

## Central Valley Regional Center

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## Performance Report for Central Valley Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Central Valley Regional Center (CVRC) we served about 21,600 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At CVRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in improving our regional center goals over the past year by continuing to have fewer adults living in large facilities. More adults are residing in home settings. With regard to employment, annual wages have increased, average hours worked per week has increased, and more individuals have been offered competitive employment following a paid internship. The percentage of Asians with no purchase of service has decreased. Per capita purchase of service for monolingual Spanish, Hmong and Cambodian-speaking individuals/families has increased. We will continue to work to improve employment opportunities, improve equity in service provision, and improve intake timelines.

We hope this report helps you learn more about CVRC. If you have any questions or comments, please contact us!

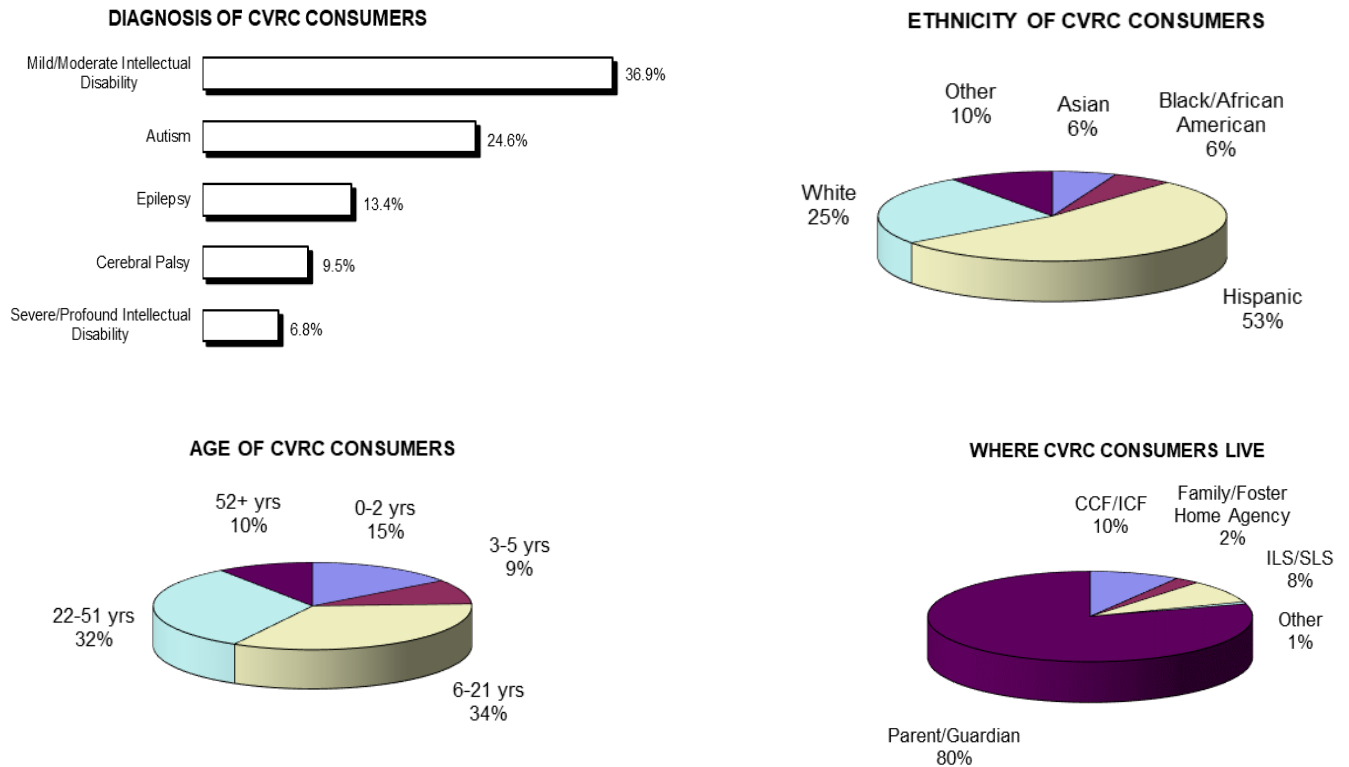
This report is a summary. To see the complete report, go to: [www.cvrc.org](http://www.cvrc.org), tab on Transparency and Access to Info, Contracts, Draft Performance Contract 2019.

Or contact Cleora Ditommaso at (559) 276-4320 for email [cditommaso@cvrc.org](mailto:cditommaso@cvrc.org)

Heather Flores  
Director, Central Valley Regional Center

## Who uses CVRC?

These charts tell you who CVRC consumers are and where they live.



## How well is CVRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how CVRC was doing at the end of 2018, and the second column shows how CVRC was doing at the end of 2019.

To see how CVRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2018		December 2019	
	State Average	CVRC	State Average	CVRC
Fewer consumers live in developmental centers	0.12%	0.20%	0.08%	0.13%
More children live with families	99.38%	99.28%	99.44%	99.41%
More adults live in home settings	80.20%	80.14%	80.84%	80.77%
Fewer children live in large facilities (more than 6 people)	0.04%	0.00%	0.04%	0.00%
Fewer adults live in large facilities (more than 6 people)	2.31%	0.69%	2.15%	0.62%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

## Did CVRC meet DDS standards?

Read below to see how well CVRC did in meeting DDS compliance standards:

Area Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	95.31%	95.48%
Intake/Assessment timelines for consumers age 3 or older met	99.48%	97.25%
IPP ( <i>Individual Program Plan</i> ) requirements met	99.38%	N/A
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	85.4%	85.4%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) The IFSP calculation methodology was changed from composite to average in order to more accurately reflect the RC's performance by only including children reviewed during monitoring and not all Early Start consumers. 4) N/A indicates that the regional center was not reviewed for the measure during the current period.

CVRC met or improved in a number of areas, including a slight increase in the percentage of updated CDERs and ESRs. We will continue to work toward further improvement in this area. There was a decrease in meeting Intake/Assessment timelines. We are assessing our process in order to better address the increase in referrals and will work to improve this percentage over the next year.

## How well is CVRC doing at getting consumers working?

The chart below shows how well CVRC is performing on increasing consumer employment performance compared to their prior performance and statewide averages:

Areas Measured	Time Period			
		CVRC		CVRC
<b>Consumer Earned Income (Ages 16 to 64):</b> Data Source: Employment Development Department	Jan through Dec 2017		Jan through Dec 2018	
Quarterly number of consumers with earned income		1,577	27,526	1,509
Percentage of consumers with earned income		16%	16%	15%
Average annual wages		\$5,518	\$10,317	\$9,411
<b>Annual earnings of consumers compared to people with all disabilities in California</b> Data Source: Cornell University Disability Status Report	2017		2018	
		\$47,500	Data Not Available*	
<b>National Core Indicator Adult Consumer Survey</b>	July 2014-June 2015		July 2017-June 2018	
Percentage of adults who reported having integrated employment as a goal in their IPP		24%		21%
<b>Paid Internship Program</b> Data Source: Paid Internship Program Survey	2017-18		2018-19	
		CVRC		CVRC
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program		1		4
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program		100%		11%
Average hourly or salaried wages for adults who participated in a Paid Internship Program		\$10.50		\$12.00
Average hours worked per week for adults who participated in a Paid Internship Program		36		17
<b>Competitive Integrated Employment</b> Data Source: Competitive Integrated Employment Incentive Program Survey				
Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made		\$10.72		\$12.04
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made		19		24
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500		2	0
	\$1,250		5	7
	\$1,000		5	16

To obtain these statistics, DDS provided the EDD with client data, and the EDD matched that information to their database and returned individual-specific wage data including employment locations, business name and type. DDS then analyzed the data for accuracy and only reported to regional centers the information deemed most accurate.

\*The Cornell University 2018 Disability Status Report was not available at the time that this report was finalized.

## How well is CVRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Year	Number of Consumers with Case Management Only			Percent of Eligible Consumers receiving case management only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	2017-18	1	14	3	5%	42%	8%
	2018-19	2	16	5	11%	39%	11%
Asian	2017-18	3	211	103	2%	40%	19%
	2018-19	5	211	95	3%	37%	17%
Black/African American	2017-18	5	191	40	5%	46%	6%
	2018-19	6	194	53	5%	45%	8%
Hispanic	2017-18	91	1,975	466	4%	36%	13%
	2018-19	96	2126	516	4%	36%	13%
Native Hawaiian or Other Pacific Islander	2017-18	0	7	0	0%	64%	0%
	2018-19	0	4	0	0%	33%	0%
White	2017-18	30	750	258	5%	42%	8%
	2018-19	31	758	248	5%	41%	8%
Other Ethnicity or Race	2017-18	14	300	44	2%	37%	12%
	2018-19	18	342	47	2%	36%	13%
Total	2017-18	144	3,448	914	4%	38%	11%
	2018-19	158	3,651	964	4%	37%	11%

Per capita purchase of service expenditures by individual's primary language  
 (for primary languages chosen by 30 or more consumers only)

Language	Count of UCI		Per Capita Purchase of Service Expenditures	
	2017-18	2018-19	2017-18	2018-19
English	16,396	17,637	\$12,962	\$13,246
Spanish	4,490	4,675	\$6,780	\$6,853
Hmong	349	358	\$5,745	\$6,261
Laotian	43	44	\$10,252	\$11,641
Cambodian	37	37	\$9,133	\$10,294

**Want more information?**

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