

Central Valley Regional Center

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Performance Report for Central Valley Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Central Valley Regional Center (CVRC) we served about 21,000 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At CVRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we

- have consistently met all audit requirements,
- have few children and adults living in large congregate settings,
- have improved CDER and ESR entry and updates to 98%,
- have improved intake timelines for individuals age 3 and above, to over 99.31%,
- have met IPP requirements in 99.95% of cases, and
- have improved per capita POS expenditures in 5 of 6 languages.

We are still working to improve

- IFSP Requirements, and
- the percentage of individuals who receive case management services only.

We hope this report helps you learn more about CVRC. If you have any questions or comments, please contact us!

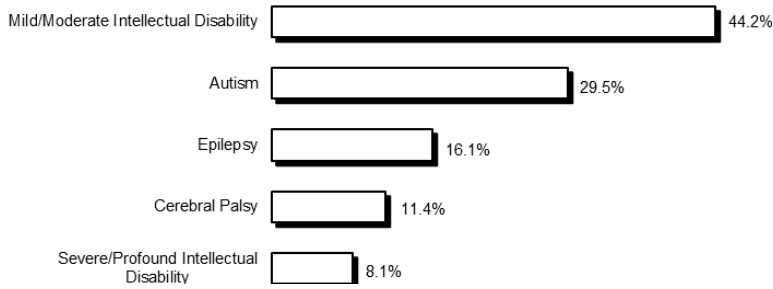
This report is a summary. For more information about the regional center, please go to: www.cvrc.org or contact Cleora Ditommaso at (559) 276-4320 or email cditommaso@cvrc.org

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Executive Director, Central Valley Regional Center

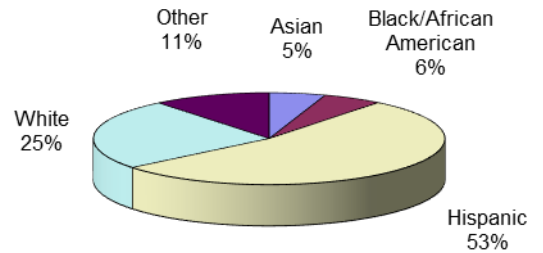
Who uses CVRC?

These charts tell you who CVRC consumers are and where they live.

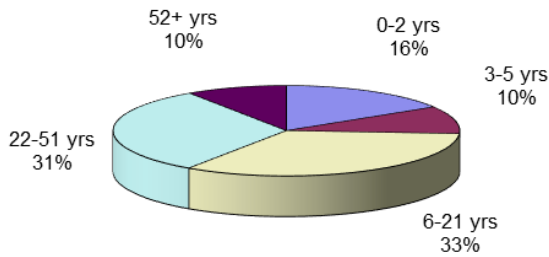
DIAGNOSIS OF CVRC CONSUMERS



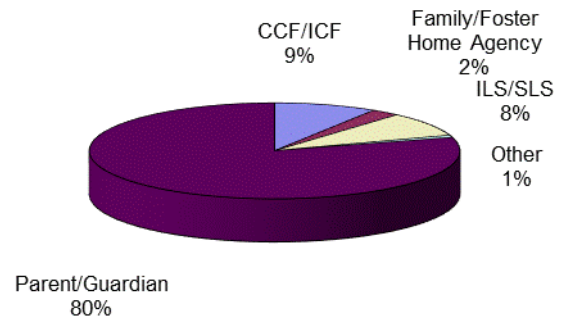
ETHNICITY OF CVRC CONSUMERS



AGE OF CVRC CONSUMERS



WHERE CVRC CONSUMERS LIVE



How well is CVRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how CVRC was doing at the end of 2019, and the second column shows how CVRC was doing at the end of 2020.

To see how CVRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2019		December 2020	
	State Average	CVRC	State Average	CVRC
Fewer consumers live in developmental centers	0.08%	0.13%	0.07%	0.15%
More children live with families	99.44%	99.41%	99.51%	99.46%
More adults live in home settings	80.84%	80.77%	81.71%	81.82%
Fewer children live in large facilities (more than 6 people)	0.04%	0.00%	0.04%	0.00%
Fewer adults live in large facilities (more than 6 people)	2.15%	0.62%	1.92%	0.52%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Did CVRC meet DDS standards?

Read below to see how well CVRC did in meeting DDS compliance standards:

Area Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	95.48%	98.06%
Intake/Assessment timelines for consumers age 3 or older met	97.25%	99.31%
IPP (<i>Individual Program Plan</i>) requirements met	N/A	99.95%
IFSP (<i>Individualized Family Service Plan</i>) requirements met	85.4%	89.3%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period.

CVRC has consistently met all audit requirements. We made additional improvement and are doing well with intake timelines and CDER/ESR completion and updates. Although we demonstrated improvement with IFSP requirements, we will continue to work with our staff and providers to make further improvement.

How well is CVRC doing at getting consumers working?

The chart below shows how well CVRC is performing on increasing consumer employment performance compared to their prior performance and statewide averages:

Areas Measured	Time Period				
	CA	CVRC	CA	CVRC	
Consumer Earned Income (Ages 16 and above): Data Source: Employment Development Department	Jan through Dec 2018		Jan through Dec 2019		
Quarterly number of consumers with earned income	27,526	1,509	28,170	1,354	
Percentage of consumers with earned income	16%	15%	16%	13%	
Average annual wages	\$10,317	\$9,411	\$11,327	\$7,265	
Annual earnings of consumers compared to people with all disabilities in California Data Source: Cornell University Disability Status Report	2018		2019		
	\$47,600		Data not available*		
National Core Indicator Adult Consumer Survey	July 2014-June 2015		July 2017-June 2018		
Percentage of adults who reported having integrated employment as a goal in their IPP	27%	24%	29%	21%	
Paid Internship Program Data Source: Paid Internship Program Survey	2018-19		2019-20		
	CA Average	CVRC	CA Average	CVRC	
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	9	4	8	7	
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	13%	11%	9%	9%	
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$12.45	\$12.00	\$13.31	\$12.38	
Average hours worked per week for adults who participated in a Paid Internship Program	17	17	16	21	
Competitive Integrated Employment					
Competitive Integrated Employment					
Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	\$12.76	\$12.04	\$13.52	\$12.69	
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	22	24	21	26	
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500	27	0	22	6
	\$1,250	39	7	28	8
	\$1,000	43	16	34	14

*The Cornell University 2019 Disability Status Report was not available at the time that this report was finalized.

How well is CVRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Fiscal Year	Number of Consumers with Case Management Only			Percent of Eligible Consumers receiving case management only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	18-19	2	16	5	11%	39%	11%
	19-20	1	15	2	6%	42%	4%
Asian	18-19	5	211	95	3%	37%	17%
	19-20	7	257	104	4%	43%	18%
Black/African American	18-19	6	194	53	5%	45%	8%
	19-20	8	213	62	6%	47%	9%
Hispanic	18-19	96	2,126	516	4%	36%	13%
	19-20	103	2,303	595	4%	37%	15%
Native Hawaiian or Other Pacific Islander	18-19	0	4	0	0%	33%	0%
	19-20		3	1	0%	30%	14%
White	18-19	31	758	248	5%	41%	8%
	19-20	28	823	248	5%	44%	8%
Other Ethnicity or Race	18-19	18	342	47	2%	36%	13%
	19-20	18	430	49	2%	38%	13%
Total	18-19	158	3,651	964	4%	37%	11%
	19-20	165	4,044	1,061	4%	39%	12%

Per capita purchase of service expenditures by individual's primary language
(for primary languages chosen by 30 or more consumers only)

Language	Count of UCI		Per Capita Purchase of Service Expenditures	
	2018-19	2019-20	2018-19	2019-20
English	17,637	18144	\$13,246	\$14,836
Spanish	4,675	4645	\$6,853	\$7,692
Hmong	358	355	\$6,261	\$7,602
Laotian	44	43	\$11,641	\$9,046
Cambodian	37	35	\$10,294	\$14,715
Arabic	29	31	\$6,080	\$10,659

Want more information?

To see the complete report, go to: www.cvrc.org, tab on Transparency and Access to Info, Contracts, Draft Performance Contract 2020.

Or contact Cleora Ditommaso at (559) 276-4320 or email cditommaso@cvrc.org