

Alta California Regional Center

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Performance Report for Alta California Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Alta California Regional Center (ACRC) we served about 25,000 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At ACRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in most areas. We strive to continue to provide quality services to our clients and their families.

We hope this report helps you learn more about ACRC. If you have any questions or comments, please contact us!

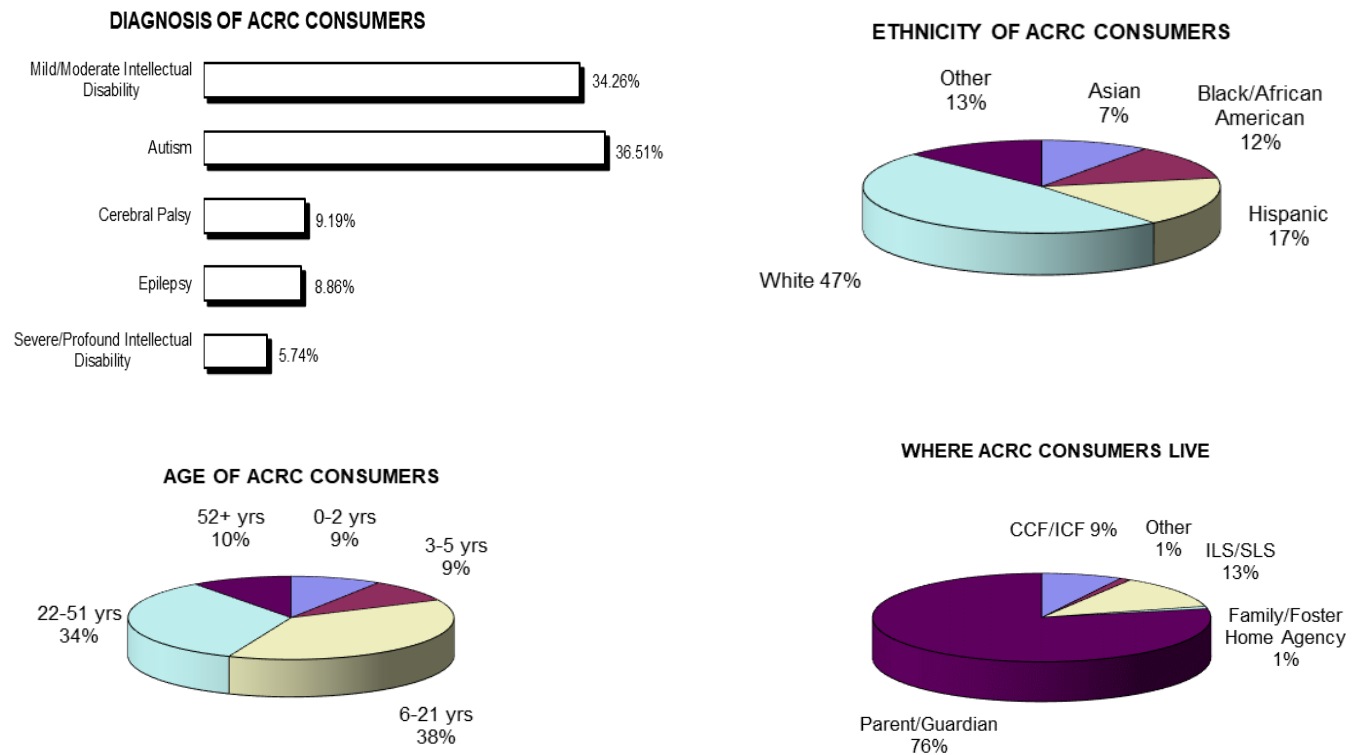
This report is a summary. To see the complete report, go to: www.altaregional.org
Or contact Iqbal Ahmad at **916-978-6353**.

Phil Bonnet

Director, Alta California Regional Center

Who uses ACRC?

These charts tell you about who ACRC consumers are and where they live.



How well is ACRC performing?

This chart tells you five areas where DDS wants each regional center to keep improving.

The first column tells you how ACRC was doing at the end of 2018, and the second column shows how ACRC was doing at the end of 2019.

To see how ACRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

| Regional Center Goals (based on Lanterman Act) | December 2018 | | December 2019 | |
|--|---------------|--------|---------------|--------|
| | State Average | ACRC | State Average | ACRC |
| Fewer consumers live in developmental centers | 0.12% | 0.15% | 0.08% | 0.14% |
| More children live with families | 99.38% | 99.47% | 99.44% | 99.50% |
| More adults live in home settings | 80.20% | 82.77% | 80.84% | 83.78% |
| Fewer children live in large facilities (more than 6 people) | 0.04% | 0.00% | 0.04% | 0.00% |
| Fewer adults live in large facilities (more than 6 people) | 2.31% | 2.38% | 2.15% | 2.06% |

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Did ACRC meet DDS standards?

Read below to see how well ACRC did in meeting DDS compliance standards:

| Areas Measured | Last Period | Current Period |
|---|---------------|----------------|
| Passes independent audit | Yes | Yes |
| Passes DDS audit | Yes | Yes |
| Audits vendors as required | Partially Met | Partially Met |
| Didn't overspend operations budget | Yes | Yes |
| Participates in the federal waiver | Yes | Yes |
| CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.) | 96.67% | 96.65% |
| Intake/Assessment timelines for consumers age 3 or older met | 95.58% | 100% |
| IPP (<i>Individual Program Plan</i>) requirements met | N/A | 99.94% |
| IFSP (<i>Individualized Family Service Plan</i>) requirements met | 75.3% | 84.4% |

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) The IFSP calculation methodology was changed from composite to average in order to more accurately reflect the RC's performance by only including children reviewed during monitoring and not all Early Start consumers. 4) N/A indicates that the regional center was not reviewed for the measure during the current period.

How well is ACRC doing at getting consumers working?

The chart below shows how well ACRC is performing on increasing consumer employment performance compared to their prior performance and statewide averages:

| Areas Measured | Time Period | | | |
|--|----------------------|---------|----------------------|---------|
| | CA | ACRC | CA | ACRC |
| Consumer Earned Income (Ages 16 to 64): Data Source: Employment Development Department | Jan through Dec 2017 | | Jan through Dec 2018 | |
| Quarterly number of consumers with earned income | 27,182 | 2,602 | 27,526 | 2,584 |
| Percentage of consumers with earned income | 17% | 21% | 16% | 20% |
| Average annual wages | \$9,033 | \$8,495 | \$10,317 | \$9,411 |
| Annual earnings of consumers compared to people with all disabilities in California Data Source: Cornell University Disability Status Report | 2017 | | 2018 | |
| | \$47,500 | | Data Not Available | |
| National Core Indicator Adult Consumer Survey | July 2014-June 2015 | | July 2017-June 2018 | |
| Percentage of adults who reported having integrated employment as a goal in their IPP | 27% | 22% | 29% | 32% |
| Paid Internship Program Data Source: Paid Internship Program Survey | 2017-18 | | 2018-19 | |
| | CA Average | ACRC | CA Average | ACRC |
| Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program | 6 | 21 | 9 | 19 |
| Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program | 18% | 34% | 13% | 28% |
| Average hourly or salaried wages for adults who participated in a Paid Internship Program | \$11.64 | \$11.92 | \$12.45 | \$12.32 |
| Average hours worked per week for adults who participated in a Paid Internship Program | 18 | 18 | 17 | 17 |
| Competitive Integrated Employment Data Source: Competitive Integrated Employment Incentive Program Survey | | | | |
| Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made | \$11.93 | \$11.63 | \$12.76 | \$12.83 |
| Average hours worked for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made | 22 | 20 | 22 | 23 |
| Total number of Incentive payments made for the fiscal year for the following amounts: | \$1,500 | 13 | 18 | 27 |
| | \$1,250 | 21 | 30 | 39 |
| | \$1,000 | 29 | 24 | 43 |

To obtain these statistics, DDS provided the EDD with client data, and the EDD matched that information to their database and returned individual-specific wage data including employment locations, business name and type. DDS then analyzed the data for accuracy and only reported to regional centers the information deemed most accurate.

*The Cornell University 2018 Disability Status Report was not available at the time that this report was finalized.

How well is ACRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

| Age Group | Measure | American Indian or Alaska Native | | Asian | | Black/African American | | Hispanic | | Native Hawaiian or Other Pacific Islander | | White | | Other Ethnicity or Race | |
|--------------|--------------|----------------------------------|------|-------|------|------------------------|------|----------|------|---|------|-------|------|-------------------------|------|
| | | 2018 | 2019 | 2018 | 2019 | 2018 | 2019 | 2018 | 2019 | 2018 | 2019 | 2018 | 2019 | 2018 | 2019 |
| Birth to 2 | Consumers | 0% | 0% | 9% | 10% | 9% | 10% | 22% | 23% | 0% | 0% | 37% | 37% | 22% | 20% |
| | Expenditures | 0% | 0% | 11% | 12% | 8% | 9% | 23% | 26% | 1% | 1% | 41% | 39% | 15% | 14% |
| 3 to 21 | Consumers | 0% | 0% | 11% | 11% | 11% | 11% | 20% | 20% | 0% | 0% | 42% | 40% | 16% | 16% |
| | Expenditures | 1% | 1% | 8% | 9% | 14% | 14% | 18% | 18% | 0% | 0% | 43% | 43% | 16% | 16% |
| 22 and older | Consumers | 1% | 1% | 7% | 7% | 14% | 14% | 12% | 12% | 0% | 0% | 58% | 58% | 8% | 8% |
| | Expenditures | 0% | 0% | 4% | 5% | 12% | 12% | 8% | 9% | 0% | 0% | 68% | 68% | 6% | 6% |

Number and percent of individuals receiving only case management services by age and ethnicity

| Measure | Year | Number of Eligible Consumers Receiving Case Management Only | | | Percent of Eligible Consumers Receiving Case Management Only | | |
|---|------|---|---------|--------------|--|---------|--------------|
| | | Birth to 2 | 3 to 21 | 22 and Older | Birth to 2 | 3 to 21 | 22 and Older |
| American Indian or Alaska Native | 2018 | 1 | 16 | 12 | 7% | 33% | 20% |
| | 2019 | 1 | 6 | 8 | 7% | 13% | 13% |
| Asian | 2018 | 24 | 387 | 169 | 8% | 32% | 23% |
| | 2019 | 24 | 362 | 157 | 6% | 27% | 20% |
| Black/African American | 2018 | 28 | 370 | 185 | 9% | 30% | 13% |
| | 2019 | 35 | 336 | 162 | 9% | 26% | 11% |
| Hispanic | 2018 | 60 | 481 | 195 | 8% | 21% | 15% |
| | 2019 | 39 | 452 | 199 | 4% | 19% | 15% |
| Native Hawaiian or Other Pacific Islander | 2018 | 1 | 16 | 14 | 8% | 33% | 28% |
| | 2019 | 1 | 15 | 11 | 5% | 28% | 22% |
| White | 2018 | 72 | 1,399 | 593 | 6% | 30% | 10% |
| | 2019 | 76 | 1348 | 618 | 4% | 24% | 15% |
| Other Ethnicity or Race | 2018 | 42 | 489 | 128 | 5% | 27% | 16% |
| | 2019 | 29 | 428 | 116 | 5% | 27% | 10% |
| Total | 2018 | 228 | 3,158 | 1,296 | 7% | 28% | 12% |
| | 2019 | 205 | 2947 | 1271 | 5% | 25% | 12% |

Want more information?

To see the complete report, go to: www.altaregional.org

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