

## **Kern Regional Center**

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## **Performance Report for Kern Regional Center**

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Kern Regional Center (KRC) we served about 10,030 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At KRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see on page 2 of this report, KRC improved or maintained its performance in all five areas DDS measures. KRC also met or improved on the DDS compliance standards as seen on page 3 of this report. Improvement on meeting IFSP requirements was only slight and needs to get better. The steps KRC has taken to improve in this area are detailed on page 3.

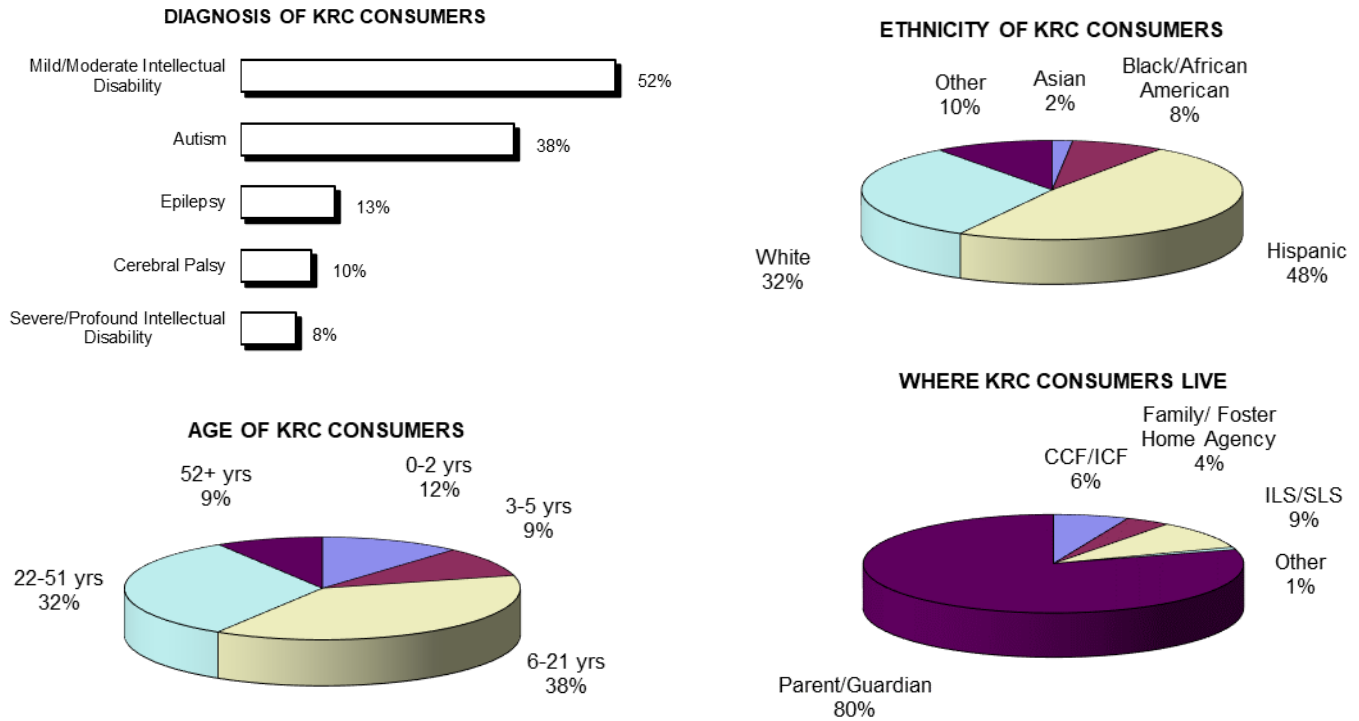
We hope this report helps you learn more about KRC. If you have any questions or comments, please contact us!

This report is a summary. For more information about the regional center, please go to: [www.kernrc.org](http://www.kernrc.org) or contact Darlene Pankey at **661-852-3360**.

Dr. Michi A. Gates  
Director, Kern Regional Center

## Who uses KRC?

These charts tell you about who KRC consumers are and where they live.



## How well is KRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how KRC was doing at the end of 2019, and the second column shows how KRC was doing at the end of 2020.

To see how KRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2019		December 2020	
	State Average	KRC	State Average	KRC
Fewer consumers live in developmental centers	0.08%	0.10%	0.07%	0.09%
More children live with families	99.44%	99.49%	99.51%	99.49%
More adults live in home settings*	80.84%	85.95%	81.71%	86.07%
Fewer children live in large facilities (more than 6 people)	0.04%	0.00%	0.04%	0.00%
Fewer adults live in large facilities (more than 6 people)	2.15%	1.09%	1.92%	1.01%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumer family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

## Did KRC meet DDS standards?

Read below to see how well KRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Partially Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	95.21%	98.48%
Intake/Assessment timelines for consumers age 3 or older met	91.82%	100%
IPP ( <i>Individual Program Plan</i> ) requirements met	97.42%	N/A
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	75.5%	75.7%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) The IFSP calculation methodology was changed from composite to average in order to more accurately reflect the RC's performance by only including children reviewed during monitoring and not all Early Start consumers. 4) N/A indicates that the regional center was not reviewed for the measure during the current period.

Kern Regional Center's performance data for the IFSP requirements is obtained by average score instead of the composite score, which statistically yields an overall lower performance score. As a result of the 2019 Early Start monitoring review, KRC developed and implemented additional assessment resources to respond to Early Start referrals and improved compliance with the 45 day intake timeline requirement to 100%. KRC also restructured its Early Start Team in the past year to lower caseload numbers for service coordinators and improve quality provision of case management services to Early Start children and their families. KRC program managers overseeing the Early Start teams continue to support and train their staff to ensure documentation on the IFSP adheres to the requirements set forth in the Code of Federal Regulations Title 34 and Title 14 of the California Intervention Services Acts. KRC program managers follow up with their service coordinators to create and enter Early Start Reports (ESR) for children in status 1 which is reflected in the above chart. KRC will continue to work diligently to address and improve all compliance and performance standards in the area of IFSP requirements for children and families receiving Early Start services from Kern Regional Center.

## How well is KRC doing at getting consumers working?

The chart below shows how well KRC is performing on increasing consumer employment performance compared to their prior performance and statewide averages:

Areas Measured	Time Period			
	CA	KRC	CA	KRC
<b>Consumer Earned Income ( Age 16+):</b> Data Source: Employment Development Department	Jan through Dec 2018		Jan through Dec 2019	
Quarterly number of consumers with earned income	27,526	709	28,170	646
Percentage of consumers with earned income	16%	15%	16%	13%
Average annual wages	\$10,317	\$10,522	\$11,327	\$11,520
<b>Annual earnings of consumers compared to people with all disabilities in California</b> Data Source: Cornell University Disability Status Report	2018		2019	
	\$47,600		Data not available*	
<b>National Core Indicator Adult Consumer Survey</b>	July 2014-June 2015		July 2017-June 2018	
Percentage of adults who reported having integrated employment as a goal in their IPP	27%	37%	29%	31%
<b>Paid Internship Program</b> Data Source: Paid Internship Program Survey	2018-19		2019-20	
	CA Average	KRC	CA Average	KRC
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	9	4	8	4
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	13%	12%	9%	8%
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$12.45	\$11.92	\$13.31	\$12.75
Average hours worked per week for adults who participated in a Paid Internship Program	17	19	16	18
<b>Incentive Payments</b> Data Source: Competitive Integrated Employment Incentive Program Survey				
Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	\$12.76	\$12.58	\$13.52	\$12.58
Average hours worked for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	22	28	21	20
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500	27	1	22
	\$1,250	39	6	28
	\$1,000	43	8	34

\*The Cornell University 2019 Disability Status Report was not available at the time that this report was finalized.

### How well is KRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20
Birth to 2	Consumers	2%	1%	4%	3%	7%	6%	54%	57%	0%	0%	24%	21%	10%	12%
	Expenditures	3%	1%	5%	2%	7%	4%	51%	54%	1%	0%	25%	25%	10%	13%
3 to 21	Consumers	1%	1%	3%	3%	6%	7%	55%	55%	0%	0%	25%	24%	10%	10%
	Expenditures	1%	1%	6%	5%	10%	9%	41%	44%	0%	0%	33%	32%	9%	9%
22 and older	Consumers	1%	1%	3%	3%	10%	10%	37%	38%	0%	0%	45%	44%	5%	5%
	Expenditures	1%	1%	3%	3%	10%	11%	28%	28%	0%	0%	53%	53%	5%	4%

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Fiscal Year	Number of Eligible Consumers Receiving Case Management Only			Percent of Eligible Consumers Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	18-19	3	7	5	14%	25%	19%
	19-20	5	14	7	24%	41%	24%
Asian	18-19	3	55	17	7%	37%	16%
	19-20	0	76	18	0%	46%	16%
Black/African American	18-19	5	99	46	6%	34%	11%
	19-20	5	134	50	5%	37%	12%
Hispanic	18-19	78	1,064	301	11%	42%	20%
	19-20	52	1,321	357	5%	47%	23%
Native Hawaiian or Other Pacific Islander	18-19	0	2	0	0%	50%	0%
	19-20	0	1	0	0%	33%	0%
White	18-19	27	451	258	9%	40%	15%
	19-20	31	495	269	9%	41%	15%
Other Ethnicity or Race	18-19	13	171	25	10%	38%	14%
	19-20	6	203	34	3%	41%	16%
Total	18-19	129	1,849	652	10%	40%	16%
	19-20	99	2,244	735	6%	44%	18%

**Want more information?**

To see the complete report, go to: [www.kernrc.org](http://www.kernrc.org)

Or contact Darlene Pankey at **661-852-3360**