

March 12, 2020

Important notice from the Department of Developmental Services about Rule Changes for In-Person Meetings and Services

What to know

You can request to have some meetings and services take place by phone or video.

During the COVID-19 outbreak we want to make sure those we serve stay healthy and receive needed services.

Your options

Early Start parents can request:

- Meetings take place by phone or video. This includes meetings to determine if a child is eligible for Early Start services.
- Services be offered by phone or video. The regional center must be told about the request before phone or video services start.
- The regional center will confirm the parent's request by mail.

For Individual Program Plan (IPP) or other service meetings, you can request:

- Meetings take place by phone or video.
- The regional center will send a letter to confirm the meeting took place by phone or video.

Questions?

Please contact your local regional center. If they cannot help you, please email DDSC19@dds.ca.gov.

Learn more

See the Department notice about Governor Gavin Newsom's declared State of Emergency due to the COVID-19 outbreak.

Link to full text of the Department of Developmental Services directive:
[Guidance for Waiving Requirements for In-Person Eligibility, Services, or Individual Program Plan Meetings and Authority to Regional Centers for Health & Safety Waiver Exemptions](#)