

DS Task Force Monthly Check-In

July 30, 2020

DS Task Force Survey Results

24 Total Respondents

Monthly Check In Priorities

- Directive review
- Regional center intake and eligibility (Early Start/Lanterman) during COVID
- COVID frequently asked questions and updates from the website
- Self-Advocate and family discussion guide

Full Task Force Meeting Workgroup Priorities

- Community Resources
- System & Fiscal Reform
- Service Access & Equity

COVID-19 Updates

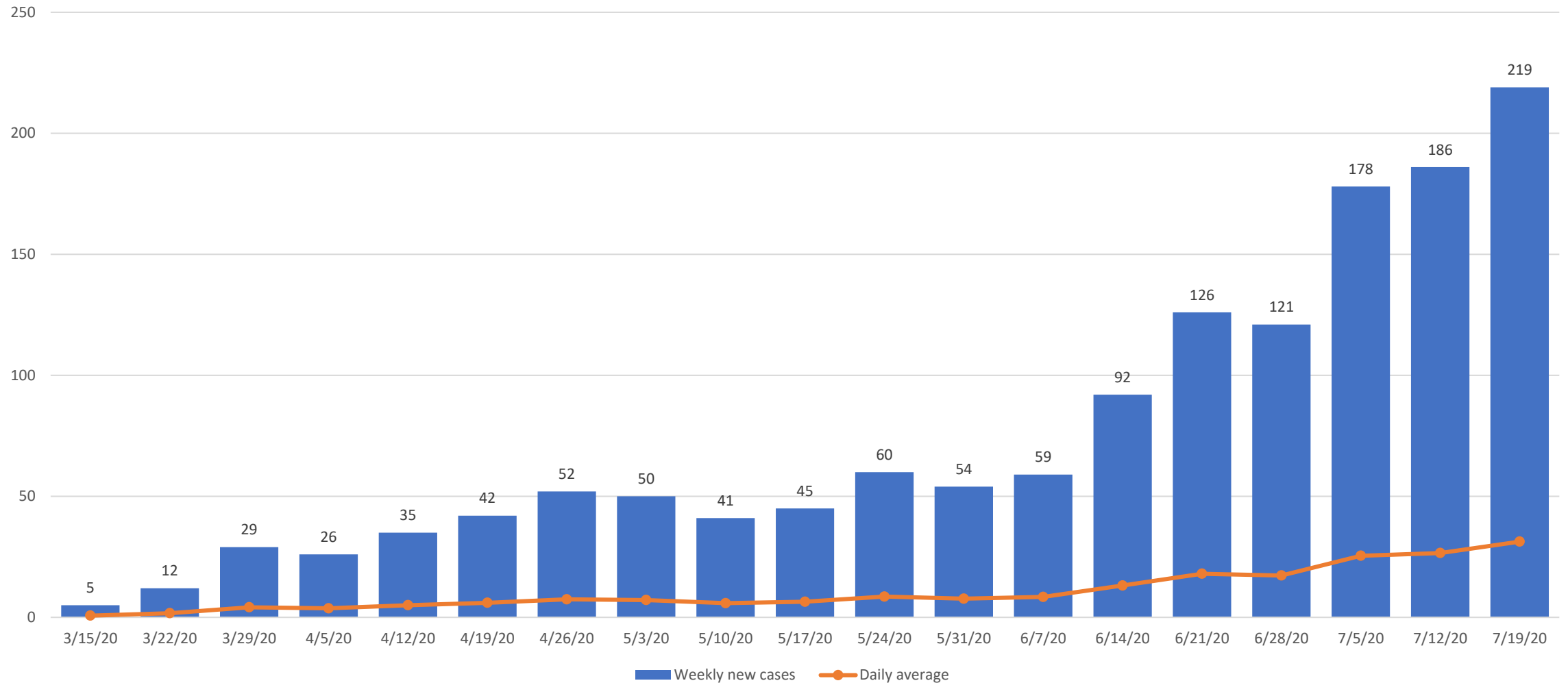
TABLE 1: CONSUMERS REPORTED AS COVID-19-POSITIVE, BY GENDER, AGE AND ETHNICITY				
CONSUMER CHARACTERISTICS	NUMBER OF CONSUMERS REPORTED AS HAVING TESTED POSITIVE FOR COVID-19	THIS GROUP AS A SHARE OF ALL CONSUMERS REPORTED AS COVID-19 POSITIVE	FOR COMPARISON: NUMBER OF CONSUMERS AT ALL REGIONAL CENTERS	FOR COMPARISON: THIS GROUP AS A SHARE OF ALL CONSUMERS
TOTAL	1,428	100%	353,922	100%
GENDER: FEMALE	583	41%	121,081	34%
GENDER: MALE	845	59%	232,840	66%
AGE GROUP: 0 - 2 years	95	7%	43,570	12%
AGE GROUP: 3 - 17 years	175	12%	134,398	38%
AGE GROUP: 18 - 24 years	159	11%	49,752	14%
AGE GROUP: 25 - 34 years	220	15%	51,371	15%
AGE GROUP: 35 - 44 years	155	11%	28,120	8%
AGE GROUP: 45 - 64 years	388	27%	36,673	10%
AGE GROUP: 65 years and older	236	17%	10,038	3%
ETHNICITY: Asian	59	4%	33,043	9%
ETHNICITY: Black/African American	137	10%	30,386	9%
ETHNICITY: Hispanic	673	47%	141,190	40%
ETHNICITY: Other ¹	66	5%	43,492	12%
ETHNICITY: White	493	35%	105,811	30%

Note: The availability of testing for COVID-19 varies.

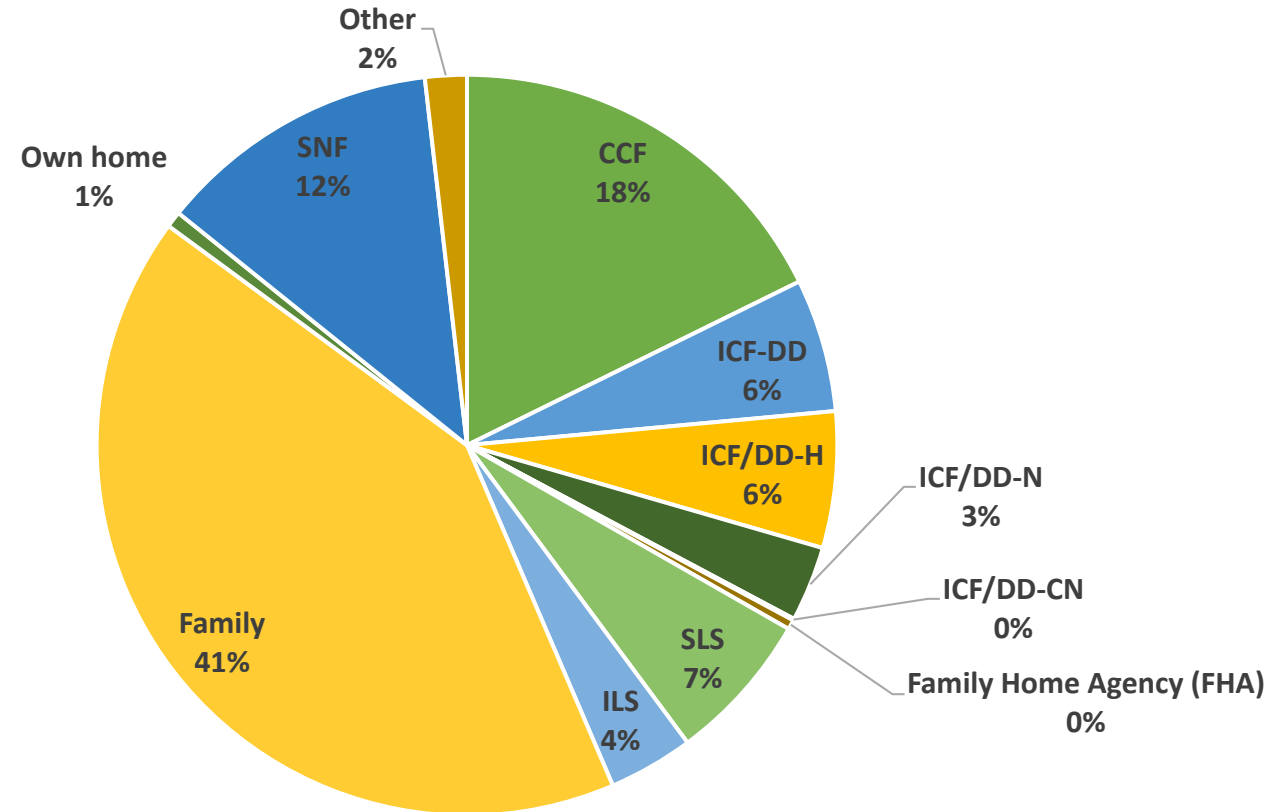
¹ "Other" includes multiple ethnicities and individuals with no recorded ethnicity.

Source: DDS analysis of COVID-19 surveillance data provided by regional centers as of 7/24/20 and Client Master File data as of June 2020.

Number of consumers newly reported as COVID positive by week and daily average as reported by Regional Centers

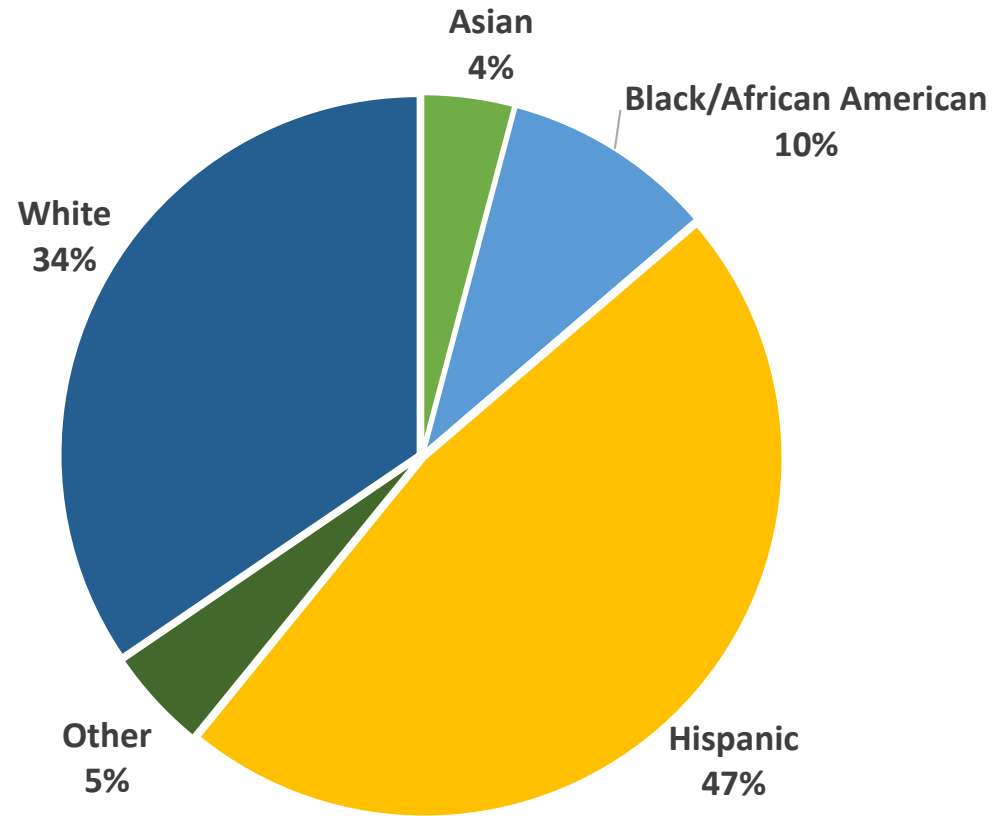


1,428 CONSUMERS REPORTED AS HAVING TESTED POSITIVE FOR COVID-19 BY RESIDENCE TYPE



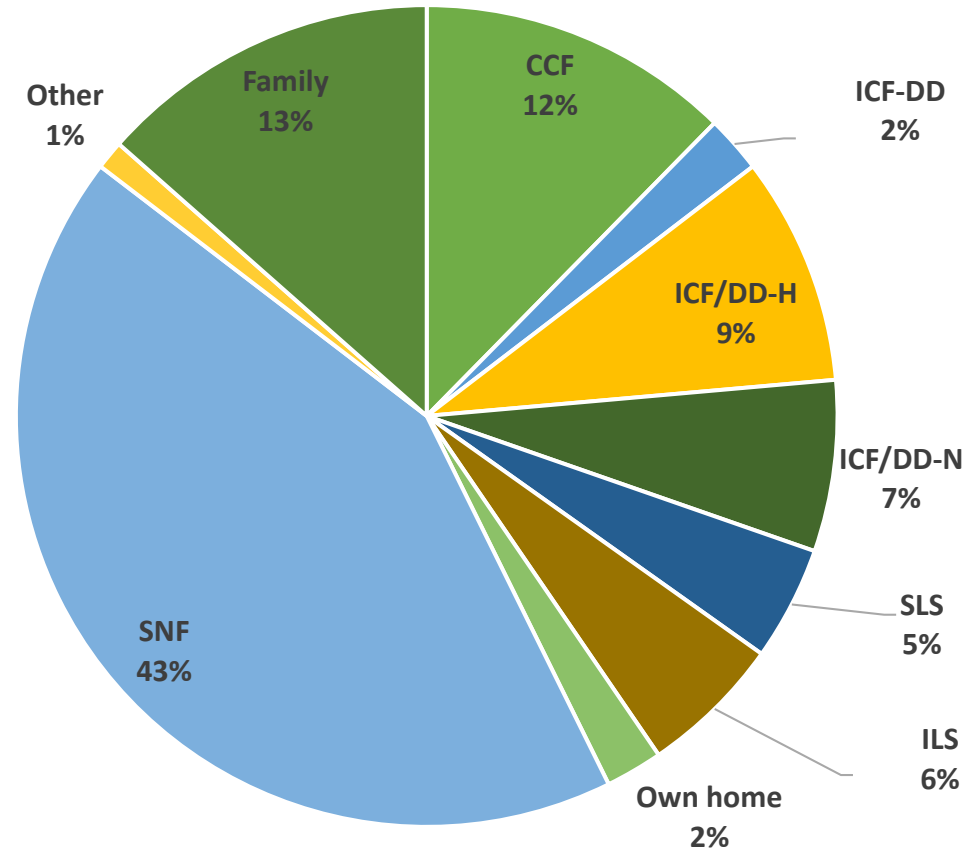
Data as of July 24, 2020

1,428 CONSUMERS REPORTED AS HAVING TESTED POSITIVE FOR COVID-19 BY ETHNICITY



Data as of July 24, 2020

89 CONSUMERS WHO HAVE PASSED AWAY DUE TO COVID-19 BY RESIDENCE TYPE



Data as of July 24, 2020

Draft Self-Advocate and Family Guide

Meetings with DS Task Force family members to discuss self-advocate and family guide

- Based on feedback, the document was shortened to two pages
- Focus on service needs and preferences of self-advocates and family members
- Families requested more information/communication from regional centers

Next Steps

- Final review of guiding questions by DS Task Force family members
- Family Survey
 - Collaborate with ARCA, SCDD, CBOs and FRCs to get a broad response
- Family Town Hall
 - Available in multiple languages
 - September

Topic Areas for Discussion

Executive Order N-25-20

- Allows DDS' Director to issue directives waiving any provision or requirement of the Lanterman Act, California Early Intervention Services Act or Title 17 regulations
- DDS' Director may delegate any authority granted to DDS by law to RCs
- Waivers granted by directive expire 30 days from date of issuance; however, DDS' Director may grant additional 30 day extensions when necessary to protect health or safety or to ensure delivery of services

Department Directives to Regional Centers

Senate Bill 81 (Statutes of 2019) added Welfare & Institutions Code Section 4639.6

- Director of the Department may issue directives to regional centers as the Director deems necessary to protect consumer rights, health, safety, or welfare
- The regional center must comply with any directive issued by the Director pursuant to this section
- The directive may not be in conflict with existing statutes or regulations

Directive vs. Guidance

Directive

- Issued under the authority of Governor's Executive Order
 - Waives statutory or regulatory requirements
 - Time-limited (e.g., 30 days)
- Issued under the authority of WIC §4639.6
 - Directives DDS' Director deems necessary to protect consumer rights, health, safety, or welfare
 - May or may not be time-limited (DDS Director's discretion)
- Time-limited directives are extended when necessary to protect public health or safety and/or to ensure delivery of services

Guidance

- Provides information and/or clarification on state or federal directions, recommendations, best practices, etc.

Continued Directives

3/12/20 – State of Emergency Statewide

- *7/17/20 – Providing and Claiming for Nonresidential Services During the State of Emergency (authorization for absence payments ends 8/31/20)*

3/12/20: Department Directive on Day Services for Consumers at High Risk for Serious Illness due to COVID-19 (expires 8/9/20)

3/12/20: Department Directive on Requirements Waived due to COVID-19 (expires 8/9/20)

- Early Start In-Person Meetings
- Early Start Remote Services
- Lanterman Act In-Person Meetings
- Health & Safety Waiver Exemptions

Modified Directives (1 of 2)

3/18/20: Department Directive on Requirements Waived due to COVID-19 and Additional Guidance (expires 8/15/20)

- Lanterman Act Remote Services or Alternate Locations
- Supplemental Staffing for Residential Providers
- Day Program Services
- Public Meetings
- **WIC §4731 Consumers' Rights Complaints (modified to delete this section)**
- Departmental Audits and Programmatic Monitoring Reviews
- **HCBS Self-Assessments (modified to extend completion date for provider self-assessments; new date 8/31/20)**
- Direct Support Professional Training
- FAQs

Modified Directives (2 of 2)

3/25/20 - Requirements Waived due to COVID-19 (expires 8/22/20)

- Lanterman Act Eligibility
- In-Home Respite Workers (modified to indicate First Aid and CPR training must be obtained within 30 days of starting work)
- Family Cost Participation Program and Annual Family Program Fee

4/15/20 – Requirements Waived due to COVID-19 (expires 8/13/20)

- Residential Facility Payments
- Health and Safety Waiver Exemptions for ARM Homes
- Vendor Fiscal Audits (modified to indicate waiver of this contract requirement only applies to FY 19/20)
- HCBS Final Rule Compliance Information (modified to extend date that info must be posted on RC websites; new date 8/31/20)
- EBSH/CCH Registered Behavior Technician Certification
- CIE Incentive Payments
- Parental Fees

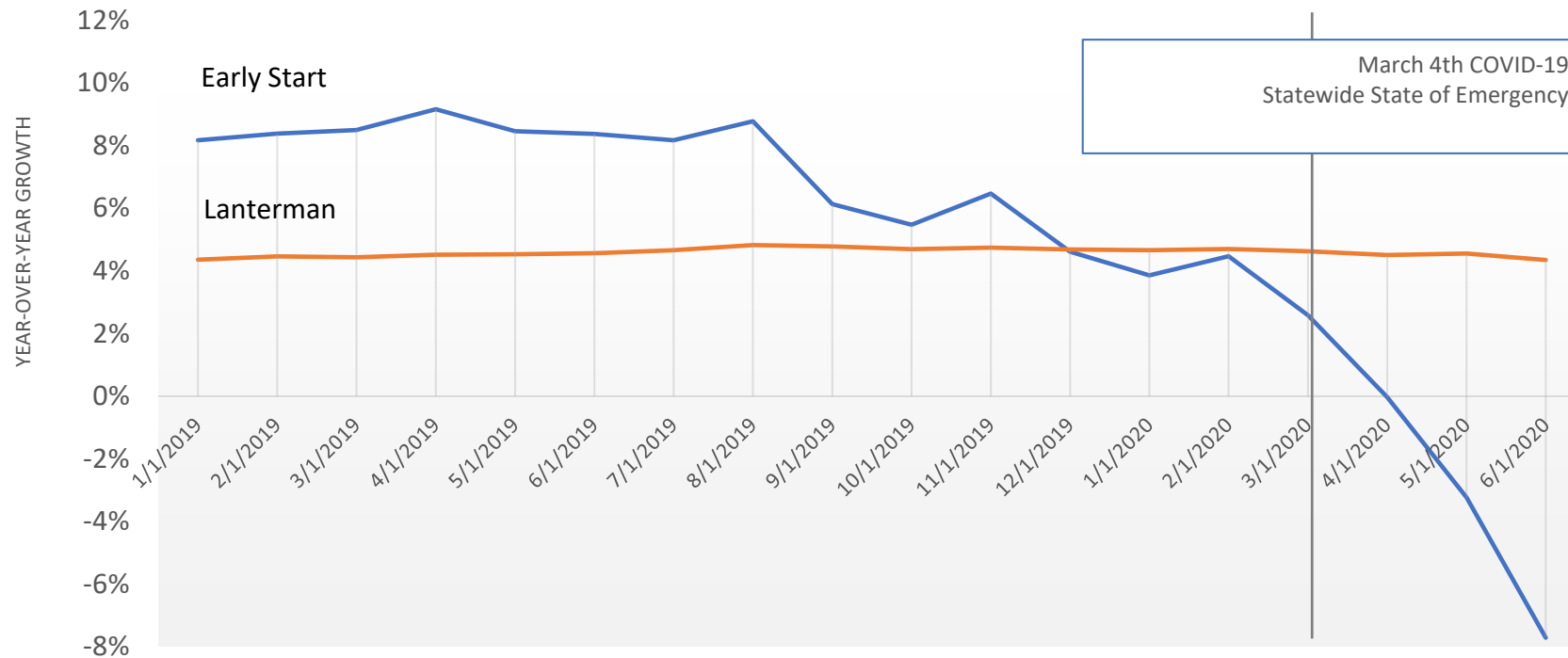
Alternative Service Model Framework

July 17, 2020 Directive regarding retainer payments and introduced framework: *Providing and Claiming for Nonresidential Services During the State of Emergency*

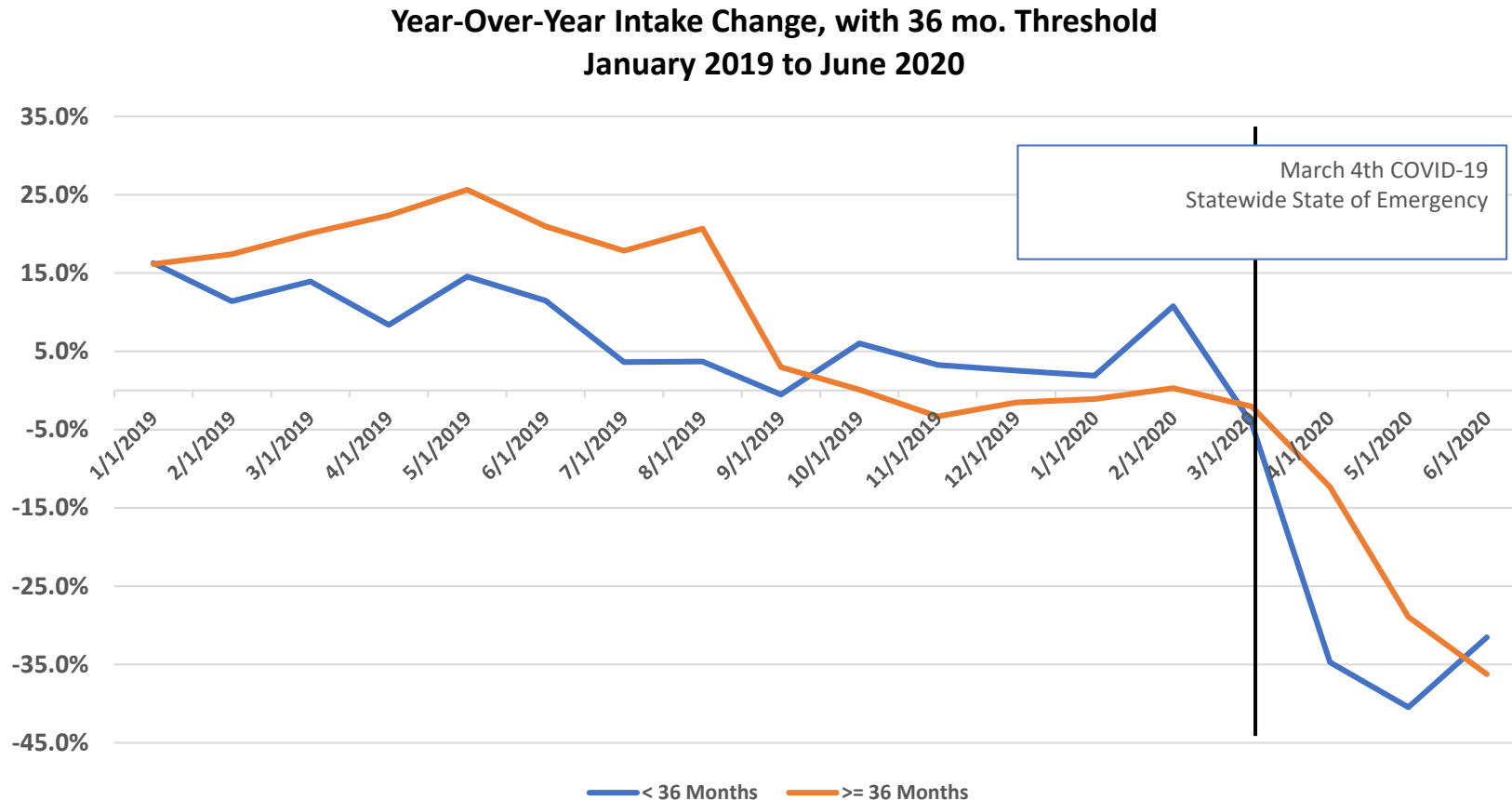
- Extends DDS' authorization of payments to nonresidential providers for consumer absences from to August 31, 2020
- Previews the structure for subsequent reimbursement of claims using alternative service delivery approaches during the State of Emergency
 - Includes sample documents that will need to be completed and maintained
- Effective date of September 1, 2020, pending issuance of an additional directive by DDS
- Waives the half-day billing requirements of WIC §4690.6
- DDS to meet with stakeholders for input

Regional Center Intake & Eligibility During COVID (1 of 2)

Early Start and Lanterman Year-Over-Year Caseload Change, January 2019 to June 2020



Regional Center Intake & Eligibility During COVID (2 of 2)



Dr. Carlo DeAntonio

North Los Angeles County Regional Center, Director of Clinical Services

Personal Protective Equipment – Regional Centers

- 5.6 million surgical, N95 and children’s masks
- More than 200,000 face shields
- More than 170,000 gowns
- More than 433,000 sets of gloves
- More than 15,000 gallons of hand sanitizer



July 11, 2020, Harbor Regional Center

PPE – Community Based Organizations & Family Resource Centers



Support for Families PPE and Food Distribution – July 27, 2020



La Familia - July 15, 2020

DDS partnered with CBOs and FRCs to distribute PPE to under served populations and communities by sending:

- 800,000 Surgical Masks
- 1,030 Face Shields
- 2,121 Gallons Hand Sanitizer

COVID Resources on DDS Website

- Dedicated page with safety and assistance information
- Department Directives in plain language, audio versions, ASL and translated into 4 languages
- FAQs specific to individuals, families and service providers
- COVID-specific data updated twice a week
- Training resources for DSPs to continue services and supports for individuals in their home settings

Creative Corner (1 of 3)

- Just launched last week
- Highlights individuals and providers with innovative ways of providing services
- Stories can be submitted to DDSC19@dds.ca.gov
- Will be updated a few times a month
- Stories will also be shared on social media

Creative Corner (2 of 3)

Creative Corner

COVID-19 has shown us all unique challenges allowing people to step up and think of new ways to do what is important to them. From daytime activities to visits with family and friends, we are seeing people be creative and make things work. We're excited to showcase these stories. Thank you all for sharing your talents and stories with us.

Do you have a creative program or a story to feature on this page? Please email DDSC19@dds.ca.gov with the details.

Stephanie and Community Employment Links (CEL)

Stephanie is staying at home, but is continuing to receive day/employment services from CEL. CEL has continued to provide direct services, including helping Stephanie sew masks to help keep people safe from COVID-19.



Creative Corner (3 of 3)

PathPoint

The Direct Support Professional (DSP) team at PathPoint developed a series of online cooking classes for the people they support. These videos show instructions for making different meals while at home. Below are the videos:

- [Mac and Cheese](#)
- [Roasted Tomatillo Dressing](#)
- [Beef Fajitas](#)
- [Guacamole](#)
- [French Toast](#)
- [Crepes](#)
- [Chicken Salad on a Tostada](#)
- [Chicken Nachos](#)
- [Banana Bread](#)

PathPoint has created an entire series of remote learning including art, music, science and job skills on their [website](#).

Friends of Children with Special Needs (FCSN)

Due to the Shelter-In-Place order, many of the 300+ children/adults FCSN serves on a daily basis are not able to maintain their pre-COVID-19 daily providing remote services to promote learning, staying connected and remaining healthy both physically and mentally. [In this video](#), you will see what we are doing for their community.

Face Covering Campaign

- Develop innovative ways to encourage self-advocates, families and direct service professionals to wear face coverings
- Clinical team at DDS is working on a mask tolerance protocol for providers with instructions and a video
- Alternative communication versions will be available for families and self-advocates
- DDS will invite self-advocates, families and providers to submit photos wearing a face covering and will be used as the cover photo on the DDS website
- Launch date in August 2020
(Target)



COVID Frequently Asked Questions (FAQs)

- Current FAQs are available for individuals, families and service providers on multiple tabs
- Reorganize based on categories not audience and live on its own tab
 - Will include Directive specific FAQs
- Written in plain language and translated

FAQs

Individuals & Families

Department Directives

Vendors & Service Providers

Frequently Asked Questions **NEW**

Creative Corner **NEW**

Data

Training

General Information

DDS Frequently Asked Questions (FAQ)

The answers found in the FAQ documents below are from the emails received through the DDSC19@dds.ca.gov email. If you cannot find what you are looking for, please email us so we can update our documents.

- [General COVID-19](#)
- [Services and Supports](#)
- [Day Program](#)
- [Early Start](#)
- [Educational Services](#)
- [Personal Protective Equipment](#)
- Directive Specific
 - [Extension of Early Start Services](#)

Information from other Departments

- [Health Plan Coverage of COVID-19 Testing – Department of Managed Health Care](#)
- [Providing Services to Children with Disabilities during the Coronavirus Disease 2019 Outbreak – US Department of Education](#)

Next Steps