

# DS Task Force Monthly Check-In

August 27, 2020

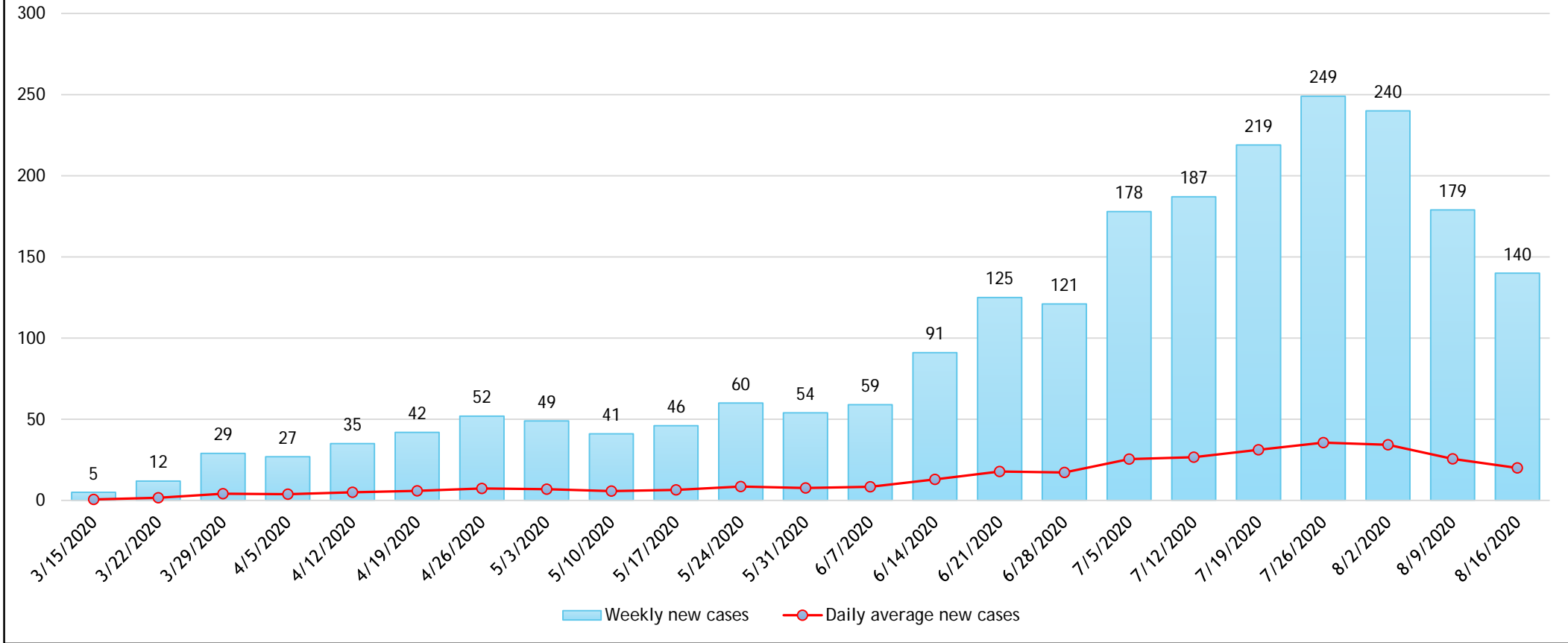
# Department Updates

# August 2020 Wildfires

- As of August 26th, 8 RCs monitoring 10 wildfires, several fires impact multiple RCs
  - RCs are contacting individuals in ILS/ SLS to confirm safety status
- 7 RCs report a total of approximately 400 individuals, cumulative, evacuated (however, some have returned home)
  - 286 individuals from family homes
  - 112 individuals from 31 provider homes (includes state operated STAR homes)
- 3 Homes lost in the fires
  - 1 Family home
  - 1 Provider home
  - 1 Unoccupied state-operated home (planned for children)

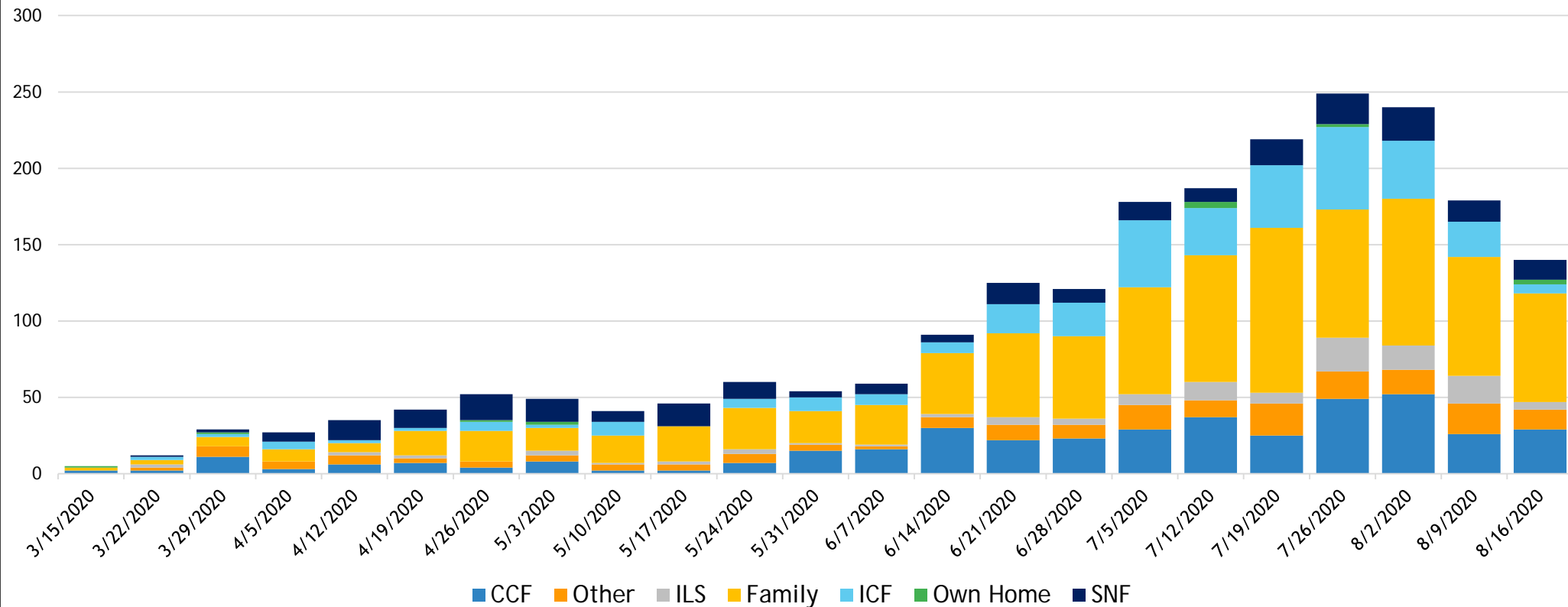
# COVID-19

# **Number of Consumers Newly Reported COVID-19 Positive, By Week: All Regional Centers**



Source: DDS analysis of COVID-19 surveillance data provided by regional centers as of 8/22/20 and Client Master File data as of July 2020.

## Number of Consumers Newly Reported COVID-19 Positive, By Residence Type: All Regional Centers



Source: DDS analysis of COVID-19 surveillance data provided by regional centers as of 8/22/20 and Client Master File data as of July 2020.

CONSUMERS REPORTED AS COVID-19-POSITIVE, BY GENDER, AGE AND ETHNICITY			
CONSUMER CHARACTERISTICS	NUMBER OF CONSUMERS REPORTED AS HAVING TESTED POSITIVE FOR COVID-19	THIS GROUP AS A SHARE OF ALL CONSUMERS REPORTED AS COVID-19 POSITIVE	FOR COMPARISON: THIS GROUP AS A SHARE OF ALL CONSUMERS
<b>TOTAL</b>	<b>2,308</b>	<b>100%</b>	<b>100%</b>
FEMALE	954	41%	34%
MALE	1354	59%	66%
0 - 2 years	142	6%	13%
3 - 17 years	298	13%	39%
18 - 24 years	242	10%	14%
25 - 34 years	377	16%	14%
35 - 44 years	261	11%	8%
45 - 64 years	637	28%	10%
65 years and older	351	15%	3%
Asian	90	4%	9%
Black/African American	205	9%	9%
Hispanic	1069	46%	40%
Other <sup>1</sup>	124	5%	12%
White	820	36%	30%

<sup>1</sup> "Other" includes multiple ethnicities and individuals with no recorded ethnicity.

Source: DDS analysis of COVID-19 surveillance data provided by regional centers as of 8/21/20 and Client Master File data as of July 2020.

NUMBER OF DEATHS OF CONSUMERS WHO TESTED POSITIVE FOR COVID-19, BY RESIDENCE TYPE			
RESIDENCE TYPE	NUMBER OF CONSUMERS	THIS GROUP AS A SHARE OF ALL DECEASED CONSUMERS REPORTED AS COVID-19 POSITIVE	FOR COMPARISON: THIS GROUP AS A SHARE OF ALL CONSUMERS
Community Care Facility (CCF)	21	16%	7%
ICF for the Developmentally Disabled (ICF-DD)	5	4%	0%
ICF/DD-Habilitative (ICF/DD-H)	11	8%	1%
ICF/DD-Nursing (ICF/DD-N)	11	8%	1%
Family Home Agency	0	0%	0%
Supported Living Services (SLS)	9	7%	3%
Independent Living Services (ILS)	5	4%	5%
Family	20	15%	81%
Own Home	2	2%	
Skilled Nursing Facility (SNF)	48	36%	0%
Other	1	1%	2%
<b>Total</b>	<b>133</b>	<b>100%</b>	<b>100%</b>

Source: DDS analysis of COVID-19 surveillance data provided by regional centers as of 8/21/20.



# COVID-19 Lessons Learned

- Monthly Check-In
  - What is currently working?
  - Where are the gaps?

# Creative Service Delivery Approaches

# Agile Response to COVID in the Latinx I/DD Community



## Digital Communication

- Weekly check-in Zoom meetings with families / support groups
- Host webinar style trainings in Spanish
- Host monthly orientations about RC services and generic resources
- Developed [YouTube](#) channel with Spanish videos (e.g. Shelter in Place)

## Provide resources safely with social distancing

- Drive-through distribution packs of PPE and other supplies
- Educational Spanish resources included in distribution
- Daily posts on [Facebook](#) page

Contact: Sandra E. Coss, Supervisor/Lead Trainer, [La Familia](#)

# Connecting Seniors & Youth During COVID

## Hmong Youth & Parents United (HYPU)

### Senior Wellness Group

- Outreach to seniors with a focus on mental health & wellbeing
- Needs assessment for Senior Day Program participants
- Built communication with senior's family members

### Language Access

- Created videos and materials in both Hmong & English
- Considered literacy limitations, created accessible materials with pictures
- Connected SacYouthWorks with seniors in Project Remembrance with focus on sharing stories to improve memory /mental health
- Youth are able to practice Hmong to seniors



Contact Zang Xiong, Program Director, HYPU website: [www.hypu.org](http://www.hypu.org)



## Innovative Services

- Community Engagement
- Enhanced Community Engagement
- Film & Media Program

## Planning

- Analysis of all services offered
- Considered individual needs and family feedback
- Ensured all necessary health and safety measures were complied with

Contact: Ken Barnes, Chief Executive Officer at [ken@optionsforall.org](mailto:ken@optionsforall.org)

# Statewide Self-Advocate and Family Engagement

# Self-Advocate and Family Engagement

## Collaboration with Community-Based Organizations (CBO)

- Input to identify barriers or concerns from underserved communities and how to best connect and address issues

## Statewide Family Calls

- A series of meetings to include updates, ongoing discussion and training of interest to self-advocates and family members

## Self-Advocate and Family Engagement Guide

- A set of guiding questions to facilitate thoughtful discussions and planning to help families and self-advocates make the choices that are best for them

## Exploring Self Advocate and Family Member Survey

- A survey to gather feedback from family members and self-advocates about current needs and interests

# Statewide Self-Advocate/Family Survey

- Self-Advocate and family feedback provides critical information to guide DDS' work moving forward
- Questions developed based on Family Workgroup input
- Questions ask about experiences working with their RC and service providers
- Survey will be translated into multiple languages
- Wide distribution to hear directly from those receiving services



# Distribution Plan for the Self-Advocate/Family Survey



- Broad distribution planned
- Intended to reach many individuals receiving services from diverse communities
- Exploring online and offline options
- Looking for input on other ways to distribute the survey to increase our reach

# Statewide Family Town Halls

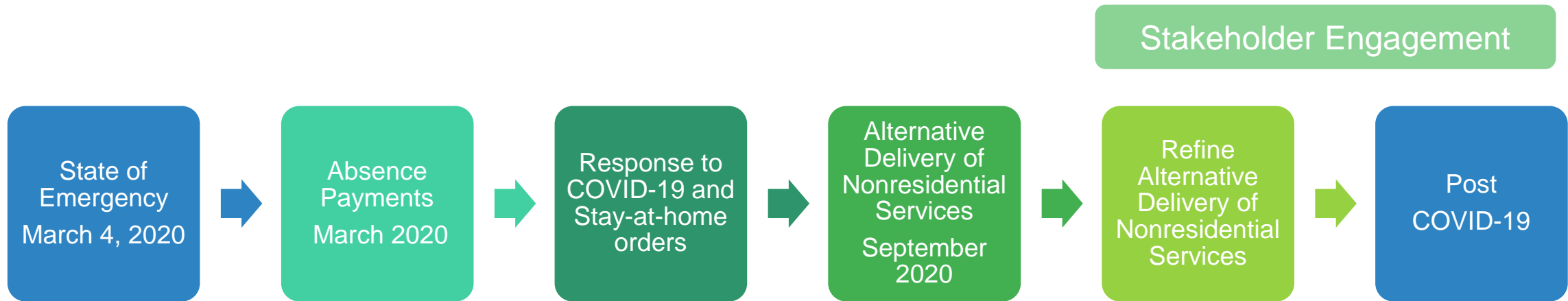
- Venue for DDS to share information and resources with families, and hear what's working and what can be improved directly from families
- Town halls will be conducted in English and non-English languages with interpreters
- Town halls will include training on topics such as Staying Safe, Accessing Participant Directed Services, What are Alternative Services, and other important information
- Will Be Scheduled in the Fall

# Family Engagement Guide

- Revised and shortened to help families think about what they need now, options and how to be safe
- Developed to assist individuals and families think about service delivery planning including:
  - Current goals
  - Service needs and possible options
  - Health changes and PPE needs
  - Training needs
- Family engagement guide is a tool to support conversations with regional centers or service providers and to help guide service planning to make the choices that are best for the person
- Translated into multiple languages

# Alternative Delivery of Nonresidential Services

# Nonresidential Services Framework



# Alternative Service Delivery Model

Emergency regulations submitted to the Office of Administrative Law (OAL) on August 21, 2020, public comments received

Executive Order N-75-20 August 24, 2020:

- Suspends absence payments that would otherwise be made in connection with the State of Emergency proclaimed in response to COVID-19
- Directs DDS to develop and implement policies and procedures to allow delivery of nonresidential services to individuals with developmental disabilities
- The development and implementation of such policies and procedures shall not be subject to the Administrative Procedure Act

Move from emergency regulations to DDS issued Directive

- Allows for flexibility and ability to issue standardized forms
- Directive will align with posted draft regulations
- Input on regulations will inform modifications
- Directive will be issued this week

# Purpose of Alternative Service Delivery

- Alternative Service Delivery offers the flexibility to tailor services to meet people where they are
- Increases opportunities for consumers to guide service providers to creatively respond to individual needs and preferences
- Builds on the innovative service delivery approaches nonresidential service providers have taken to support consumers while limiting potential exposure to COVID-19
- Establishes a mechanism for providers of such services to receive payment and preserve workforce and delivery of services
- Secures Federal Funding

# Types of Alternative Service Delivery

- Supports related to minimizing the exposure to or impact of COVID-19
- Completion of an individual assessment and an individualized service plan
- Services delivered to the consumer via telephone, video or other electronic communication
- Delivery of meaningful supplies or other items to the consumer's home
- Use of self-guided training and educational materials supplied by the provider to support the service
- Skills training to individuals within the household to support the consumer
- Service provided in-person, modified to comply with the most restrictive state or local guidelines in effect
- Supports for transition to the Self-Determination Program
- Other alternative services



# Monthly Reporting – Discussion

- The number of consumers with service authorizations
- The number of consumers who received alternative services
- The number of consumers who did not receive alternative services
- The number of consumers who used each type of alternative service
- A description of the alternative services provided that were not listed on the Directive, and the number of the consumers who used them
- The number of days in each month each consumer received an alternative service

# Options for Greater Nonresidential Provider Alternative Service Accountability

- Individual service plan for each consumer to be completed within a specified time period
  - Person-centered
  - Collaborative - team approach where appropriate
- Report staff retention
- Notification from regional center to self-advocate and/or family member of alternative service model utilization
- Establish a minimum amount of service to be provided to each consumer

# Technical Assistance and Training

## Alternative Services Delivery Symposium - September 2020

- A series of statewide webinars to highlight innovative approaches to service delivery to inform and inspire options for Alternative Service model

## Technical Assistance and Training Agent - September 2020 – June 2021

- Promote and coordinate collaboration among service providers to maximize the opportunities of Alternative Services Delivery
- Source consultants, conduct statewide outreach to service providers seeking assistance, make connections and develop consultation agreements to provide technical assistance and training as needed
- Consultation agreements may vary in frequency and duration, ranging from open online events for large groups to individualized consultation
- Agent will be selected through a Request for Proposal (RFP) facilitated by San Diego Regional Center

# Questions?

Additional questions, comments, and recommendations regarding Alternative Delivery of Nonresidential Services may be sent to:

[RegulationsMailing@dds.ca.gov](mailto:RegulationsMailing@dds.ca.gov)