

Harbor Regional Center

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Spring 2021

Performance Report for Harbor Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve people with developmental disabilities and their families. In addition, every year DDS looks at how well the regional centers are doing. The Department of Developmental Services has established goals for all regional centers, to continuously improve outcomes for the people we serve. These goals can be found as “Public Policy Outcomes” in our annual Performance Plan.

Last year, at Harbor Regional Center (HRC) we served about 15,000 clients. The charts on page two tell you about the clients we serve. You will also see how well we are doing in meeting the DDS goals.

At HRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. The charts that follow show some of these key areas in which Harbor Regional Center has continued to improve outcomes for the people we serve.

We have continued to assist people we serve to live in home settings in the community and to provide them with needed services and supports. 99.8% of HRC children and 84.44% of HRC adults live with families or in independent and supported living. Because we continue to assist adults in large healthcare settings such as Skilled Nursing Care to move to smaller more integrated home settings in the community, there are now only 0.071% of HRC adults remaining in large licensed settings serving 7 or more. No HRC children live in large settings serving 7 or more.

While the global pandemic has greatly affected our community, we have reached out to all of our clients and families, increased communication and engagement through virtual and electronic avenues, and provided alternative services and additional supports. In planning for the future, the development of additional community resources to meet specialized needs has continued. For the year 2020-21, we have submitted Community Resource Development funding proposals to DDS to address community needs and increase service options for a range of specialized day services, living options, health services, and training resources.

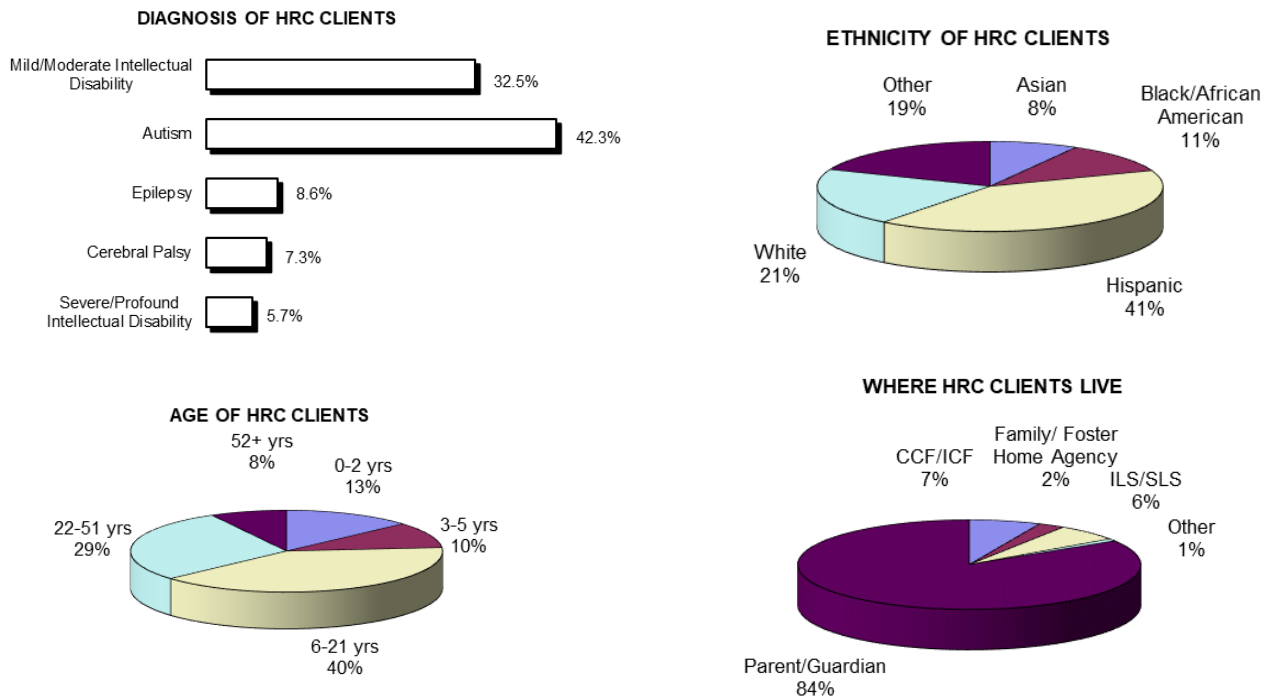
This report is a summary. For more information about the regional center, please go to: www.harborrc.org, or contact Nancy Spiegel at **(310) 543-0658**.



Executive Director, Harbor Regional Center

Who uses HRC?

These charts tell you about who HRC clients are and where they live.



How well is HRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how HRC was doing at the end of 2019, and the second column shows how HRC was doing at the end of 2020.

To see how HRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2019		December 2020	
	State Average	HRC	State Average	HRC
Fewer clients live in developmental centers	0.08%	0.03%	0.07%	0.01%
More children live with families	99.44%	99.86%	99.51%	99.80%
More adults live in home settings*	80.84%	83.70%	81.71%	84.44%
Fewer children live in large facilities (more than 6 people)	0.04%	0.00%	0.04%	0.00%
Fewer adults live in large facilities (more than 6 people)	2.15%	0.81%	1.92%	0.71%

Notes: 1) Clients can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and clients' family homes. 4) **Green text indicates the RC remained the same or improved from the previous year**, red indicates the RC did not improve.

Did HRC meet DDS standards?

Read below to see how well HRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about clients, including diagnosis).	96.40%	99.45%
Intake/Assessment timelines for clients age 3 or older met	100%	99.56%
IPP (<i>Individual Program Plan</i>) requirements met	99.85%	N/A
IFSP (<i>Individualized Family Service Plan</i>) requirements met	86.4%	86.3%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period.

How well is HRC doing at getting clients working?

The chart below shows how well HRC is performing on increasing client employment performance compared to their prior performance and statewide average:

Areas Measured	Time Period			
	CA	HRC	CA	HRC
Consumer Earned Income (Age 16 +): Data Source: Employment Development Department	Jan through Dec 2018		Jan through Dec 2019	
Quarterly number of consumers with earned income	27,526	915	28,170	964
Percentage of consumers with earned income	16%	14%	16%	14%
Average annual wages	\$10,317	\$14,087	\$11,327	\$15,148
Annual earnings of consumers compared to people with all disabilities in California Data Source: Cornell University Disability Status Report	2018		2019	
	\$47,600		Data not available*	
National Core Indicator Adult Consumer Survey	July 2014-June 2015		July 2017-June 2018	
Percentage of adults who reported having integrated employment as a goal in their IPP	27%	23%	29%	29%
Paid Internship Program Data Source: Paid Internship Program Survey	2018-19		2019-20	
	CA Average	HRC	CA Average	HRC
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	9	32	8	26
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	13%	32%	9%	20%
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$12.45	\$11.88	\$13.31	\$12.68
Average hours worked per week for adults who participated in a Paid Internship Program	17	19	16	18
Incentive Payments Data Source: Competitive Integrated Employment Incentive Program Survey				
Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	\$12.76	\$12.60	\$13.52	\$13.49
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	22	22	21	24
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500	27	44	22
	\$1,250	39	48	28
	\$1,000	43	43	34

*The Cornell University 2019 Disability Status Report was not available at the time that this report was finalized.

How well is HRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all clients.

Indicator showing the relationship between annual authorized services and expenditures by individual's residence type and ethnicity

Residence Type	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific		White		Other	
	18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20
Home	⚠ 0.70	⚠ 0.74	⚠ 0.67	⚠ 0.64	⚠ 0.62	⚠ 0.64	⚠ 0.64	⚠ 0.63	⚠ 0.68	⚠ 0.68	⚠ 0.64	⚠ 0.62	⚠ 0.60	⚠ 0.58
ILS/SLS	✅ 0.85	✅ 0.85	⚠ 0.61	✅ 0.87	✅ 0.77	✅ 0.79	✅ 0.78	✅ 0.76	N/A	❌ 0.08	✅ 0.79	⚠ 0.71	⚠ 0.72	✅ 0.80
Institutions	N/A	N/A	N/A	N/A	❌ 0.40	❌ 0.16	✅ 0.87	⚠ 0.66	N/A	N/A	✅ 1.00	✅ 0.81	⚠ 0.52	N/A
Medical	✅ 0.92	❌ 0.46	✅ 0.87	✅ 0.83	⚠ 0.66	✅ 0.93	⚠ 0.62	⚠ 0.68	✅ 1.00	✅ 1.00	✅ 0.88	✅ 0.86	✅ 0.89	⚠ 0.68
Residential Care	✅ 0.94	✅ 0.82	✅ 0.95	✅ 0.96	✅ 0.95	✅ 0.95	✅ 0.95	✅ 0.95	✅ 0.89	✅ 0.96	✅ 0.95	✅ 0.95	✅ 0.94	✅ 0.95
other	N/A	N/A	✅ 0.81	✅ 0.84	✅ 0.78	✅ 0.92	⚠ 0.67	⚠ 0.70	✅ 0.93	❌ 0.05	⚠ 0.58	✅ 0.88	✅ 0.97	⚠ 0.65

Notes: 1) Institutions include developmental centers, state hospitals, and correctional facilities. 2) Residential includes care facilities intermediate care facilities, and continuous nursing facilities. 3) Med/Rehab/Psych include skilled nursing facilities, psychiatric treatment and rehabilitation centers, acute general hospitals, sub-acute care services, and community treatment facilities. 4) Other includes clients who are out-of-state, in hospice, transient/homeless, or not listed elsewhere. 5) Green check marks are indicated by values less than 1.25 and greater than or equal to 0.75. Yellow warning signs are indicated by values less than 1.5 and greater than or equal to 1.25 and less than .75 and greater than 0.5. Red x's are indicated by values less than or equal to 0.5 and greater than or equal to 1.5. A perfect ratio is indicated as 1.0.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20
Birth to 2	Consumers	0%	0%	8%	10%	8%	8%	45%	44%	0%	0%	14%	11%	25%	27%
	Expenditures	0%	0%	9%	11%	5%	8%	46%	44%	0%	0%	15%	12%	24%	25%
3 to 21	Consumers	0%	0%	13%	12%	10%	10%	46%	46%	0%	0%	16%	15%	15%	16%
	Expenditures	0%	1%	15%	14%	10%	11%	37%	40%	0%	0%	23%	20%	15%	14%
22 and older	Consumers	0%	0%	13%	14%	14%	14%	33%	33%	1%	1%	32%	31%	7%	7%
	Expenditures	0%	0%	13%	13%	13%	13%	23%	24%	1%	1%	45%	44%	6%	6%

Want more information?

To see the Performance Plan, go to: www.harborrc.org/accountability

Or contact Nancy Spiegel, Director of Information and Development at 310 543-0658