

## San Diego Regional Center

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*Spring 2020*

## Performance Report for San Diego Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve clients and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at San Diego Regional Center (SDRC) we served about 30,600 clients. The charts on page two tell you about the clients we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At SDRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in moving individuals living in the developmental centers into homes in the community. But, we still need to improve in increasing services to the clients and families who receive only case management services.

We hope this report helps you learn more about SDRC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: [sdrc.org](http://sdrc.org)

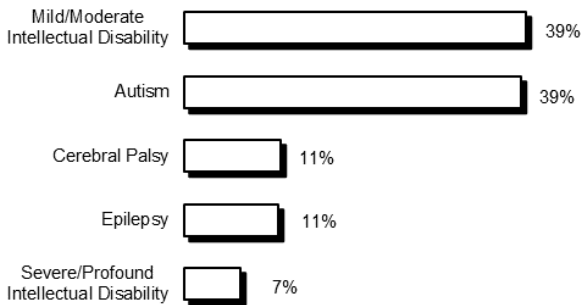
Or contact the SDRC Community Services Department at **(858) 576-2966**

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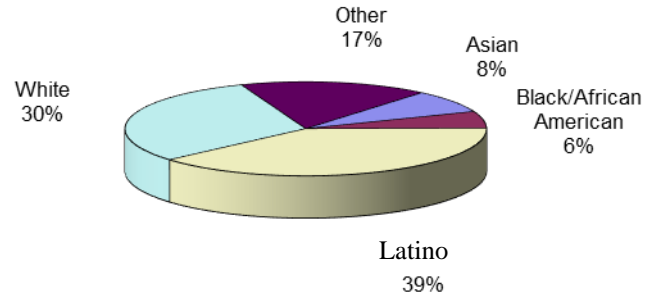
## Who uses SDRC?

These charts tell you about who SDRC clients are and where they live.

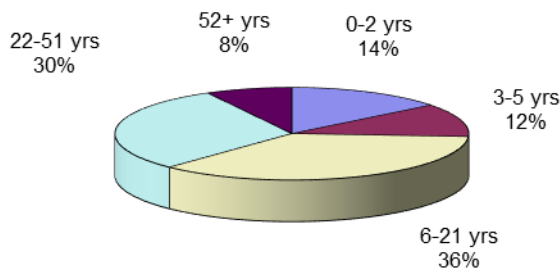
### DIAGNOSIS OF SDRC CLIENTS



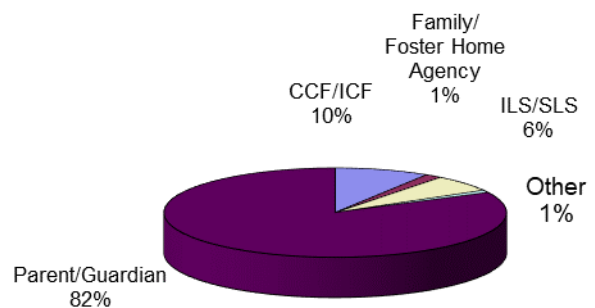
### ETHNICITY OF SDRC CLIENTS



### AGE OF SDRC CLIENTS



### WHERE SDRC CLIENTS LIVE



## How well is SDRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how SDRC was doing at the end of 2018, and the second column shows how SDRC was doing at the end of 2019.

To see how SDRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2018		December 2019	
	State Average	SDRC	State Average	SDRC
Fewer clients live in developmental centers	0.12%	0.15%	0.08%	0.06%
More children live with families	99.38%	99.55%	99.44%	99.60%
More adults live in home settings*	80.20%	78.16%	80.84%	78.78%
Fewer children live in large facilities (more than 6 people)	0.04%	0.07%	0.04%	0.05%
Fewer adults live in large facilities (more than 6 people)	2.31%	2.40%	2.15%	2.25%

Notes: 1) Clients can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and clients' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

## Did SDRC meet DDS standards?

Read below to see how well SDRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about clients, including diagnosis.)*	94.33%	93.61%
Intake/Assessment timelines for clients age 3 or older met	100%	99.76%
IPP ( <i>Individual Program Plan</i> ) requirements met	N/A	99.43%
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	92.5%	92.9%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) The IFSP calculation methodology was changed from composite to average in order to more accurately reflect the RC's performance by only including children reviewed during monitoring and not all Early Start clients. 4) N/A indicates that the regional center was not reviewed for the measure during the current period.

## How well is SDRC doing at getting clients working?

The chart below shows how well SDRC is performing on increasing client employment performance compared to their prior performance and statewide average:

Areas Measured	Time Period			
	CA	SDRC	CA	SDRC
<b>Client Earned Income (Ages 16 and above):</b> Data Source: Employment Development Department	Jan through Dec 2016		Jan through Dec 2017	
Quarterly number of clients with earned income	25,236	2,089	27,182	2,151
Percentage of clients with earned income	16%	16%	17%	16%
Average annual wages	\$8,327	\$7,851	\$9,033	\$8,723
<b>Annual earnings of clients compared to people with all disabilities in California</b> Data Source: Cornell University Disability Status Report	2017		2018	
	\$47,500		Data not Available*	
<b>National Core Indicator Adult Client Survey</b>	July 2014-June 2015		July 2017-June 2018	
Percentage of adults who reported having integrated employment as a goal in their IPP	27%	27%	29%	31%
<b>Paid Internship Program</b> Data Source: Paid Internship Program Survey	2017-18		2018-19	
	CA Average	SDRC	CA Average	SDRC
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	6	3	9	3
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	18%	12%	13%	3%
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$11.64	\$11.63	\$12.45	\$12.15
Average hours worked per week for adults who participated in a Paid Internship Program	18	17	17	15
<b>Incentive Payments</b> Data Source: Competitive Integrated Employment Incentive Program Survey				
Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	\$11.93	\$11.63	\$12.76	\$12.27
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	22	23	22	23
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500	13	27	35
	\$1,250	21	21	39
	\$1,000	29	38	49

To obtain these statistics, DDS provided the EDD with client data, and the EDD matched that information to their database and returned individual-specific wage data including employment locations, business name and type. DDS then analyzed the data for accuracy and only reported to regional centers the information deemed most accurate.

\*The Cornell University 2018 Disability Status Report was not available at the time that this report was finalized.

## How well is SDRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all clients.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Latino		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		17-18	18-19	17-18	18-19	17-18	18-19	17-18	18-19	17-18	18-19	17-18	18-19	17-18	18-19
Birth to 2	Clients	0%	0%	7%	6%	4%	3%	40%	38%	0%	0%	22%	21%	26%	31%
	Expenditures	0%	0%	9%	7%	3%	3%	41%	40%	0%	0%	22%	21%	24%	29%
3 to 21	Clients	0%	0%	9%	9%	5%	5%	44%	44%	0%	0%	26%	24%	16%	18%
	Expenditures	0%	0%	8%	8%	7%	6%	37%	37%	0%	0%	34%	32%	15%	16%
22 and older	Clients	0%	0%	7%	7%	8%	8%	31%	32%	0%	0%	46%	45%	7%	7%
	Expenditures	0%	0%	5%	5%	8%	8%	24%	24%	1%	1%	56%	56%	6%	6%

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Year	Number of Eligible Clients Receiving Case Management Only			Percent of Eligible Clients Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	17-18	0	16	8	0%	39%	18%
	18-19	0	13	6	0%	32%	14%
Asian	17-18	8	464	146	2%	36%	20%
	18-19	12	447	157	3%	34%	20%
Black/African American	17-18	14	275	115	6%	40%	13%
	18-19	3	282	108	1%	39%	11%
Latino	17-18	113	2,195	505	5%	36%	15%
	18-19	91	2347	534	3%	36%	15%
Native Hawaiian or Other Pacific Islander	17-18	2	28	8	17%	48%	15%
	18-19	1	30	6	13%	46%	12%
White	17-18	98	1,112	462	7%	31%	9%
	18-19	75	1075	489	5%	33%	10%
Other Ethnicity or Race	17-18	57	731	124	4%	33%	16%
	18-19	91	839	110	4%	30%	14%
Total	17-18	292	4,821	1,368	5%	34%	12%
	18-19	273	5,033	1,410	4%	34%	12%

Percent of Annual authorized services by diagnosis and ethnicity

***For All Ages***

Ethnicity	Client Count	Total Expenditures	Total		Per Capita	
			Authorized Services	Per Capita Expenditures	Authorized Services	Utilized
American Indian or Alaska Native	98	\$1,108,518	\$1,475,435	\$11,311	\$15,055	75.1%
Asian	2,504	\$20,073,508	\$29,716,888	\$8,017	\$11,868	67.5%
Black/African American	1,901	\$25,754,528	\$34,478,247	\$13,548	\$18,137	74.7%
Latino	12,829	\$101,315,914	\$146,993,840	\$7,897	\$11,458	68.9%
Native Hawaiian or Other Pacific Islander	123	\$1,821,930	\$2,575,262	\$14,812	\$20,937	70.7%
Other Ethnicity or Race / Multi-Cultural	5,505	\$36,440,253	\$56,679,888	\$6,619	\$10,296	64.3%
White	10,153	\$178,204,653	\$227,112,458	\$17,552	\$22,369	78.5%
<b>Totals:</b>	<b>33,113</b>	<b>\$364,719,304</b>	<b>\$499,032,016</b>	<b>\$11,014</b>	<b>\$15,071</b>	<b>73.1%</b>

***For Birth to age 2 years, inclusive***

American Indian or Alaska Native	14	\$42,700	\$92,756	\$3,050	\$6,625	46.0%
Asian	396	\$2,395,082	\$4,505,153	\$6,048	\$11,377	53.2%
Black/African American	241	\$1,195,033	\$2,522,927	\$4,959	\$10,469	47.4%
Latino	2,639	\$13,630,207	\$26,906,258	\$5,165	\$10,196	50.7%
Native Hawaiian or Other Pacific Islander	8	\$31,287	\$60,178	\$3,911	\$7,522	52.0%
Other Ethnicity or Race / Multi-Cultural	2,126	\$9,959,083	\$19,716,435	\$4,684	\$9,274	50.5%
White	1,459	\$7,121,261	\$13,790,255	\$4,881	\$9,452	51.6%
<b>Totals:</b>	<b>6,883</b>	<b>\$34,374,653</b>	<b>\$67,593,963</b>	<b>\$4,994</b>	<b>\$9,820</b>	<b>50.9%</b>

***For age 3 years to 21 years, inclusive***

American Indian or Alaska Native	41	\$210,030	\$322,791	\$5,123	\$7,873	65.1%
Asian	1,318	\$4,643,787	\$8,162,655	\$3,523	\$6,193	56.9%
Black/African American	718	\$3,703,062	\$5,582,517	\$5,157	\$7,775	66.3%
Latino	6,542	\$21,415,540	\$33,540,874	\$3,274	\$5,127	63.8%
Native Hawaiian or Other Pacific Islander	65	\$115,270	\$227,644	\$1,773	\$3,502	50.6%
Other Ethnicity or Race / Multi-Cultural	2,573	\$9,330,556	\$15,287,083	\$3,626	\$5,941	61.0%
White	3,576	\$18,626,063	\$28,242,869	\$5,209	\$7,898	65.9%
<b>Totals:</b>	<b>14,833</b>	<b>\$58,044,309</b>	<b>\$91,366,433</b>	<b>\$3,913</b>	<b>\$6,160</b>	<b>63.5%</b>

***For age 22 years and older***

American Indian or Alaska Native	43	\$855,788	\$1,059,888	\$19,902	\$24,649	80.7%
Asian	790	\$13,034,639	\$17,049,080	\$16,500	\$21,581	76.5%
Black/African American	942	\$20,856,432	\$26,372,803	\$22,141	\$27,997	79.1%
Latino	3,648	\$66,270,167	\$86,546,707	\$18,166	\$23,724	76.6%
Native Hawaiian or Other Pacific Islander	50	\$1,675,372	\$2,287,440	\$33,507	\$45,749	73.2%
Other Ethnicity or Race / Multi-Cultural	806	\$17,150,615	\$21,676,369	\$21,279	\$26,894	79.1%
White	5,118	\$152,457,328	\$185,079,334	\$29,788	\$36,162	82.4%
<b>Totals:</b>	<b>11,397</b>	<b>\$272,300,342</b>	<b>\$340,071,621</b>	<b>\$23,892</b>	<b>\$29,839</b>	<b>80.1%</b>

**Want more information?**

To see the complete report, go to: [SDRC.org](http://SDRC.org)

Or contact SDRC at **(858) 576-2996**