

Important notice from the Department of Developmental Services about

Guidance on Contacting Consumers and COVID-19 Activities

What to Know

COVID-19 cases continue to increase in the state and you and your family should remain informed and in contact with your regional center. Your regional center has ways to help you during the COVID-19 outbreak.

What's Changing

To keep you healthy and informed, your regional center will:

- Contact you and your family in the next 30 days to:
 - Ask you about your health and how you are doing
 - Ask you for information about testing, vaccination, and anything else you may need
- They may not contact you if they have spoken to you since January 1, 2021, or if you have told them you would like to have less contact
- Stay in contact with hospitals or other caregivers (including family members) if you are in the hospital due to COVID-19
- Create a plan for COVID-19 testing and vaccinations that they will share with you, your family and the people who help you
- Prioritize their work to better serve you



Questions?

Please contact your local regional center. If they cannot help you, please email DDSC19@dds.ca.gov

Learn More

See the Department notice about Governor Gavin Newsom's declared State of Emergency due to the COVID-19 outbreak.

Link to full text of the Department of Developmental Services directive:

[Contacting Consumers and Planning for Covid-19 Activities](#)

DDSC19@dds.ca.gov

www.dds.ca.gov/corona-virus-information-and-resources/

