

March 18, 2020

## Important notice from the Department of Developmental Services about Guidance for Regional Center Monitoring Staff

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### **What to know**

**If you live in a licensed care home, regional center staff will keep checking on you during the COVID-19 outbreak.** Staff are taking extra steps to stay healthy and keep you safe.

### **Visit safety**

Regional center staff will take extra safety steps during visits to licensed care homes.

- Staff may wear masks, clean their hands, and stay 6 feet away to keep you healthy.
- Staff will call before making a visit.
- If someone is sick in your home, the visit may be shorter or done in a different way like video, FaceTime, Skype.

### **Questions?**

Please contact your local regional center. If they cannot help you, please email [DDSC19@dds.ca.gov](mailto:DDSC19@dds.ca.gov).

### **Learn more at:**

[The World Health Organization website](#)  
[Centers for Disease Control and Prevention website](#)  
[California Department of Public Health website](#)

Link to full text of the Department of Developmental Services directive:  
[Guidance for Regional Center Monitoring Staff and Activities](#)