

Home and Community-Based Services (HCBS) Rules DEPARTMENT FUNDING GUIDANCE

The Home and Community-Based Services (HCBS) rules ensure that people with disabilities have full access to, and enjoy the benefits of, community living through long-term services and supports in the most integrated settings of their choosing. In order to assist in determining eligibility for compliance funding, providers must complete this evaluation. Both “Yes” and “No” answers require an explanation. A “No” response *could* mean a service setting is out of compliance with the HCBS rules and is potentially eligible for funding to make necessary adjustments. Once this evaluation is completed, it should act as a guide for filling out the provider compliance funding concept, which is required for any provider to be eligible for compliance funding. **Completion of this evaluation is for the sole purpose of applying for compliance funding and does not take the place of future provider assessments that the Department may require to determine provider compliance with the HCBS settings rules. Only providers requesting compliance funding need to complete this evaluation.**

Federal Requirements #1-5 apply to providers of all services, including residential and non-residential settings. Federal Requirements #6-10 are additional requirements that apply only to provider-owned or controlled residential settings.

The column labeled “Guidance” contains a series of questions intended to help identify compliance or non-compliance with each requirement as it relates to the HCBS rules. While responses to these questions can help in the determination of whether or not a particular requirement is met, these responses may not be the sole factor in this determination.

More information on the HCBS rules and this form can be found at <https://www.dds.ca.gov/initiatives/cms-hcbs-regulations/>.

Questions may be directed to HCBSregs@dds.ca.gov.

Date(s) of Evaluation: 02/02/2021	Completed by: CHRISTIA VASQUEZ (Administrator)
Vendor Name, Address, Contact: NEO NICHOLAS MANOR (D.B.A. TANLIOCO RESIDENTIAL) 14961 Ridge Top Rive, San Jose, CA, 95127; contact # 408-427-7118	
Vendor Number: HS0338	
Service Type and Code: ADULT RESIDENTIAL FACILITY - 915	

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<p><u>Federal Requirement #1:</u> <i>The setting is integrated in, and supports full access of individuals receiving Medicaid HCBS to the greater community, including opportunities to seek employment and work in competitive integrated settings, engage in community life, control personal resources, and receive services in the community, to the same degree of access as individuals not receiving Medicaid HCBS.</i></p>	<p><u>Guidance:</u></p> <ul style="list-style-type: none"> • Do individuals receive services in the community based on their needs, preferences and abilities? • Does the individual participate in outings and activities in the community as part of his or her plan for services? • If an individual wants to seek paid employment, does the home staff refer the individual to the appropriate community agency/resource? • Do individuals have the option to control their personal resources, as appropriate?
<p>Does the service and/or program meet this requirement? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Neo Nicholas Manor provides and supports engagement in community life through person-centered social and recreational activities. However, not all activities are 100% person-centered and HCBS compliant. There is need for a continuous person-centered practices (PCP) consultant to ensure 100% compliance and consistency until March 2023.</p>	
<p><u>Federal Requirement #2:</u> <i>The setting is selected by the individual from among setting options, including non-disability-specific settings and an option for a private unit in a residential setting. The setting options are identified and documented in the person-centered service plan and are based on the individual's needs, preferences, and, for residential settings, resources available for room and board.</i></p>	<p><u>Guidance:</u></p> <ul style="list-style-type: none"> • Does the provider have a current regional center Individual Program Plan (IPP) on file for all individuals? • Does each individual's IPP document the different setting options that were considered prior to selecting this setting?
<p>Does the service and/or program meet this requirement? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Currently, there are 3 shared rooms and there is no option for a private unit. Two consumers have expressed their preference to have their own room and yet be able to continue residing at Neo Nicholas Manor.</p>	
<p><u>Federal Requirement #3:</u> <i>Ensures an individual's rights of privacy, dignity and respect, and freedom from coercion and restraint.</i></p>	<p><u>Guidance:</u></p> <ul style="list-style-type: none"> • Does the provider inform individuals, in a manner they can understand, of their rights to privacy, dignity, respect, and freedom from coercion and restraint? • Does the provider communicate, both verbally and in writing, in a manner

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	<p>that ensures privacy and confidentiality?</p> <ul style="list-style-type: none"> • Do staff communicate with individuals based on their needs and preferences, including alternative methods of communication where needed (e.g., assistive technology, Braille, large font print, sign language, participants' language, etc.)?
<p>Does the service and/or program meet this requirement? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Yes, residents are informed of their rights to privacy, dignity, respect, and freedom from coercion and restraint in a way that they can understand (words, pictures, or signs) upon admission and annually.</p>	
<p><u>Federal Requirement #4:</u> <i>Optimizes but does not regiment individual initiative, autonomy, and independence in making life choices, including, but not limited to, daily activities, physical environment, and with whom to interact.</i></p>	<p><u>Guidance:</u></p> <ul style="list-style-type: none"> • Does the provider offer daily activities that are based on the individual's needs and preferences? • Does the provider structure their support so that the individual is able to interact with individuals they choose to interact with, both at home and in community settings? • Does the provider structure their support so that the individual is able to participate in activities that interest them and correspond with their IPP goals?
<p>Does the service and/or program meet this requirement? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Choices and resources for client activities that are based on each resident's abilities, needs, and preferences are provided and supported.</p>	
<p><u>Federal Requirement #5:</u> <i>Facilitates individual choice regarding services and supports, and who provides them.</i></p>	<p><u>Guidance:</u></p> <ul style="list-style-type: none"> • Does the provider support individuals in choosing which staff provide their care to the extent that alternative staff are available? • Do individuals have opportunities to modify their services and/or voice their concerns outside of the scheduled review of services?
<p>Does the service and/or program meet this requirement? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Although staff were previously trained on person-centered planning in order to facilitate individual choice for services, there remains a need to have continuous</p>	

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**PCP consultancy services as the carehome transitions to full implementation by
March 2023.**

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Only providers of services in **provider-owned or controlled residential settings** need to complete the remainder of this evaluation. In **provider-owned or controlled residential settings**, in addition to the above requirements, the following requirements must also be met:

<p><u>Federal Requirement #6:</u> <i>The unit or dwelling is a specific physical place that can be owned, rented or occupied under a legally enforceable agreement by the individual receiving services, and the individual has, at a minimum, the same responsibilities and protections from eviction that tenants have under the landlord/tenant law of the State, county, city or other designated entity. For settings in which landlord/tenant laws do not apply, the State must ensure that a lease, residency agreement or other form of written agreement will be in place for each participant and that the document provides protections that address eviction processes and appeals comparable to those provided under the jurisdiction's landlord/tenant law.</i></p>	<p><u>Guidance:</u></p> <ul style="list-style-type: none"> • As applicable, does each individual have a lease, residency agreement, admission agreement, or other form of written residency agreement? • Are individuals informed about how to relocate and request new housing?
<p>Does the service and/or program meet this requirement? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Each resident has a current written admission agreement that provides due process and protections regarding eviction procedures. Residents and their family members/legal representative are aware of relocation options and procedures for requesting new housing.</p>	
<p><u>Federal Requirement #7:</u> <i>Each individual has privacy in his/her sleeping or living unit: Units have entrance doors lockable by the individual, with only appropriate staff having keys to doors as needed. Individuals sharing units have a choice of roommates in that setting. Individuals have the freedom to furnish and decorate their sleeping or living units within the lease or other agreement.</i></p>	<p><u>Guidance:</u></p> <ul style="list-style-type: none"> • Do individuals have a choice regarding roommates or private accommodations? • Do individuals have the option of furnishing and decorating their sleeping or living units with their own personal items, in a manner that is based on their preferences? • Do individuals have the ability to lock their bedroom doors when they choose?
<p>Does the service and/or program meet this requirement? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Currently, there are 3 shared rooms and there is no option for a private unit. Two individuals have expressed their preference for their own rooms while continuing to</p>	

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reside at Neo Nicholas Manor (Tanlioco) where they have been for a considerable amount of time.	
<p><u>Federal Requirement #8:</u> <i>Individuals have the freedom and support to control their own schedules and activities, and have access to food at any time.</i></p>	<p><u>Guidance:</u></p> <ul style="list-style-type: none"> • Do individuals have access to food at any time? • Does the home allow individuals to set their own daily schedules? • Do individuals have full access to typical facilities in a home such as a kitchen, dining area, laundry, and comfortable seating in shared areas?
<p>Does the service and/or program meet this requirement? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Residents have access to food at any time, and facility provides residents choices and control of their own schedules and activities.</p>	
<p><u>Federal Requirement #9:</u> <i>Individuals are able to have visitors of their choosing at any time.</i></p>	<p><u>Guidance:</u></p> <ul style="list-style-type: none"> • Are visitors welcome to visit the home at any time? • Can individuals go with visitors outside the home; such as for a meal or shopping, or for a longer visit outside the home, such as for holidays or weekends?
<p>Does the service and/or program meet this requirement? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Clients can have visitors of their choosing at any time and may be able to go with family members and visitors outside the home for social and recreational activities of their own choosing.</p>	
<p><u>Federal Requirement #10:</u> <i>The setting is physically accessible to the individual.</i></p>	<p><u>Guidance:</u></p> <ul style="list-style-type: none"> • Do individuals have the freedom to move about inside and outside the home or are they primarily restricted to one room or area? • Are grab bars, seats in bathrooms, ramps for wheelchairs, etc., available so that individuals who need those supports can move about the setting as they choose? • Are appliances and furniture accessible to every individual?

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Does the service and/or program meet this requirement? Yes No

The limited space of the shared rooms limits the freedom to move about inside the home. There is a need to construct a concrete ramp to enable consumers to age in place at the facility. Some of the consumers use mobility aids such as walker, cane, and wheelchair so there is a need to construct a ramp for safety and accessibility.

CONTACT INFORMATION

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ACKNOWLEDGEMENT

By checking the box below, I acknowledge that completion of this evaluation is for the sole purpose of applying for compliance funding and does not take the place of future provider assessments that the Department may require to determine provider compliance with the HCBS settings rules.

I AGREE

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Regional center vendors may receive funding to make changes to service settings and/or programs to help them come into compliance with the HCBS rules. To be considered for funding, vendors must complete and submit this form and the provider compliance evaluation form as one packet to the regional center with which it has primary vendorization.

Instructions:

- The concept form on the next page must be used, may not exceed four pages plus the budget worksheet and any cost backup, and must be kept in Arial 12-point font. Submit the form in Microsoft Word or PDF format. An extra half page is permitted to answer questions about prior funding.
- Using a form from previous years will negatively impact a concept score, so please ensure the current FY 20-21 form is used.
- For providers that operate programs with several vendor numbers involved in one concept, one evaluation and concept form should be submitted and should list all vendor numbers for related/included programs. If multiple programs owned by the same parent company have different compliance evaluations or concepts, additional applications can be submitted but should be attached in the same document as the other owned programs so they can be reviewed together.
- The results of the evaluation should be clearly laid out in the section referring to identification of federal requirements that are currently out of compliance, which the concept will address.
- The concept form includes detailed information that describes the funding requests and supports how the requests will assist the provider to come into compliance.
- There should be a clear link between what is being requested and the federal requirement currently out of compliance.
- Concepts should demonstrate how the requested change in service delivery will impact individuals in offering more choices and opportunities.

Strengths of previously funded concepts:

- Identified the need as well as proposed a plan to provide outreach and information regarding the HCBS rules to individuals served and members of their support teams.
- Discussed the need for additional funds to effectively support individuals served on a more individualized basis in overcoming barriers to community integration and employment, as appropriate.
- Prioritized the preferences of individuals served and utilized their feedback in the development of the concept.
- Implemented a sustainable plan for person-centered planning/thinking and training regarding the HCBS rules.
- Enabled residents to age in place and exercise more choice and independence.

More information on the HCBS rules and this form can be found at <https://www.dds.ca.gov/initiatives/cms-hcbs-regulations/>.

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Vendor name	NEO NICHOLAS MANOR (D.B.A. TANLIOCO RESIDENTIAL)
Vendor number(s)	HS0338
Primary regional center	San Andreas Regional Center
Service type(s)	ADULT RESIDENTIAL FACILITY
Service code(s)	915
Number of consumers typically and currently served	6
Typical and current staff-to-consumer ratio	Staffing service level is 4:1
<p>1. Please provide a brief description of the service/setting. Include what a typical day consists of during regular program as well as how services are currently being provided. This response must include the baseline/current levels for any aspects of the program for which the concept proposes funding.</p> <p>Neo Nicholas Manor (dba Tanlioco Residential) is a licensed 6-bed adult residential facility with a service level of 4-1. Residents have developmental, behavioral, and medical conditions that make community participation and integration activities challenging.</p> <p>Currently, there is a need to construct a new client room to allow two consumers to have privacy in a single room while continuing to reside at Neo Nicholas Manor (Tanlioco). There is also a need to construct a concrete ramp for clients' improved mobility, access, and safety.</p> <p>Although staff were previously trained on person-centered planning in order to facilitate individual choice for services, there remains a need to have continuous PCP consultancy services as the carehome transitions to full implementation by March 2023.</p> <p>Project Narrative Description: While filling out this section, reflect on how services are typically provided and how that might have changed in the past year. Think about what has been learned in the past year and how that might shape services going forward. Funding awarded through this concept can span the course of up to two years which would allow time to shape services to be more person-centered and align with the HCBS federal requirements.</p>	
<p>2. Please provide a brief summary narrative of the concept for which you are requesting funding, including justification for the funding.</p> <p>CONCEPT #1: CONSTRUCTION OF ADDITIONAL CONSUMER ROOM. There is a need to construct a new client room to allow two consumers to have privacy in a single room while continuing to reside at Neo Nicholas Manor (Tanlioco).</p> <p>CONCEPT #2: CONSTRUCTION OF WHEELCHAIR ACCESS RAMP. To provide clients' improved mobility, access, and safety.</p> <p>CONCEPT #3: PERSON-CENTERED PRACTICES (PCP) CONSUTANT. A qualified and trained professional (non-carehome employee) will be hired to provide 12 hours</p>	

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per client of PCP consultancy services as the carehome transitions to full implementation by March 2023.

3. Identify which HCBS federal requirements this concept addresses that are currently out of compliance. Could be all or a subset of those identified as out of compliance on the evaluation.

1 X 2 X 3 ___ 4 ___ 5 X 6 ___ 7 X 8 ___ 9 ___ 10 X

4. For each HCBS out-of-compliance federal requirement that is being addressed by this concept, describe the barriers to compliance and why this concept is necessary. If this information is in the evaluation section, please copy it here.

#1: Neo Nicholas Manor provides and supports engagement in community life through person-centered social and recreational activities. However, not all activities are 100% person-centered and HCBS compliant. There is need for a continuous person-centered practices (PCP) consultant to ensure 100% compliance and consistency until March 2023.

#2: Currently, there are 3 shared rooms and there is no option for a private unit. Two consumers have expressed their preference to have their own room and yet be able to continue residing at Neo Nicholas Manor.

#5: Although staff were previously trained on person-centered planning in order to facilitate individual choice for services, there remains a need to have continuous PCP consultancy services as the carehome transitions to full implementation by March 2023.

#7: Currently, there are 3 shared rooms and there is no option for a private unit. Two individuals have expressed their preference for their own rooms while continuing to reside at Neo Nicholas Manor (Tanlioco) where they have been for a considerable amount of time.

#10: The limited space of the shared rooms limits the freedom to move about inside the home. There is a need to construct a concrete ramp to enable consumers to age in place at the facility. Some of the consumers use mobility aids such as walker, cane, and wheelchair so there is a need to construct a ramp for safety and accessibility.

5. For each out-of-compliance federal requirement that is addressed in this concept, please explain how the concept will bring the vendor into compliance by March 2023.

#1: The person-centered practices (PCP) consultant will ensure 100% compliance and consistency to PCP principles and HCBS final rules by March 2023.

#2: The new room will provide privacy to 2 consumers since this is their need and preference, this will also allow them to continue living at the carehome and have a better quality of life.

#5: PCP consultant will ensure an effective and efficient transition to person-centered residential services that align to HCBS standards.

#7: The new room will allow for privacy and better living arrangements per clients' request and preference.

#10: The new room will allow more freedom to move about inside the home. The ramp will enable consumers to age in place at the facility as they change status eventually from ambulatory to non-ambulatory due to old age and changing health status. Some

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of the consumers use mobility aids such as walker, cane, and wheelchair so the ramp will facilitate better safety and accessibility in the home.

6. What are the proposed outcomes and objectives of the concept, and what are the methods of achieving and tracking them?

Proposed Outcome: The PCP consultant hours and construction of new ramp and room will allow for an effective and sustainable transition to person-centered services.

Objectives: 1) To provide residential services that are fully HCBS-compliant

Methods of achieving: implementation of proposed projects.

Methods of tracking: data collection, consumer's quarterly reports, documentation of progress based on IPP goals/objectives

7. Please describe how and/or what was done to include input from the individuals served in developing this concept? Discuss not only the development of the concept, but also what steps were taken to identify the interests and desires of the individuals and who was involved in that process.

The administrator conducted several meetings with the residents as well as DSPs to assess residents' current needs and preferences with regards to the federal requirements and program areas that need to be modified to comply with the HCBS standards. These provided the concept ideas included in this grant proposal.

8. Please describe how the concept you propose will enable you to provide more person-centered services to your clients.

The use of PCP consultancy hours and construction of new ramp and room will allow for an effective and sustainable transition to person-centered services by March 2023.

9. Please address your plan for maintaining the benefits, value, and success of your project at the conclusion of 2020-21 HCBS Funding.

The carehome will ensure maintenance and upkeep of the new client room and ramp at all times. The carehome will continue to utilize PCP consultation until 100% compliance is achieved.

10. Write a brief narrative below explaining each major cost category and timeline. Complete the budget template at the end of the concept sheet. An excel version with formulas is available. When applicable, budgets should include personnel/benefits, operating costs such as consultants or training, administrative expenses/indirect costs, and capital costs (assets lasting more than 2 years). If project spans 2 years or occurs in phases, budget should be separated by phase/year.

Administrative costs, if any, must comply with DDS' vendor requirements, including a cap of 15% of the sum of personnel/benefits, consulting, and operating costs (must exclude capital costs). This information can be found at this [link](#).

These concepts described here will cost a total of **\$90,750** in funding. (please see attached Excel sheet for details).

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11. Please address sustainability of funding sources for all programs or concepts requiring any funding past the timeframe of the requested funding, especially those that involve staff or other long-term costs. Please mark “not applicable” if costs will all be incurred during the program timeframe; up to two years.

The carehome will shoulder the maintenance costs of the van beyond the grant timeline.

12. Have you or the organization you work with been a past recipient of DDS funding? If yes, what fiscal year(s)?	HCBS Funding	<input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes.	If Yes, FY(s) _____
	Disparity Funding	<input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes.	If Yes, FY(s) _____
	CPP Funding	<input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes.	If Yes, FY(s) _____
	CRDP Funding	<input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes.	If Yes, FY(s) _____
If yes to any question be sure to answer questions 13 and 14.				

For providers who have received prior HCBS, Disparity, CPP or CRDP Funding from DDS

13. If your organization has received prior funding from any of the above sources, please provide an update on the prior funding project. You may copy and paste from progress update(s) previously provided to regional centers or DDS.

The carehome was approved for a new passenger van and Person-Centered training for staff. A new passenger van has been bought and currently being used. Staff training has been conducted.

14. If your organization received prior funding, please explain how the current funding request is not redundant with any prior funding received and/or builds on the prior funding but was not part of the original funding.

The previous approved funding focused on the purchase of a new passenger van and staff training. The current funding request (PCP consultation and the construction of a new room and ramp) focuses new concepts that were not funded by previously approved grants.

HCBS CONCEPT BUDGET						
Vendor Name		NEO NICHOLAS MANOR				
Vendor Number(s)		HS0338				
	Wage and Benefits	Year 1 Budget		Year 2 Budget		Total
		FTE	Annual Cost	FTE	Annual Cost	Cost
Personnel (wage + benefits)						
			\$ -	-	\$ -	\$ -
			\$ -		\$ -	\$ -
			\$ -		\$ -	\$ -
			\$ -		\$ -	\$ -
			\$ -		\$ -	\$ -
			\$ -		\$ -	\$ -
			\$ -		\$ -	\$ -
			\$ -		\$ -	\$ -
			\$ -		\$ -	\$ -
Personnel Subtotal			\$ -		\$ -	\$ -
Operating expenses						
Person-Centered Practices (PCP) consultant			\$ 12,000		\$ -	\$ 12,000
					\$ -	\$ -
					\$ -	\$ -
					\$ -	\$ -
					\$ -	\$ -
					\$ -	\$ -
					\$ -	\$ -
					\$ -	\$ -
					\$ -	\$ -
Operating Subtotal			\$ 12,000		\$ -	\$ 12,000
Administrative Expenses						
			\$ -		\$ -	\$ -
			\$ -		\$ -	\$ -
					\$ -	\$ -
					\$ -	\$ -
					\$ -	\$ -
					\$ -	\$ -
					\$ -	\$ -
					\$ -	\$ -
Administrative Subtotal			\$ -		\$ -	\$ -
Capital expenses						
CONSTRUCTION OF WHEELCHAIR ACCESS RAMP			\$ 4,150		\$ -	\$ 4,150
CONSTRUCTION OF ADDITIONAL CONSUMER ROOM			\$ 74,600		\$ -	\$ 74,600
					\$ -	\$ -
					\$ -	\$ -
					\$ -	\$ -
					\$ -	\$ -
					\$ -	\$ -
					\$ -	\$ -
					\$ -	\$ -
Capital Subtotal			\$ 78,750		\$ -	\$ 78,750
Total Concept Cost			\$ 90,750		\$ -	\$ 90,750

See Attachment F for budget details and restrictions