

DS Task Force Monthly Check-In

August 27, 2020

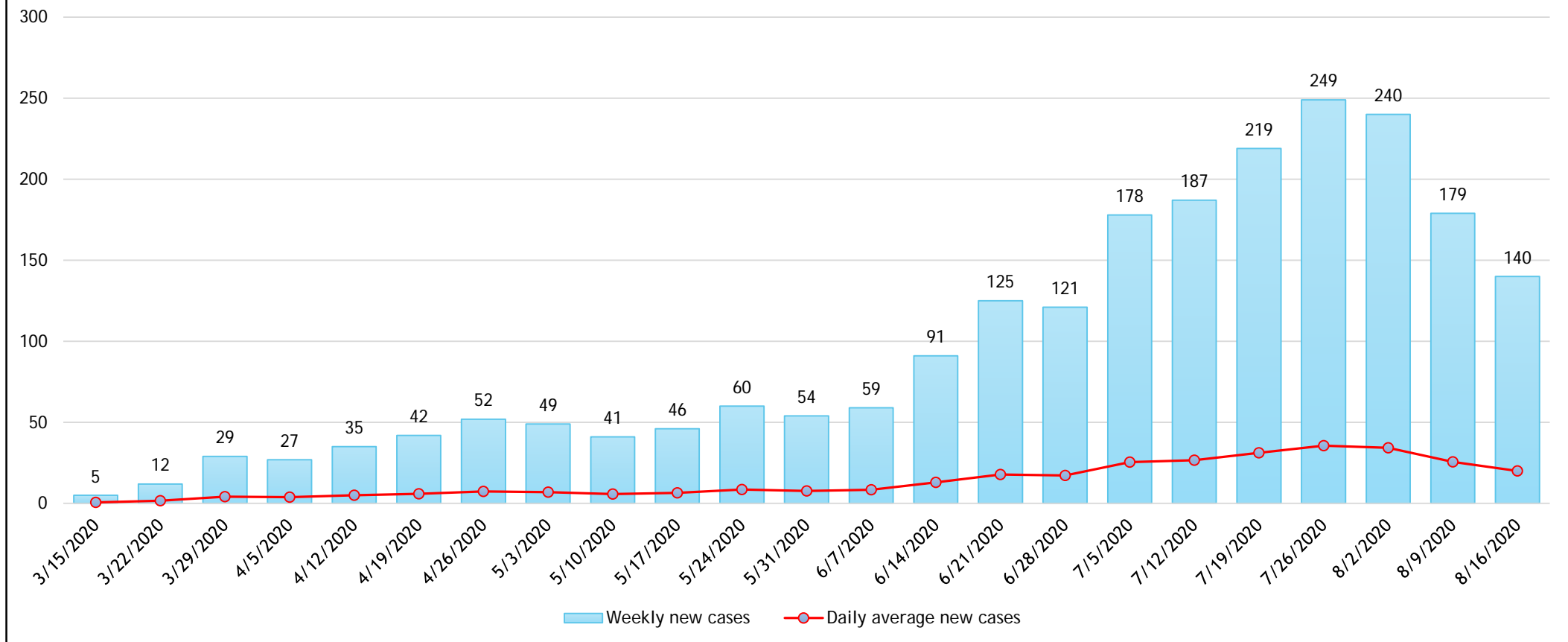
Department Updates

August 2020 Wildfires

- As of August 26th, 8 RCs monitoring 10 wildfires, several fires impact multiple RCs
 - RCs are contacting individuals in ILS/ SLS to confirm safety status
- 7 RCs report a total of approximately 400 individuals, cumulative, evacuated (however, some have returned home)
 - 286 individuals from family homes
 - 112 individuals from 31 provider homes (includes state operated STAR homes)
- 3 Homes lost in the fires
 - 1 Family home
 - 1 Provider home
 - 1 Unoccupied state-operated home (planned for children)

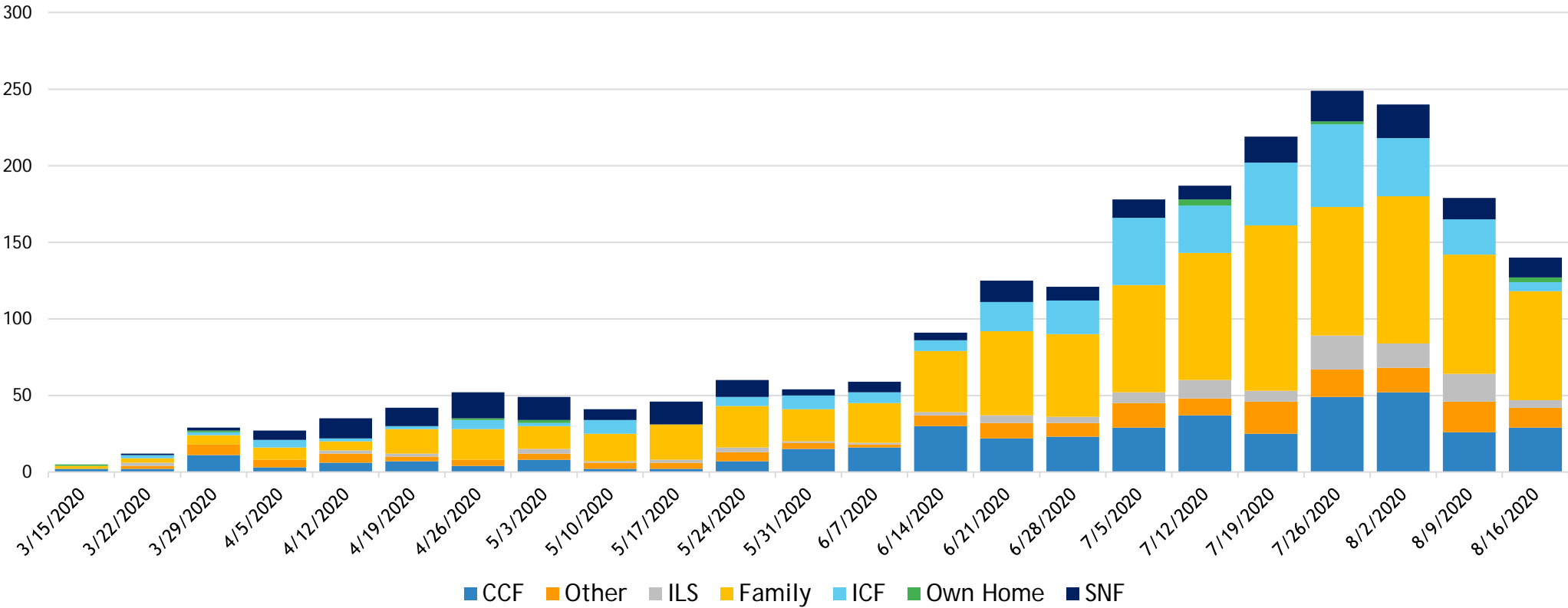
COVID-19

Number of Consumers Newly Reported COVID-19 Positive, By Week: All Regional Centers



Source: DDS analysis of COVID-19 surveillance data provided by regional centers as of 8/22/20 and Client Master File data as of July 2020.

Number of Consumers Newly Reported COVID-19 Positive, By Residence Type: All Regional Centers



Source: DDS analysis of COVID-19 surveillance data provided by regional centers as of 8/22/20 and Client Master File data as of July 2020.

CONSUMERS REPORTED AS COVID-19-POSITIVE, BY GENDER, AGE AND ETHNICITY			
CONSUMER CHARACTERISTICS	NUMBER OF CONSUMERS REPORTED AS HAVING TESTED POSITIVE FOR COVID-19	THIS GROUP AS A SHARE OF ALL CONSUMERS REPORTED AS COVID-19 POSITIVE	FOR COMPARISON: THIS GROUP AS A SHARE OF ALL CONSUMERS
TOTAL	2,308	100%	100%
FEMALE	954	41%	34%
MALE	1354	59%	66%
0 - 2 years	142	6%	13%
3 - 17 years	298	13%	39%
18 - 24 years	242	10%	14%
25 - 34 years	377	16%	14%
35 - 44 years	261	11%	8%
45 - 64 years	637	28%	10%
65 years and older	351	15%	3%
Asian	90	4%	9%
Black/African American	205	9%	9%
Hispanic	1069	46%	40%
Other ¹	124	5%	12%
White	820	36%	30%

¹ "Other" includes multiple ethnicities and individuals with no recorded ethnicity.

Source: DDS analysis of COVID-19 surveillance data provided by regional centers as of 8/21/20 and Client Master File data as of July 2020.

NUMBER OF DEATHS OF CONSUMERS WHO TESTED POSITIVE FOR COVID-19, BY RESIDENCE TYPE			
RESIDENCE TYPE	NUMBER OF CONSUMERS	THIS GROUP AS A SHARE OF ALL DECEASED CONSUMERS REPORTED AS COVID-19 POSITIVE	FOR COMPARISON: THIS GROUP AS A SHARE OF ALL CONSUMERS
Community Care Facility (CCF)	21	16%	7%
ICF for the Developmentally Disabled (ICF-DD)	5	4%	0%
ICF/DD-Habilitative (ICF/DD-H)	11	8%	1%
ICF/DD-Nursing (ICF/DD-N)	11	8%	1%
Family Home Agency	0	0%	0%
Supported Living Services (SLS)	9	7%	3%
Independent Living Services (ILS)	5	4%	5%
Family	20	15%	81%
Own Home	2	2%	
Skilled Nursing Facility (SNF)	48	36%	0%
Other	1	1%	2%
Total	133	100%	100%

Source: DDS analysis of COVID-19 surveillance data provided by regional centers as of 8/21/20.

COVID-19 Lessons Learned

- Monthly Check-In
 - What is currently working?
 - Where are the gaps?

Creative Service Delivery Approaches

Agile Response to COVID in the Latinx I/DD Community



Digital Communication

- Weekly check-in Zoom meetings with families / support groups
- Host webinar style trainings in Spanish
- Host monthly orientations about RC services and generic resources
- Developed [YouTube](#) channel with Spanish videos (e.g. Shelter in Place)

Provide resources safely with social distancing

- Drive-through distribution packs of PPE and other supplies
- Educational Spanish resources included in distribution
- Daily posts on [Facebook](#) page

Contact: Sandra E. Coss, Supervisor/Lead Trainer, [La Familia](#)

Connecting Seniors & Youth During COVID

Hmong Youth & Parents United (HYPU)

Senior Wellness Group

- Outreach to seniors with a focus on mental health & wellbeing
- Needs assessment for Senior Day Program participants
- Built communication with senior's family members

Language Access

- Created videos and materials in both Hmong & English
- Considered literacy limitations, created accessible materials with pictures
- Connected SacYouthWorks with seniors in Project Remembrance with focus on sharing stories to improve memory /mental health
- Youth are able to practice Hmong to seniors



Contact Zang Xiong, Program Director, HYPU website: www.hypu.org



Innovative Services

- Community Engagement
- Enhanced Community Engagement
- Film & Media Program

Planning

- Analysis of all services offered
- Considered individual needs and family feedback
- Ensured all necessary health and safety measures were complied with

Contact: Ken Barnes, Chief Executive Officer at ken@optionsforall.org

Statewide Self-Advocate and Family Engagement

Self-Advocate and Family Engagement

Collaboration with Community-Based Organizations (CBO)

- Input to identify barriers or concerns from underserved communities and how to best connect and address issues

Statewide Family Calls

- A series of meetings to include updates, ongoing discussion and training of interest to self-advocates and family members

Self-Advocate and Family Engagement Guide

- A set of guiding questions to facilitate thoughtful discussions and planning to help families and self-advocates make the choices that are best for them

Exploring Self Advocate and Family Member Survey

- A survey to gather feedback from family members and self-advocates about current needs and interests

Statewide Self-Advocate/Family Survey

- Self-Advocate and family feedback provides critical information to guide DDS' work moving forward
- Questions developed based on Family Workgroup input
- Questions ask about experiences working with their RC and service providers
- Survey will be translated into multiple languages
- Wide distribution to hear directly from those receiving services

Distribution Plan for the Self-Advocate/Family Survey



- Broad distribution planned
- Intended to reach many individuals receiving services from diverse communities
- Exploring online and offline options
- Looking for input on other ways to distribute the survey to increase our reach

Statewide Family Town Halls

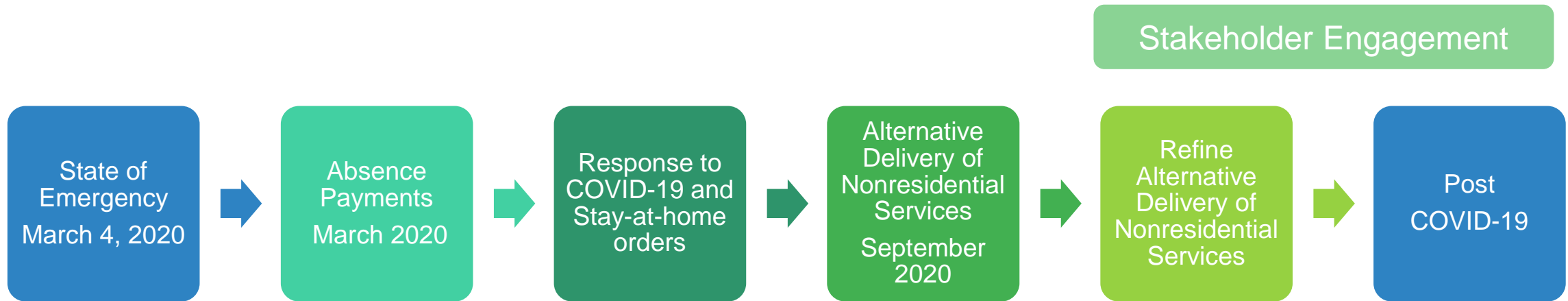
- Venue for DDS to share information and resources with families, and hear what's working and what can be improved directly from families
- Town halls will be conducted in English and non-English languages with interpreters
- Town halls will include training on topics such as Staying Safe, Accessing Participant Directed Services, What are Alternative Services, and other important information
- Will Be Scheduled in the Fall

Family Engagement Guide

- Revised and shortened to help families think about what they need now, options and how to be safe
- Developed to assist individuals and families think about service delivery planning including:
 - Current goals
 - Service needs and possible options
 - Health changes and PPE needs
 - Training needs
- Family engagement guide is a tool to support conversations with regional centers or service providers and to help guide service planning to make the choices that are best for the person
- Translated into multiple languages

Alternative Delivery of Nonresidential Services

Nonresidential Services Framework



Alternative Service Delivery Model

Emergency regulations submitted to the Office of Administrative Law (OAL) on August 21, 2020, public comments received

Executive Order N-75-20 August 24, 2020:

- Suspends absence payments that would otherwise be made in connection with the State of Emergency proclaimed in response to COVID-19
- Directs DDS to develop and implement policies and procedures to allow delivery of nonresidential services to individuals with developmental disabilities
- The development and implementation of such policies and procedures shall not be subject to the Administrative Procedure Act

Move from emergency regulations to DDS issued Directive

- Allows for flexibility and ability to issue standardized forms
- Directive will align with posted draft regulations
- Input on regulations will inform modifications
- Directive will be issued this week

Purpose of Alternative Service Delivery

- Alternative Service Delivery offers the flexibility to tailor services to meet people where they are
- Increases opportunities for consumers to guide service providers to creatively respond to individual needs and preferences
- Builds on the innovative service delivery approaches nonresidential service providers have taken to support consumers while limiting potential exposure to COVID-19
- Establishes a mechanism for providers of such services to receive payment and preserve workforce and delivery of services
- Secures Federal Funding

Types of Alternative Service Delivery

- Supports related to minimizing the exposure to or impact of COVID-19
- Completion of an individual assessment and an individualized service plan
- Services delivered to the consumer via telephone, video or other electronic communication
- Delivery of meaningful supplies or other items to the consumer's home
- Use of self-guided training and educational materials supplied by the provider to support the service
- Skills training to individuals within the household to support the consumer
- Service provided in-person, modified to comply with the most restrictive state or local guidelines in effect
- Supports for transition to the Self-Determination Program
- Other alternative services

Monthly Reporting – Discussion

- The number of consumers with service authorizations
- The number of consumers who received alternative services
- The number of consumers who did not receive alternative services
- The number of consumers who used each type of alternative service
- A description of the alternative services provided that were not listed on the Directive, and the number of the consumers who used them
- The number of days in each month each consumer received an alternative service

Options for Greater Nonresidential Provider Alternative Service Accountability

- Individual service plan for each consumer to be completed within a specified time period
 - Person-centered
 - Collaborative - team approach where appropriate
- Report staff retention
- Notification from regional center to self-advocate and/or family member of alternative service model utilization
- Establish a minimum amount of service to be provided to each consumer

Technical Assistance and Training

Alternative Services Delivery Symposium - September 2020

- A series of statewide webinars to highlight innovative approaches to service delivery to inform and inspire options for Alternative Service model

Technical Assistance and Training Agent - September 2020 – June 2021

- Promote and coordinate collaboration among service providers to maximize the opportunities of Alternative Services Delivery
- Source consultants, conduct statewide outreach to service providers seeking assistance, make connections and develop consultation agreements to provide technical assistance and training as needed
- Consultation agreements may vary in frequency and duration, ranging from open online events for large groups to individualized consultation
- Agent will be selected through a Request for Proposal (RFP) facilitated by San Diego Regional Center

Questions?

Additional questions, comments, and recommendations regarding Alternative Delivery of Nonresidential Services may be sent to:

RegulationsMailing@dds.ca.gov