

NCI Adult In-Person Survey Regional Center Outcomes

Golden Gate Regional Center (GGRC) Report

Fiscal Year 2017-18



Table of Contents

| | |
|---|----------|
| Quality Assessment Project and National Core Indicators™ | 1 |
| What is NCI? | 1 |
| What is the NCI In-Person Survey? | 2 |
| What topics are covered by the survey?..... | 3 |
| How were people selected to participate? | 4 |
| Proxy Respondents | 4 |
| Data Analysis | 5 |
| Weighting | 5 |
| Limitations of Data | 6 |
| What is contained in this report? | 7 |
| <i>Demographics</i> | <i>8</i> |
| Table 1. Age | 9 |
| Table 2. Age Group | 9 |
| Table 3. Gender | 9 |
| Table 4. Marital Status | 9 |
| Table 5. Race and Ethnicity | 10 |
| Table 6. Race and Ethnicity (Continued) | 10 |
| Table 7. Residential Designation | 10 |
| Table 8. Type of Residence – ICFs, Skilled Nursing Facilities or Other Specialized Institutional Settings | 11 |
| Table 9. Type of Residence – CCF | 11 |
| Table 10. Type of Residence – Other Home Settings | 11 |
| Table 11. Length of Time at Current Residence | 12 |
| Table 12. Residence is Owned or Controlled by Provider Agency | 12 |
| Table 13. Person is Named on the Lease | 12 |

| | |
|---|-----------|
| Table 14. Person Owns Home..... | 13 |
| Table 15. Has ID Diagnosis..... | 13 |
| Table 16. Level of ID (If the Person Has an ID Diagnosis)..... | 13 |
| Table 17. Mood, Anxiety, Behavior, Psychotic, and Other Mental Illness..... | 14 |
| Table 18. Other Disabilities..... | 14 |
| Table 19. Other Disabilities (Continued)..... | 15 |
| Table 20. Health Conditions..... | 15 |
| Table 21. Health Conditions (Continued)..... | 15 |
| Table 22. Preferred Means of Communication..... | 16 |
| Table 23. Preferred Language *..... | 16 |
| Table 24. Preferred Language (Continued) *..... | 16 |
| Table 25. Mobility..... | 17 |
| Table 26. Behavioral Support Needs..... | 17 |
| Table 27. Level of Guardian/Conservatorship..... | 18 |
| Table 28. Guardian/Conservator's Relationship to Person..... | 18 |
| <i>Choice and Decision-Making.....</i> | <i>19</i> |
| Table 29. Choice and Decision-Making..... | 25 |
| <i>Work.....</i> | <i>26</i> |
| Table 30. Has Paid Community Job**..... | 33 |
| Table 31. Type of Paid Community Employment..... | 33 |
| Table 32. Hours and Wages by Type of Paid Community Job..... | 34 |
| Table 33. Length of Employment at Current Job, in Months **..... | 34 |
| Table 34. Receives Paid Time Off at Paid Community Job **..... | 34 |
| Table 35. Most Common Types of Jobs Among Those With a Paid Community Job..... | 35 |
| Table 36. Employment Goals and Other Daily Activities..... | 35 |
| <i>Community Inclusion, Participation and Leisure.....</i> | <i>36</i> |
| Table 37. Community Inclusion, Participation, and Leisure..... | 42 |
| <i>Relationships.....</i> | <i>43</i> |
| Table 38. Friendships..... | 49 |
| Table 39. Reasons Cannot See Friends if Often Unable to ~..... | 50 |
| Table 40. Relationships..... | 51 |
| <i>Satisfaction.....</i> | <i>52</i> |
| Table 41. Satisfaction at Home and With Paid Community Job..... | 57 |
| Table 42. Attends a Day Program or Workshop and Wants to Go More, Less, or the Same Amount of Time..... | 58 |
| Table 43. Services and Supports Help Person Live a Good Life..... | 58 |
| <i>Service Coordination.....</i> | <i>59</i> |
| Table 44. Service Coordination..... | 64 |

| | |
|---|-----|
| <i>Access</i> | 65 |
| Table 45. Transportation and Staff Training | 70 |
| Table 46. Additional Services Needed | 71 |
| Table 47. Additional Services Needed (Continued) | 72 |
| <i>Health</i> | 73 |
| Table 48. Regular and Preventive Screenings..... | 79 |
| Table 49. Last Colorectal Cancer Screening, People Age 50 and Older | 80 |
| Table 50. Vaccines | 80 |
| <i>Medications</i> | 81 |
| Table 51. Takes Medication | 85 |
| Table 52. Number of Medications Taken..... | 85 |
| Table 53. Behavior Plan and Medication | 86 |
| <i>Wellness</i> | 87 |
| Table 54. Exercise | 91 |
| Table 55. Body Mass Index (BMI) Category ** | 91 |
| Table 56. Uses Tobacco Products ** ^v | 91 |
| <i>Rights and Respect</i> | 92 |
| Table 57. Rights and Respect..... | 98 |
| Table 58. Rights and Respect (contiued) | 99 |
| <i>Safety</i> | 100 |
| Table 59. Safety | 104 |
| <i>Language and Cultural Competence</i> | 105 |
| Table 60. Language and Cultural Competence | 110 |

Quality Assessment Project and National Core Indicators™

This report contains regional center level results from California's statewide National Core Indicators™ (NCI™) Adult In-Person Survey¹ (IPS) data collection from fiscal year 2017-18 (FY 17/18) in accordance with Welfare and Institutions Code (WIC), Section 4571. WIC, Section 4571 directs the Department of Developmental Services (DDS) to collect accurate, reliable, and valid consumer and family satisfaction measures as well as individual outcome data. In California, data from this project will be used to review and benchmark statewide and regional center developmental disability service system performance.² This report shows this regional center compared to the California statewide and NCI averages. Regional centers can use this report to help guide strategic planning and monitor systemic changes.

What is NCI?

The NCI program is a voluntary effort by state developmental disability agencies to track their performance using a standardized set of consumer and family/guardian surveys with nationally validated measures. The effort is coordinated by the National Association of State Directors of Developmental Disabilities Services (NASDDDS) and the Human Services Research Institute (HSRI).

NCI has developed more than 100 standard performance measures (or 'indicators') that states use to assess the outcomes of services for individuals and families, including outcomes in the areas of employment, rights, service planning, community inclusion, choice, health, and safety. In 2017-18 a total of 46 states, the District of Columbia and 22 sub-state entities participated in NCI. Not all states participate in the Adult In-Person Survey every year. Thirty-five (35) states and the District of Columbia administered the In-Person Survey in 2017-18 and submitted valid samples for analysis.³ Together, they collected survey responses and information from a total of 25,671 individuals.

¹ Formerly the Adult Consumer Survey

² Refer to the California Statewide Adult In-Person Survey Report FY 17/18 for information about Quality Assessment Project implementation, NCI and California's statewide results.

³ States that participated in the Adult In-Person Survey were: Alabama (AL), Arizona (AZ), Arkansas (AR), California (CA), Colorado (CO), Connecticut (CT), Delaware (DE), District of Columbia (DC), Florida (FL), Georgia (GA), Illinois (IL), Indiana (IN), Kansas (KS), Kentucky (KY), Louisiana (LA), Maine (ME), Massachusetts (MA), Michigan (MI), Minnesota (MN), Missouri (MO), North Carolina (NC), Nebraska (NE), Nevada (NV), New York (NY), Ohio (OH), Oklahoma (OK), Oregon (OR), Pennsylvania (PA), Rhode Island (RI), South Carolina (SC), Tennessee (TN), Utah (UT), Vermont (VT), Virginia (VA), Wisconsin (WI), and Wyoming (WY).

What is the NCI In-Person Survey?

The NCI Adult In-Person Survey is a face-to-face meeting conducted with a person who is receiving services from the state; it is used to gather data on approximately 60 consumer outcomes, and it is regularly refined and tested to ensure that it is valid and reliable. Surveyors meet with individuals to ask questions about where they live and work, the kinds of choices they make, the activities they participate in within their communities, their relationships with friends and family, and their health and well-being.

Information contained in this report come from three distinct survey sections:

1. **Background Information.** This section consists of questions about demographics, residence, health, employment status, and services and supports. Data is generally collected from state records, case managers, or a combination of both.
2. **Section I.** This section attempts to determine the individual's level of satisfaction and opinions. It may only be completed through a direct meeting with the individual.
3. **Section II.** This section contains questions that are answered by a direct meeting with the individual when possible. If the person is unable to respond, a proxy who knows the person well may be used. Case managers or service coordinators are not allowed to respond to these questions on the individual's behalf.

What topics are covered by the survey?

The National Core Indicators are organized by “domains” or topics. These domains are further broken down into sub-domains, each of which has a statement that indicates the concerns being measured. Each sub-domain includes one or more “indicators” of how the state performs in this area. The tables on the following page lists the domains, sub-domains, and concern statements addressed by the NCI Adult In-Person Survey indicators.

Individual Outcomes Domain

| Sub-domain | Concern Statement |
|---|---|
| Work | People have support to find and maintain community integrated employment. |
| Community Inclusion, Participation and Leisure | People have support to participate in everyday community activities. |
| Choice and Decision-Making | People make choices about their lives and are actively engaged in planning their services and supports. |
| Self Determination | People have authority and are supported to direct and manage their own services. |
| Relationships | People have friends and relationships. |
| Satisfaction | People are satisfied with the services and supports they receive. |

Health Welfare and Rights Domain

| Sub-domain | Concern Statement |
|-----------------------|---|
| Safety | People are safe from abuse, neglect, and injury. |
| Health | People secure needed health services. |
| Medications | Medications are managed effectively and appropriately. |
| Wellness | People are supported to maintain healthy habits. |
| Respect/Rights | People receive the same respect and protections as others in the community. |

System Performance Domain

| Sub-domain | Concern Statement |
|-----------------------------|--|
| Service Coordination | Service coordinators are accessible, responsive, and support the person's participation in service planning. |
| Access | Publicly funded services are readily available to individuals who need and qualify for them. |

How were people selected to participate?

In California, based on the total number of adults (age 18 and over) who are receiving DDS services, it was determined that a target number of 400 surveys per regional center would provide a valid sample for this analysis.⁴ People who were presently living in a developmental center were not part of the sample. An additional group of people who had moved from developmental centers to the community in the past five years was selected so that their results could be looked at separately.⁵ Overall, the total number of surveys completed across the State of California was 8,280.

All states that comprise the NCI Average were instructed to attempt to complete a minimum of 400 surveys with a random sample of individuals age 18 or older who are receiving at least one publicly funded service besides case management. A sample size of 400 allows valid comparisons to be made across states with a 95% confidence level and a +/- 5% margin of error. States that do not complete a sample that reaches the 95% confidence level and 5% margin of error (based on the size of the total sample frame) are not included in NCI reporting. Both the confidence level (95%) and margin of error (5%) used are widely accepted for reviewing results, regardless of population size. Most states draw a sample greater than 400 to account for refusals and inaccurate contact information.

For more information on sampling, please see Appendix C of Part II of the NCI National In-Person Survey Outcomes Final Report, accessible at

https://www.nationalcoreindicators.org/upload/core-indicators/17-18_IPS_National_Report_PART_II.pdf.

Proxy Respondents

Proxy responses are allowed only for Section II (Community Inclusion, Choices, selected Respect/Rights items, and Access to Needed Services), which is based on objective measures. Proxy respondents are used only when the individual receiving services cannot complete the survey or chooses to have a proxy respondent. Only people who know the individual well – such as family, friends, or staff – are acceptable respondents. To avoid conflict of interest, service coordinators are not allowed to provide proxy responses for individuals on their caseloads.

⁴ A randomly selected group of 400 people meets the accepted standard for a representative sample with a +/-5% margin of error and a 95% confidence level. For additional details on sampling and administration methods, please see the California Statewide Adult In-Person Survey Report FY 17/18.

⁵ A supplemental Movers report will be produced by UC Davis and made available on the DDS website.

Data Analysis

All individuals selected in the survey sample are given an opportunity to participate in a face-to-face meeting. There are no prescreening procedures. Exclusion of responses occurs at the time of data analysis by HSRI, based on the criteria described below. There is no threshold number of answers to be given for a survey to be considered complete.

Surveys are excluded from analysis of questions occurring in Section I if:

1. The surveyor indicated that the individual receiving supports did not respond validly to questions in Section I.
2. All questions in Section I were missing or marked n/a or Don't Know.

Surveys are excluded from analysis of questions occurring in Section II if:

1. The individual receiving supports was marked as the respondent to all questions in Section II but Section I was deemed invalid (for one of the reasons above).
2. No questions were answered in Section II. Individual questions left blank or marked 'not applicable' are not included in analysis. For outcome data 'don't know' responses were excluded from analysis.

For all items shown, regional centers receive an 'n/a' designation in table presentations for a survey item if fewer than 20 people responded; however, their data are included in the CA Average.

Weighting

Prior to 2016-17, the NCI average was calculated as the simple arithmetic mean of all state means (an approach known as "average of averages"). Beginning last year, the approach was enhanced to take into account the relative numbers of people receiving services through participating states' systems. **The NCI averages contained in this report are "weighted" means.** Applying statistical weights allows a state that provides services to a larger number of people (but is represented in the data by a sample of the same size as other states) to have a higher influence on the overall NCI average—that is, the state's contribution to

the NCI average is proportional to its service population. The weights used in calculations for this report were developed using each participating state's number of survey respondents and its total survey-eligible population.⁶

When a state's sampling strategy is to identify and interview survey participants using simple random sampling or proportional stratified random sampling, each completed survey in the state gets assigned the same weight. In some cases, when a state's sampling strategy departs markedly from simple random or proportional, it may be necessary for completed surveys in the state to be assigned different weights based on which sampling strata they correspond to. For example, if a state intentionally oversampled one or more of its sub-populations or geographical regions to be disproportionately represented in the survey sample, it may be necessary to develop and apply different weights for surveys completed in those sub-populations or regions. **The CA Average is weighted** because the state intentionally sampled by regional center. The procedure for calculating weights is similar but uses the number of completed surveys and service population sizes in each regional center separately.⁷

Limitations of Data

The NCI Adult In-Person Survey tool is not intended to be used for monitoring individuals or providers; instead, it assesses system-wide performance. The NCI Average should not be interpreted as necessarily defining “acceptable” levels of performance or satisfaction. Instead, it describes average levels of performance or satisfaction across the states. It is up to public managers, policy-makers, and other stakeholders to decide what is an acceptable or unacceptable result (i.e., scale score or percentage of individuals achieving the indicated outcome).

IMPORTANT NOTE ON ANALYSIS. In examining the results that comprise the NCI Average, we found questions for which 25% or more of an individual state's sample were marked “don't know” or were missing data. NCI averages that include data from states with 25% or more “don't know” or missing data are noted throughout the report.

The quantity of missing data can be a result of several factors. We do not know whether the data are missing systematically or randomly; for example, for a specific state, are the data missing across the board for those in a specific waiver? If so, the resulting data are not representative of the entire sample or population. We advise caution when examining data that are indicated as having high rates of “missing” or “don't know” responses.

⁶ For more information on weighting, see the Data Analysis section of the California Statewide Adult In-Person Survey Report FY 17/18.

⁷ For more information on weighting, see the Data Analysis section of the California Statewide Adult In-Person Survey Report FY 17/18.

Also critical to note is that differences by state in requirements for eligibility for DD services may also be reflected in differences in the NCI data.

What is contained in this report?

This report illustrates the 2017-18 NCI Adult In-Person Survey demographic and outcome regional center results compared to the California Statewide (CA) and NCI (NCI) averages. All results are shown first in charts and then in table form. For most items, the total number of respondents (N) from the regional center, state and across NCI states is displayed in charts and tables. Results from regional centers with fewer than 20 responses to a question are not displayed, however data are included in the NCI Average.

Individual break-outs by regional center can be found in the California Statewide Adult In-Person Survey Report FY 17/18.

Individual break-outs by state and national data results for this survey can be found online at https://www.nationalcoreindicators.org/upload/core-indicators/17-18_IPS_National_Report_PART_I_3_20_19.pdf

Demographics

This section presents descriptive information of individuals surveyed.

Important Note on Missing Data:

For several states included in the NCI Average, survey items in the Background Information section (including certain items related to Demographics, Health, Medication, and Wellness) had a large amount of missing data or data recorded as “don’t know.” Detailed information by state can be found in the NCI National In-person Survey Report: <https://www.nationalcoreindicators.org/resources/reports/>

The quantity of missing data can be a result of several factors. We do not know whether the data are missing systematically or randomly; for example, are data missing across the board for those in a specific waiver population in a given state? If so, the resulting data are not representative of the entire sample or population. We advise caution when examining data that are indicated as having high rates of “missing” or “don’t know” responses. Please note that the NCI average reflects the average of data that were reported to NCI and may not be reflective of the service population across the country.

All CA and NCI Averages are weighted. For more information on weighting see the Data Analysis section of the California Statewide Adult In-Person Survey Report FY 17/18.

Table 1. Age

| | Mean | Min | Max | Standard Deviation | Median | N |
|------|------|-----|-----|-----------------------|--------|--------|
| GGRC | 48 | 20 | 86 | 16 | 49 | 404 |
| CA | 41 | 19 | 92 | 16 | 39 | 8,279 |
| NCI | 42 | 18 | 95 | 16 | 39 | 25,562 |

Table 2. Age Group

| | 18-22 | 23-34 | 35-54 | 55-74 | 75+ | Unknown | N |
|------|-------|-------|-------|-------|-----|---------|--------|
| GGRC | 3% | 22% | 38% | 33% | 4% | 0% | 404 |
| CA | 9% | 33% | 34% | 21% | 2% | 0% | 8,280 |
| NCI | 9% | 31% | 34% | 23% | 2% | 1% | 25,671 |

Table 3. Gender

| | Male | Female | Other | N |
|------|------|--------|-------|--------|
| GGRC | 54% | 46% | 0% | 404 |
| CA | 59% | 41% | 0% | 8,280 |
| NCI | 59% | 41% | 0% | 25,568 |

Table 4. Marital Status

NCI Average includes data from states that had at least 25% “don’t knows” and missing data

| | Single, Never Married | Married | Single, Married in the Past | Don't Know | N |
|------|-----------------------------|---------|--------------------------------------|---------------|--------|
| GGRC | 97% | 2% | 1% | 0% | 404 |
| CA | 95% | 3% | 2% | 0% | 8,280 |
| NCI | 94% | 2% | 2% | 2% | 25,459 |

Table 5. Race and Ethnicity

| | American Indian or Alaska Native | Asian | Black or African American | Pacific Islander | White |
|------|---|-------|---------------------------------|---------------------|-------|
| GGRC | 0% | 22% | 10% | 0% | 56% |
| CA | 0% | 7% | 11% | 0% | 47% |
| NCI | 1% | 2% | 16% | 0% | 67% |

Table 6. Race and Ethnicity (Continued)

| | Hispanic or Latino | Other | Two or More | Don't Know | N |
|------|-----------------------|-------|----------------|---------------|--------|
| GGRC | 9% | 2% | 1% | 0% | 404 |
| CA | 31% | 2% | 2% | 0% | 8,277 |
| NCI | 10% | 1% | 1% | 1% | 25,553 |

Table 7. Residential Designation

Information based on residential designation defined by the USDA: <http://www.ers.usda.gov/data-products/rural-urban-commuting-area-codes.aspx>; NCI Average includes data from states that had at least 25% “don’t knows” and missing data

| | Metropolitan | Micropolitan | Rural | Small Town | N |
|------|--------------|--------------|-------|---------------|--------|
| GGRC | 100% | 0% | 0% | 0% | 401 |
| CA | 95% | 4% | 1% | 0% | 8,252 |
| NCI | 80% | 12% | 6% | 3% | 24,168 |

Table 8. Type of Residence – ICFs, Skilled Nursing Facilities or Other Specialized Institutional Settings ⁸

NCI Average includes data from states that had at least 25% “don’t knows” and missing data

| | ICF, 4-6 Residents With Disabilities | ICF, 7-15 Residents With Disabilities | ICF, 16 or More Residents With Disabilities | SNF | Other Specialized Institutional Facility | N |
|------|---|--|---|-----|---|--------|
| GGRC | 11% | 0% | 0% | 1% | 0% | 404 |
| CA | 7% | 0% | 1% | 1% | 0% | 8,279 |
| NCI | 2% | 1% | 1% | 0% | 0% | 25,488 |

Table 9. Type of Residence – CCF ⁹

NCI Average includes data from states that had at least 25% “don’t knows” and missing data

| | CCF, 2-3 People With Disabilities | CCF, 4-6 People With Disabilities | CCF, 7-15 People With Disabilities | N |
|------|--|--|---|--------|
| GGRC | 3% | 33% | 4% | 404 |
| CA | 1% | 24% | 2% | 8,279 |
| NCI | 8% | 18% | 5% | 25,488 |

Table 10. Type of Residence – Other Home Settings ¹⁰

NCI Average includes data from states that had at least 25% “don’t knows” and missing data

| | Own Home or Apartment (ILS/SLS) | Parent or Relative's Home | FHA, 2 or More People With a Disability | FHA, 1 Person With a Disability | Homeless | Other | Don't Know | N |
|------|--|---------------------------------|---|--|----------|-------|---------------|--------|
| GGRC | 18% | 25% | 2% | 0% | n/a | 3% | 0% | 404 |
| CA | 17% | 45% | 1% | 0% | n/a | 1% | 0% | 8,279 |
| NCI | 18% | 39% | 3% | 2% | 0% | 1% | 1% | 25,488 |

⁸ Intermediate Care Facility (ICF) corresponds to NCI ICF/IID categories; Skilled Nursing Facility (SNF) corresponds to NCI nursing homes category

⁹ Community Care Facility (CCF) corresponds to NCI group home settings

¹⁰ Family Home Agency (FHA) corresponds to NCI foster care or host home category

Table 11. Length of Time at Current Residence

NCI Average includes data from states that had at least 25% “don’t knows” and missing data

| | Less Than 1 Year | 1-3 Years | 3-5 Years | Over 5 Years | Don't Know | N |
|------|------------------------|--------------|--------------|-----------------|---------------|--------|
| GGRC | 3% | 13% | 8% | 76% | 0% | 404 |
| CA | 8% | 16% | 10% | 66% | 0% | 8,274 |
| NCI | 9% | 18% | 8% | 60% | 4% | 25,303 |

Table 12. Residence is Owned or Controlled by Provider Agency

NCI Average includes data from states that had at least 25% “don’t knows” and missing data

| | Yes | No | Don't Know | N |
|------|-----|-----|---------------|--------|
| GGRC | 56% | 43% | 1% | 402 |
| CA | 31% | 68% | 1% | 7,788 |
| NCI | 36% | 58% | 5% | 24,901 |

Table 13. Person is Named on the Lease

NCI Average includes data from states that had at least 25% “don’t knows” and missing data

| | Named on Lease or Deed | Named on Other Legally Enforceable Rental Agreement | No | Don't Know | N |
|------|------------------------------|--|-----|---------------|--------|
| GGRC | 16% | 1% | 83% | 0% | 327 |
| CA | 17% | 2% | 79% | 2% | 6,697 |
| NCI | 18% | 4% | 68% | 10% | 22,404 |

Table 14. Person Owns Home

NCI Average includes data from states that had at least 25% “don’t knows” and missing data

| | Yes | No | Don't Know | N |
|------|-----|------|------------|--------|
| GGRC | 0% | 100% | 0% | 404 |
| CA | 2% | 98% | 0% | 8,267 |
| NCI | 2% | 96% | 2% | 23,992 |

Table 15. Has ID Diagnosis

| | Yes | No | Don't Know | N |
|------|-----|-----|------------|--------|
| GGRC | 95% | 5% | 0% | 404 |
| CA | 85% | 14% | 0% | 8,280 |
| NCI | 90% | 9% | 1% | 25,465 |

Table 16. Level of ID (If the Person Has an ID Diagnosis)

| | Mild | Moderate | Severe | Profound | Unspecified | Unknown | N |
|------|------|----------|--------|----------|-------------|---------|--------|
| GGRC | 44% | 27% | 16% | 10% | 3% | 1% | 384 |
| CA | 47% | 25% | 14% | 9% | 4% | 1% | 7,072 |
| NCI | 41% | 29% | 13% | 8% | 7% | 1% | 22,674 |

Table 17. Mood, Anxiety, Behavior, Psychotic, and Other Mental Illness

Categories are not mutually exclusive and N may differ by category; therefore, N is not shown; NCI Average includes data from states that had at least 25% “don’t knows” and missing data

| | Mood Disorder | Anxiety Disorder | Behavior Challenges | Psychotic Disorder | Other Mental Illness or Psychiatric Diagnosis |
|--------|---------------|------------------|---------------------|--------------------|---|
| GGRC ~ | 20% | 24% | 24% | 8% | 1% |
| CA ~ | 27% | 30% | 29% | 10% | 4% |
| NCI | 30% | 27% | 28% | 11% | 12% |

Table 18. Other Disabilities

Categories are not mutually exclusive and N may differ by category; therefore, N is not shown; NCI Average includes data from states that had at least 25% “don’t knows” and missing data

| | Autism Spectrum Disorder | Cerebral Palsy | Brain Injury | Seizure Disorder | Chemical Dependency | Down Syndrome |
|--------|--------------------------|----------------|--------------|------------------|---------------------|---------------|
| GGRC ~ | 19% | 17% | 5% | 24% | 0% | 0% |
| CA ~ | 18% | 19% | 6% | 26% | 2% | 0% |
| NCI | 20% | 15% | 5% | 26% | 2% | 0% |

~ CA collected other diagnoses and other health conditions data in the field; reported “Other Mental Illness or Psychiatric Diagnosis” as “Other Disabilities, Not Listed”

Table 19. Other Disabilities (Continued)

Categories are not mutually exclusive and N may differ by category; therefore, N is not shown; NCI Average includes data from states that had at least 25% “don’t knows” and missing data

| | Prader-Willi | Fetal Alcohol Syndrome | Limited or No Vision | Severe or Profound Hearing Loss | Other Disabilities, Not Listed | No Other Disabilities |
|--------|--------------|------------------------|----------------------|---------------------------------|--------------------------------|-----------------------|
| GGRC ~ | 13% | 0% | 0% | 8% | 7% | 4% |
| CA ~ | 9% | 1% | 1% | 10% | 7% | 10% |
| NCI | 9% | 1% | 1% | 10% | 6% | 17% |

Table 20. Health Conditions

Categories are not mutually exclusive and N may differ by category; therefore, N is not shown; NCI Average includes data from states that had at least 25% “don’t knows” and missing data

| | Cardiovascular Disease | Diabetes | Cancer | High Blood Pressure | High Cholesterol |
|--------|------------------------|----------|--------|---------------------|------------------|
| GGRC ~ | 7% | 10% | 3% | 26% | 24% |
| CA ~ | 6% | 10% | 2% | 19% | 17% |
| NCI | 7% | 11% | 2% | 20% | 18% |

Table 21. Health Conditions (Continued)

Categories are not mutually exclusive and N may differ by category; therefore, N is not shown; NCI Average includes data from states that had at least 25% “don’t knows” and missing data

| | Dysphagia | Pressure Ulcers | Alzheimer's | Oral Health or Dental Problems | Sleep Apnea | Other Health Conditions |
|--------|-----------|-----------------|-------------|--------------------------------|-------------|-------------------------|
| GGRC ~ | 7% | 0% | 3% | 5% | 6% | 22% |
| CA ~ | 8% | 1% | 2% | 9% | 7% | 24% |
| NCI | 7% | 2% | 3% | 6% | 6% | 35% |

~ CA collected other diagnoses and other health conditions data in the field; reported “Other Mental Illness or Psychiatric Diagnosis” as “Other Disabilities, Not Listed”

Table 22. Preferred Means of Communication

| | Spoken | Gestures | Sign Language | Communication Device | Other | Don't Know | N |
|------|--------|----------|------------------|-------------------------|-------|---------------|--------|
| GGRC | 77% | 21% | 0% | 1% | 0% | 0% | 404 |
| CA | 72% | 26% | 1% | 0% | 1% | 0% | 8,280 |
| NCI | 78% | 17% | 1% | 1% | 2% | 0% | 25,455 |

Table 23. Preferred Language *

| | English | Spanish | Mandarin | Tagalog | Vietnamese | Korean | Arabic | N |
|------|---------|---------|----------|---------|------------|--------|--------|--------|
| GGRC | 86% | 2% | 0% | 4% | 0% | 0% | 1% | 404 |
| CA | 82% | 15% | 0% | 1% | 1% | 0% | 0% | 8,280 |
| NCI | 94% | n/a | n/a | n/a | n/a | n/a | n/a | 25,357 |

Table 24. Preferred Language (Continued) *

| | Armenian | Farsi | Hmong | Khmer | Laos | Russian | ASL | Other | N |
|------|----------|-------|-------|-------|------|---------|-----|-------|--------|
| GGRC | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 5% | 404 |
| CA | 1% | 0% | 0% | 0% | 0% | 0% | 0% | 1% | 8,280 |
| NCI | n/a | n/a | n/a | n/a | n/a | n/a | n/a | 6% | 25,357 |

* The standard IPS tool used in states other than CA only includes “English” and “Other” categories

Table 25. Mobility

| | Moves Self Without Aids | Moves Self With Aids or Uses Wheelchair Independently | Non-Ambulatory | Don't Know | N |
|------|-------------------------|---|----------------|------------|--------|
| GGRC | 81% | 11% | 8% | 0% | 404 |
| CA | 77% | 12% | 11% | 0% | 8,279 |
| NCI | 77% | 13% | 9% | 0% | 25,471 |

Table 26. Behavioral Support Needs

| | | None | Some | Extensive | Don't Know | N |
|--|------|------|------|-----------|------------|--------|
| Support Needed to Manage Self-Injurious Behavior | GGRC | 77% | 17% | 6% | 0% | 404 |
| | CA | 80% | 16% | 3% | 0% | 8,280 |
| | NCI | 78% | 16% | 5% | 1% | 25,399 |
| Support Needed to Manage Disruptive Behavior* | GGRC | 47% | 37% | 16% | 0% | 404 |
| | CA | 55% | 31% | 14% | 0% | 8,280 |
| | NCI* | 61% | 28% | 9% | 1% | 25,414 |
| Support Needed to Manage Destructive Behavior* | GGRC | 69% | 24% | 7% | 0% | 404 |
| | CA | 72% | 22% | 6% | 0% | 8,280 |
| | NCI* | 73% | 20% | 5% | 2% | 25,365 |

*NCI Average includes data from states that had at least 25% “don’t knows” and missing data

Table 27. Level of Guardian/Conservatorship

| | None | Limited Guardian/ Conservatorship | Full Guardian/ Conservator | Has Guardian/ Conservator, but Unable to Distinguish Level | Don't Know | N |
|------|------|---|-------------------------------|--|------------|--------|
| GGRC | 74% | 26% | n/a | n/a | 0% | 404 |
| CA | 79% | 21% | n/a | n/a | 0% | 8,275 |
| NCI | 54% | 9% | 28% | 6% | 2% | 25,499 |

Table 28. Guardian/Conservator's Relationship to Person

NCI Average includes data from states that had at least 25% "don't knows" and missing data

| | Family | Friend | Public Guardian/ Conservator or Public Administrator | Financial Institution | Non-profit Guardian/ Conservatorship Agency | For-profit Guardian/ Conservatorship Agency | Other | Don't Know | N |
|------|--------|--------|--|--------------------------|--|--|-------|---------------|--------|
| GGRC | 84% | 2% | 14% | 0% | 0% | 0% | 0% | 0% | 104 |
| CA | 88% | 2% | 4% | 0% | 1% | 0% | 1% | 4% | 1,692 |
| NCI | 72% | 3% | 10% | 0% | 2% | 0% | 1% | 12% | 10,617 |

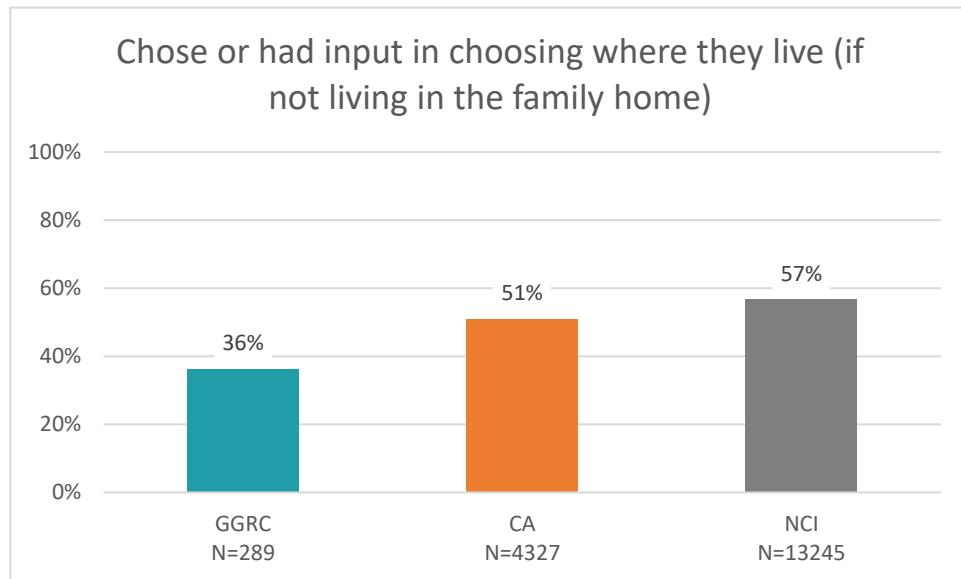
Choice and Decision-Making

People make choices about their lives and are actively engaged in planning their services and supports.

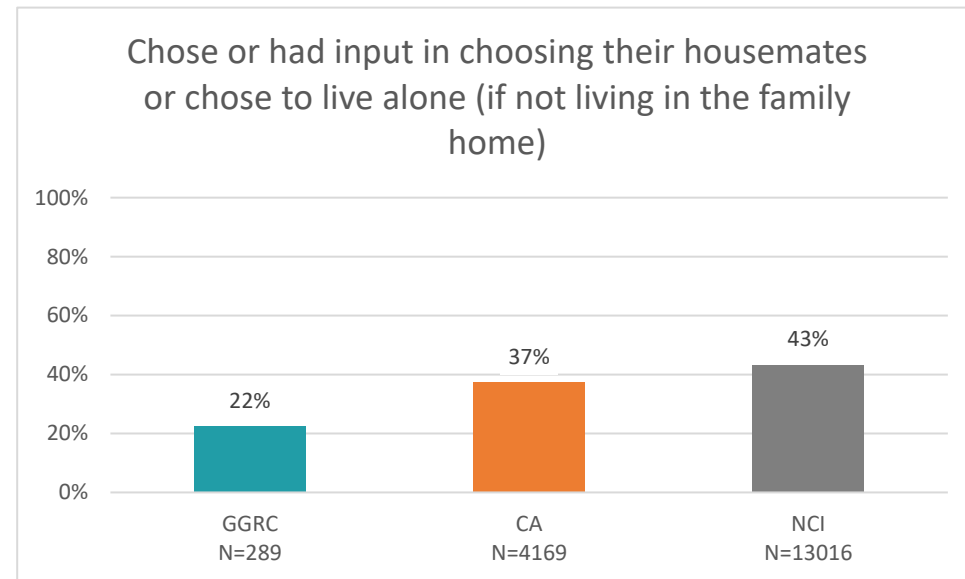
All CA and NCI Averages are weighted. For more information on weighting see the Data Analysis section of the California Statewide Adult In-Person Survey Report FY 17/18.

Charts for Choice and Decision-Making

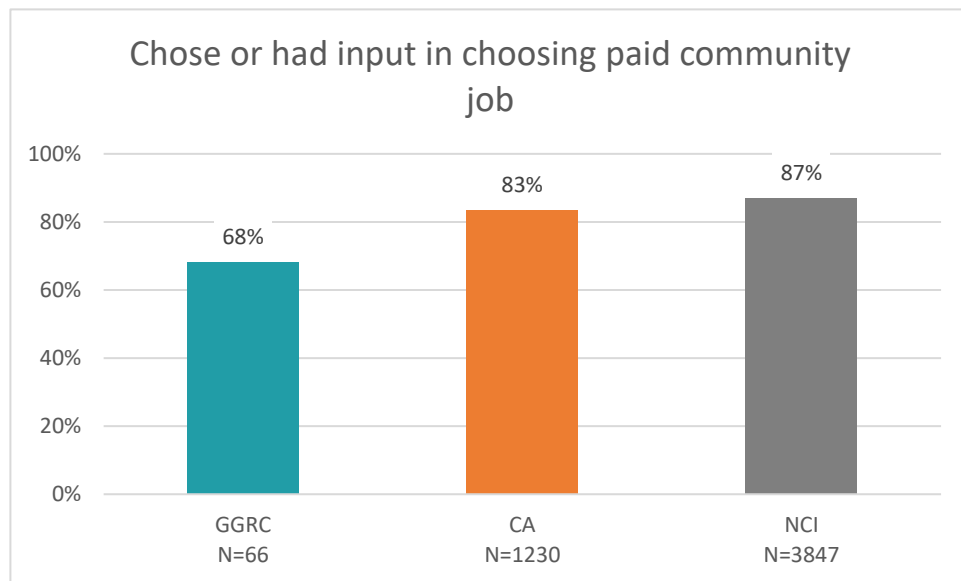
[Chart 1.](#) Chose or had input in choosing where they live (if not living in the family home; proxy respondents were allowed for this question)



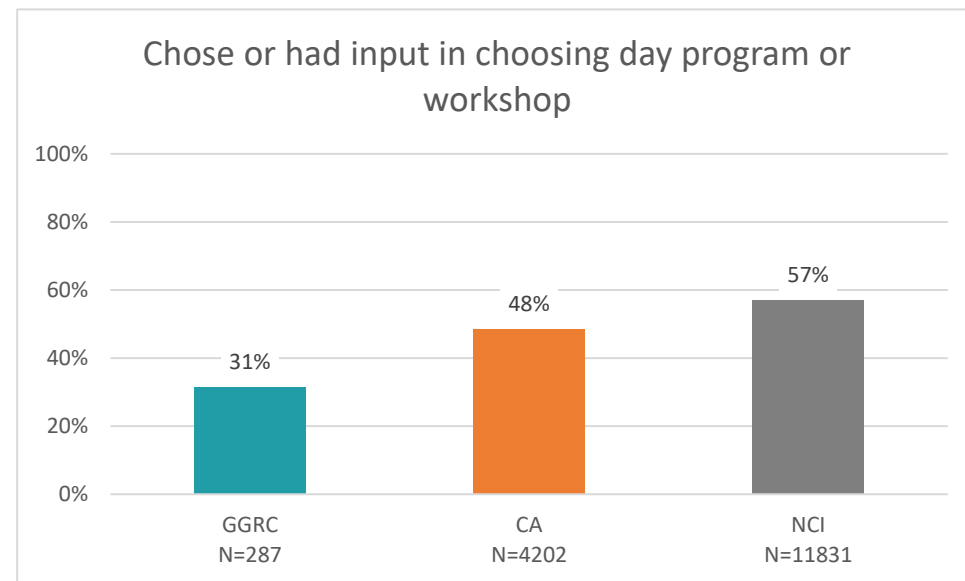
[Chart 2.](#) Chose or had input in choosing their housemates or chose to live alone (if not living in the family home; proxy respondents were allowed for this question)



[Chart 3.](#) Chose or had help in choosing paid community job (proxy respondents were allowed for this question)

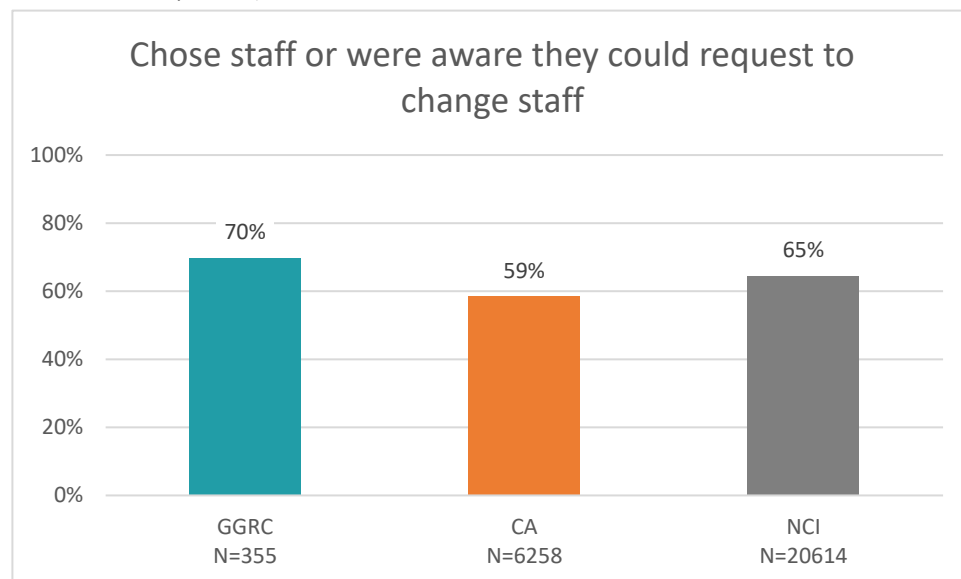


[Chart 4.](#) Chose or had input in choosing day program or workshop (proxy respondents were allowed for this question) ^a

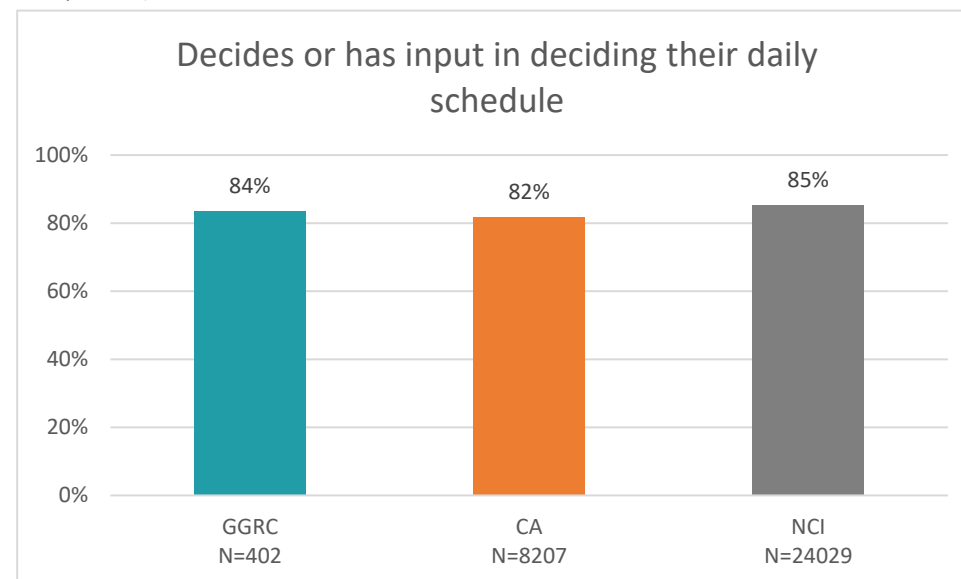


^a Analysis of this question changed from previous years; now based on those determined in the Background Information to attend an unpaid community activity, unpaid paid facility activity, or paid facility activity

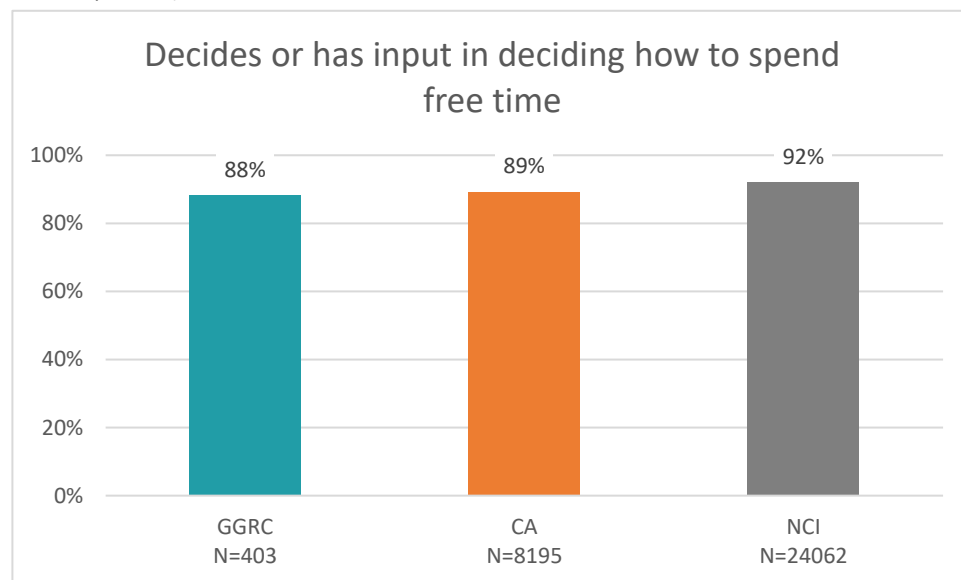
[Chart 5.](#) Chose staff or were aware they could request to change staff (proxy respondents were allowed for this question)



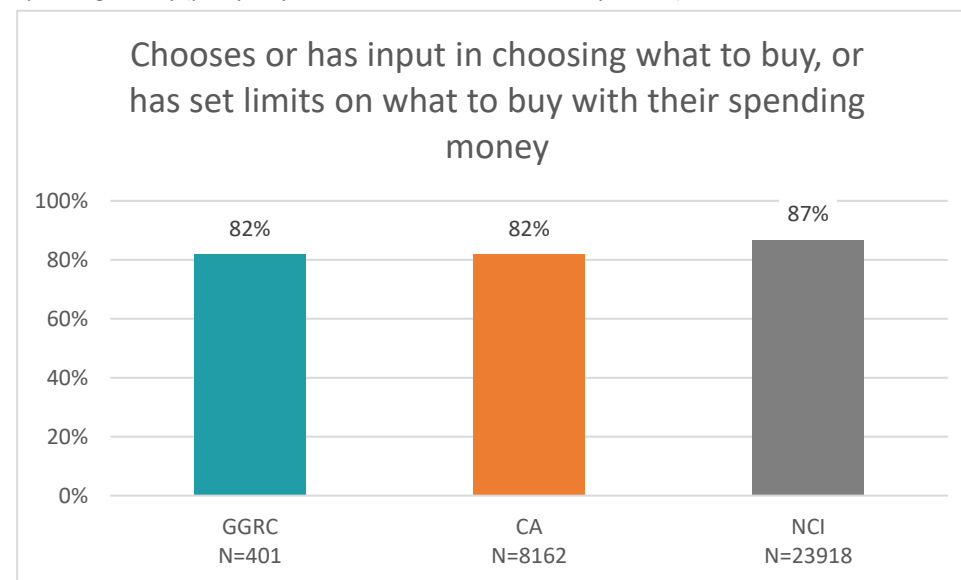
[Chart 6.](#) Decides or has input in deciding their daily schedule (proxy respondents were allowed for this question)



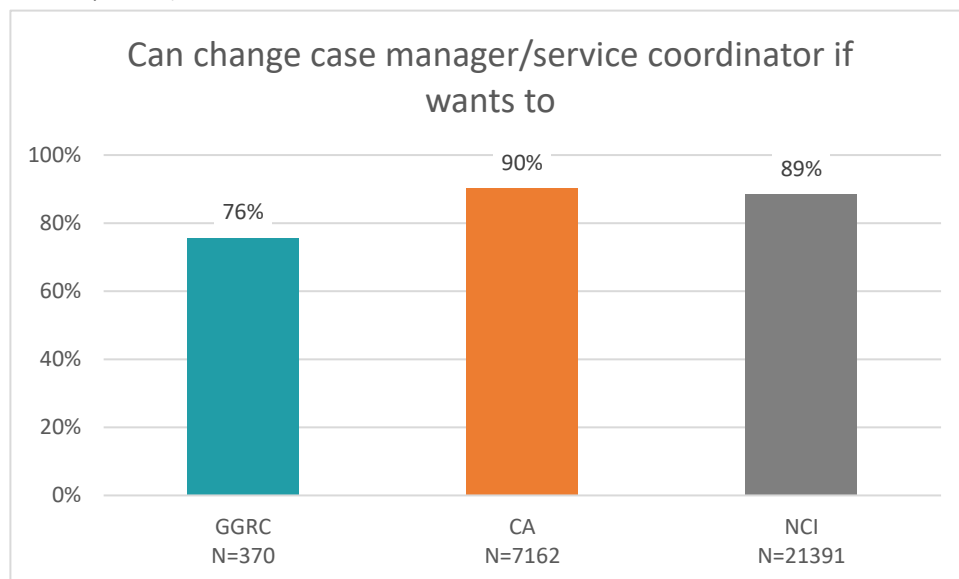
[Chart 7.](#) Decides or has input in deciding how to spend free time (proxy respondents were allowed for this question)



[Chart 8.](#) Chooses or has input in choosing what to buy, or has set limits on what to buy with their spending money (proxy respondents were allowed for this question)



[Chart 9](#). Can change case manager/service coordinator if wants to (proxy respondents were allowed for this question)



Tables for Choice and Decision-Making

Table 29. Choice and Decision-Making

| | | Yes | N |
|--|------|-----|--------|
| Chose or had input in choosing where they live <i>(if not living in the family home; proxy respondents were allowed for this question)</i> | GGRC | 36% | 289 |
| | CA | 51% | 4,327 |
| | NCI | 57% | 13,245 |
| Chose or had input in choosing their housemates or chose to live alone <i>(if not living in the family home; proxy respondents were allowed for this question)</i> | GGRC | 22% | 289 |
| | CA | 37% | 4,169 |
| | NCI | 43% | 13,016 |
| Chose staff or were aware they could request to change staff <i>(proxy respondents were allowed for this question)</i> | GGRC | 70% | 355 |
| | CA | 59% | 6,258 |
| | NCI | 65% | 20,614 |
| Chose or had input in choosing day program or workshop <i>(proxy respondents were allowed for this question)^a</i> | GGRC | 31% | 287 |
| | CA | 48% | 4,202 |
| | NCI | 57% | 11,831 |
| Chose or had input in choosing where paid community job <i>(proxy respondents were allowed for this question)</i> | GGRC | 68% | 66 |
| | CA | 83% | 1,230 |
| | NCI | 87% | 3,847 |
| Decides or has input in deciding their daily schedule <i>(proxy respondents were allowed for this question)</i> | GGRC | 84% | 402 |
| | CA | 82% | 8,207 |
| | NCI | 85% | 24,029 |
| Decides or has input in deciding how to spend free time <i>(proxy respondents were allowed for this question)</i> | GGRC | 88% | 403 |
| | CA | 89% | 8,195 |
| | NCI | 92% | 24,062 |
| Chooses or had input in choosing what to buy, or has set limits on what to buy with their spending money <i>(proxy respondents were allowed for this question)</i> | GGRC | 82% | 401 |
| | CA | 82% | 8,162 |
| | NCI | 87% | 23,918 |
| Can change case manager/service coordinator if wants to <i>(proxy respondents were allowed for this question)</i> | GGRC | 76% | 370 |
| | CA | 90% | 7,162 |
| | NCI | 89% | 21,391 |

^a Analysis of this question changed from previous years; now based on those determined in the Background Information to attend an unpaid community activity, unpaid paid facility activity, or paid facility activity

Work

People have support to find and maintain community integrated employment.

NCI reports on four types of community jobs:

1. Individual job without publicly funded supports—an individual job in which the person does not receive state or other funded supports;
2. Individual job with publicly funded supports—an individual job in which the person receives state or other funded supports;
3. Group-supported—a job that takes part in an integrated setting but is done with a group of individuals with disabilities (e.g., work crew). Group-supported jobs may or may not receive publicly funded supports; and
4. *New in 2017-18:* Community job in a business that primarily hires people with disabilities—a job where the employees with disabilities interact with the non-disabled population; this job is not in a traditional sheltered workshop and is NOT an enclave.

Important Note on Missing Data:

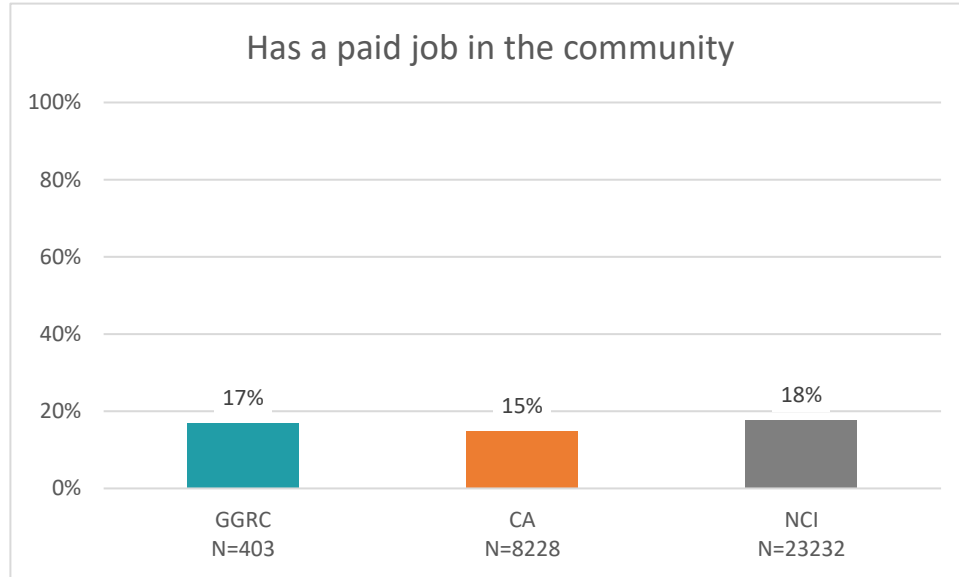
For several states included in the NCI Average, survey items in the Background Information section (including certain items related to Demographics, Health, Medication, and Wellness) had a large amount of missing data or data recorded as “don’t know.” Detailed information by state can be found in the NCI National In-person Survey Report: <https://www.nationalcoreindicators.org/resources/reports/>

The quantity of missing data can be a result of several factors. We do not know whether the data are missing systematically or randomly; for example, are data missing across the board for those in a specific waiver population in a given state? If so, the resulting data are not representative of the entire sample or population. We advise caution when examining data that are indicated as having high rates of “missing” or “don’t know” responses. Please note that the NCI average reflects the average of data that were reported to NCI and may not be reflective of the service population across the country.

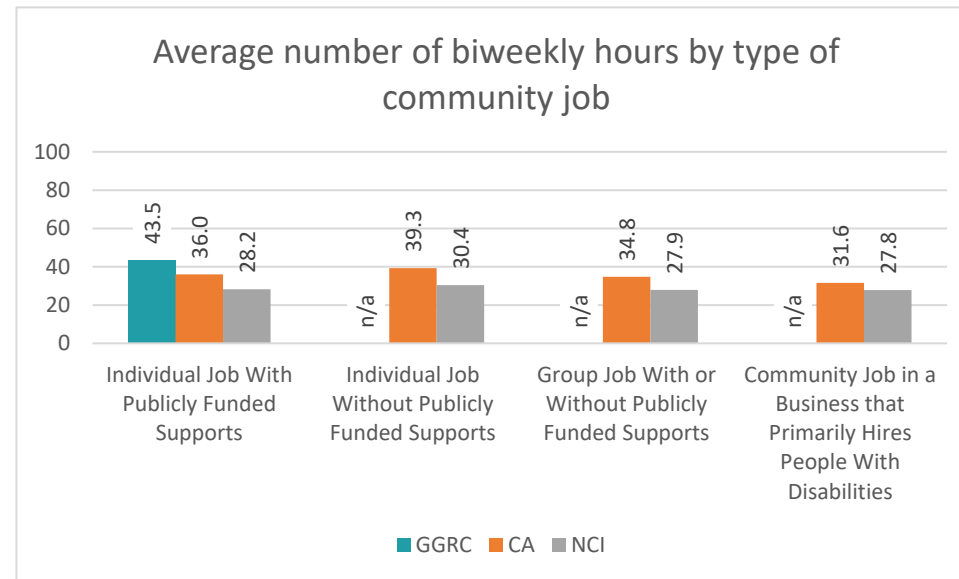
All CA and NCI Averages are weighted. For more information on weighting see the Data Analysis section of the California Statewide Adult In-Person Survey Report FY 17/18.

Charts for Work

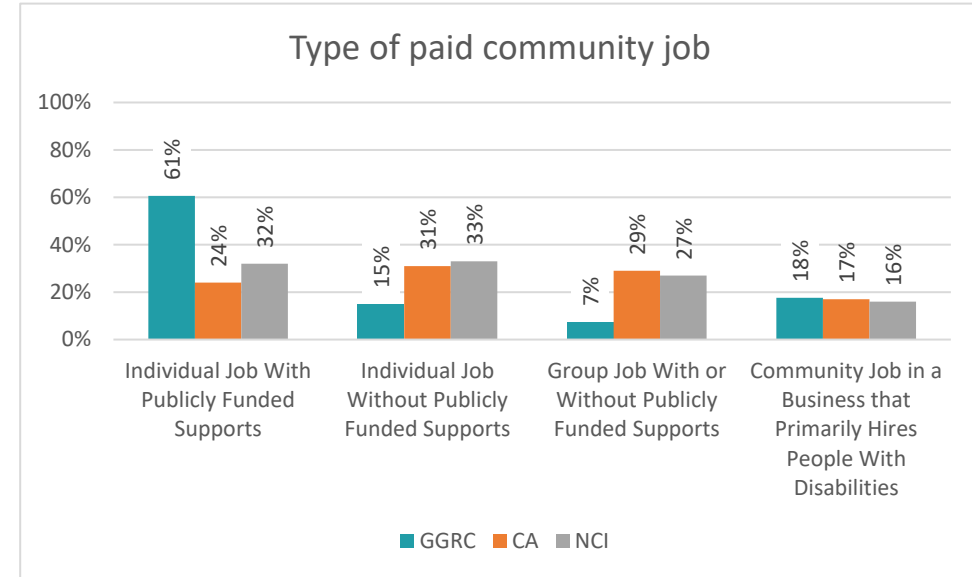
[Chart 10.](#) Has a paid job in the community (information may have been obtained through state records) ** 9



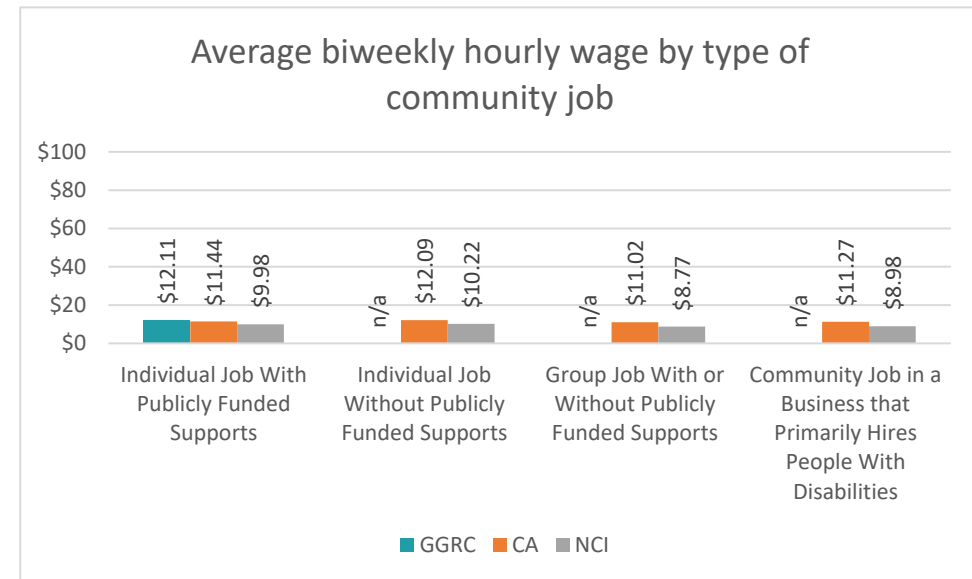
[Chart 12.](#) Average number of biweekly hours by type of community job (N's vary for each category and are shown in table 31; information may have been obtained through state records) ** 9



[Chart 11.](#) Type of paid community job (N's vary for each category and are shown in table 31; information may have been obtained through state records) 9



[Chart 13.](#) Average biweekly hourly wage by type of community job (N's vary for each category and are shown in table 31; information may have been obtained through state records) ** 9



** "Paid community job" includes people in community businesses that primarily hire people with disabilities. This may not adhere to standards expressed in the WIOA legislation.

9 Employment categories changed in 2017-18, therefore results should not be compared to previous years

Chart 14. Length of employment in current paid community job (in months; information may have been obtained through state records) ** ∅

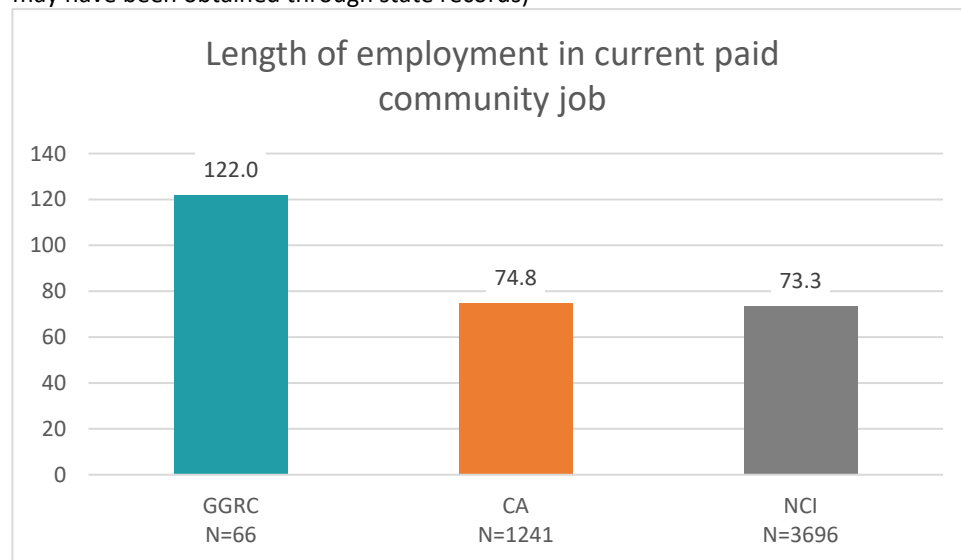


Chart 15. Receives paid time off (for example, paid vacation and/or sick time) at paid community job (information may have been obtained through state records) ** ∅

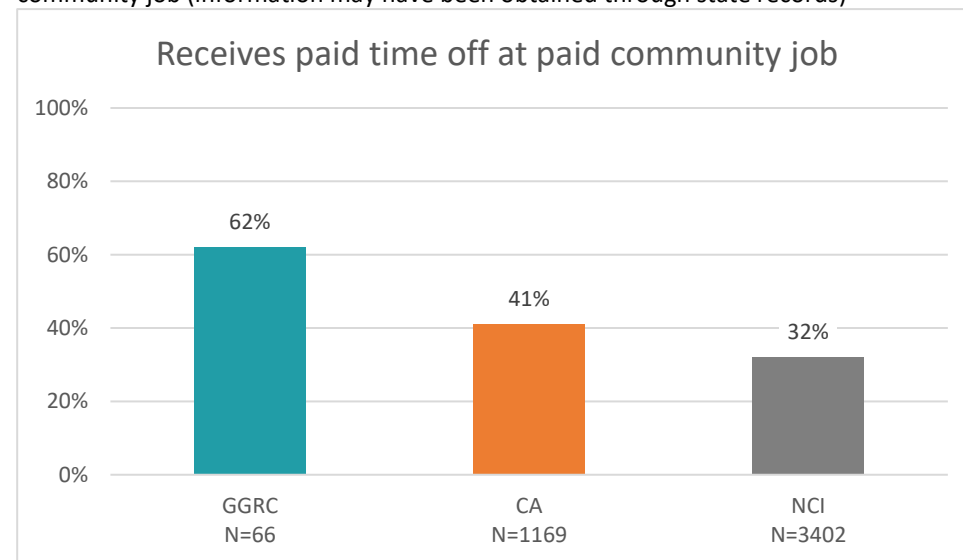


Chart 16. Four most common job industries of those with a paid community job (information may have been obtained through state records) ∅ ∞

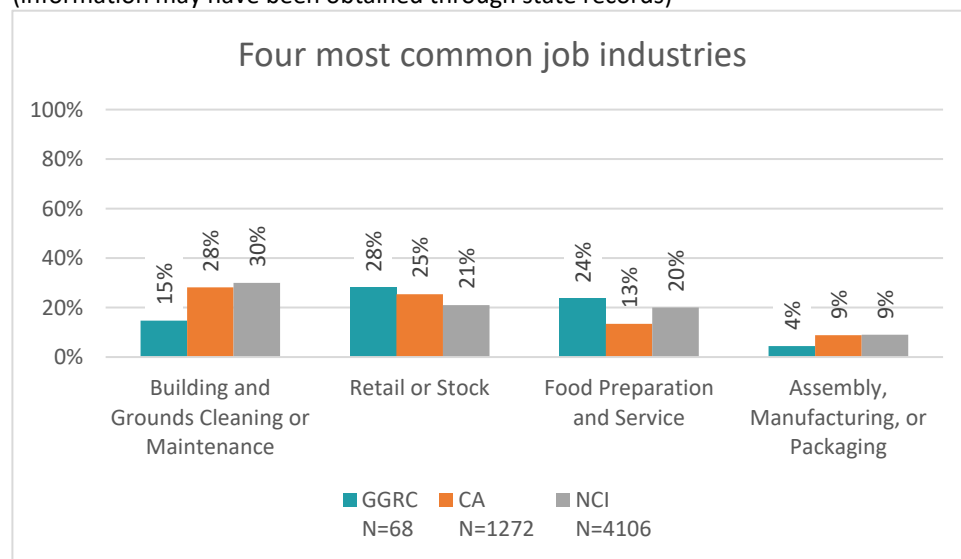
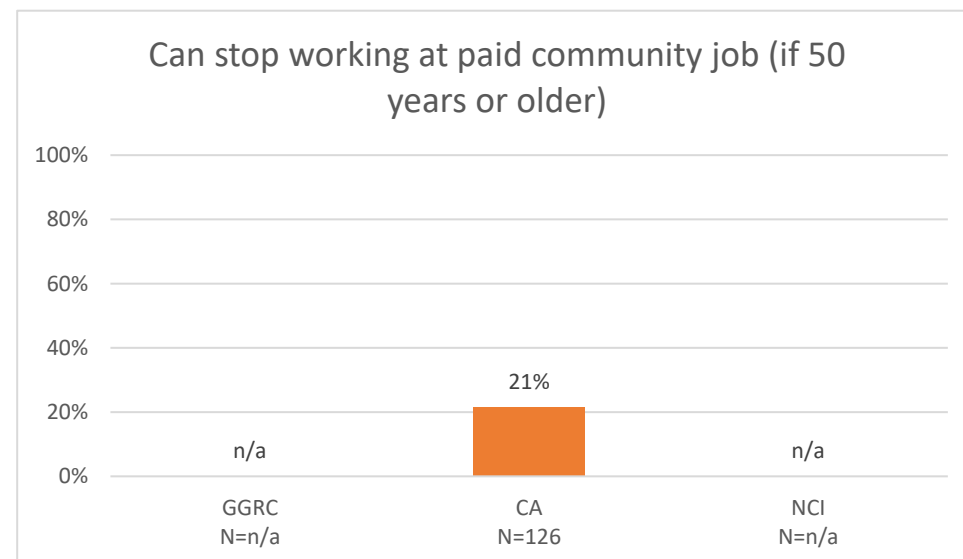


Chart 17. Has a paid community job and can stop working if wants (people 50 and older)*

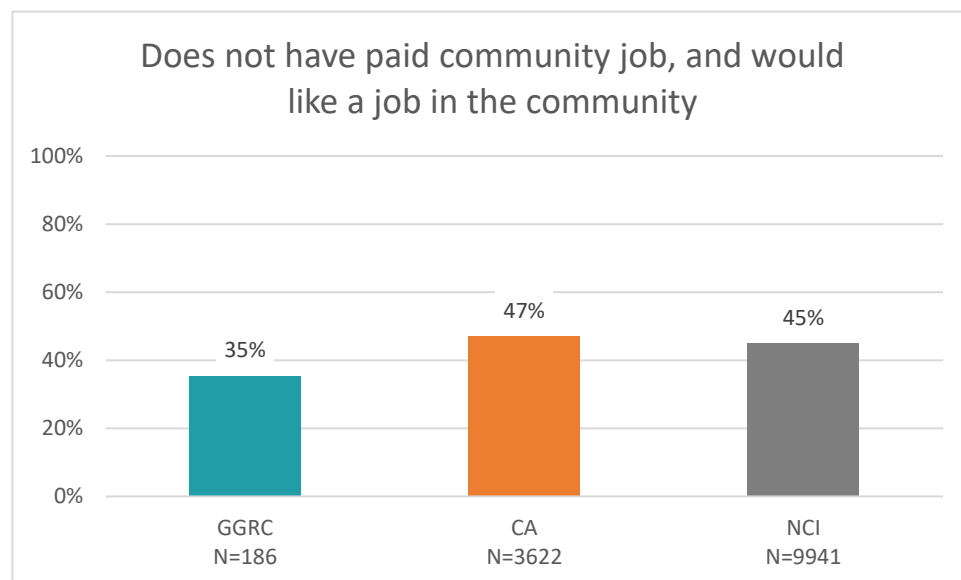
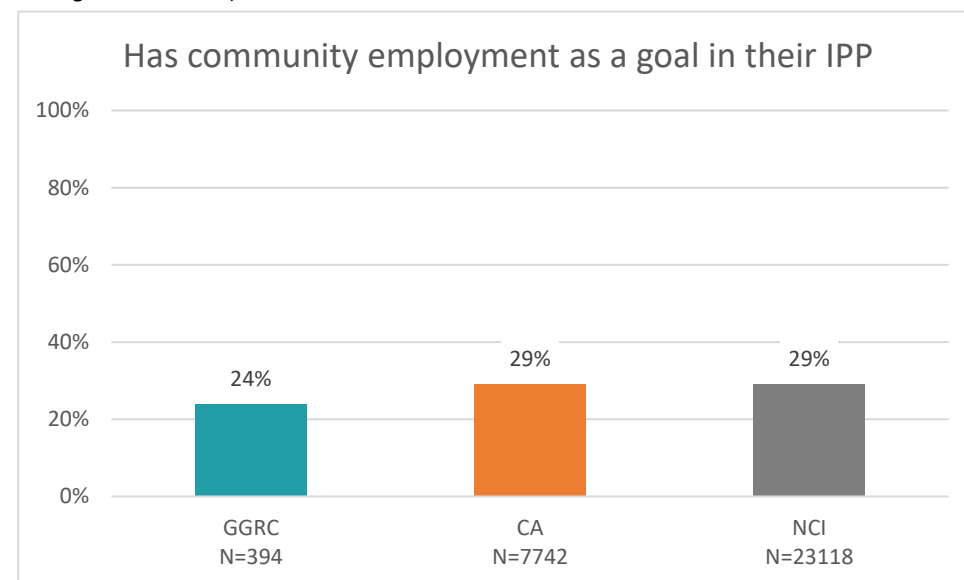
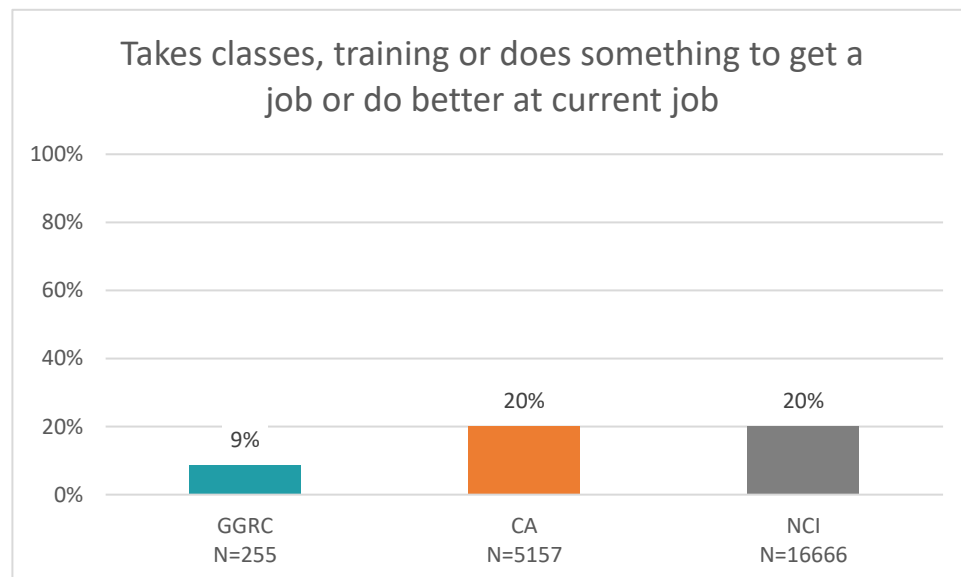
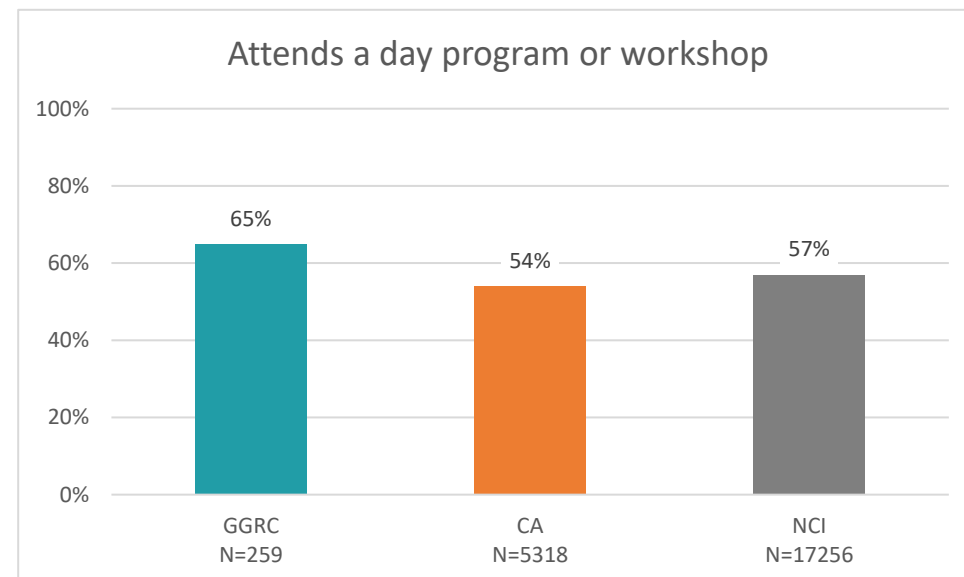


** "Paid community job" includes people in community businesses that primarily hire people with disabilities. This may not adhere to standards expressed in the WIOA legislation.

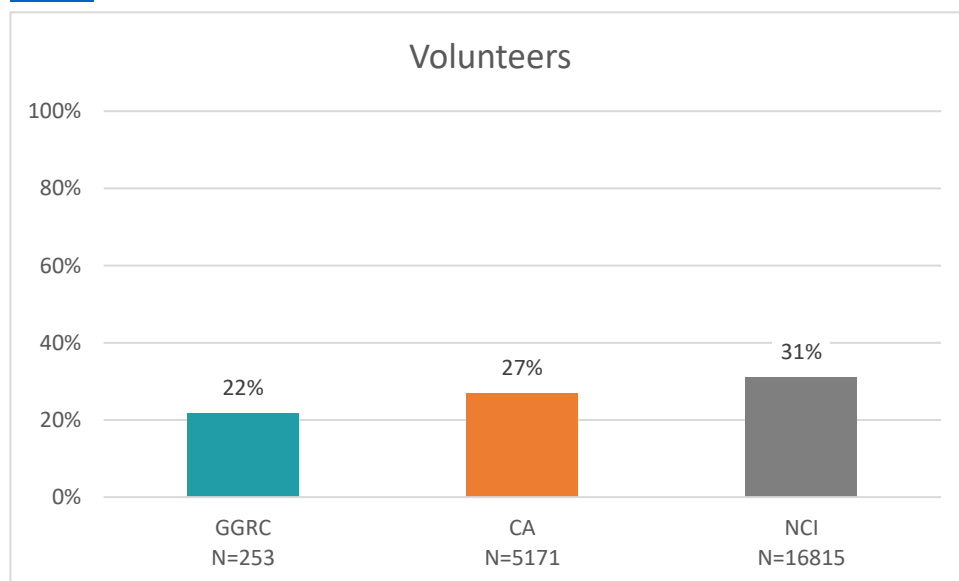
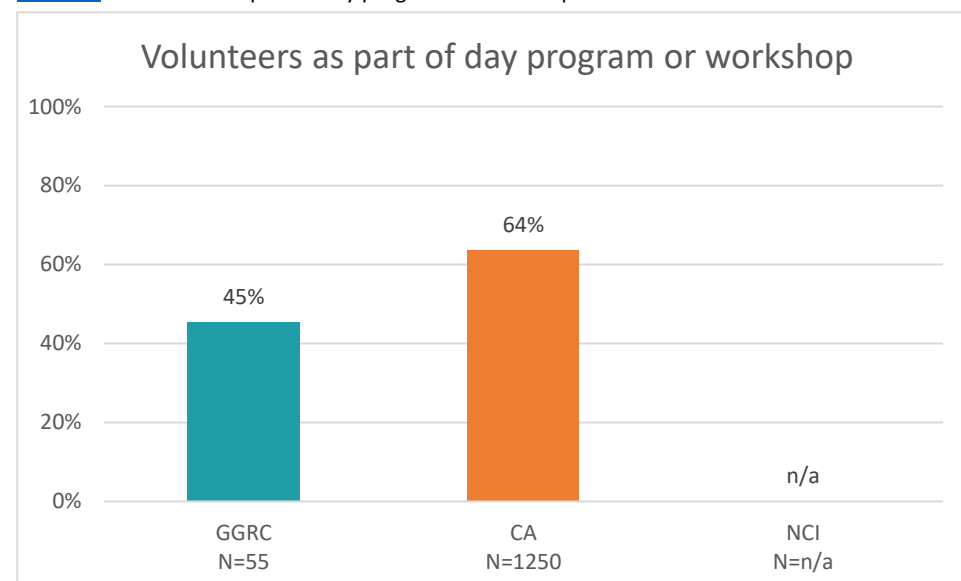
∅ Employment categories changed in 2017-18, therefore results should not be compared to previous years

∞ Categories are not mutually exclusive

*California specific question

[Chart 18.](#) Does not have paid community job, and would like a job in the community ⁹[Chart 19.](#) Has community employment as a goal in their IPP (information may have been obtained through state records) ⁹[Chart 20.](#) Takes classes, training or does something to get a job or do better at current job[Chart 21.](#) Attends a day program or workshop

⁹ Employment categories changed in 2017-18, therefore results should not be compared to previous years

[Chart 22](#). Volunteers[Chart 23](#). Volunteers as part of day program or workshop*

*California specific question

Tables for Work

Table 30. Has Paid Community Job**

Employment categories changed in 2017-18, therefore results should not be compared to previous years; information may have been obtained through state records

| | Yes | N |
|------|-----|--------|
| GGRC | 17% | 403 |
| CA | 15% | 8,228 |
| NCI | 18% | 23,232 |

Table 31. Type of Paid Community Employment

Employment categories changed in 2017-18, therefore results should not be compared to previous years; information may have been obtained through state records

| | Individual Job With Publicly Funded Supports | Individual Job Without Publicly Funded Supports | Individual Job N | Group Job With or Without Publicly Funded Supports | Group Job N | Community Job in a Business that Primarily Hires People With Disabilities | Community Job in a Business N |
|------|---|---|---------------------|---|-------------|---|-------------------------------------|
| GGRC | 61% | 15% | 66 | 7% | 68 | 18% | 68 |
| CA | 24% | 31% | 1,224 | 29% | 1,282 | 17% | 1,277 |
| NCI | 32% | 33% | 3,887 | 27% | 4,150 | 16% | 4,097 |

** "Paid community job" includes people in community businesses that primarily hire people with disabilities. This may not adhere to standards expressed in the WIOA legislation.

Table 32. Hours and Wages by Type of Paid Community Job

Employment categories changed in 2017-18, therefore results should not be compared to previous years; information may have been obtained through state records

| | | Individual Job With Publicly Funded Supports | Individual Job Without Publicly Funded Supports | Group Job With or Without Publicly Funded Supports | Community Job in a Business that Primarily Hires People With Disabilities |
|---|------|---|---|---|---|
| Average number of biweekly hours by type of community job** | GGRC | 43.5 | n/a | n/a | n/a |
| | CA | 36.0 | 39.3 | 34.8 | 31.6 |
| | NCI | 28.2 | 30.4 | 27.9 | 27.8 |
| Average biweekly hourly wage by type of community job** | GGRC | \$ 12.11 | n/a | n/a | n/a |
| | CA | \$ 11.44 | \$ 12.09 | \$11.02 | \$ 11.27 |
| | NCI | \$9.98 | \$ 10.22 | \$8.77 | \$8.98 |

Table 33. Length of Employment at Current Job, in Months **

Employment categories changed in 2017-18, therefore results should not be compared to previous years; information may have been obtained through state records

| | Average Months | N |
|------|-------------------|-------|
| GGRC | 122.0 | 66 |
| CA | 74.8 | 1,241 |
| NCI* | 73.3 | 3,696 |

Table 34. Receives Paid Time Off at Paid Community Job **

Employment categories changed in 2017-18, therefore results should not be compared to previous years; information may have been obtained through state records

| | Yes | N |
|------|-----|-------|
| GGRC | 62% | 66 |
| CA | 41% | 1,169 |
| NCI* | 32% | 3,402 |

** "Paid community job" includes people in community businesses that primarily hire people with disabilities. This may not adhere to standards expressed in the WIOA legislation.

* NCI average includes data from states that had at least 25% don't know and missing

Table 35. Most Common Types of Jobs Among Those With a Paid Community Job

Employment categories changed in 2017-18, therefore results should not be compared to previous years; information may have been obtained through state records; categories are not mutually exclusive

| | Building and Grounds Cleaning or Maintenance | Retail or Stock | Food Preparation and Service | Assembly, Manufacturing, or Packaging | N |
|------|---|--------------------|------------------------------------|---|-------|
| GGRC | 15% | 28% | 24% | 4% | 68 |
| CA | 28% | 25% | 13% | 9% | 1,272 |
| NCI | 30% | 21% | 20% | 9% | 4,106 |

Table 36. Employment Goals and Other Daily Activities

| | | Yes | N |
|---|------|-----|--------|
| Can stop working at paid community job (if 50 years or older)* | GGRC | n/a | n/a |
| | CA | 21% | 126 |
| | NCI | n/a | n/a |
| Does not have paid community job, and would like a job in the community | GGRC | 35% | 186 |
| | CA | 47% | 3,622 |
| | NCI | 45% | 9,941 |
| Has community employment as a goal in their IPP (<i>information may have been obtained through state records</i>) | GGRC | 24% | 394 |
| | CA | 29% | 7,742 |
| | NCI | 29% | 23,118 |
| Takes classes, training or does something to get a job or do better at current job | GGRC | 9% | 255 |
| | CA | 20% | 5,157 |
| | NCI | 20% | 16,666 |
| Attends a day program or workshop | GGRC | 65% | 259 |
| | CA | 54% | 5,318 |
| | NCI | 57% | 17,256 |
| Volunteers | GGRC | 22% | 253 |
| | CA | 27% | 5,171 |
| | NCI | 31% | 16,815 |
| Volunteers as part of day program or workshop* | GGRC | 45% | 55 |
| | CA | 64% | 1,250 |
| | NCI | n/a | n/a |

*California specific question

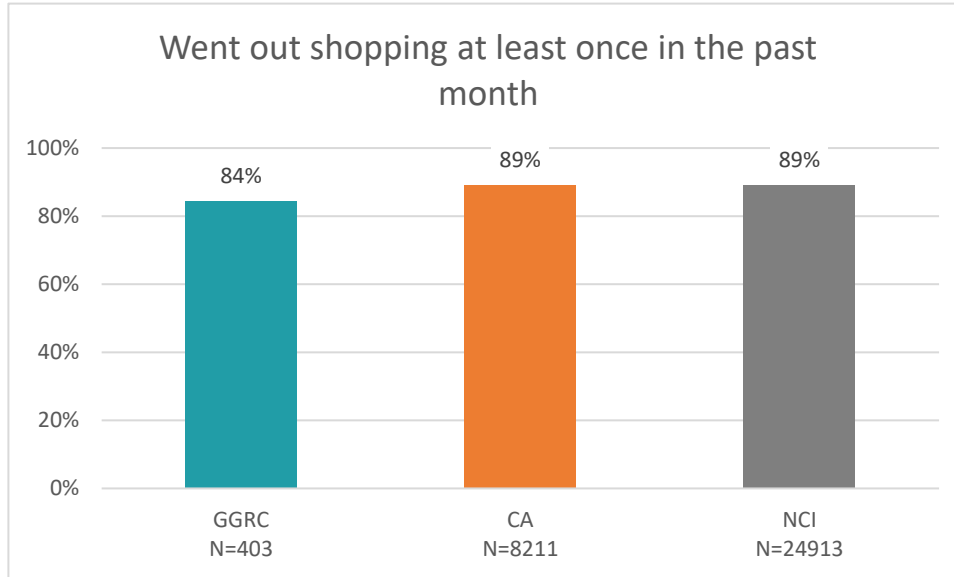
Community Inclusion, Participation and Leisure

People have support to participate in everyday community activities.

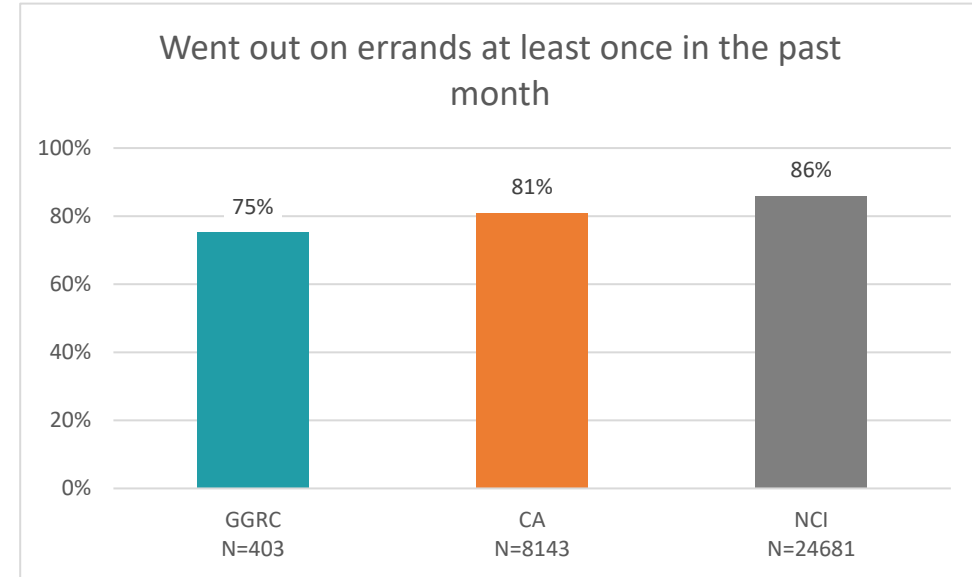
All CA and NCI Averages are weighted. For more information on weighting see the Data Analysis section of the California Statewide Adult In-Person Survey Report FY 17/18.

Charts for Community Inclusion, Participation and Leisure

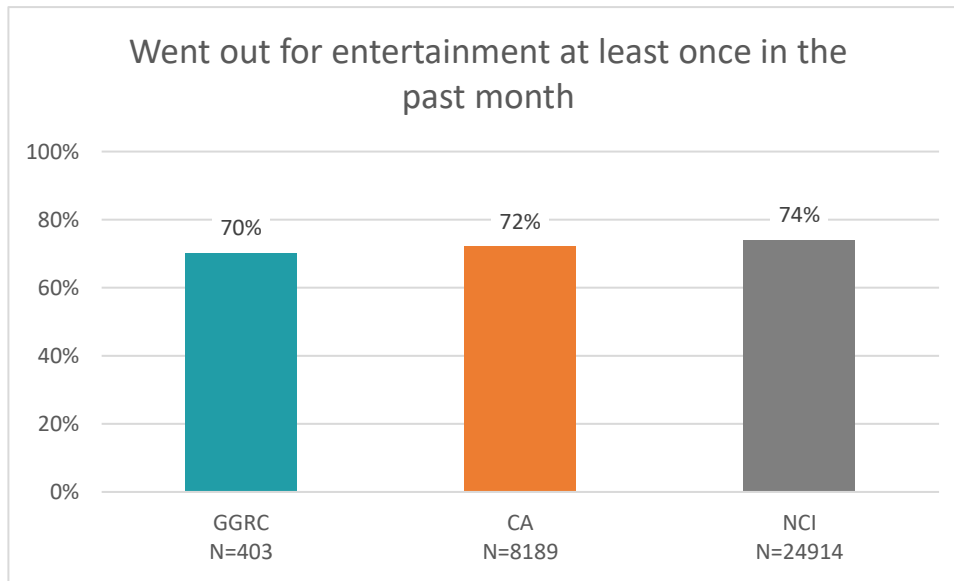
[Chart 24](#). Went out shopping at least once in the past month (proxy respondents were allowed for this question)



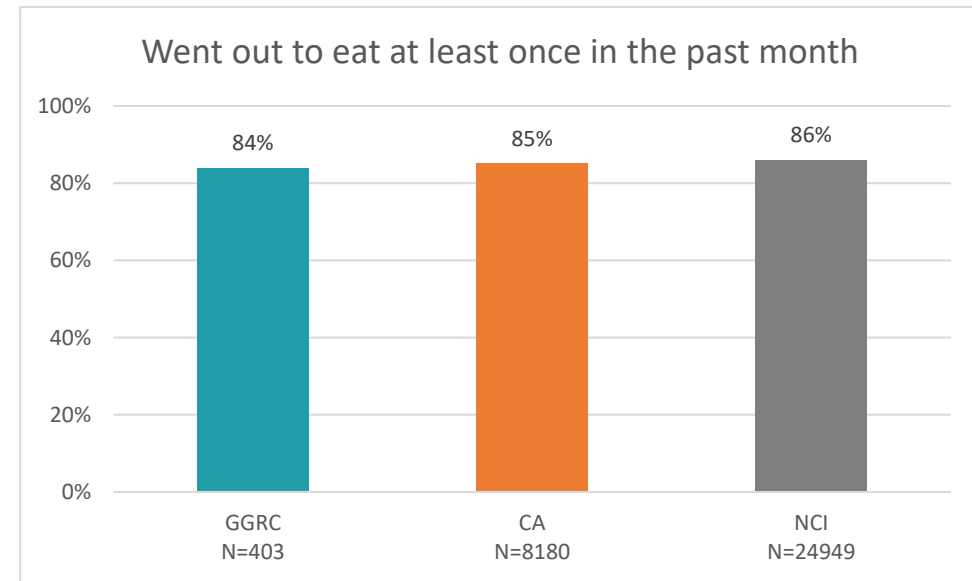
[Chart 25](#). Went out on errands at least once in the past month (proxy respondents were allowed for this question)



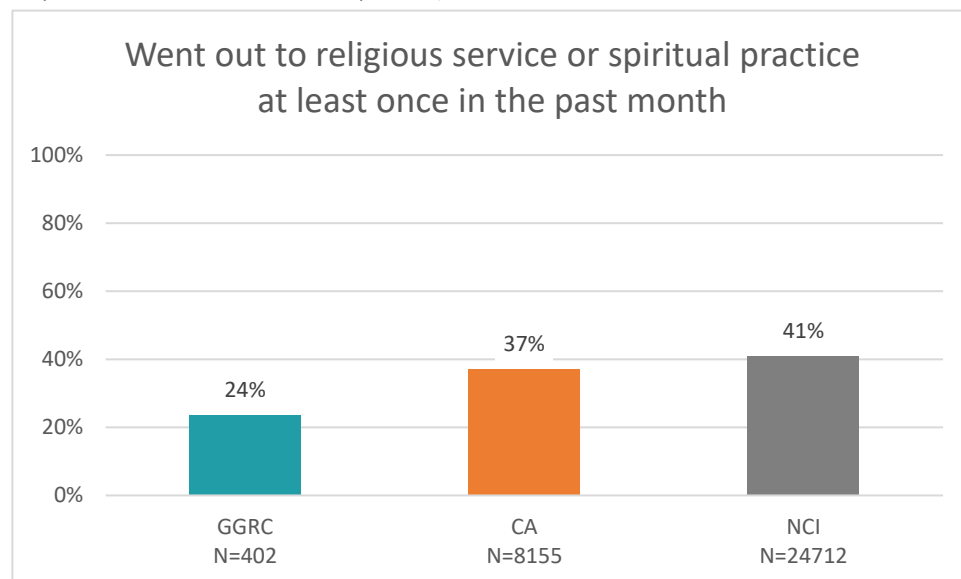
[Chart 26](#). Went out for entertainment at least once in the past month (proxy respondents were allowed for this question)



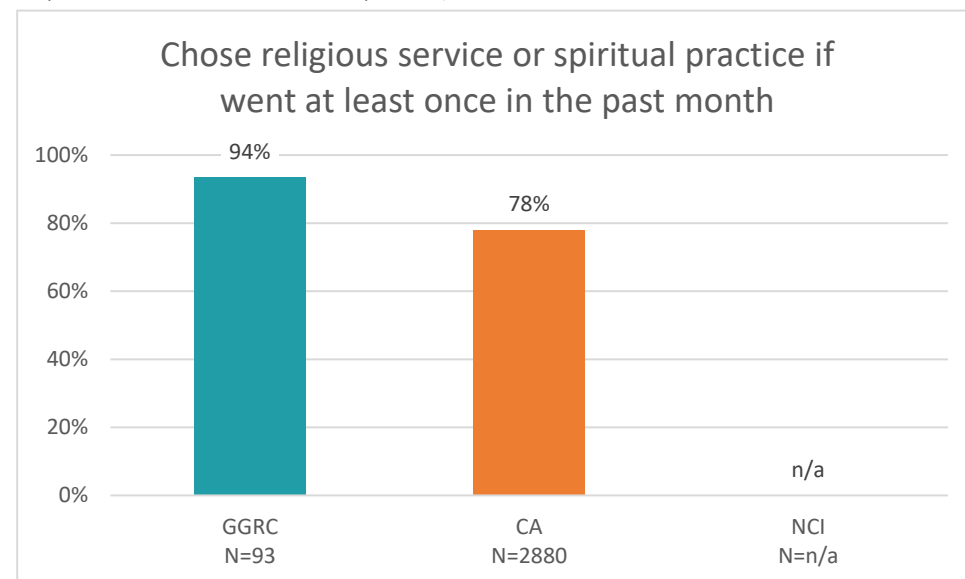
[Chart 27](#). Went out to eat at least once in the past month (proxy respondents were allowed for this question)



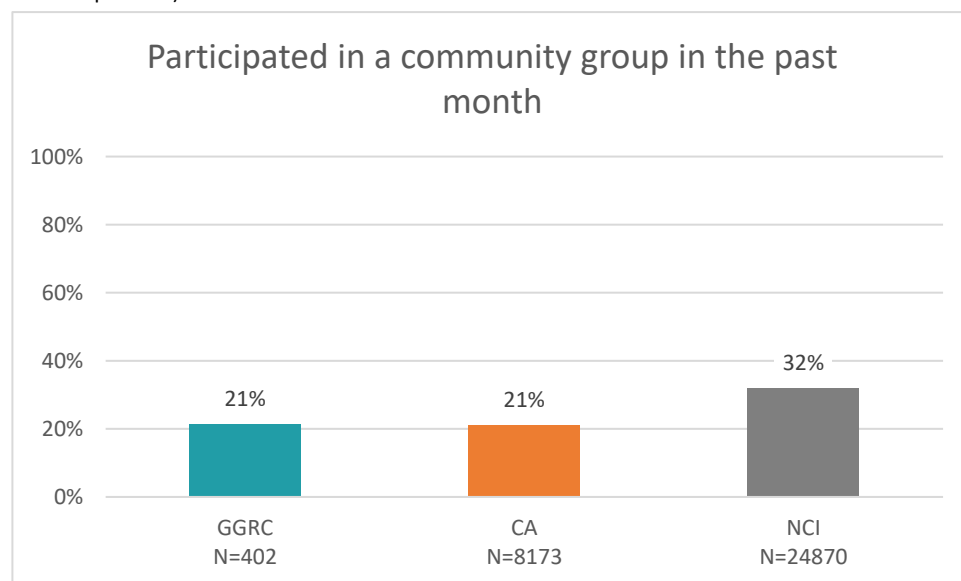
[Chart 28.](#) Went out to religious service or spiritual practice at least once in the past month (proxy respondents were allowed for this question)



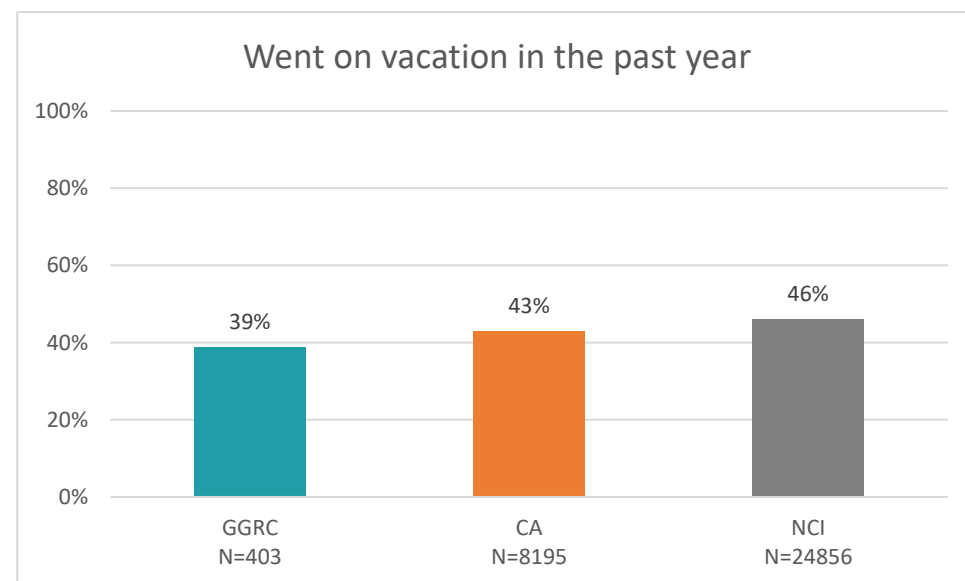
[Chart 29.](#) Chose religious service or spiritual practice if went at least once in the past month (proxy respondents were allowed for this question)*



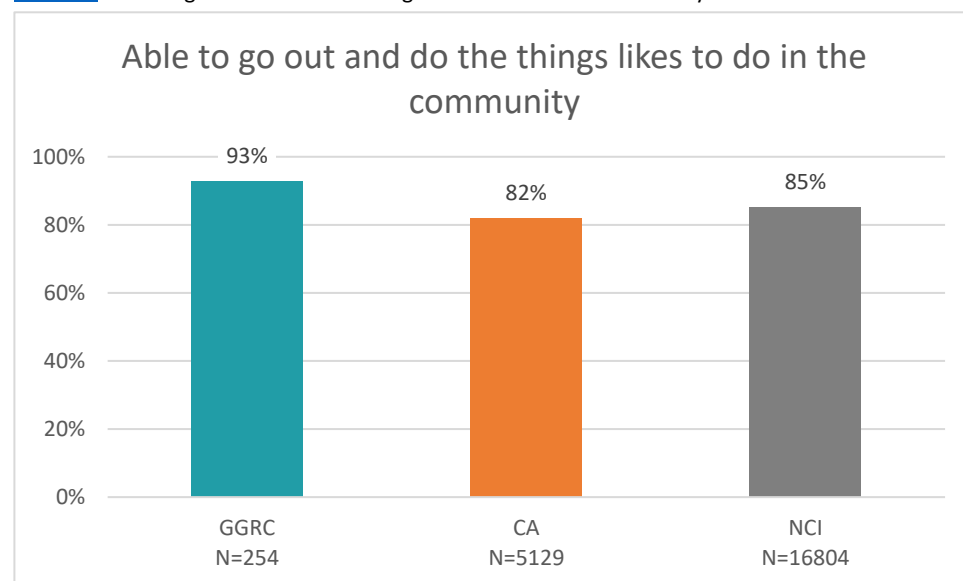
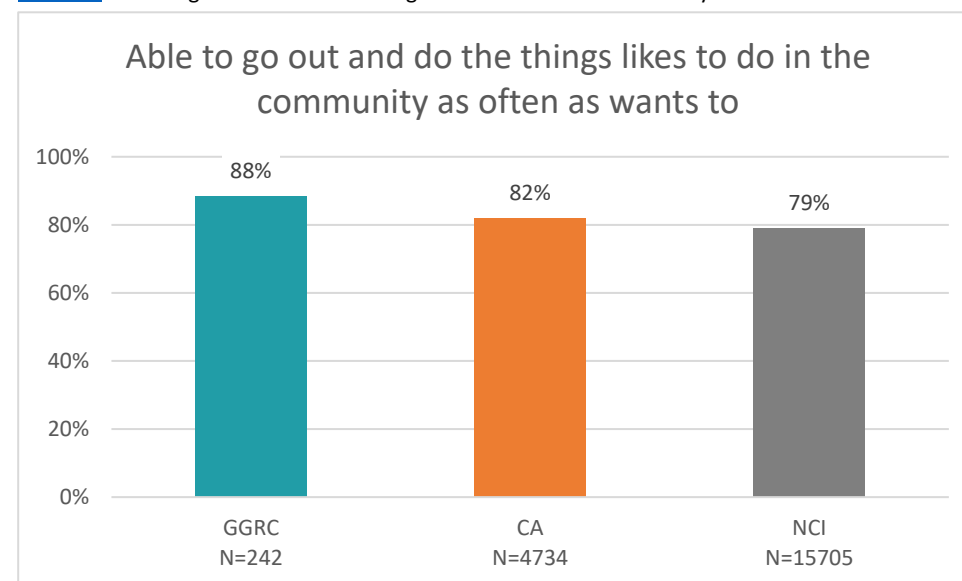
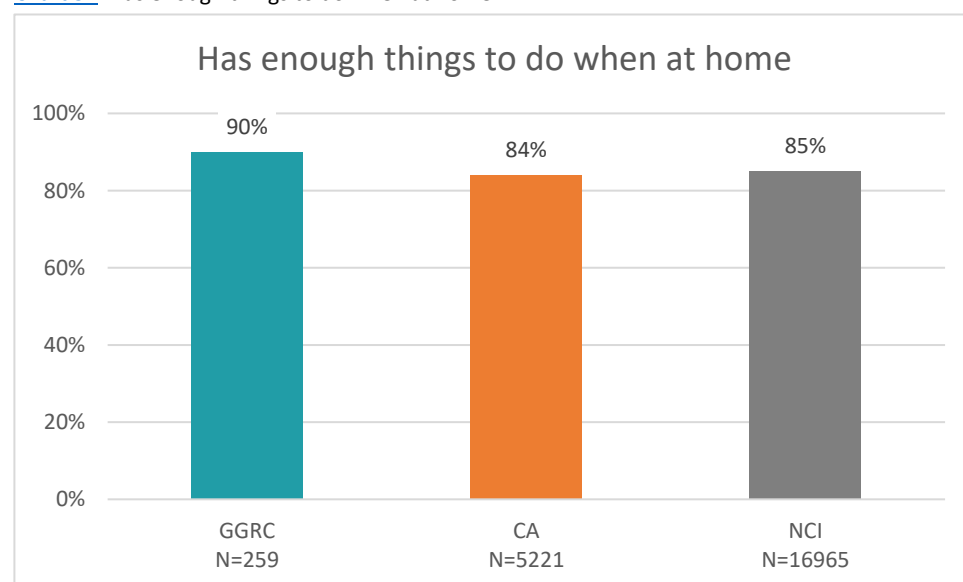
[Chart 30.](#) Participated in a community group in the past month (proxy respondents were allowed for this question)



[Chart 31.](#) Went on vacation in the past year (proxy respondents were allowed for this question)



*California specific question

[Chart 32.](#) Able to go out and do the things likes to do in the community[Chart 33.](#) Able to go out and do the things likes to do in the community as often as wants to[Chart 34.](#) Has enough things to do when at home

Tables for Community Inclusion, Participation, and Leisure

Table 37. Community Inclusion, Participation, and Leisure

| | | Yes | N |
|---|------|-----|--------|
| Went out shopping at least once in the past month (<i>proxy respondents were allowed for this question</i>) | GGRC | 84% | 403 |
| | CA | 89% | 8,211 |
| | NCI | 89% | 24,913 |
| Went out on errands at least once in the past month (<i>proxy respondents were allowed for this question</i>) | GGRC | 75% | 403 |
| | CA | 81% | 8,143 |
| | NCI | 86% | 24,681 |
| Went out for entertainment at least once in the past month (<i>proxy respondents were allowed for this question</i>) | GGRC | 70% | 403 |
| | CA | 72% | 8,189 |
| | NCI | 74% | 24,914 |
| Went out to eat at least once in the past month (<i>proxy respondents were allowed for this question</i>) | GGRC | 84% | 403 |
| | CA | 85% | 8,180 |
| | NCI | 86% | 24,949 |
| Went out to religious service or spiritual practice at least once in the past month (<i>proxy respondents were allowed for this question</i>) | GGRC | 24% | 402 |
| | CA | 37% | 8,155 |
| | NCI | 41% | 24,712 |
| Chose religious service or spiritual practice (<i>proxy respondents were allowed for this question</i>)* | GGRC | 94% | 93 |
| | CA | 78% | 2,880 |
| | NCI | n/a | n/a |
| Participated in a community group in the past month (<i>proxy respondents were allowed for this question</i>) | GGRC | 21% | 402 |
| | CA | 21% | 8,173 |
| | NCI | 32% | 24,870 |
| Went on vacation in the past year (<i>proxy respondents were allowed for this question</i>) | GGRC | 39% | 403 |
| | CA | 43% | 8,195 |
| | NCI | 46% | 24,856 |
| Able to go out and do the things likes to do in the community | GGRC | 93% | 254 |
| | CA | 82% | 5,129 |
| | NCI | 85% | 16,804 |
| Able to go out and do the things likes to do in the community as often as wants to | GGRC | 88% | 242 |
| | CA | 82% | 4,734 |
| | NCI | 79% | 15,705 |
| Has enough things to do when at home | GGRC | 90% | 259 |
| | CA | 84% | 5,221 |
| | NCI | 85% | 16,965 |

*California specific question

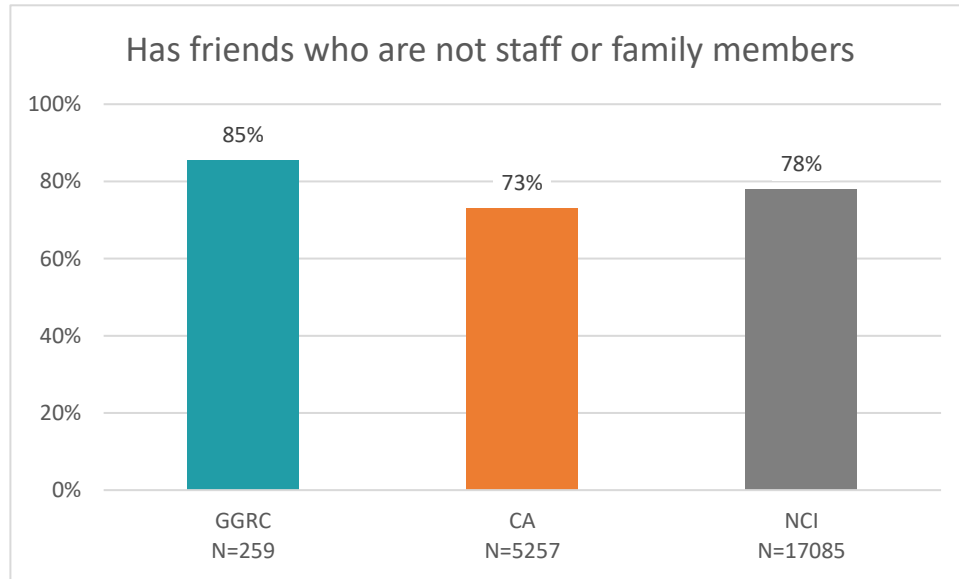
Relationships

People have friends and relationships.

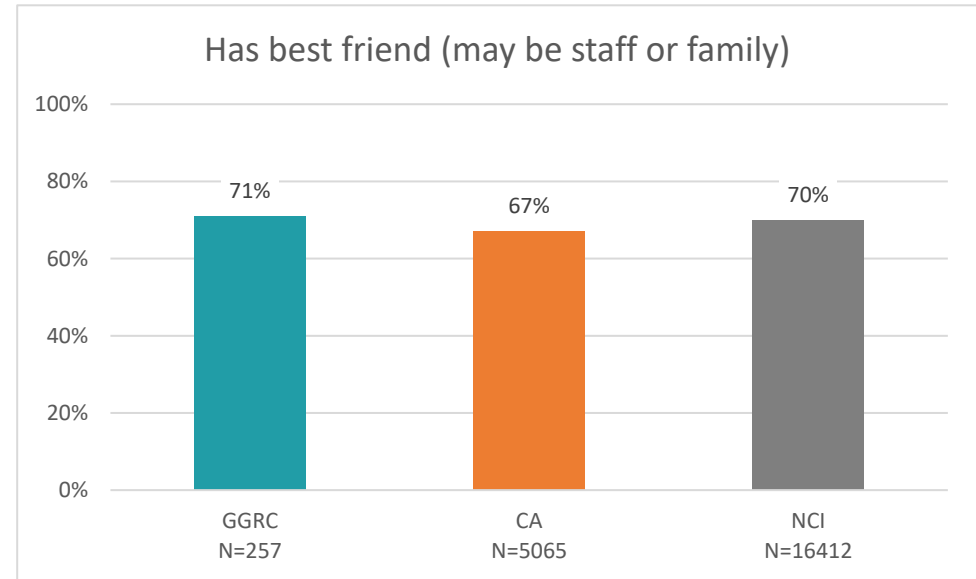
All CA and NCI Averages are weighted. For more information on weighting see the Data Analysis section of the California Statewide Adult In-Person Survey Report FY 17/18.

Charts for Relationships

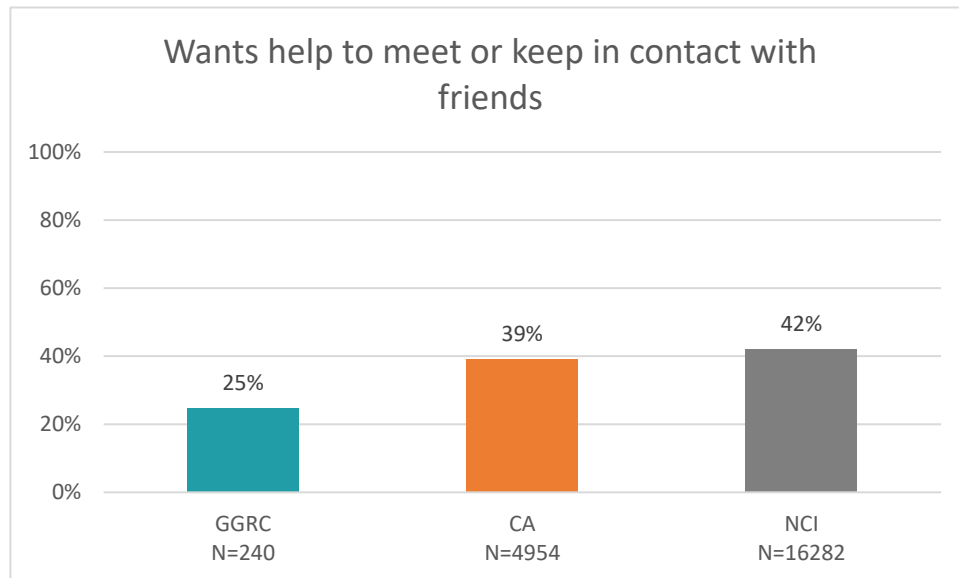
[Chart 35](#). Has friends who are not staff or family members



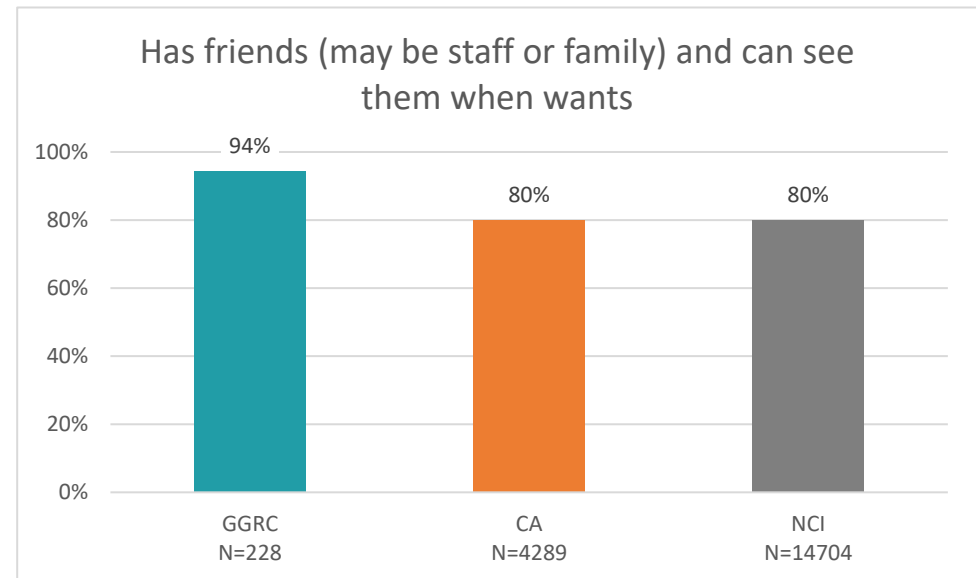
[Chart 36](#). Has best friend (may be staff or family)

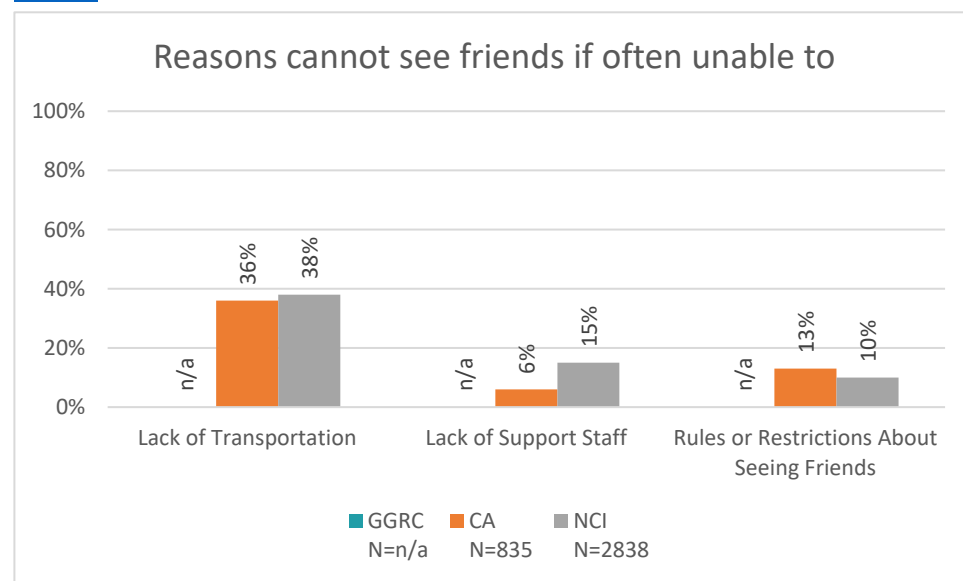
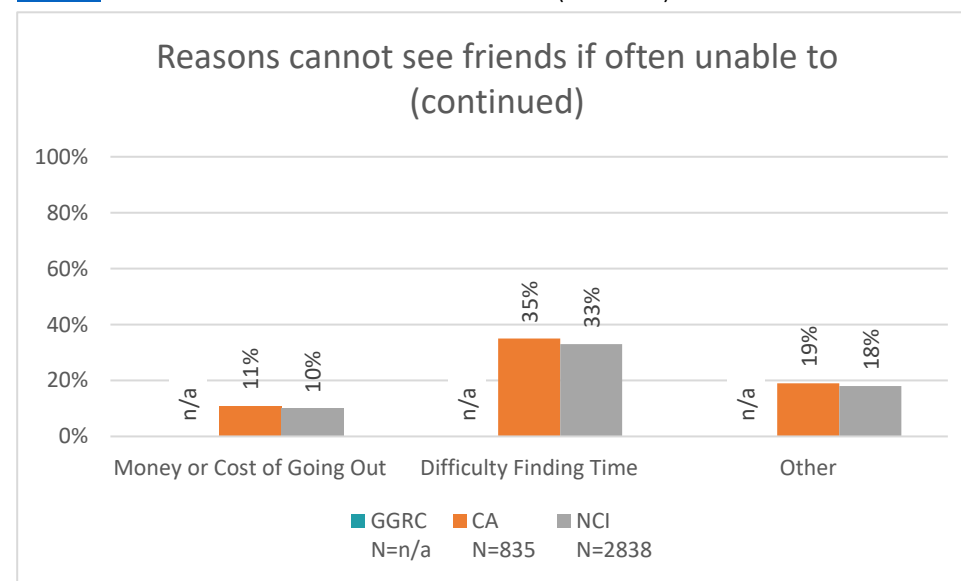
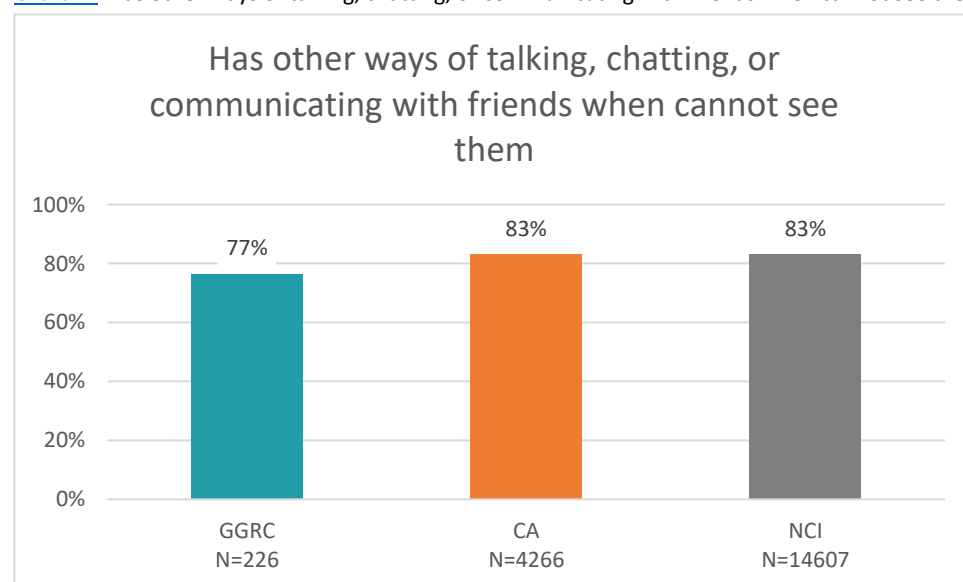
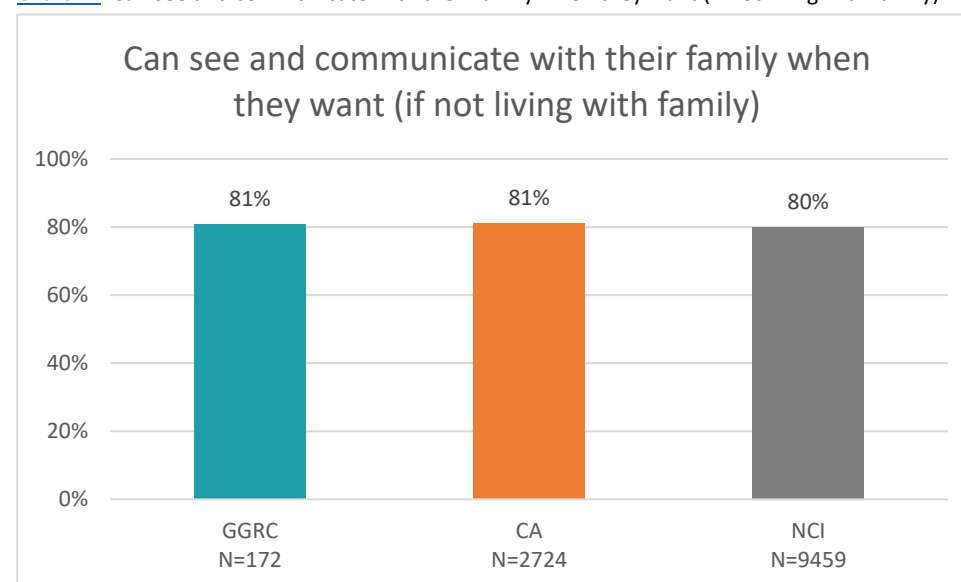


[Chart 37](#). Wants help to meet or keep in contact with friends



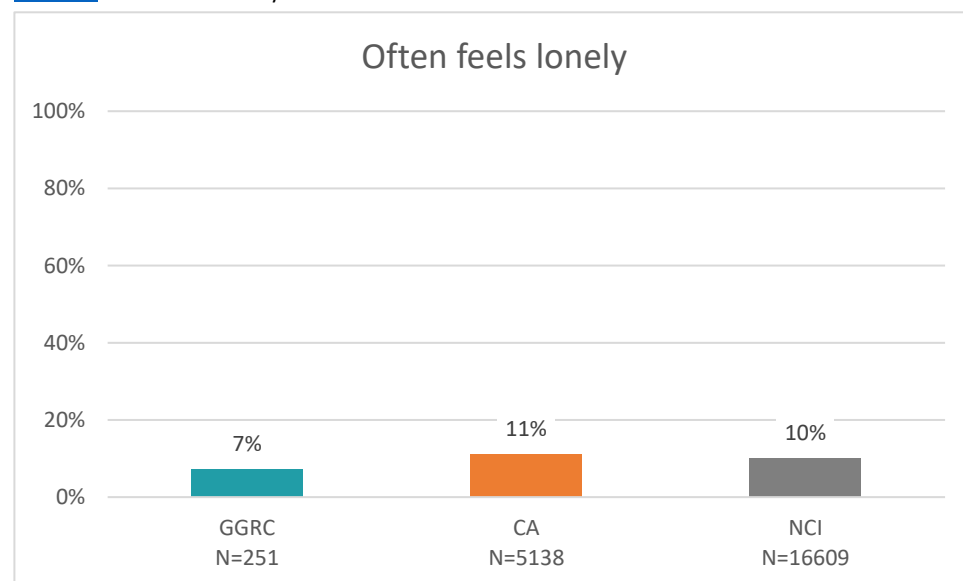
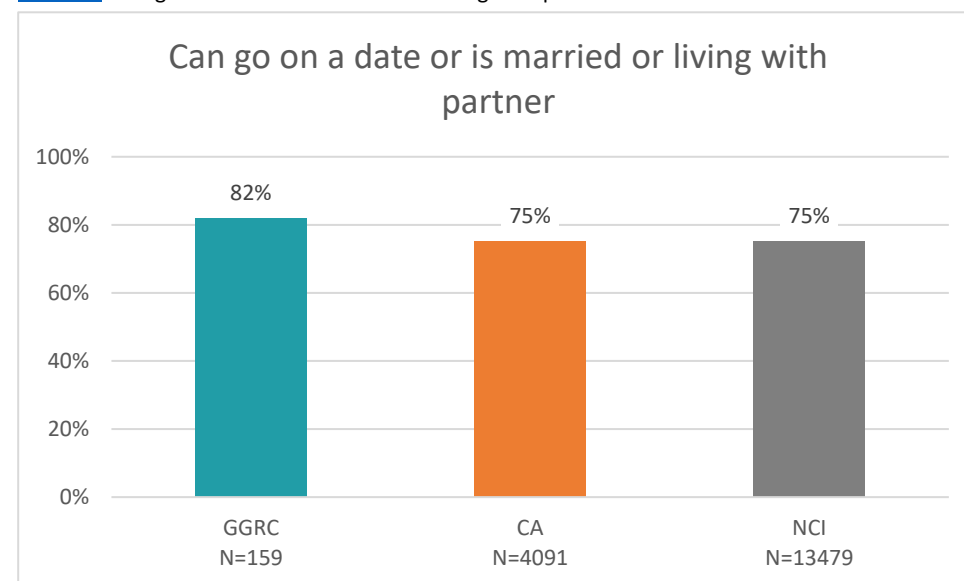
[Chart 38](#). Has friends (may be staff or family) and can see them when wants



[Chart 39.](#) Reasons cannot see friends if often unable to ∞ ~[Chart 40.](#) Reasons cannot see friends if often unable to (continued) ∞ ~[Chart 41.](#) Has other ways of talking, chatting, or communicating with friends when cannot see them[Chart 42.](#) Can see and communicate with their family when they want (if not living with family)

∞ Categories are not mutually exclusive

~ In 2017-18 only people who reported that they could not see their friends when wanted were included in this table

[Chart 43.](#) Often feels lonely[^][Chart 44.](#) Can go on a date or is married or living with partner

[^] A lower percentage indicates that fewer people reported they often feel lonely

Tables for Relationships

Table 38. Friendships

| | | Yes | N |
|--|------|-----|--------|
| Has friends who are not staff or family members | GGRC | 85% | 259 |
| | CA | 73% | 5,257 |
| | NCI | 78% | 17,085 |
| Has best friend <i>(may be staff or family)</i> | GGRC | 71% | 257 |
| | CA | 67% | 5,065 |
| | NCI | 70% | 16,412 |
| Wants more help to meet or keep in contact with friends | GGRC | 25% | 240 |
| | CA | 39% | 4,954 |
| | NCI | 42% | 16,282 |
| Has friends (may be staff or family) and can see them when wants | GGRC | 94% | 228 |
| | CA | 80% | 4,289 |
| | NCI | 80% | 14,704 |

Table 39. Reasons Cannot See Friends if Often Unable to ~

Categories are not mutually exclusive

| | | | N |
|--|------|-----|-------|
| Lack of Transportation | GGRC | n/a | n/a |
| | CA | 36% | 835 |
| | NCI | 38% | 2,838 |
| Lack of Support Staff | GGRC | n/a | n/a |
| | CA | 6% | 835 |
| | NCI | 15% | 2,838 |
| Rules or Restrictions About Seeing Friends | GGRC | n/a | n/a |
| | CA | 13% | 835 |
| | NCI | 10% | 2,838 |
| Money or Cost of Going Out | GGRC | n/a | n/a |
| | CA | 11% | 835 |
| | NCI | 10% | 2,838 |
| Difficulty Finding Time | GGRC | n/a | n/a |
| | CA | 35% | 835 |
| | NCI | 33% | 2,838 |
| Other | GGRC | n/a | n/a |
| | CA | 19% | 835 |
| | NCI | 18% | 2,838 |

~ In 2017-18 only people who reported that they could not see their friends when wanted were included in this table

Table 40. Relationships

| | | Yes | N |
|---|------|-----|--------|
| Has other ways of talking, chatting, or communicating with friends when cannot see them | GGRC | 77% | 226 |
| | CA | 83% | 4,266 |
| | NCI | 83% | 14,607 |
| Can see and communicate with their family when they want (<i>if not living with family</i>) | GGRC | 81% | 172 |
| | CA | 81% | 2,724 |
| | NCI | 80% | 9,459 |
| Often feels lonely ^{^^} | GGRC | 7% | 251 |
| | CA | 11% | 5,138 |
| | NCI | 10% | 16,609 |
| Can go on a date or is married or living with partner | GGRC | 82% | 159 |
| | CA | 75% | 4,091 |
| | NCI | 75% | 13,479 |

^{^^} A lower percentage indicates that fewer people reported they often feel lonely

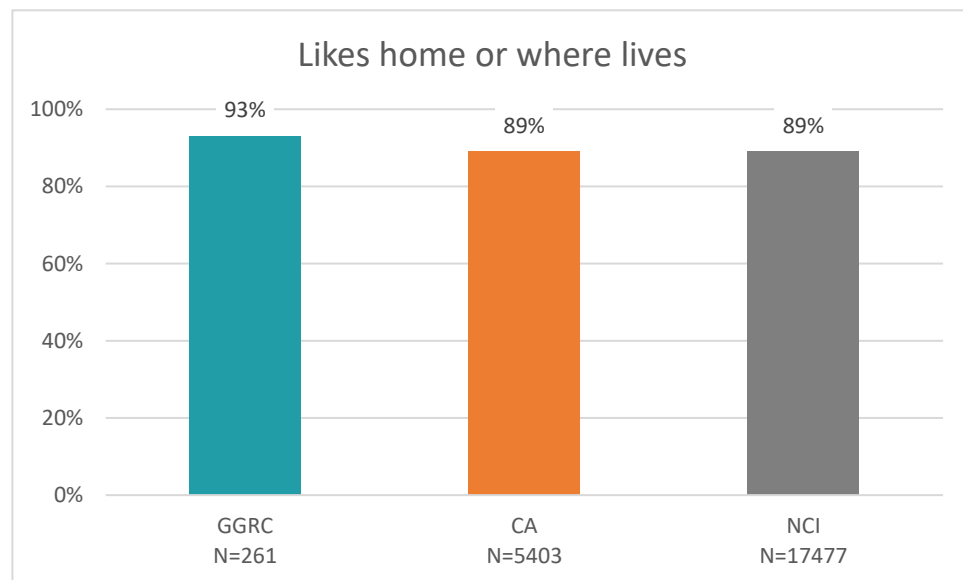
Satisfaction

People are satisfied with the services and supports they receive.

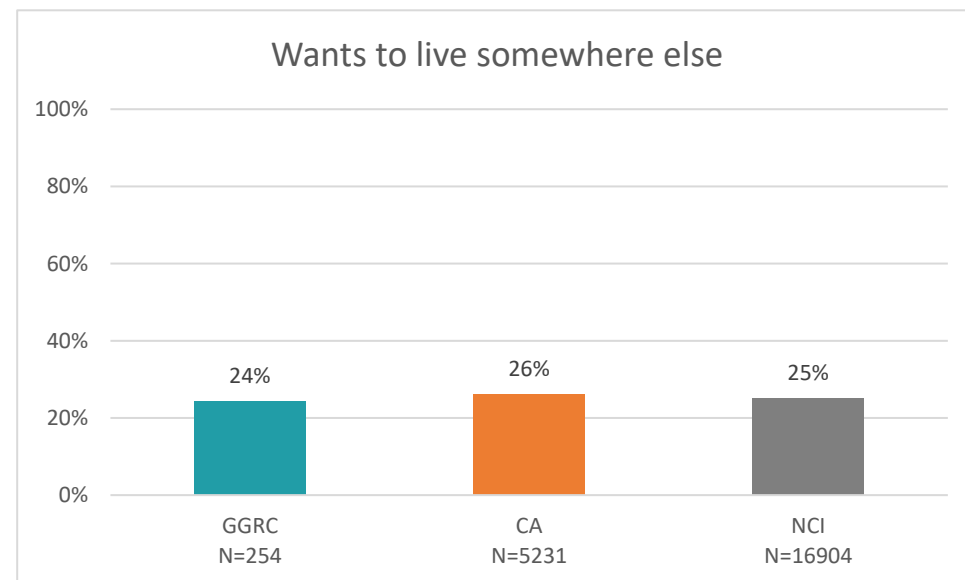
All CA and NCI Averages are weighted. For more information on weighting see the Data Analysis section of the California Statewide Adult In-Person Survey Report FY 17/18.

Charts for Satisfaction

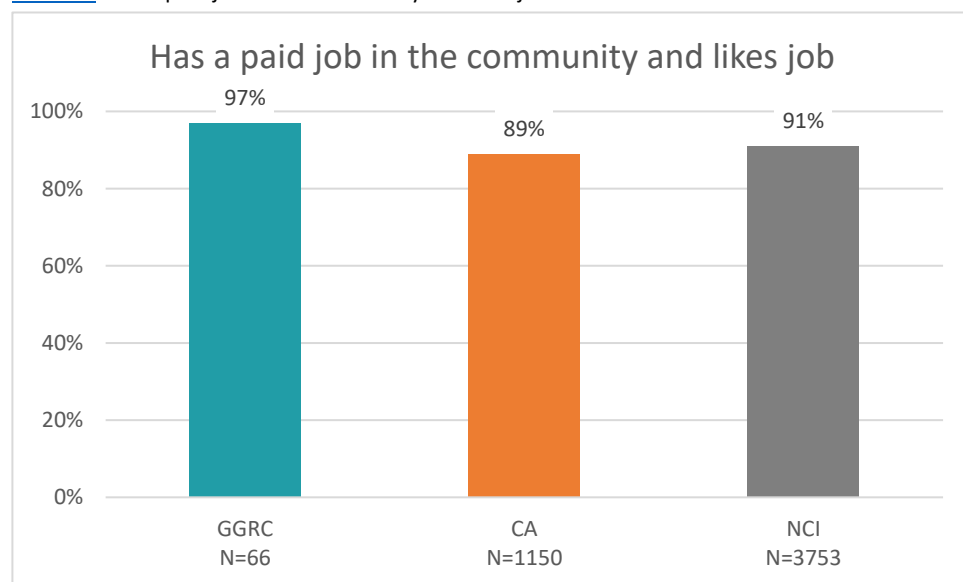
[Chart 45](#). Likes home or where lives



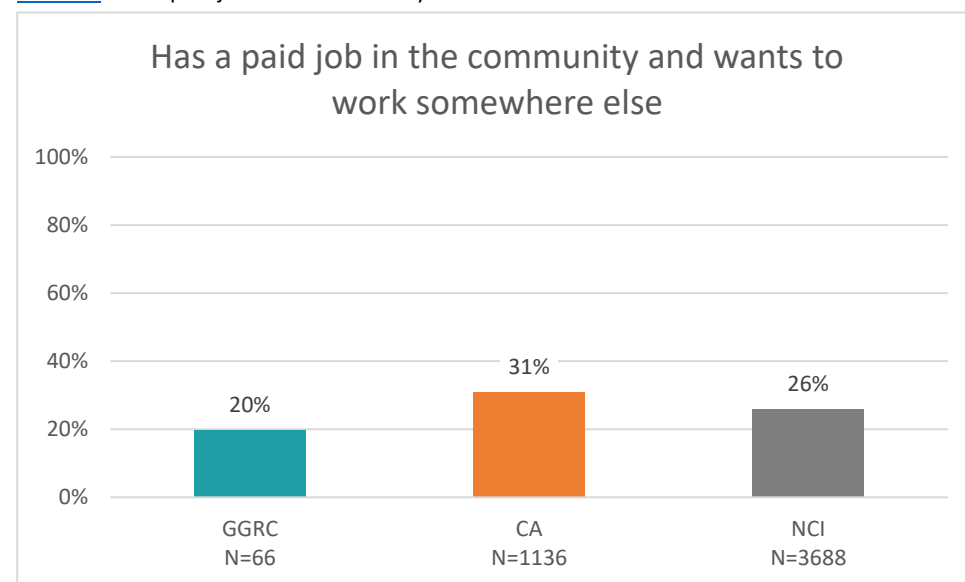
[Chart 46](#). Wants to live somewhere else[~]



[Chart 47](#). Has a paid job in the community and likes job



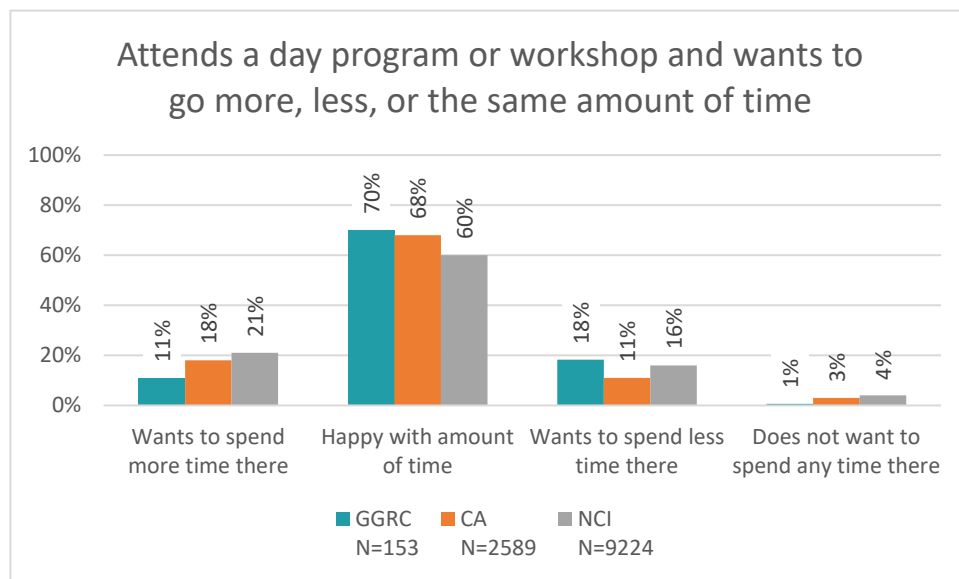
[Chart 48](#). Has a paid job in the community and wants to work somewhere else^{^^}



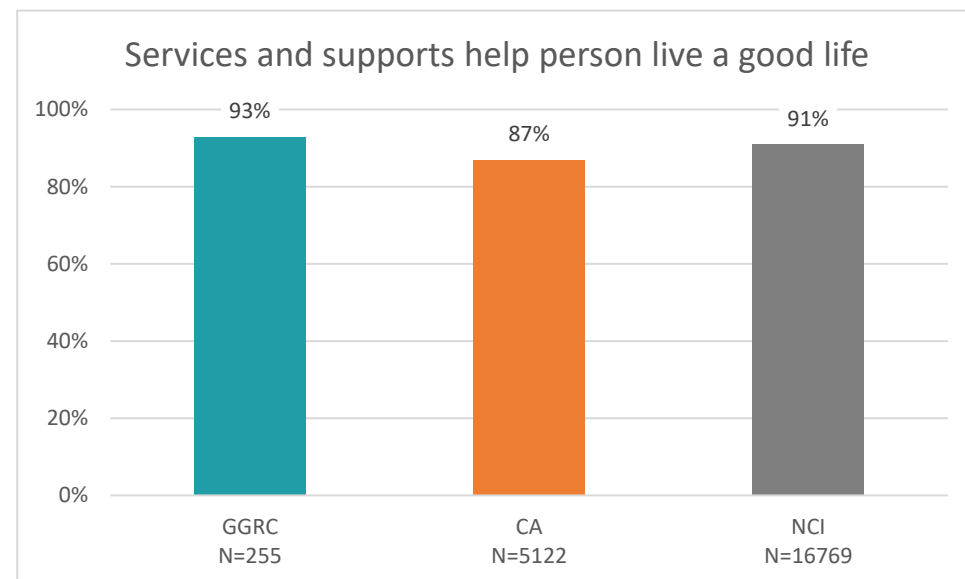
[~]A lower percentage indicates that fewer people reported they want to live somewhere else

^{^^}A lower percentage indicates that fewer people reported they want to work somewhere else

[Chart 49](#). Attends a day program or workshop and wants to go more, less, or the same amount of time



[Chart 50](#). Services and supports help person live a good life



Tables for Satisfaction

Table 41. Satisfaction at Home and With Paid Community Job

| | | Yes | N |
|---|------|-----|--------|
| Likes home or where lives | GGRC | 93% | 261 |
| | CA | 89% | 5,403 |
| | NCI | 89% | 17,477 |
| Wants to live somewhere else ~ | GGRC | 24% | 254 |
| | CA | 26% | 5,231 |
| | NCI | 25% | 16,904 |
| Has a paid job in the community and likes job | GGRC | 97% | 66 |
| | CA | 89% | 1,150 |
| | NCI | 91% | 3,753 |
| Has a paid job in the community and wants to work somewhere else ^^ | GGRC | 20% | 66 |
| | CA | 31% | 1,136 |
| | NCI | 26% | 3,688 |

~ A lower percentage indicates that fewer people reported they want to live somewhere else

^^ A lower percentage indicates that fewer people reported they want to work somewhere

Table 42. Attends a Day Program or Workshop and Wants to Go More, Less, or the Same Amount of Time

| | Wants to spend more time there | Happy with amount of time | Wants to spend less time there | Does not want to spend any time there | N |
|------|--------------------------------------|---------------------------------|--------------------------------------|---|-------|
| GGRC | 11% | 70% | 18% | 1% | 153 |
| CA | 18% | 68% | 11% | 3% | 2,589 |
| NCI | 21% | 60% | 16% | 4% | 9,224 |

Table 43. Services and Supports Help Person Live a Good Life

| | Yes | N |
|------|-----|--------|
| GGRC | 93% | 255 |
| CA | 87% | 5,122 |
| NCI | 91% | 16,769 |

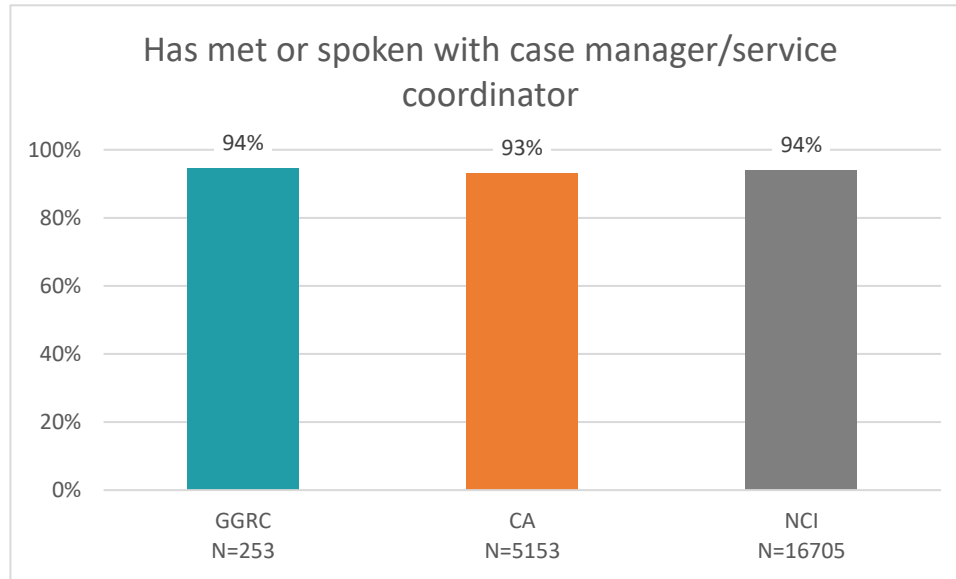
Service Coordination

Case managers/service coordinators are accessible, responsive, and support the person's participation in IPP planning.

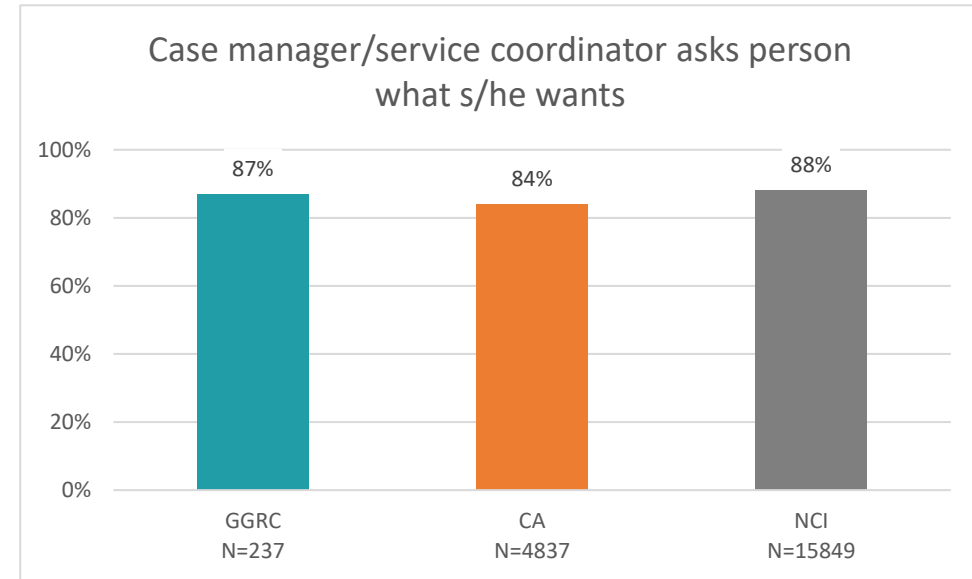
All CA and NCI Averages are weighted. For more information on weighting see the Data Analysis section of the California Statewide Adult In-Person Survey Report FY 17/18.

Charts for Service Coordination

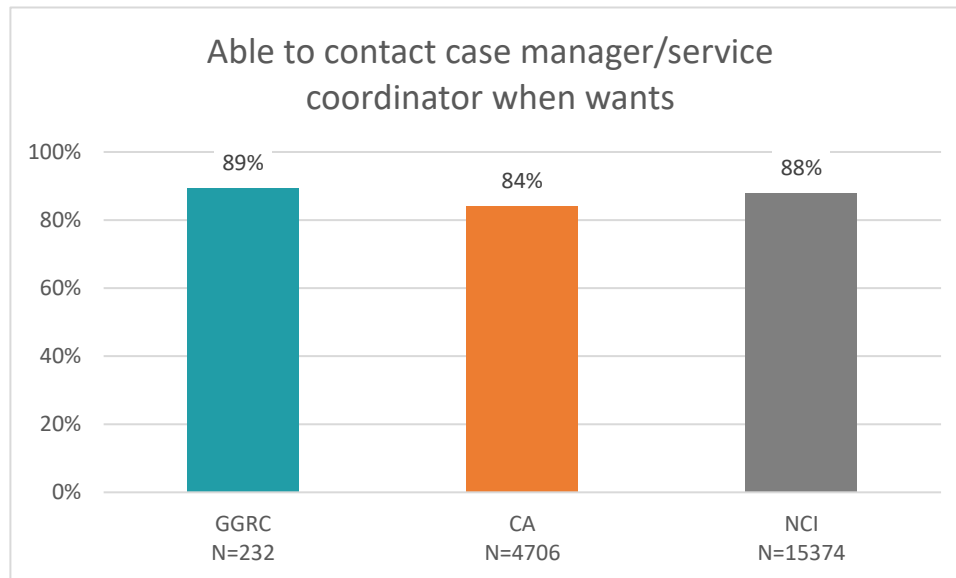
[Chart 51.](#) Has met or spoken with case manager/service coordinator



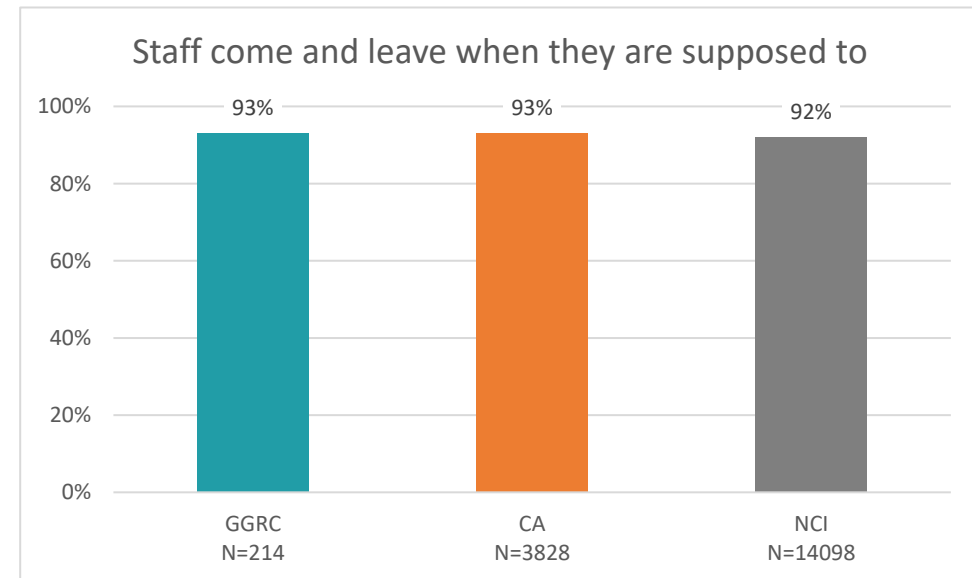
[Chart 52.](#) Case manager/service coordinator asks person what s/he wants

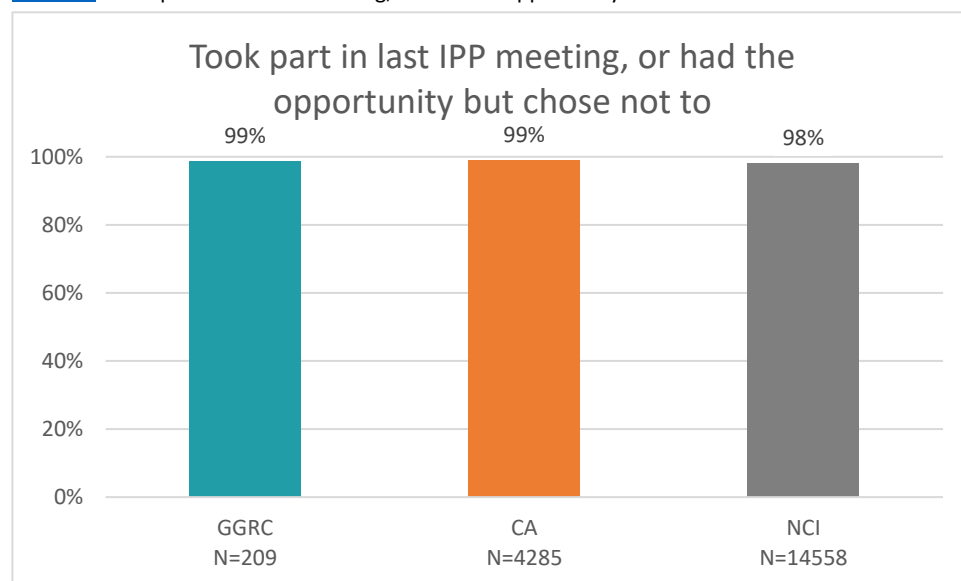
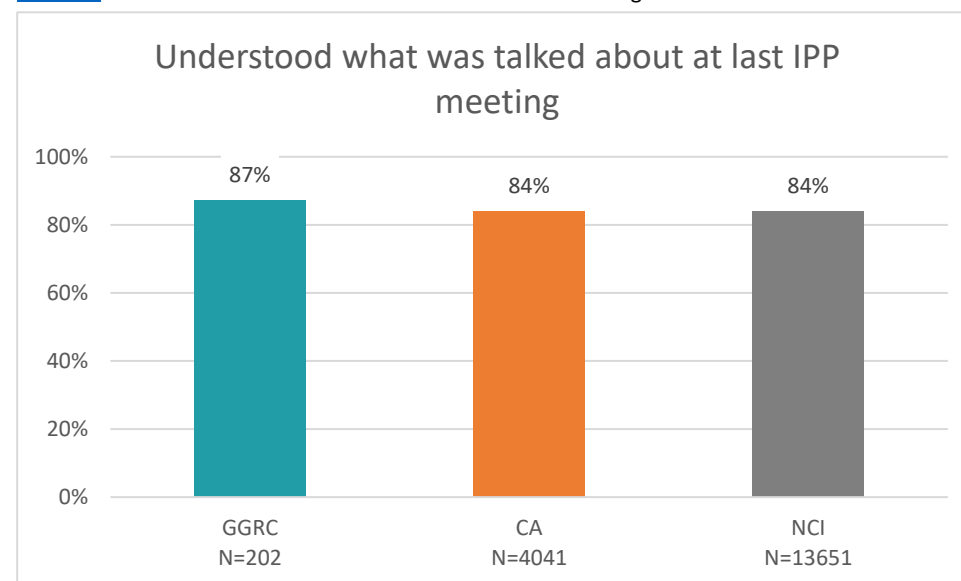
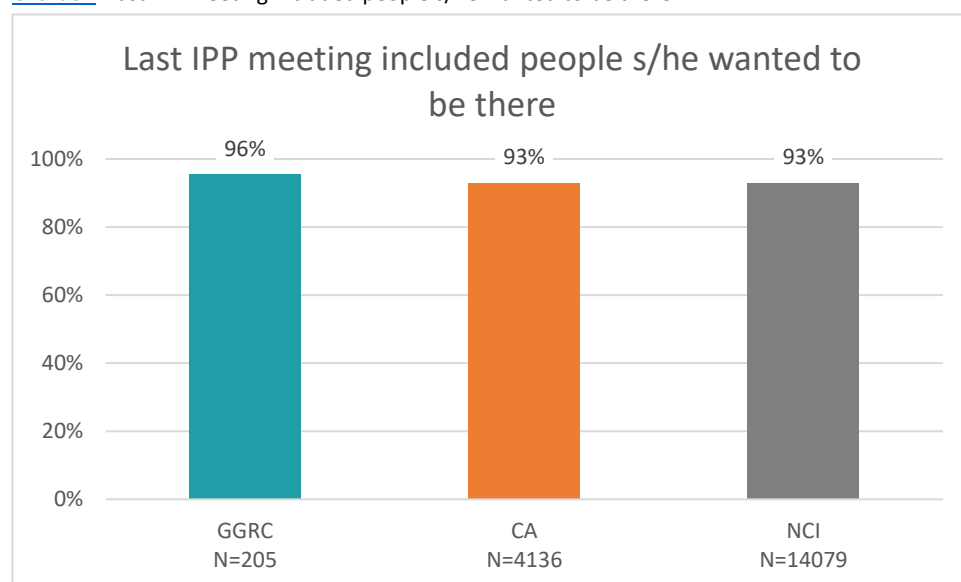
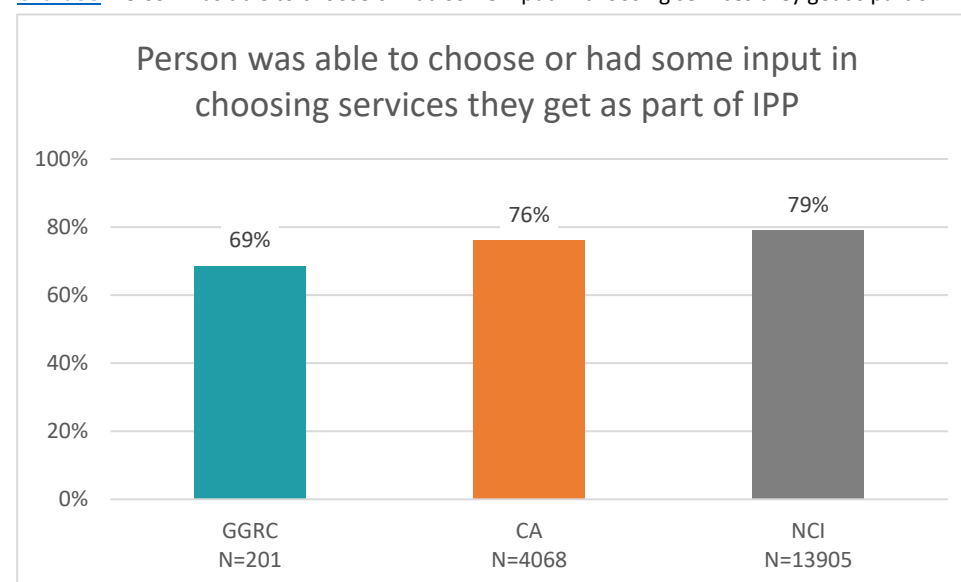


[Chart 53.](#) Able to contact case manager/service coordinator when wants



[Chart 54.](#) Staff come and leave when they are supposed to



[Chart 55.](#) Took part in last IPP meeting, or had the opportunity but chose not to[Chart 56.](#) Understood what was talked about at last IPP meeting[Chart 57.](#) Last IPP meeting included people s/he wanted to be there[Chart 58.](#) Person was able to choose or had some input in choosing services they get as part of IPP

Tables for Service Coordination

Table 44. Service Coordination

| | | Yes | N |
|--|------|-----|--------|
| Has met or spoken with case manager/service coordinator | GGRC | 94% | 253 |
| | CA | 93% | 5,153 |
| | NCI | 94% | 16,705 |
| Case manager/service coordinator asks person what s/he wants | GGRC | 87% | 237 |
| | CA | 84% | 4,837 |
| | NCI | 88% | 15,849 |
| Able to contact case manager/service coordinator when wants | GGRC | 89% | 232 |
| | CA | 84% | 4,706 |
| | NCI | 88% | 15,374 |
| Staff come and leave when they are supposed to | GGRC | 93% | 214 |
| | CA | 93% | 3,828 |
| | NCI | 92% | 14,098 |
| Took part in last IPP meeting, or had the opportunity but chose not to | GGRC | 99% | 209 |
| | CA | 99% | 4,285 |
| | NCI | 98% | 14,558 |
| Understood what was talked about at last IPP meeting | GGRC | 87% | 202 |
| | CA | 84% | 4,041 |
| | NCI | 84% | 13,651 |
| Last IPP meeting included people s/he wanted to be there | GGRC | 96% | 205 |
| | CA | 93% | 4,136 |
| | NCI | 93% | 14,079 |
| Person was able to choose or had some input in choosing services they get as part of IPP | GGRC | 69% | 201 |
| | CA | 76% | 4,068 |
| | NCI | 79% | 13,905 |

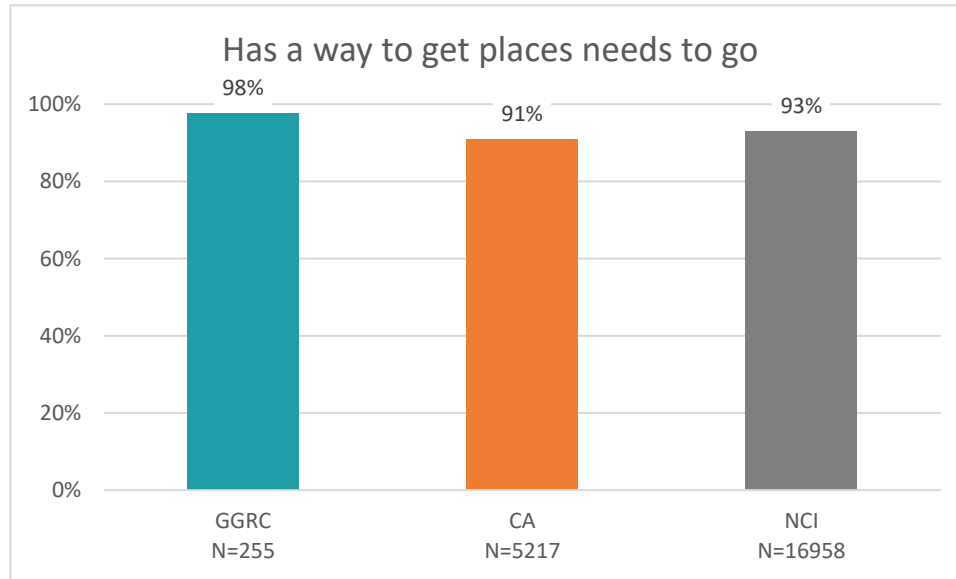
Access

Publicly funded services are readily available to individuals who need and qualify for them.

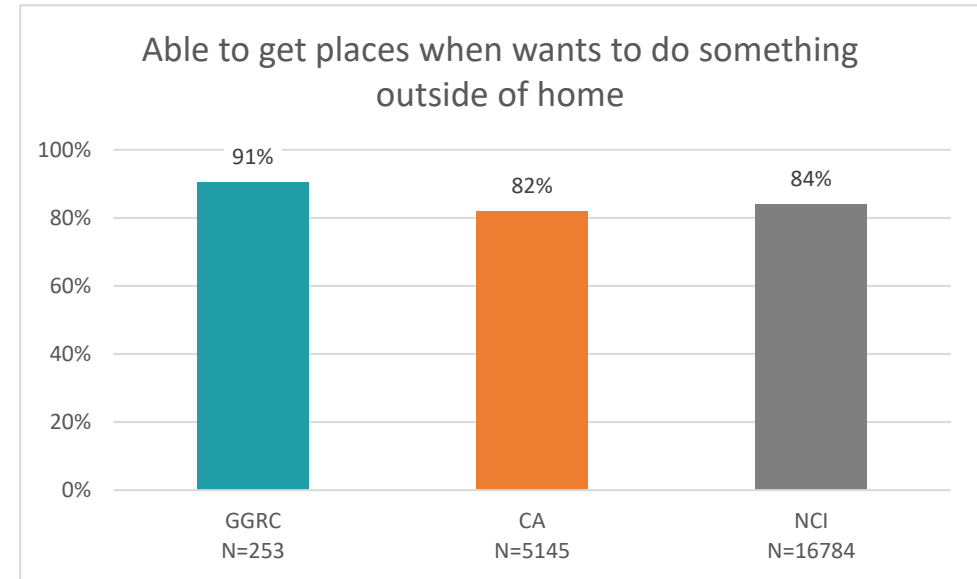
All CA and NCI Averages are weighted. For more information on weighting see the Data Analysis section of the California Statewide Adult In-Person Survey Report FY 17/18.

Charts for Access

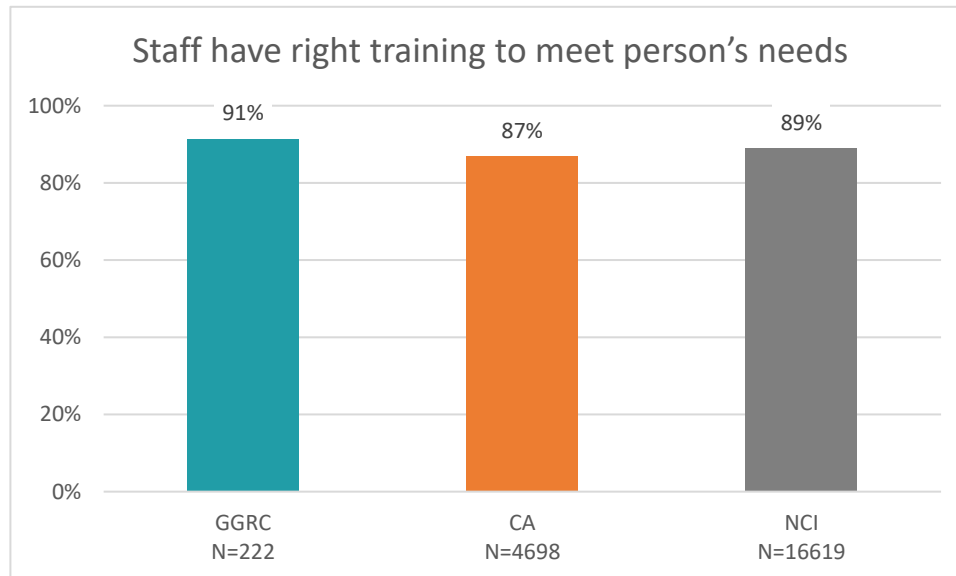
[Chart 59.](#) Has a way to get places needs to go



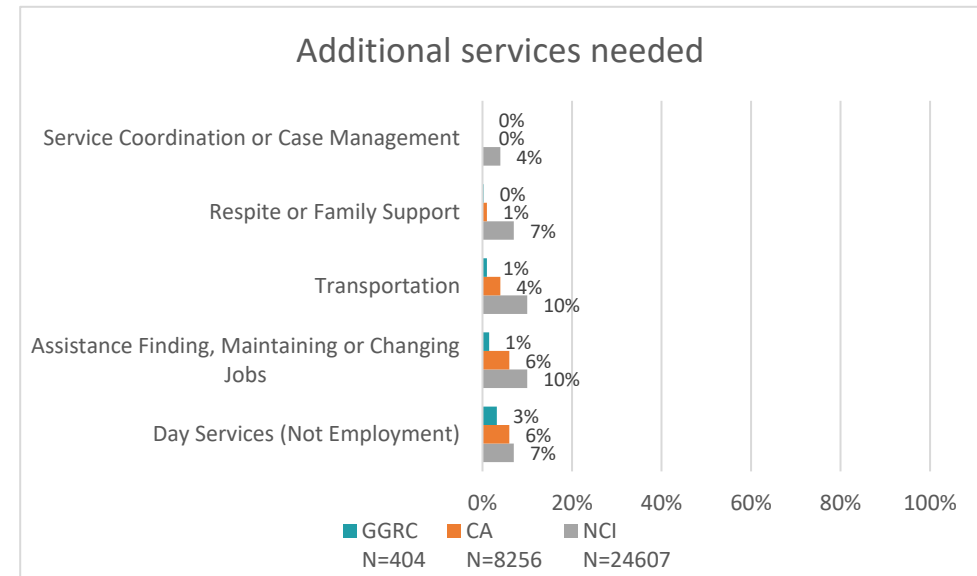
[Chart 60.](#) Able to get places when wants to do something outside of home



[Chart 61.](#) Staff have right training to meet person's needs (proxy respondents who were not staff were allowed for this question)

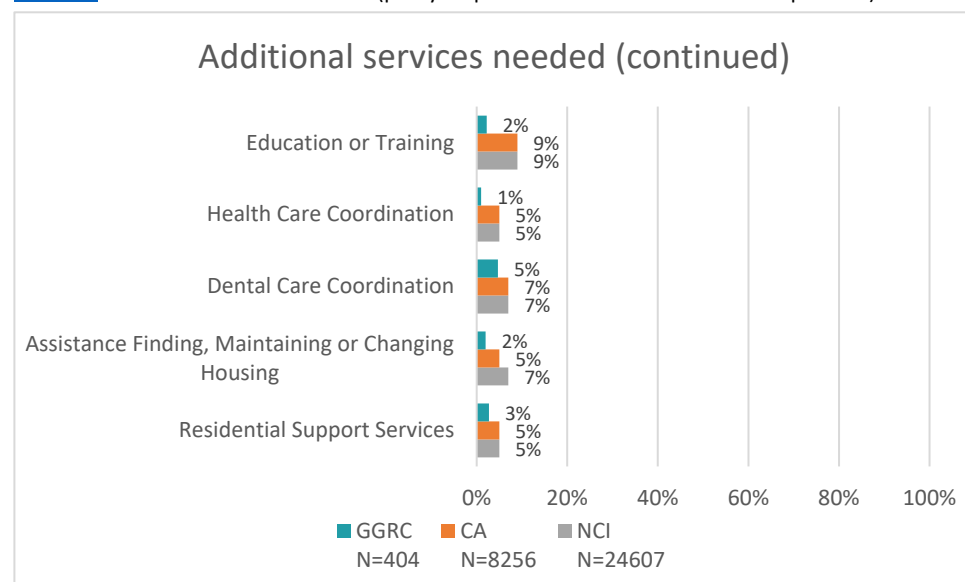


[Chart 62.](#) Additional services needed (proxy respondents were allowed for this question) ∞

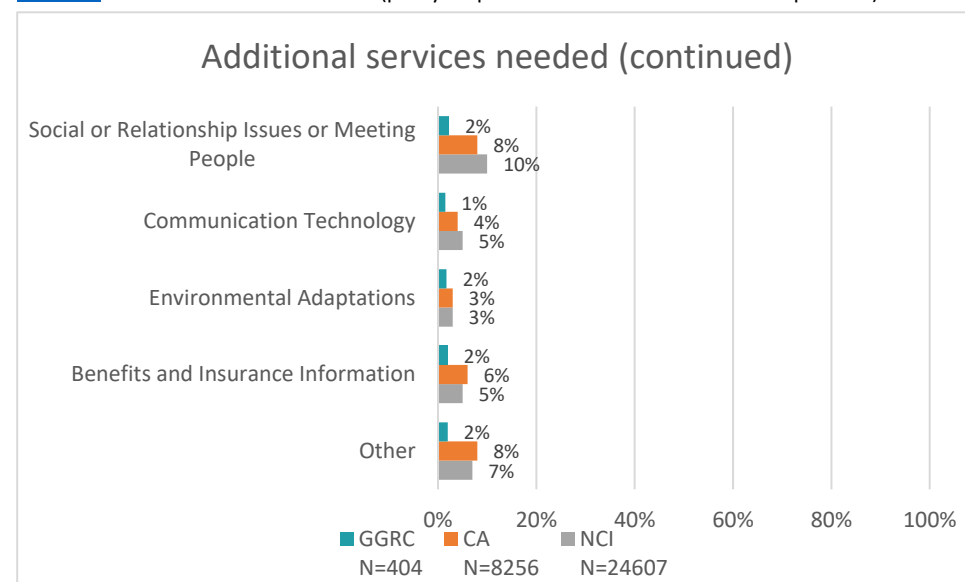


∞ Categories are not mutually exclusive

[Chart 63](#). Additional services needed (proxy respondents were allowed for this question) ∞



[Chart 64](#). Additional services needed (proxy respondents were allowed for this question) ∞



∞ Categories are not mutually exclusive

Tables for Access

Table 45. Transportation and Staff Training

| | | Yes | N |
|---|------|-----|--------|
| Has a way to get places needs to go | GGRC | 98% | 255 |
| | CA | 91% | 5,217 |
| | NCI | 93% | 16,958 |
| Able to get places when wants to do something outside of home | GGRC | 91% | 253 |
| | CA | 82% | 5,145 |
| | NCI | 84% | 16,784 |
| Staff have right training to meet person's needs <i>(proxy respondents who were not staff were allowed for this question)</i> | GGRC | 91% | 222 |
| | CA | 87% | 4,698 |
| | NCI | 89% | 16,619 |

Table 46. Additional Services Needed

Categories are not mutually exclusive

| Service | | |
|--|------|--------|
| Service Coordination or Case Management | GGRC | 0% |
| | CA | 0% |
| | NCI | 4% |
| Respite or Family Support | GGRC | 0% |
| | CA | 1% |
| | NCI | 7% |
| Transportation | GGRC | 1% |
| | CA | 4% |
| | NCI | 10% |
| Assistance Finding, Maintaining or Changing Jobs | GGRC | 1% |
| | CA | 6% |
| | NCI | 10% |
| Day Services (Not Employment) | GGRC | 3% |
| | CA | 6% |
| | NCI | 7% |
| Education or Training | GGRC | 2% |
| | CA | 9% |
| | NCI | 9% |
| Health Care Coordination | GGRC | 1% |
| | CA | 5% |
| | NCI | 5% |
| Dental Care Coordination | GGRC | 5% |
| | CA | 7% |
| | NCI | 7% |
| N | GGRC | 404 |
| | CA | 8,256 |
| | NCI | 24,607 |

Table 47. Additional Services Needed (Continued)

Categories are not mutually exclusive

| Service | | |
|---|------|--------|
| Assistance Finding, Maintaining or Changing Housing | GGRC | 2% |
| | CA | 5% |
| | NCI | 7% |
| Residential Support Services | GGRC | 3% |
| | CA | 5% |
| | NCI | 5% |
| Social or Relationship Issues or Meeting People | GGRC | 2% |
| | CA | 8% |
| | NCI | 10% |
| Communication Technology | GGRC | 1% |
| | CA | 4% |
| | NCI | 5% |
| Environmental Adaptations | GGRC | 2% |
| | CA | 3% |
| | NCI | 3% |
| Benefits and Insurance Information | GGRC | 2% |
| | CA | 6% |
| | NCI | 5% |
| Other | GGRC | 2% |
| | CA | 8% |
| | NCI | 7% |
| N | GGRC | 404 |
| | CA | 8,256 |
| | NCI | 24,607 |

Health

People secure needed health services.

Important Note on Missing Data:

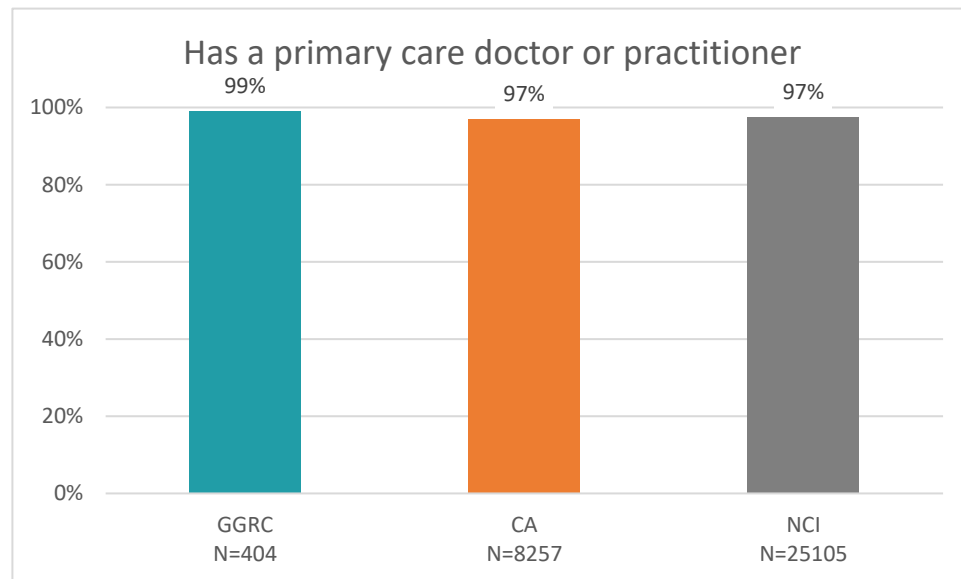
For several states included in the NCI Average, survey items in the Background Information section (including certain items related to Demographics, Health, Medication, and Wellness) had a large amount of missing data or data recorded as “don’t know.” Detailed information by state can be found in the NCI National In-person Survey Report: <https://www.nationalcoreindicators.org/resources/reports/>

The quantity of missing data can be a result of several factors. We do not know whether the data are missing systematically or randomly; for example, are data missing across the board for those in a specific waiver population in a given state? If so, the resulting data are not representative of the entire sample or population. We advise caution when examining data that are indicated as having high rates of “missing” or “don’t know” responses. Please note that the NCI average reflects the average of data that were reported to NCI and may not be reflective of the service population across the country.

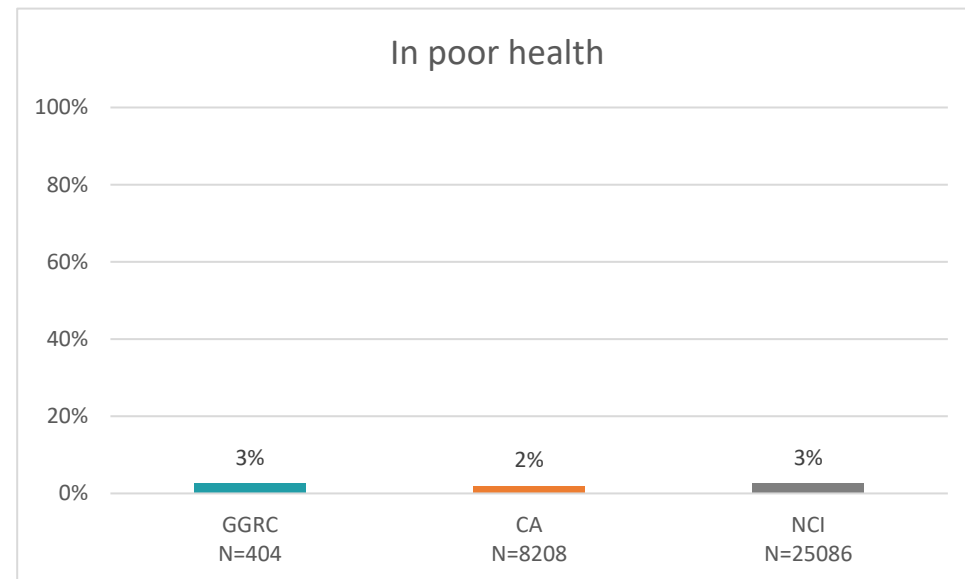
All CA and NCI Averages are weighted. For more information on weighting see the Data Analysis section of the California Statewide Adult In-Person Survey Report FY 17/18.

Charts for Health

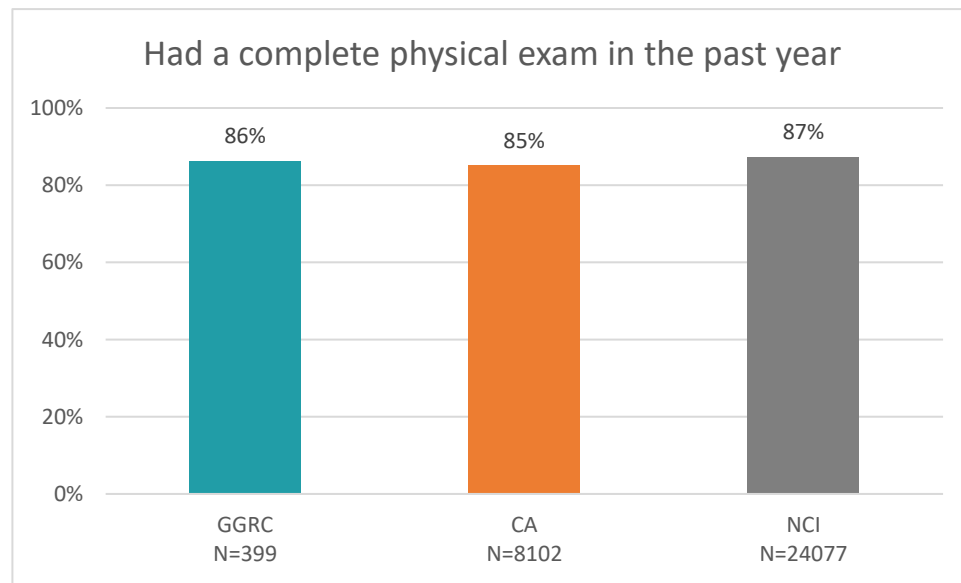
[Chart 65](#). Has a primary care doctor or practitioner (information may have been obtained through state records)**



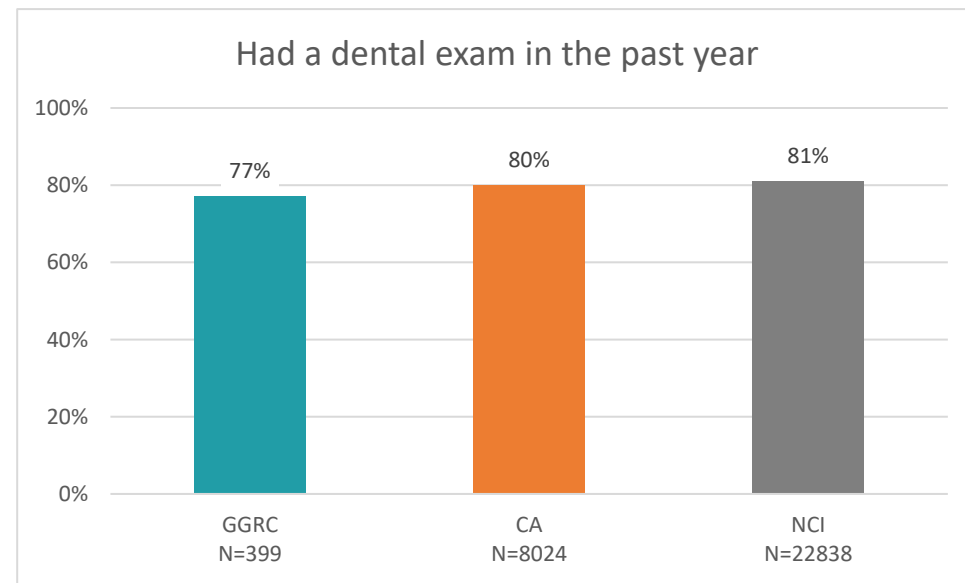
[Chart 66](#). In poor health (proxy respondents were allowed for this question) ^



[Chart 67](#). Had a complete physical exam in the past year (information may have been obtained through state records)**



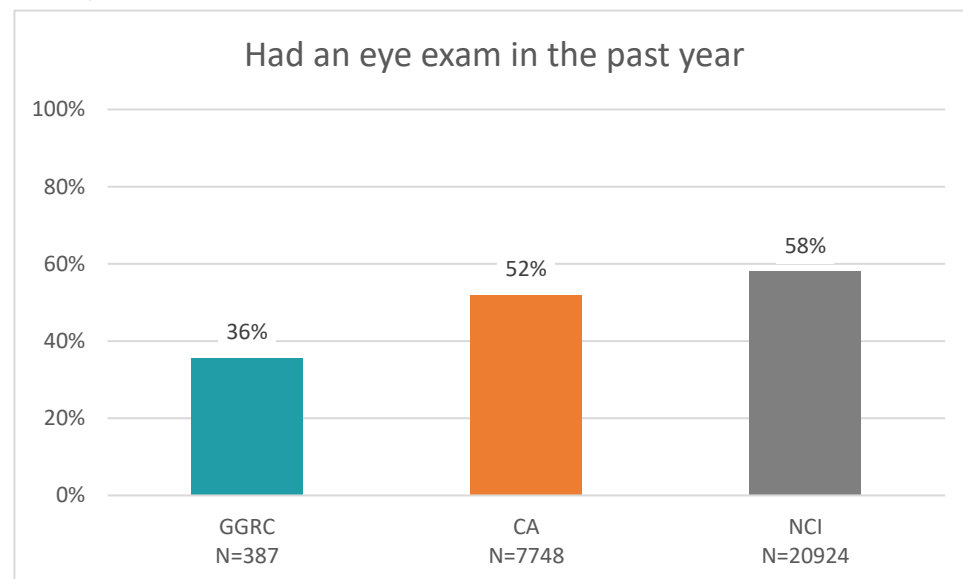
[Chart 68](#). Had a dental exam in the past year (information may have been obtained through state records)**



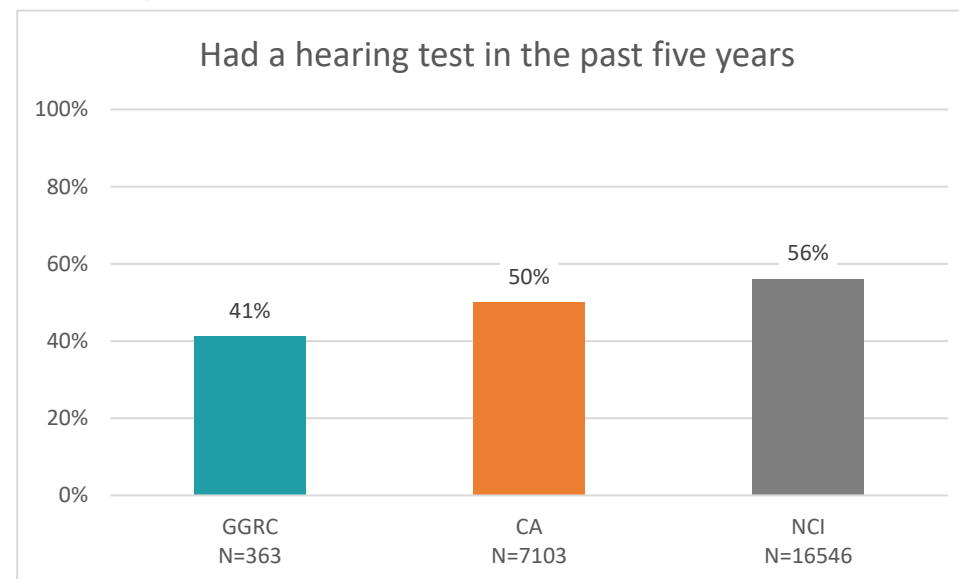
**NCI Average includes data from a state or states that had a large number of "don't knows" and missing data (at least 25%)

^ A lower average indicates a lower percentage of people reported being in poor health

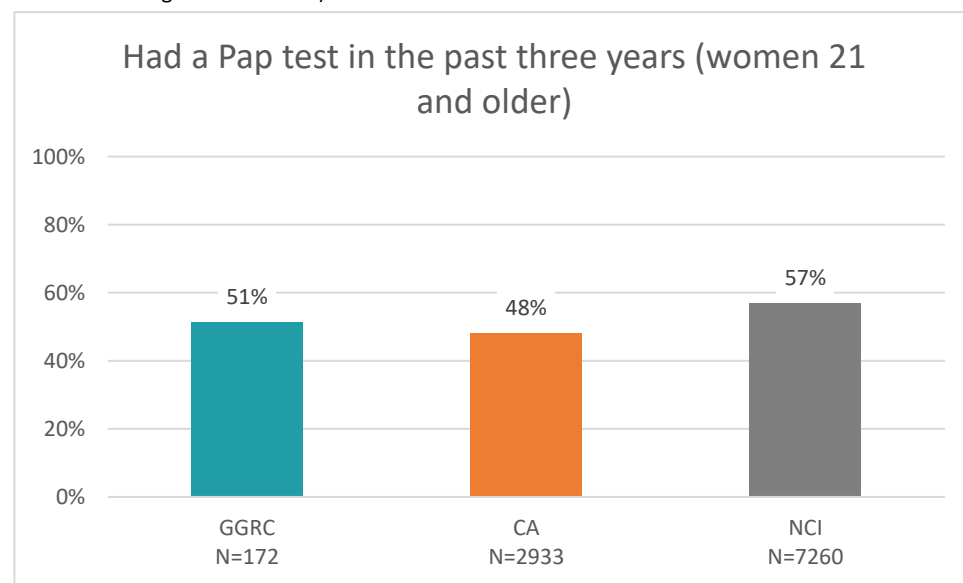
[Chart 69](#). Had an eye exam in the past year (information may have been obtained through state records)**



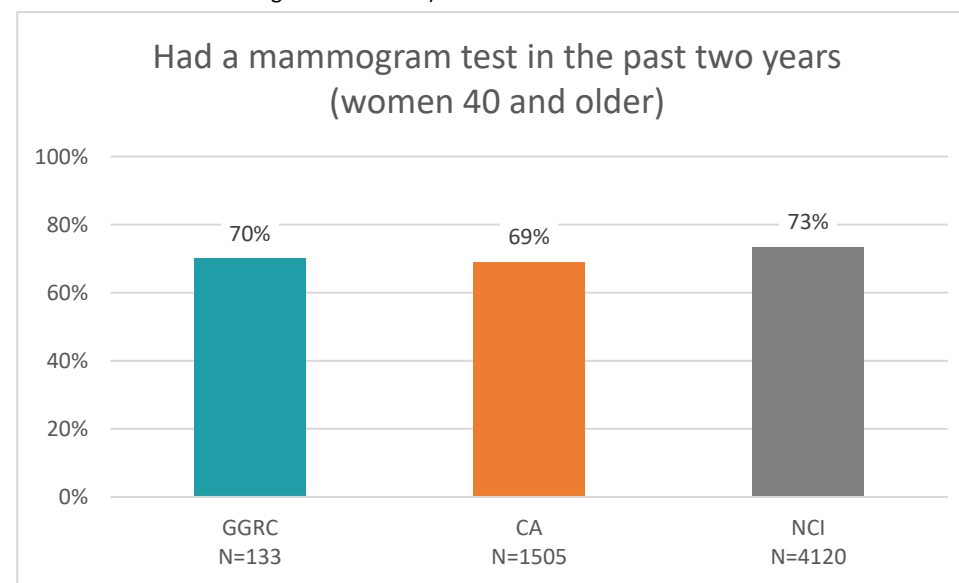
[Chart 70](#). Had a hearing test in the past five years (information may have been obtained through state records) **



[Chart 71](#). Had a Pap test in the past three years (women 21 and older; information may have been obtained through state records)**

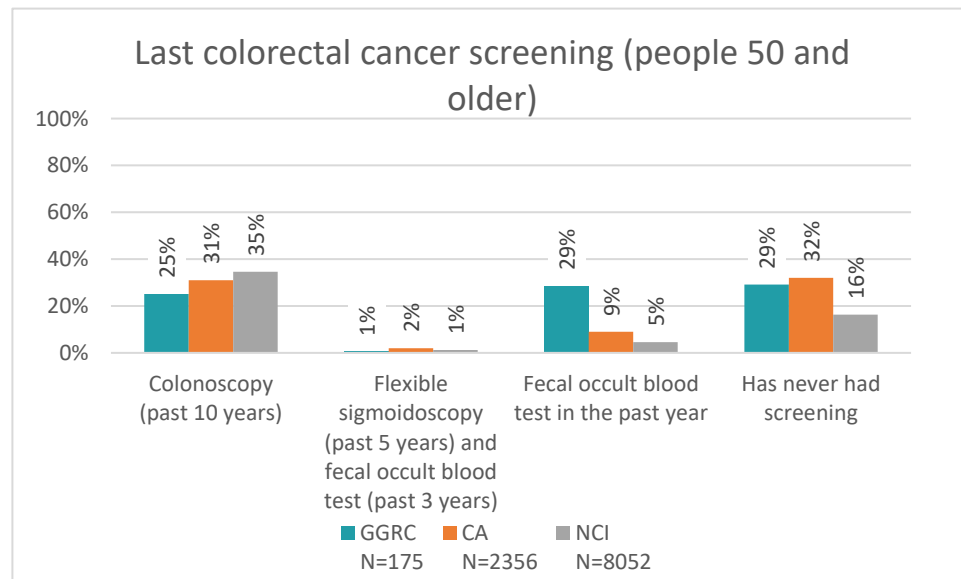


[Chart 72](#). Had a mammogram test in the past two years (women 40 and older; information may have been obtained through state records)

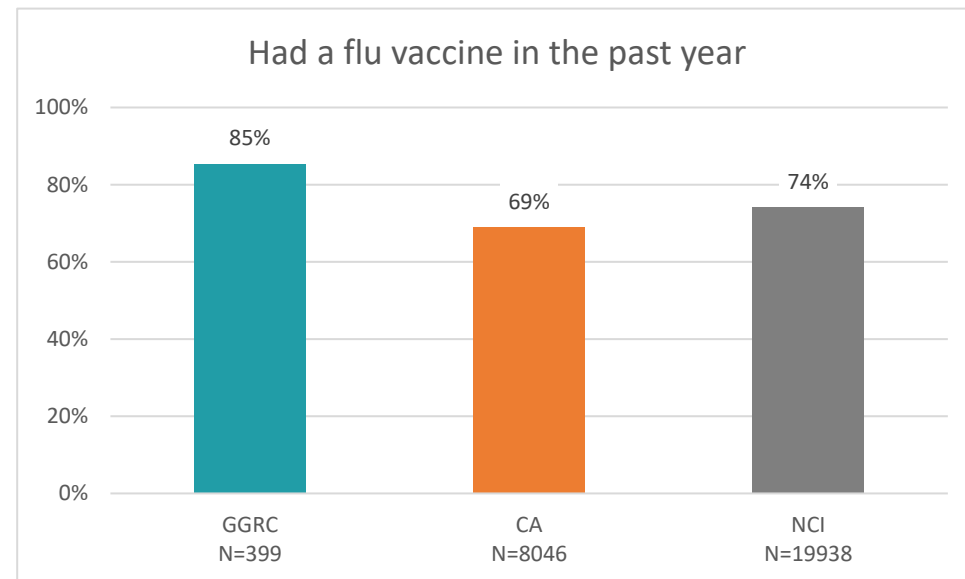


**NCI Average includes data from a state or states that had a large number of "don't knows" and missing data (at least 25%)

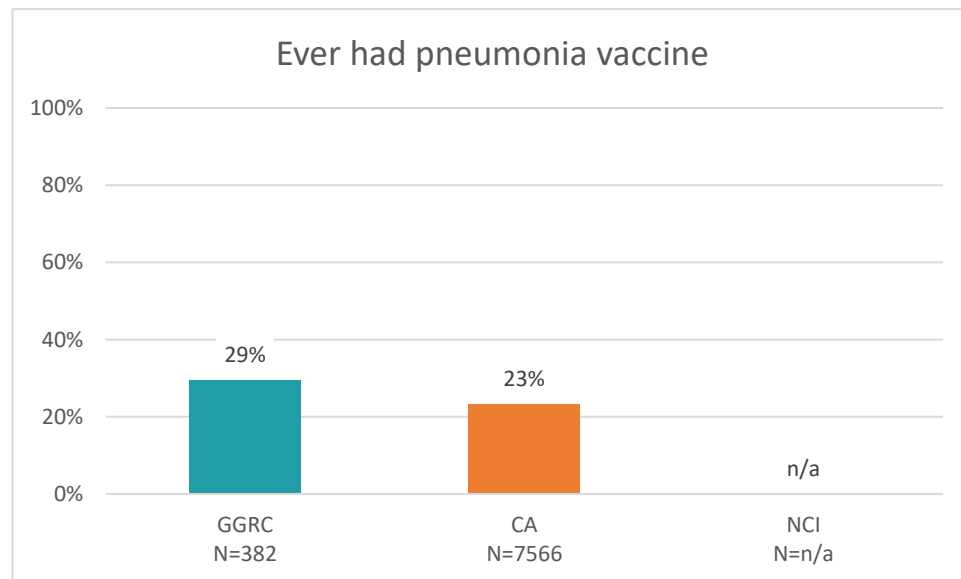
[Chart 73](#). Last colorectal cancer screening (people 50 and older; information may have been obtained through state records) ∞



[Chart 74](#). Had a flu vaccine in the past year (information may have been obtained through state records)**



[Chart 75](#). Ever had a pneumonia vaccine*



∞Categories are not mutually exclusive

**NCI Average includes data from a state or states that had a large number of "don't knows" and missing data (at least 25%)

*California specific question

Tables for Health

Table 48. Regular and Preventive Screenings

| | | Yes | N |
|--|------|-----|--------|
| Has a primary care doctor or practitioner <i>(information may have been obtained through state records)</i> ** | GGRC | 99% | 404 |
| | CA | 97% | 8,257 |
| | NCI | 97% | 25,105 |
| In poor health <i>(proxy respondents were allowed for this question)</i> ~ | GGRC | 3% | 404 |
| | CA | 2% | 8,208 |
| | NCI | 3% | 25,086 |
| Had a complete physical exam in the past year <i>(information may have been obtained through state records)</i> ** | GGRC | 86% | 399 |
| | CA | 85% | 8,102 |
| | NCI | 87% | 24,077 |
| Had a dental exam in the past year <i>(information may have been obtained through state records)</i> ** | GGRC | 77% | 399 |
| | CA | 80% | 8,024 |
| | NCI | 81% | 22,838 |
| Had an eye exam in the past year <i>(information may have been obtained through state records)</i> ** | GGRC | 36% | 387 |
| | CA | 52% | 7,748 |
| | NCI | 58% | 20,924 |
| Had a hearing test in the past five years <i>(information may have been obtained through state records)</i> ** | GGRC | 41% | 363 |
| | CA | 50% | 7,103 |
| | NCI | 56% | 16,546 |
| Had a Pap test in the past three years <i>(women 21 and older; information may have been obtained through state records)</i> ** | GGRC | 51% | 172 |
| | CA | 48% | 2,933 |
| | NCI | 57% | 7,260 |
| Had a mammogram test in the past two years <i>(women 40 and older; information may have been obtained through state records)</i> | GGRC | 70% | 133 |
| | CA | 69% | 1,505 |
| | NCI | 73% | 4,120 |

**NCI average includes data from a state or states that had a large number of “don’t knows” and missing data (at least 25%)

~ A lower average indicates a lower percentage of people reported being in poor health

Table 49. Last Colorectal Cancer Screening, People Age 50 and Older

Categories are not mutually exclusive; information may have been obtained through state records

| | Colonoscopy in the Past 10 Years | Flexible Sigmoidoscopy in the past 5 years, and Fecal Occult Blood Test in the Past 3 Years | Fecal Occult Blood Test in the Past Year | Has Never Had Screening | N |
|------|--|--|--|----------------------------|-------|
| GGRC | 25% | 1% | 29% | 29% | 175 |
| CA | 31% | 2% | 9% | 32% | 2,356 |
| NCI | 35% | 1% | 5% | 16% | 8,052 |

Table 50. Vaccines

| | | Yes | N |
|--|------|-----|--------|
| Had a flu vaccine in the past year (<i>information may have been obtained through state records</i>)** | GGRC | 85% | 399 |
| | CA | 69% | 8,046 |
| | NCI | 74% | 19,938 |
| Ever had pneumonia vaccine* | GGRC | 29% | 382 |
| | CA | 23% | 7,566 |
| | NCI | n/a | n/a |

**NCI Average includes data from a state or states that had a large number of “don’t knows” and missing data (at least 25%)

*California specific question

Medications

Medications are managed effectively and appropriately.

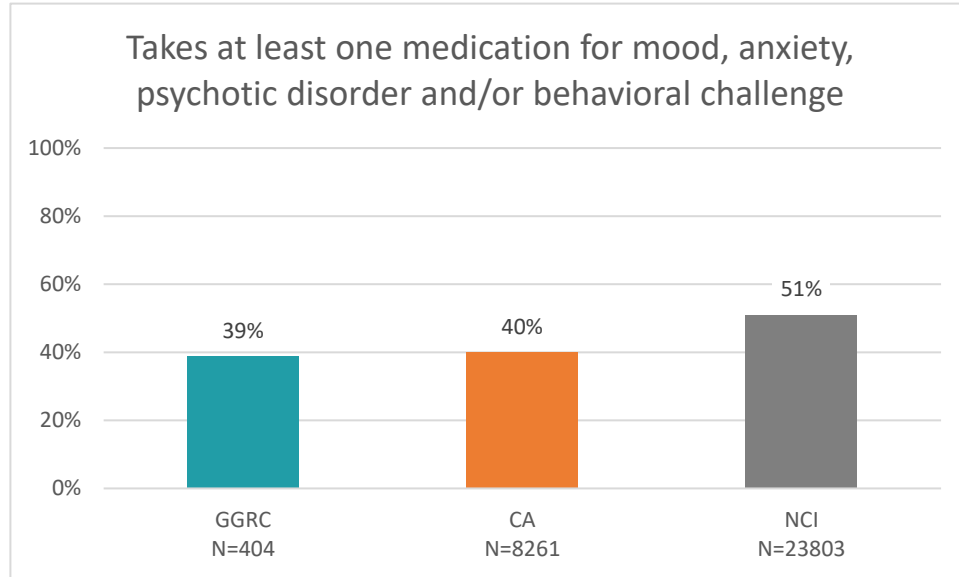
Important Note on Missing Data:

For several states included in the NCI Average, survey items in the Background Information section (including certain items related to Demographics, Health, Medication, and Wellness) had a large amount of missing data or data recorded as “don’t know.” Detailed information by state can be found in the NCI National In-person Survey Report: <https://www.nationalcoreindicators.org/resources/reports/>

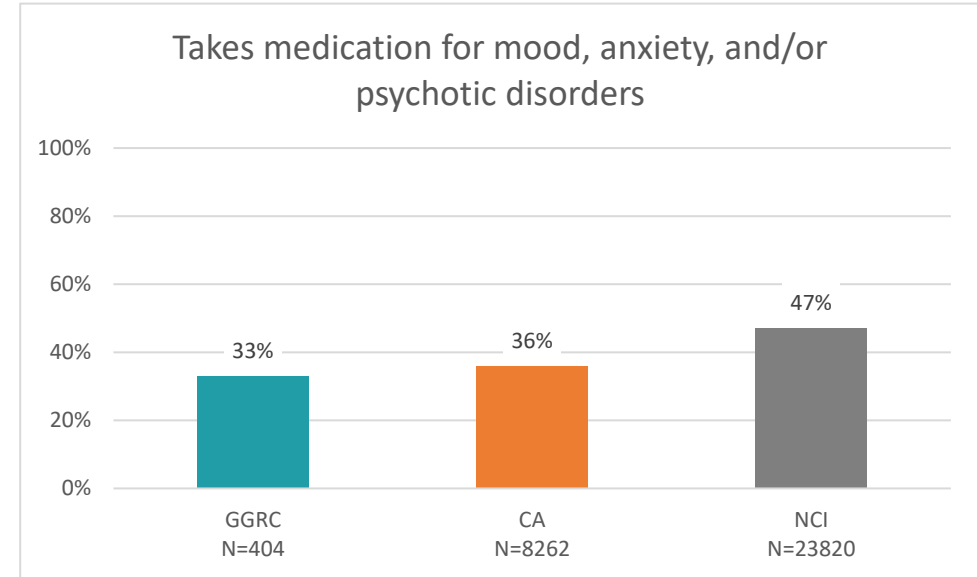
The quantity of missing data can be a result of several factors. We do not know whether the data are missing systematically or randomly; for example, are data missing across the board for those in a specific waiver population in a given state? If so, the resulting data are not representative of the entire sample or population. We advise caution when examining data that are indicated as having high rates of “missing” or “don’t know” responses. Please note that the NCI average reflects the average of data that were reported to NCI and may not be reflective of the service population across the country.

All CA and NCI Averages are weighted. For more information on weighting see the Data Analysis section of the California Statewide Adult In-Person Survey Report FY 17/18.

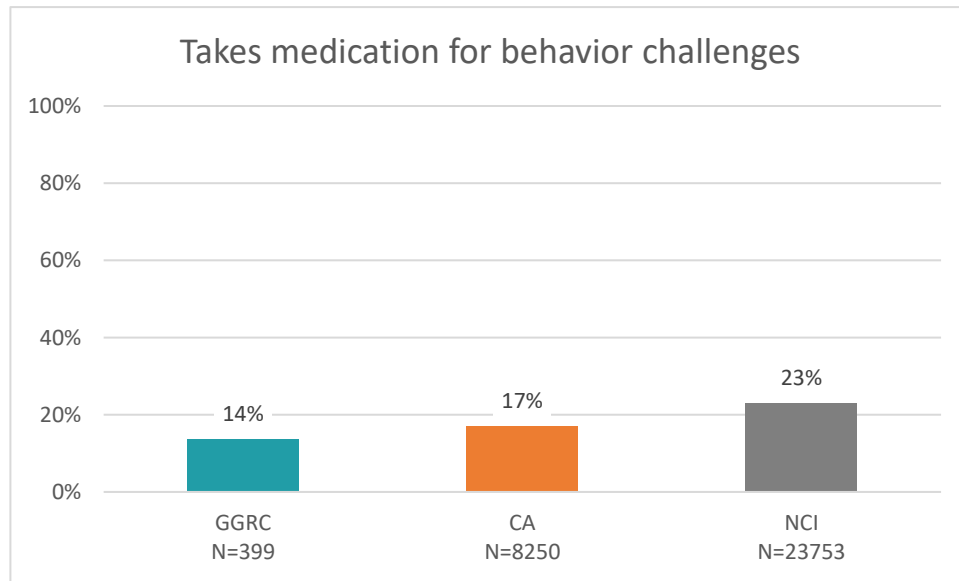
[Chart 76](#). Takes at least one medication for mood, anxiety, psychotic disorder and/or behavioral challenge (information may have been obtained through state records) ** ^



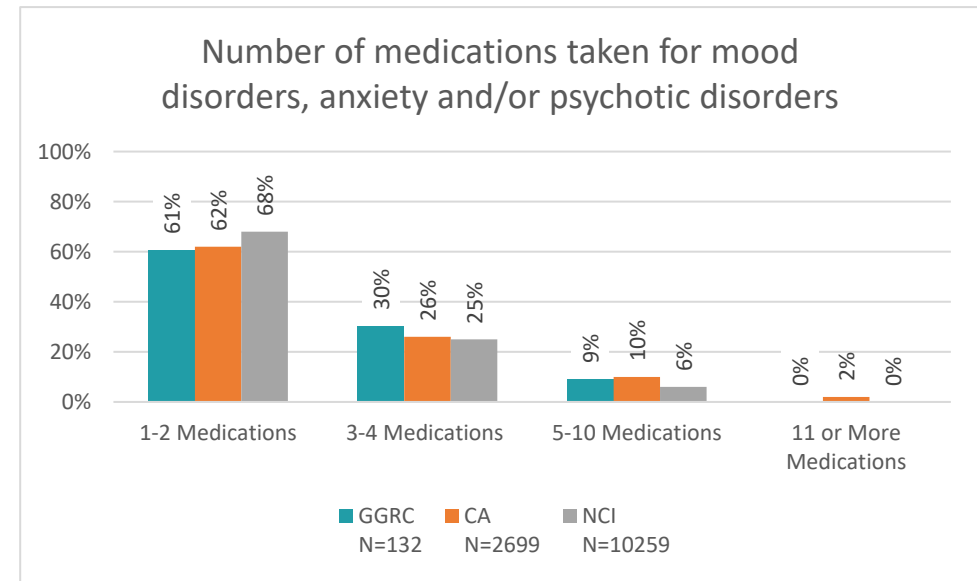
[Chart 77](#). Takes medication for mood, anxiety, and/or psychotic disorders (information may have been obtained through state records) ** ^



[Chart 78](#). Takes medication for behavior challenges (information may have been obtained through state records) ** ^



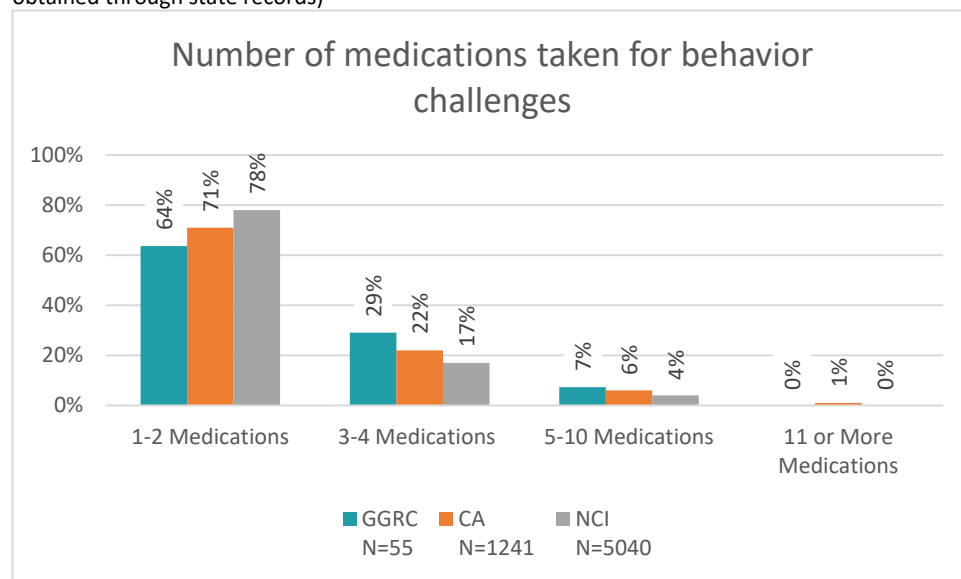
[Chart 79](#). Number of medications taken for at least one of the following: mood disorders, anxiety, or psychotic disorders (information may have been obtained through state records) **



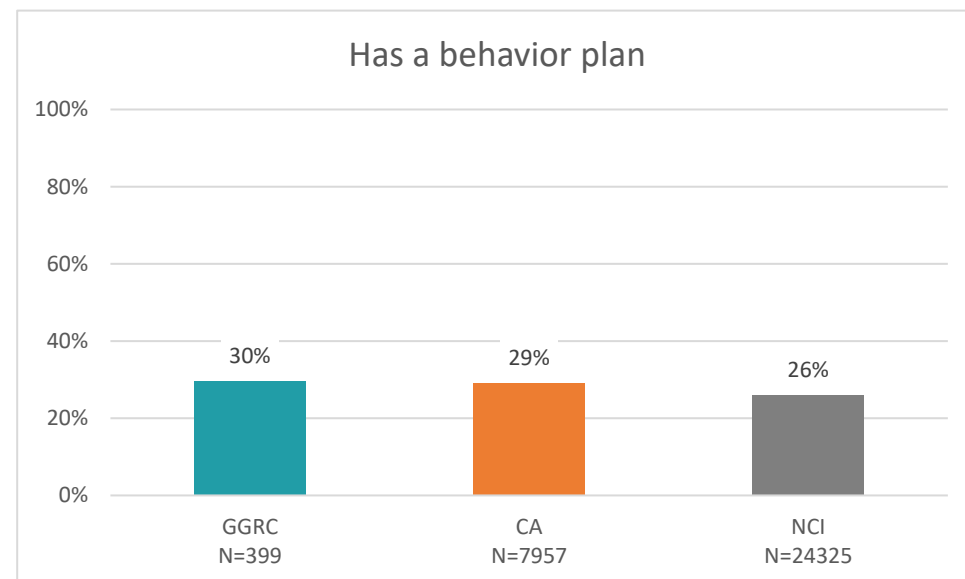
**NCI Average includes data from a state or states that had a large number of “don’t knows” and missing data (at least 25%)

^ A lower percentage indicates fewer people were reported to be taking medication

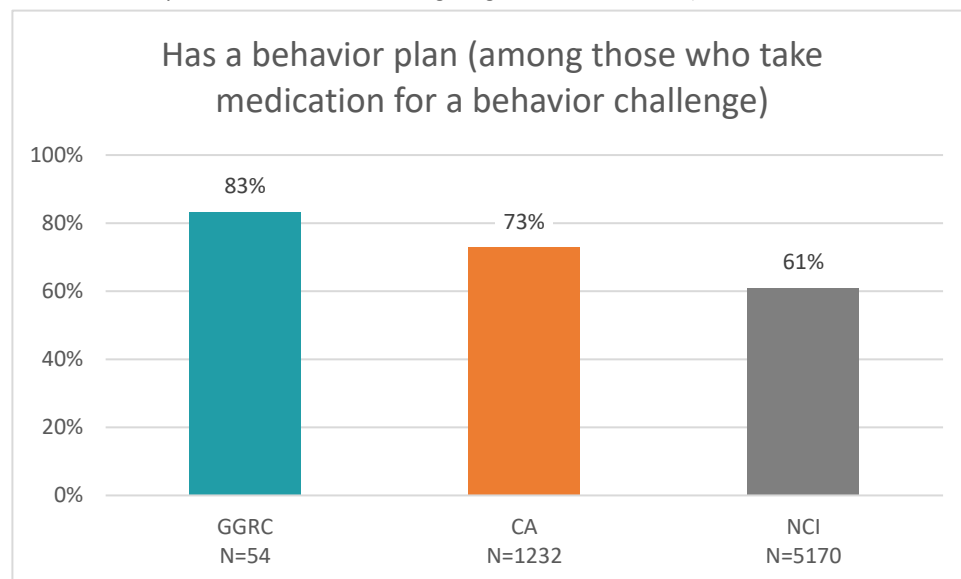
[Chart 80](#). Number of medications taken for behavior challenges (information may have been obtained through state records) **



[Chart 81](#). Has a behavior plan (information may have been obtained through state records) ** ^^



[Chart 82](#). Has a behavior plan (among those who take medication for a behavior challenge; information may have been obtained through regional center records)



** NCI Average includes data from a state or states that had a large number of "don't knows" and missing data (at least 25%)

^^ A lower percentage indicates fewer people were reported to have a behavior plan

Tables for Medication

Table 51. Takes Medication

| | | Yes | N |
|---|------|-----|--------|
| Takes at least one medication for mood, anxiety, psychotic disorder and/or behavioral challenge (<i>information may have been obtained through state records</i>)** ~ | GGRC | 39% | 404 |
| | CA | 40% | 8,261 |
| | NCI | 51% | 23,803 |
| Takes medication for mood, anxiety, and/or psychotic disorders (<i>information may have been obtained through state records</i>) ** ~ | GGRC | 33% | 404 |
| | CA | 36% | 8,262 |
| | NCI | 47% | 23,820 |
| Takes medication for behavior challenges (<i>information may have been obtained through state records</i>) ** ~ | GGRC | 14% | 399 |
| | CA | 17% | 8,250 |
| | NCI | 23% | 23,753 |

Table 52. Number of Medications Taken

| | | 1-2 Medications | 3-4 Medications | 5-10 Medications | 11 or More Medications | N |
|---|------|--------------------|--------------------|---------------------|---------------------------|--------|
| Number of medications taken for at least one of the following: mood disorders, anxiety, or psychotic disorders (<i>information may have been obtained through state records</i>) ** | GGRC | 61% | 30% | 9% | 0% | 132 |
| | CA | 62% | 26% | 10% | 2% | 2,699 |
| | NCI | 68% | 25% | 6% | 0% | 10,259 |
| Number of medications taken for behavior challenges (<i>information may have been obtained through state records</i>)** | GGRC | 64% | 29% | 7% | 0% | 55 |
| | CA | 71% | 22% | 6% | 1% | 1,241 |
| | NCI | 78% | 17% | 4% | 0% | 5,040 |

**Includes data from a state or states that had a large number of “don’t knows” and missing data (at least 25%)

~A lower percentage indicates fewer people were reported to be taking medication

Table 53. Behavior Plan and Medication

| | | Yes | N |
|---|------|-----|--------|
| Has a behavior plan (<i>information may have been obtained through state records</i>) ** ^^ | GGRC | 30% | 399 |
| | CA | 29% | 7,957 |
| | NCI | 26% | 24,325 |
| Has a behavior plan (<i>among those who take medication for a behavior challenge; information may have been obtained through regional center records</i>) | GGRC | 83% | 54 |
| | CA | 73% | 1,232 |
| | NCI | 61% | 5,170 |

**Includes data from a state or states that had a large number of “don’t knows” and missing data (at least 25%)

^^A lower percentage indicates fewer people were reported to be have a behavior plan

Wellness

People are supported to maintain healthy habits.

Important Note on Missing Data:

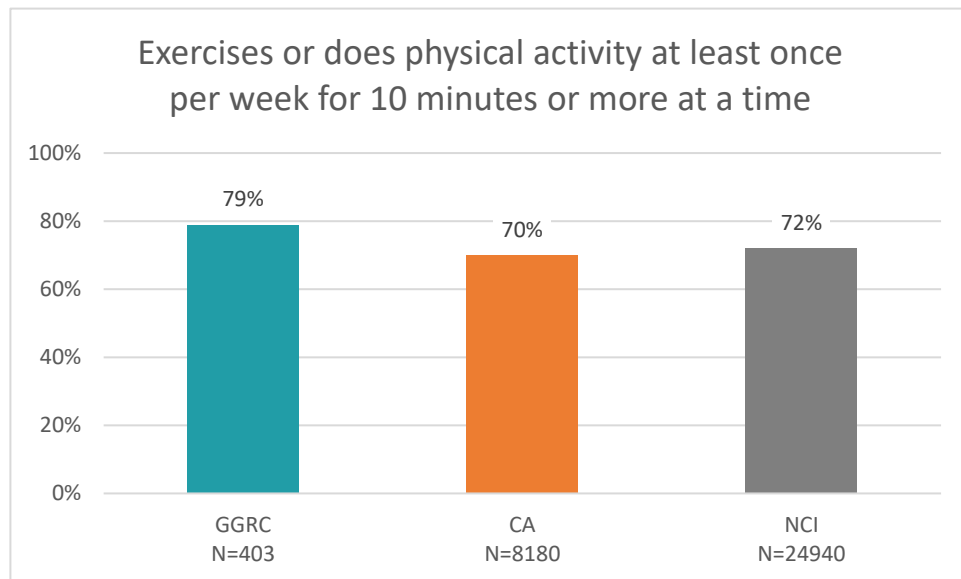
For several states included in the NCI Average, survey items in the Background Information section (including certain items related to Demographics, Health, Medication, and Wellness) had a large amount of missing data or data recorded as “don’t know.” Detailed information by state can be found in the NCI National In-person Survey Report: <https://www.nationalcoreindicators.org/resources/reports/>

The quantity of missing data can be a result of several factors. We do not know whether the data are missing systematically or randomly; for example, are data missing across the board for those in a specific waiver population in a given state? If so, the resulting data are not representative of the entire sample or population. We advise caution when examining data that are indicated as having high rates of “missing” or “don’t know” responses. Please note that the NCI average reflects the average of data that were reported to NCI and may not be reflective of the service population across the country.

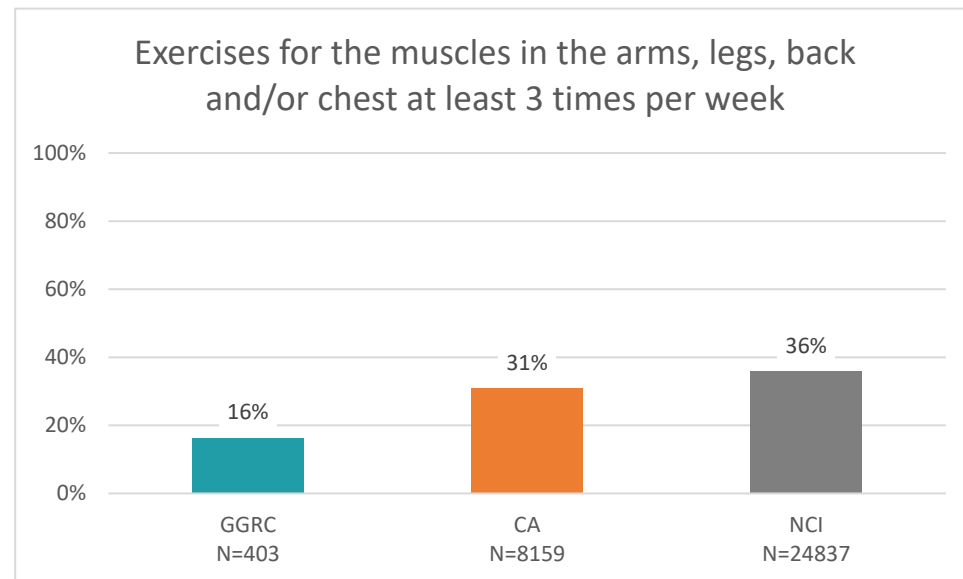
All CA and NCI Averages are weighted. For more information on weighting see the Data Analysis section of the California Statewide Adult In-Person Survey Report FY 17/18.

Charts for Wellness

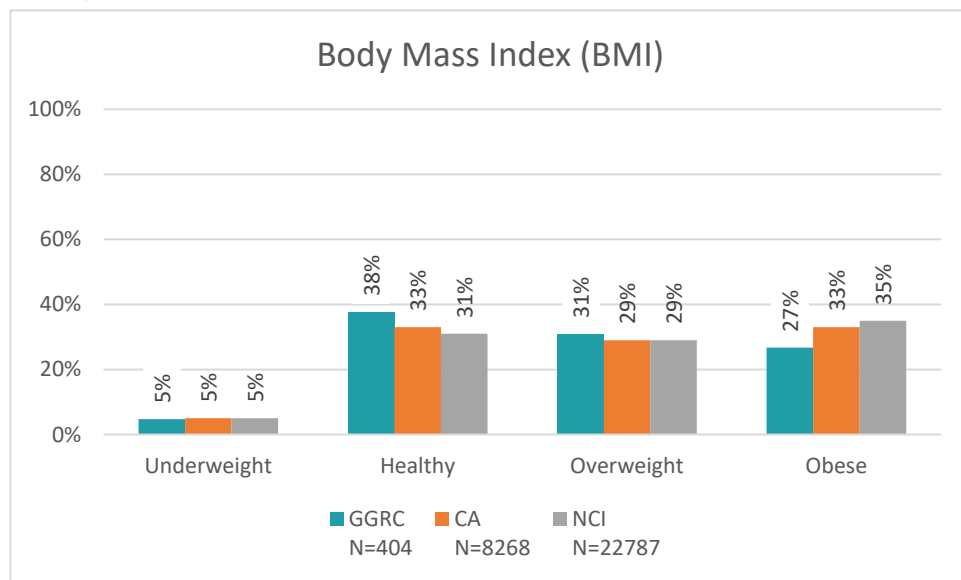
[Chart 83.](#) Exercises or does physical activity at least once per week for 10 minutes or more at a time (proxy respondents were allowed for this question)



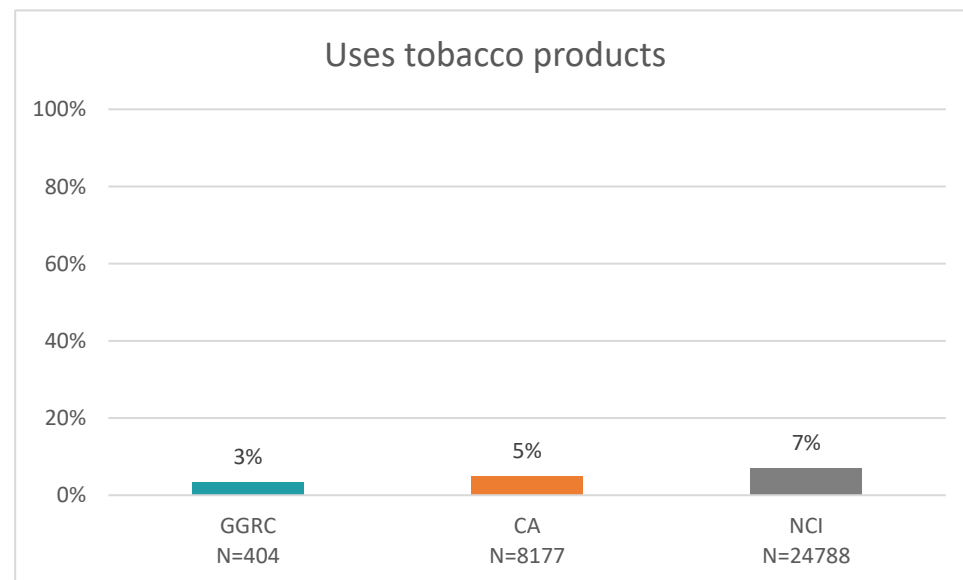
[Chart 84.](#) Exercises for the muscles in the arms, legs, back and/or chest at least 3 times per week (proxy respondents were allowed for this question) ^g



[Chart 85.](#) Body Mass Index (BMI) category (information may have been obtained through state records)**



[Chart 86.](#) Uses tobacco products (information may have been obtained through state records) ** ^h



^gNew question in 2017-18

**NCI Average includes data from a state or states that had a large number of “don’t knows” and missing data (at least 25%)

^h A lower average indicates a lower percentage of people use tobacco products

Tables for Wellness

Table 54. Exercise

| | | Yes | N |
|---|------|-----|--------|
| Exercises or does physical activity at least once a week for at least 10 minutes at a time (<i>proxy respondents were allowed for this question</i>) | GGRC | 79% | 403 |
| | CA | 70% | 8,180 |
| | NCI | 72% | 24,940 |
| Exercises for the muscles in the arms, legs, back and/or chest at least 3 times per week (<i>proxy respondents were allowed for this question</i>) ^a | GGRC | 16% | 403 |
| | CA | 31% | 8,159 |
| | NCI | 36% | 24,837 |

Table 55. Body Mass Index (BMI) Category **

Information may have been obtained through state records

| | Underweight | Healthy | Overweight | Obese | N |
|------|-------------|---------|------------|-------|--------|
| GGRC | 5% | 38% | 31% | 27% | 404 |
| CA | 5% | 33% | 29% | 33% | 8,268 |
| NCI | 5% | 31% | 29% | 35% | 22,787 |

Table 56. Uses Tobacco Products ** ^^

Information may have been obtained through state records

| | Yes | N |
|------|-----|-------|
| GGRC | 3% | 404 |
| CA | 5% | 8177 |
| NCI | 7% | 24788 |

^aNew question in 2017-18

**NCI Average includes data from a state or states that had a large number of “don’t knows” and missing data (at least 25%)

^^ A lower average indicates a lower percentage of people use tobacco products

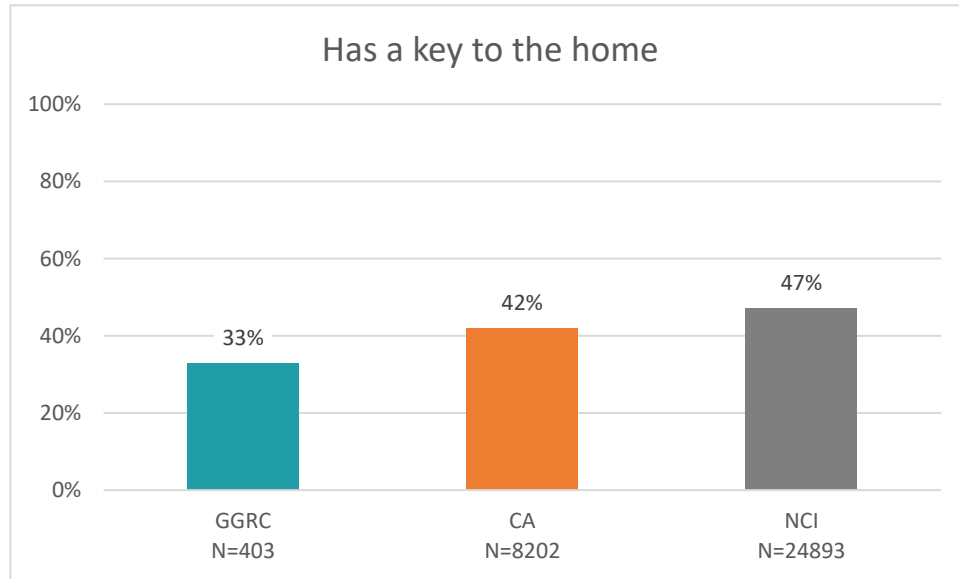
Rights and Respect

People receive the same respect and protections as others in the community.

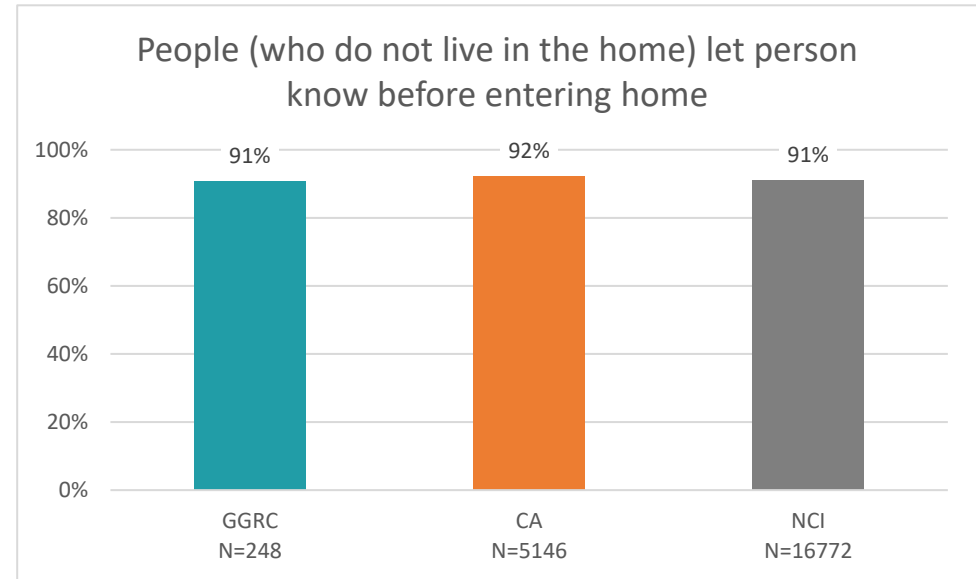
All CA and NCI Averages are weighted. For more information on weighting see the Data Analysis section of the California Statewide Adult In-Person Survey Report FY 17/18.

Charts for Rights and Respect

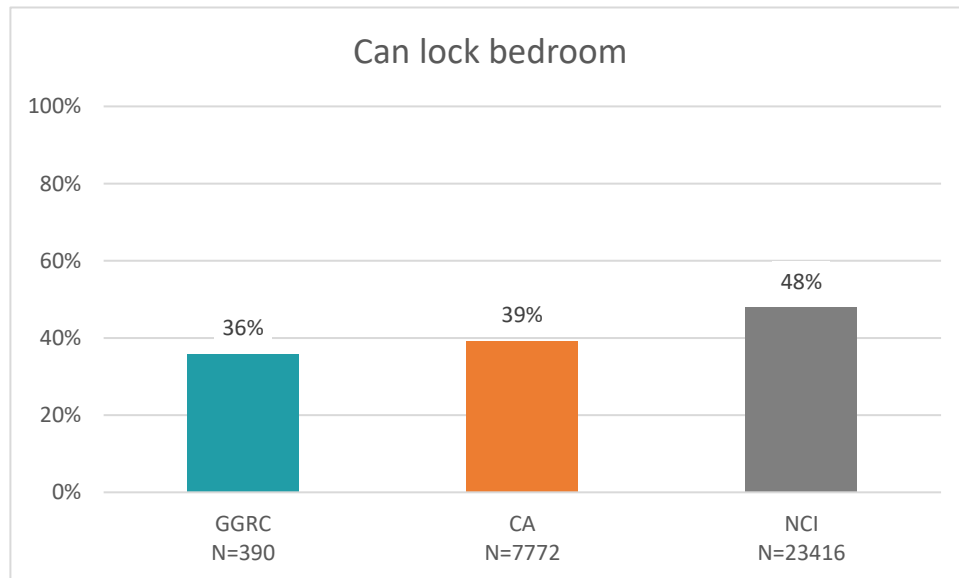
[Chart 87](#). Has a key to the home (proxy respondents were allowed for this question)



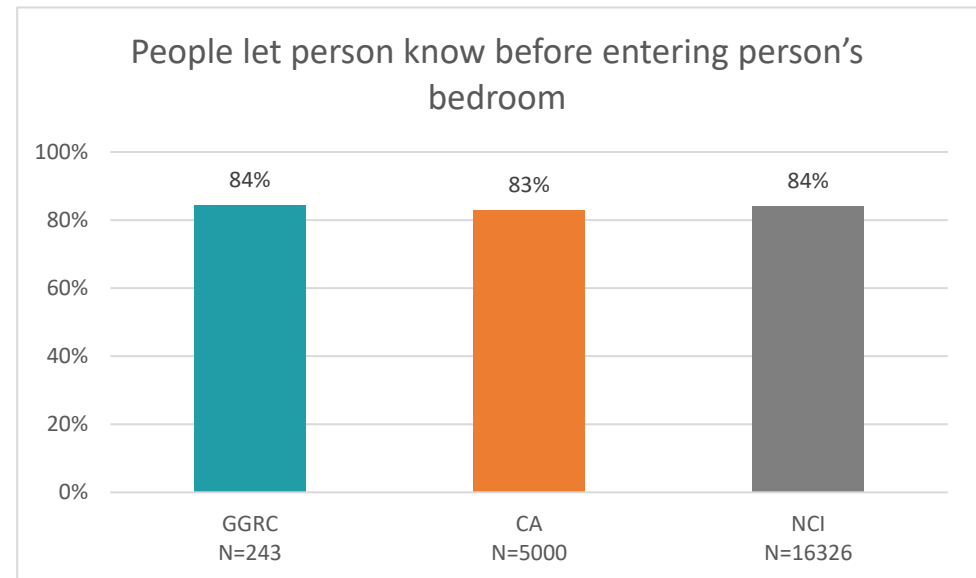
[Chart 88](#). People (who do not live in the home) let person know before entering home

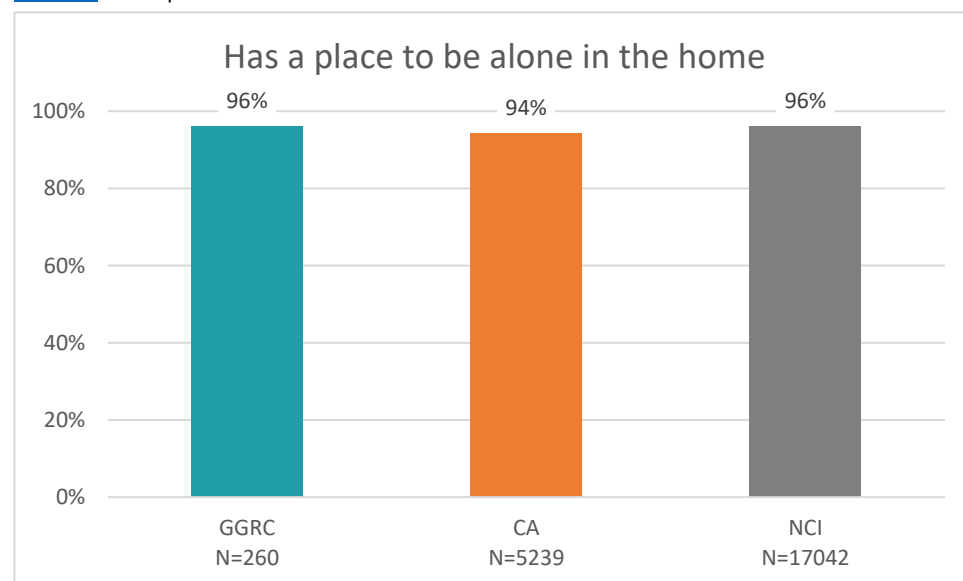
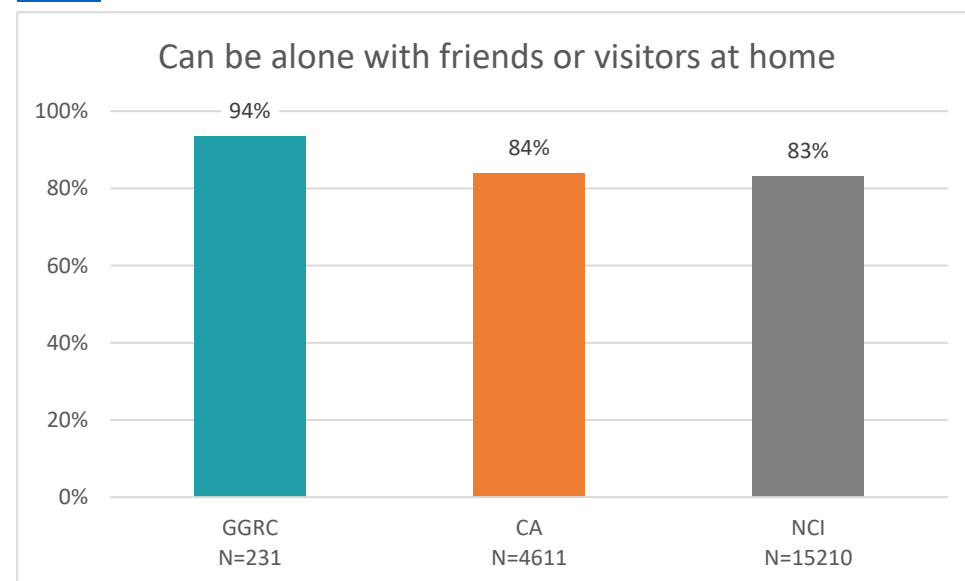
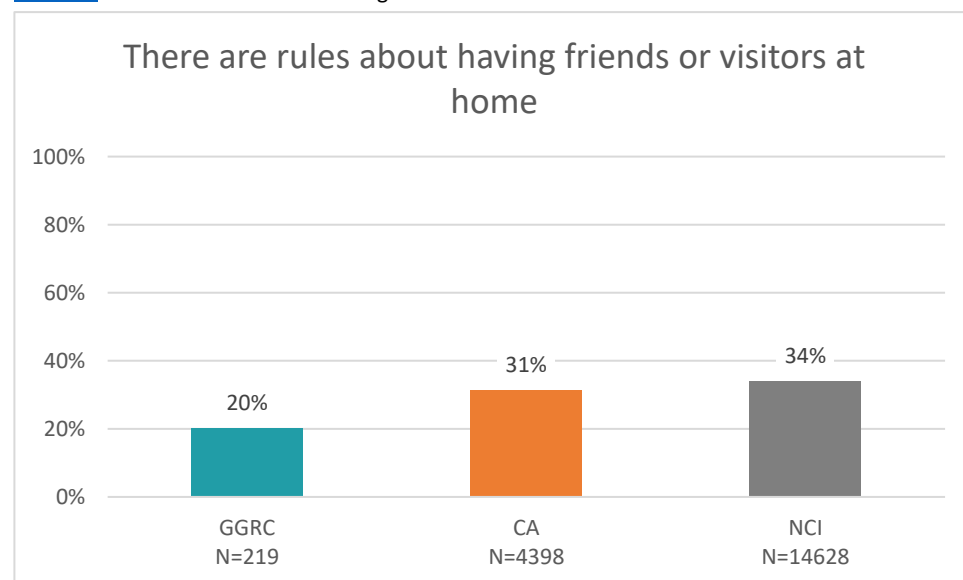
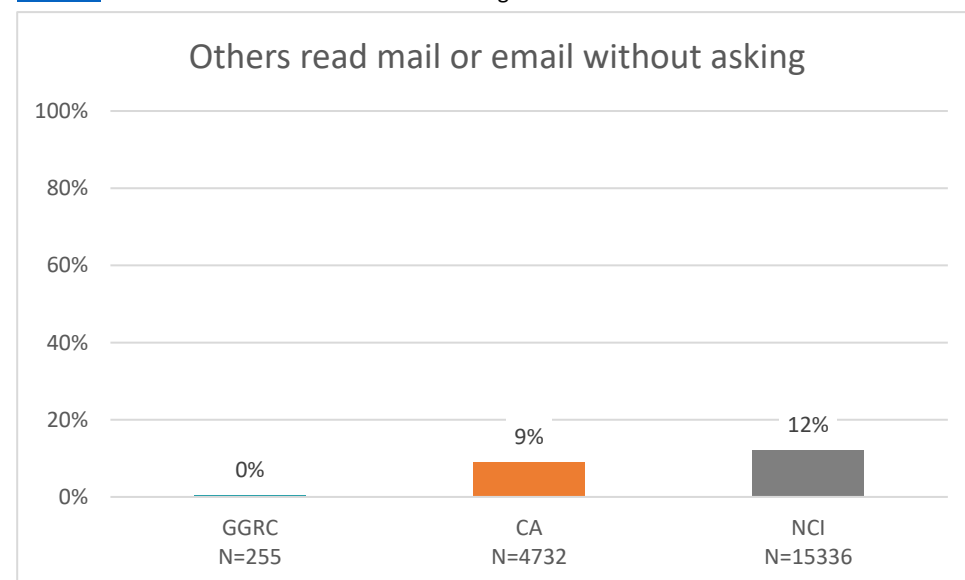


[Chart 89](#). Can lock bedroom (proxy respondents were allowed for this question)



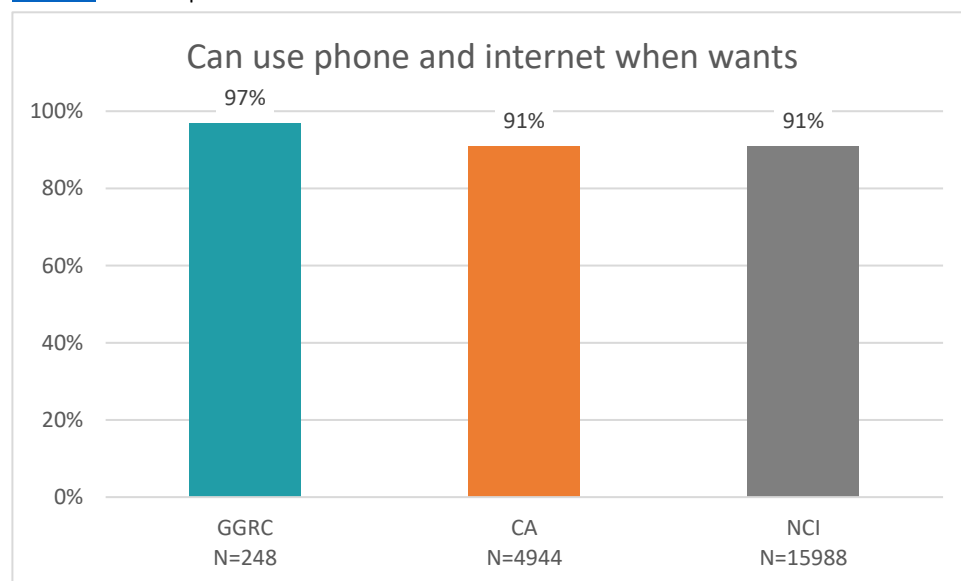
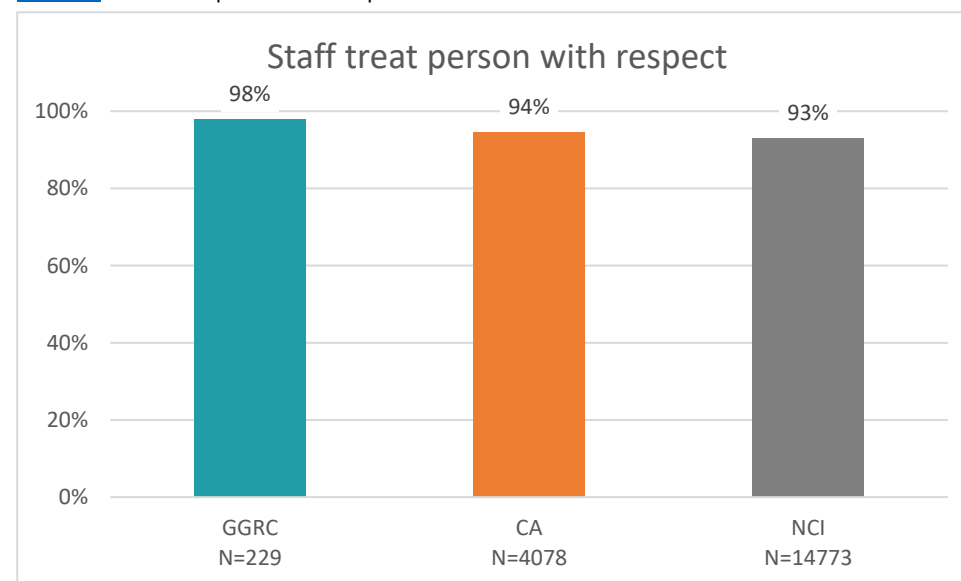
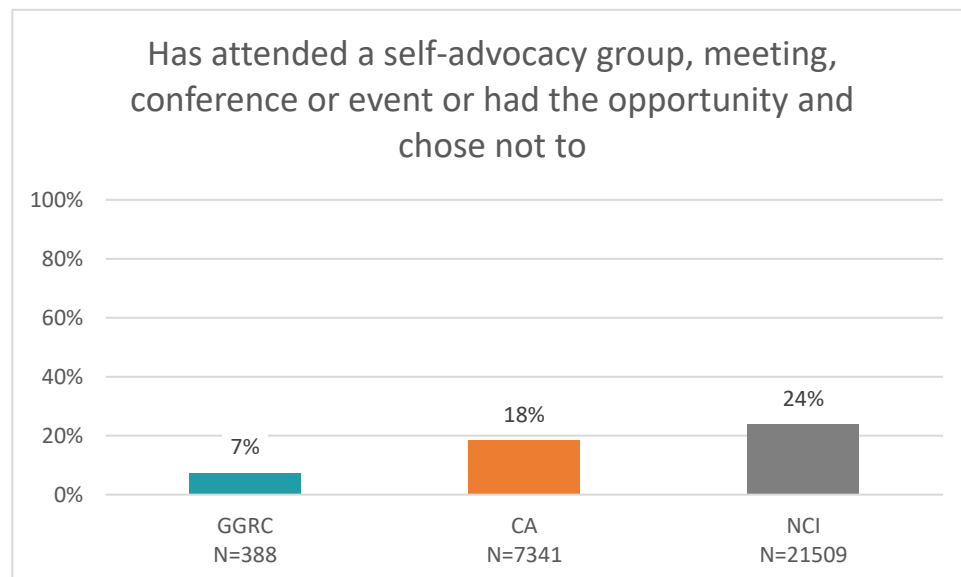
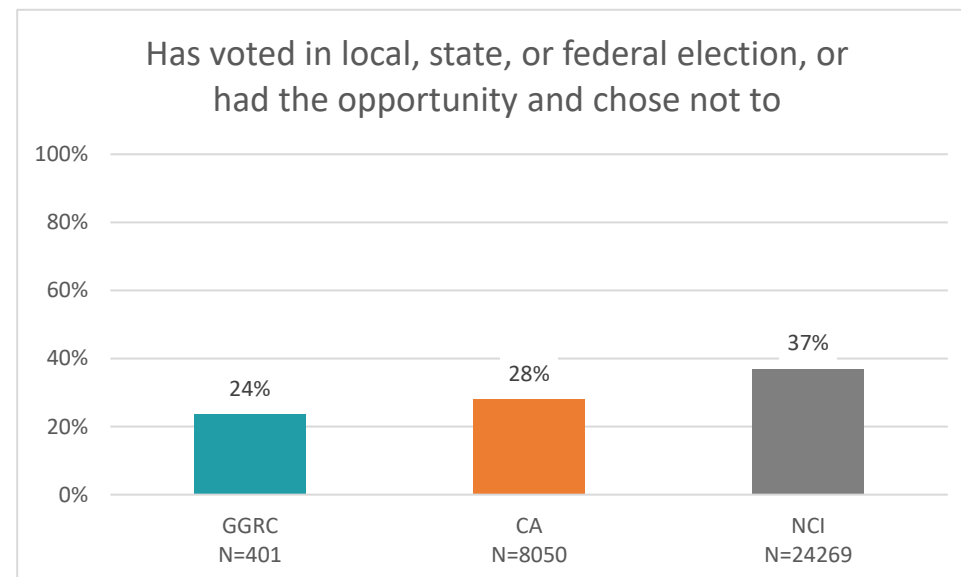
[Chart 90](#). People let person know before entering person's bedroom



[Chart 91.](#) Has a place to be alone in the home[Chart 92.](#) Can be alone with friends or visitors at home[Chart 93.](#) There are rules about having friends or visitors at home ~[Chart 94.](#) Others read mail or email without asking ^^

~A lower average indicates a lower percentage of people report rules about having friends or visitors at home

^^A lower average indicates a lower percentage of people report others open mail or email without asking

[Chart 95.](#) Can use phone and internet when wants[Chart 96.](#) Staff treat person with respect[Chart 97.](#) Has attended a self-advocacy group, meeting, conference or event or had the opportunity and chose not to (proxy respondents were allowed for this question)[Chart 98.](#) Has voted in local, state, or federal election, or had the opportunity and chose not to (proxy respondents were allowed for this question)

Tables for Rights and Respect

Table 57. Rights and Respect

| | | Yes | N |
|---|------|-----|--------|
| Has a key to the home <i>(proxy respondents were allowed for this question)</i> | GGRC | 33% | 403 |
| | CA | 42% | 8,202 |
| | NCI | 47% | 24,893 |
| People (who do not live in the home) let person know before entering home | GGRC | 91% | 248 |
| | CA | 92% | 5,146 |
| | NCI | 91% | 16,772 |
| Can lock bedroom <i>(proxy respondents were allowed for this question)</i> | GGRC | 36% | 390 |
| | CA | 39% | 7,772 |
| | NCI | 48% | 23,416 |
| People let person know before entering person's bedroom | GGRC | 84% | 243 |
| | CA | 83% | 5,000 |
| | NCI | 84% | 16,326 |
| Has a place to be alone in the home | GGRC | 96% | 260 |
| | CA | 94% | 5,239 |
| | NCI | 96% | 17,042 |
| Can be alone with friends or visitors at home | GGRC | 94% | 231 |
| | CA | 84% | 4,611 |
| | NCI | 83% | 15,210 |
| There are rules about having friends or visitors at home ~ | GGRC | 20% | 219 |
| | CA | 31% | 4,398 |
| | NCI | 34% | 14,628 |

~ A lower average indicates a lower percentage of people report rules about having friends or visitors at home

Table 58. Rights and Respect (contiued)

| | | Yes | N |
|--|------|-----|--------|
| Others read mail or email without asking ^^ | GGRC | 0% | 255 |
| | CA | 9% | 4,732 |
| | NCI | 12% | 15,336 |
| Can use phone and internet when wants | GGRC | 97% | 248 |
| | CA | 91% | 4,944 |
| | NCI | 91% | 15,988 |
| Staff treat person with respect | GGRC | 98% | 229 |
| | CA | 94% | 4,078 |
| | NCI | 93% | 14,773 |
| Has attended a self-advocacy group, meeting, conference or event or had the opportunity and chose not to (<i>proxy respondents were allowed for this question</i>) | GGRC | 7% | 388 |
| | CA | 18% | 7,341 |
| | NCI | 24% | 21,509 |
| Has voted in local, state, or federal election, or had the opportunity and chose not to (<i>proxy respondents were allowed for this question</i>) | GGRC | 24% | 401 |
| | CA | 28% | 8,050 |
| | NCI | 37% | 24,269 |

^^A lower average indicates a lower percentage of people report others open mail or email without asking

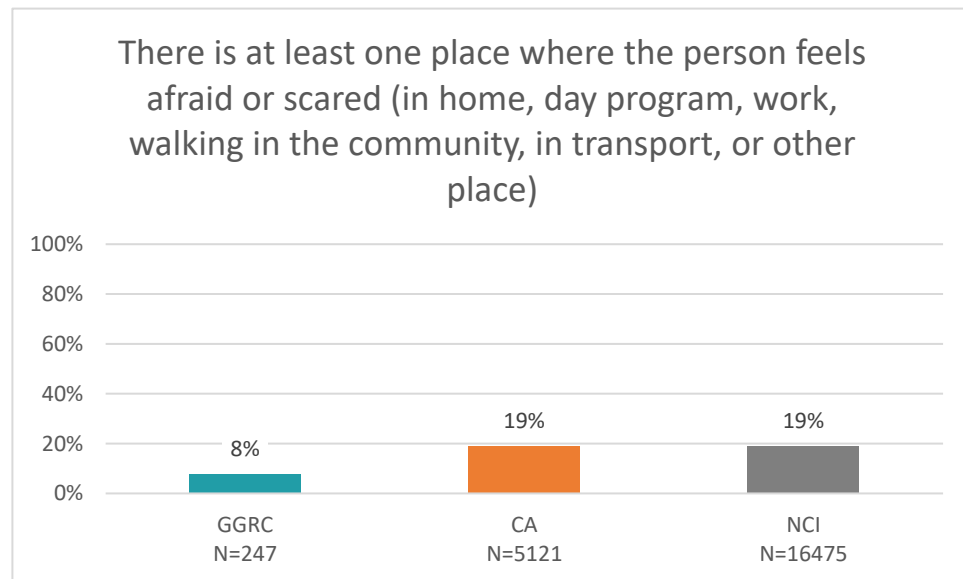
Safety

People are safe from abuse, neglect, and injury.

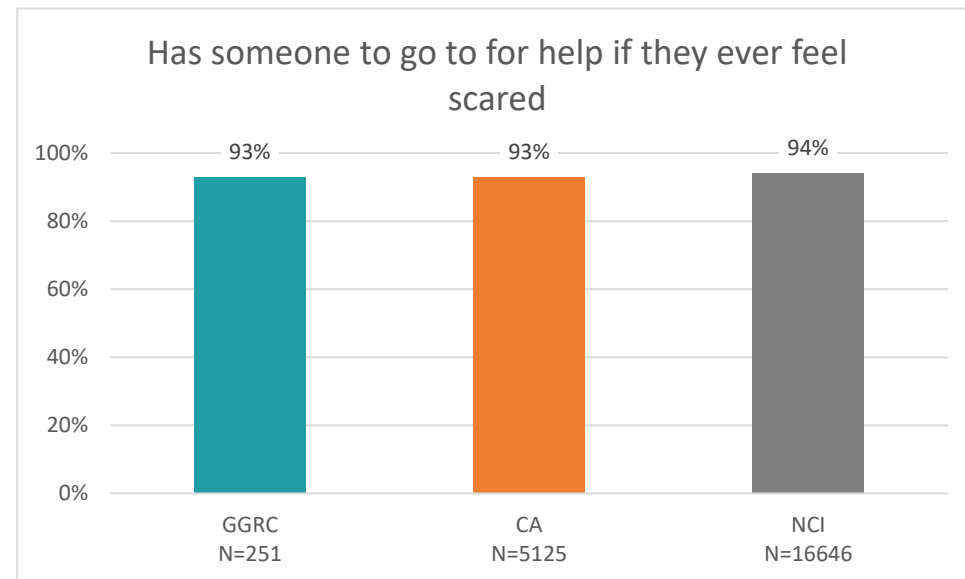
All CA and NCI Averages are weighted. For more information on weighting see the Data Analysis section of the California Statewide Adult In-Person Survey Report FY 17/18.

Charts for Safety

[Chart 99](#). There is at least one place where the person feels afraid or scared (in home, day program, work, walking in the community, in transport, or other place) ~



[Chart 100](#). Has someone to go to for help if they ever feel scared



~A lower percentage indicates a lower proportion of people indicating that there is a place they feel afraid

Tables for Safety

Table 59. Safety

| | | Yes | N |
|---|------|-----|--------|
| There is at least one place where the person feels afraid or scared (<i>in home, day program, work, walking in the community, in transport, or other place</i>) ~ | GGRC | 8% | 247 |
| | CA | 19% | 5,121 |
| | NCI | 19% | 16,475 |
| Has someone to go to for help if they ever feel scared | GGRC | 93% | 251 |
| | CA | 93% | 5,125 |
| | NCI | 94% | 16,646 |

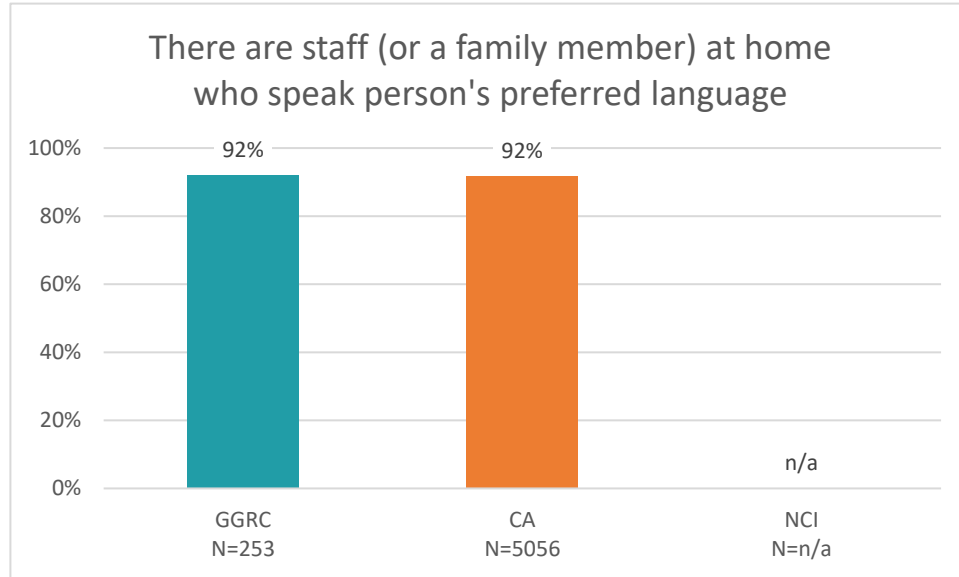
~A lower percentage indicates a lower proportion of people indicating that there is a place they feel afraid

Language and Cultural Competence

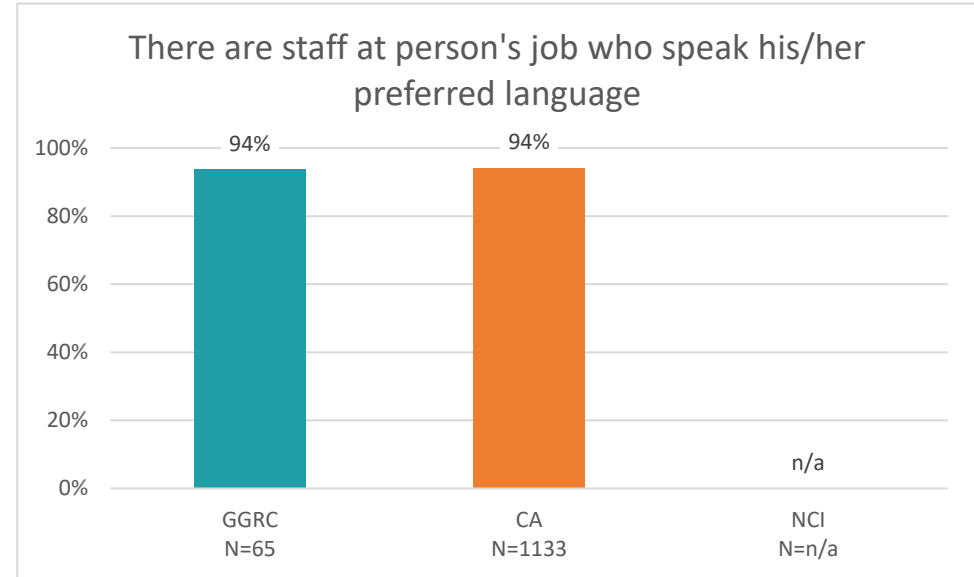
California specific questions

Charts for Language and Cultural Competence

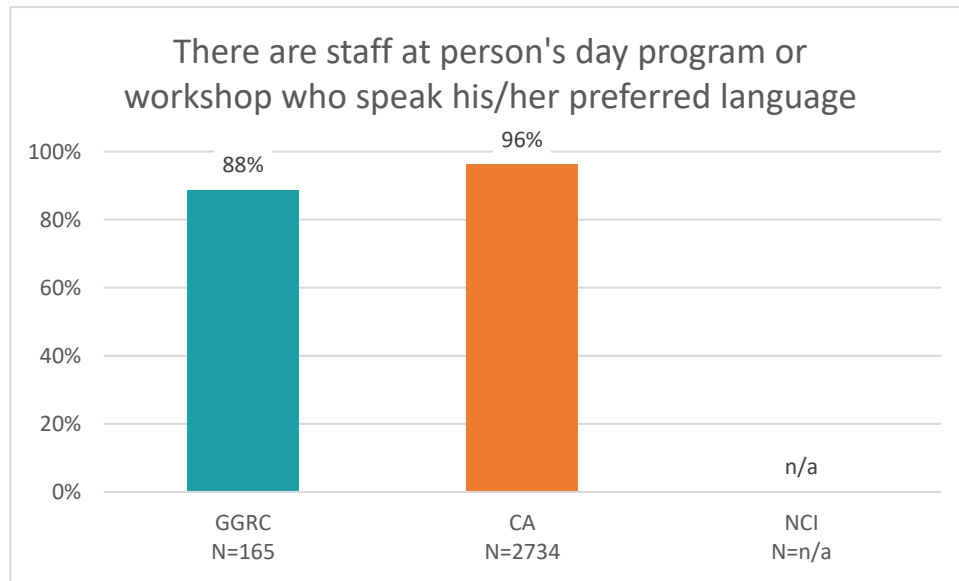
[Chart 101.](#) There are staff (or a family member) at person's home who speaks his/her preferred language*



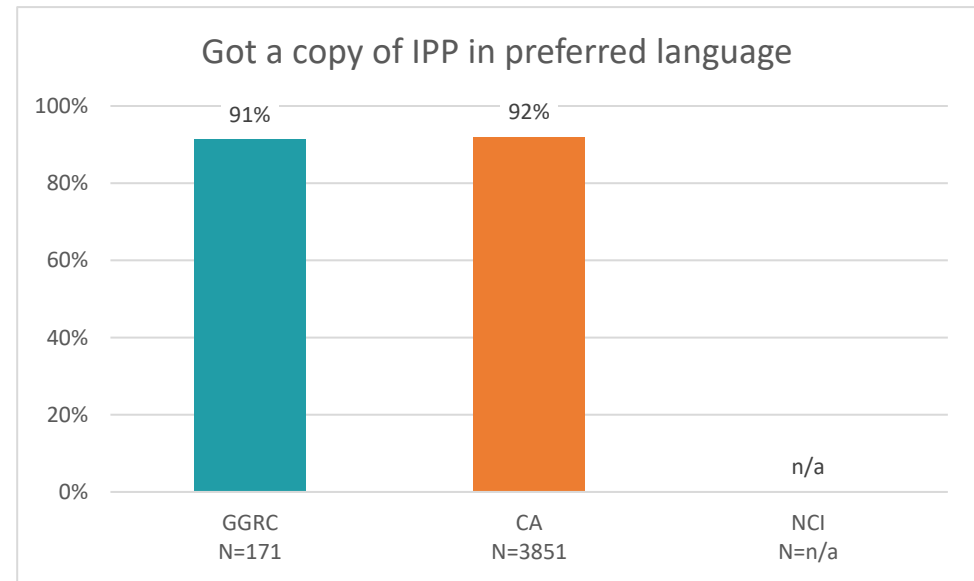
[Chart 102.](#) There are staff at person's job who speaks his/her preferred language*



[Chart 103.](#) There are staff at person's day program or workshop who speak his/her preferred language*

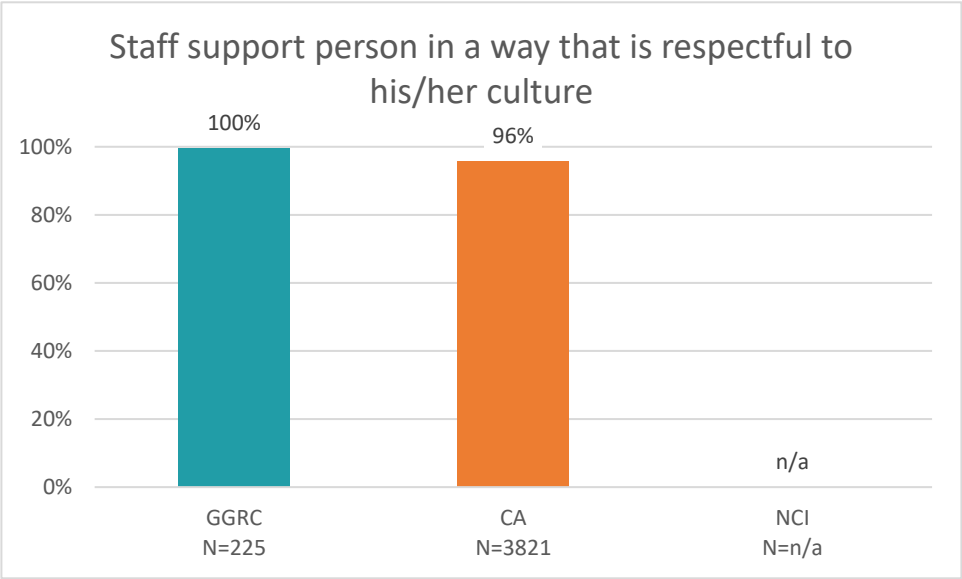


[Chart 104.](#) Got a copy of IPP in his/her preferred language*



*California specific questions

Chart 105. Staff support person in a way that is respectful to his/her culture*



*California specific questions

Tables for Language and Cultural Competence

Table 60. Language and Cultural Competence

| | | Yes | N |
|--|------|------|-------|
| There are staff (or a family member) at home who speak person's preferred language?* | GGRC | 92% | 253 |
| | CA | 92% | 5,056 |
| | NCI | n/a | n/a |
| There are staff at person's job who speak his/her preferred language | GGRC | 94% | 65 |
| | CA | 94% | 1,133 |
| | NCI | n/a | n/a |
| There are staff at person's day program or workshop who speak his/her preferred language | GGRC | 88% | 165 |
| | CA | 96% | 2,734 |
| | NCI | n/a | n/a |
| Got a copy of IPP in preferred language | GGRC | 91% | 171 |
| | CA | 92% | 3,851 |
| | NCI | n/a | n/a |
| Staff support person in a way that is respectful to his/her culture | GGRC | 100% | 225 |
| | CA | 96% | 3,821 |
| | NCI | n/a | n/a |

*California specific questions