

<p align="center"><b>ICC Meeting Agenda (Day Two)</b>  <b>Date: Friday, January 20, 2017</b>  <b>Time: 9:00 a.m. – 1:00 p.m.</b></p>	<p align="center"><b>Westside Regional Center</b>  <b>5901 Green Valley Circle,</b>  <b>Suite 320</b>  <b>Culver City, CA 90230</b></p>
	<p align="center"><b>Room:</b>  <b>Danneker Board Room</b>  <b>(3<sup>rd</sup> floor)</b></p>
AGENDA ITEMS	RESPONSIBILITY
<p>9:00 - 9:30 Opening</p> <ul style="list-style-type: none"> <li>• Welcome</li> <li>• Introductions/Roll Call</li> <li>• Review Agenda</li> </ul>	<p>Marie Kanne Poulsen, ICC Chair</p>
<p>9:30-9:45 Committee Reports</p> <ul style="list-style-type: none"> <li>• Improving State Systems</li> <li>• Communication &amp; Outreach</li> </ul>	<p>Committee Chairs</p>
<p>9:45-10:00 Action Item</p> <ul style="list-style-type: none"> <li>• Alliance of Children’s Rights Endorsement</li> </ul>	<p>Marie Kanne Poulsen</p>
<p>10:00 -10:40 Public Input</p>	<p>Marie Kanne Poulsen</p>
<p>10:40- 11:00 Family Resource Center Network of California (FRCNCA) Report</p>	<p>Linda Landry</p>
<p>10:45- 10:50 Department of Developmental Services Report</p>	<p>-Jim Knight/Sharon DeRego,  Dept. of Developmental Services</p>
10:50-11:00 Break	
<p>11:00-11:30 State Department Reports</p> <p>Department Representatives will provide a summary of the written report and allow for discussion, questions and answers</p>	<ul style="list-style-type: none"> <li>- Sandra Gallardo, California Health and Human Services, Child Mental Health</li> <li>- Sheila Self, California Dept. of Education, Special Education</li> <li>- Leanne Wheeler, CDE, Homeless Education</li> <li>- Mary Sheppard/Kim Johnson, Dept. of Social Services</li> <li>- Suzanne Sherinian, Dept. of Managed Health Care</li> <li>- Richard Olney, Dept. of Public Health</li> </ul>
<p>11:30 – 12:15 Insurance Presentation</p>	<p>Katie Hornberger, Disability Rights</p>
<p>12:15 – 12:45 Promotora Project</p>	<p>Rose Castillo-Chicana, FDLRC</p>
<p>12:45 – 1:00 Next Steps and Adjourn</p>	

**State Interagency Coordinating Council on Early Intervention  
Meeting Day Two  
Minutes**

**Friday, January 20, 2017**

**9:00 a.m. – 1:00 p.m.**

**Westside Regional Center, Suite 320**

Dr. Marie Kanne Poulsen called the meeting to order at 9:03 a.m.

Introductions and Roll Call were conducted.

Dr. Poulsen encouraged the Council to send photographs of infants, toddlers, and families that are representative of Early Start.

The Council reviewed the agenda, which was approved without amendment.

The following announcements were made:

- Michelle Dove shared information regarding the [Head Start Performance Standards](#) (HSPS). Ms. Dove reported that the new HSPS regarding the suspension and expulsion of children were revised and approved. Also, included in the *Head Start Performance Standards* is a mentoring program. Head Start is working in collaboration with Community Care Licensing to better support children and their families. Head Start is working towards obtaining additional mental health support for parents and children.
- Michelle Oliver announced that the [Infant Development Association](#) is hosting the Southern California Regional Conference on March 3-4, 2017. The keynote speaker is Karis Johnson, contributor and co-creator of the video “Harper’s Hope: A Parent’s View of the Power of Early Intervention.” The Harper’s Hope video is accessible online through the Desired Results Access Project at <http://www.draccess.org/videolibrary/HarperHope/>.

Fran Chasen, Committee Chair, presented the committee report for Improving State Systems. The committee reported that the passing of [Title 17](#) imposed challenges for many providers and families. The Committee discussed gathering data from the Department of Developmental Services (DDS) and the California Department of Education (CDE) on the following:

- Challenges that Title 17 imposes on children;
- The number of children in Kindergarten and in Special Education, receiving early intervention services prior to, during, and after 2008;
- Children ages birth to three that continued to receive services prior to and after 2008;
- Children ages three and older that continued to receive services prior to and after 2008, and
- The number of pediatricians who refer their patients to in-house vendors versus regional centers.

The Committee is interested in gathering data from DDS and/or CDE on how to better identify the increase of children in Special Education who do not receive early intervention services. Ms. Chasen shared that the eligibility information posted on the DDS website is incorrect and the Early Start Guide is currently in progress.

Linda Landry, Co-Chair, presented the Communications and Outreach report on behalf of Leanne Wheeler, Committee Chair. Due to the recommendation made at the October 2016 meeting, the Committee developed content to create a survey utilizing Survey Monkey for all Interagency Coordinating Council (ICC) members regarding equitable representation of the Council. The Committee agreed that the survey should include the following questions:

- Name of individual completing the survey
- Occupation
- Role
- Child's date of birth
- Child's developmental disability (DD), if an ICC parent is completing
- Associated Regional Center/Local Education Agency (LEA) /Special Education Local Plan Area (SELPA)
- Zip Code
- Gender
- Language
- Race/Ethnicity
- Rural/Frontier (For example: Frontier is perimeter separating two counties)

The Council suggested the following information be included in the survey:

- Asking if the parent has a DD
- If the individual is enrolled in college
- Optional Question: Income
- Optional Question: Does the individual work with the homeless population, if so, what organization does that person represent?
- Optional Question: What is the individual's connections with the community? (For example: homeless, rural)

The goal of the survey is to ensure all constituents are represented on the Council.

The Improving State Systems Committee also prepared a letter, requesting that all agencies represented on the Council share the Take a Minute (TaM) resources with their staff, and members can share the letter with their community partners. The letter will include web links to the [Early Start Neighborhood](#) with information pertaining to the TaM campaign, SSIP, and other resources available.

Dr. Poulsen reported that the Watch Me Grow Developmental Milestone tool is an ongoing anticipatory guidance tool. The Council voted to approve the endorsement of the Watch Me Grow Tool. Dr. Poulsen will send a formal letter to Jill Rowland, J.D., with [Alliance for Children's Rights](#) to inform her of the Council's endorsement.

Public input was received at 10:00 a.m. Constituents and parents shared common experiences and insight on children's improvement when receiving early intervention services or assistance through the Parent Links Program, and challenges posed with seeking coverage from private insurance for early intervention services.

Linda Landry, from the Family Resource Centers Network of California (FRCNCA), did not give the FRCNCA report at this meeting; the report is included as an attachment.

The Council expressed their appreciation to Beverley Morgan-Sandoz for her contributions to the ICC.

Jim Knight presented the DDS report. He also thanked the public and parents for sharing their stories and input with the Council.

Mr. Knight shared an overview of the [Regional Center Oversight Dashboard](#) with the Council. The Regional Center Oversight Dashboard gives an overview of the demographics for individuals served by the regional centers, captures performance contracts, purchase of service reports, national core indicators, employment, fair hearings, complaints, Home and Community-Based Services Waiver compliance, and helps monitor how early intervention services are being provided

Mr. Knight also announced that the Office of Special Education Programs (OSEP) monitors and determines California's progress in Early Start through the Annual Performance Report (APR). The APR reports on performance and compliance indicators. Jim clarified that the performance indicators specify where services are provided and outcome data, including whether children are improving in social and emotional development. Compliance indicators specify whether services and assessments are completed within the required timeframes. DDS is working with regional centers, local areas, and schools districts to strategize ways to improve timeframes for notifications, meetings, and rendered services. APR data is due February 1, 2017. In June 2017, OSEP will issue a determination letter to DDS based on its outcome performance; those findings will be shared with the ICC.

Sheila Self presented the California Department of Education (CDE) report. DDS attended the SELPA Director's meeting to conduct a presentation regarding the SSIP process, including how to engage with Cohort groups as the SSIP moves forward. CDE received additional guidance from OSEP regarding restrictive environments; in 2015, CDE received initial documentation with legal framework, also encouraging LEAs to provide appropriate education in least restrictive environments (LREs) with same-aged peers. LEAs are responsible for paying private education for LREs. The Early Education Support Division communicated to field staff that LEAs are responsible for paying private education for LREs and transitioning Part C children to LREs. There is focus for every child to participate in preschool programs with same aged peers and providing services and support.

Kimberly Johnson presented the California Department of Social Services (CDSS) report. CDSS and CDE are working with the vendor, Child Trends, on a Childcare Snapshot study. The purpose of this study is to:

- Collect, generate and/or consolidate current and relevant characteristic data
- Collect, generate and/or consolidate data summaries of subsidized childcare programs from the CDSS and the CDE, providers of subsidized childcare
- Collect information on children and families receiving subsidized childcare and other sources

The information collected should establish a comprehensive resource of data and utilized in making policy and program decisions for the subsidized childcare system and, for use by the public. It will be available in the fall of 2018. CDSS will inquire as to whether the provider conducts developmental screening for all children in childcare, including what types of developmental screening tools are used.

The Governor released his Annual Budget on January 10<sup>th</sup>, including a proposal that would allow children with exceptional needs whose families exceed income eligibility guidelines access to part-day state preschool if all other eligible children have been served.

CDSS staff are working with the Capacity Building Center for States in a Continuous Quality Improvement (CQI) academy, using the federal CQI model to look at improving the timeliness to permanency for our children in foster care ages birth to five.

A sub workgroup of the California Wraparound Advisory Committee has been meeting on issues around serving children age birth to six with wraparound services. The group is working to identify ways to serve children with wraparound and access Specialty Mental Health Services under the Early and Periodic Screening and Diagnostic Treatment benefit. With the support of UC Davis' Resource Center for Family Focused Practice, CDSS convened a meeting in September to look at the needs for children ages birth to five.

Suzanne Sherinian presented the Department of Managed Health Care (DMHC) report. The DMHC launched its Health Plan Dashboard on its public website in October 2016. In December 2016, Kenneth Kizer, M.D. was appointed the Chief Medical Officer position for the DMHC and currently serves as the Director of the Institute for Population Health Improvement in the UC Health System. The Department is in the process of improving the quality of future timely access to care and networks reporting by creating a standardized methodology for assessing compliance. The Department also initiated its first annual network review of all full service and behavioral health plans. The review should be available by the next ICC meeting. The Department will present information regarding DMHC's Help Center, including actual complaints and Independent Medical Review case examples relevant to the ICC.

Dr. Richard Olney presented the Department of Public Health (DPH) report. DPH is concerned about Zika virus infections in California, particularly infections during pregnancy that can cause severe central nervous system birth defects and developmental concerns... Reports of infections in pregnant women and their infants have continued to increase in California and nationally. Unlike in Texas and Florida, local transmission has not been detected and because of the need to closely follow these infants, the DPH plans to continue discussions with counterparts in other departments such as DDS, CDSS, and the Department of Health Care Services (DHCS), as well as local health departments such as the Los Angeles County Department of Public Health.

Katie Hornberger, J.D., with the [Disability Rights California](#), shared that there are a few complaints and appeals filed regarding early intervention services for children, which conveys to the State that there are few issues. If parents are having concerns with receiving early intervention services through their insurance plans, they should file complaints with the DMHC. Two handouts, *Utilizing Medi-Cal and Private Insurance to Access Early Start Services* and *Disability Rights Survey* were shared with the Council for reference, and DDS will forward the documents to the Council in an email.

Freddie Berger, Occupational Therapist, Founder, and CEO of an Early Intervention program shared her perspective as a provider. Ms. Berger expressed that medical insurance carriers that utilize the medical model authorizes services in clinical settings, while regional centers authorize services in natural environments.

Ms. Hornberger shared that parents and families have rights, under the law, on accessing services. Rights for private insurance and Medi-Cal both differ; families with self-funded or out-of-state insurance plans have reduced rights and fewer protections. Parents should inquire with their insurance carriers regarding their plans, coverage, and appeal rights. If parents do not have self-funded or out-of-state plans, their rights regarding timeliness of services are stronger. Ms. Hornberger encouraged parents and families to file complaints.

The Council discussed that the information on the DMHC website is easy to understand, and includes documents on the appeal process. Information to file complaints can be found at <http://www.dmhc.ca.gov/FileaComplaint.aspx#.Wlt4pREzVaQ>.

Rose Castillo-Chicana, Director, at Frank D. Lanterman Regional Center discussed the Promotora Project, which launched in November 2013. Frank D. Lanterman Regional Center partnered with the Esperanza Community Housing Corp regarding disparity issues and increasing access to regional center services. The program serves approximately 52 families annually; has two promotoras, and over three years, 156 families were served.

Ms. Castillo-Chicana shared that Community Health Promotoras are navigators that provide:

- Informal assistance
- Person-to-person interaction
- Bridge between regional centers and families
- Increased access to services and bringing services to the community
- Increase families' knowledge with active, hands on learning

The referral criteria for the Promotora Program focuses on:

- Hispanic families
- School-aged clients ages 3-14, who were isolated and not accessing available resources
- Residents in the Central Los Angeles area
- High-risk
- Low income
- Monolingual
- Male and female
- Both single mothers and two-parent homes

The program focuses on parent goals, developing care plans, helping families understand what services are available through the regional centers, helping families access and utilize services, and helping families become more knowledgeable, connected, and engaged.

The program conducted pre and post surveys to understand the parents' knowledge, services received, and services the families thought were necessary. At the end of the year, parents were surveyed again to determine how much they learned, how many services were accessed through regional centers, but also in the community. As a result of the surveys, the program learned that families would benefit from having a mentor to explain how to contact regional centers and the community, completing applications, and explaining and communicating their needs.

The Promotora Project connects with families at the community level in ways that Part C does not; sharing knowledge between the Promotora Project and Part C can better assist parents.

The meeting adjourned at 12:40 pm.

<b>Tasks</b>	<b>Assigned to</b>	<b>Deadline</b>
Send photos of children and families	ICC	April 2017
Gather data from CDE/DDS	ICC/Improving State Systems Committee	April 2017
Conduct a survey on ICC representation	ICC/Communications and Outreach Committee	April 2017

Send the TaM letter to the ICC for final review and dissemination	ICC/Communications and Outreach Committee	April 2017
Send a letter to Jill Rowland regarding ICC's endorsement of the Watch Me Grow Developmental Milestones tool	ICC	April 2017
Share overview of APR data submitted to OSEP and OSEP findings with the ICC	DDS	July 2017

**MEMBERS PRESENT**

Marie Kanne Poulsen  
 Douglas Erber\*  
 Kimberly Johnson  
 Libby Woolford\*  
 Michelle Dove  
 Nancy Sager  
 Rachelle Arizmendi  
 Richard Olney\* (via conference call)  
 Sally Grevemberg  
 Sandra Gallardo  
 Sharon DeRego (for Nancy Bargmann)  
 Sheila Self (for Tom Torlakson)  
 Susan Ducore  
 Suzanne Sherinian (for Michelle Rouillard)

**MEMBERS ABSENT**

Assembly member Tony Thurmond  
 John Hall\*

**MEMBERS EXCUSED**

Leanne Wheeler  
 Mary Sheppard

**LEAD AGENCY**

Jim Knight  
 Sharon DeRego  
 JoEllen Fletcher (via conference call)  
 Elise Parnes (via conference call)  
 Kim Hough  
 Alexandra Sanders

**COMMUNITY REPRESENTATIVES PRESENT**

Debbie Sarmiento\*  
 Fran Chasen

Gabrielle Zadra\*  
Jennifer Griffin\*  
Julie Widman\*  
Kat Lowrance\*  
Kathy Angkustsiri (via conference call)  
Kelly Young\*  
Laurie Jordan\*  
Linda Landry\*  
Lucero Irizarry  
Mark Wild\*  
Matt Chesnut  
Maurine Ballard-Rosa (via conference call)  
Michelle Oliver (via conference call)  
Rebecca Hawley\*  
Robin Millar  
Sherry Torok  
Susan Graham\* (via conference call)  
Tara Sisemore-Hester  
Toni Doman\*  
Yvette Baptiste\*

**COMMUNITY REPRESENTATIVES ABSENT**

Brigitte Ammons  
Celina Oppus\*  
Kristine Pilkington  
Mara McGrath\*  
Marty Omoto  
Patricia Salcedo\*  
Patsy Hampton  
Rachel Hagans  
Tony Anderson  
Wanda Davis

**OTHERS PRESENT**

Angela McGuire  
Caesar Garcia

\*Parent





## FRCNCA Report to ICC January 20, 2017

The Family Resource Centers Network of California (FRCNCA) represents the 47 Family Resource Centers (FRCs) with a Steering Committee member from each of the 9 regions that meet monthly via conference call. The Steering Committee met face to face at Westside Regional Center on January 18, 2017.

**Outreach and collaboration activities** included participation at the UC Davis CED Advisory Committee, the UCLA Tarjan Center University Center for Excellence in Developmental Disability Consumer Advisory Committee, USC/UCEDD CAC, Lanterman Coalition, California Network of Family Strengthening/Support Networks Training and Technical Assistance Collaborative, California Standards for Family Strengthening & Support Committee, and Arc California Board of Directors, California Family Strengthening Roundtable Steering Committee, State Interagency Team Home Visiting Planning Group and the Home Visiting Summit.

The FRCNCA has participated in the **California Employment Consortium for Youth and Young Adults with Intellectual and Other Developmental Disabilities (CECY)** (pronounced SEE SEE) since inception. FRCNCA representatives provide CECY members with information on the roles of the Family Resource Centers and the family perspective on transition to work and post-secondary education. While the original grant period has been completed, CECY activities will continue under a one year no-cost extension.

FRCNCA Representatives are participating in **CAPTAIN (CA Autism Professional Training and Information Network)** which has a goal to identify and develop a cadre of staff with enhanced knowledge about autism and evidence based practices across California and to develop local multi-agency collaborations between SELPAs, Regional Centers and Family Resource Centers. Statewide, 400 designated participants who have met specific criteria, have become part of the CAPTAIN Cadre. More information is available at [www.captain.ca.gov](http://www.captain.ca.gov) Additional state and federally funded parent organization representatives have been added as a part of additional funds awarded to the UC Davis UCEDD through an AMCHP grant.

17 FRCs across the state are participating in the **CaPROMISE** grant. The California PROMISE Initiative (CaPROMISE) represents the opportunity for multiple organizations, working in partnership, to provide a coordinated set of services and supports to child SSI recipients ages 14-16 and their families designed to increase financial self-sufficiency. Participants include the CA Department of Rehabilitation in partnership with several other state departments, 18 local education agencies (LEAs) and San Diego State University's Interwork Institute. CaPROMISE FRCs have received training in Person Driven Planning,

Motivational Interviewing and Social Security. The FRC members support the Career Service Coordinators in engaging with identified families and locating resources that support their effort.

Through Early Start Plus FRC staff were able to attend webinars that included a follow up to the “Preventing Behavior Problems through Positive Parenting” training and “Using Social Media – FaceBook 101 Webinar”. Upcoming face-to-face trainings will be held in February on the topic of “Trauma Informed Care” which will be presented by Rose Messina, Children’s Hospital / UC Benioff.

The Early Start Plus Members Only webpage on the FRCNCA.org website continues to be updated on a regular basis with information to assist FRCs in the implementation of Early Start Plus ESP also continues with webinars, 2 monthly conference calls, plus one to one technical assistance.

The FRCNCA continues to seek additional funding sources to maintain the coordination of the FRCNCA.