Service Access & Equity Workgroup Meeting

April 26, 2021
Housekeeping

Interpretación en español: haga clic en el globo blanco en la parte inferior de la pantalla con la etiqueta "Interpretation." Luego haga clic en “Spanish” y seleccione “Mute original audio.”

ASL interpreters have been “Spotlighted” and live closed captioning is enabled

This meeting is being recorded

Materials are available at: [https://www.dds.ca.gov/initiatives/ds-task-force/](https://www.dds.ca.gov/initiatives/ds-task-force/)
Zoom Tips

- For attendees, your video and microphone will not be available
- You will only see/hear workgroup members, DDS staff and presenters on screen

- Features will vary based on the version of Zoom and device you are using
- Some Zoom features are not available for telephone-only participants

Unmute mic only when it's your turn to speak
Turn your webcam on/off
All attendees can type questions/comments in the Q&A
Chat is available for Workgroup members only
Workgroup members can raise your hand when you want to speak
Leave the webinar at the end of the meeting
Providing Comments – Workgroup Members

**Workgroup Members**: Please use the “Chat” or “Raise Hand” to comment

You may need to click on “Participants” and a new window will open where you can “Raise Hand”
Providing Comments – Members of the Public

For all attendees not on the Workgroup:
Please use Zoom’s Q&A function to comment

Please let DDS staff respond to the Q&A – we are monitoring and will provide comments/answers live or written when we can

Submit written comment via email to DSTaskForce@dds.ca.gov
Agenda

Welcome

Updates

- DS Task Force Recommendations & Strategies
- 2020-21 Service Access and Equity Grant Awards
- COVID-19 Vaccine
- African American Focus Group Vaccine Access Discussion

Community Navigator Overview

Children’s Hospital of Los Angeles Presentation

Discussion

- Question 1: What key elements are important to consider for the proposed statewide Community Navigator program?
- Question 2: What key outcomes are important to measure and report for the proposed statewide Community Navigator program?

Closing Comments
DS Task Force Recommendations & Strategies

- Define cultural & linguistic competency in the system
  - Create a focus group with members of the DS Task Force/Workgroups
- Include equity measurements in the Service Access & Equity Grants
  - Funding for a contract included in January’s Governor’s Budget
- Provide access to technology to individuals and families, especially those in Early Start
  - Service Access & Equity Grants awarded to 6 projects with a technology component
2020-21 Service Access & Equity Grant Awards

- 53 projects were awarded $11 million
  - 10 regional center projects for $1.9 million
  - 43 community-based organization projects for $9.1 million
COVID-19 Vaccine

As of April 15, 2021, all people age 16 and older are eligible for vaccination

- Regional centers have been offering the following assistance to consumers and their caregivers since March:
  - Information about where consumers can obtain a vaccine
  - Information about how to schedule an appointment to receive a vaccine
  - Options for assistance in accessing vaccines, including making appointments, transportation, public telephone hotlines and/or local websites
  - Vaccine safety information

- Data as reported to RCs so far, for the 195,000 age-eligible consumers:
  - At least one dose: 20%, Declined: 4%
  - Did not share info: 0.4%
  - [https://www.dds.ca.gov/corona-virus-information-and-resources/data/](https://www.dds.ca.gov/corona-virus-information-and-resources/data/)
African American Focus Group Vaccine Access Discussion

Ken Barnes, Options For All
Overview of Community Navigator Programs
Community Navigator Grant Projects

47 unique navigator projects funded (including promotoras) since 2016-17
- Almost 11,000 people have received 1:1 service navigation
- Communities served include:
  - Asian, Hispanic, African American, Native American populations

- Activities within the projects to support families include:
  - Creating support networks
  - Outreach, education, and workshops
  - RC services navigation
  - Navigating generic services
Standardized Measures for all 2020-21 Navigator Grants

• How navigators were selected/trained, what activities they perform
• Demographics of participants, barriers they face
• Services received before/after participation
• Questions about gaining knowledge regarding:
  • Understanding of child's disability
  • Who/how to contact for questions about RC services
  • Ease of access to RC services
  • Self-empowerment for positive change
  • Sense of community with other families
Program Components Shown to be Effective:

• Interactions are based on family values
• 1:1 family visits and on-going parent-to-parent supports
• Navigators provide dependable and convenient support
• Navigators and parents share important life experiences and are trained with the same information

Positive Outcomes for Children and Parents:

• Stronger, closer families
• Enhanced parenting skills
• Increased parental satisfaction with life and confidence in parenting
• Greater knowledge of parents’ rights
Proposed Community Navigator Trailer Bill

- Proposes DDS authority to issue guidelines to implement program and engage stakeholders for input on key elements by August 31, 2021
- Funds family resource centers (FRCs) to administer Community Navigator programs with reporting requirements and recommended activities to address disparities
  - Community Navigators to provide training on services, resources and agencies to assist
  - Use individuals and families receiving regional center services
  - To the extent possible, navigators shall share a culture or ethnicity, or both, community, and language with the individuals and families they support
- Focus on cultural and linguistic competency in supporting individuals and families to improve equitable access to regional center services:
  - Assist individuals and families in accessing and using generic and regional center services
  - Build trust between families & regional centers
  - Provide education on available services, guidance on how to request needed services
  - Support from peers in the community who have experience with the regional center system

Full text of the proposed trailer bill language is available [here](#).
Children’s Hospital Los Angeles
Parent Navigators in a General Pediatrics Clinic to Reduce POS Disparities

Dr. Christine Bottrell Mirzaian, MD, MPH, Project Director
Helen Setaghiyan, Project Coordinator
Discussion
Question 1

What key elements are important to consider for the proposed statewide Community Navigator program?
What key outcomes are important to measure and report for the proposed statewide Community Navigator program?