

August 31, 2020

Important notice from the Department of Developmental Services about Alternative Nonresidential Services During COVID-19

What to know

During the COVID-19 outbreak, you can continue to get all the services that you need.

Service providers have more ways to help you and help keep you safe.

What's changing

Service providers can work with you in these ways:

- Help you plan for your future based on your choices and needs
- Work with you by phone or video
- Offer activities to do at home and bring you supplies for the activities
- Provide you services that you need where you live or at any other safe place
- Help you move to a different program if you choose to

Service providers will:

- Review with you the options they offer
- Tell your regional center the plan
- Get training if they are going to help you in person
- Let you know how and when you can get in contact with them

Questions?

Please contact your local regional center. If they cannot help you, please email DDSC19@dds.ca.gov

Learn more

See the enclosed notice about Governor Gavin Newsom's declared State of Emergency due to the COVID-19 outbreak.

Link to full text of the Department of Developmental Services directive:
[Policies and Procedures for Utilizing Alternative Nonresidential Services During the COVID-19 State of Emergency](#)