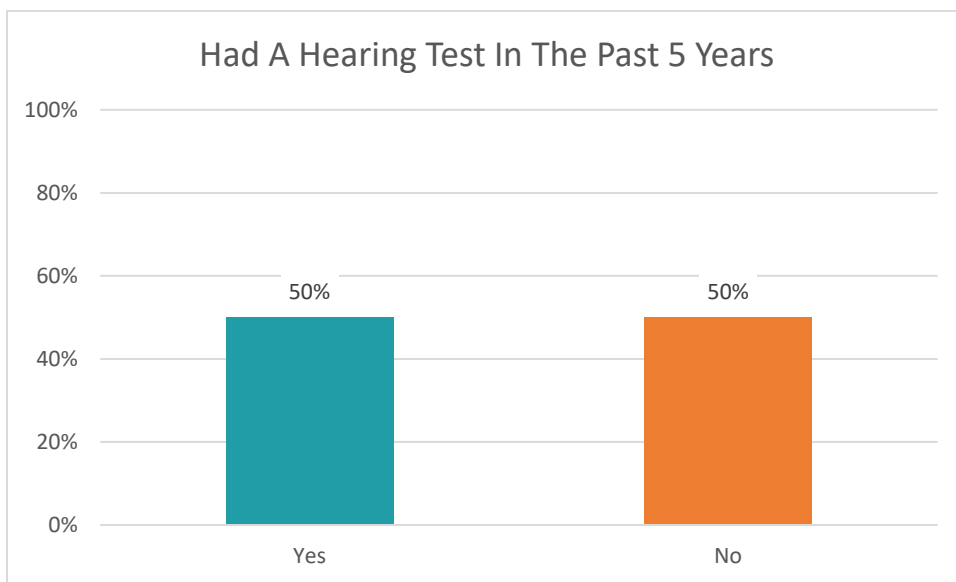


Table 99. Had a hearing test in the past five years ('within the past five years' responses only; information may have been obtained through regional center records)

Regional Center	Yes	No	N
ACRC	41%	59%	352
CVRC	57%	43%	370
ELARC	60%	40%	319
FNRC	36%	64%	343
FDLRC	56%	44%	346
GGRC	41%	59%	363
HRC	56%	44%	312
IRC	57%	43%	337
KRC	62%	38%	369
NBRC	36%	64%	334
NLACRC	62%	38%	316
RCRC	35%	65%	310
RCEB	44%	56%	319
RCOC	46%	54%	356
SARC	52%	48%	342
SDRC	42%	58%	337
SGPRC	55%	45%	327
SCLARC	65%	35%	339
TCRC	33%	67%	386
VMRC	37%	63%	287
WRC	55%	45%	339
CA Average	50%	50%	7,103
NCI Average*	56%	44%	16,546

*Includes data from a state or states that had a large number of "don't knows" and missing data (at least 25%)

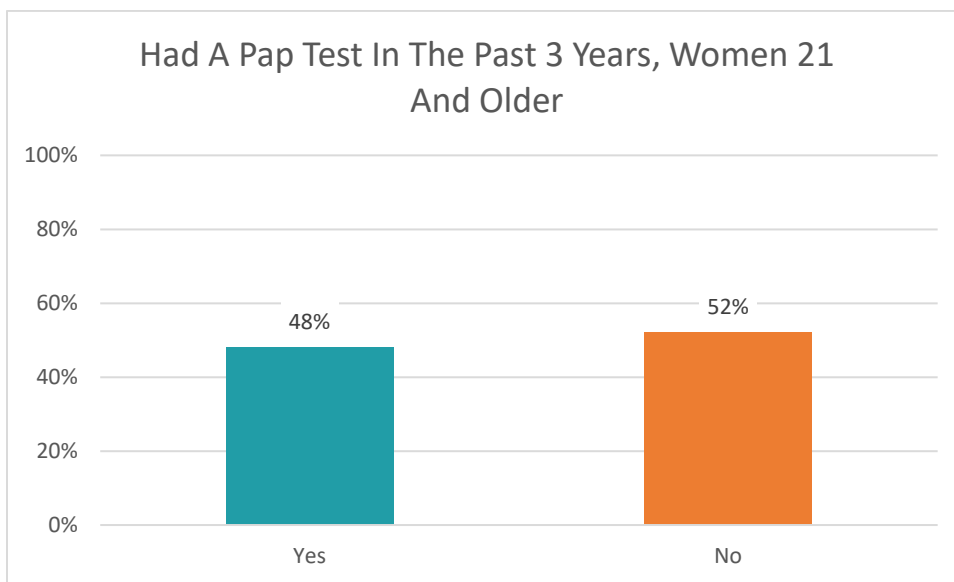


Table 100. Had a Pap test in the past three years (among women 21 and older; ‘within the past year’, ‘within the past two years’ and ‘within the past three years’ responses; information may have been obtained through regional center records)

Regional Center	Yes	No	N
ACRC	49%	51%	148
CVRC	44%	56%	144
ELARC	39%	61%	117
FNRC	51%	49%	160
FDLRC	53%	47%	99
GGRC	51%	49%	172
HRC	57%	43%	121
IRC	45%	55%	130
KRC	48%	52%	159
NBRC	49%	51%	166
NLACRC	50%	50%	124
RCRC	56%	44%	155
RCEB	50%	50%	137
RCOC	62%	38%	131
SARC	34%	66%	137
SDRC	39%	61%	150
SGPRC	66%	34%	128
SCLARC	43%	57%	142
TCRC	42%	58%	152
VMRC	45%	55%	130
WRC	53%	47%	131
CA Average	48%	52%	2,933
NCI Average*	57%	43%	7,260

*Includes data from a state or states that had a large number of “don’t knows” and missing data (at least 25%)

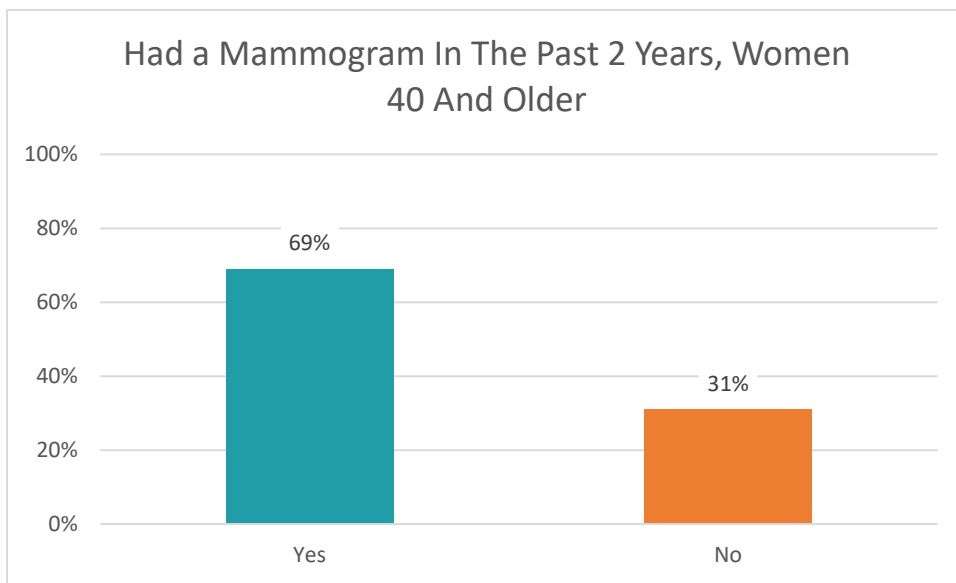


Table 101. Had a mammogram test in the past two years (among women age 40 and over; 'past year' and 'past two years' responses; information may have been obtained through regional center records)

Regional Center	Yes	No	N
ACRC	69%	31%	70
CVRC	77%	23%	66
ELARC	53%	47%	53
FNRC	58%	42%	83
FDLRC	73%	27%	49
GGRC	70%	30%	133
HRC	68%	32%	69
IRC	77%	23%	60
KRC	61%	39%	59
NBRC	67%	33%	103
NLACRC	73%	27%	56
RCRC	59%	41%	88
RCEB	72%	28%	74
RCOC	79%	21%	81
SARC	58%	42%	55
SDRC	71%	29%	68
SGPRC	74%	26%	77
SCLARC	66%	34%	41
TCRC	61%	39%	84
VMRC	60%	40%	70
WRC	73%	27%	66
CA Average	69%	31%	1,505
NCI Average	73%	27%	4,120

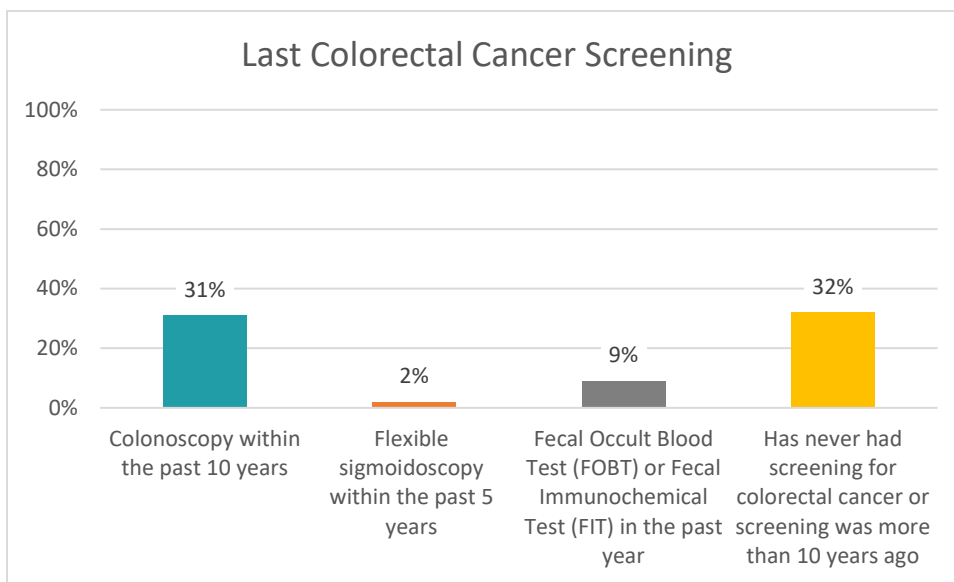


Table 102. Last colorectal cancer screening (among people age 50 and over; information may have been obtained through regional center records) ∞

Regional Center	Colonoscopy Within Past 10 Years	Flexible Sigmoidoscopy Within the Past 5 Years	Fecal Occult Blood Test (FOBT) or Fecal Immunochemical Test (FIT) in the Past Year	Has Never ad Screening For Colorectal Cancer or Screening Was More Than 10 Years Ago	N
ACRC	35%	3%	11%	33%	88
CVRC	25%	2%	3%	32%	116
ELARC	30%	1%	4%	37%	83
FNRC	38%	3%	10%	31%	117
FDLRC	17%	1%	0%	33%	107
GGRC	25%	1%	29%	29%	175
HRC	28%	2%	6%	40%	108
IRC	39%	0%	16%	35%	77
KRC	37%	0%	4%	28%	94
NBRC	33%	3%	11%	28%	131
NLACRC	25%	0%	5%	38%	76
RCRC	31%	4%	5%	34%	139
RCEB	21%	1%	13%	29%	140
RCOC	41%	1%	11%	30%	133
SARC	30%	2%	10%	40%	99
SDRC	21%	1%	3%	37%	98
SGPRC	50%	1%	9%	23%	151
SCLARC	23%	1%	12%	33%	69
TCRC	36%	7%	5%	38%	130
VMRC	31%	3%	9%	22%	120
WRC	29%	7%	4%	39%	105
CA Average	31%	2%	9%	32%	2,356
NCI Average	35%	1%	5%	16%	8,052

∞Categories are not mutually exclusive

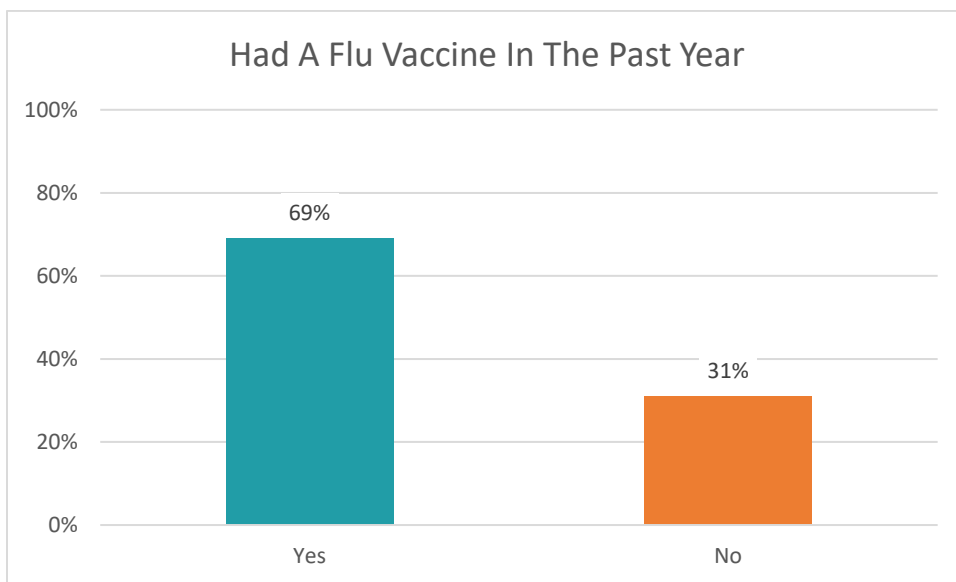
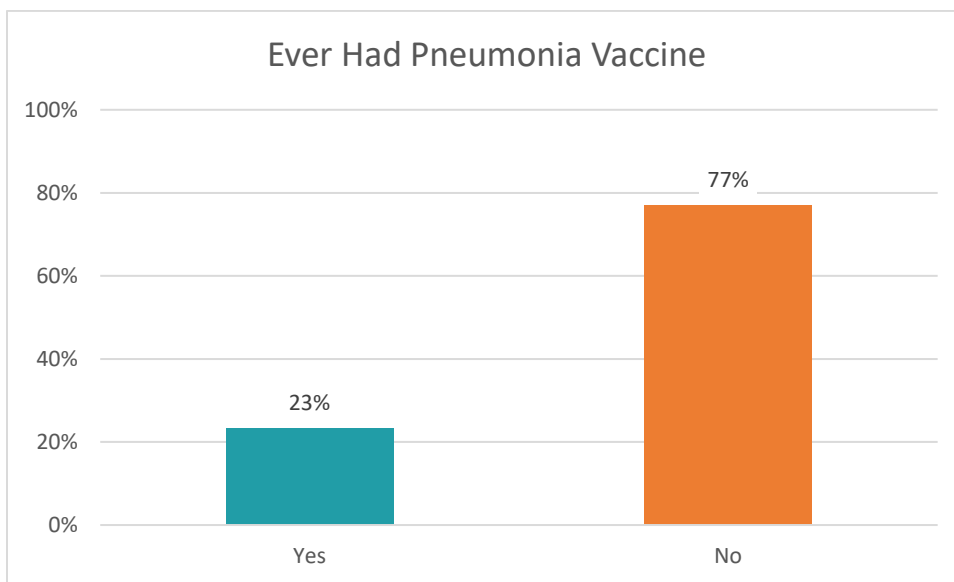


Table 103. Had a flu vaccine in the past year ('yes' responses only; information may have been obtained through regional center records)

Regional Center	Yes	No	N
ACRC	64%	36%	399
CVRC	62%	38%	396
ELARC	68%	32%	347
FNRC	60%	40%	393
FDLRC	63%	37%	370
GGRC	85%	15%	399
HRC	63%	37%	379
IRC	64%	36%	361
KRC	60%	40%	401
NBRC	67%	33%	407
NLACRC	74%	26%	349
RCRC	60%	40%	386
RCEB	74%	26%	390
RCOC	77%	23%	388
SARC	74%	26%	389
SDRC	78%	22%	391
SGPRC	73%	27%	356
SCLARC	55%	45%	382
TCRC	73%	27%	402
VMRC	71%	29%	386
WRC	62%	38%	375
CA Average	69%	31%	8,046
NCI Average*	74%	26%	19,938

* Includes data from states that had at least 25% "don't knows" and missing data

Table 104. Ever had pneumonia vaccine¹³

Regional Center	Yes	No	N
ACRC	19%	81%	382
CVRC	24%	76%	360
ELARC	26%	74%	321
FNRC	20%	80%	366
FDLRC	22%	78%	335
GGRC	29%	71%	382
HRC	23%	77%	363
IRC	17%	83%	344
KRC	25%	75%	382
NBRC	22%	78%	384
NLACRC	33%	67%	327
RCRC	26%	74%	358
RCEB	21%	79%	366
RCOC	22%	78%	365
SARC	25%	75%	375
SDRC	32%	68%	354
SGPRC	22%	78%	329
SCLARC	22%	78%	374
TCRC	20%	80%	388
VMRC	25%	75%	348
WRC	13%	87%	363
CA Average	23%	77%	7,566

¹³ California specific question

Medications

Medications are managed effectively and appropriately.

Important Note on Missing Data:

For several states included in the NCI Average, survey items in the Background Information section (including certain items related to Demographics, Health, Medication, and Wellness) had a large amount of missing data or data recorded as “don’t know.” Detailed information by state can be found in the NCI National In-Person Survey Report: <https://www.nationalcoreindicators.org/resources/reports/>

The quantity of missing data can be a result of several factors. We do not know whether the data are missing systematically or randomly; for example, are data missing across the board for those in a specific waiver population in a given state? If so, the resulting data are not representative of the entire sample or population. We advise caution when examining data that are indicated as having high rates of “missing” or “don’t know” responses. Please note that the NCI average reflects the average of data that were reported to NCI and may not be reflective of the service population across the country.

All CA and NCI Averages are weighted. For more information on weighting see the Data Analysis section of this report.

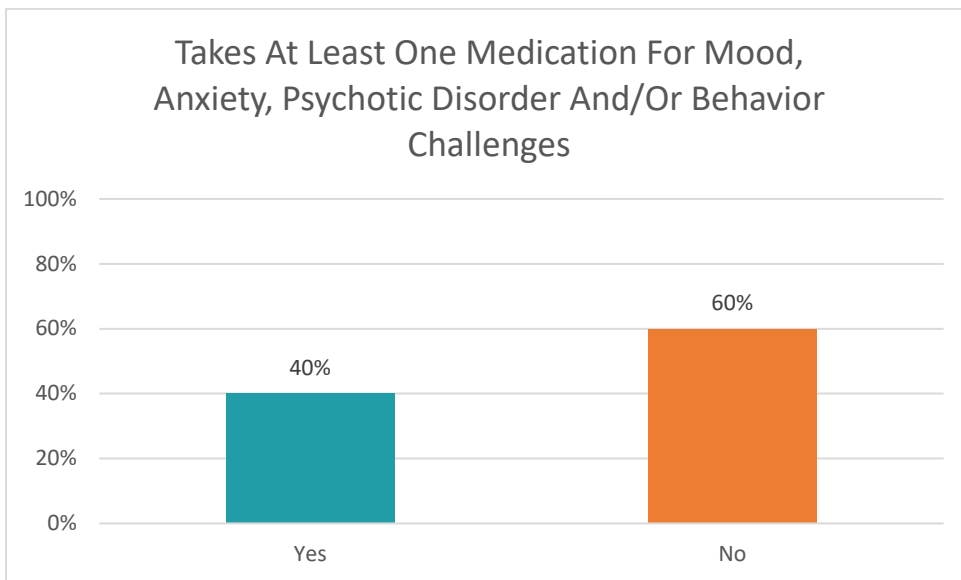


Table 105. Takes at least one medication for mood, anxiety, psychotic disorder and/or behavioral challenges (information may have been obtained through regional center records) [~]

Regional Center	Yes	No	N
ACRC	45%	55%	413
CVRC	38%	62%	411
ELARC	26%	74%	360
FNRC	33%	67%	403
FDLRC	39%	61%	383
GGRC	39%	61%	404
HRC	35%	65%	385
IRC	44%	56%	363
KRC	39%	61%	412
NBRC	37%	63%	419
NLACRC	36%	64%	356
RCRC	43%	57%	409
RCEB	42%	58%	399
RCOC	46%	54%	391
SARC	31%	69%	398
SDRC	49%	51%	400
SGPRC	38%	62%	362
SCLARC	32%	68%	390
TCRC	40%	60%	407
VMRC	38%	62%	408
WRC	36%	64%	388
CA Average	40%	60%	8,261
NCI Average*	51%	49%	23,803

[~]A lower percentage indicates fewer people were reported to be taking medication

*Includes data from a state or states that had a large number of “don’t knows” and missing data (at least 25%)

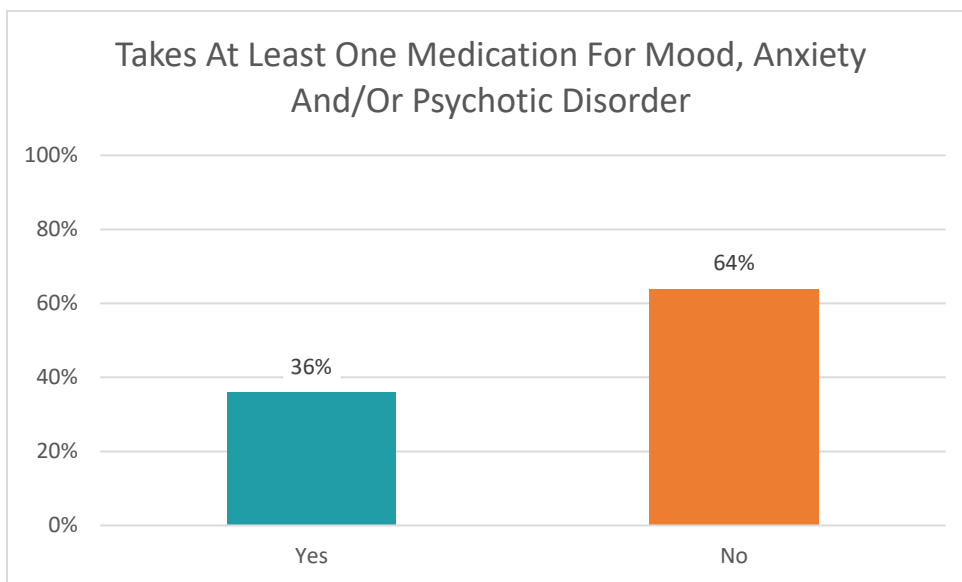


Table 106. Takes medication for mood, anxiety, and/or psychotic disorders (information may have been obtained through regional center records) ~

Regional Center	Yes	No	N
ACRC	41%	59%	412
CVRC	37%	63%	411
ELARC	21%	79%	360
FNRC	32%	68%	403
FDLRC	34%	66%	383
GGRC	33%	67%	404
HRC	32%	68%	385
IRC	39%	61%	363
KRC	36%	64%	412
NBRC	33%	67%	420
NLACRC	31%	69%	356
RCRC	40%	60%	409
RCEB	39%	61%	399
RCOC	40%	60%	392
SARC	28%	72%	398
SDRC	44%	56%	400
SGPRC	34%	66%	362
SCLARC	28%	72%	390
TCRC	38%	62%	407
VMRC	34%	66%	408
WRC	31%	69%	388
CA Average	36%	64%	8,262
NCI Average*	47%	53%	23,820

~A lower percentage indicates fewer people were reported to be taking medication

*Includes data from a state or states that had a large number of “don’t knows” and missing data (at least 25%)

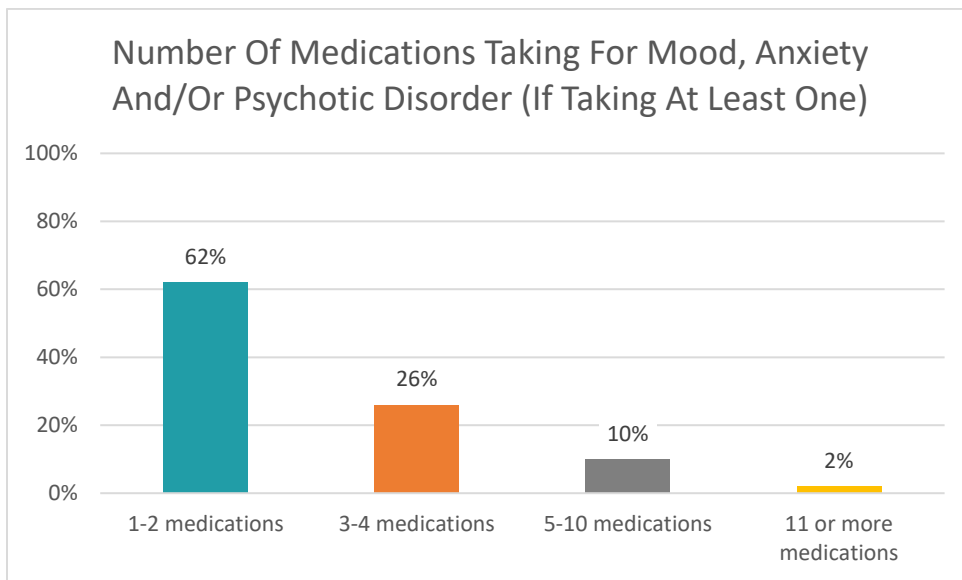


Table 107. Number of medications taken for at least one of the following: mood disorders, anxiety, or psychotic disorders (information may have been obtained through regional center records)

Regional Center	1 2 Medications	3 4 Medications	5 10 Medications	11 or More Medications	N
ACRC	66%	24%	9%	1%	166
CVRC	56%	23%	18%	3%	133
ELARC	68%	23%	10%	0%	71
FNRC	52%	28%	20%	1%	116
FDLRC	71%	20%	7%	2%	122
GGRC	61%	30%	9%	0%	132
HRC	65%	19%	14%	3%	113
IRC	66%	19%	12%	3%	142
KRC	55%	31%	12%	3%	137
NBRC	75%	18%	8%	0%	130
NLACRC	54%	30%	10%	6%	98
RCRC	59%	24%	13%	5%	152
RCEB	67%	28%	4%	1%	156
RCOC	57%	37%	6%	1%	153
SARC	60%	34%	6%	1%	107
SDRC	60%	30%	10%	0%	167
SGPRC	74%	25%	1%	0%	117
SCLARC	61%	29%	8%	1%	96
TCRC	39%	28%	24%	9%	152
VMRC	70%	23%	6%	1%	125
WRC	62%	24%	11%	3%	114
CA Average	62%	26%	10%	2%	2,699
NCI Average*	68%	25%	6%	0%	10,259

*Includes data from a state or states that had a large number of “don’t knows” and missing data (at least 25%)

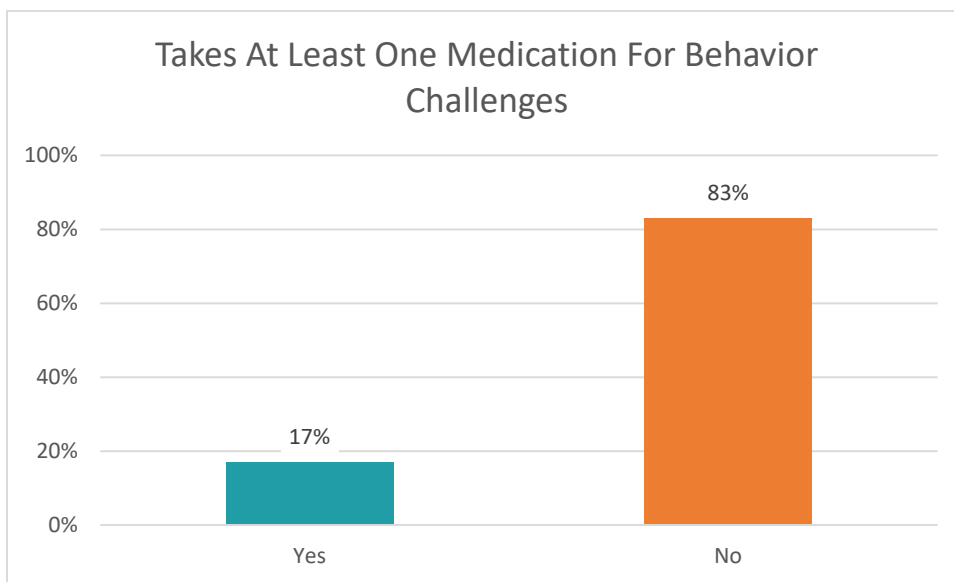


Table 108. Takes medication for behavior challenges (information may have been obtained through regional center records) [^]

Regional Center	Yes	No	N
ACRC	19%	81%	412
CVRC	11%	89%	412
ELARC	9%	91%	359
FNRC	8%	92%	400
FDLRC	18%	82%	383
GGRC	14%	86%	404
HRC	17%	83%	384
IRC	21%	79%	361
KRC	14%	86%	412
NBRC	14%	86%	419
NLACRC	15%	85%	358
RCRC	12%	88%	409
RCEB	15%	85%	399
RCOC	24%	76%	392
SARC	12%	88%	398
SDRC	27%	74%	400
SGPRC	17%	83%	364
SCLARC	12%	88%	390
TCRC	20%	80%	407
VMRC	12%	88%	404
WRC	17%	83%	383
CA Average	17%	83%	8,250
NCI Average*	23%	77%	23,753

[^]A lower percentage indicates fewer people were reported to be taking medication

*Includes data from a state or states that had a large number of “don’t knows” and missing data (at least 25%)

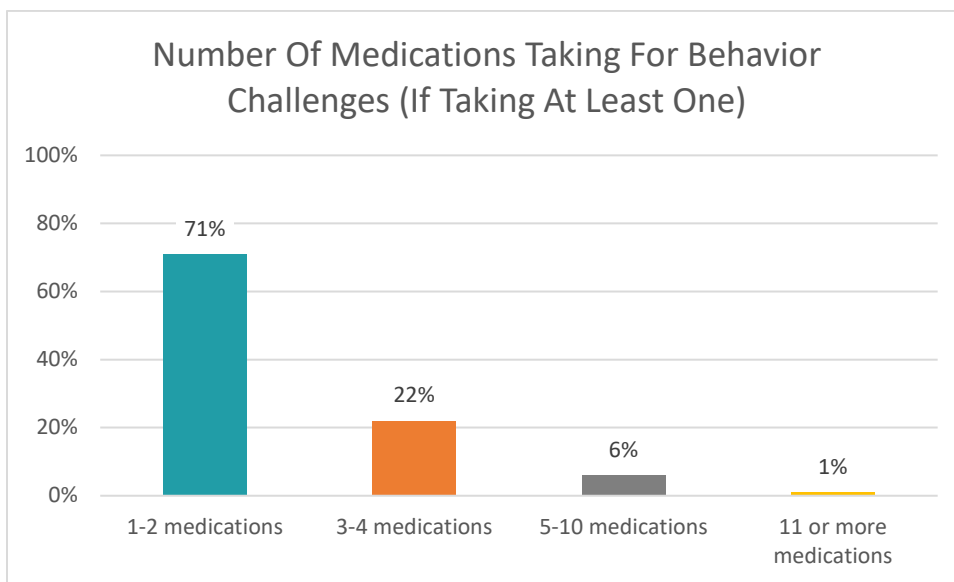


Table 109. Number of medications taken for behavior challenges (information may have been obtained through regional center records)

Regional Center	1 2 Medications	3 4 Medications	5 10 Medications	11 or More Medications	N
ACRC	76%	12%	12%	0%	76
CVRC	67%	30%	2%	0%	43
ELARC	78%	19%	3%	0%	32
FNRC	52%	41%	7%	0%	29
FDLRC	87%	10%	3%	0%	67
GGRC	64%	29%	7%	0%	55
HRC	75%	19%	6%	0%	64
IRC	68%	24%	8%	0%	75
KRC	67%	25%	8%	0%	52
NBRC	75%	18%	7%	0%	56
NLACRC	62%	37%	2%	0%	52
RCRC	82%	16%	2%	0%	45
RCEB	71%	24%	5%	0%	59
RCOC	65%	31%	4%	0%	93
SARC	78%	20%	2%	0%	46
SDRC	83%	14%	3%	0%	104
SGPRC	90%	10%	0%	0%	60
SCLARC	74%	14%	12%	0%	43
TCRC	50%	18%	23%	10%	80
VMRC	64%	27%	9%	0%	45
WRC	66%	26%	8%	0%	65
CA Average	71%	22%	6%	1%	1,241
NCI Average*	78%	17%	4%	0%	5,040

*Includes data from a state or states that had a large number of “don’t knows” and missing data (at least 25%)

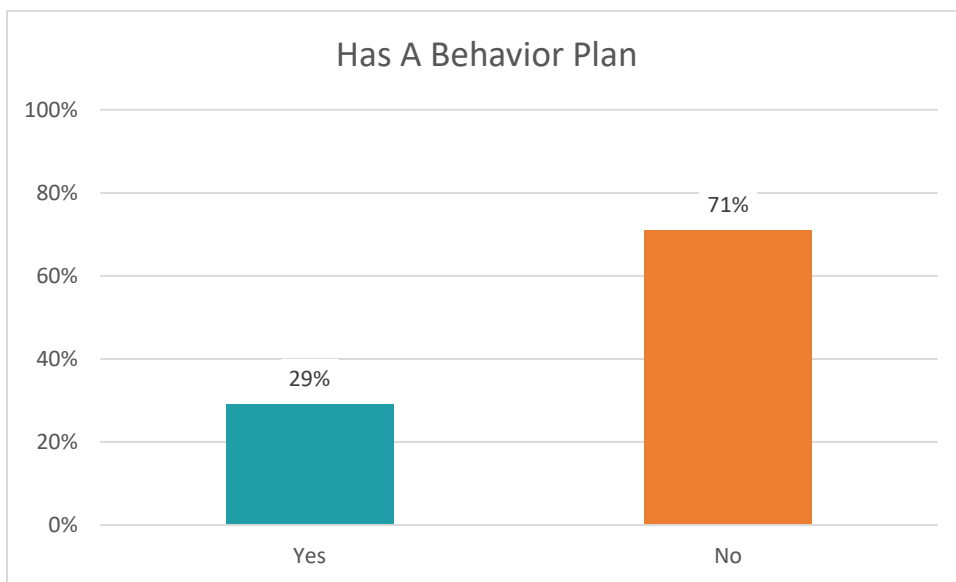


Table 110. Has a behavior plan (information may have been obtained through regional center records)

Regional Center	Yes	No	N
ACRC	25%	75%	398
CVRC	26%	74%	397
ELARC	17%	83%	352
FNRC	31%	69%	385
FDLRC	27%	73%	370
GGRC	30%	70%	399
HRC	42%	58%	370
IRC	31%	69%	351
KRC	31%	69%	398
NBRC	27%	73%	402
NLACRC	33%	67%	345
RCRC	27%	73%	379
RCEB	30%	70%	389
RCOC	39%	61%	379
SARC	24%	76%	390
SDRC	34%	66%	374
SGPRC	26%	74%	359
SCLARC	27%	73%	371
TCRC	19%	81%	402
VMRC	27%	73%	389
WRC	22%	78%	358
CA Average	29%	71%	7,957
NCI Average*	26%	74%	24,325

*Includes data from a state or states that had a large number of “don’t knows” and missing data (at least 25%)

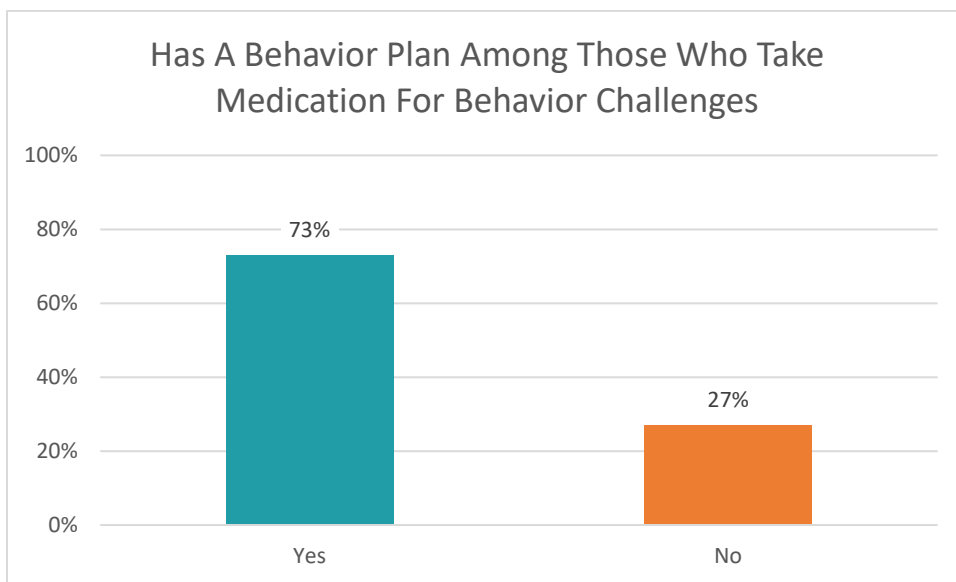


Table 111. Has a behavior plan (among those who take medication for a behavior challenge; information may have been obtained through regional center records)

Regional Center	Yes	No	N
ACRC	62%	38%	74
CVRC	55%	45%	44
ELARC	55%	45%	31
FNRC	61%	39%	28
FDLRC	75%	25%	67
GGRC	83%	17%	54
HRC	92%	8%	62
IRC	75%	25%	73
KRC	67%	33%	58
NBRC	69%	31%	55
NLACRC	72%	28%	53
RCRC	58%	42%	48
RCEB	78%	22%	58
RCOC	89%	11%	92
SARC	86%	14%	44
SDRC	76%	24%	101
SGPRC	74%	26%	61
SCLARC	73%	27%	44
TCRC	55%	45%	78
VMRC	74%	26%	47
WRC	65%	35%	60
CA Average	73%	27%	1,232
NCI Average	61%	39%	5,170

Wellness

People are supported to maintain healthy habits.

Important Note on Missing Data:

For several states included in the NCI Average, survey items in the Background Information section (including certain items related to Demographics, Health, Medication, and Wellness) had a large amount of missing data or data recorded as “don’t know.” Detailed information by state can be found in the NCI National In-Person Survey Report: <https://www.nationalcoreindicators.org/resources/reports/>

The quantity of missing data can be a result of several factors. We do not know whether the data are missing systematically or randomly; for example, are data missing across the board for those in a specific waiver population in a given state? If so, the resulting data are not representative of the entire sample or population. We advise caution when examining data that are indicated as having high rates of “missing” or “don’t know” responses. Please note that the NCI average reflects the average of data that were reported to NCI and may not be reflective of the service population across the country.

All CA and NCI Averages are weighted. For more information on weighting see the Data Analysis section of this report.

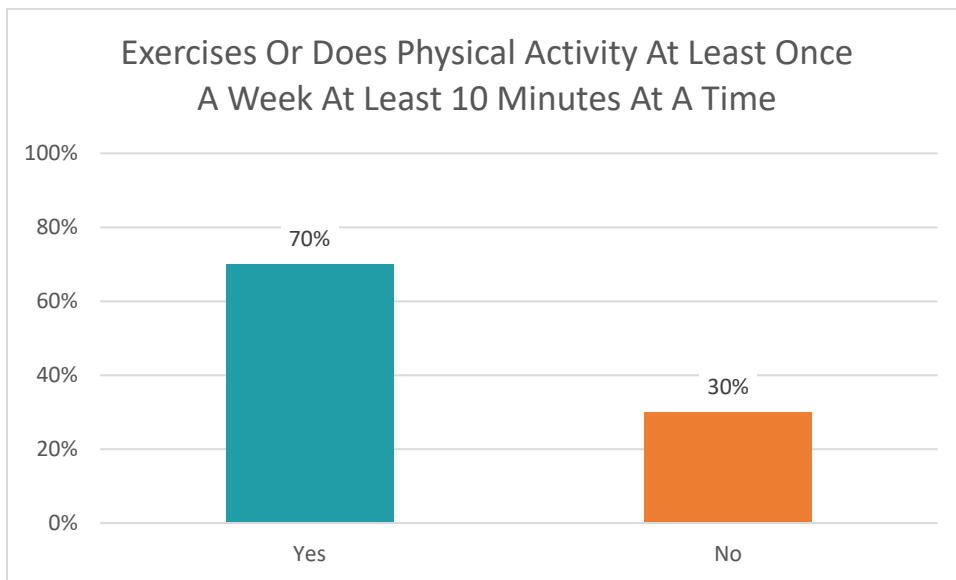


Table 112. Exercises or does physical activity at least once per week for 10 minutes or more at a time ('1 or 2 times', '3 or 4 times' and '5 or more times' responses; proxy respondents were allowed for this question)

Regional Center	Yes	No	N
ACRC	76%	24%	404
CVRC	67%	33%	406
ELARC	69%	31%	359
FNRC	71%	29%	398
FDLRC	68%	32%	376
GGRC	79%	21%	403
HRC	69%	31%	383
IRC	67%	33%	361
KRC	62%	38%	409
NBRC	71%	29%	410
NLACRC	81%	19%	352
RCRC	80%	21%	400
RCEB	70%	30%	397
RCOC	72%	28%	391
SARC	80%	20%	397
SDRC	57%	43%	395
SGPRC	62%	38%	364
SCLARC	67%	33%	390
TCRC	68%	32%	404
VMRC	72%	28%	401
WRC	76%	24%	383
CA Average	70%	30%	8,180
NCI Average	72%	28%	24,940

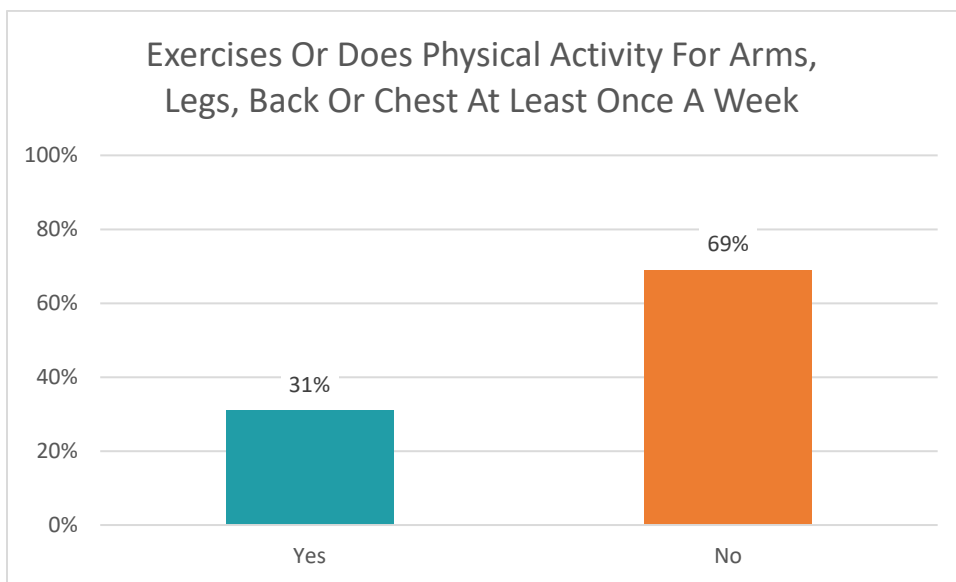


Table 113. Exercises or does physical activity at least once per week that makes the muscles in arms, legs, back, and/or chest work hard ('1 or 2 times', '3 or 4 times' and '5 or more times' responses; proxy respondents were allowed for this question) ⁹

Regional Center	Yes	No	N
ACRC	35%	65%	399
CVRC	26%	74%	408
ELARC	22%	78%	361
FNRC	27%	73%	394
FDLRC	35%	65%	378
GGRC	16%	84%	403
HRC	35%	65%	383
IRC	29%	71%	362
KRC	32%	68%	408
NBRC	41%	59%	406
NLACRC	53%	47%	356
RCRC	41%	59%	400
RCEB	19%	81%	396
RCOC	36%	64%	389
SARC	36%	64%	395
SDRC	17%	83%	394
SGPRC	30%	70%	362
SCLARC	21%	79%	388
TCRC	46%	54%	401
VMRC	33%	67%	396
WRC	36%	64%	383
CA Average	31%	69%	8,159
NCI Average	36%	64%	24,837

⁹New question in 2017-18

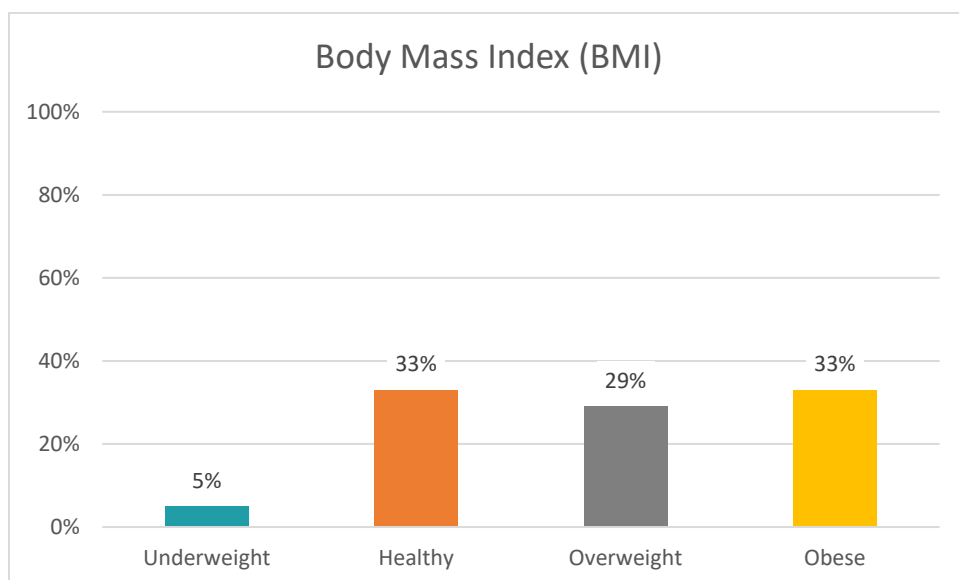


Table 114. Body Mass Index (BMI) category (BMI calculated using data on weight and height; information may have been obtained through regional center records)

Regional Center	Underweight	Healthy	Overweight	Obese	N
ACRC	6%	36%	27%	31%	413
CVRC	6%	29%	27%	38%	411
ELARC	4%	31%	27%	37%	356
FNRC	4%	27%	29%	40%	403
FDLRC	4%	35%	30%	31%	383
GGRC	5%	38%	31%	27%	404
HRC	6%	33%	27%	34%	385
IRC	6%	35%	24%	35%	363
KRC	6%	28%	29%	38%	412
NBRC	5%	29%	33%	33%	419
NLACRC	5%	32%	30%	32%	358
RCRC	5%	28%	29%	38%	412
RCEB	5%	36%	28%	31%	400
RCOC	5%	37%	29%	30%	394
SARC	8%	33%	35%	24%	398
SDRC	5%	36%	30%	29%	400
SGPRC	4%	36%	31%	28%	364
SCLARC	5%	30%	28%	37%	390
TCRC	6%	32%	29%	32%	407
VMRC	6%	31%	25%	38%	407
WRC	6%	38%	28%	28%	389
CA Average	5%	33%	29%	33%	8,268
NCI Average*	5%	31%	29%	35%	22,787

*Includes data from a state or states that had a large number of "don't knows" and missing data (at least 25%)

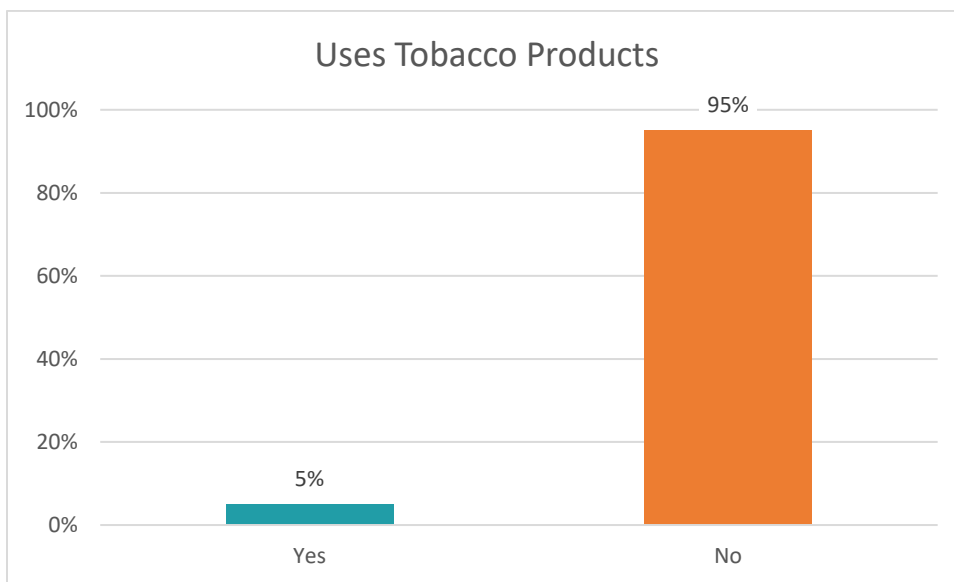


Table 115. Uses nicotine or tobacco products ('yes' responses only; information may have been obtained through regional center records) [^]

Regional Center	Yes	No	N
ACRC	5%	95%	407
CVRC	4%	96%	403
ELARC	4%	96%	354
FNRC	14%	86%	399
FDLRC	3%	97%	377
GGRC	3%	97%	404
HRC	3%	97%	381
IRC	5%	95%	362
KRC	7%	93%	409
NBRC	6%	94%	419
NLACRC	3%	97%	354
RCRC	10%	90%	410
RCEB	6%	94%	399
RCOC	4%	96%	389
SARC	3%	97%	391
SDRC	6%	94%	390
SGPRC	4%	96%	363
SCLARC	6%	94%	385
TCRC	6%	94%	400
VMRC	9%	91%	397
WRC	5%	95%	384
CA Average	5%	95%	8,177
NCI Average*	7%	93%	24,788

[^]A lower average indicates a lower percentage of people use tobacco products

*Includes data from a state or states that had a large number of "don't knows" and missing data (at least 25%)

Respect and Rights

People receive the same respect and protections as others in the community.

All CA and NCI Averages are weighted. For more information on weighting see the Data Analysis section of this report.

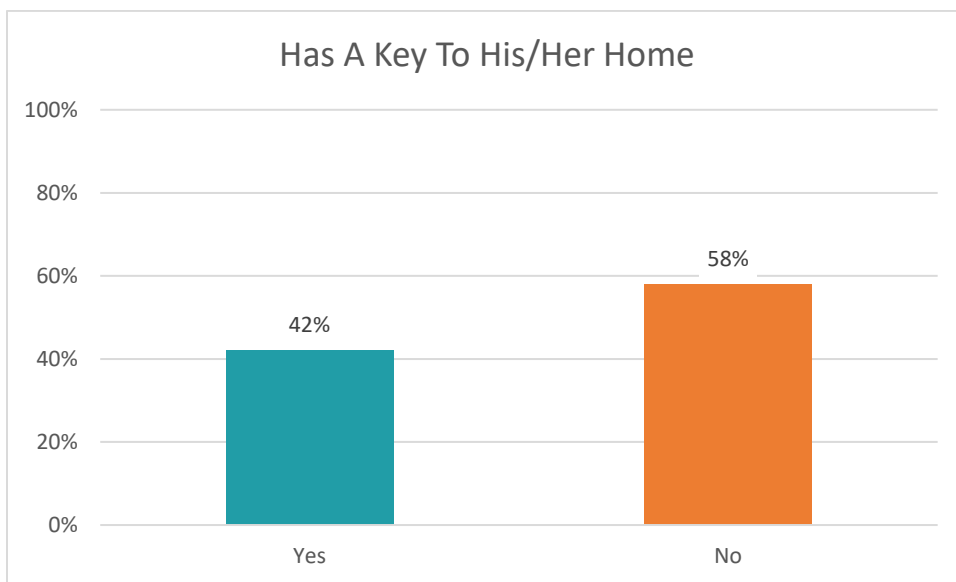


Table 116. Has a key to the home ('yes' responses only; proxy respondents allowed)

Regional Center	Yes	No	N
ACRC	49%	51%	410
CVRC	33%	67%	403
ELARC	50%	50%	359
FNRC	55%	45%	398
FDLRC	41%	59%	381
GGRC	33%	67%	403
HRC	39%	61%	384
IRC	33%	67%	362
KRC	39%	61%	407
NBRC	52%	48%	407
NLACRC	38%	62%	356
RCRC	69%	31%	406
RCEB	44%	56%	398
RCOC	47%	53%	391
SARC	39%	61%	396
SDRC	43%	57%	397
SGPRC	27%	73%	363
SCLARC	36%	64%	389
TCRC	46%	54%	406
VMRC	41%	59%	402
WRC	63%	37%	387
CA Average	42%	58%	8,202
NCI Average	47%	53%	24,893

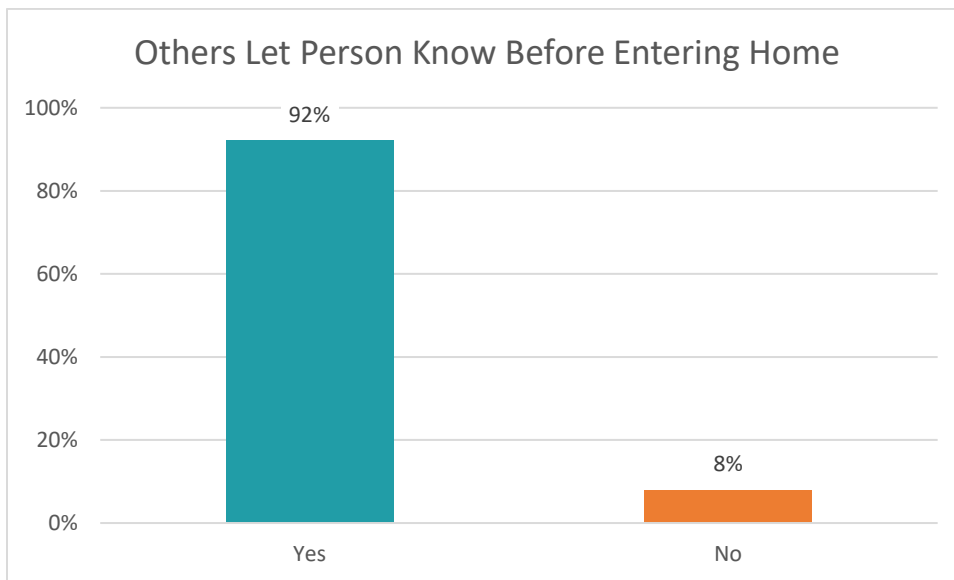


Table 117. People (who do not live in the home) let person know before entering home ('yes' responses only)

Regional Center	Yes	No	N
ACRC	94%	6%	289
CVRC	88%	12%	297
ELARC	96%	4%	204
FNRC	91%	9%	338
FDLRC	92%	8%	226
GGRC	91%	9%	248
HRC	88%	12%	205
IRC	93%	7%	200
KRC	89%	11%	243
NBRC	90%	10%	286
NLACRC	95%	5%	225
RCRC	95%	5%	317
RCEB	95%	5%	223
RCOC	96%	4%	223
SARC	96%	4%	259
SDRC	93%	7%	225
SGPRC	83%	18%	200
SCLARC	91%	9%	184
TCRC	93%	7%	264
VMRC	90%	10%	270
WRC	95%	5%	228
CA Average	92%	8%	5,146
NCI Average	91%	9%	16,772

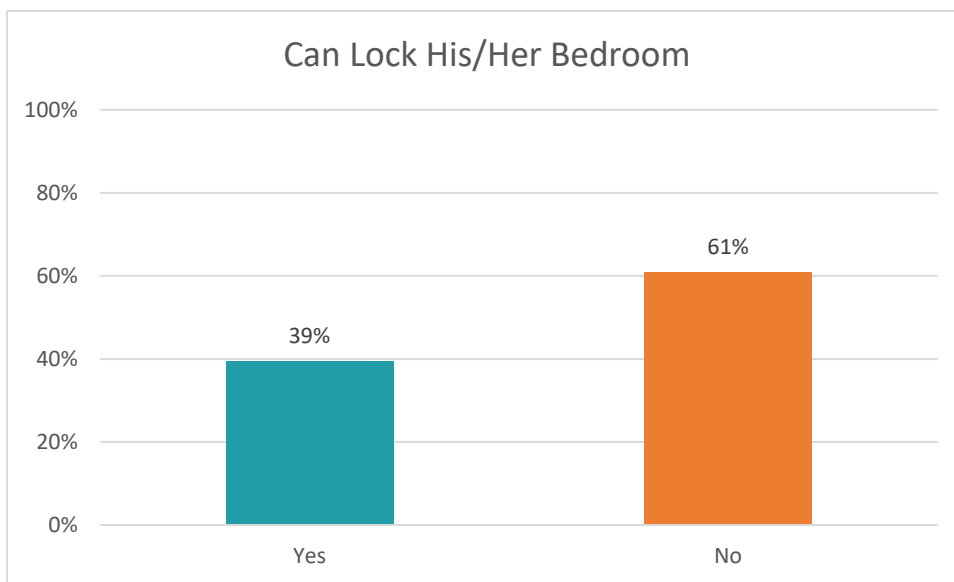


Table 118. Can lock bedroom ('yes' responses only; proxy respondents were allowed for this question)

Regional Center	Yes	No	N
ACRC	32%	68%	379
CVRC	42%	58%	396
ELARC	45%	55%	351
FNRC	44%	56%	347
FDLRC	40%	60%	374
GGRC	36%	64%	390
HRC	38%	62%	375
IRC	36%	64%	345
KRC	40%	60%	387
NBRC	37%	63%	369
NLACRC	39%	61%	345
RCRC	39%	61%	339
RCEB	38%	63%	368
RCOC	49%	51%	370
SARC	49%	51%	386
SDRC	36%	64%	370
SGPRC	30%	70%	355
SCLARC	40%	60%	385
TCRC	30%	70%	400
VMRC	38%	62%	375
WRC	45%	55%	369
CA Average	39%	61%	7,772
NCI Average	48%	52%	23,416

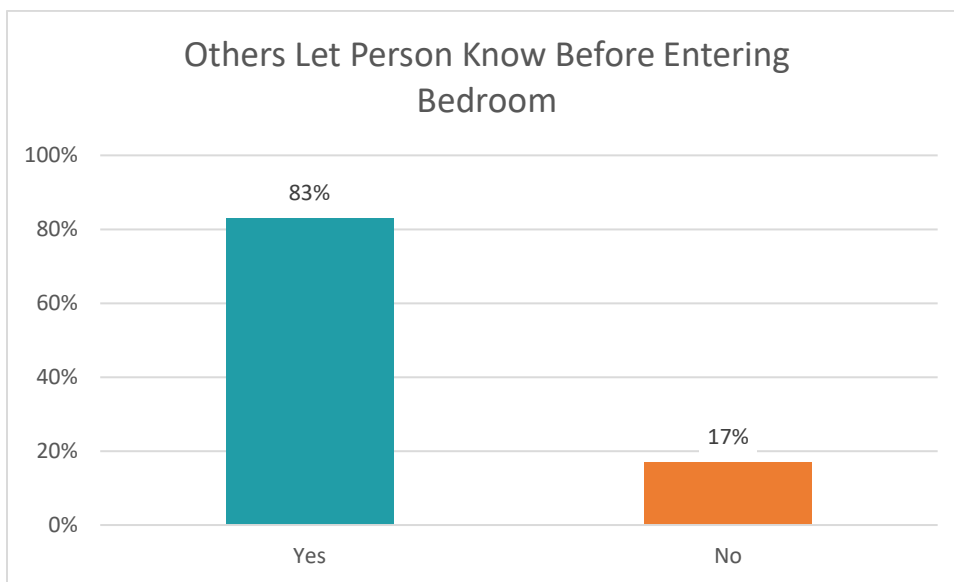


Table 119. People let person know before entering person's bedroom ('yes' responses only)

Regional Center	Yes	No	N
ACRC	79%	21%	265
CVRC	82%	18%	291
ELARC	90%	10%	201
FNRC	87%	13%	315
FDLRC	87%	13%	221
GGRC	84%	16%	243
HRC	76%	24%	202
IRC	77%	23%	193
KRC	85%	15%	241
NBRC	83%	17%	274
NLACRC	80%	20%	227
RCRC	83%	17%	304
RCEB	86%	14%	207
RCOC	93%	7%	218
SARC	92%	8%	259
SDRC	80%	20%	208
SGPRC	72%	28%	208
SCLARC	86%	14%	188
TCRC	91%	9%	262
VMRC	84%	16%	262
WRC	80%	20%	219
CA Average	83%	17%	5,000
NCI Average	84%	16%	16,326

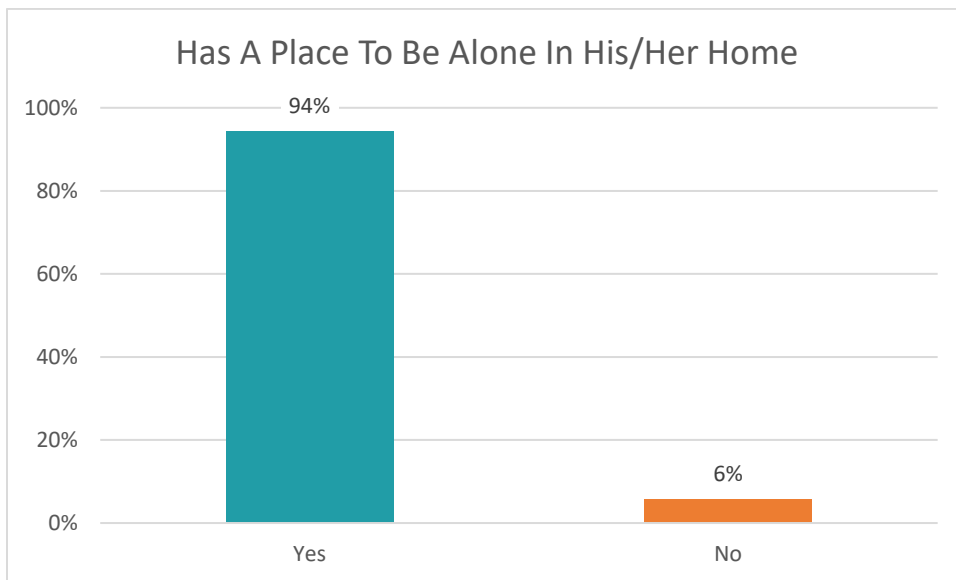


Table 120. Has a place to be alone in the home ('yes' responses only)

Regional Center	Yes	No	N
ACRC	97%	3%	290
CVRC	96%	4%	294
ELARC	88%	12%	206
FNRC	96%	4%	333
FDLRC	90%	10%	231
GGRC	96%	4%	260
HRC	92%	8%	207
IRC	96%	4%	201
KRC	95%	5%	242
NBRC	96%	4%	303
NLACRC	93%	7%	231
RCRC	96%	4%	325
RCEB	97%	3%	237
RCOC	97%	3%	226
SARC	98%	2%	263
SDRC	91%	9%	226
SGPRC	90%	10%	210
SCLARC	93%	7%	190
TCRC	94%	6%	264
VMRC	92%	8%	278
WRC	90%	10%	229
CA Average	94%	6%	5,239
NCI Average	96%	4%	17,042

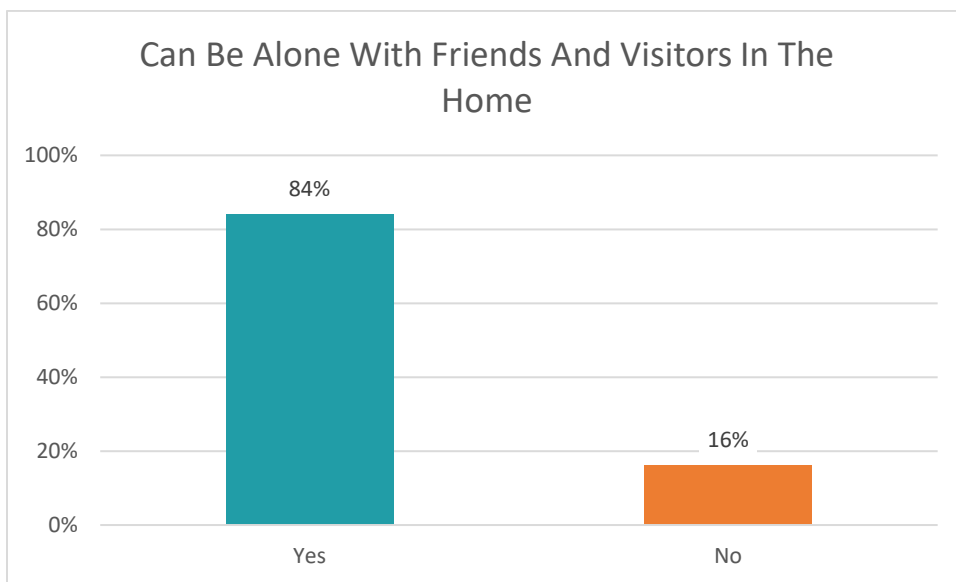


Table 121. Can be alone with friends or visitors at home ('yes, can be alone with friends or visitors' responses only)

Regional Center	Yes	No	N
ACRC	94%	6%	243
CVRC	73%	27%	273
ELARC	79%	21%	182
FNRC	86%	14%	313
FDLRC	87%	13%	195
GGRC	94%	6%	231
HRC	87%	13%	171
IRC	86%	14%	168
KRC	76%	24%	223
NBRC	89%	11%	251
NLACRC	91%	9%	205
RCRC	92%	8%	304
RCEB	83%	17%	203
RCOC	85%	15%	197
SARC	68%	32%	237
SDRC	77%	23%	173
SGPRC	88%	12%	199
SCLARC	76%	24%	160
TCRC	81%	19%	238
VMRC	86%	14%	259
WRC	81%	19%	191
CA Average	84%	16%	4,611
NCI Average	83%	17%	15,210

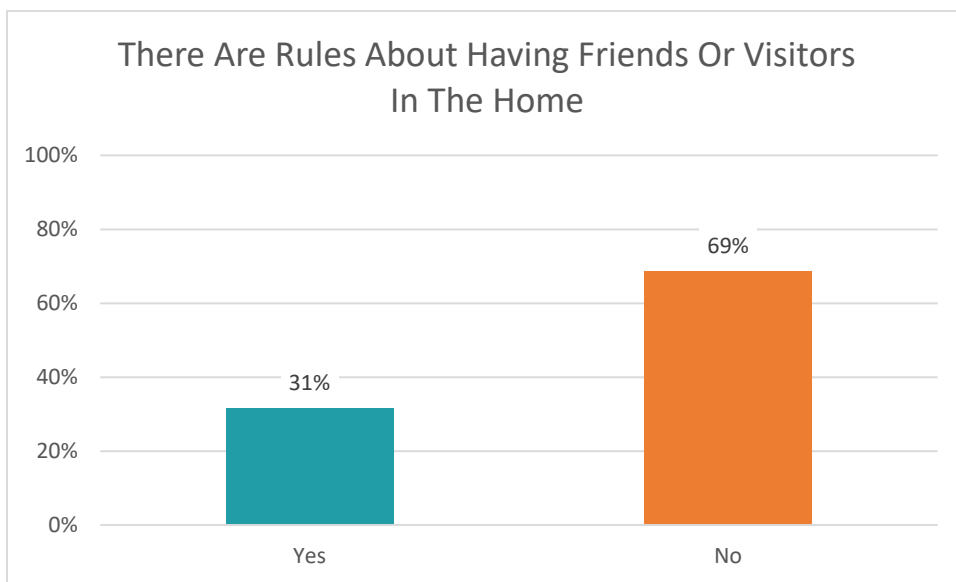


Table 122. There are rules about having friends or visitors at home ('there are rules against having friends or visitors in your home' responses only) [^]

Regional Center	Yes	No	N
ACRC	19%	81%	231
CVRC	37%	63%	255
ELARC	39%	61%	176
FNRC	27%	73%	310
FDLRC	36%	64%	181
GGRC	20%	80%	219
HRC	38%	62%	157
IRC	25%	75%	163
KRC	34%	66%	216
NBRC	31%	69%	238
NLACRC	31%	69%	191
RCRC	28%	72%	290
RCEB	31%	69%	195
RCOC	32%	68%	182
SARC	39%	61%	238
SDRC	35%	65%	163
SGPRC	23%	77%	187
SCLARC	60%	40%	148
TCRC	18%	82%	231
VMRC	40%	60%	255
WRC	26%	74%	178
CA Average	31%	69%	4,398
NCI Average	34%	66%	14,628

[^]A lower percentage indicates fewer people reported rules about having friends or visitors at home

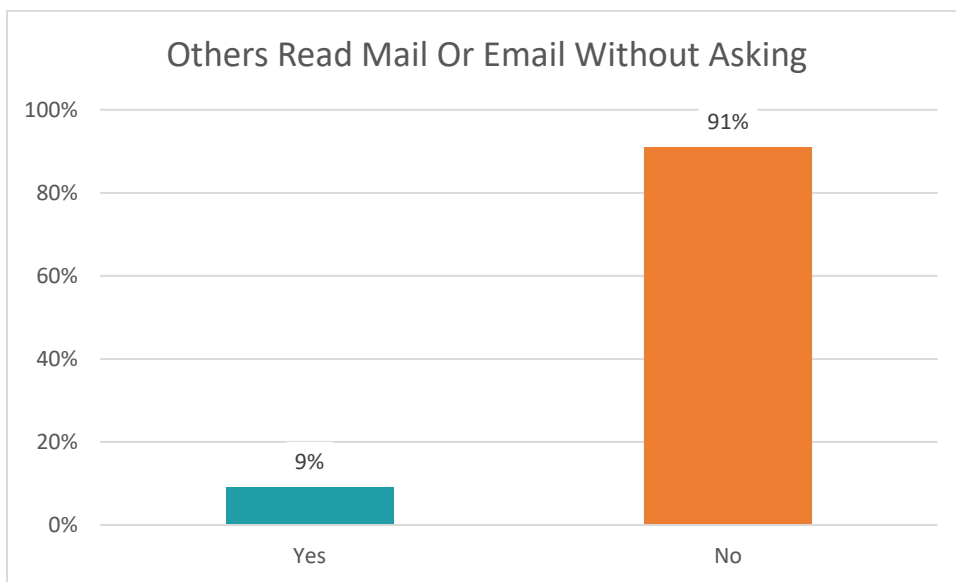


Table 123. Others read mail or email without asking person ('yes, mail/email is read without permission' responses only)

Regional Center	Yes	No	N
ACRC	7%	93%	239
CVRC	13%	87%	262
ELARC	12%	88%	195
FNRC	15%	85%	319
FDLRC	5%	95%	190
GGRC	0%	100%	255
HRC	6%	94%	179
IRC	12%	88%	185
KRC	19%	81%	224
NBRC	13%	87%	258
NLACRC	14%	86%	197
RCRC	13%	87%	303
RCEB	0%	100%	223
RCOC	6%	94%	186
SARC	2%	98%	237
SDRC	13%	87%	190
SGPRC	8%	92%	199
SCLARC	17%	83%	173
TCRC	4%	96%	252
VMRC	16%	84%	262
WRC	10%	90%	211
CA Average	9%	91%	4,732
NCI Average	12%	88%	15,336

^ A lower percentage indicates fewer people reported that others open mail or email without asking

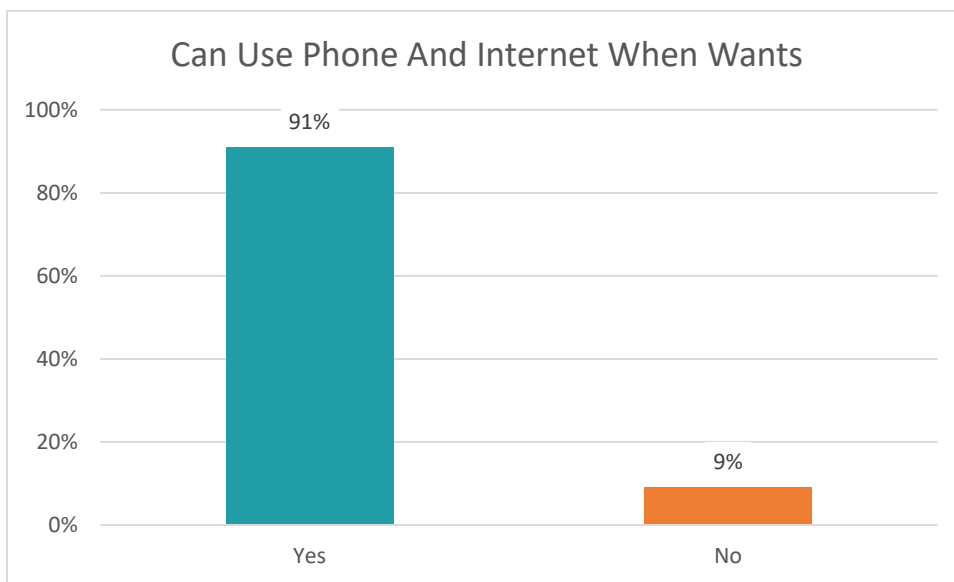


Table 124. Can use phone and internet when wants ('yes, can use anytime, either independently or with assistance' responses only)

Regional Center	Yes	No	N
ACRC	95%	5%	268
CVRC	66%	34%	287
ELARC	94%	6%	198
FNRC	90%	10%	323
FDLRC	96%	4%	216
GGRC	97%	3%	248
HRC	94%	6%	195
IRC	92%	8%	181
KRC	65%	35%	228
NBRC	92%	8%	277
NLACRC	96%	4%	214
RCRC	95%	5%	309
RCEB	97%	3%	229
RCOC	98%	2%	216
SARC	94%	6%	227
SDRC	93%	7%	215
SGPRC	96%	4%	201
SCLARC	97%	3%	179
TCRC	78%	22%	255
VMRC	90%	10%	269
WRC	93%	7%	215
CA Average	91%	9%	4,944
NCI Average	91%	9%	15,988

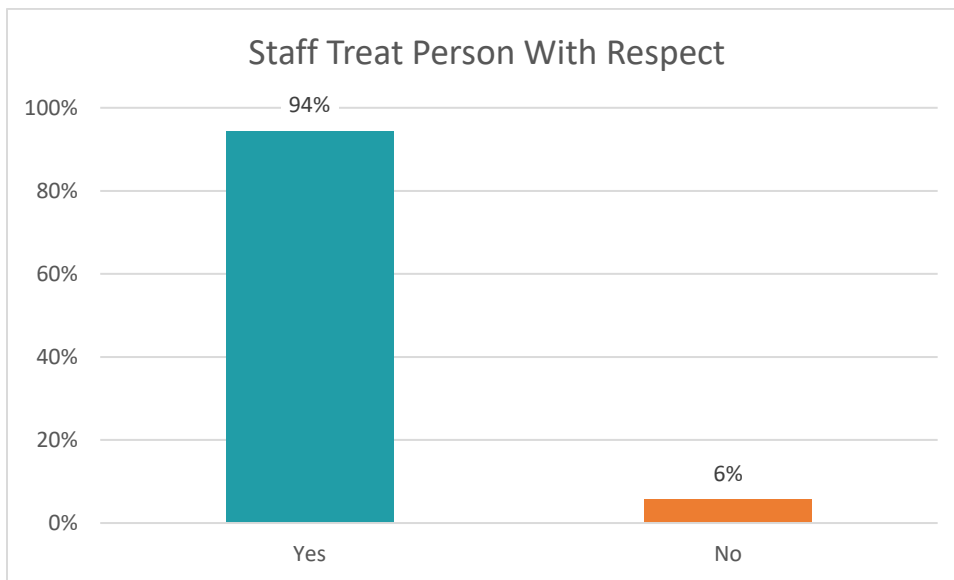


Table 125. Staff treat person with respect ('yes – all staff, always' responses only)

Regional Center	Yes	No	N
ACRC	89%	11%	218
CVRC	95%	5%	238
ELARC	98%	2%	173
FNRC	92%	8%	218
FDLRC	93%	7%	162
GGRC	98%	2%	229
HRC	95%	5%	139
IRC	91%	9%	153
KRC	95%	5%	152
NBRC	92%	8%	251
NLACRC	97%	3%	158
RCRC	93%	7%	238
RCEB	97%	3%	222
RCOC	95%	5%	211
SARC	97%	3%	221
SDRC	92%	8%	190
SGPRC	90%	10%	176
SCLARC	99%	1%	139
TCRC	96%	4%	202
VMRC	94%	6%	207
WRC	97%	3%	186
CA Average	94%	6%	4,078
NCI Average	93%	7%	14,773

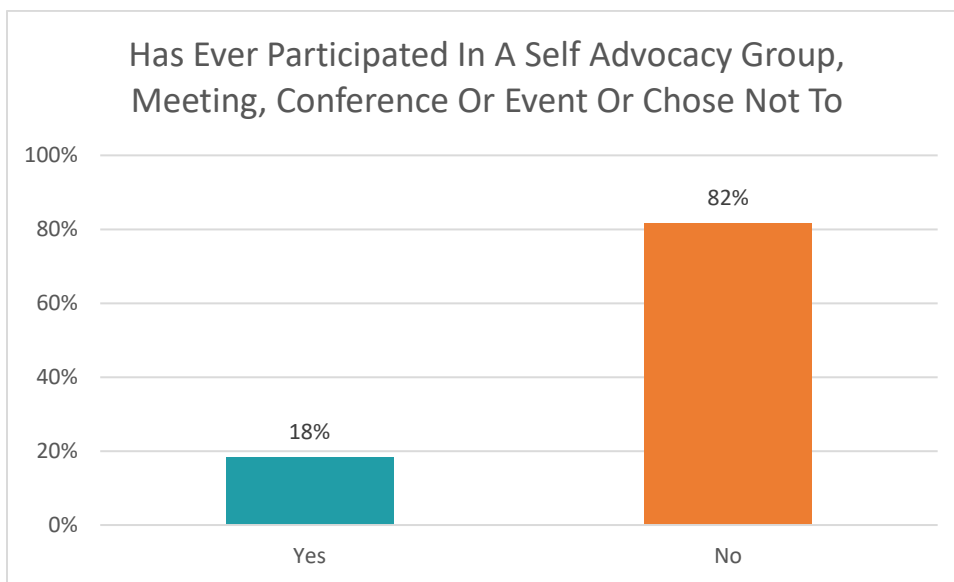


Table 126. Has attended a self-advocacy group, meeting, conference or event or had the opportunity and chose not to ('yes' and 'had the opportunity but chose not to participate' responses; proxy respondents were allowed for this question)

Regional Center	Yes	No	N
ACRC	23%	77%	389
CVRC	29%	71%	340
ELARC	25%	75%	336
FNRC	29%	71%	341
FDLRC	7%	93%	350
GGRC	7%	93%	388
HRC	15%	85%	349
IRC	15%	85%	346
KRC	10%	90%	339
NBRC	20%	80%	370
NLACRC	18%	82%	315
RCRC	31%	69%	356
RCEB	7%	93%	345
RCOC	3%	97%	377
SARC	17%	83%	343
SDRC	22%	78%	346
SGPRC	9%	91%	339
SCLARC	6%	94%	326
TCRC	21%	79%	384
VMRC	43%	57%	316
WRC	31%	69%	349
CA Average	18%	82%	7,341
NCI Average	24%	76%	21,509

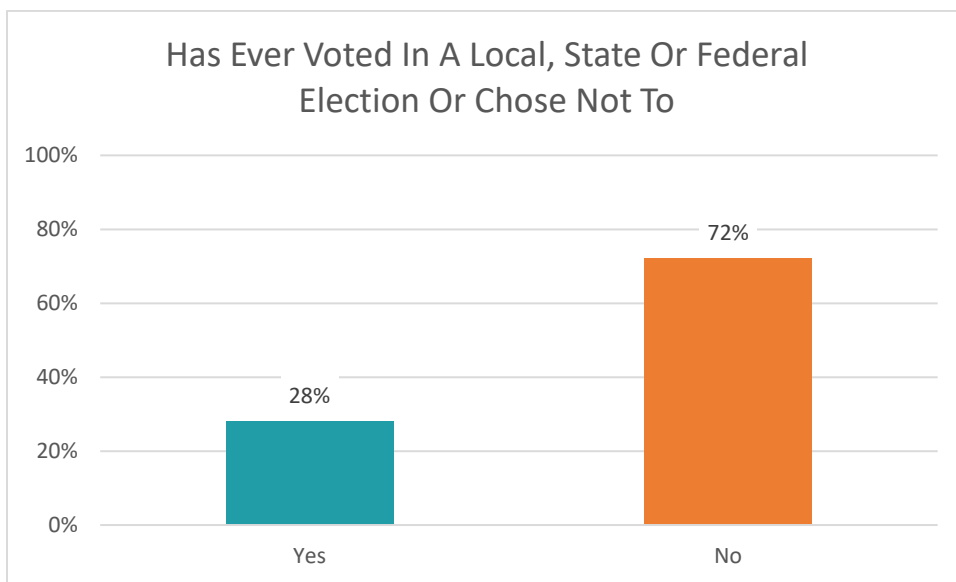


Table 127. Has voted in local, Regional Center, or federal election, or had the opportunity and chose not to ('yes' and 'had the opportunity to register or vote but chose not to' responses; proxy respondents were allowed for this question)

Regional Center	Yes	No	N
ACRC	34%	66%	401
CVRC	26%	74%	398
ELARC	28%	72%	358
FNRC	40%	60%	391
FDLRC	23%	77%	367
GGRC	24%	76%	401
HRC	27%	73%	378
IRC	21%	79%	356
KRC	31%	69%	394
NBRC	36%	64%	399
NLACRC	26%	74%	344
RCRC	42%	58%	395
RCEB	29%	71%	389
RCOC	20%	80%	392
SARC	27%	73%	392
SDRC	24%	76%	386
SGPRC	17%	83%	357
SCLARC	22%	78%	386
TCRC	35%	65%	405
VMRC	37%	63%	385
WRC	38%	62%	379
CA Average	28%	72%	8,050
NCI Average	37%	63%	24,269

Safety

People are safe from abuse, neglect, and injury.

All CA and NCI Averages are weighted. For more information on weighting see the Data Analysis section of this report.

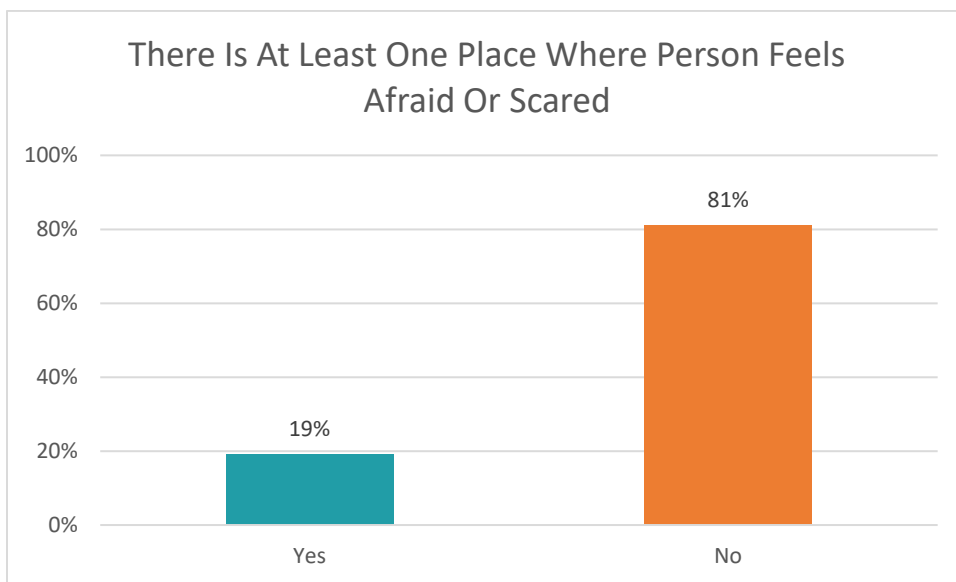


Table 128. There is at least one place where the person feels afraid or scared (in home, day program, work, walking in the community, in transport, or other place) [^]

Regional Center	Yes	No	N
ACRC	27%	73%	290
CVRC	16%	84%	288
ELARC	17%	83%	206
FNRC	29%	71%	326
FDLRC	17%	83%	227
GGRC	8%	92%	247
HRC	24%	76%	201
IRC	23%	77%	201
KRC	15%	85%	240
NBRC	19%	81%	289
NLACRC	16%	84%	218
RCRC	29%	71%	316
RCEB	19%	81%	234
RCOC	11%	89%	227
SARC	16%	84%	257
SDRC	19%	81%	222
SGPRC	10%	90%	204
SCLARC	18%	82%	177
TCRC	13%	87%	259
VMRC	40%	60%	271
WRC	20%	80%	228
CA Average	19%	81%	5,121
NCI Average	19%	81%	16,475

[^]A lower percentage indicates fewer people reported there is a place they feel afraid

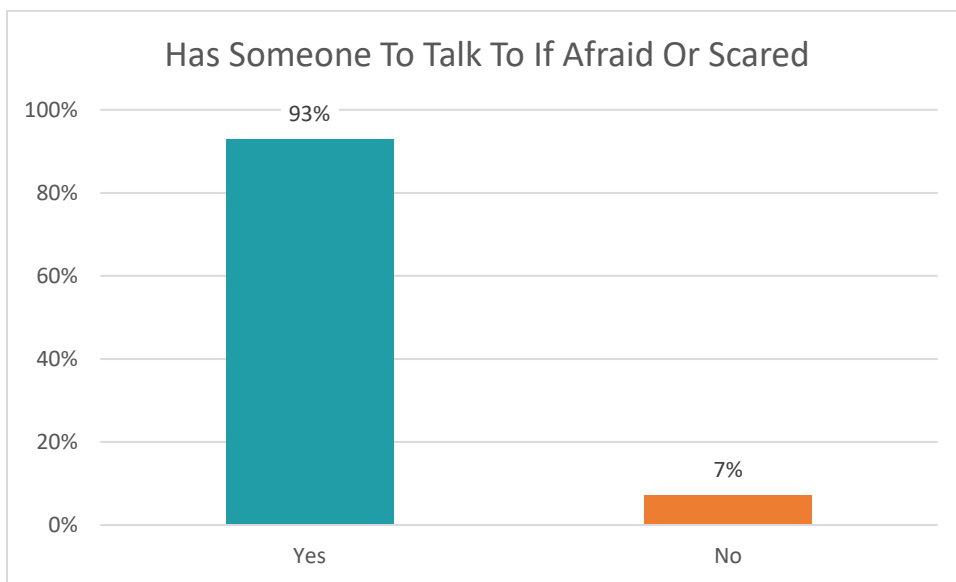


Table 129. Have someone to talk to if they ever feel scared ('yes' responses only)

Regional Center	Yes	No	N
ACRC	92%	8%	280
CVRC	93%	7%	286
ELARC	87%	13%	205
FNRC	93%	7%	335
FDLRC	89%	11%	227
GGRC	93%	7%	251
HRC	89%	11%	202
IRC	94%	6%	199
KRC	96%	4%	238
NBRC	92%	8%	288
NLACRC	95%	5%	220
RCRC	94%	6%	312
RCEB	91%	9%	228
RCOC	96%	4%	229
SARC	93%	7%	255
SDRC	93%	7%	223
SGPRC	96%	4%	204
SCLARC	88%	12%	187
TCRC	97%	3%	261
VMRC	92%	8%	273
WRC	97%	3%	229
CA Average	93%	7%	5,125
NCI Average	94%	6%	16,646

Language and Cultural Competence

California specific questions

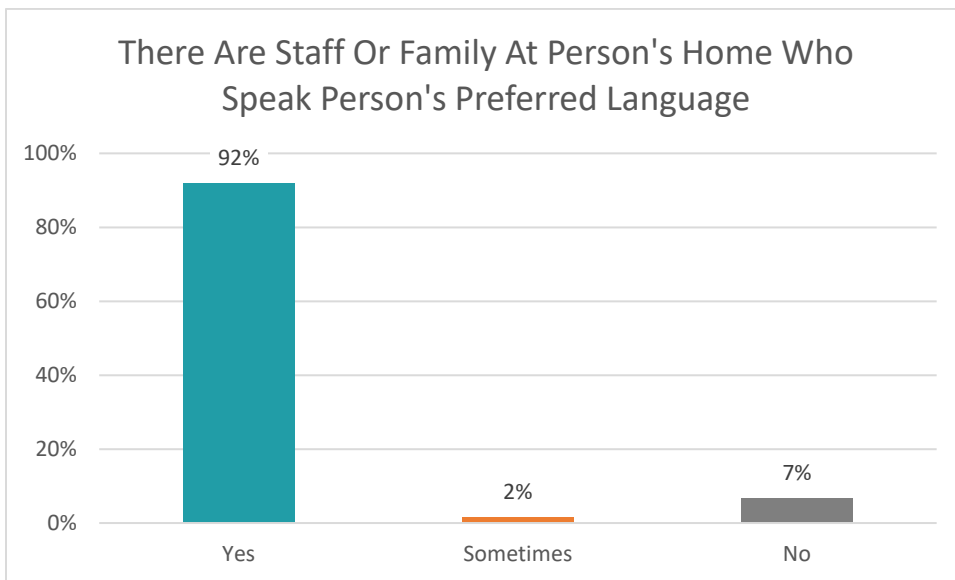


Table 130. Are there staff (or a family member) at your home where you live who speak your preferred language?

Regional Center	Yes	Sometimes	No	N
ACRC	93%	1%	5%	283
CVRC	92%	3%	5%	292
ELARC	93%	0%	6%	202
FNRC	78%	3%	19%	303
FDLRC	92%	2%	6%	224
GGRC	92%	2%	6%	253
HRC	94%	0%	6%	197
IRC	91%	2%	7%	194
KRC	92%	1%	6%	233
NBRC	93%	1%	6%	288
NLACRC	94%	2%	4%	221
RCRC	91%	1%	9%	307
RCEB	95%	2%	3%	228
RCOC	97%	1%	2%	230
SARC	95%	0%	5%	263
SDRC	95%	2%	2%	212
SGPRC	93%	1%	6%	209
SCLARC	93%	1%	5%	183
TCRC	79%	0%	20%	258
VMRC	95%	2%	2%	251
WRC	95%	1%	4%	225
CA Average	92%	2%	7%	5,056



Table 131. Are there staff at your job who speak your preferred language?

Regional Center	Yes	Sometimes	No	N
ACRC	98%	0%	2%	65
CVRC	100%	0%	0%	26
ELARC	96%	2%	2%	48
FNRC	93%	3%	4%	103
FDLRC	90%	5%	5%	40
GGRC	94%	2%	5%	65
HRC	96%	0%	4%	55
IRC	97%	3%	0%	29
KRC	94%	0%	6%	36
NBRC	96%	0%	4%	92
NLACRC	93%	2%	5%	42
RCRC	99%	0%	1%	78
RCEB	96%	2%	2%	48
RCOC	97%	2%	2%	65
SARC	100%	0%	0%	43
SDRC	93%	6%	1%	69
SGPRC	100%	0%	0%	39
SCLARC	100%	0%	0%	30
TCRC	90%	2%	9%	58
VMRC	84%	16%	0%	25
WRC	81%	3%	17%	77
CA Average	94%	2%	4%	1,133



Table 132. Are there staff at your day program or workshop who speak your preferred language?

Regional Center	Yes	Sometimes	No	N
ACRC	99%	1%	1%	152
CVRC	92%	7%	1%	195
ELARC	100%	0%	0%	77
FNRC	94%	5%	1%	152
FDLRC	94%	5%	1%	97
GGRC	88%	2%	9%	165
HRC	99%	0%	1%	97
IRC	97%	1%	2%	114
KRC	96%	4%	1%	114
NBRC	98%	1%	1%	143
NLACRC	99%	1%	0%	128
RCRC	100%	0%	0%	152
RCEB	97%	2%	1%	149
RCOC	99%	1%	1%	145
SARC	92%	1%	7%	149
SDRC	96%	2%	3%	114
SGPRC	99%	0%	1%	120
SCLARC	99%	1%	0%	94
TCRC	98%	2%	0%	130
VMRC	94%	5%	1%	158
WRC	94%	2%	3%	89
CA Average	96%	2%	2%	2,734

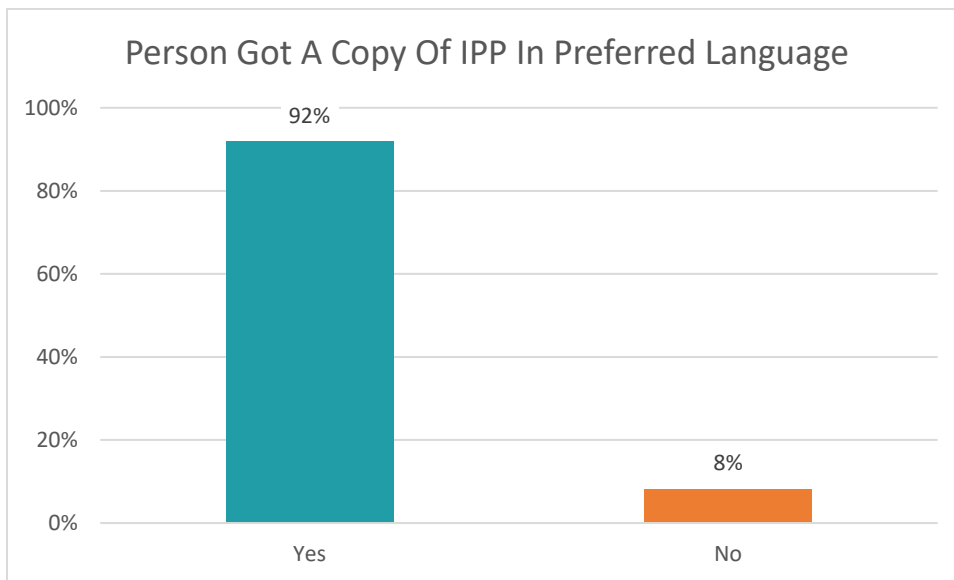


Table 133. Did you get a copy of your IPP in your preferred language?

Regional Center	Yes	No	N
ACRC	93%	7%	239
CVRC	96%	4%	228
ELARC	95%	5%	164
FNRC	97%	3%	267
FDLRC	87%	13%	146
GGRC	91%	9%	171
HRC	87%	13%	127
IRC	95%	5%	147
KRC	96%	4%	183
NBRC	88%	12%	199
NLACRC	96%	4%	158
RCRC	83%	17%	235
RCEB	85%	15%	165
RCOC	94%	6%	160
SARC	97%	3%	237
SDRC	80%	20%	156
SGPRC	95%	5%	143
SCLARC	92%	8%	133
TCRC	95%	5%	236
VMRC	94%	6%	196
WRC	83%	17%	161
CA Average	92%	8%	3,851

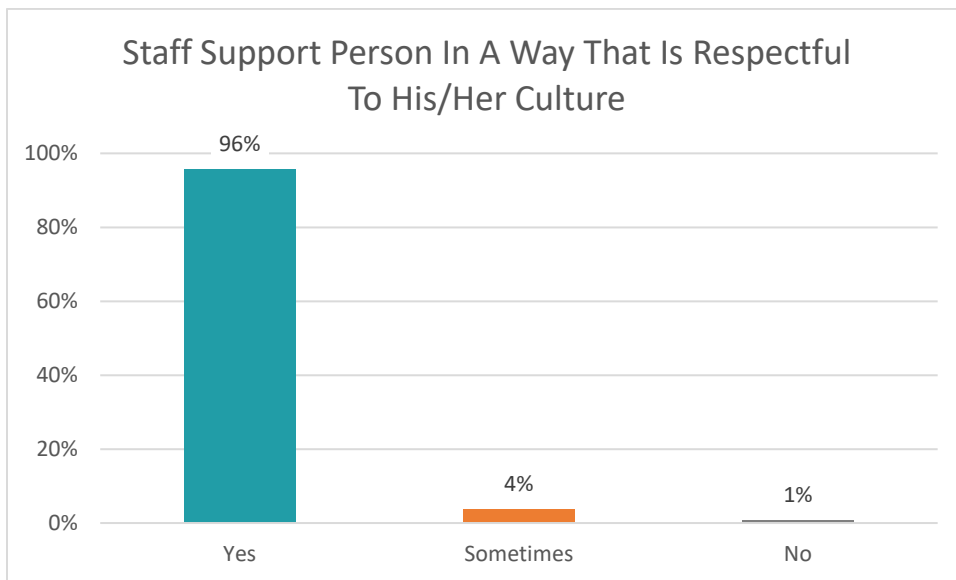


Table 134. Does your staff support you in a way that is respectful to your culture?

Regional Center	Yes	Sometimes	No	N
ACRC	90%	10%	0%	204
CVRC	93%	6%	1%	233
ELARC	99%	1%	1%	169
FNRC	93%	5%	2%	181
FDLRC	94%	3%	3%	158
GGRC	100%	0%	0%	225
HRC	95%	3%	2%	118
IRC	96%	4%	0%	144
KRC	95%	4%	1%	147
NBRC	94%	5%	0%	224
NLACRC	95%	3%	2%	149
RCRC	97%	2%	0%	221
RCEB	98%	2%	0%	210
RCOC	97%	3%	0%	204
SARC	96%	3%	1%	219
SDRC	94%	5%	1%	176
SGPRC	95%	5%	0%	146
SCLARC	98%	2%	0%	135
TCRC	99%	1%	1%	187
VMRC	93%	6%	1%	195
WRC	97%	3%	0%	176
CA Average	96%	4%	1%	3,821

III.NCI History and Activities

Overview of National Core Indicators

In December 1996, the National Association of State Directors of Developmental Disabilities Services (NASDDDS), in collaboration with the Human Services Research Institute (HSRI), launched the Core Indicators Project (CIP). The aim of the project was to support state developmental disabilities operating agencies in the development and implementation of performance and outcome indicators—and related data collection strategies—so that they could measure service delivery system performance. This effort, now called National Core Indicators (NCI), strives to provide states with valid and reliable tools to help improve system performance and better serve people with intellectual and developmental disabilities and their families. Moreover, NASDDDS' active sponsorship of NCI facilitates pooled knowledge, expertise, and resources among the states.

In 1997, 15 states convened to discuss the scope and content of a potential performance measurement framework. Directors and staff from these 15 states worked to identify the major domains and sub-domains of performance, indicators, measures, and data sources. The original 61 indicators, developed through a consensus process, were intended to provide a system-level “snapshot” of how well each state was performing. The states were guided by a set of criteria that was designed to select indicators that were:

1. Measurable
2. Related to issues the states had some ability to influence
3. Important to all individuals they served, regardless of level of intellectual/developmental disability or residential setting.

During this initial phase, data collection protocols were developed and field-tested, including a face-to-face In-person Survey¹⁴ (for individuals age 18 and older who were receiving services) and a mail-out Adult Family Survey (for families who have an adult family member living at home). Seven states volunteered to pilot test the indicators. Eight additional states served on the Steering Committee.

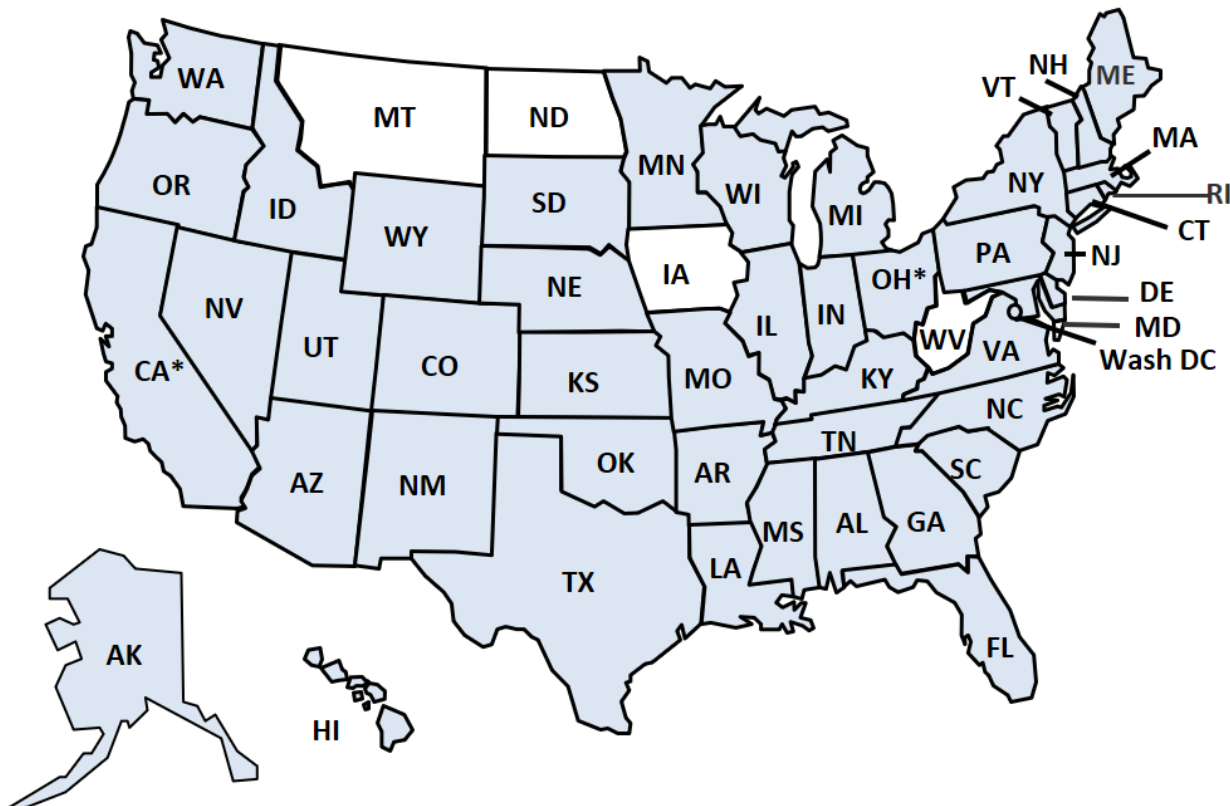
Since the initial field test, NCI has expanded its scope to include outcomes of services for children with intellectual and developmental disabilities and their families. In addition, NCI continues to develop and refine the indicators and expand state participation. For more information about NCI states, technical reports, and other resources, please visit <http://www.nationalcoreindicators.org>.

¹⁴ Formerly named ‘Adult Consumer Survey’

State Participation

During the 2017-18 data collection cycle, 46 states, the District of Columbia and 22 sub-state entities participated in NCI. State participation is entirely voluntary, and the participating states are shown in the chart below. NCI states do not participate in all surveys each year.

Figure A. NCI State Participation 2017-18



The Core Indicators

The Core Indicators are the standard measures used across states to assess the outcomes of services provided to individuals and families. Indicators address key areas of concern, including employment, respect/rights, service planning, community inclusion, choice, and health and safety. An example of a Core Indicator would be, “The proportion of people who have a paid job in the community.” To see the entire list of Core Indicators, please visit <http://www.nationalcoreindicators.org/indicators>.

Each survey instrument is designed to measure certain Core Indicators. While most indicators correspond to a single survey question, a few refer to clusters of related questions. For example, the indicator that measures Community Inclusion (the proportion of people who regularly participate in everyday integrated activities in their communities) is measured by several survey questions that ask about several separate community activities.

The current set of performance indicators includes approximately 100 consumer, family, system, and health and safety outcomes—outcomes that are important to understanding the overall health of public developmental disabilities agencies. Indicators are organized across five broad domains: Individual Outcomes; Health, Welfare and Rights; Staff Stability and Competency; Family Outcomes; and System Performance. Each domain is broken down into sub-domains (see Figure B on the following page). Three data sources are used to assess outcomes: the In-Person Survey, three Family Surveys, and a Staff Stability Survey (e.g., staff turnover).

The indicators have remained generally consistent over the last several years and thus can be used to analyze system-level trends over time. However, the NCI program is a dynamic effort that allows for measures to be added, dropped, or changed to reflect current and future priorities of participating states.

The data collection tools used to gather indicator data are regularly refined and tested to ensure they remain valid, reliable, and applicable to current issues within the field. Details on the design and testing of this tool are provided in the next section of this report.

Domains and Sub-Domains

The following table lists the domains and sub-domains covered by the NCI In-Person Survey indicators.

Figure B. In-Person Survey Indicators: Domains and Sub-Domains

Domain	Sub-Domain	Concern Statement
Individual Outcomes	Work	People have support to find and maintain community integrated employment.
	Community Inclusion, Participation and Leisure	People have support to participate in everyday community activities.
	Choice and Decision-Making	People make choices about their lives and are actively engaged in planning their services and supports.
	Self Determination	People have authority and are supported to direct and manage their own services.
	Relationships	People have friends and relationships.
	Satisfaction	People are satisfied with the services and supports they receive.
Health, Welfare, and Rights	Safety	People are safe from abuse, neglect, and injury.
	Health	People secure needed health services.
	Medications	Medications are managed effectively and appropriately.
	Wellness	People are supported to maintain healthy habits.
	Respect/Rights	People receive the same respect and protections as others in the community.
System Performance	Service Coordination	Service coordinators are accessible, responsive, and support the person's participation in service planning.
	Access	Publicly funded services are readily available to individuals who need and qualify for them.

How NCI Data Are Used

The Core Indicators provide information for quality management and are intended to be used in conjunction with other state data sources, such as risk management information, regional level performance data, results of provider monitoring processes, and administrative information gathered at the individual service coordination level. States typically use the indicator data to inform strategic planning, produce legislative reports, and prioritize quality improvement initiatives. Some states use NCI as a data source for supplemental performance measures in their home and community-based services (HCBS) waiver quality management systems and include the information

in support of evidentiary reports to the Centers for Medicare & Medicaid Services (CMS). Many states share the indicator data with stakeholder groups such as Quality Councils and use the stakeholder feedback to help set priorities and establish policy direction. It is also important to note that states do not use the information in a punitive way to sanction service providers, nor do they use the results to remediate individual issues (unless specifically requested by the participant or required by law as in the case of suspected abuse, neglect, or mistreatment).

For more information on how to use these data for quality improvement, please see this handbook: [Using National Core Indicators for Quality Improvement Initiatives](#).¹⁵

Caution and Limitations

This report does not provide benchmarks for acceptable or unacceptable levels of performance. Rather, it is up to each state to decide whether its score or percentage is an acceptable performance level. It is up to public managers, policy-makers, and other stakeholders to decide whether results suggest that changes or further investigation are necessary.

Moreover, the NCI Average should be interpreted as a multi-state “norm” that describes average levels of performance or satisfaction across the participating states. In some instances there are few significant differences among the states; this denotes that the majority of states are performing similarly. Instances in which several states’ results are especially high (considerably above the average level) indicate the levels of performance or satisfaction achieved in those states might define a level of performance that may serve as a guidepost for other states. All state outcomes can be found in the NCI National In-Person Survey Report:

<https://www.nationalcoreindicators.org/resources/reports/>.

Also critical to note is that differences by state in requirements for eligibility for DD services may also be reflected in differences in the NCI data.

¹⁵ Located on the National Core Indicators website: www.nationalcoreindicators.org → Resources → Technical Reports

IV. Methodology

Administration

A key principle of NCI is the importance of gathering information directly from service recipients. The indicators are meant to apply to all individuals receiving services, regardless of intellectual/developmental disability type, and NCI administration protocols dictate that every person selected into the sample is given an opportunity to respond and no one is prescreened or predetermined to be unable to respond. Moreover, survey questions should not be marked “not applicable” on the basis of a person’s level of ability.

Information for the In-Person Survey is collected via a direct conversation with the person receiving services. Additionally, background information is primarily collected from the individual’s record. Section I questions, which pertain to personal experiences and require subjective responses, may only be answered by the individual receiving services. Section II of the survey—which consists of objective questions on the individual’s involvement in the community, their choices, respect and rights, and their access to services—allows for the use of “proxy” or other respondents who know the individual well (such as a family member or friend).

Proxy Respondents

Studies have found that the greatest discrepancies between individual and proxy responses occur when the information being collected is subjective (i.e., related to how a person feels; proxies would be aware of the correct answers only if the individual had previously expressed his or her feelings).¹⁶ Questions relating to observable behaviors tend to have higher levels of agreement between the proxy and the individual. By excluding proxies, a large percentage of individuals (most of whom are unable to respond) would be unrepresented in the data. Thus, the NCI project determined at the outset that proxy respondents would be used, though only for specific questions and only in situations where the individual surveyed either could not effectively communicate with the surveyor or chose to have a proxy respondent.

As mentioned, the use of proxy respondents for the NCI tool is limited to questions in Section II, which relates to observable and/or measurable items: Community Inclusion,

¹⁶ Magaziner, Jay, Sheryl Zimmerman, Ann L. Gruber-Baldini, J. Richard Hebel, and Kathleen M. Fox. "Proxy Reporting in Five Areas of Functional Status Comparison with Self-Reports and Observations of Performance." *American Journal of Epidemiology* 146.5 (1997): 418-28.

Choices, Respect/Rights, and Access to Needed Services. These questions deal with everyday occurrences on which others may reliably report. State records are also used to report objective data on an individual's health status and exam history as well as employment status; this information is collected in the Background Section of the survey.

NCI has taken steps to ensure that the responses gathered are as accurate as possible. First, it is important to make the questions as accessible as possible to increase participation by all individuals. NCI attempts to make the language in the In-person Survey as easy to understand as possible and includes suggested rephrasing for questions that may be nuanced or more difficult to understand. The NCI surveys are also routinely revised based on feedback from states, self-advocates, families, and surveyors who are administering the tool. Secondly, it is important to establish a set of standards for proxy respondents. NCI aims to increase the reliability of proxy responses by allowing only those people who know the individual well (family, friends, staff, etc.) to serve as proxy respondents. To avoid conflict, service coordinators are not allowed to respond as proxies. Further, if both the individual and a proxy respondent answer a question, the individual's answer is recorded so long as his/her answer is deemed reliable by the surveyor. Surveyors also keep track of who responds to each question—the individual or the proxy—and the proxy's relationship to the individual.

Surveyor Training

States employ a variety of individuals to conduct the face-to-face meetings for the NCI In-person Survey. To avoid conflict, surveys cannot be administered by the individual's service provider, relative, personal case manager, staff member, or other close contact. Given this constraint, states often use university students, state staff, private contractors, advocacy organizations, and individuals with disabilities and their families to conduct the surveys.

HSRI and NASDDDS staff provide two sets of trainings each year: a more comprehensive training for new states and states with mostly or all new surveyors and a web-based refresher training for surveyors who have recently participated in the In-Person Survey. Typically, instruction takes the form of a "train-the-trainer" session, whereby staff from the state's lead agency and/or those managing the surveyors provide training to new hires throughout the year. The goal of trainings is to provide a standardized training to ensure uniform application of the survey.

For the FY 17/18 data collection cycle DDS, SCDD, and HSRI provided onsite training in seven centralized regional centers across California. Quality Assurance Coordinators (QACs) and interviewers from all across California took part in a one-day training. Trainings consist of a detailed review of the survey tool and an overview of general surveying techniques. Trainers are given a packet of standardized materials to be used at the on-site training sessions. An additional session reviews the process for entering survey data in the California Online Data Entry Survey Application (CA-ODESA).

Criteria for Exclusion of Responses

All individuals selected in the survey sample are given an opportunity to participate in a face-to-face meeting. There are no prescreening procedures. Exclusion of responses occurs at the time of data analysis by HSRI, based on the criteria described below. There is no threshold of number of answers to be given in order to consider a survey complete.

Surveys are excluded from analysis of questions occurring in Section I if:

- 1) The surveyor indicated that the individual receiving supports did not respond validly to questions in Section I.
- 2) All questions in Section I were missing or marked n/a or Don't Know.

Surveys are excluded from analysis of questions occurring in Section II if:

- 1) The individual receiving supports was marked as the respondent to all questions in Section II but Section I was deemed invalid (for one of the reasons above).
- 2) No questions were answered in Section II.

The total number of valid In-person Surveys administered in 2017-18 was 25,671.

Responses for Section I

Only individuals receiving services may answer questions in Section I. As shown in Figure D, 65.8% of individuals in California's final 2017-18 sample were able to respond to Section I of the direct meeting; valid responses by regional center ranged from 50.3% to 80.2%.

Responses for Section II

Section II allows for multiple respondents who know the individual well (e.g., family, friend, support worker) to provide answers. If an individual's responses were excluded from

Section I in the final analysis, responses from Section II were also excluded if the individual was the only respondent to Section II. For 2017-18, the valid response rate (proxies included) to Section II was 99.8%.

Sampling

Each state is instructed to attempt to complete a minimum of 400 surveys with a random sample of individuals over the age of 18 who are receiving at least one publicly funded service besides case management. A sample size of 400 guarantees valid comparisons to be made across states with a 95% confidence level and a margin of error of +/- 5%, no matter how large the service population size. A 95% confidence level and a margin of error of +/- 5% is mandatory for each state's sample to be included in this report. Most states sample more than 400 individuals to account for refusals and surveys that may be deemed invalid.

In California, the overall approach was to draw a "core sample" based on the minimum numbers needed to yield valid samples from each regional center. This sampling strategy is consistent with the criteria employed in other NCI states. For each regional center, DDS drew a random sample of individuals age 18 or older who received at least one service besides case management. Based on the adult population sampling frame numbers provided by DDS, HSRI determined a target minimum number of 400 surveys per regional center would yield a representative sample that meets the standard of a +/-5% margin of error and a 95% confidence level.

A separate group of people who have transitioned from developmental centers to the community in the last five years (referred to as the "movers" subpopulation) was oversampled so their experience could be compared to a subgroup of "non-movers." The sample did not include anyone who was currently living in a developmental center.

In addition to the random oversample of movers, all individuals who have transitioned from Lanterman Developmental Center ("Lanterman movers") since July 2009 were contacted to participate in the survey. A total of 131 Lanterman movers were interviewed.

Analysis of the movers and Lanterman movers in this group as well as an analysis of individuals will be included in a supplemental report of findings compiled by the University of California, Davis.

Why do we ask states to collect 400 surveys?

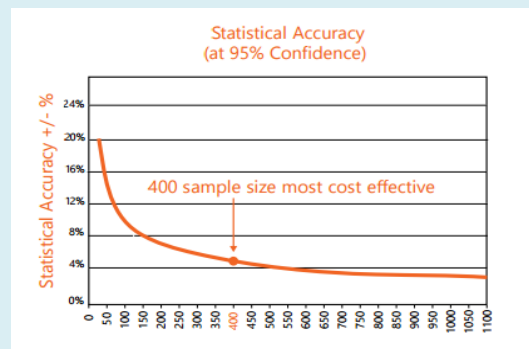
When NCI asks states to pull a representative sample of 400 surveys, the aim is to compile a dataset that can provide a high level of statistical accuracy. This means that the goal is to create a dataset that can be used to make accurate inferences about the entire population of people using public services in each state. In order to do this, we ask each participating state to pull a sample that reaches the 95% confidence level/5% margin of error threshold; for most states, this sample size is 400.

A sample size that reaches the 95% confidence level/5% margin of error threshold means that if you sampled that number of people from the same population several times, 95% of your responses would fall within 5% above or below the actual percentages. So using this sample size we can assume relative accuracy. The larger the sample size, the smaller the margin of error and the greater the accuracy.

Statistical accuracy is largely a function of sample size. The larger the sample size, the greater the statistical accuracy of results (lower margin of error). However, gains in statistical accuracy are not proportional to increases in sample size. There are diminishing returns. For example, for a large total population, if the sample size increases by 100, and then by another 100, and then by another 100, the statistical accuracy might increase by 5%, then by 3%, then by 1%.

As a result, the 400 sample size gives a statistical accuracy of $\pm 5\%$ and is considered the most “cost effective” sample size for large-scale surveys. Meaning, you could sample more people, but the increase in statistical accuracy those “extra” people would provide is minimal, and not worth the money.

To play around with this, take a look at <http://www.raosoft.com/samplesize.html> NCI requires a margin of error at most 5% and a 95% confidence level. As you increase the population size (in our case, this represents the service population), you’ll see that the recommended sample size does not increase proportionally.



<http://answersresearch.com/wp-content/uploads/2015/06/Answers-Research-Magic-400-062315.pdf>

Figure C. Valid Surveys and Response Rates by Regional Center 2017-18

	% Valid Answers to Section I	% Valid Answers to Section II	Number of Valid Surveys Completed
ACRC	75.1%	99.5%	413
CVRC	73.8%	100.0%	412
ELARC	58.2%	100.0%	361
FDLRC	61.5%	100.0%	384
FNRC	86.1%	99.8%	403
GGRC	65.3%	100.0%	404
HRC	55.6%	100.0%	385
IRC	57.3%	100.0%	363
KRC	59.6%	99.3%	413
NBRC	80.2%	99.3%	420
NLACRC	65.7%	99.7%	359
RCEB	61.8%	100.0%	400
RCOC	60.2%	100.0%	394
RCRC	81.6%	99.5%	412
SARC	67.3%	100.0%	398
SCLARC	50.3%	100.0%	390
SDRC	59.5%	99.8%	400
SGPRC	60.2%	100.0%	364
TCRC	66.8%	100.0%	407
VMRC	70.8%	100.0%	408
WRC	61.0%	100.0%	390
CA Total	65.8%	99.8%	8,280

V.Data Analysis

Data Management and Analysis

HSRI coordinates the NCI data management and analysis. All states enter data into the Online Data Entry Survey Application (ODESA) system; California enters data into the CA-ODESA system. HSRI staff subsequently download the data into an SPSS data file. This data file is then “cleaned” (reviewed for completeness and compliance with standard NCI formats) and invalid responses are eliminated. Files from individual states are then merged into a single SPSS file. The merged file from 2017-18 was used for the analyses of California and NCI averages in this report.

Below is a summary of the statistical procedures used to analyze the In-person Survey data.

Weighting

Statistically, the term “average” refers to a calculated central or middle value of a set of numbers. In NCI reports, we use “NCI average” to demonstrate the typical performance of all the states that conducted the survey. Prior to the 2016-17 survey cycle, the NCI average was calculated as the simple arithmetic mean of all state means (an approach known as “average of averages”). Last year, the approach was enhanced to consider the relative numbers of people receiving services through participating states’ systems. The NCI averages contained in this report are “weighted” means; their calculations reflect the relative population sizes of participating states, as well as the sample sizes.

Applying statistical weights allows a state that provides services to a larger number of people (but is represented in the data by a sample of the same size as other states) to have a higher influence on the overall NCI average—that is, the state’s contribution to the NCI average is proportional to its service population. The weights used in calculations for this report were developed using each participating state’s number of survey respondents and its total survey-eligible population.

When a state’s sampling strategy is to identify and interview survey participants using simple random sampling or proportional stratified random sampling, each completed survey in the state gets assigned the same weight. In some cases, when a state’s sampling strategy departs markedly from simple random or proportional, it may be necessary for completed surveys in the state to be assigned different weights based on which sampling strata they correspond to. For example, if a state intentionally oversampled one or more of its sub-populations or geographical regions to be disproportionately represented in the

survey sample, it may be necessary to develop and apply different weights for surveys completed in those sub-populations or regions. The procedure for calculating weights is similar but uses the number of completed surveys and service population sizes in each stratum (i.e., sub-population or region) separately. **CA are weighted in this way in 2017-18.**

Collapsing Data

For many of the indicators in this report, only “yes” responses are analyzed and reported for state to state comparisons and significance testing. However, there are several indicators for which the “yes” response was collapsed with the middle response (for example, a “sometimes” response, or a “some input” response) to form the “yes” indicator category which was then analyzed and subsequently reported. For example, for choice indicators, responses “person chose” and “person had some input” were collapsed into one “yes, person chose” category. For those indicators, the two responses were considered to be equally indicative of a positive outcome. Appendix A contains the collapsing and recoding rules for all indicators and risk-adjustment variables.

VI. Appendix A

*Un-collapsed and unadjusted averages**

**Does not include California specific questions*

Choice and Decision-Making (un-collapsed and un-weighted)

Table A1. Who chose (or picked) the place where you live? (if not living the family home)

Regional Center	Person Made the Choice	Person Had Some Input	Someone Else Chose	N
ACRC	35.4%	36.9%	27.7%	195
CVRC	37.5%	29.5%	33.0%	200
ELARC	22.1%	25.7%	52.2%	113
FDLRC	19.9%	24.7%	55.4%	166
FNRC	48.0%	28.2%	23.8%	277
GGRC	15.2%	21.1%	63.7%	289
HRC	16.0%	31.0%	52.9%	187
IRC	17.6%	24.8%	57.6%	165
KRC	33.5%	20.3%	46.2%	182
NBRC	30.5%	30.5%	39.0%	236
NLACRC	24.7%	27.1%	48.2%	166
RCEB	18.1%	30.9%	51.0%	259
RCOC	12.5%	17.7%	69.7%	271
RCRC	35.7%	37.6%	26.7%	258
SARC	20.3%	25.7%	54.0%	187
SCLARC	14.0%	12.2%	73.8%	172
SDRC	28.8%	25.6%	45.6%	215
SGPRC	15.8%	28.2%	56.0%	209
TCRC	25.9%	31.7%	42.4%	205
VMRC	36.2%	33.7%	30.2%	199
WRC	16.9%	24.3%	58.8%	177
Total	25.3%	27.2%	47.5%	4,328

Table A2. Did you choose (or pick) the people you live with (or did you choose to live by yourself)? (if not living the family home)

Regional Center	Person Made the Choice	Person Had Some Input	Someone Else Chose	N
ACRC	32.5%	17.3%	50.3%	191
CVRC	38.8%	20.4%	40.8%	196
ELARC	16.2%	8.1%	75.8%	99
FDLRC	17.3%	8.0%	74.7%	162
FNRC	47.8%	17.3%	34.9%	249
GGRC	16.3%	6.2%	77.5%	289
HRC	17.8%	15.7%	66.5%	185
IRC	19.4%	4.8%	75.8%	165
KRC	36.5%	13.5%	50.0%	178
NBRC	32.2%	13.9%	53.8%	208
NLACRC	17.2%	8.9%	73.9%	157
RCEB	23.8%	20.4%	55.8%	260
RCOC	14.1%	9.5%	76.3%	262
RCRC	52.5%	21.1%	26.5%	223
SARC	15.7%	21.6%	62.7%	185
SCLARC	10.4%	6.1%	83.4%	163
SDRC	19.2%	15.0%	65.9%	214
SGPRC	12.8%	6.2%	81.0%	211
TCRC	38.9%	18.2%	42.9%	198
VMRC	31.8%	16.1%	52.1%	192
WRC	26.8%	17.5%	55.7%	183
Total	26.1%	13.9%	60.0%	4,170

Table A3. Who chose (or picked) the place where you work? (among those with a job in the community)

Regional Center	Person Made the Choice	Person Had Some Input	Someone Else Chose	N
ACRC	52.2%	38.8%	9.0%	67
CVRC	61.5%	23.1%	15.4%	26
ELARC	62.0%	24.0%	14.0%	50
FDLRC	37.2%	30.2%	32.6%	43
FNRC	62.7%	35.5%	1.8%	110
GGRC	45.5%	22.7%	31.8%	66
HRC	32.3%	47.7%	20.0%	65
IRC	40.0%	48.6%	11.4%	35
KRC	64.3%	19.0%	16.7%	42
NBRC	43.1%	44.1%	12.7%	102
NLACRC	51.2%	41.9%	7.0%	43
RCEB	52.9%	35.3%	11.8%	51
RCOC	21.1%	46.1%	32.9%	76
RCRC	60.9%	31.0%	8.0%	87
SARC	62.2%	33.3%	4.4%	45
SCLARC	33.3%	43.3%	23.3%	30
SDRC	56.0%	21.3%	22.7%	75
SGPRC	46.5%	25.6%	27.9%	43
TCRC	54.8%	40.3%	4.8%	62
VMRC	53.6%	39.3%	7.1%	28
WRC	31.0%	35.7%	33.3%	84
Total	48.5%	35.0%	16.5%	1,230

Table A4. Who chose (or picked) your day program or workshop ± 9

Regional Center	Person Made the Choice	Person Had Some Input	Someone Else Chose	N
ACRC	22.7%	42.1%	35.2%	216
CVRC	48.6%	28.1%	23.3%	146
ELARC	18.6%	30.1%	51.3%	156
FDLRC	12.8%	39.7%	47.5%	179
FNRC	39.5%	34.9%	25.6%	172
GGRC	9.8%	21.6%	68.6%	287
HRC	13.2%	36.8%	50.0%	190
IRC	9.0%	28.1%	62.9%	210
KRC	21.8%	21.3%	56.9%	174
NBRC	20.0%	37.6%	42.4%	210
NLACRC	11.4%	43.4%	45.2%	166
RCEB	10.2%	36.7%	53.0%	264
RCOC	7.0%	25.6%	67.4%	258
RCRC	41.4%	30.2%	28.4%	162
SARC	8.9%	37.7%	53.4%	236
SCLARC	3.1%	26.8%	70.1%	194
SDRC	19.2%	24.9%	55.9%	213
SGPRC	7.0%	27.1%	65.9%	229
TCRC	19.2%	29.2%	51.6%	219
VMRC	30.4%	35.1%	34.5%	148
WRC	9.7%	28.6%	61.7%	175
Total	16.9%	31.5%	51.6%	4,204

± Question changed in 2017-18 survey tool to only include individuals who attended a day program or sheltered workshop

9 Analysis of this question changed from previous years; now based on those determined in the Background Information to attend an unpaid community activity, unpaid paid facility activity or paid facility activity

Table A5. Do you choose (or pick) your staff?

Regional Center	Person Made the Choice	Person Had Some Input	Someone Else Chose	N
ACRC	12.2%	49.2%	38.6%	295
CVRC	9.5%	49.8%	40.6%	283
ELARC	11.9%	48.1%	39.9%	293
FDLRC	15.6%	42.6%	41.8%	263
FNRC	29.9%	48.9%	21.3%	268
GGRC	11.8%	58.0%	30.1%	355
HRC	8.5%	37.3%	54.2%	271
IRC	8.3%	42.8%	48.9%	278
KRC	13.2%	37.9%	48.9%	219
NBRC	12.6%	52.7%	34.7%	334
NLACRC	12.3%	35.3%	52.4%	252
RCEB	7.6%	66.5%	25.9%	355
RCOC	8.1%	40.9%	51.0%	357
RCRC	18.8%	60.2%	21.0%	309
SARC	6.4%	68.5%	25.1%	343
SCLARC	7.1%	22.3%	70.6%	269
SDRC	10.4%	39.9%	49.7%	328
SGPRC	5.9%	41.9%	52.1%	303
TCRC	14.5%	67.2%	18.3%	311
VMRC	13.5%	44.0%	42.6%	282
WRC	8.9%	53.8%	37.3%	292
Total	11.6%	48.8%	39.6%	6,260

Table A6. Who decides your daily schedule?

Regional Center	Person Made the Choice	Person Had Some Input	Someone Else Chose	N
ACRC	47.2%	36.0%	16.8%	405
CVRC	42.5%	35.5%	22.0%	409
ELARC	53.6%	24.0%	22.3%	358
FDLRC	52.6%	24.5%	22.9%	380
FNRC	67.2%	24.8%	8.0%	399
GGRC	53.7%	29.9%	16.4%	402
HRC	46.4%	30.5%	23.2%	384
IRC	48.8%	30.5%	20.8%	361
KRC	50.9%	27.2%	22.0%	405
NBRC	55.8%	30.7%	13.5%	414
NLACRC	49.6%	27.6%	22.8%	355
RCEB	49.8%	35.3%	15.0%	400
RCOC	49.9%	39.2%	10.9%	393
RCRC	67.6%	24.1%	8.4%	407
SARC	40.2%	39.6%	20.2%	396
SCLARC	44.1%	31.3%	24.6%	390
SDRC	52.3%	28.8%	18.9%	396
SGPRC	42.3%	41.2%	16.5%	364
TCRC	51.5%	32.0%	16.5%	406
VMRC	55.1%	27.0%	17.9%	396
WRC	65.9%	16.7%	17.4%	390
Total	51.8%	30.3%	17.9%	8,210

Table A7. Who decides how you spend your free time?

Regional Center	Person Made the Choice	Person Had Some Input	Someone Else Chose	N
ACRC	74.9%	18.4%	6.6%	407
CVRC	49.5%	33.0%	17.5%	406
ELARC	68.3%	18.8%	12.9%	357
FDLRC	64.4%	19.3%	16.4%	379
FNRC	82.2%	14.8%	3.0%	398
GGRC	61.5%	26.8%	11.7%	403
HRC	57.7%	25.6%	16.7%	383
IRC	69.3%	18.6%	12.2%	361
KRC	66.0%	22.7%	11.3%	406
NBRC	71.4%	22.5%	6.1%	413
NLACRC	66.2%	21.8%	12.0%	358
RCEB	64.5%	29.3%	6.3%	400
RCOC	66.7%	28.5%	4.8%	393
RCRC	79.9%	15.1%	5.0%	403
SARC	53.7%	35.4%	10.9%	395
SCLARC	54.9%	24.2%	20.9%	388
SDRC	67.2%	22.0%	10.9%	396
SGPRC	75.2%	19.3%	5.5%	363
TCRC	74.6%	15.6%	9.9%	405
VMRC	73.0%	16.6%	10.3%	397
WRC	68.4%	17.1%	14.5%	386
Total	67.1%	22.2%	10.7%	8,197

Table A8. Do you choose what you buy with your spending money?

Regional Center	Person Made the Choice	Person Had Some Input	Someone Else Chose	N
ACRC	56.6%	30.9%	12.5%	401
CVRC	39.5%	44.1%	16.4%	408
ELARC	49.2%	25.7%	25.1%	358
FDLRC	36.9%	32.9%	30.2%	374
FNRC	63.4%	29.8%	6.8%	399
GGRC	44.6%	37.2%	18.2%	401
HRC	40.2%	35.5%	24.3%	383
IRC	42.1%	33.9%	24.0%	363
KRC	48.5%	33.7%	17.7%	406
NBRC	56.5%	33.7%	9.8%	407
NLACRC	45.3%	37.4%	17.3%	353
RCEB	44.4%	40.9%	14.6%	396
RCOC	38.2%	45.3%	16.5%	393
RCRC	72.0%	21.6%	6.5%	403
SARC	36.7%	48.1%	15.2%	395
SCLARC	28.1%	43.4%	28.6%	385
SDRC	41.5%	33.4%	25.1%	395
SGPRC	43.6%	44.4%	12.0%	358
TCRC	34.0%	53.4%	12.6%	406
VMRC	62.4%	24.8%	12.8%	399
WRC	40.1%	30.6%	29.3%	382
Total	46.0%	36.3%	17.7%	8,165

Table A9. Can you change your case manager/service coordinator if you want to?

Regional Center	Yes	No	N
ACRC	96.4%	3.6%	362
CVRC	92.1%	7.9%	340
ELARC	86.8%	13.2%	326
FDLRC	90.3%	9.7%	330
FNRC	86.6%	13.4%	357
GGRC	75.7%	24.3%	370
HRC	94.4%	5.6%	305
IRC	89.3%	10.7%	336
KRC	82.1%	17.9%	341
NBRC	92.8%	7.2%	375
NLACRC	90.7%	9.3%	313
RCEB	87.8%	12.2%	336
RCOC	95.5%	4.5%	354
RCRC	93.1%	6.9%	346
SARC	94.5%	5.5%	364
SCLARC	94.7%	5.3%	340
SDRC	76.9%	23.1%	312
SGPRC	96.2%	3.8%	316
TCRC	93.0%	7.0%	384
VMRC	92.0%	8.0%	325
WRC	94.3%	5.7%	333
Total	90.3%	9.7%	7,165

Work (un-collapsed and un-weighted)

Table A10. Was in community paid job (individual with or without public services, group supported or community job in a business that primarily hires people with disabilities)

Regional Center	Yes	No	N
ACRC	16.8%	83.2%	411
CVRC	6.7%	93.3%	406
ELARC	15.0%	85.0%	359
FDLRC	11.5%	88.5%	384
FNRC	28.8%	71.2%	403
GGRC	16.9%	83.1%	403
HRC	17.2%	82.8%	384
IRC	10.2%	89.8%	361
KRC	11.6%	88.4%	406
NBRC	26.1%	73.9%	418
NLACRC	13.3%	86.7%	354
RCEB	12.8%	87.3%	400
RCOC	19.6%	80.4%	393
RCRC	22.2%	77.8%	410
SARC	11.5%	88.5%	391
SCLARC	8.7%	91.3%	389
SDRC	19.3%	80.7%	399
SGPRC	12.5%	87.5%	361
TCRC	16.2%	83.8%	402
VMRC	7.9%	92.1%	405
WRC	22.4%	77.6%	389
Total	15.7%	84.3%	8,228

Table A11. Type of paid community job – individual job

Regional Center	Individual, With Publicly Funded Supports	Individual, With no Publicly Funded Supports (old competitive)	No Individual Job	N
ACRC	16.9%	32.3%	50.8%	65
CVRC	20.8%	33.3%	45.8%	24
ELARC	20.8%	45.3%	34.0%	53
FDLRC	30.2%	32.6%	37.2%	43
FNRC	27.2%	25.4%	47.4%	114
GGRC	60.6%	15.2%	24.2%	66
HRC	23.8%	36.5%	39.7%	63
IRC	15.2%	18.2%	66.7%	33
KRC	6.5%	34.8%	58.7%	46
NBRC	19.2%	30.8%	50.0%	104
NLACRC	13.6%	47.7%	38.6%	44
RCEB	38.8%	26.5%	34.7%	49
RCOC	35.1%	8.1%	56.8%	74
RCRC	12.1%	36.3%	51.6%	91
SARC	23.3%	44.2%	32.6%	43
SCLARC	30.3%	30.3%	39.4%	33
SDRC	29.7%	23.0%	47.3%	74
SGPRC	6.8%	29.5%	63.6%	44
TCRC	10.3%	62.1%	27.6%	58
VMRC	25.8%	29.0%	45.2%	31
WRC	6.9%	51.4%	41.7%	72
Total	22.9%	32.4%	44.7%	1,224

Table A12. Type of paid community job – group-supported job

Regional Center	Yes	No	N
ACRC	36.2%	63.8%	69
CVRC	60.0%	40.0%	25
ELARC	24.1%	75.9%	54
FDLRC	22.7%	77.3%	44
FNRC	14.7%	85.3%	116
GGRC	7.4%	92.6%	68
HRC	21.2%	78.8%	66
IRC	40.5%	59.5%	37
KRC	46.8%	53.2%	47
NBRC	35.8%	64.2%	109
NLACRC	17.0%	83.0%	47
RCEB	29.4%	70.6%	51
RCOC	36.4%	63.6%	77
RCRC	42.9%	57.1%	91
SARC	20.0%	80.0%	45
SCLARC	24.2%	75.8%	33
SDRC	28.9%	71.1%	76
SGPRC	55.6%	44.4%	45
TCRC	12.5%	87.5%	64
VMRC	29.0%	71.0%	31
WRC	16.1%	83.9%	87
Total	28.1%	71.9%	1,282

Table A13. Type of paid community job – business in the community that primarily hires people with disabilities

Regional Center	Yes	No	N
ACRC	11.6%	88.4%	69
CVRC	8.3%	91.7%	24
ELARC	11.1%	88.9%	54
FDLRC	15.9%	84.1%	44
FNRC	37.9%	62.1%	116
GGRC	17.6%	82.4%	68
HRC	18.2%	81.8%	66
IRC	21.6%	78.4%	37
KRC	10.6%	89.4%	47
NBRC	13.8%	86.2%	109
NLACRC	21.3%	78.7%	47
RCEB	3.9%	96.1%	51
RCOC	18.4%	81.6%	76
RCRC	12.1%	87.9%	91
SARC	11.6%	88.4%	43
SCLARC	15.2%	84.8%	33
SDRC	17.1%	82.9%	76
SGPRC	8.9%	91.1%	45
TCRC	14.3%	85.7%	63
VMRC	25.8%	74.2%	31
WRC	20.7%	79.3%	87
Total	17.1%	82.9%	1,277

Table A14. How long has this person been working at his/her current job? (Among those with a paid community job)

Regional Center	Average Months	N
ACRC	78.6	66
CVRC	55.1	23
ELARC	67.1	53
FDLRC	86.9	41
FNRC	66.4	114
GGRC	122.0	66
HRC	73.8	64
IRC	66.0	36
KRC	64.1	45
NBRC	68.3	106
NLACRC	79.8	46
RCEB	70.7	51
RCOC	90.8	76
RCRC	76.1	88
SARC	72.1	45
SCLARC	42.6	34
SDRC	69.6	73
SGPRC	56.1	40
TCRC	84.6	61
VMRC	77.0	27
WRC	78.6	86
Total	75.2	1,241

Table A15. Does this person receive paid time off (e.g., vacation, holiday, or sick time) at his/her job? (Among those with a paid community job)

Regional Center	Yes	No	N
ACRC	43.1%	56.9%	65
CVRC	21.7%	78.3%	23
ELARC	18.9%	81.1%	53
FDLRC	35.1%	64.9%	37
FNRC	45.5%	54.5%	110
GGRC	62.1%	37.9%	66
HRC	33.9%	66.1%	62
IRC	40.6%	59.4%	32
KRC	26.1%	73.9%	46
NBRC	37.4%	62.6%	91
NLACRC	33.3%	66.7%	42
RCEB	50.0%	50.0%	46
RCOC	34.8%	65.2%	69
RCRC	34.1%	65.9%	82
SARC	56.4%	43.6%	39
SCLARC	50.0%	50.0%	32
SDRC	50.0%	50.0%	72
SGPRC	22.5%	77.5%	40
TCRC	45.9%	54.1%	61
VMRC	33.3%	66.7%	27
WRC	36.5%	63.5%	74
Total	39.6%	60.4%	1,169

Table A16. What type of job does this person have? (Categories are not mutually exclusive)

Regional Center	Food preparation and Food Service	Building and Grounds Cleaning or Maintenance	Personal Care Provider	Retail Job	General Office and Administrative Support	Farming, Fishing, Forestry Worker	N
ACRC	7.5%	49.3%	1.5%	14.9%	9.0%	0.0%	67
CVRC	8.0%	40.0%	0.0%	16.0%	0.0%	0.0%	25
ELARC	9.4%	41.5%	0.0%	17.0%	3.8%	0.0%	53
FDLRC	11.9%	40.5%	0.0%	16.7%	2.4%	0.0%	42
FNRC	10.4%	18.3%	2.6%	32.2%	7.0%	1.7%	115
GGRC	23.5%	14.7%	2.9%	27.9%	8.8%	0.0%	68
HRC	6.2%	32.3%	3.1%	29.2%	4.6%	0.0%	65
IRC	13.5%	32.4%	0.0%	21.6%	0.0%	0.0%	37
KRC	10.6%	42.6%	2.1%	10.6%	2.1%	0.0%	47
NBRC	11.2%	29.0%	1.9%	14.0%	3.7%	1.9%	107
NLACRC	12.8%	10.6%	0.0%	42.6%	12.8%	0.0%	47
RCEB	23.5%	23.5%	0.0%	25.5%	7.8%	0.0%	51
RCOC	11.8%	15.8%	0.0%	36.8%	3.9%	0.0%	76
RCRC	10.1%	39.3%	4.5%	29.2%	5.6%	2.2%	89
SARC	17.8%	15.6%	0.0%	40.0%	8.9%	0.0%	45
SCLARC	20.6%	17.6%	2.9%	20.6%	0.0%	0.0%	34
SDRC	18.2%	32.5%	1.3%	27.3%	1.3%	0.0%	77
SGPRC	20.0%	33.3%	0.0%	17.8%	2.2%	0.0%	45
TCRC	16.9%	21.5%	3.1%	21.5%	6.2%	1.5%	65
VMRC	10.0%	30.0%	3.3%	30.0%	6.7%	0.0%	30
WRC	13.8%	24.1%	3.4%	29.9%	12.6%	0.0%	87
Total	13.4%	28.1%	1.8%	25.4%	5.7%	0.6%	1,272

Table A17. What type of job does this person have? (Continued; categories are not mutually exclusive)

Regional Center	Construction or Repair Occupation	Assembly, Manufacturing, or Packaging	Materials Handling, Mail Distribution	Management, Business, or Financial Operations	Professional or Technical Occupation	Other	N
ACRC	1.5%	10.4%	3.0%	0.0%	1.5%	13.4%	67
CVRC	4.0%	0.0%	0.0%	0.0%	4.0%	40.0%	25
ELARC	0.0%	13.2%	1.9%	0.0%	5.7%	11.3%	53
FDLRC	0.0%	16.7%	7.1%	0.0%	0.0%	16.7%	42
FNRC	2.6%	7.0%	16.5%	0.0%	0.0%	16.5%	115
GGRC	1.5%	4.4%	0.0%	0.0%	0.0%	23.5%	68
HRC	1.5%	4.6%	1.5%	0.0%	0.0%	23.1%	65
IRC	0.0%	13.5%	2.7%	0.0%	0.0%	21.6%	37
KRC	0.0%	12.8%	4.3%	2.1%	4.3%	23.4%	47
NBRC	1.9%	18.7%	8.4%	0.0%	0.0%	14.0%	107
NLACRC	0.0%	17.0%	0.0%	2.1%	2.1%	17.0%	47
RCEB	0.0%	2.0%	7.8%	0.0%	2.0%	15.7%	51
RCOC	0.0%	14.5%	2.6%	0.0%	0.0%	27.6%	76
RCRC	2.2%	6.7%	9.0%	1.1%	1.1%	6.7%	89
SARC	0.0%	6.7%	4.4%	0.0%	0.0%	13.3%	45
SCLARC	5.9%	8.8%	5.9%	0.0%	0.0%	20.6%	34
SDRC	0.0%	1.3%	2.6%	0.0%	0.0%	26.0%	77
SGPRC	2.2%	6.7%	0.0%	0.0%	0.0%	17.8%	45
TCRC	1.5%	7.7%	6.2%	1.5%	3.1%	16.9%	65
VMRC	3.3%	6.7%	3.3%	0.0%	0.0%	13.3%	30
WRC	0.0%	3.4%	4.6%	0.0%	0.0%	25.3%	87
Total	1.3%	8.8%	5.3%	0.3%	0.9%	18.6%	1,272

Table A18. Would you like to have a job in the community? (among those with no paid community job)

Regional Center	Yes	In between	No	N
ACRC	55.4%	8.3%	36.3%	204
CVRC	38.8%	9.1%	52.2%	232
ELARC	58.3%	6.5%	35.3%	139
FDLRC	51.7%	8.7%	39.5%	172
FNRC	29.6%	14.8%	55.7%	203
GGRC	35.5%	6.5%	58.1%	186
HRC	55.0%	22.1%	22.9%	140
IRC	51.9%	15.6%	32.5%	154
KRC	51.4%	11.4%	37.3%	185
NBRC	42.0%	15.4%	42.6%	169
NLACRC	41.4%	12.3%	46.3%	162
RCEB	39.0%	9.3%	51.6%	182
RCOC	57.3%	10.2%	32.5%	157
RCRC	38.9%	15.9%	45.2%	208
SARC	29.4%	16.0%	54.6%	194
SCLARC	57.8%	15.6%	26.5%	147
SDRC	51.8%	12.9%	35.3%	139
SGPRC	39.7%	13.2%	47.0%	151
TCRC	46.8%	10.8%	42.4%	158
VMRC	50.9%	15.4%	33.6%	214
WRC	57.1%	12.8%	30.1%	133
Total	45.9%	12.4%	41.7%	3,629

Table A19. Is community employment a goal in this person's IPP?

Regional Center	Yes	No	N
ACRC	32%	68%	397
CVRC	21%	79%	377
ELARC	32%	68%	348
FDLRC	30%	70%	367
FNRC	30%	70%	348
GGRC	24%	76%	394
HRC	29%	71%	364
IRC	28%	72%	343
KRC	31%	69%	390
NBRC	36%	64%	388
NLACRC	26%	74%	340
RCEB	29%	71%	372
RCOC	20%	80%	382
RCRC	43%	57%	371
SARC	26%	74%	383
SCLARC	31%	69%	361
SDRC	20%	80%	347
SGPRC	21%	79%	347
TCRC	35%	65%	389
VMRC	33%	67%	375
WRC	41%	59%	359
Total	29%	71%	7,742

Table A20. Do you take classes, training, or do something to help you get a job, get a better job, or do better at the job you have now?

Regional Center	Yes	No	N
ACRC	24%	76%	282
CVRC	23%	77%	288
ELARC	23%	77%	205
FDLRC	14%	86%	334
FNRC	24%	76%	229
GGRC	9%	91%	255
HRC	20%	80%	208
IRC	22%	78%	197
KRC	22%	78%	243
NBRC	20%	80%	287
NLACRC	23%	77%	220
RCEB	17%	83%	323
RCOC	10%	90%	237
RCRC	16%	84%	227
SARC	19%	81%	256
SCLARC	21%	79%	221
SDRC	13%	87%	206
SGPRC	16%	84%	190
TCRC	18%	82%	257
VMRC	33%	67%	269
WRC	29%	71%	231
Total	20%	80%	5,157

Table A21. Do you go to a day program or sheltered workshop?

Regional Center	Yes	No	N
ACRC	54%	46%	293
CVRC	67%	33%	296
ELARC	37%	63%	206
FDLRC	46%	54%	341
FNRC	42%	58%	234
GGRC	65%	35%	259
HRC	46%	54%	212
IRC	58%	42%	199
KRC	48%	52%	244
NBRC	52%	48%	311
NLACRC	57%	43%	228
RCEB	48%	52%	329
RCOC	62%	38%	246
RCRC	63%	37%	235
SARC	56%	44%	265
SCLARC	50%	50%	232
SDRC	57%	43%	216
SGPRC	50%	50%	193
TCRC	50%	50%	267
VMRC	56%	44%	288
WRC	39%	61%	232
Total	54%	46%	5,318

Table A22. Do you volunteer?

Regional Center	Yes	No	N
ACRC	32%	68%	280
CVRC	36%	64%	288
ELARC	26%	74%	204
FDLRC	15%	85%	337
FNRC	22%	78%	229
GGRC	22%	78%	253
HRC	23%	77%	208
IRC	27%	73%	201
KRC	23%	77%	238
NBRC	28%	72%	283
NLACRC	23%	77%	227
RCEB	32%	68%	323
RCOC	24%	76%	241
RCRC	33%	67%	222
SARC	26%	74%	262
SCLARC	27%	73%	224
SDRC	25%	75%	203
SGPRC	21%	79%	191
TCRC	18%	82%	259
VMRC	35%	65%	275
WRC	24%	76%	231
Total	27%	73%	5,171

Community Inclusion (un-collapsed and un-weighted)

Table A23. How many times did you go shopping in the past month?

Regional Center	0 times	1 2 Times	3 4 Times	More Than 5 Times	N
ACRC	9.3%	24.5%	24.3%	41.9%	408
CVRC	4.9%	20.6%	24.1%	50.4%	407
ELARC	10.5%	31.9%	28.8%	28.8%	361
FDLRC	16.5%	34.8%	23.8%	24.9%	382
FNRC	9.0%	29.9%	28.1%	33.1%	402
GGRC	15.6%	33.5%	28.3%	22.6%	403
HRC	11.1%	43.0%	24.9%	21.0%	377
IRC	11.8%	29.5%	23.4%	35.3%	363
KRC	12.4%	20.7%	26.6%	40.2%	410
NBRC	10.7%	20.3%	31.0%	38.0%	413
NLACRC	8.8%	37.3%	34.2%	19.8%	354
RCEB	10.5%	35.0%	26.8%	27.8%	400
RCOC	7.1%	29.5%	34.1%	29.3%	393
RCRC	6.9%	18.2%	35.0%	39.9%	406
SARC	6.3%	30.2%	34.3%	29.2%	397
SCLARC	19.4%	31.5%	22.7%	26.4%	387
SDRC	15.0%	31.8%	26.5%	26.7%	393
SGPRC	15.7%	30.5%	23.4%	30.5%	364
TCRC	11.6%	33.3%	35.3%	19.8%	405
VMRC	9.5%	29.9%	19.0%	41.6%	401
WRC	11.3%	29.4%	30.7%	28.6%	388
Total	11.1%	29.6%	27.9%	31.4%	8,214

Table A24. Who did you usually go shopping with? (Categories are not mutually exclusive)

Regional Center	Alone	Friends	Family	Housemates or Co Workers	Staff	Others	N
ACRC	18.0%	11.9%	52.8%	17.8%	43.6%	0.0%	411
CVRC	12.1%	36.9%	55.3%	8.0%	60.0%	.5%	412
ELARC	12.7%	8.0%	52.9%	11.1%	40.2%	.3%	361
FDLRC	18.0%	7.0%	48.7%	15.1%	37.0%	1.8%	384
FNRC	22.2%	14.7%	42.9%	20.9%	44.6%	1.7%	401
GGRC	14.6%	9.2%	31.2%	27.5%	53.5%	.2%	404
HRC	17.7%	11.2%	46.0%	15.1%	42.3%	.5%	385
IRC	11.0%	8.3%	53.2%	26.7%	40.5%	1.7%	363
KRC	14.1%	16.1%	55.9%	9.3%	44.6%	1.2%	410
NBRC	17.5%	8.6%	44.6%	14.4%	48.0%	2.4%	417
NLACRC	15.1%	14.2%	55.6%	24.3%	37.4%	1.4%	358
RCEB	18.5%	5.8%	40.5%	25.0%	50.8%	.3%	400
RCOC	9.9%	5.3%	43.1%	40.9%	62.4%	.5%	394
RCRC	24.4%	17.6%	43.7%	8.0%	53.9%	.7%	410
SARC	12.3%	12.3%	54.5%	20.1%	51.8%	.3%	398
SCLARC	10.3%	8.5%	49.4%	8.2%	31.1%	.5%	389
SDRC	12.3%	8.5%	40.1%	19.0%	42.6%	1.0%	399
SGPRC	12.1%	6.6%	40.1%	30.5%	50.8%	1.9%	364
TCRC	15.0%	8.4%	47.9%	16.2%	42.8%	0.0%	407
VMRC	14.0%	27.5%	54.7%	20.3%	45.8%	2.9%	408
WRC	21.0%	11.0%	49.2%	14.1%	45.6%	1.3%	390
Total	15.4%	12.4%	47.7%	18.6%	46.3%	1.0%	8,265

