

March 20, 2020

Important notice from the Department of Developmental Services about Fingerprinting and Background Clearance for Staff

What to know

Staff who work at one location can work with you or others at another location without being fingerprinted again.

During the COVID-19 outbreak we want to make sure staff can be hired to help you without delay. We also want to make sure providers have enough trained staff to help others during this time.

What's changing

Normally, fingerprints are checked every time staff start working at a new location. This can take a lot of time.

To help you and others as soon as possible, staff can work at other locations without checking fingerprints again. We are only doing this for staff we know have already had their backgrounds checked through fingerprinting.

Questions?

Please contact your local regional center. If they cannot help you, please email DDSC19@dds.ca.gov.

Learn more

See the Department notice about Governor Gavin Newsom's declared State of Emergency due to the COVID-19 outbreak.

Link to full text of the Department of Developmental Services directive:
[Guidance for Fingerprint Clearance and Exemption Transfers](#)