

# Home and Community-Based Services (HCBS) Rules CONCEPT PROPOSAL

Enclosure C

Existing regional center vendors may receive funding to make changes to service settings and/or programs to help them come into compliance with the HCBS rules. To be considered for funding, vendors must complete and submit this form and the Provider Compliance Evaluation form by October 1, 2016, to the regional center with which it has primary vendorization.

**This form may not exceed three pages and must be kept in Arial 12-point font.** The narrative should link to the federal requirement that is not being met. The Provider Compliance Evaluation should guide the narrative. The results of the Evaluation should be clearly laid out in the narrative. Additionally, the narrative should describe how the funding would achieve compliance. Concept proposals should be developed with a person-centered approach, with proposed changes/activities focused on the needs and preferences of those who receive services. The estimated budget and timeline need not be detailed at this point but must include all major costs and benchmarks.

More information on the HCBS rules and this form can be found at:  
<http://www.dds.ca.gov/HCBS/>

Vendor and vendor number	Goodwill of Orange County, HMO388
Primary regional center	Regional Center of Orange County
Service type and code	954
Number of consumers currently serving	50
Barriers to compliance with the HCBS rules and/or project implementation	During the past 5 years, individuals receiving services in our sheltered workshop have been given the opportunity to participate in completely integrated environments. During that time, many people took advantage of one of the alternative service model options. As a result of this proactive approach, we have been able to reduce the number of people served in the sheltered work location from over 200 to only 50. However, the remaining people and their support systems have been uninterested in our offers of alternative programming and services. There may be many reasons for this sentiment. Over 40 of the remaining participants are Vietnamese immigrants. There appears to be a very real cultural resistance to change for both the participants and their parents. Additionally, the vast majority of these individuals have been at the Goodwill workshop for more than 10 years and in some cases, over 25. In essence, the workshop is their context for working life. For this group, the workshop represents stability, safety, and community.
Narrative/description of the project. Identify which HCBS federal requirements are currently out of compliance; include	In order to truly honor the people we serve, while at the same time, moving to a contemporary service model which will be compliant with HCBS federal regulations, we will need to take a balanced approach. The current services occur in a workspace that is designed for people with developmental disabilities to arrive and spend their entire day at the facility; this is clearly not in compliance with HCBS

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<p>justification for funding request</p>	<p>requirements. Our concept involves transforming the location to an integrated work facility at which some of the current participants will continue to work for part of their day. Individuals who are able to transition to Supported Employment or Community Based Day Program may be assigned to completely different locations. However, as discussed, this may not be realistic at least in the short term. However, all individuals can be transitioned into Supported Employment, Community Based Day Program services and/or Employment First models where they can continue to work part of their day in their familiar location. Additional Staff will be necessary in order to serve the participants. While these positions will be funded, recruiting for staff with specific skill sets such as bi-lingual Vietnamese will be necessary to ensure that the participants are matched with staff that are sensitive to their cultural needs and can effectively communicate with them and their support systems. Alternatively, many community employers may offer other integrated work environments. For example, Goodwill of Orange County currently works with over 75 different businesses in our community. With the assistance of a full time Job Developer, we will be able to find or create new opportunities for up to 30 participants within one calendar year. We are also asking for funding for a portion of a bi-lingual Vietnamese case manager to assist with the transition of those individuals and their families who are the most resistant to leaving their perceived safe work environment and accepting community programming. This case manager will add value in the evaluation process for appropriate group or individual placement. To facilitate the most seamless transition, consideration of program participant transportation will be a critical component. While funding for transportation is offered as a part of our Regional Center contract, the addition of a program van will ensure that participants are consistently able to arrive at their work sites and community activities in a timely manner. Another request is to fund an outreach plan to educate local employers about the advantages of hiring people with disabilities and creating diverse workforces. Outreach efforts include community events, internet marketing, and employer engagement activities.</p>
<p>Estimated budget; identify all major costs and benchmarks—attachments are acceptable</p>	<p>\$5,000 for recruitment, training of new Job Coaches \$60,000 for 1 full time Job Developer \$1,500 Laptop Computer for Job Developer \$3,000 for workstation for Job Developer \$25,000 for 0.5 Case Manager to assist with transitioning \$35,000 for a program van to transport Day Program participants \$5,000 for marketing campaign for new employers</p>

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	<b>Benchmarks:</b> <b>January 2017</b> – Begin recruitment, hiring, processing and training of new Job Coaches. <b>February 2017</b> – Hire Job Developer (1 FTE) and Case Manager (0.5 FTE) <b>February 2017</b> – Purchase Laptop and Workstation for Job Developer. <b>June 2017</b> – Purchase program van. <b>July 2017</b> – begin marketing campaign for employers.
Requested funding for 2016-17	Total Funding Requested \$134,500
Estimated timeline for the project	Transition will be completed by June 2018