The Home and Community-Based Services (HCBS) rules ensure that people with disabilities have full access to, and enjoy the benefits of, community living through long-term services and supports in the most integrated settings of their choosing. In order to assist in determining eligibility for compliance funding, providers must complete this evaluation. Both "Yes" and "No" answers require an explanation. A "No" response *could* mean a service setting is out of compliance with the HCBS rules and is potentially eligible for funding to make necessary adjustments. Once this evaluation is completed, it should act as a guide for filling out the provider compliance funding concept, which is required for any provider to be eligible for compliance funding. Completion of this evaluation is for the sole purpose of applying for compliance funding and does not take the place of future provider assessments that the Department may require to determine provider compliance with the HCBS settings rules. Only providers requesting compliance funding need to complete this evaluation.

Federal Requirements #1-5 apply to providers of all services, including residential and non-residential settings. Federal Requirements #6-10 are additional requirements that apply only to provider-owned or controlled residential settings.

The column labeled "Guidance" contains a series of questions intended to help identify compliance or non-compliance with each requirement as it relates to the HCBS rules. While responses to these questions can help in the determination of whether or not a particular requirement is met, these responses may not be the sole factor in this determination.

More information on the HCBS rules and this form can be found at www.dds.ca.gov/HCBS.

Questions may be directed to HCBSregs@dds.ca.gov.

Date(s) of Evaluation: 11-1-2019	Completed by: Steven Jackson				
Vendor Name, Address, Contact: New Dawn Support Services 1570 S. Railroad Ave. Crescent City, Ca., 95531 Steven Jackson					
Vendor Number: HR0477					
Service Type and Code: Community Integration Training Program (055)					

Federal Requirement #1:

The setting is integrated in, and supports full access of individuals receiving Medicaid HCBS to the greater community, including opportunities to seek employment and work in competitive integrated settings, engage in community life, control personal resources, and receive services in the community, to the same degree of access as individuals not receiving Medicaid HCBS.

Guidance:

- Do individuals receive services in the community based on their needs, preferences and abilities?
- Does the individual participate in outings and activities in the community as part of his or her plan for services?
- If an individual wants to seek paid employment, does the home staff refer the individual to the appropriate community agency/resource?
- Do individuals have the option to control their personal resources, as appropriate?

Please explain: Through our Community Integration Training Program we seek out a multitude of ways for individuals we support to seek gainful employment in any arena they so choose.

Federal Requirement #2:

The setting is selected by the individual from among setting options, including non-disability-specific settings and an option for a private unit in a residential setting. The setting options are identified and documented in the person-centered service plan and are based on the individual's needs, preferences, and, for residential settings, resources available for room and board.

Guidance:

- Does the provider have a current regional center Individual Program Plan (IPP) on file for all individuals?
- Does each individuals' IPP document the different setting options that were considered prior to selecting this setting?

Please explain: Each person supported by New Dawn Support Services if fully involved in the discovery and planning phases of their IPP. Through tools such as the "Integrated Star" it is laid out how a person wants to be supported through a varied means of natural and paid supports in their home community.

Federal Requirement #3:

Ensures an individual's rights of privacy, dignity and respect, and freedom from coercion and restraint.

Guidance:

- Does the provider inform individuals, in a manner they can understand, of their rights to privacy, dignity, respect, and freedom from coercion and restraint?
- Does the provider communicate, both verbally and in writing, in a manner that ensures privacy and confidentiality?
- Do staff communicate with individuals based on their needs and preferences, including alternative methods of communication where needed (e.g., assistive technology, Braille, large font print, sign language, participants' language, etc.)?

Please explain: Individuals receiving supports as well as staff from New Dawn Support Services meet with advocates provided by Redwood Coast Regional Center as well as the Redwood Coast Developmental Services Corporation Board of Directors to ensure all rights, dignity, respect and freedom from coercion are honored. Individuals also regularly meet with team members from the Department of Health and Human Services. Support Staff are trained in a myriad of ways on Title 17 as well as DSP best practices.

Federal Requirement #4:

Optimizes but does not regiment individual initiative, autonomy, and independence in making life choices, including, but not limited to, daily activities, physical environment, and with whom to interact.

Guidance:

- Does the provider offer daily activities that are based on the individuals' needs and preferences?
- Does the provider structure their support so that the individual is able to interact with individuals they choose to interact with, both at home and in community settings?
- Does the provider structure their support so that the individual is able to participate in activities that interest them and correspond with their IPP goals?

Does the service and/or program meet this requirement? $\ oxtimes$ Yes $\ oxtimes$ No

Please explain: New Dawn Support Services employs a 100% community-based program. Through this practice each person supported has full autonomy over their routines and/or location of services provided.

Federal Requirement #5:

Facilitates individual choice regarding services and supports, and who provides them.

Guidance:

- Does the provider support individuals in choosing which staff provide their care to the extent that alternative staff are available?
- Do individuals have opportunities to modify their services and/or voice their concerns outside of the scheduled review of services?

Does the service and/or program meet this requirement? \Box Yes \boxtimes No

Please explain: Individuals supported are in the interview process for potential new support staff, ultimately deciding who will be hired in to provide their supports. An opendoor policy is regularly relayed to individuals receiving supports and a safe space is provided to glean "what's working/ not working" with staff whenever they feel the need arises. Through this process we facilitate information gathering to help the individual either train staff and/or if the need arises, remove those staff from their team.

We have identified a barrier while planning services with those we support. Individuals are encouraged to be active in the team process, but it seems that the methods utilized (Team meetings, information gathering tools, etc.) can be intimidating. Due to the lack of full understanding in how to utilize these skills we often see a person "go with the flow" vs. fully self-advocating for their needs/ wants.

Only providers of services in **provider-owned or controlled residential settings** need to complete the remainder of this evaluation. In **provider-owned or controlled residential settings**, in addition to the above requirements, the following requirements must also be met:

Federal Requirement #6:

The unit or dwelling is a specific physical place that can be owned, rented or occupied under a legally enforceable agreement by the individual receiving services, and the individual has, at a minimum, the same responsibilities and protections from eviction that tenants have under the landlord/tenant law of the State. county, city or other designated entity. For settings in which landlord/tenant laws do not apply, the State must ensure that a lease, residency agreement or other form of written agreement will be in place for each participant and that the document provides protections that address eviction processes and appeals comparable to those provided under the jurisdiction's landlord tenant law.

Guidance:

- As applicable, does each individual have a lease, residency agreement, admission agreement, or other form of written residency agreement?
- Are individuals informed about how to relocate and request new housing?

Federal Requirement #7: Each individual has privacy in his/her sleeping or living unit: Units have entrance doors lockable by the individual, with only appropriate staff having keys to doors as needed. Individuals sharing units have a choice of roommates in that setting. Individuals have the freedom to furnish and decorate their sleeping or living units within	 Guidance: Do individuals have a choice regarding roommates or private accommodations? Do individuals have the option of furnishing and decorating their sleeping or living units with their own personal items, in a manner that is based on their preferences? Do individuals have the ability to lock
decorate their sleeping or living units within the lease or other agreement.	 Do individuals have the ability to lock their bedroom doors when they choose?
Does the service and/or program meet this Please explain: Click or tap here to enter text	requirement? ☐ Yes ☐ No

Does the service and/or program meet this requirement? \Box Yes \Box No

Federal Requirement #8: Individuals have the freedom and support to control their own schedules and activities, and have access to food at any time.	 Guidance: Do individuals have access to food at any time? Does the home allow individuals to set their own daily schedules? Do individuals have full access to typical facilities in a home such as a kitchen, dining area, laundry, and comfortable seating in shared areas? 				
Does the service and/or program meet this requirement? ☐ Yes ☐ No Please explain: Click or tap here to enter text.					
Federal Requirement #9: Individuals are able to have visitors of their choosing at any time.	 Guidance: Are visitors welcome to visit the home at any time? Can individuals go with visitors outside the home; such as for a meal or shopping, or for a longer visit outside the home, such as for holidays or weekends? 				
Does the service and/or program meet this Please explain: Click or tap here to enter text.	-				
Federal Requirement #10: The setting is physically accessible to the individual.	 Guidance: Do individuals have the freedom to move about inside and outside the home or are they primarily restricted to one room or area? Are grab bars, seats in bathrooms, ramps for wheelchairs, etc., available so that individuals who need those supports can move about the setting as they choose? Are appliances and furniture accessible to every individual? 				
Does the service and/or program meet this Please explain: Click or tap here to enter text.	-				

CONTACT INFORMATION

Contact Name: Steven Jackson

Contact Phone Number: 707-218-6978

Email Address: Steven@newdawnss.com

ACKNOWLEDGEMENT

By checking the box below, I acknowledge that completion of this evaluation is for the sole purpose of applying for compliance funding and does not take the place of future provider assessments that the Department may require to determine provider compliance with the HCBS settings rules.

☑ I AGREE

Existing regional center vendors may receive funding to make changes to service settings and/or programs to help them come into compliance with the HCBS rules. To be considered for funding, vendors must complete and submit this form and the provider compliance evaluation form as one packet to the regional center with which it has primary vendorization.

Instructions:

- The concept form on the next page must be used, may not exceed four pages plus
 the budget worksheet and any cost back up, and must be kept in Arial 12-point font.
 Submit the form in Microsoft Word or PDF format. An extra half page is permitted to
 answer questions about prior funding, but the rest of the concept must be within the
 standard page requirements.
- There has been a significant change in the form and process compared to prior years. In order to receive funding, this 2019-20 form must be used.
- For providers that operate programs with several vendor numbers involved in one concept, one evaluation and concept form should be submitted and should list all vendor numbers for related/included programs. If multiple programs owned by the same parent company have different compliance evaluations or concepts, additional applications can be submitted but should be attached in the same document as the other owned programs so they can be reviewed together.
- The results of the evaluation should be clearly laid out in the section referring to identification of federal requirements that are currently out of compliance, which the concept will address.
- The concept form includes detailed information that describes the funding requests and supports how the requests will assist the provider to come into compliance.
- There should be a clear link between what is being requested and the federal requirement currently out of compliance.
- Concepts should demonstrate how the requested change in service delivery will impact individuals in offering more choices or opportunities in the community.

Strengths of previously funded concepts:

- Identified the need as well as proposed a plan to provide outreach and information regarding the HCBS rules to individuals served and members of their support teams.
- Discussed the need for additional funds in order to effectively support individuals served on a more individualized basis in overcoming barriers to community integration and employment, as appropriate.
- Prioritized the preferences of individuals served and utilized their feedback in the development of the concept.
- Implemented train-the-trainer certification for person-centered planning/thinking and training regarding the HCBS rules.
- Enabled residents to age in place and exercise more choice and independence.

More information on the HCBS rules and this form can be found at www.dds.ca.gov/HCBS.

Vendor name	New Dawn Support Services
Vendor number(s)	HR0477
Primary regional center	Redwood Coast Regional Center
Service type(s)	Community Based Employment Training
Service code(s)	055
Number of consumers currently served	33
Current staff to consumer ratio	1:1

1. Please provide a brief description of the service/setting that includes what a typical day consists of and how services are currently provided. This response must include the baseline/current levels for any aspects of the program for which the concept proposes funding.

Due to the way we provide services, the day to day supports/settings are as unique and individual as the person receiving services. Those services vary depending on the type of participation defined in their IPP.

New Dawn Support Services (NDSS) utilizes a 100% community-based support setting in our Day Service. Supports for the day start at the location that is identified by the individual and their team at approximately 9am. Job skills development and gainful employment/ volunteer work are a primary goal for the program so individuals often meet at a job site/ volunteer site predetermined by the team

The individual supported is coached to complete goals named in their ISP and described in their person-centered descriptions.

Role modeling is provided in various environments to help teach appropriate communication and behavior with peers in the community.

All of this is done while teaching individuals receiving supports ways of navigating their way through town by way of walking, biking, bus, taxi, etc.

Project Narrative Description:

2. Please provide a brief summary narrative of the concept for which you are requesting funding, including justification for the funding.

New Dawn Support Services would contract with Community Living BC. We will utilize their trainers to certify up to (4) individuals supported in facilitating People Planning Together. The credentials would belong to the individuals certified who would then be employed by NDSS to provide the training to their peers. NDSS with its new trainers would then provide the training to anyone in the community free of charge in the amount of 8 sessions (Quarterly over 2 year). After the completion of free community training commitment, NDSS will continue to employ the certified facilitators to the train the community at a cost that will sustain the program and keep it viable moving forward. This will all be done in hopes to work in conjunction with the state move to Self-Directed Services.

3. Identify which HCBS federal requirements this concept addresses that are currently out of compliance. Could be all or a subset of those identified as out of compliance on the evaluation.				
1 2 3 4 5_X_ 6 7 8 9 10				
4. For each HCBS out-of-compliance federal requirement that is being addressed by this concept, describe the barriers to compliance and why this concept is necessary. If this information is in the evaluation section, please copy it here.				
l l				

Individuals supported are in the interview process for potential new support staff, ultimately deciding who will be hired in to provide their supports. An open-door policy is regularly relayed to individuals receiving supports and a safe space is provided to glean "what's working/ not working" with staff whenever they feel the need arises. Through this process we facilitate information gathering to help the individual either train staff and/or if the need arises, remove those staff from their team.

We have identified a barrier while planning services with those we support. Individuals are encouraged to be active in the team process, but it seems that the methods utilized (Team meetings, information gathering tools, etc.) can be intimidating. Due to the lack of full understanding in how to utilize these skills we often see a person "go with the flow" vs. fully self-advocating for their needs/ wants.

5. For each out-of-compliance federal requirement that is addressed in this concept, please explain how the concept will bring the vendor into compliance.

It is the belief that with the HCBS concept proposed individuals receiving a peer training on discovery, documentation and self-advocacy (People Planning Together), we will see those receiving supports being done so in a way that aligns with what each individual truly desires. It is anticipated that NDSS will see a higher participation level from individuals supported during discovery, planning and execution of IPP and ISP's. Self-advocation always, not only during scheduled review periods, is the main focus of this concept.

6. What are the proposed outcomes and objectives of the concept, and what are the methods of achieving and tracking them?

The proposed outcomes and objectives for this concept will fall mostly in line with our previous HCBS Funding Project. By providing training, education and follow-up to the community we are building a foundation for future supports that we cannot, and should not, do from a system centric approach. By employing Person-Centered concepts into our programs and community we are getting feedback from individuals supported that shows a desire to be a larger part of not only the planning phases of their own lives but also the training and education of their peers.

7. Please describe how and/or what was done to include input from the individuals served in developing this concept? Discuss not only the development of the concept, but also what steps were taken to identify the interests and desires of the individuals and who was involved in that process.

By gaining feedback through evaluations as well as follow-up with individuals who have taken our Person-Centered Thinking (PCT) course we have gained first-hand reports of individuals supported wanting to take a larger role in the training/education of their peers.

NDSS has spent the last decade training support staff, management and administration in the implementation of PCT in every aspect of a person's life. In 2016 we were granted funding through HCBS that allowed us to develop new facilitators, which included an individual

supported. This was a game changer for us. The ability to have a self-advocate on our training panel provided new insight and perspective that we previously did not have. Our agency and our community were elevated because of this.

Our self-advocate facilitator spent time gathering perspectives of those receiving supports and identified the desire of multiple people wanting to become facilitators themselves. While attending The Portland Gathering that is hosted by The Learning Community on Person Centered Practices our training group met with facilitators from People Planning Together and we learned of the amazing things happening through peer facilitation and presentation of the PCT materials.

8. Please describe how the concept you propose will enable you to provide more personcentered services to your clients.

By providing the education to individuals supported in a peer to peer environment we will be able to provide training and education to individuals supported that has up and to this point been missed. Ideally this will help a person lead their own team in while making independent making life choices

9. Please address your plan for maintaining the benefits, value, and success of your project at the conclusion of 2019-20 HCBS Funding.

NDSS will work with RCRC in developing a training program that will keep this project moving forward well after the 2019-2020 HCBS Funding conclusion.

10. Write a brief narrative below explaining each major cost category and timeline. Complete the budget template at the end of the concept sheet. An excel version with formulas is available. When applicable, budgets should include personnel/benefits, operating costs such as consultants or training, administrative expenses/indirect costs, and capital costs (assets lasting more than 2 years). If project spans 2 years or occurs in phases, budget should be separated by phase/year.

Administrative costs, if any, must comply with DDS' vendor requirements, including a cap of 15% of the sum of personnel/benefits, consulting, and operating costs (must exclude capital costs).

http://leginfo.legislature.ca.gov/faces/codes_displaySection.xhtml?sectionNum=4629.7&lawCode=WIC

FY 19/20

NDSS will be hiring up to (4) Facilitators to provid training on a peer-to-peer level. This cost includes the initial training provided by People Planning Together (PPT) *Identified in Operating Expenses, as well as two training sessions within the fiscal year.

Operating expenses incurred will include materials costs (Pens, Markers, Workbooks, etc.) as well as advertising to educate individuals who receive services on the availability of the trainings.

PPT will be brought in to train our newly hired facilitators. This includes having our facilitators take a two-day course followed by 3 days of hand over hand training on how to present the materials to their peers.

FY 20/21

Facilitators will provide the training quarterly.

Operating expenses will include materials and advertisement for the four planned trainings. Administrative costs include the staff time developing the project.

11. Please address sustainability of funding sources for all programs or concepts requiring any funding past the time frame of the requested grant, especially those that involve staff or other long-term costs. Please mark "not applicable" if costs will all be incurred during the program time frame.					
Sustainability of funding sources will be pursued through becoming a vendor of RCRC. The project can also be sustained at a "per person cost" for the course that can be developed during or at the conclusion of the HCBS Funding period.					
12. Have you or the organization you work with been a past recipient of DDS funding? If yes, what fiscal year(s)?	HCBS Funding No _X_ Yes. If Yes, FY(s)16/17 Disparity Funding No Yes. If Yes, FY(s) CPP Funding No _X_ Yes. If Yes FY(s)16/17 If yes to any question be sure to answer questions 13 and 14.				
For providers who have red	ceived prior HCBS, Disparity or CPP Funding from DDS				
	eceived prior funding from any of the above sources, please or funding project. You may copy and paste from progress d to regional centers or DDS.				
NDSS was granted HCBS and CPP funding in FY 16/17 for two separate projects. At the time we had to decide as to where to allocate our limited resources to only one project. The PCT project was determined by our team to get us closer to our goal of HCBS compliance as well as an avenue to provide a higher level of support to individuals participating in our program and in our community. The HCBS project (Person-Centered Thinking community training) was successfully completed to 100% fulfillment whereas the CPP project (Support for Forensic Involvement) was returned to Redwood Coast Regional Center.					
14. If your organization received prior funding, please explain how the current funding request is not redundant with any prior funding received and/or builds on the prior funding but was not part of the original funding.					
community training was a succeptal quality of participation by indicence and the training. Feedback provided on a will keep the previous PCT fare from day 1 in the assessment through Person Centered That the person and implemented through ample training provided all staff at NDSS go through a Together comes in to play, by services. This is coupled with completion of the course, tail focused on the Person Center how best to support the indiversal and feedback provided from the course of t	and build from our previous HCBS Funding. While the PCT ccess from a standpoint of volume of people trained and increased ividuals in their discovery and planning process, it did not go far iduals receiving services in the capacity that they wanted to receive led shows the desire and need for a peer to peer training model a small scale by our single self-advocate facilitator. The new model acilitation as well as add in the new peer to peer model. In the process we use Person Centered Practices and tools provided inking to ensure any and all services provided are decided upon by in a manner that they choose. We make sure this is possible led by in house facilitators in Person Centered Thinking. Currently, a 2-day course upon hiring. This is where People Planning y focusing the training specifically to those self-advocating for their in a hands on training provided by our management team upon ored towards the individual they have been hired to support and ered Description as well as IPP, ISP and One-Page Descriptions on idual. We have had participation from individuals in our PCT class them is that the material is developed in a "provider to provider" see to see us go to a peer support model.				

People Planning Together is a category of Person-Centered Thinking that employs individuals who receive supports to provide the training in a peer to peer model. This provides a multitude of benefits ranging from paid employment, self-advocacy and peer to peer training methods among other things. We would be honoring the teachings of individual initiative, autonomy, and independence in making life choices, including, but not limited to, daily activities, physical environment, and with whom to interact.

HCBS CONCEPT BUDGET								
Vendor Name		New Dawn Support Services						
Vendor Number(s)	HR0477							
		Yea	r 1 B	udget	Yea	ır 2 Budget		Total
	Salary and							
	Benefits	FTE	Α	nnual Cost	FTE	Annual Cos	t	Cost
Personnel (salary + benefits)								
Facilitator	6912	0.25	\$	1,728	0.20	\$ 1,382	\$	3,110
Facilitator	6912	0.25	\$	1,728	0.20	\$ 1,382		3,110
Facilitator	6912	0.25	\$	1,728	0.20	\$ 1,382		3,110
Facilitator	6912	0.25	\$	1,728	0.20	\$ 1,382		3,110
			\$	-		\$ -	\$	-
			\$	-		\$ -	\$	-
			\$	-		\$ -	\$	-
			\$	-		\$ -	\$	-
			\$	-		\$ -	\$	-
Personnel Subtotal	*		\$	6,912		\$ 5,530	\$	12,442
Operating expenses				-,-		, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		,
materials			\$	400		\$ 400	\$	800
Advertisi	ng		\$	600		\$ 600	_	1,200
People Planning Toget			\$	20,000		\$ -	\$	20,000
			\$	-		\$ -	\$	-
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Operating Subtotal			\$	21,000		\$ 1,000		22,000
Administrative Expenses			_	,		Ţ <u>_</u> ,ccc	, ,	,
Project Development		_	\$	5,166			\$	5,166
r roject bevelopment			Ť	3,100			\$	-
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							\$	_
							\$	-
							\$	_
							\$	_
							\$	-
Administrative Subtotal			\$	5,166		\$ -	\$	5,166
Capital expenses			_	3,200		Ψ	Ť	5,200
Capital Capelloco							\$	-
							\$	_
							\$	_
							\$	_
							\$	_
							\$	-
							\$	-
							\$	-
							\$	-
Capital Subtotal			\$	-		\$ -	\$	-
Total Concept Cost			\$	33,078		\$ 6,530	\$	39,608
rotal Concept Cost			Ą	33,078		0,530 ج	Ą	37,008