## Home and Community-Based Services (HCBS) Rules CONCEPT FORM

Vendor name	Work n Progress
Vendor number(s)	HW0632
Primary regional center	Westside Regional Center
Service type(s)	Adult Day Program Behavior Management
Service code(s)	515
Number of consumers currently serving	40
Please describe your person-centered approach <sup>1</sup> in the concept development process; how did you involve the individuals for whom you provide services?	Work n Progress has always utilized a person centered approach since it's inception back in 1994. We always start with the individual (nothing happens without the individuals we supports input) we are supporting and meet them where they are. These principles have been at the forefront of supports and services we provide. Additionally a circle of support is included made up of family, friends, support staff and the service coordinator in order support the individuals with bringing hopes and dreams to a reality. With the individual's help, direct observation, and the circle of support actions
	are put in place to prioritize and bring to fruition.
Does the concept address unmet service needs or service disparities? If so, how?	While the concept is excellent at ascertaining unmet needs and services, executing them becomes a bit more problematic due to lack of funding and limited resources
Barriers to compliance with the HCBS rules and/or project implementation	The barriers to compliance are associated with requirements #1, 3, 4 and 5. Specifically, limited and lack funding in the areas of; (1) community resources, (2) specialized staff training, (3) transportation alternatives and (4) assistive technology.
	In addition to the above the individuals we support require a high level of support in regards to misconduct, as well as, intellectual and physical disabilities. The above noted barriers make it difficult for individuals to participate in and or take advantage of community resources and integrated employment (paid or volunteer) options.
Narrative/description of the project. Identify which HCBS federal requirements are currently out of compliance; include justification for funding request	Upon completion of the compliance evaluation Work n Progress has identified several areas that would require additional funding in order to meet the federal requirements.
	<b>Community Resource Development and Staff Training-</b> Work n Progress would contract with a regional center approved consultant that specializes in supporting individuals with misconduct issues that also have a high level of needs and supports. The consultant would

<sup>&</sup>lt;sup>1</sup> A person-centered approach emphasizes what is important to the individual who receives services and focuses on personal preferences, satisfaction, and choice of supports in accessing the full benefits of community living. For more information regarding person-centered practices, please visit <u>http://www.nasddds.org/resource-library/person-centered-practices/</u>

	<ul> <li>help develop resources within the community individualized integrated employment (paid or volunteer), management of individualized request and schedule modifications, staff training and development in the areas of misconduct management, public perception, public relations, and community accessibility for the individuals we support. The contract would be for one year. Upon conclusion Work n Progress would be able to self sustain regardless of staff attrition.</li> <li>Transportation and Transportation Alternatives- Funding for one wheelchair accessible vehicle would allow individuals that utilize wheelchairs the ability to go into the community at large and take advantage of it's resources. Currently wheelchairs have limited to non-existent. Individuals who utilize wheelchairs have limited community involvement.</li> </ul>
	Work n Progress currently utilizes Uber and Lyft for alternative transportation services for community outings and integrated employment. However, we are limited in that use as we rely on the utilization of staff's personal communication devices in order to use the services. This is problematic when staff's devices aren't charged, broken and or forgotten. Work n Progress would like to purchase eight personal communication devices in order to maintain access to the community without relying on staff devices. This would also allow for smaller and more individualized opportunities and schedule adjustments. These devices would also be used in the future for case management to ensure privacy and the elimination sensitive information in the field.
	Assistive Technology- In order to ensure all individuals are supported regardless of disability in the areas of communication and community research development assistive technology would be necessary in order to meet this requirement.
Estimated budget; identify all major costs and benchmarks — attachments are acceptable	Consultant- \$20,000 for one year of consulting staff training included. Wheelchair Accessible Vehicle -\$50,000 (includes insurance). Personal Communication Devices (8)- \$10,000 (includes one year of service). Assistive Technology- Research and purchase of appropriate technology \$5000.
Requested funding for 2017-18	\$85,000
Estimated timeline for the project	Consultant/Specialist- to be completed one year from award date. Wheelchair Accessible Vehicle- to be purchased within three months

of award.
Personal Communication Devices- to be purchased within three
months of award.
Assistive Technology- to be researched and implemented within six
months of award.