

Regional Center of the East Bay

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Performance Report for Regional Center of the East Bay

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Regional Center of the East Bay (RCEB) we served about 21,590 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

The year 2020 was unprecedented with wide ranging impacts due to the COVID-19 pandemic and the State of Emergency issued by the Governor of California. RCEB remained open while working to assist the individuals we serve to maintain their residences and engage in meaningful albeit alternate remote day time activities. The data does not reflect this qualitative measure of those monumental efforts in maintaining people at home however it does show that progress was made in many areas.

At RCEB, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in increasing the percentage of adults living in home settings, reducing the number of adults living in large facilities and maintaining the number of children living in large facilities. While we continue to work on reducing the number of individuals residing in developmental centers, we are optimistic that the recent statewide developments of alternative options for those involved with the forensic system will reduce these numbers in the coming years. RCEB also exceeded the statewide averages in employment measures related to wages earned by individuals participating in the Paid Internship Program and for Incentive payments. Improving paid employment outcomes for the individuals served remains a priority. In reviewing our measures related to disparities, there were few changes year over year. For most groups, we see only small changes in percentage of population and expenditures. For purchase of service expenditures by language, we see an increase in dollars for nearly all group yet those who primary language is not English or ASL continue to have lower expenditures. RCEB will continue to support both internal and community based organization's efforts to address underserved communities. Budget Proposals for intensive case management for those with low or underserved communities will allow us to focus on the individuals in these groups.

We hope this report helps you learn more about RCEB. If you have any questions or comments, please contact us!

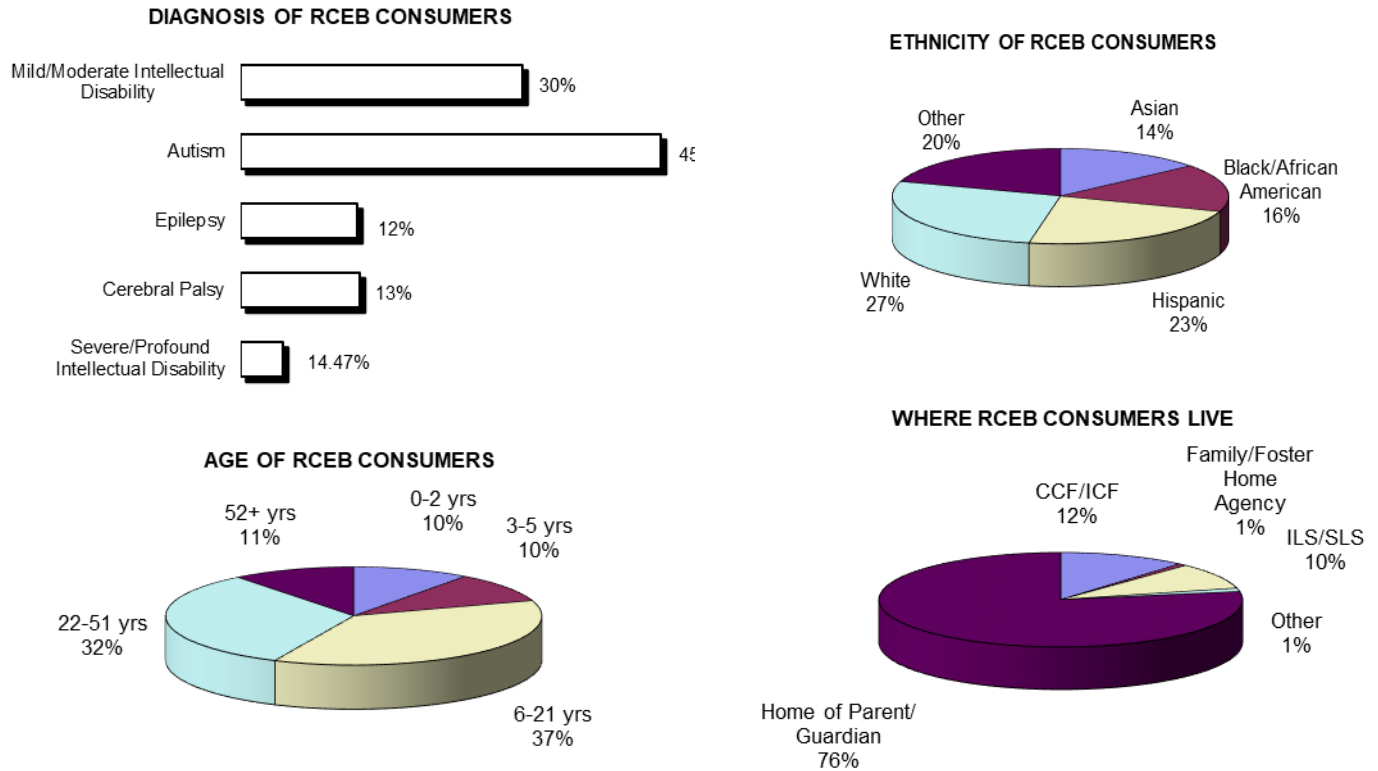
This report is a summary. For more information about the regional center, please go to: www.rceb.org or contact Ronke Sodipo at **(510) 618-7708**

Lisa Kleinbub

Lisa Kleinbub
Director, Regional Center of the East Bay

Who uses RCEB?

These charts tell you about who RCEB consumers are and where they live.



How well is RCEB performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how RCEB was doing at the end of 2019. And, the second column shows how RCEB was doing at the end of 2020.

To see how RCEB compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2019		December 2020	
	State Average	RCEB	State Average	RCEB
Fewer consumers live in developmental centers	0.08%	0.12%	0.07%	0.13%
More children live with families	99.44%	99.05%	99.51%	99.24%
More adults live in home settings*	80.84%	77.07%	81.71%	78.03%
Fewer children live in large facilities (more than 6 people)	0.04%	0.01%	0.04%	0.01%
Fewer adults live in large facilities (more than 6 people)	2.15%	2.35%	1.92%	2.06%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Did RCEB meet DDS standards?

Read below to see how well RCEB did in meeting DDS compliance standards:

Area Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)*	95.88%	97.77%
Intake/Assessment timelines for consumers age 3 or older met	99.03%	97.05%
IPP (<i>Individual Program Plan</i>) requirements met	98.90%	N/A
IFSP (<i>Individualized Family Service Plan</i>) requirements met	80.0%	87.7%

Notes:

1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities.

2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period.

How well is RCEB doing at getting consumers working?

The chart below shows how well RCEB is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Areas Measured	Time Period				
	CA	RCEB	CA	RCEB	
Consumer Earned Income (Ages 16 and above): Data Source: Employment Development Department	Jan through Dec 2018		Jan through Dec 2019		
Quarterly number of consumers with earned income	27,526	2,118	28,170	2,133	
Percentage of consumers with earned income	16%	19%	16%	19%	
Average annual wages	\$10,317	\$11,367	\$11,327	\$13,005	
Annual earnings of consumers compared to people with all disabilities in California Data Source: Cornell University Disability Status Report	2018		2019		
	\$47,600		Data not available		
National Core Indicator Adult Consumer Survey	July 2014-June 2015		July 2017-June 2018		
Percentage of adults who reported having integrated employment as a goal in their IPP	27%	21%	29%	20%	
Paid Internship Program Data Source: Paid Internship Program Survey	2018-19		2019-20		
	CA Average	RCEB	CA Average	RCEB	
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	9	14	8	7	
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	13%	14%	9%	6%	
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$12.45	\$13.90	\$13.31	\$14.70	
Average hours worked per week for adults who participated in a Paid Internship Program	17	20	16	20	
Incentive Payments Data Source: Competitive Integrated Employment Incentive Program Survey					
Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	\$12.76	\$14.29	\$13.52	\$14.57	
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	22	22	21	24	
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500	27	53	22	54
	\$1,250	39	89	28	51
	\$1,000	43	103	34	49

*The Cornell University 2019 Disability Status Report was not available at the time that this report was finalized.

How well is RCEB doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20
Birth to 2	Consumers	0%	0%	20%	18%	9%	9%	33%	35%	0%	0%	15%	15%	22%	23%
	Expenditures	0%	0%	19%	18%	9%	8%	30%	33%	0%	0%	16%	14%	25%	26%
3 to 21	Consumers	0%	0%	21%	22%	13%	13%	28%	28%	0%	0%	20%	19%	17%	18%
	Expenditures	0%	0%	22%	20%	18%	18%	21%	22%	0%	0%	25%	25%	14%	15%
22 and older	Consumers	0%	0%	14%	15%	22%	22%	15%	16%	0%	0%	39%	38%	9%	9%
	Expenditures	0%	0%	11%	12%	20%	20%	10%	10%	0%	0%	50%	49%	8%	8%

Per capita purchase of service expenditures by individual's primary language
(for primary languages chosen by 30 or more consumers only)

Language	Count of UCI		Per Capita Purchase of Service Expenditures	
	18-19	19-20	18-19	19-20
English	16,597	17,058	\$20,003	\$22,235
Spanish	3,626	3,781	\$7,082	\$7,810
Cantonese Chinese	457	457	\$13,860	\$16,270
Tagalog	293	293	\$14,709	\$16,901
Vietnamese	287	280	\$8,483	\$8,904
Mandarin Chinese	251	251	\$12,027	\$13,913
American Sign Language	151	149	\$46,986	\$49,559
Arabic	127	132	\$5,247	\$5,913
Farsi (Persian)	100	105	\$12,475	\$21,172
Korean	89	95	\$16,311	\$15,820
Hindi (Northern India)	88	94	\$9,098	\$9,506
Other Asian	104	93	\$8,545	\$11,161
Urdu (Pakistan India)	61	56	\$8,965	\$10,636
Cambodian	51	52	\$5,762	\$9,500
Mien	41	40	\$6,902	\$7,030
Other Indo-Iranian Language	29	39	\$7,928	\$8,056
Portuguese	26	32	\$9,553	\$7,498

Do you want more information?

To see the complete report, go to: www.rceb.org

Or contact Ronke Sodipo at **(510) 618-8414**